

HEARTLAND PAYMENT SYSTEMS INC

Form 10-Q

November 07, 2014

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UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2014

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission File No. 001-32594

HEARTLAND PAYMENT SYSTEMS, INC.

(Exact name of registrant as specified in its charter)

Delaware

(State or other jurisdiction of incorporation or organization)

90 Nassau Street, Princeton, New Jersey 08542

(Address of principal executive offices) (Zip Code)

(609) 683-3831

(Registrant's telephone number, including area code)

22-3755714

(I.R.S. Employer

Identification Number)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES NO

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). YES NO

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer Accelerated filer

Non-accelerated filer (Do not check if a smaller reporting company) Smaller reporting company

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Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). YES NO

As of November 3, 2014, there were 36,220,616 shares of the registrant's Common Stock, \$0.001 par value, outstanding.

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PART I. FINANCIAL INFORMATION

Item 1. Condensed Financial Statements

Heartland Payment Systems, Inc. and Subsidiaries

Condensed Consolidated Balance Sheets

(In thousands, except share data)

(unaudited)

| | September 30, 2014 | December 31, 2013 |
|---|-----------------------|----------------------|
| Assets | | |
| Current assets: | | |
| Cash and cash equivalents | \$94,577 | \$71,932 |
| Funds held for customers | 122,311 | 127,375 |
| Receivables, net | 220,936 | 200,040 |
| Investments | 4,110 | 4,101 |
| Inventory | 11,445 | 11,087 |
| Prepaid expenses | 19,451 | 15,284 |
| Current tax assets | 5,139 | 10,426 |
| Current deferred tax assets, net | 7,725 | 9,548 |
| Total current assets | 485,694 | 449,793 |
| Capitalized customer acquisition costs, net | 68,967 | 61,027 |
| Property and equipment, net | 162,707 | 147,388 |
| Goodwill | 424,270 | 190,978 |
| Intangible assets, net | 193,790 | 49,857 |
| Deposits and other assets, net | 1,336 | 1,262 |
| Total assets | \$1,336,764 | \$900,305 |
| Liabilities and Equity | | |
| Current liabilities: | | |
| Due to sponsor banks | \$41,183 | \$19,109 |
| Accounts payable | 60,729 | 70,814 |
| Customer fund deposits | 122,311 | 127,375 |
| Processing liabilities | 104,856 | 130,871 |
| Current portion of accrued buyout liability | 14,457 | 13,943 |
| Current portion of borrowings | 18,750 | — |
| Current portion of unearned revenue | 40,551 | 18,172 |
| Accrued expenses and other liabilities | 25,928 | 31,689 |
| Total current liabilities | 428,765 | 411,973 |
| Deferred tax liabilities, net | 45,039 | 40,600 |
| Reserve for unrecognized tax benefits | 6,769 | 5,633 |
| Long-term borrowings | 553,750 | 150,000 |
| Long-term portion of accrued buyout liability | 30,500 | 25,436 |
| Long-term portion of unearned revenue | 2,104 | — |
| Total liabilities | 1,066,927 | 633,642 |
| Commitments and contingencies (Note 11) | | |
| Equity | | |
| Common stock, \$0.001 par value, 100,000,000 shares authorized, 36,179,147 and 37,485,486 shares issued at September 30, 2014 and December 31, 2013; 36,179,147 | 36 | 37 |

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and 36,950,886 outstanding at September 30, 2014 and December 31, 2013

| | | |
|---|-------------|-----------|
| Additional paid-in capital | 252,127 | 245,055 |
| Accumulated other comprehensive loss | (112 |) (88 |
| Retained earnings | 17,786 | 35,960 |
| Treasury stock, at cost (534,600 shares at December 31, 2013) | — | (20,489 |
| Total stockholders' equity | 269,837 | 260,475 |
| Noncontrolling interests | — | 6,188 |
| Total equity | 269,837 | 266,663 |
| Total liabilities and equity | \$1,336,764 | \$900,305 |

See accompanying notes to condensed consolidated financial statements.

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Heartland Payment Systems, Inc. and Subsidiaries
Condensed Consolidated Statements of Income
(In thousands, except per share data)
(unaudited)

| | Three Months Ended | | Nine Months Ended | |
|---|--------------------|-----------|-------------------|-------------|
| | September 30, | | September 30 | |
| | 2014 | 2013 | 2014 | 2013 |
| Total revenues | \$600,626 | \$557,129 | \$1,706,768 | \$1,604,992 |
| Costs of services: | | | | |
| Interchange | 373,372 | 350,734 | 1,059,241 | 1,003,039 |
| Dues, assessments and fees | 57,864 | 53,165 | 163,218 | 152,146 |
| Processing and servicing | 69,328 | 60,195 | 204,985 | 177,968 |
| Customer acquisition costs | 12,289 | 10,838 | 34,907 | 31,554 |
| Depreciation and amortization | 7,981 | 5,454 | 20,472 | 14,066 |
| Total costs of services | 520,834 | 480,386 | 1,482,823 | 1,378,773 |
| General and administrative | 49,381 | 41,871 | 137,241 | 131,242 |
| Total expenses | 570,215 | 522,257 | 1,620,064 | 1,510,015 |
| Income from operations | 30,411 | 34,872 | 86,704 | 94,977 |
| Other income (expense): | | | | |
| Interest income | 33 | 29 | 95 | 95 |
| Interest expense | (2,142) | (1,243) | (4,450) | (3,746) |
| Other, net | 3,581 | 90 | 3,869 | (70) |
| Total other income (expense) | 1,472 | (1,124) | (486) | (3,721) |
| Income from continuing operations before income taxes | 31,883 | 33,748 | 86,218 | 91,256 |
| Provision for income taxes | 11,727 | 11,857 | 34,579 | 34,039 |
| Net income from continuing operations | 20,156 | 21,891 | 51,639 | 57,217 |
| Income from discontinued operations, net of income tax of | | | | |
| \$—, | — | — | — | 3,970 |
| \$—, \$— and \$2,135 | | | | |
| Net income | 20,156 | 21,891 | 51,639 | 61,187 |
| Less: Net (loss) income attributable to noncontrolling interests | | | | |
| Continuing operations | (302) | (90) | (2,011) | (90) |
| Discontinued operations | — | — | — | 56 |
| Net income attributable to Heartland | \$20,458 | \$21,981 | \$53,650 | \$61,221 |
| Amounts attributable to Heartland: | | | | |
| Net income from continuing operations | 20,458 | 21,981 | 53,650 | 57,307 |
| Income from discontinued operations, net of income tax and noncontrolling interests | — | — | — | 3,914 |
| Net income attributable to Heartland | 20,458 | 21,981 | 53,650 | 61,221 |
| Basic earnings per share: | | | | |
| Income from continuing operations | \$0.57 | \$0.60 | \$1.47 | \$1.56 |
| Income from discontinued operations | — | — | — | 0.11 |
| Basic earnings per share | \$0.57 | \$0.60 | \$1.47 | \$1.67 |
| Diluted earnings per share: | | | | |

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| | | | | |
|---|---------|--------|---------|--------|
| Income from continuing operations | \$0.56 | \$0.58 | \$1.44 | \$1.50 |
| Income from discontinued operations | — | — | — | 0.10 |
| Diluted earnings per share | \$0.56 | \$0.58 | \$1.44 | \$1.60 |
| Weighted average number of common shares outstanding: | | | | |
| Basic | 36,069 | 36,857 | 36,388 | 36,752 |
| Diluted | 36,850 | 38,020 | 37,249 | 38,079 |
| Dividends declared per share | \$0.085 | \$0.07 | \$0.255 | \$0.21 |

See accompanying notes to condensed consolidated financial statements.

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Heartland Payment Systems, Inc. and Subsidiaries
 Condensed Consolidated Statements of Comprehensive Income
 (In thousands)
 (unaudited)

| | Three Months Ended September 30, | | Nine Months Ended September 30 | | |
|---|-------------------------------------|----------|-----------------------------------|----------|---|
| | 2014 | 2013 | 2014 | 2013 | |
| Net income | \$20,156 | \$21,891 | \$51,639 | \$61,187 | |
| Other comprehensive (loss) income: | | | | | |
| Reclassification of gains on investments, net of income tax of \$5, \$—, \$108 and \$— | (6 |) — | (170 |) — | |
| Unrealized (losses) gains on investments, net of income tax of \$5, \$—, \$5 and \$4 | (8 |) — | 6 | 4 | |
| Unrealized gains on derivative financial instruments, net of income tax of \$28, \$25, \$83 and \$121 | 45 | 152 | 140 | 315 | |
| Foreign currency translation adjustment | — | — | — | (54 |) |
| Comprehensive income | 20,187 | 22,043 | 51,615 | 61,452 | |
| Less: Comprehensive loss attributable to noncontrolling interests | (302 |) (90 |) (2,011 |) (50 |) |
| Comprehensive income attributable to Heartland | \$20,489 | \$22,133 | \$53,626 | \$61,502 | |

See accompanying notes to condensed consolidated financial statements.

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Heartland Payment Systems, Inc. and Subsidiaries
Condensed Consolidated Statements of Equity
(In thousands)
(unaudited)

| | Heartland Stockholders' Equity | | | | | | | Total Equity |
|---|--------------------------------|------------------------|----------------------------------|---|----------------------|-------------------|-----------------------------|-----------------|
| | Common Stock Shares | Common Stock Amount | Additional Paid-In Capital | Accumulated Other Comprehensive Loss | Retained Earnings | Treasury Stock | Noncontrolling Interests | |
| Nine Months Ended September 30, 2013 | | | | | | | | |
| Balance, January 1, 2013 | 36,856 | \$ 38 | \$ 222,705 | \$ (399) | \$ 7,629 | \$(20,187) | \$ 1,375 | \$ 211,161 |
| Issuance of common stock—options exercised | 982 | 1 | 10,724 | — | — | — | — | 10,725 |
| Issuance of common stock – RSU's vested | 265 | — | (4,866) | — | — | — | — | (4,866) |
| Excess tax benefit on employee share-based compensation | — | — | 8,382 | — | — | — | — | 8,382 |
| Repurchase of common stock | (1,250) | — | — | — | — | (40,221) | — | (40,221) |
| Retirement of treasury stock | — | (2) | (10,024) | — | (39,974) | 50,000 | — | — |
| Share-based compensation | — | — | 9,763 | — | — | — | — | 9,763 |
| Changes in equity from sale of discontinued operation | — | — | — | 83 | — | — | (1,415) | (1,332) |
| Other comprehensive income (loss) | — | — | — | 281 | — | — | (16) | 265 |
| Noncontrolling interest in subsidiary acquired | — | — | — | — | — | — | 6,798 | 6,798 |
| Dividends on common stock | — | — | — | — | (7,735) | — | — | (7,735) |
| Net income (loss) for the period | — | — | — | — | 61,221 | — | (34) | 61,187 |
| Balance, September 30, 2013 | 36,853 | \$ 37 | \$ 236,684 | \$ (35) | \$ 21,141 | \$(10,408) | \$ 6,708 | \$ 254,127 |
| Nine Months Ended September 30, 2014 | | | | | | | | |
| Balance, January 1, 2014 | 36,951 | \$ 37 | \$ 245,055 | \$ (88) | \$ 35,960 | \$(20,489) | \$ 6,188 | \$ 266,663 |
| Issuance of common stock— | 346 | — | 4,482 | — | — | — | — | 4,482 |

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| | | | | | | | | |
|---|----------|------|-----------|----------|-----------|-----------|----------|-----------|
| options exercised | | | | | | | | |
| Issuance of common stock – | 230 | — | (5,225) | — | — | — | — | (5,225) |
| RSU’s vested | | | | | | | | |
| Excess tax benefit on employee share-based compensation | — | — | 5,670 | — | — | — | — | 5,670 |
| Repurchase of common stock | (1,348) | — | — | — | — | (54,455) | — | (54,455) |
| Retirement of treasury stock | — | (1) | (12,368) | — | (62,575) | 74,944 | — | — |
| Share-based compensation | — | — | 10,936 | — | — | — | — | 10,936 |
| Acquisition of noncontrolling interest | — | — | 3,577 | — | — | — | (4,177) | (600) |
| Other comprehensive loss | — | — | — | (24) | — | — | — | (24) |
| Dividends on common stock | — | — | — | — | (9,249) | — | — | (9,249) |
| Net income (loss) for the period | — | — | — | — | 53,650 | — | (2,011) | 51,639 |
| Balance, September 30, 2014 | 36,179 | \$36 | \$252,127 | \$(112) | \$17,786 | \$— | \$— | \$269,837 |

See accompanying notes to condensed consolidated financial statements.

