NICE SYSTEMS LTD Form 6-K February 04, 2004 SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

#### FORM 6-K

# REPORT OF FOREIGN PRIVATE ISSUER PURSUANT TO RULE 13A-16 OR 15D-16 OF THE SECURITIES EXCHANGE ACT OF 1934

For February 4, 2004

#### **NICE-SYSTEMS LTD.**

(Translation of Registrant's Name into English)

8 Hapnina Street, P.O. Box 690, Ra'anana, Israel

(Address of Principal Executive Offices)

Indicate by check mark whether the Registrant files or will file annual reports under cover Form 20-F or Form 40-F.

Form 20-F <u>X</u> Form 40-F \_\_\_

Indicate by check mark if the Registrant is submitting this Form 6-K in paper as
permitted by Regulations S-T Rule 101(b)(1):
Yes No <u>X</u>
-
Indicate by check mark if the Registrant is submitting this Form 6-K in paper as
permitted by Regulation S-T Rule 101(b)(7):
Yes No _X_
Indicate by check mark whether by fur-nishing the information contained in this Form 6-K, the Registrant is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.
Yes No _X_
If "Yes" is marked, indicate below the file number as-signed to the Registrant in connection with Rule 12g3-2(b): 82-N/A
Page 1 of 12 Pages
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THIS REPORT ON FORM 6-K IS HEREBY INCORPORATED BY REFERENCE INTO NICE-SYSTEMS LTD.`S ("NICE") REGISTRATION STATEMENTS ON FORM F-3 (REGISTRATION STATEMENT NOS. 333-12350 AND 333-12996) AND NICE`S REGISTRATION STATEMENTS ON FORM S-8 (REGISTRATION STATEMENT NOS. 333-6784, 333-8146, 333-9350, 333-11842, 333-7414, 333-9352, 333-11154, 333-13686, 333-111112, 333-111113 AND 333-109766), AND TO BE A PART THEREOF FROM THE DATE ON WHICH THIS REPORT IS SUBMITTED, TO THE EXTENT NOT SUPERSEDED BY DOCUMENTS OR REPORTS SUBSEQUENTLY FILED OR FURNISHED.

#### **CONTENTS**

This Report on Form 6-K of NICE consists of the following documents, which are attached hereto and incorporated by reference herein:

Press Release: NICE SYSTEMS REPORTS FOURTH QUARTER AND

**FULL YEAR 2003 RESULTS** 

#### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this Report	t to be
signed on its behalf by the undersigned, thereunto duly authorized.	

#### NICE-SYSTEMS LTD.

By: /s/ Daphna Kedmi

Name: Daphna Kedmi

Title: Corporate Vice President

General Counsel

Dated: February 4, 2004

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## NICE SYSTEMS REPORTS FOURTH QUARTER AND FULL YEAR 2003 RESULTS

## Highlights:

- . Record quarterly revenue with record net income, excluding special charges
- . Q4 record revenue up 10% sequentially; 24% year-over-year increase
- . Q4 gross margin improved to 55.5%
- . Q4 GAAP EPS of \$0.11; excluding charges, EPS was \$0.39

- FY 2003 revenue increased 44%
- . FY 2003 GAAP EPS of \$0.42; excluding charges, EPS was \$0.83
- FY 2003 operating cash flow of \$38.2M; year end 2003 cash and equivalents of \$107M.

**Ra`anana, Israel, February 4, 2004 - NICE Systems (NASDAQ: NICE)**, a worldwide leader of multimedia recording solutions, applications and related professional services for business interaction management, today announced results for the quarter and full year ending December 31, 2003.

Fourth quarter non-GAAP revenue, which includes COMINT/DF revenue, was \$63.2 million and within the range of the Company's previous guidance. In accordance with GAAP, all periods have been adjusted to restate the net revenues and expenses of the COMINT/DF as a discontinued operation, after an agreement to sell the net assets of this operation was signed during Q4. As a result, fourth quarter GAAP revenue was \$61.7 million, a 10% sequential increase from \$55.9 million in the third quarter of 2003, and a 24% increase from the fourth quarter of 2002.

On a GAAP basis, net income was \$1.9 million, or \$0.11 per fully diluted share, compared with net income of \$3.5 million, or \$0.21 per share, on a fully diluted basis, in the third quarter of 2003. In the fourth quarter of 2002, GAAP net loss was \$33.3 million, or \$2.22 per share.