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Heartland Payment Systems, Inc. and Subsidiaries
Condensed Consolidated Statements of Cash Flows
(In thousands)
(unaudited)

| | Nine Months Ended September 30, | |
|---|---------------------------------|-----------|
| | 2014 | 2013 |
| Cash flows from operating activities | | |
| Net income | \$51,639 | \$61,187 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | |
| Amortization of capitalized customer acquisition costs | 38,056 | 33,936 |
| Other depreciation and amortization | 33,516 | 26,070 |
| Addition to loss reserves | 3,000 | 2,510 |
| Provision (recoveries) for doubtful receivables | 3,010 | (1 |
| Deferred taxes | 8,361 | 5,632 |
| Share-based compensation | 10,936 | 9,763 |
| Gain on sale of assets | (258 |) (3,786 |
| Write off of fixed assets and other | (3,057 |) 386 |
| Changes in operating assets and liabilities: | | |
| Increase in receivables | (11,339 |) (15,135 |
| Increase in inventory | (287 |) (524 |
| Payment of signing bonuses, net | (27,647 |) (19,546 |
| Increase in capitalized customer acquisition costs | (18,349 |) (15,676 |
| Decrease (increase) in prepaid expenses | 132 | (2,361 |
| Increase in current tax assets | (2,957 |) (1,515 |
| Increase in deposits and other assets | (103 |) (296 |
| Excess tax benefits on employee share-based compensation | (5,670 |) (8,382 |
| Increase in reserve for unrecognized tax benefits | 1,136 | 1,198 |
| Increase in due to sponsor banks | 22,074 | 5,048 |
| Decrease in accounts payable | (12,509 |) (1,830 |
| (Decrease) increase in unearned revenue | (2,414 |) 3,820 |
| Decrease in accrued expenses and other liabilities | (12,304 |) (4,856 |
| (Decrease) increase in processing liabilities | (29,016 |) 10,310 |
| Payouts of accrued buyout liability | (9,621 |) (11,842 |
| Increase in accrued buyout liability | 15,199 | 13,294 |
| Net cash provided by operating activities | 51,528 | 87,404 |
| Cash flows from investing activities | | |
| Purchase of investments | (31,017 |) (5,241 |
| Sales of investments | 17,215 | — |
| Maturities of investments | — | 1,430 |
| Decrease in funds held for customers | 18,849 | 19,519 |
| Decrease in customer fund deposits | (5,064 |) (19,510 |
| Proceeds from sale of business | — | 19,343 |
| Acquisitions of businesses, net of cash acquired | (355,066 |) (15,182 |
| Capital expenditures | (39,140 |) (36,929 |
| Net cash used in investing activities | (394,223 |) (36,570 |
| Cash flows from financing activities | | |
| Proceeds from borrowings, net | 436,392 | 9,000 |
| Principal payments on borrowings | (17,500 |) (15,000 |

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| | | | |
|--|----------|----------|---|
| Proceeds from exercise of stock options | 4,482 | 10,725 | |
| Excess tax benefits on employee share-based compensation | 5,670 | 8,382 | |
| Repurchases of common stock | (54,455) | (39,632) |) |
| Dividends paid on common stock | (9,249) | (7,735) |) |
| Net cash provided by (used in) financing activities | 365,340 | (34,260) |) |
| Net increase in cash | 22,645 | 16,574 | |
| Effect of exchange rates on cash | — | 1 | |
| Cash at beginning of year | 71,932 | 50,581 | |
| Cash at end of period | \$94,577 | \$67,156 | |
| Supplemental cash flow information: | | | |
| Cash paid during the period for: | | | |
| Interest | \$3,559 | \$3,173 | |
| Income taxes | 28,038 | 28,917 | |
| See accompanying notes to condensed consolidated financial statements. | | | |

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Heartland Payment Systems, Inc. and Subsidiaries
Notes To Condensed Consolidated Financial Statements
(unaudited)

1. Organization and Operations

Basis of Financial Statement Presentation— The accompanying condensed consolidated financial statements include those of Heartland Payment Systems, Inc. (the "Company," "we," "us," or "our") and its wholly-owned subsidiaries, Heartland Ovation Payroll, Inc. ("Ovation"), Heartland Payment Solutions, Heartland Acquisition LLC ("Network Services"), TouchNet Information Systems, Inc. ("TouchNet") as of September 4, 2014, Leaf Acquisition, LLC ("Leaf") as of September 11, 2013, and until January 31, 2013, its previously 70% owned subsidiary Collective POS Solutions Ltd. ("CPOS").

The Company entered into an agreement during the fourth quarter of 2012 to sell CPOS. The transaction was settled on January 31, 2013 and the Company recorded a gain on the sale in the first quarter of 2013. The Company presents CPOS as a discontinued operation in the accompanying condensed consolidated financial statements. See Note 15, Discontinued Operations for more detail.

On August 6, 2014, the Company entered into a Stock Purchase Agreement with the noncontrolling shareholders of Leaf under which it acquired all shares of Leaf common stock held by the noncontrolling shareholders. Prior to August 6, 2014, the Company owned 66.67% of the outstanding capital stock of Leaf. As a result of this transaction, Leaf became a wholly-owned subsidiary of the Company. Also as a result of this transaction, the Company was released from any liabilities to the noncontrolling shareholders including a contingent earn-out liability that was provided to those noncontrolling shareholders under the original partial acquisition. See Note 2, Summary of Significant Accounting Policies, Other Income (Expense) for more detail.

On July 29, 2014, the Company and TouchNet, entered into an Agreement and Plan of Merger (the "Agreement"), under which the Company would acquire all of the shares of common stock of TouchNet (the "Acquisition") for a cash payment of \$375 million plus or minus the net working capital of TouchNet on the closing date. The Acquisition closed as of September 4, 2014. TouchNet is an integrated commerce solutions provider to higher-education institutions. TouchNet became a part of the Company's Campus Solutions business segment. See Note 3, Acquisitions for further detail on this acquisition.

The condensed consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America. All intercompany balances and transactions with the Company's subsidiaries have been eliminated upon consolidation.

The accompanying condensed consolidated financial statements are unaudited. In the opinion of the Company's management, the unaudited condensed consolidated financial statements include all normal recurring adjustments necessary for a fair presentation of the Company's financial position at September 30, 2014, and its results of operations, changes in equity and cash flows for the nine months ended September 30, 2014 and 2013. Results of operations reported for interim periods are not necessarily indicative of the results to be expected for the year ending December 31, 2014. These unaudited condensed consolidated financial statements should be read in conjunction with the audited consolidated financial statements included in the Annual Report on Form 10-K for the year ended December 31, 2013. The December 31, 2013 Condensed Consolidated Balance Sheet was derived from the audited 2013 consolidated financial statements.

Out of Period Adjustments—In the second quarter of 2014, the Company recorded out-of-period adjustments decreasing its revenue and increasing bad debt expense (included in Processing and Servicing in its Condensed Consolidated Statements of Income) by \$1.4 million and \$0.9 million, respectively. These adjustments related to immaterial errors

that originated in the prior year in our Heartland School Solutions business. These adjustments included revenue which was incorrectly recorded in prior periods and a reassessment of the collectability of certain customer accounts receivable. These out-of-period adjustments reduced earnings before income taxes and net income in the nine months ended September 30, 2014 by \$2.3 million and \$1.4 million, respectively, and reduced diluted earnings per share by \$0.04. The Company considered existing guidance in evaluating whether a restatement of prior financial statements was required as a result of these misstatements. The guidance requires corrections of errors to be recorded by restatement of prior periods, if material. The Company has quantitatively and qualitatively assessed the materiality of the errors and concluded that the errors were not material to its earnings for the year ended December 31, 2013 and to its forecast of earnings for the year ending December 31, 2014, and accordingly, no restatement of prior period financial statements was warranted.

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Heartland Payment Systems, Inc. and Subsidiaries

Notes To Condensed Consolidated Financial Statements—(Continued)

(unaudited)

Business Description—The Company's primary business is to provide card payment processing services to merchants throughout the United States, and until January 31, 2013 in Canada (See Note 15, Discontinued Operations for more detail). This involves providing end-to-end electronic payment processing services to merchants by facilitating the exchange of information and funds between them and cardholders' financial institutions. To accomplish this, the Company undertakes merchant set-up and training, transaction authorization and electronic draft capture, clearing and settlement, merchant accounting, merchant assistance and support, and risk management. Card payment processing services also includes selling and renting point-of-sale devices. The Company also provides additional services, including those provided through subsidiaries, such as:

School nutrition, point-of-sale solutions, and associated payment solutions, including online prepayment solutions to kindergarten through 12th grade ("K to 12") schools throughout the United States provided by Heartland School Solutions,

Full-service payroll processing and related tax filing services throughout the United States provided by Heartland Ovation Payroll,

Payment processing, integrated commerce solutions, higher education loan services and open- and closed-loop payment solutions to colleges and universities throughout the United States and Canada provided by Campus Solutions, and

Prepaid Card and Other including stored-value card solutions throughout the United States and Canada provided by Micropayments, and marketing solutions including loyalty and gift cards throughout the United States, provided through Heartland Marketing Solutions.

Over 74% of the Company's revenue is derived from processing and settling bankcard transactions, primarily related to the Visa and MasterCard networks, for its merchant customers. Because the Company is not a "member bank" as defined by Visa and MasterCard, in order to process and settle these bankcard transactions for its merchants, the Company has entered into sponsorship agreements with member banks. Visa and MasterCard rules restrict the Company from performing funds settlement or accessing merchant settlement funds and require that these funds be in the possession of the member bank until the merchant is funded. A sponsorship agreement with a member bank permits the Company to route Visa and MasterCard bankcard transactions under the member bank's control and identification numbers to clear credit and signature debit bankcard transactions through Visa and MasterCard. A sponsorship agreement also enables the Company to settle funds between cardholders and merchants by delivering funding files to the member bank, which in turn transfers settlement funds to the merchants' bank accounts. These restrictions place the settlement assets and obligations under the control of the member bank.

The sponsorship agreements with the member banks require, among other things, that the Company abide by the bylaws and regulations of the Visa and MasterCard networks, and certain sponsor banks require a cash balance in a deposit account. If the Company were to breach a sponsorship agreement and under certain other circumstances, the sponsor banks may terminate the agreement and, under the terms of the agreement, the Company would have 180 days to identify an alternative sponsor bank. The Company is generally dependent on its sponsor banks, Visa and MasterCard for notification of any compliance breaches. As of September 30, 2014, the Company has not been notified of any such issues by its sponsor banks, Visa or MasterCard.

At September 30, 2014, the Company is party to three bank sponsorship agreements.

On February 8, 2012, the Company entered into a sponsorship agreement with Wells Fargo Bank, N.A. ("WFB"). The WFB sponsorship agreement will be in effect until February 8, 2016 and will automatically renew for successive three-year periods unless either party provides six months written notice of non-renewal to the other party. Processing for small and mid-sized merchants (referred to as "Small and Midsized Enterprises," or "SME merchants") under the WFB sponsorship commenced in August 2012, when that activity was transferred from its

previous sponsor, KeyBank, National Association.

In November 2009, the Company entered into a sponsorship agreement with The Bancorp Bank ("TBB") to sponsor processing for the Company's Network Services merchants. The agreement with TBB expires in February 2015 and will automatically renew for successive one-year periods unless either party provides six months written notice of non-renewal to the other party. As of September 30, 2014, neither party has provided written notice of non-renewal of the sponsorship agreement.

On October 1, 2013, the Company transferred sponsorship and processing for a portfolio of SME merchants from Heartland Bank to TBB. The Company was party to a prior sponsorship agreement with Heartland Bank,

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Heartland Payment Systems, Inc. and Subsidiaries
 Notes To Condensed Consolidated Financial Statements—(Continued)
 (unaudited)

an unrelated third party, to sponsor SME merchant processing. In March 2013, the Company notified Heartland Bank of its intention to terminate the sponsorship agreement and made arrangements for continuing sponsorship with TBB under the terms of the November 2009 sponsorship agreement.

On March 24, 2011, the Company entered into a sponsorship agreement with Barclays Bank Delaware to sponsor processing for certain of the Company's large national merchants. The agreement with Barclays Bank Delaware expires in March 2016 and will automatically renew for successive one-year periods unless either party provides six months written notice of non-renewal to the other party.

The following is a breakout of the Company's total Visa and MasterCard settled card processing volume for the month ending September 30, 2014 by percentage processed under its individual bank sponsorship agreements:

| Sponsor Bank | % of September 2014 Bankcard Processing Volume |
|------------------------|--|
| Wells Fargo Bank, N.A. | 64% |
| The Bancorp Bank | 24% |
| Barclays Bank Delaware | 12% |

The Company also provides card transaction processing for DFS Services, LLC ("Discover") and is designated as an acquirer by Discover. The agreement with Discover allows the Company to acquire, process and fund transactions directly through Discover's network without the need of a bank sponsor. The Company processes Discover transactions similarly to how it processes Visa and MasterCard transactions. The Company must comply with Discover acquirer operating regulations and uses its sponsor banks to assist in funding its merchants' Discover transactions.

Under a prior sales and servicing program agreement with American Express Travel Related Services Company, Inc. ("American Express") the Company: (a) provided solicitation services by signing new-to-American Express merchants directly with American Express; (b) provided transactional support services on behalf of American Express to the Company's American Express accepting merchants; and (c) provided processing, settlement, customer support and reporting to merchants, similar to the services provided for the merchants' Visa, MasterCard and Discover transactions. In May 2014, the Company began offering a new American Express Card Acceptance Program (referred to as "OptBlue") to new merchants and existing merchants who previously were not American Express accepting merchants. The Company converted a majority of its existing merchants who were processing under the prior sales and servicing agreement with American Express to OptBlue during the third quarter of 2014. As a participant in OptBlue the Company will acquire, contract, and establish pricing, as well as provide customer service to merchants, similar to the transaction processing services the Company provides through Discover, Visa and MasterCard.

2. Summary of Significant Accounting Policies

Use of Estimates— The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, and disclosure of contingent assets and liabilities at the date of the condensed

consolidated financial statements, and the reported amounts of revenues and expenses during the reporting period. Estimates include, among other things, the accrued buyout liability, capitalized customer acquisition costs, goodwill, loss reserves, certain accounts payable and accrued expenses and certain tax assets and liabilities as well as the related valuation allowances, if any. Actual results could differ from those estimates.

Cash and Cash Equivalents— At September 30, 2014, cash included approximately \$16.3 million of processing-related cash in transit and collateral, compared to approximately \$32.1 million of processing-related cash in transit and collateral at December 31, 2013. Processing-related cash in transit and collateral includes funds in transit associated with timing differences arising between the amounts the Company's sponsor banks receive from the bankcard networks and the amounts funded by the Company's merchants. Processing-related cash in transit and collateral also includes merchant deposits, collateral deposits, and funds in transit relating to timing differences for the Company's non-card payment processing businesses.

Receivables— The Company's primary receivables are from its bankcard processing merchants. In addition to receivables for transaction fees the Company charges its merchants for processing transactions, these receivables include amounts resulting from the Company's practice of advancing interchange fees to most of its SME merchants during the month

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and collecting those fees at the beginning of the following month. The Company does not advance interchange fees to its Network Services merchants. Network Services merchants are invoiced monthly, on payment terms of 30 days net from date of invoicing. Receivables from merchants also include receivables from the sale of point of sale terminal equipment.

The timing for presentment of transaction funding files to the bankcard networks results in the Company's sponsor banks receiving settlement cash one day before payment is made to merchants, thereby increasing funding obligations to its SME merchants, which are carried in processing liabilities. The Company funds interchange advances/receivables to SME merchants first from this settlement cash received from bankcard networks, then from the Company's available cash or by incurring a liability to its sponsor banks. The Company did not fund any merchant advances from available cash at September 30, 2014 and December 31, 2013. The amount due to sponsor banks for funding merchant advances was \$36.8 million at September 30, 2014 and \$17.8 million at December 31, 2013. The Company pays its sponsor banks the prime rate on these payables. The liability to sponsor banks is repaid at the beginning of the following month out of the fees the Company collects from its merchants.

Receivables also include amounts due from Discover and American Express for merchant bankcard transactions. These amounts are recovered the next business day following the date of processing the transaction.

Receivables also include amounts resulting from the sale, installation, training and repair of payment system hardware and software for Campus Solutions, Heartland School Solutions and Prepaid Card and Other. These receivables are mostly invoiced on terms of 30 days net from date of invoicing.

Receivables are stated net of allowance for doubtful accounts. The Company estimates its allowance based on experience with its merchants, customers, and sales force and its judgment as to the likelihood of their ultimate payment. The Company also considers collection experience and makes estimates regarding collectability based on trends in the aging. Historically, the Company has not experienced significant charge offs for its merchant and customer receivables.

Investments and Funds Held for Customers— Investments, including those carried on the Condensed Consolidated Balance Sheets as Funds held for customers, consist primarily of equity investments, bond funds, tax-exempt bonds and certificates of deposit. Funds held for customers also include overnight bank deposits. The majority of investments carried in Funds held for customers are available-for-sale and recorded at fair value based on quoted market prices. Certificates of deposit are classified as held to maturity and recorded at cost. In the event of a sale, cost is determined on a specific identification basis. At September 30, 2014, funds held for customers included cash and cash equivalents of \$100.9 million and investments available for sale of \$21.4 million.

The asset funds held for customers and the liability customer fund deposits include: (1) amounts collected from customers prior to funding their payroll liabilities, as well as related tax and fiduciary liabilities for those customers, and (2) amounts collected by Campus Solutions in its capacity as loan servicer, which will be remitted to the customer/owner of the student loans the following month.

Capitalized Customer Acquisition Costs, net— Capitalized customer acquisition costs consist of (1) up-front signing bonus payments made to Relationship Managers and sales managers (the Company's sales force, which are referred to as "salespersons") for the establishment of new merchant relationships, and (2) a deferred acquisition cost representing the estimated cost of buying out the residual commissions of vested salespersons. Capitalized customer acquisition costs represent incremental, direct customer acquisition costs that are recoverable through gross margins associated with merchant contracts. The capitalized customer acquisition costs are amortized using a method which approximates

a proportional revenue approach over the initial three-year term of the merchant contract.

The up-front signing bonus paid for new SME bankcard, payroll and loyalty marketing accounts is based on the estimated gross margin for the first year of the merchant contract. The signing bonus, amount capitalized, and related amortization are adjusted after the first year to reflect the actual gross margin generated by the merchant contract during that year. The deferred customer acquisition cost asset is accrued over the first year of SME bankcard, payroll and loyalty marketing merchant processing, consistent with the build-up in the accrued buyout liability, as described below.

Management evaluates the capitalized customer acquisition costs for impairment on an annual basis by comparing, on a pooled basis by vintage month of origination, the expected future net cash flows from underlying merchant relationships to the carrying amount of the capitalized customer acquisition costs. If the estimated future net cash flows are lower than the

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recorded carrying amount, indicating an impairment of the value of the capitalized customer acquisition costs, the impairment loss will be charged to operations. The Company believes that no impairment has occurred as of September 30, 2014.

Unearned revenue— Unearned revenue of \$42.7 million and \$18.2 million at September 30, 2014 and December 31, 2013, respectively, is primarily related to the Company's Heartland School Solutions and Campus Solutions businesses for both periods, and its Payroll business for December 31, 2013. Included in the Campus Solutions business is unearned revenue from TouchNet, which the Company acquired on September 4, 2014. The Company added \$26.1 million of unearned revenue as part of that acquisition. Unearned revenue is derived primarily from the sale and subscription of e-commerce solutions and integration to host computer systems as well as from support and maintenance contracts and professional services. Unearned revenue represents contractual obligations of the Company to provide software, services and support to customers in the future.

Accrued Expenses and Other Liabilities— Accrued expenses and other liabilities on the Condensed Consolidated Balance Sheets include the allocation of purchase price to an unfavorable contract of \$2.0 million and \$3.4 million at September 30, 2014 and December 31, 2013, respectively, associated with the September 30, 2011 acquisition of School-Link Technologies, Inc in the Company's Heartland School Solutions business. During the nine months ended September 30, 2014 and 2013, the Company amortized \$1.4 million and \$1.5 million, respectively, of this accrued liability against the cash processing costs paid under that contract. During the nine months ended September 30, 2013, the Company recorded an adjustment to the carrying value of this unfavorable processing contract of \$1.6 million to adjust the liability to reflect the latest estimate of the expected cash processing costs to be paid over the remainder of the contract. The amortization for the nine months ended September 30, 2014 and 2013 and adjustment to the carrying value were included in cost of services in our Condensed Consolidated Statements of Income.

Processing Liabilities— Processing liabilities result primarily from the Company's card processing activities. Processing liabilities primarily reflect funds in transit associated with differences arising between the amounts the Company's sponsor banks receive from the bankcard networks and the amounts funded to the Company's merchants. Such differences arise from timing differences, interchange expense, merchant advances, merchant reserves and chargeback processing. These differences result in payables or receivables. If the settlement received from the bankcard networks precedes the funding obligation to the merchant, the Company records a processing liability. Conversely, if funding to the merchant precedes the settlement from the bankcard networks, the Company records a receivable from the bankcard network. The amounts are generally collected or paid the following business day.

Chargebacks arise due to disputes between a cardholder and a merchant resulting from the cardholder's dissatisfaction with merchandise quality or the merchant's service, and the disputes may not always be resolved in the merchant's favor. In some of these cases, the transaction is "charged back" to the merchant and the purchase price is refunded to the cardholder by the credit card-issuing institution. If the merchant is unable to fund the refund, the Company is liable for the full amount of the transaction. The Company's obligation to stand ready to perform is minimal. The Company maintains a deposit or the pledge of a letter of credit from certain merchants as an offset to potential contingent liabilities that are the responsibility of such merchants. The Company evaluates its ultimate risk and records an estimate of potential loss for chargebacks based upon an assessment of actual historical loss rates compared to recent bankcard processing volume levels. The Company believes that the liability recorded as loss reserves approximates fair value.

Accrued Buyout Liability— The Company's Relationship Managers and sales managers are paid residual commissions based on the gross margin generated by monthly SME merchant processing activity. The Company has the right, but

not the obligation, to buy out some or all of these commissions, and intends to do so periodically. Such purchases of the commissions are at a fixed multiple of the last twelve months' commissions. Because of the Company's intent and ability to execute purchases of the residual commissions, and the mutual understanding between the Company and the Relationship Managers and sales managers, the Company has accounted for this deferred compensation arrangement pursuant to the substantive nature of the plan. The Company therefore records the amount that it would have to pay (the "settlement cost") to buy out non-servicing related commissions in their entirety from vested Relationship Managers and sales managers, and an accrual, based on their progress towards vesting, for those unvested Relationship Managers and sales managers who are expected to vest in the future. As noted above, as the liability increases over the first year of a SME merchant contract, the Company also records a related deferred acquisition cost asset for currently vested Relationship Managers and sales managers. The accrued buyout liability associated with unvested Relationship Managers and sales managers is not included in the deferred acquisition cost asset since future services are required in order to vest. Subsequent changes in the estimated accrued buyout liability due to merchant attrition, same-store sales growth or contraction and changes in gross margin are included in the same income statement caption as customer acquisition costs expense.

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Relationship Managers and sales managers earn portfolio equity on their newly installed payroll and loyalty marketing merchant accounts based on the residual commissions they earn on those accounts. The accrued buyout liability and deferred acquisition cost asset are accrued in the same manner as the SME merchant portfolio equity.

The accrued buyout liability is based on merchants under contract at the balance sheet date, the gross margin generated by those merchants over the prior twelve months, and the contractual buyout multiple. The liability related to a new merchant is therefore zero when the merchant is installed, and increases over the twelve months following the installation date. The same procedure is applied to unvested commissions over the expected vesting period, but is further adjusted to reflect the Company's estimate that 31% of unvested Relationship Managers and sales managers become vested, which represents the Company's historical vesting rate.

The classification of the accrued buyout liability between current and non-current liabilities on the Condensed Consolidated Balance Sheets is based upon the Company's estimate of the amount of the accrued buyout liability that it reasonably expects to pay over the next twelve months. This estimate is developed by calculating the cumulative annual average percentage that total historical buyout payments represent of the accrued buyout liability. That percentage is applied to the period-end accrued buyout liability to determine the current portion.

Revenue— The Company classifies its revenues into five categories: (i) Card Payment Processing, (ii) Heartland School Solutions, (iii) Heartland Ovation Payroll, (iv) Campus Solutions and (v) Prepaid Card and Other. The Company recognizes revenue when (1) persuasive evidence of an arrangement exists; (2) delivery has occurred or services have been performed; (3) the price is fixed or determinable; and (4) collectability is reasonably assured. The Company also evaluates its contractual arrangements for indications that multiple element arrangements may exist including instances where more-than-incidental software deliverables are included. The following revenue recognition policies define the manner in which the Company accounts for sales transactions by revenue category.

Card Payment Processing revenue primarily consists of discount, per-transaction and periodic (primarily monthly) fees from the processing of Visa, MasterCard, American Express and Discover transactions for SME merchants and per-transaction fees for the authorization and settlement of transactions for Network Services merchants. Also included in this category are American Express servicing fees, merchant service fees, fees for processing chargebacks, termination fees on terminated contracts and fees from selling, renting and deploying point-of-sale devices.