Excluding restructuring and settlement charges, non-GAAP net income in the fourth quarter was \$7.0 million, or \$0.39 per fully diluted share, compared with net income of \$4.0 million, or \$0.24 per fully diluted share in the third quarter of 2003, and a net loss of \$0.7 million, or \$0.05 per fully diluted share, in the year earlier period. Non-GAAP earnings per share from continuing operations was \$0.37 in the fourth quarter and \$0.74 for the full year.

Commenting on the quarterly results, Haim Shani, president and CEO of NICE said, "We had a strong finish to 2003, with revenue and net income before special charges reaching record levels. The 10.5% sequential increase in Q4 revenue represents growth in all parts of our business and across all regions. Our continued improvement in gross margin reflects improvement in both product and services margins."

Gross margin in the fourth quarter reached 55.5%, up from 53.0% in the third quarter of 2003 and 48.7% in the fourth quarter a year ago. Operating expenses, excluding restructuring and settlement costs, increased slightly to \$27.5 million but declined as a percent of revenue to 44.6% compared with 48.0% in the third quarter of 2003 and 50.4% in the fourth quarter of 2002. On a GAAP basis, the company reported operating income of \$1.4 million for the fourth quarter. However, excluding the cost of restructuring and costs associated with the settlement of a lawsuit, NICE had a non-GAAP operating profit of \$6.7 million.

#### **Balance Sheet**

Total cash and equivalents at December 31, 2003 rose to \$107.3 million compared with \$93.2 million at September 30, 2003 and compared with \$68.6 million at the end of 2002. Net operating cash flow from continuing operations was \$11.3 million in the fourth quarter. DSO at year end was 74 days compared with 70 days at the end of the third quarter. DSO at the end of 2002 was 112 days. The improvement during the year reflects aggressive working capital management.

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#### **CEO's Analysis of 2003 Results**

"2003 has been a year of significant achievement", said Mr. Shani, "We grew our revenue by 44% and reported gross margin that was more than five margin points higher than 2002. We achieved record profitability on a non-GAAP basis and generated more than \$38 million in operating cash flow for the year."

"The integration of the TCS acquisition was achieved smoothly and quickly and enabled us to leverage the ex-TCS customer base and channel relationships. During the year, we were able to capitalize on the growing trend toward VoIP in both contact centers and financial trading floors and we are the leader in VoIP recording. We also completed the development of important content analytics applications for both voice and video and have received very positive feedback from customers evaluating these new products."

"We also strengthened our strategic partnerships during the course of the year. Our relationship with Motorola in the public safety market has been expanded and formalized via a joint development and marketing agreement, and we recently announced that we will be working closely with IBM to pursue opportunities in both the enterprise and security markets."

"Finally, we improved our business focus by withdrawing from the COMINT/DF business by agreeing to sell the assets and we are shifting our resources to high-potential projects. Now, we look forward to a new set of challenges in 2004 as we set about transforming our business from primarily a product-focused company selling recording platforms and quality monitoring software to a solution-focused company selling enterprise-wide business performance solutions based on data from unstructured multimedia interactions. We will pursue this evolutionary process while maintaining our leadership in our core recording and quality monitoring business and while we also introduce new value-added applications in the security business."

#### **Outlook**

Commenting on the outlook, Mr. Shani said, "We expect normal seasonality in Q1 2004 with revenue of between \$58 and \$60 million, a 12-16% increase from the adjusted \$51.8 million in Q1 2003, with EPS between \$0.12 and \$0.14."

"We continue to execute on our strategic plan. We expect to accelerate our investment in customer-facing activities and partnerships during the first half of 2004 and to realize the benefits in the second-half of the year and more significantly in 2005. For all of 2004, we expect to see 10-15% growth in revenues from the \$224 million reported in 2003 and a 50-60% increase from 2003 EPS from continuing operations of \$0.74 to between \$1.10 and \$1.20 per

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share for 2004".

#### **Conference Call**

NICE will host a conference call to discuss these topics today at 8:30 a.m. EST (15:30 Israel). The call will be broadcast live on the internet via NICE's website at www.nice.com. A telephone replay will be available for up to 72 hours after the call. The replay information: US Toll-free: 1-866-500-4953; International: ++ 972-3-925-5950; Israel: 03-925-5950.