Interchange fees, which are the Company's most significant expense, are set by the card networks and paid to the card issuing banks. For the majority of SME card processing revenue, the Company does not offset processing revenues and interchange fees because its business practice is to advance the interchange fees to most SME merchants when settling their daily transactions (thus paying the full amount of the transaction to the merchant), and then to collect the full discount fees from merchants on the first business day of the next month. The Company has merchant portability, credit risk, and the ultimate responsibility to the merchant and, as such, revenue is reported at the time of settlement on a gross basis. Payment processing services are transaction based and priced either as a fixed fee per transaction or as a percentage of the transaction value. The fees are charged for the processing services provided and do not include the gross sales price paid by the ultimate buyer to the merchant. For SME merchants to whom the Company does not advance interchange, it records card processing revenues net of interchange fees. As Network Services does not advance interchange fees to its merchants, the Company records its card processing revenues net of interchange fees. The company records Card Payment Processing revenue at the time services are provided and at the time of shipment as it relates to deployment of point-of-sale devices.

Heartland Ovation Payroll revenue includes fees charged for payroll processing services, including check printing, direct deposit, related federal, state and local tax deposits and providing accounting documentation and interest income earned on funds held for customers. Revenues are recorded at the time service is provided.

Heartland School Solutions' revenues include fees from sales and maintenance of cafeteria point-of-sale solutions and associated payment solutions, including online prepayment solutions, back office management and hardware and technical support.

Campus Solutions revenue includes fees associated with providing integrated commerce solutions to support administrative services for higher education, as well as, student loan payment processing, delinquency and default services, refund management, tuition payment plans, electronic billing and payment, tax document services and business outsourcing. Campus Solutions revenue also includes fees from the sale and maintenance of open- and closed-loop payment hardware and software solutions for college or university campuses to process small value electronic transactions.

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Both Campus Solutions and Heartland School Solutions have arrangements that contain multiple elements, such as hardware, software products, including perpetual licenses and Software-as-a-Service (“SaaS”) services, maintenance, and professional installation and training services. The Company allocates revenue to each element based on the selling price hierarchy. The selling price for a deliverable is based on vendor specific objective evidence (“VSOE”) of selling price, if available, or estimated selling price (“ESP”) if VSOE of selling price is not available. The Company establishes ESP, based on management judgment, considering internal factors such as margin objectives, pricing practices and controls, customer segment pricing strategies and the product life cycle. In arrangements with multiple elements, the Company determines allocation of the transaction price at inception of the arrangement based on the relative selling price of each unit of accounting.

In multiple element arrangements where more-than-incidental software deliverables are included, the Company has applied the residual method to determine the amount of software license revenues to be recognized pursuant to ASC 985-605. Under the residual method, if fair value exists for undelivered elements in a multiple-element arrangement, such fair value of the undelivered elements is deferred with the remaining portion of the arrangement consideration recognized upon delivery of the software license or services arrangement. The Company allocates the fair value of each element of a software related multiple-element arrangement based upon its fair value as determined by VSOE, with any remaining amount allocated to the software license. If evidence of the fair value cannot be established for the undelivered elements of a software arrangement then the entire amount of revenue under the arrangement is deferred until these elements have been delivered or objective evidence can be established. The Company recognizes software revenue over the subscription or contract term and maintenance revenue over the maintenance period.

Prepaid Card and Other revenues include Micropayments’ fees from selling hardware and software for unattended online wireless credit card based payment systems, and unattended value top up systems for off-line closed-loop smart (chip) card based payment systems. Also included in this category are Heartland Marketing Solutions fees from selling mobile and card-based marketing services, gift cards and rewards services. Revenues are recorded at the time of shipment or at the time services are provided.

Loss Contingencies and Legal Expenses—The Company records a liability for loss contingencies when the liability is probable and the amount is reasonably estimable. Legal fees associated with loss contingencies are recorded when the legal fees are incurred.

The Company records recoveries from its insurance providers when cash is received from the provider.

Other Income (Expense)— Other income (expense) consists of interest income on cash and investments, the interest cost on the Company's borrowings, the gains or losses on the disposal of assets and other non-operating income or expense items.

As a result of the Stock Purchase Agreement that the Company entered into on August 6, 2014 with the noncontrolling shareholders of Leaf, the Company was released from a contingent earn-out liability to those noncontrolling shareholders and recognized a pre- and after-tax gain of \$3.6 million in the three and nine months ended September 30, 2014. The non-cash impact of the gain associated with the release of the contingent earn-out liability is recorded in "Other, net" in the condensed consolidated statements of income and "Write-off of fixed assets and other" in the condensed consolidated statement of cash flows.

Other income (expense) also includes the pretax charges or recoveries related to the provision for Processing System Intrusion costs. See Note 11, Commitments and Contingencies for information on the Processing System Intrusion.

Income Taxes—The Company accounts for income taxes by recognizing deferred tax assets and liabilities for the expected future tax consequences of events that have been included in the financial statements or tax returns. Under

this method, deferred tax assets and liabilities are determined based on the difference between the financial statements and the tax basis of assets and liabilities using enacted tax rates.

The Company's tax provision for interim periods is determined using an estimate of its annual effective tax rate, adjusted for discrete items, if any, that are taken into account in the relevant period. Each quarter the Company updates its estimate of the annual effective tax rate, and if the Company's estimated tax rate changes, it makes a cumulative adjustment in that period.

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The provision for income taxes for the three and nine months ended September 30, 2014 and 2013 and the resulting effective tax rates were as follows:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | | |
|----------------------------|----------------------------------|----------|---------------------------------|----------|---|
| | 2014 | 2013 | 2014 | 2013 | |
| | (In thousands) | | | | |
| Provision for income taxes | \$11,727 | \$11,857 | \$34,579 | \$34,039 | |
| Effective tax rate | 36.8 | % 35.1 | % 40.1 | % 37.3 | % |

The effective tax rate for the three months ended September 30, 2013 benefited from the recognition of research and development credits. On January 2, 2013, the American Taxpayer Relief Act of 2012 ("ATR Act") was enacted which included an extension of the federal research and development credit retroactively to 2012 and prospectively through 2013. The Company recognized the effects of the research and development credits in the three months ended September 30, 2013 in conjunction with filing our 2012 tax return.

The increase in the Company's effective tax rate for the nine months ended September 30, 2014, as compared to the nine months ended September 30, 2013, reflects the impact of providing a valuation allowance against deferred tax assets resulting from operating losses recorded by Leaf during our 66.67% ownership period from January 1 to August 5, 2014. On August 6, 2014, the Company acquired all shares of Leaf common stock held by noncontrolling shareholders. As a result of this acquisition, the Company will utilize the losses generated by Leaf against consolidated taxable income for periods after August 5, 2014. See "Note 3, Acquisitions" for further details on our investments in Leaf. Additionally, the effective tax rate for the nine months ended September 30, 2014 benefited from the permanent non-taxable status of the gain recognized on the release of a contingent earn-out liability to the former noncontrolling shareholders of Leaf.

The Company regularly evaluates its tax positions for additional unrecognized tax benefits and associated interest and penalties, if applicable. There are many factors that are considered when evaluating these tax positions including: interpretation of tax laws, recent tax litigation on a position, past audit or examination history, and subjective estimates and assumptions, which have been deemed reasonable by management. However, if management's estimates are not representative of actual outcomes, the Company's results could be materially impacted. The Company does not expect any material changes to unrecognized tax benefits in the next twelve months. At September 30, 2014, the reserve for unrecognized tax benefits related to uncertain tax positions was \$6.8 million, of which \$4.4 million would, if recognized, impact the effective tax rate. At December 31, 2013, the reserve for unrecognized tax benefits related to uncertain tax positions was \$5.6 million, of which \$3.8 million would, if recognized, impact the effective tax rate.

Share-Based Compensation— In the fourth quarters of 2012 and 2013, the Company's Board of Directors approved grants of performance-based Restricted Share Units with grant-specific vesting and performance target terms as shown in the following table:

| | Performance Awards by Grant Date | |
|---------------------|----------------------------------|------------------|
| | 4th Quarter 2012 | 4th Quarter 2013 |
| RSU's Granted | 60,507 | 115,223 |
| Vesting during 2014 | — | — |
| Vesting during 2015 | 50% | — |
| Vesting during 2016 | 50% | — |
| Vesting during 2017 | — | 50% |
| Vesting during 2018 | — | 50% |

| | | |
|-------------------|-----|-----|
| Grant Performance | (a) | (b) |
| Target | | |

These Restricted Share Units would vest only if the Company achieves a Pro Forma diluted earnings per share compound annual growth rate ("CAGR") of fifteen percent (15%) for the two-year period ending December 31, 2014. For each 1% that the CAGR actually achieved for the two year period ending on December 31, 2014 is above the 15% target, the number of shares underlying the Restricted Share Units awarded would be increased by 2.08%; (a) provided, however, that the maximum increase in the number of shares that may be awarded is 125%. Likewise, for each 1% that the CAGR actually achieved for the two-year period ending on December 31, 2014 is below the 15% target, the number of shares underlying the Restricted Share Units awarded would be decreased by 1.31%. If the target CAGR is

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missed by 67% or more, then the number of shares awarded is zero. The Company records expense on these Restricted Share Units based on achieving the 15% target.

These Restricted Share Units will vest only if the Company achieves a pro forma diluted earnings per share growth rate of forty percent (40%) over the three-year period ending December 31, 2016. For each 1% that the growth rate actually achieved for the three-year period ending on December 31, 2016 is above the 40% target, the number of shares underlying the Restricted Share Units awarded would be increased by 1.20%; provided, however, that the (b) maximum increase in the number of shares that may be awarded is 150%. Likewise, for each 1% that the growth rate actually achieved for the three-year period ending on December 31, 2016 is below the 40% target, the number of shares underlying the Restricted Share Units awarded would be decreased by 1.50%. If the target growth rate is missed by 50% or more, then the number of shares awarded is zero. The Company has recorded expense on these Restricted Share Units based on achieving the 40% target.

Pro Forma diluted earnings per share for (a) and (b) performance targets will be calculated excluding non-operating gains and losses, if any, and excluding the after-tax impact of share-based compensation expense. The closing price of the Company's common stock on the grant date equals the grant date fair value of these nonvested Restricted Share Units awards and will be recognized as compensation expense over their vesting periods.

In the fourth quarter of 2012, the Company's Board of Directors approved target grants of 60,793 Relative Total Shareholder Return Restricted Share Units (referred to as "TSRs"). These TSRs are nonvested share awards for which vesting percentages and ultimate number of units vesting will be calculated based on the total shareholder return of our common stock as compared to the total shareholder return of 86 peers. The payout schedule can produce vesting percentages ranging from 0% to 225%. Total shareholder return will be calculated based upon the average closing price for the 30 calendar day period ending December 9, 2015, divided by the closing price on December 10, 2012. The target number of units is based on achieving a total shareholder return equal to the 65th percentile of the peer group. The Company recorded expense on these TSRs based on achieving the target. A lattice valuation model was applied to measure the grant date fair value of these TSRs.

In the fourth quarter of 2013, the Company's Compensation Committee approved target grants of 57,598 Relative TSRs. These Relative TSRs are nonvested share awards for which vesting percentages and ultimate number of units vesting will be calculated based on the total shareholder return of the Company's common stock as compared to the total shareholder return of 91 peer companies. The payout schedule can produce vesting percentages ranging from 0% to 200%. Total shareholder return will be calculated based upon the average closing price for the 30 calendar day period ending December 6, 2016, divided by the closing price on December 6, 2013. The target number of units is based on achieving a total shareholder return equal to the 65th percentile of the peer group. The Company recorded expense on these TSRs based on achieving the target. A lattice valuation model was applied to measure the grant date fair value of these Relative TSRs.

In the fourth quarter of 2013, the Compensation Committee approved target grants of 59,533 Absolute Total Shareholder Return Restricted Share Units (referred to as "Absolute TSRs"). These Absolute TSRs are nonvested share awards for which vesting percentages and ultimate number of units vesting will be calculated based on the Company's three or four year total shareholder return of our common stock. The payout schedule can produce vesting percentages ranging from 0% to 200%. Total shareholder return will be calculated based upon the average closing price for the 30 calendar day period ending December 6, 2016 or December 6, 2017, divided by the closing price on December 6, 2013. The target number

of units is based on achieving a total shareholder return of 33% over three years or 46% over four years. The Company recorded expense on these Absolute TSRs based on achieving the target. A lattice valuation model was applied to measure the grant date fair value of these Absolute TSRs.

Earnings per Share— Basic earnings per share was computed by dividing net income by the weighted average number of common shares outstanding during the period. Diluted earnings per share was computed based on the weighted average outstanding common shares plus equivalent shares assuming exercise of stock options and vesting of Restricted Share Units, where dilutive.

Common Stock Repurchases— On November 2, 2012, the Company's Board of Directors authorized the repurchase of up to \$50 million of the Company's outstanding common stock. These repurchases were completed during the second quarter of 2013. On May 8, 2013, the Company's Board of Directors authorized the repurchase of up to \$75 million of the Company's outstanding common stock. These repurchases were completed during the second quarter of 2014. On May 8, 2014, the Company's Board of Directors authorized the repurchase of up to \$75 million of the Company's outstanding common stock. As of September 30, 2014, the Company has not repurchased any shares under the May 8, 2014 authorization.

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Repurchases under these programs were made through the open market in accordance with applicable laws and regulations. The Company intends to fund any repurchases with cash flow from operations, existing cash on the balance sheet, and other sources including the Company's 2014 Revolving Credit Facility (as defined in Note 10 herein). The manner, timing and amount of repurchases, if any, will be determined by management and will depend on a variety of factors, including price, corporate and regulatory requirements, market conditions and other corporation liquidity requirements. The repurchase program may be modified or discontinued at any time.

| | November 2012 | May 2013 | May 2014 | Total |
|---|---------------|-----------|----------|-----------|
| Activity For the Nine Months Ended September 30, 2014 | | | | |
| Shares repurchased | — | 1,347,817 | — | 1,347,817 |
| Cost of shares repurchased (in thousands) | — | \$54,455 | — | \$54,455 |
| Average cost per share | — | \$40.40 | — | \$40.40 |
| Remaining authorization (in thousands) | — | — | \$75,000 | \$75,000 |
| Activity For the Nine months Ended September 30, 2013 | | | | |
| Shares repurchased | 952,183 | 297,900 | — | 1,250,083 |
| Cost of shares repurchased (in thousands) | \$29,813 | \$10,407 | — | \$40,220 |
| Average cost per share | \$31.31 | \$34.93 | — | \$32.17 |
| Activity For the Year Ended December 31, 2013 | | | | |
| Shares repurchased | 952,183 | 534,600 | — | 1,486,783 |
| Cost of shares repurchased (in thousands) | \$29,813 | \$20,488 | — | \$50,301 |
| Average cost per share | \$31.31 | \$38.32 | — | \$33.83 |

The Company's Board of Directors previously resolved to retire all common shares repurchased and include the retired shares in the authorized and unissued shares of the Company. At the time of share retirement, the excess of the purchase price of the treasury stock over the stated value is allocated between additional paid-in-capital and retained earnings. It is expected that future retirements of common shares repurchased will be recorded as repurchase authorizations are completed.

Derivative Financial Instruments—The Company utilizes derivative instruments to manage interest rate risk on certain borrowings under its Credit Agreement (as defined in Note 10 herein). The Company recognizes the fair value of derivative financial instruments in the Condensed Consolidated Balance Sheets in investments, or accrued expenses and other liabilities. Changes in fair value of derivative instruments are recognized immediately in earnings unless the derivative is designated and qualifies as a hedge of future cash flows. For derivatives that qualify as hedges of future cash flows, the effective portion of changes in fair value is recorded in other comprehensive income and reclassified into interest expense in the same periods during which the hedged item affects earnings. Any ineffectiveness of cash flow hedges would be recognized in other income (expense) in the Condensed Consolidated Statements of Income during the period of change.

The Company has entered into fixed-pay amortizing interest rate swaps as a hedge of future cash flows on certain variable rate debt outstanding under its credit facility. These interest rate swaps convert the related notional amount of variable rate debt to fixed rate. The following table summarizes the components of the interest rate swaps.

September 30, 2014

December 31, 2013

| | | | |
|---|----------------|-----------|---|
| | (In thousands) | | |
| Notional value | \$ 17,500 | \$ 25,000 | |
| Fair value (a) | (187 |) (411 |) |
| Deferred tax benefit | 76 | 153 | |
| (a) Recorded as a liability in accrued expenses and other liabilities | | | |

Noncontrolling Interests— Noncontrolling interests represent noncontrolling shareholders' share of the equity and after-tax net loss of Leaf until the Company's August 6, 2014 acquisition of Leaf noncontrolling interests, and the after-tax net income of CPOS until it was sold in a transaction settled on January 31, 2013. See Note 15, Discontinued Operations for more detail on CPOS.

Noncontrolling shareholders' share of after-tax net loss of Leaf is included in Net income (loss) attributable to noncontrolling interests from continuing operations in the Condensed Consolidated Statements of Income for the three and nine

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(unaudited)

months ended September 30, 2014. On August 6, 2014, the Company entered into a Stock Purchase Agreement with the noncontrolling shareholders of Leaf under which it acquired all shares of Leaf common stock held by the noncontrolling shareholders. Prior to August 6, 2014, the Company owned 66.67% of the outstanding capital stock of Leaf. As a result of this transaction, Leaf became a wholly-owned subsidiary of the Company and there is no noncontrolling interest on the Consolidated Balance Sheet as of September 30, 2014. The minority stockholders' interests included in noncontrolling interests in the December 31, 2013 Consolidated Balance Sheet was \$6.2 million. This amount reflected the original investments by these minority stockholders' in Leaf, along with their proportionate share of Leaf's losses. Noncontrolling shareholders' share of after-tax net income of CPOS is included in Net income (loss) attributable to noncontrolling interests from discontinued operations in the Condensed Consolidated Statements of Income for the nine months ended September 30, 2013.

Subsequent Events—The Company evaluated subsequent events with respect to the condensed consolidated financial statements as of and for the nine months ended September 30, 2014.

On October 31, 2014, the Company acquired the net assets of Xpient Solutions, LLC (“Xpient”) for a cash payment of \$30.0 million plus net working capital. The purchase price was funded from a combination of operating cash and financing under the 2014 Revolving Credit Facility. Xpient provides Point-of-Sale software solutions to customers primarily in the food service industry.

New Accounting Pronouncements— From time to time, new accounting pronouncements are issued by the Financial Accounting Standards Board (“FASB”) or other standards setting bodies that are adopted by us as of the specified effective date.

In July 2013, the FASB issued an accounting standard update which provides guidance on the risks that are permitted to be hedged in a fair value or cash flow hedge. Among those risks for financial assets and financial liabilities is the risk of changes in a hedged item's fair value or a hedged transaction's cash flows attributable to changes in the designated benchmark interest rate (referred to as interest rate risk). This update is effective prospectively for qualifying new or redesignated hedging relationships entered into on or after July 17, 2013. The implementation of this update did not have a material effect on the Company's condensed consolidated financial statements.

In July 2013, the FASB issued an accounting standard update which provides explicit guidance on the financial statement presentation of an unrecognized tax benefit when a net operating loss carryforward, a similar tax loss, or a tax credit carryforward exists. The amendments in this update are expected to reduce diversity in practice by providing guidance on the presentation of unrecognized tax benefits and will reflect the manner in which an entity would settle at the reporting date any additional income taxes that would result from the disallowance of a tax position when net operating loss carryforwards, similar tax losses, or tax credit carryforwards exist. The amendments in this update are effective for fiscal years and interim periods within those years, beginning after December 15, 2013, with early adoption permitted. The amendments would be applied prospectively to all unrecognized tax benefits that exist at the effective date. Retrospective application is permitted. The implementation of this update did not have a material effect on the Company's condensed consolidated financial statements.

In April 2014, the FASB issued updated guidance on reporting discontinued operations. Under this updated guidance, a discontinued operation will include a disposal of a major part of an entity's operations and financial results such as a separate major line of business or a separate major geographical area of operations. The guidance raises the threshold to be a major operation but no longer precludes discontinued operations presentation where there is significant continuing involvement or cash flows with a disposed component of an entity. The guidance expands disclosures to include cash flows where there is significant continuing involvement with a discontinued operation and the pre-tax profit or loss of disposal transactions not reported as discontinued operations. The updated guidance is effective

prospectively for interim and annual reporting periods beginning on or after December 15, 2014, with early application permitted. The effect on the Company's condensed consolidated financial statements is still being evaluated and will depend on the nature of future disposal transactions, if any.

In May 2014, the FASB issued guidance on revenue from contracts with customers, which requires an entity to recognize revenue from the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services. The guidance addresses in particular contracts with more than one performance obligation as well as the accounting for some costs to obtain or fulfill a contract with a customer and provides for additional disclosures with respect to revenues and cash flows arising from contracts with customers. With respect to public entities, this update is effective for fiscal years, and interim periods within those years, beginning after

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December 15, 2016 and early adoption is not permitted. The effect on the Company's condensed consolidated financial statements is still being evaluated.

In August 2014, the FASB issued guidance on presentation of going concern financial statements which provides guidance about management's responsibility to evaluate whether there is substantial doubt about an entity's ability to continue as a going concern and to provide related footnote disclosures. The amendments in this guidance are expected to reduce diversity in the timing and content of footnote disclosures. The amendments in this guidance are effective for the annual period ending after December 15, 2016, and for annual periods and interim periods thereafter. Early application is permitted. The effect on the Company's condensed consolidated financial statements is still being evaluated.

3. Acquisitions

2014 Acquisitions:

TouchNet Information Systems, Inc.

On September 4, 2014, the Company completed the acquisition of TouchNet, for a cash payment of \$375 million, less a net working capital deficit, for all outstanding common shares. The purchase was funded primarily through a new five-year \$375 million term loan. See Note 10, Credit Facilities for further details.

The transaction was accounted for under the purchase method of accounting. Beginning September 4, 2014, TouchNet's results of operations are included in the Company's results of operations. The fair values of the TouchNet assets acquired and liabilities assumed were estimated as of their acquisition date. The excess of the purchase price over the net assets and liabilities, approximately \$222.1 million, was recorded as goodwill, which is expected to be deductible for income tax reporting. The fair values are preliminary, based on estimates, and may be adjusted as the Company analyzes what was known and knowable at the acquisition, including the finalization of valuations. During the nine months ended September 30, 2014, acquisition-related costs of approximately \$2.0 million for advisory, legal and regulatory costs incurred in connection with the TouchNet acquisition have been expensed in general and administrative expenses. For the quarter ended September 30, 2014 the Company recognized \$4.3 million of revenue related to TouchNet operations since the September 4, 2014 acquisition.

The following table summarizes the preliminary purchase price allocation (in thousands):

| | |
|--|-----------|
| Cash and cash equivalents | \$38,342 |
| Receivables, net | 12,243 |
| Inventory | 66 |
| Prepaid expenses | 601 |
| Property and equipment, net | 3,360 |
| Intangible assets, net | 144,400 |
| Goodwill | 222,076 |
| Total assets acquired | 421,088 |
| Accounts payable | 6,002 |
| Accrued expenses and other liabilities | 2,871 |
| Current portion of unearned revenue | 24,014 |
| Current tax liability | 13,914 |
| Long-term portion of unearned revenue | 2,037 |
| Net assets acquired | \$372,250 |

The weighted average amortization life for the 2014 acquired finite lived intangible assets related to acquisition of TouchNet are as follows:

| Weighted average amortization life | |
|------------------------------------|------------|
| | (In years) |
| Customer relationships | 20.0 |
| Trademark | 5.0 |
| Software | 15.0 |
| Non-compete agreements | 5.0 |
| Overall | 18.1 |

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(unaudited)

The following pro forma information shows the results of our operations for the three and nine months ended September 30, 2014 and 2013 as if the TouchNet acquisition had occurred on January 1, 2013. The pro forma information is presented for information purposes only and is not necessarily indicative of what would have occurred if the acquisition had been made as of that date. The pro forma information is also not intended to be a projection of future results due to the integration of the acquired business.

| | Three Months Ended | | Nine Months Ended | |
|--------------------------------------|-----------------------|-----------|-----------------------|-------------|
| | September 30, 2014 | 2013 | September 30, 2014 | 2013 |
| | (In thousands) | | | |
| Total revenues | \$619,861 | \$574,540 | \$1,760,516 | \$1,646,605 |
| Net income attributable to Heartland | 19,205 | 21,754 | 55,538 | 59,524 |
| Basic earnings per share | \$0.53 | \$0.59 | \$1.53 | \$1.62 |
| Diluted earnings per share | \$0.52 | \$0.57 | \$1.49 | \$1.56 |

MCS Software

On April 1, 2014, the Company purchased the net assets of MCS Software for a \$17.3 million cash payment. The cash purchase price was financed under the Company's Credit Facility and from operating cash flows. The acquisition further expands the Company's Heartland School Solutions business.