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#### **About NICE**

NICE Systems (NASDAQ: NICE) headquartered in Ra`anana, Israel, is a worldwide leader of multimedia digital recording solutions, applications and related professional services for business interaction management. NICE products and solutions are used in contact centers, trading floors, air traffic control (ATC) sites, CCTV (closed circuit television) security installations and government markets. NICE's synergistic technology platform enables customers to capture, evaluate and analyze business interactions in order to improve business processes and gain competitive advantage. NICE's subsidiaries and local offices are based in the United States, Germany, United Kingdom, France and Hong Kong. The company operates in more than 100 countries through a network of partners and distributors.

NICE's worldwide clients include: ABN Amro, Bank of England, Boston Communications, Compaq Computer Corporation, Deutsche Bank, Dresdner Bank, Emeraude Group, US Federal Aviation Administration, Hong Kong Airport, Japan Ministry of Transport, Los Angeles Police Department, MicroAge Teleservices, NAV Canada, New York Police Department, Nokia, SNT Group, Software Spectrum and Sydney Airport (NICE Web Site: www.nice.com).

Trademark Note: 360° View, Agent@home, Big Picture Technology, Executive Connect, Executive Insight\*, Experience Your Customer, Investigator, Lasting Loyalty, Listen Learn Lead, MEGACORDER, Mirra, My Universe, NICE, NiceAdvantage, NICE Analyzer, NiceCall, NiceCLS, NiceCMS, NICE Feedback, NiceFix, NiceGuard, NICE Learning, NICE Link, NiceLog, ScreenSense, NiceScreen, NiceSoft, NICE Storage Center, NiceTrack, NiceUniverse, NiceUniverse LIVE, NiceVision, NiceVision Harmony, NiceVision Mobile, NiceVision Pro, NiceVision Virtual, NiceWatch, Renaissance, Secure Your Vision, Tienna, Wordnet and other product names and services mentioned herein are trademarks and registered trademarks of NICE Systems Ltd. All other registered and unregistered trademarks are the property of their respective owners.

\* In Australia only

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This press release contains forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995. Such statements are based on the current expectations of the management of NICE Systems Ltd. (the Company) only, and are subject to a number of risk factors and uncertainties, including but not limited to changes in technology and market requirements, decline in demand for the Company's products, inability to timely develop and introduce new technologies, products and applications, difficulties or delays in absorbing and integrating acquired operations, products, technologies and personnel, loss of market share, pressure on pricing resulting from competition, and inability to maintain certain marketing and distribution arrangements, which could cause the actual results or performance of the Company to differ materially from those described therein. We undertake no obligation to update these forward-looking statements. For a more detailed description of the risk factors and uncertainties affecting the company, refer to the Company's reports filed from time to time with the Securities and Exchange Commission.

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NICE SYSTEMS LTD. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF OPERATIONS

U.S. dollars in thousands (except per share amounts)

	Three months ended December 31,		Twelve mor	
	2002	2003	2002	2003
Davanua	Unaudited	Unaudited	Audited	Audited
Revenue Product	\$ 40,106	\$ 45,387	\$ 127,896	\$ 168,055
Services	9,490	16,333	27,445	56,203
Total revenue	49,596	61,720	155,341	224,258
Total Tevenue	47,570	01,720	155,541	224,230
Cost of revenue				
Product	17,424	16,152	55,453	64,231
Services	8,043	11,297	26,054	42,084
Total cost of revenue	25,467	27,449	81,507	106,315
Gross Profit	24,129	34,271	73,834	117,943
Operating Expenses:				
Research and development, net	5,360	5,991	17,122	22,833
Selling and marketing	12,569	13,971	38,743	53,701
General and administrative	7,046	7,561	23,806	29,840
Goodwill impairment	28,260	-	28,260	-
In-process research and development				
write-off	1,270	-	1,270	-
Restructuring and other special charges	(438)	5,381	(438)	7,082
Total operating expenses	54,067	32,904	108,763	113,456
Operating income (loss)	(29,938)	1,367	(34,929)	4,487
Financial income, net	685	349	3,992	2,034
Other income (expense), net	(3,782)	286	(4,065)	292
Income (loss) before taxes on income	(33,035)	2,002	(35,002)	6,813
Taxes on income	155	385	350	1,205
Net income (loss) from continuing operations	(33,190)	1,617	(35,352)	5,608
Net income (loss) from discontinued				
operations	(79)	298	1,370	1,483
Net income (loss)	\$ (33,269)	\$ 1,915	\$ (33,982)	\$ 7,091

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Basic income (loss) per share from continuin	g							
operations	\$	(2.22)	\$	0.10	\$	(2.56)	\$	0.35
Basic income (loss) per share from								
discontinued operations	\$	(0.01)	\$	0.02	\$	0.10	\$	0.09
Basic income (loss) per share	\$	(2.22)	\$	0.12	\$	(2.46)	\$	0.44
Diluted income (loss) per share from								
continuing operations	\$	(2.22)	\$	0.09	\$	(2.56)	\$	0.33
Diluted income (loss) per share from								
discontinued operations	\$	(0.01)	\$	0.02		\$ 0.10	\$	0.09
Diluted income (loss) per share	\$	(2.22)	\$	0.11	\$	(2.46)	\$	0.42
Weighted average number of shares outstanding used to compute:								
Basic income (loss) per share	14	,984	16.	479	13	,795	16.	038
Diluted income (loss) per share		,984	,	956		,795	,	781

NICE SYSTEMS LTD. AND SUBSIDIARIES
FOR COMPARATIVE PURPOSES
NET LOSS AND LOSS PER SHARE EXCLUDING RESTRUCTURING COST,
AMORTIZATION OF ACQUIRED INTANGIBLES, GOODWILL IMPAIRMENT, ACQUIRED
IN-PROCESS RESEARCH AND DEVELOPMENT WRITE-OFF AND OTHER SPECIAL CHARGES
U.S. dollars in thousands (except per share amounts)

		nree months end December 31,		e months ended ecember 31,
	2002 Unaudite	2003 d Unaudite		2003 Audited
GAAP net income (loss)	\$ (33,269	9) \$ 1,915	\$ (33,982)	\$ 7,091
Adjustments:				
Goodwill impairment	28,260	-	28,260	-
In-process research and developmen write-off	1,270	) -	1,270	-
Restructuring and other special charges	(438	5,38	1 (438)	7,082
Other non-operating expense (income)	3,468	3 (300	3,468	(300)
Non-GAAP net income (loss)	\$ (709	\$ 6,996	\$ (1,422)	\$ 13,873

Basic income (loss) per share	\$ (0.05)	\$ 0.42	\$ (0.10)	\$ 0.87
Diluted income (loss) per share	\$ (0.05)	\$ 0.39	\$ (0.10)	\$ 0.83

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## NICE SYSTEMS LTD. AND SUBSIDIARIES CONDENSED CONSOLIDATED BALANCE SHEETS

U.S. dollars in thousands

	De	cember 31, 2002 Audited	Dec	cember 31, 2003 Audited
ASSETS				
CURRENT ASSETS:				
Cash and cash equivalents	\$	19,281	\$	29,859
Short-term bank deposits		208		189
Marketable securities		33,853		17,187
Trade receivables		48,402		45,973
Other receivables and prepaid expenses		8,162		7,366
Related party receivables		12,804		4,013
Inventories		13,480		12,634
Assets of discontinued operations		6,053		3,945
Total current assets		142,243		121,166
LONG-TERM INVESTMENTS:				
Long-term marketable securities		15,247		60,034
Other long-term investments		7,034		8,084
Total long-term investments		22,281		68,118
PROPERTY AND EQUIPMENT, NET		23,864		18,627
OTHER ASSETS, NET		47,900		41,504
TOTAL ASSETS	\$	236,288	\$	249,415
LIABILITIES AND SHAREHOLDERS' EQUITY				
CURRENT LIABILITIES:				
Short-term bank credit	\$	24	\$	_
Trade payables	•	15,626	•	15,744
Accrued expenses and other liabilities		42,805		47,370
Liabilities of discontinued operations		4,205		1,878
Total current liabilities		62,660		64,992
LONG-TERM LIABILITIES		19,092		7,592

SHAREHOLDERS' EQUITY	154,536	176,831
TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY	\$ 236,288	\$ 249,415
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## NICE SYSTEMS LTD. AND SUBSIDIARIES CONSOLIDATED CASH FLOW STATEMENTS