The transaction was accounted for under the purchase method of accounting. Beginning April 1, 2014, MCS Software's results of operations are included in the Company's results of operations. The allocation of the total purchase price was as follows: \$11.1 million to goodwill, \$6.4 million to intangible assets and \$0.2 million to net tangible liabilities. The fair values of the MCS Software's assets acquired and liabilities assumed were estimated as of their acquisition date. The fair values are preliminary, based on estimates, and may be adjusted as the Company analyzes what was known and knowable at the acquisition, including the finalization of valuations. Pro forma results of operations have not been presented because the effect of this acquisition was not material. Goodwill is expected to be deductible for income tax reporting.

The weighted average amortization life for the 2014 acquired finite lived intangible assets related to acquisition of MCS Software are as follows:

| Weighted average amortization life | (In years) |
|------------------------------------|------------|
| Customer relationships | 14.0 |
| Software | 4.6 |
| Non-compete agreements | 5.0 |
| Overall | 10.9 |

Liquor Point of Sale

On February 14, 2014, the Company purchased the assets of Merchant Software Corporation (referred to as "Liquor POS") for a \$3.3 million cash payment. The cash purchase price was financed from operating cash flows.

The transaction was accounted for under the purchase method of accounting. Beginning on February 15, 2014, Liquor POS results of operations are included in the Company's results of operations. The allocation of the total purchase

price was as follows: \$2.2 million to goodwill, \$1.2 million to intangible assets, and \$0.1 million to net tangible liabilities. Pro forma results of operations have not been presented because the effect of this acquisition was not material. Goodwill is expected to be deductible for income tax reporting.

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The weighted average amortization life for the 2014 acquired finite lived intangible assets related to the acquisition of Liquor POS are as follows:

| Weighted average amortization life | (In years) |
|------------------------------------|------------|
| Customer relationships | 10.0 |
| Software | 7.0 |
| Non-compete agreements | 5.0 |
| Patents | 5.0 |
| Overall | 8.9 |

2013 Acquisition:

Leaf Holdings, Inc.

On September 11, 2013, the Company purchased 66.67% of the outstanding capital stock of Leaf for a \$14.5 million cash payment. The cash purchase price was financed from operating cash flows.

The transaction was accounted for under the purchase method of accounting. Beginning on September 11, 2013, Leaf's results of operations are included in the Company's results of operations. The allocation of the total purchase price was as follows: \$18.5 million to goodwill, \$6.9 million to intangible assets, \$4.1 million to net tangible liabilities and \$6.8 million to noncontrolling interest. Pro forma results of operations have not been presented because the effect of this acquisition was not material. Goodwill is not expected to be deductible for income tax reporting.

On August 6, 2014, the Company entered into a Stock Purchase Agreement with the noncontrolling shareholders of Leaf under which it acquired all shares of Leaf common stock held by the noncontrolling shareholders. As a result of this transaction, Leaf became a wholly-owned subsidiary of the Company. The Company accounted for this transaction as additional paid-in capital on the Condensed Consolidated Balance Sheet as of September 30, 2014. The weighted average amortization life for the 2013 acquired finite lived intangible assets related to the acquisition of Leaf is as follows:

| Weighted average amortization life | (In years) |
|------------------------------------|------------|
| Software | 7.0 |
| Patents | 5.0 |
| Overall | 6.9 |

4. Receivables

A summary of receivables by major class was as follows at September 30, 2014 and December 31, 2013:

| | September 30, 2014 | December 31, 2013 |
|--|-----------------------|----------------------|
| | (In thousands) | |
| Accounts receivable from merchants and customers | \$191,798 | \$172,147 |
| Accounts receivable from bankcard networks | 27,570 | 26,842 |
| Accounts receivable from others | 3,121 | 2,083 |
| | 222,489 | 201,072 |
| Less allowance for doubtful accounts | (1,553) | (1,032) |
| Total receivables, net | \$220,936 | \$200,040 |

Included in accounts receivable from others are amounts due from employees (predominantly salespersons) which were \$1.8 million and \$1.1 million at September 30, 2014 and December 31, 2013, respectively. Accounts receivable related to bankcard networks are primarily amounts due from Discover and American Express for merchant bankcard transactions.

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(unaudited)

A summary of the activity in the allowance for doubtful accounts for the three and nine months ended September 30, 2014 and 2013 was as follows:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|-------------------------------------|-------------------------------------|--------|------------------------------------|---------|
| | 2014 | 2013 | 2014 | 2013 |
| | (In thousands) | | | |
| Beginning balance | \$1,780 | \$915 | \$1,032 | \$1,438 |
| Out-of-Period adjustment (a) | — | — | 875 | — |
| Additions (reductions) to allowance | 1,007 | 186 | 2,135 | (16) |
| Charges against allowance | (1,234) | (134) | (2,489) | (455) |
| Ending balance | \$1,553 | \$967 | \$1,553 | \$967 |

(a) See Note 1, Organization and Operations for a discussion of an Out-of-Period Adjustment.

5. Funds Held for Customers and Investments

A summary of funds held for customers and investments, including the amortized cost, gross unrealized gains (losses) and estimated fair value for investments held to maturity and investments available-for-sale by major security type and class of security were as follows at September 30, 2014 and December 31, 2013:

| | Cost | Gross Unrealized Gains | Gross Unrealized Losses | Estimated Fair Value |
|--|----------------|------------------------------|-------------------------------|-------------------------|
| | (In thousands) | | | |
| September 30, 2014 | | | | |
| Funds Held for Customers | | | | |
| Conservative income bond fund - available for sale | \$13,012 | \$— | \$(3) | \$13,009 |
| Fixed income bonds - available for sale | 8,442 | 1 | — | 8,443 |
| Cash held for payroll customers | 58,358 | — | — | 58,358 |
| Cash held for Campus Solutions customers | 42,501 | — | — | 42,501 |
| Total funds held for customers | \$122,313 | \$1 | \$(3) | \$122,311 |

Investments:

| | | | | |
|--|------|-----|-----|------|
| Investments held to maturity - Certificates of deposit (a) | \$33 | \$— | \$— | \$33 |
| Total investments | \$33 | \$— | \$— | \$33 |

(a) Certificate of deposit has a remaining term of 23 months.

| | Cost | Gross Unrealized Gains | Gross Unrealized Losses | Estimated Fair Value |
|--|----------------|------------------------------|-------------------------------|-------------------------|
| | (In thousands) | | | |
| December 31, 2013 | | | | |
| Funds Held for Customers | | | | |
| Conservative income bond fund - available for sale | \$12,000 | \$10 | \$— | \$12,010 |
| Fixed income bond fund - available for sale | 968 | 254 | — | 1,222 |
| Cash held for payroll customers | 88,376 | — | — | 88,376 |
| Cash held for Campus Solutions customers | 25,767 | — | — | 25,767 |
| Total funds held for customers | \$127,111 | \$264 | \$— | \$127,375 |

Investments:

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| | | | | |
|--|------|-----|-----|------|
| Investments held to maturity - Certificates of deposit | \$33 | \$— | \$— | \$33 |
| Total investments | \$33 | \$— | \$— | \$33 |

Expected maturities of the Fixed income bond at September 30, 2014 are as follows:

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Heartland Payment Systems, Inc. and Subsidiaries

Notes To Condensed Consolidated Financial Statements—(Continued)

(unaudited)

| | Total | Less Than 1 Year | 1 To 5 Years | 5 To 10 Years |
|---|----------------|---------------------|--------------|------------------|
| | (In thousands) | | | |
| September 30, 2014 | | | | |
| Funds Held for Customers | | | | |
| Fixed income bond - available for sale cost | \$8,442 | \$936 | \$5,352 | \$2,154 |
| Fixed income bond - available for sale estimated fair value | \$8,443 | \$936 | \$5,351 | \$2,156 |

Also included in Investments on the Consolidated Balance Sheet are other investments, at cost. As of September 30, 2014 and December 31, 2013, other investments, at cost, include a \$4.0 million investment in the equity of ATX Innovation, Inc. ("Tabbedout").

During the nine months ended September 30, 2014 and during the twelve months ended December 31, 2013, the Company did not experience any other-than-temporary losses on its investments.

During the nine months ended September 30, 2014, the Company sold available for sale securities for \$17.2 million and realized a gain on this sale of \$0.3 million which was recognized in the Condensed Consolidated Statements of Income for the nine months ended September 30, 2014.

6. Capitalized Customer Acquisition Costs, Net

A summary of net capitalized customer acquisition costs as of September 30, 2014 and December 31, 2013 was as follows:

| | September 30, 2014 | December 31, 2013 |
|---|-----------------------|----------------------|
| | (In thousands) | |
| Capitalized signing bonuses | \$94,971 | \$86,886 |
| Less accumulated amortization | (46,569) | (43,775) |
| | 48,402 | 43,111 |
| Capitalized customer deferred acquisition costs | 52,321 | 45,241 |
| Less accumulated amortization | (31,756) | (27,325) |
| | 20,565 | 17,916 |
| Capitalized customer acquisition costs, net | \$68,967 | \$61,027 |

A summary of the activity in capitalized customer acquisition costs, net for the three and nine month periods ended September 30, 2014 and 2013 was as follows:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|-------------------------------------|----------|------------------------------------|----------|
| | 2014 | 2013 | 2014 | 2013 |
| | (In thousands) | | | |
| Balance at beginning of period | \$66,433 | \$56,148 | \$61,027 | \$56,425 |
| Plus additions to: | | | | |
| Capitalized signing bonuses, net | 9,468 | 7,466 | 27,647 | 19,546 |
| Capitalized customer deferred acquisition costs | 6,192 | 5,555 | 18,349 | 15,676 |
| | 15,660 | 13,021 | 45,996 | 35,222 |
| Less amortization expense on: | | | | |
| Capitalized signing bonuses, net | (7,703) | (6,852) | (22,357) | (20,747) |
| Capitalized customer deferred acquisition costs | (5,423) | (4,606) | (15,699) | (13,189) |
| | (13,126) | (11,458) | (38,056) | (33,936) |

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| | | | | |
|--------------------------|----------|----------|----------|----------|
| Balance at end of period | \$68,967 | \$57,711 | \$68,967 | \$57,711 |
|--------------------------|----------|----------|----------|----------|

Net signing bonus adjustments from estimated amounts to actual were \$(0.7) million and \$(1.0) million, respectively, for the three months ended September 30, 2014 and 2013, and \$(2.8) million and \$(2.9) million, respectively, for the nine months ended September 30, 2014 and 2013. Net signing bonus adjustments are netted against additions in the table above.

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Negative signing bonus adjustments occur when the actual gross margin generated by the merchant contract during the first year is less than the estimated gross margin for that year, resulting in the overpayment of the up-front signing bonus and would be recovered from the relevant salesperson. Positive signing bonus adjustments result from the prior underpayment of signing bonuses and would be paid to the relevant salesperson.

Fully amortized signing bonuses of \$6.9 million and \$6.4 million were written off during the three month periods ended September 30, 2014 and 2013, respectively, and \$19.4 million and \$19.1 million respectively, were written off during the nine month periods ended September 30, 2014 and 2013. In addition, fully amortized customer deferred acquisition costs of \$3.9 million and \$3.3 million, respectively, were written off during the three months ended September 30, 2014 and 2013, and \$11.3 million and \$9.9 million, respectively, were written off during the nine months ended September 30, 2014 and 2013.

The Company believes that no impairment of capitalized customer acquisition costs has occurred as of September 30, 2014 and December 31, 2013.