U.S. dollars in thousands

Coch flows from approxing activities	Decem	nonths Ended aber 31, 2003 naudited		months End mber 31, 200 Audited
Cash flows from operating activities: Net income	\$	1,915	\$	7,091
	Ф	(298)	Ф	(1,483)
Less income for the period from discontinued operations Adjustments required to reconcile net income to net cash		(298)		(1,403)
provided by operating activities:				
		1 161	17 617	
Depreciation and amortization	(15)	4,464	17,617	
Accrued severance pay, net	(15)		124	
Amortization of discount (premium) and accrued interest	115		1 450	
on held-to-maturity marketable securities	445		1,459	
Decrease (increase) in trade receivables	(4,028)		3,901	
Decrease in other receivables and prepaid expenses	316		1,208	
Decrease in inventories	2,284		1,515	
Increase (decrease) in trade payables	895		(104)	
Increase in accrued expenses and other liabilities	4,716		4,819	
Increase in long-term liabilities related to legal settlement	667		667	
Other	(33)		46	
Net cash provided by operating activities from continuing operations	11,328		36,860	
Net cash provided (used) by operating activities from discontinued operations	(814)		1,316	
Net cash provided by operating activities	10,514		38,176	
Cash flows from investing activities:				
Purchase of property and equipment	(1,581)		(5,492)	
Proceeds from sale of property and equipment	79		747	
Investment in short-term bank deposits	(35)		(132)	
Proceeds from short-term bank deposits	43		165	
Proceeds from maturity of short-term held-to-maturity marketable securities	5,335		33,997	
Proceeds of call of long-term held-to-maturity marketable securities	3,500		8,500	
Investment in long-term held-to-maturity marketable securities	(15,951)	)	(72,077)	)
Capitalization of software development costs	(498)		(2,291)	
Decrease in accrued acquisition costs	-		(3,008)	
Payment in respect of terminated contract from TCS acquisition	(1,377)		(6,518)	
Decrease in related party receivables from TCS acquisition	-		6,635	
Additional acquisition costs related to the TCS acquisition	(313)		(316)	
Net cash used in discontinued operations (purchase of property & equipment)	-		(52)	
Net cash used in investing activities	(10,798)	•	(39,842)	)
Cash flows from financing activities:				
Proceeds from issuance of shares and exercise of share options, net	7,482		12,086	

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Short-term bank credit, net	-	(24)
Net cash provided by financing activities	7,482	12,062
Effect of exchange rate changes on cash	210	182
Increase (decrease) in cash and cash equivalents Cash and cash equivalents at beginning of period	7,408 22,451	10,578 19,281
Cash and cash equivalents at December 31, 2003	\$ 29,859	\$ 29,859

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## NICE SYSTEMS LTD. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF OPERATIONS AS ADJUSTED FOR DISCONTINUED OPERATIONS

U.S. dollars in thousands (except per share amounts)

	Year ended December 31, 2002				
	Q1	Q2	Q3	Q4	12 Months
	31-Mar	30-Jun	30-Sep	31-Dec	31-Dec
Revenue			-		
			\$		
Product	\$29,330	\$ 30,878	27,582	\$40,106	\$127,896
Services	4,903	5,371	7,681	9,490	27,445
Total revenue	34,233	36,249	35,263	49,596	155,341
Cost of revenue					
Product	13,128	13,558	11,343	17,424	55,453
Services	5,601	5,747	6,663	8,043	26,054
Total cost of revenue	18,729	19,305	18,006	25,467	81,507
Gross Profit	15,504	16,944	17,257	24,129	73,834
Operating Expenses:					
Research and development, net	4,089	3,968	3,705	5,360	17,122
Selling and marketing	8,597	8,648	8,929	12,569	38,743
General and administrative	5,167	5,585	6,008	7,046	23,806
Goodwill impairment	-	<del>-</del>	<u>-</u>	28,260	28,260
In-process research and					
development write-off	-	_	-	1,270	1,270
Restructuring and other special					
charges	-	-	-	(438)	(438)
Total operating expenses	17,853	18,201	18,642	54,067	108,763
Operating income (loss)	(2,349)	(1,257)	(1,385)	29,938)	(34,929)
Financial income, net	959	1,376	972	685	3,992
Other income (expense), net	31	(334)	20	(3,782)	(4,065)
Income (loss) before taxes on income	(1,359)	(215)	(393)	(33,035)	(35,002)
Taxes on income	20	150	25	155	350
Net income (loss) from continuing					
operations	(1,379)	(365)	(418)	( 33,190)	(35,352)
Net income (loss) from discontinued					
operations	189	417	843	(79)	1,370