7. Intangible Assets and Goodwill

Intangible Assets — Intangible assets consisted of the following as of September 30, 2014 and December 31, 2013:

| | September 30, 2014 | | | Amortization Life and Method |
|------------------------|--------------------------------|--------------------------|------------|--------------------------------------|
| | Gross Assets (In thousands) | Accumulated Amortization | Net Assets | |
| Finite Lived Assets: | | | | |
| Customer relationships | \$155,925 | \$19,041 | \$136,884 | 6 to 20 years—proportional cash flow |
| Merchant portfolio | 4,214 | 3,053 | 1,161 | 7 years—proportional cash flow |
| Software | 60,376 | 13,087 | 47,289 | 1 to 15 years—straight line |
| Non-compete agreements | 5,806 | 2,558 | 3,248 | 5 years—straight line |
| Other | 5,401 | 193 | 5,208 | 5 to 7 years—straight line |
| | \$231,722 | \$37,932 | \$193,790 | |
| | December 31, 2013 | | | |
| | Gross Assets (In thousands) | Accumulated Amortization | Net Assets | Amortization Life and Method |
| Finite Lived Assets: | | | | |
| Customer relationships | \$49,814 | \$14,107 | \$35,707 | 3 to 18 years—proportional cash flow |
| Merchant portfolio | 4,095 | 2,703 | 1,392 | 7 years—proportional cash flow |
| Software | 20,750 | 10,934 | 9,816 | 2 to 5 years—straight line |
| Non-compete agreements | 4,489 | 1,880 | 2,609 | 3 to 5 years—straight line |
| Other | 385 | 52 | 333 | 2 to 9 years—straight line |
| | \$79,533 | \$29,676 | \$49,857 | |

Amortization expense related to the intangible assets was \$3.4 million and \$2.2 million, respectively, for the three months ended September 30, 2014 and 2013 and \$8.3 million and \$6.7 million for the nine months ended September 30, 2014 and 2013, respectively. The estimated remaining amortization expense related to intangible assets in twelve month increments is as follows:

For the Twelve Months Ending September 30,

(In thousands)

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| | |
|------------|-----------|
| 2015 | \$18,498 |
| 2016 | 17,218 |
| 2017 | 15,949 |
| 2018 | 13,875 |
| 2019 | 12,790 |
| Thereafter | 115,460 |
| | \$193,790 |

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(unaudited)

Goodwill — The changes in the carrying amount of goodwill by segment for the nine months ended September 30, 2014 and 2013 were as follows:

| | Card | Heartland Ovation Payroll | Heartland School Solutions | Campus Solutions | Other | Total |
|-------------------------------------|----------|---------------------------------|----------------------------------|---------------------|---------|-----------|
| Balance at January 1, 2013 | \$43,701 | \$30,831 | \$53,350 | \$33,679 | \$6,501 | \$168,062 |
| Goodwill acquired during the period | 20,619 | — | — | — | — | 20,619 |
| Other (a) | — | 524 | — | 1,967 | — | 2,491 |
| Balance at September 30, 2013 | 64,320 | 31,355 | 53,350 | 35,646 | 6,501 | 191,172 |
| Balance at January 1, 2014 | 64,320 | 31,018 | 53,350 | 35,789 | 6,501 | 190,978 |
| Goodwill acquired during the period | 2,247 | — | 13,592 | 222,076 | — | 237,915 |
| Other (a) | (2,130) | — | (2,493) | — | — | (4,623) |
| Balance at September 30, 2014 | \$64,437 | \$31,018 | \$64,449 | \$257,865 | \$6,501 | \$424,270 |

(a) Reflects adjustments to allocations of purchase price.

Percentage of total reportable segments' assets that were goodwill as of September 30, 2014 and 2013 is as follows:

| | Percent of Goodwill to Reportable Segments' Total Assets | |
|-------------------------------|---|--------------------|
| | September 30, 2014 | September 30, 2013 |
| Card | 10.9% | 11.9% |
| Heartland Ovation Payroll | 23.3% | 21.0% |
| Heartland School Solutions | 70.3% | 65.4% |
| Campus Solutions | 51.4% | 49.4% |
| Other | 32.2% | 39.7% |

8. Processing Liabilities

Processing liabilities result primarily from the Company's card processing activities and include merchant deposits maintained to offset potential liabilities arising from merchant chargebacks. A summary of processing liabilities and loss reserves was as follows at September 30, 2014 and December 31, 2013:

| | September 30, 2014 (In thousands) | December 31, 2013 |
|------------------------------|--------------------------------------|-------------------|
| Merchant bankcard processing | \$97,094 | \$121,143 |
| Merchant deposits | 6,130 | 8,223 |
| Loss reserves | 1,632 | 1,505 |
| | \$104,856 | \$130,871 |

In addition to the merchant deposits listed above, the Company held letters of credit related to merchant card payment processing totaling \$250,000 at September 30, 2014 and \$260,000 at December 31, 2013.

The Company's merchants have the liability for any charges properly reversed by the cardholder through a mechanism known as a chargeback. If the merchant is unable to pay this amount, the Company will be liable to the card brand networks for the reversed charges. The Company has determined that the fair value of its obligation to stand ready to perform is minimal. The Company requires personal guarantees and merchant deposits from certain merchants to minimize its obligation.

The Company typically receives chargebacks from the card networks within four months after the later of (1) the date the transaction is processed, or (2) the delivery of the product or service to the cardholder. As the majority of the Company's SME merchant transactions involve the delivery of the product or service at the time of the transaction, a reasonable basis for determining an estimate of the Company's exposure to chargebacks is the last four months' processing volume on the SME portfolio, which was \$28.5 billion and \$24.4 billion for the four months ended September 30, 2014 and December 31, 2013, respectively. However, for the four months ended September 30, 2014 and December 31, 2013, the Company was presented with \$13.7 million and \$11.7 million, respectively, in chargebacks by issuing banks. In the nine months ended September 30, 2014 and 2013, the Company incurred merchant credit losses of \$2.5 million and \$2.4 million, respectively, on total SME card processing volumes processed of \$60.1 billion and \$56.2 billion, respectively. These credit losses are included in processing and servicing costs in the Company's Condensed Consolidated Statements of Income and Comprehensive Income.

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The loss recorded by the Company for chargebacks associated with any individual merchant is typically small, due both to the relatively small size and the processing profile of the Company's SME merchants. However, from time to time the Company will encounter instances of merchant fraud, and the resulting chargeback losses may be considerably more significant to the Company. The Company has established a contingent reserve for estimated currently existing credit and fraud losses on its Condensed Consolidated Balance Sheets, amounting to \$1.6 million at September 30, 2014 and \$1.5 million at December 31, 2013. This reserve is determined by performing an analysis of the Company's historical loss experience applied to current processing volume and exposures.

A summary of the activity in the loss reserve for the three and nine months ended September 30, 2014 and 2013 was as follows:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|-----------------------------|-------------------------------------|----------|------------------------------------|----------|
| | 2014 | 2013 | 2014 | 2013 |
| | (In thousands) | | | |
| Beginning balance | \$1,762 | \$1,955 | \$1,505 | \$1,955 |
| Additions to reserve | 943 | 1,228 | 3,000 | 2,461 |
| Charges against reserve (a) | (1,073) | (1,228) | (2,873) | (2,461) |
| Ending balance | \$1,632 | \$1,955 | \$1,632 | \$1,955 |

(a) Included in these amounts are Heartland Ovation Payroll segment losses of \$179,000 and \$13,000, respectively, for the three months ended September 30, 2014 and 2013, and \$376,000 and \$88,000, respectively, for the nine months ended September 30, 2014 and 2013.

9. Accrued Buyout Liability

A summary of the accrued buyout liability was as follows as of September 30, 2014 and December 31, 2013:

| | September 30, 2014 | December 31, 2013 |
|---|-----------------------|----------------------|
| | (In thousands) | |
| Vested Relationship Managers and sales managers | \$43,178 | \$38,082 |
| Unvested Relationship Managers and sales managers | 1,779 | 1,297 |
| | 44,957 | 39,379 |
| Less current portion | (14,457) | (13,943) |
| Long-term portion of accrued buyout liability | \$30,500 | \$25,436 |

In calculating the accrued buyout liability for unvested Relationship Managers and sales managers, the Company has assumed that 31% of the unvested Relationship Managers and sales managers will vest in the future, which represents the Company's historical vesting rate. A 5% increase to 36% in the expected vesting rate would have increased the accrued buyout liability for unvested Relationship Managers and sales managers by \$0.2 million and \$0.1 million at September 30, 2014 and December 31, 2013, respectively.

A summary of the activity in the accrued buyout liability for the three and nine months ended September 30, 2014 and 2013 was as follows:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|-------------------|-------------------------------------|----------|------------------------------------|----------|
| | 2014 | 2013 | 2014 | 2013 |
| | (In thousands) | | | |
| Beginning balance | \$41,268 | \$33,319 | \$39,379 | \$35,410 |

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| | | | | |
|--|----------|----------|----------|-----------|
| Increase in settlement obligation, net | 5,354 | 4,935 | 15,199 | 13,294 |
| Buyouts | (1,665 |) (1,392 |) (9,621 |) (11,842 |
| Ending balance | \$44,957 | \$36,862 | \$44,957 | \$36,862 |

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Heartland Payment Systems, Inc. and Subsidiaries

Notes To Condensed Consolidated Financial Statements—(Continued)

(unaudited)

10. Credit Facilities

On September 4, 2014, the Company entered into an amended and restated senior secured credit facility (the "2014 Credit Agreement") with Bank of America, N.A., as administrative agent, and certain lenders who are a party to the 2014 Credit Agreement. This 2014 Credit Agreement replaces the Company's October 2013 Credit Agreement (the "2013 Credit Agreement"). Credit extended under the 2014 Credit Agreement is guaranteed by the Company's subsidiaries and is secured by substantially all of the Company's assets and the assets of the Company's subsidiaries.

The 2014 Credit Agreement provides for a revolving credit facility in the aggregate amount of up to \$400 million (the "2014 Revolving Credit Facility") and a term loan in an aggregate principal amount of \$375 million (the "2014 Term Credit Facility"). The 2014 Revolving Credit Facility includes up to \$35 million that may be used for the issuance of letters of credit and up to \$35 million that is available for swing line loans. All principal and interest not previously paid on the 2014 Revolving Credit Facility will mature and be due and payable on September 4, 2019. The 2014 Term Credit Facility amortizes on a quarterly basis as follows, with the remaining principal balance due on September 4, 2019: (i) 5% of the initial 2014 Term Credit Facility to be payable in each of the first three years, (ii) 7.5% of the initial 2014 Term Credit Facility to be payable in the fourth year and (iii) 10% of the initial 2014 Term Credit Facility to be payable in the fifth year. The 2014 Term Credit Facility is also subject to mandatory prepayment from the net cash proceeds of certain asset dispositions, casualty or condemnation events, issuance of indebtedness and extraordinary receipts. Subject to the terms and conditions of the 2014 Credit Agreement, without the consent of the then existing lenders (but subject to the receipt of commitments), the 2014 Revolving Credit Facility may be increased and new incremental term loans may be issued in an aggregate principal amount of up to \$150 million for all such increases under the 2014 Revolving Credit Facility and new term loans, subject to certain minimum threshold amounts.

On September 4, 2014, the Company borrowed \$375 million under the 2014 Term Credit Facility and used that amount to fund the TouchNet Acquisition (See Note 3, Acquisitions). At September 30, 2014, the Company had \$375 million outstanding under the 2014 Term Credit Facility.

The 2014 Credit Agreement contains covenants which include: maintenance of certain leverage and fixed charge coverage ratios; limitations on the Company's indebtedness, liens on the Company's properties and assets, investments in, and loans to other business units, the Company's ability to enter into business combinations and asset sales; and certain other financial and non-financial covenants. These covenants also apply to certain Company subsidiaries. The Company was in compliance with these covenants as of September 30, 2014 and December 31, 2013.

On October 23, 2013, the date the Company closed the 2013 Credit Agreement, it drew down \$150.0 million on its revolving credit facility under the 2013 Credit Agreement and used those proceeds to repay borrowings then outstanding; \$55.0 million outstanding under a term loan and \$91.0 million outstanding under a revolving credit facility. At September 30, 2014 the Company had \$197.5 million outstanding under its 2014 Revolving Credit Facility and at December 31, 2013, the Company had \$150.0 million outstanding under the 2013 Credit Agreement revolving credit facility.

Under the terms of the 2014 Credit Agreement, the Company may borrow, at its option, at interest rates equal to one, two, three or six month adjusted LIBOR rates, or equal to the greater of the prime rate, the federal funds rate plus 0.50% and the adjusted LIBOR rate plus 1%, in each case plus a margin determined by the Company's current leverage ratio.

The weighted average interest rate at September 30, 2014 was 2.2%. Total fees and direct costs paid for the Company's credit facilities as of September 30, 2014 were \$6.2 million, including \$3.5 million paid on September 4, 2014. These costs are being amortized to interest expense over the life of the Credit Agreement.

11. Commitments and Contingencies

Litigation—The Company is involved in ordinary course legal proceedings, which include all claims, lawsuits, investigations and proceedings, including unasserted claims, which are probable of being asserted, arising in the ordinary course of business and otherwise not described below. The Company has considered all such ordinary course legal proceedings in formulating its disclosures and assessments. In the opinion of the Company, based on consultations with outside counsel, material losses in addition to amounts previously accrued are not considered reasonably possible in connection with these ordinary course legal proceedings.

The Company has also been subject to lawsuits, claims, and investigations which resulted from the criminal breach of

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Heartland Payment Systems, Inc. and Subsidiaries

Notes To Condensed Consolidated Financial Statements—(Continued)

(unaudited)

its payment systems environment (the "Processing System Intrusion"). See Contingencies below for a description of the Processing System Intrusion.

Contingencies—The Company collects and stores sensitive data about its merchant customers and bankcard holders. If the Company's network security is breached or sensitive merchant or cardholder data is misappropriated, the Company could be exposed to assessments, fines or litigation costs.