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Net income (loss)	\$ (1,190)	\$ 52	\$ 425	\$(33,269)	\$(33,982)
Basic income (loss) per share from					
continuing operations	\$ (0.10)	\$ (0.03)	\$ (0.03)	\$ (2.22)	\$ (2.56)
Basic income (loss) per share from					
discontinued operations	\$0.01	\$ 0.03	\$0.06	\$ (0.01)	\$0.10
Basic income (loss) per share	\$ (0.09)	\$0.00	\$0.03	\$ (2.22)	\$ (2.46)
Diluted income (loss) per share from continuing operations Diluted income (loss) per share from discontinued operations Diluted income (loss) per share	\$ (0.10) \$0.01 \$ (0.09)	\$ (0.03) \$0.03 \$0.00	\$ (0.03) \$0.06 \$0.03	\$ (2.22) \$ (0.01) \$ (2.22)	\$ (2.56) \$ 0.10 \$ (2.46)
Weighted average number of shares outstanding used to compute:					
Basic income (loss) per share Diluted income (loss) per share	13,342 13,342	13,377 13,544	13,464 13,464	14,984 14,984	13,795 13,795

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## NICE SYSTEMS LTD. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF OPERATIONS AS ADJUSTED FOR DISCONTINUED OPERATIONS

U.S. dollars in thousands (except per share amounts)

amounts)					
,	Year ended December 31, 2003				
	Q1	Q2	Q3	Q4	12 Months
	31-Mar	30-Jun	30-Sep	31-Dec	31-Dec
Revenue					
Product	\$38,704	\$ 42,454	\$41,510	\$45,387	\$168,055
Services	13,137	12,363	14,370	16,333	56,203
Total revenue	51,841	54,817	55,880	61,720	224,258
Cost of revenue					
Product	15,999	16,436	15,644	16,152	64,231
Services	9,834	10,328	10,625	11,297	42,084
Total cost of revenue	25,833	26,764	26,269	27,449	106,315
Gross Profit	26,008	28,053	29,611	34,271	117,943
Operating Expenses:					
Research and development, net	5,534	5,558	5,750	5,991	22,833
Selling and marketing	13,181	12,921	13,628	13,971	53,701
General and administrative	7,282	7,531	7,465	7,561	29,840
Goodwill impairment		_	_	, -	_
In-process research and					
development write-off	-	-	-	-	-
Restructuring and other special					
charges	444	834	423	5,381	7,082
Total operating expenses	26,441	26,844	27,266	32,904	113,456
Operating income (loss)	(433)	1,209	2,345	1,367	4,487
Financial income, net	559	334	791	349	2,034
Other income (expense), net	(37)	4	39	286	292
1 1 5	00	1.547	2 175	2.002	6.012
Income (loss) before taxes on income Taxes on income	89 50	1,547 314	3,175 456	2,002 385	6,813
Taxes on income	30	314	430	383	1,205
Net income (loss) from continuing					
operations	39	1,233	2,719	1,617	5,608
Net income (loss) from discontinued					
operations	170	196	819	298	1,483
Net income (loss)	\$ 209	\$1,429	\$3,538	\$1,915	\$7,091
	\$0.00	\$0.08	\$0.17	\$ 0.10	\$0.35

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Basic income (loss) per share from					
continuing operations					
Basic income (loss) per share from					
discontinued operations	\$ 0.01	\$ 0.01	\$0.05	\$ 0.02	\$ 0.09
Basic income (loss) per share	\$ 0.01	\$ 0.09	\$0.22	\$0.12	\$ 0.44
Diluted income (loss) per share from					
continuing operations	\$0.00	\$ 0.08	\$0.16	\$ 0.09	\$0.33
Diluted income (loss) per share from					
discontinued operations	\$ 0.01	\$ 0.01	\$ 0.05	\$ 0.02	\$ 0.09
Diluted income (loss) per share	\$ 0.01	\$0.09	\$0.21	\$ 0.11	\$ 0.42
Weighted average number of shares outstanding used to compute:					
Basic income (loss) per share	15,808	15,822	16,037	16,479	16,038
Diluted income (loss) per share	15,816	16,175	16,884	17,956	16,781

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