On January 20, 2009, the Company publicly announced the Processing System Intrusion. The Processing System Intrusion involved malicious software that appears to have been used to collect in-transit, unencrypted payment card data while it was being processed by the Company during the transaction authorization process. The Company believes the breach did not extend beyond 2008. The Company does not consider it a reasonable possibility that losses exceeding the amounts previously recognized on the matters subject to Processing System Intrusion settlement agreements entered into to date will be incurred. With regard to unsettled claims related to the Processing System Intrusion, the Company determined material losses in addition to those previously accrued are not considered reasonably possible on any such claim disclosed. The Company is prepared to vigorously defend itself against any unsettled claims relating to the Processing System Intrusion that have been asserted against it and feels it has strong defenses to all claims that have been asserted against it relating to the Processing System Intrusion.

Leases—The Company leases various office spaces and certain equipment under operating leases with remaining terms ranging up to 13 years. The majority of the office space lease agreements contain renewal options and generally require the Company to pay certain operating expenses.

Future minimum lease payments for all non-cancelable leases as of September 30, 2014 were as follows:

| For the Twelve Months Ending September 30, | Operating Leases (a) (In thousands) |
|--|--|
| 2015 | \$ 14,007 |
| 2016 | 12,865 |
| 2017 | 7,754 |
| 2018 | 7,156 |
| 2019 | 6,126 |
| Thereafter | 26,015 |
| Total future minimum lease payments | \$ 73,923 |

(a) There were no material capital leases at September 30, 2014

Rent expense for leased facilities and equipment was \$2.9 million and \$2.7 million, respectively, for the three months ended September 30, 2014 and 2013, and \$8.7 million and \$7.5 million, respectively, for the nine months ended September 30, 2014 and 2013.

Commitments—Certain officers of the Company have entered into employee confidential information and non-competition agreements under which they are entitled to severance pay equal to their base salary and medical benefits for one year or two years depending on the officer and a pro-rated bonus in the event they are terminated by the Company other than for cause. The Company paid \$0.6 million under one of these agreements in the nine months ended September 30, 2014.

The following table reflects the Company's other significant contractual obligations, including leases from above, as of September 30, 2014:

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Heartland Payment Systems, Inc. and Subsidiaries

Notes To Condensed Consolidated Financial Statements—(Continued)

(unaudited)

| Contractual Obligations | Payments Due by Period | | | | |
|------------------------------------|------------------------|---------------------|-----------------|-----------------|-------------------------|
| | Total | Less than 1 year | 1 to 3 Years | 3 to 5 years | More than 5 years |
| | (In thousands) | | | | |
| Processing providers (a) | \$6,465 | \$5,465 | \$1,000 | \$— | \$— |
| Telecommunications providers (b) | 10,029 | 3,522 | 6,008 | 499 | — |
| Facility and equipment leases | 73,923 | 14,007 | 20,619 | 13,282 | 26,015 |
| 2014 Term Credit Facility | 375,000 | 18,750 | 39,844 | 316,406 | — |
| 2014 Revolving Credit Facility (c) | 197,500 | — | — | 197,500 | — |
| | \$662,917 | \$41,744 | \$67,471 | \$527,687 | \$26,015 |

The Company has agreements with several third-party processors to provide to us on a non-exclusive basis payment processing and transmittal, transaction authorization and data capture services, and access to various reporting tools. The Company's agreements with third-party processors require it to submit a minimum monthly number of transactions or volume for processing. If the Company submits a number of transactions or volume that is lower than the minimum, it is required to pay the third-party processors the fees that they would have received if the Company had submitted the required minimum number or volume of transactions.

The Company has agreements in place with several large telecommunications companies that provide data center services, wide area network connectivity, and voice services that are used by both the Company call center and card payment processing platforms. These providers require both dollar and term commitments for the services they provide. If the Company does not meet the minimum terms, then there is a requirement to pay the remaining commitments.

Interest rates on the 2014 Revolving Credit Facility are variable in nature; however, the Company is party to fixed-pay amortizing interest rate swaps having a remaining notional amount of \$17.5 million. If interest rates were to remain at the September 30, 2014 level, the Company would make interest payments of \$0.4 million in the next 1 year and \$0.1 million in the next 1 to 3 years or a total of \$0.5 million including net settlements on the fixed-pay amortizing interest rate swaps. The 2014 Revolving Credit Facility is available on a revolving basis until September 4, 2019.

Unrecognized Tax Benefits. At September 30, 2014, the Company had gross tax-effected unrecognized tax benefits of approximately \$6.8 million. As of September 30, 2014 the Company is unable to make reasonably reliable estimates of the period of cash settlement with the respective taxing authority, hence the unrecognized tax benefits have been excluded from the above commitment and contractual obligations table.

12. Segments

The Company bases its business segments on how it monitors and manages the performance of its operations as determined by the Company's chief operating decision maker or decision making group. The Company's operating segments are strategic business units that offer different products and services. They are managed separately because each business requires different marketing strategies, personnel skill sets and technology.

The Company has the following five reportable segments: (1) Card Payment Processing, which provides card payment processing and related services to our SME merchants and Network Services Merchants, (2) Heartland School Solutions, which provides school nutrition and point-of-sale solutions and associated payment solutions, (3) Heartland Ovation Payroll, which provides payroll processing and related tax filing services, (4) Campus Solutions, which provides payment processing, integrated commerce solutions, higher education loan services and open- and

closed-loop payment solutions, and (5) Prepaid Card and Other. The Prepaid Card and Other segment consists of Prepaid Card, which provides prepaid card, stored-value card and loyalty and gift card marketing solutions and other miscellaneous income. The components of the Prepaid Card and Other segment do not meet the defined thresholds for being an individually reportable segment under applicable accounting guidance.

SME merchants and Network Services merchants are aggregated for financial reporting purposes in the Card Segment, as they both provide processing services related to bankcard transactions, exhibit similar economic characteristics, and share the same systems to provide services. Campus Solutions includes TouchNet and ECSI for financial reporting purposes because they provide similar commerce solutions, exhibit similar economic characteristics, and provide services to a similar college and university customer base, including some overlap.

The Company allocates revenues, expenses, assets and liabilities to segments only where directly attributable. The unallocated corporate administration amounts consist primarily of costs attributed to finance, corporate administration, human resources and corporate services. Reconciling items include eliminations of intercompany investments and receivables.

The accounting policies of the operating segments are the same as described in the summary of significant accounting policies. The Company believes the terms and conditions of transactions between the segments are comparable to those which could have been obtained in transactions with unaffiliated parties.

At September 30, 2014 and 2013, 60% and 64%, respectively, of the Heartland Ovation Payroll's segment's total assets were funds that the Company holds as a fiduciary in its payroll processing services activities for payment to taxing authorities. At September 30, 2014 and 2013, 8% and 23%, respectively, of the Campus Solutions segment's total assets represent funds held for the Company's loan servicing customers related to payment processing services provided for federal student loan billing and processing that are payable to higher education institutions and other businesses. See Note 7, Intangible Assets and Goodwill for goodwill as a percentage of the reportable segments' total assets.

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Heartland Payment Systems, Inc. and Subsidiaries
Notes To Condensed Consolidated Financial Statements—(Continued)
(unaudited)

A summary of the Company's segments for the three and nine months ended September 30, 2014 and 2013 was as follows:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|----------------------------------|--------------------|---------------------------------|-------------|
| | 2014 | 2013 | 2014 | 2013 |
| Revenues | (In thousands) | | | |
| Card Payment Processing | \$551,901 | \$519,783 | \$1,569,431 | \$1,489,804 |
| Heartland School Solutions (a) | 15,061 | 12,150 | 42,685 | 36,628 |
| Heartland Ovation Payroll | 12,170 | 10,578 | 37,978 | 33,648 |
| Campus Solutions | 14,400 | 8,556 | 36,883 | 27,853 |
| Prepaid Card and Other | 7,094 | 6,062 | 19,791 | 17,059 |
| Total revenues | \$600,626 | \$557,129 | \$1,706,768 | \$1,604,992 |
| Depreciation and amortization | | | | |
| Card Payment Processing | \$8,628 | \$6,918 | \$24,240 | \$20,015 |
| Heartland School Solutions | 1,282 | 785 | 2,665 | 1,854 |
| Heartland Ovation Payroll | 727 | 959 | 2,416 | 2,634 |
| Campus Solutions | 1,473 | 674 | 2,756 | 1,696 |
| Prepaid Card and Other | 388 | 433 | 1,157 | 1,259 |
| Unallocated Corporate Administration | 165 | 35 | 282 | (1,421) |
| Amounts | | | | |
| Total depreciation and amortization | \$12,663 | \$9,804 | \$33,516 | \$26,037 |
| Interest Income | | | | |
| Card Payment Processing | \$33 | \$28 | \$95 | \$92 |
| Campus Solutions | — | 1 | — | 3 |
| Total interest income | \$33 | \$29 | \$95 | \$95 |
| Interest Expense | | | | |
| Card Payment Processing | \$1,453 | \$1,242 | \$3,761 | \$3,744 |
| Campus Solutions | 689 | — | 689 | — |
| Prepaid Card and Other | — | 1 | — | 5 |
| Reconciling | — | — | — | (3) |
| Total interest expense | \$2,142 | \$1,243 | \$4,450 | \$3,746 |
| Net income (loss) from continuing operations | | | | |
| Card Payment Processing | \$20,330 | \$23,926 | \$51,807 | \$59,289 |
| Heartland School Solutions (a) | 1,712 | 1,775 | 3,149 | 6,650 |
| Heartland Ovation Payroll | 1,032 | 357 | 4,490 | 1,904 |
| Campus Solutions | 2,019 | 544 | 4,918 | 2,069 |
| Prepaid Card and Other | 812 | 200 | 1,875 | (45) |
| Unallocated Corporate Administration | (5,749) | (4,911) | (14,600) | (12,650) |
| Amounts | | | | |
| Total net income from continuing operations | \$20,156 | \$21,891 | \$51,639 | \$57,217 |
| Assets | | September 30, 2014 | September 30, 2013 | |
| Card Payment Processing | | \$589,657 | \$540,098 | |
| Heartland School Solutions | | 91,703 | 81,547 | |
| Heartland Ovation Payroll | | 133,204 | 149,008 | |

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| | | |
|------------------------|-------------|-----------|
| Campus Solutions | 501,982 | 72,197 |
| Prepaid Card and Other | 20,218 | 16,363 |
| Total assets | \$1,336,764 | \$859,213 |

(a) See Note 1 Organization and Operations for a discussion of an Out-of-Period Adjustment recorded in the nine months ended September 30, 2014.

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Heartland Payment Systems, Inc. and Subsidiaries

Notes To Condensed Consolidated Financial Statements—(Continued)

(unaudited)

13. Earnings Per Share

The Company presents earnings per share data following the established standards for the computation and presentation of basic and diluted earnings per share data. Under these standards, the dilutive effect of stock options is excluded from the calculation of basic earnings per share but included in diluted earnings per share. The following is a reconciliation of the amounts used to calculate basic and diluted earnings per share:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|-------------------------------------|----------|------------------------------------|----------|
| | 2014 | 2013 | 2014 | 2013 |
| | (In thousands, except per share) | | | |
| Numerator: | | | | |
| Income from continuing operations attributable to Heartland | \$20,458 | \$21,981 | \$53,650 | \$57,307 |
| Income from discontinued operations attributable to Heartland | — | — | — | 3,914 |
| Net income attributable to Heartland | \$20,458 | \$21,981 | \$53,650 | \$61,221 |
| Denominator: | | | | |
| Basic weighted average shares outstanding | 36,069 | 36,857 | 36,388 | 36,752 |
| Effect of dilutive instruments: | | | | |
| Stock options and restricted stock units | 781 | 1,163 | 861 | 1,327 |
| Diluted weighted average shares outstanding | 36,850 | 38,020 | 37,249 | 38,079 |
| Basic earnings per share: | | | | |
| Income from continuing operations | \$0.57 | \$0.60 | \$1.47 | \$1.56 |
| Income from discontinued operations | — | — | — | 0.11 |
| Basic earnings per share | \$0.57 | \$0.60 | \$1.47 | \$1.67 |
| Diluted earnings per share: | | | | |
| Income from continuing operations | \$0.56 | \$0.58 | \$1.44 | \$1.50 |
| Income from discontinued operations | — | — | — | 0.10 |
| Diluted earnings per share | \$0.56 | \$0.58 | \$1.44 | \$1.60 |

14. Fair Value of Financial Instruments

The Company applies a fair value framework in order to measure and disclose its financial assets and liabilities which include fixed income equity securities, interest swap derivatives and certain other financial instruments. The Company determines fair value based on quoted prices when available or through the use of alternative approaches when market quotes are not readily accessible or available.

The Company's framework for measuring fair value provides a three-level hierarchy, which prioritizes the factors (inputs) used to calculate the fair value of assets and liabilities as follows:

Level 1 inputs are unadjusted quoted prices, such as a New York Stock Exchange closing price, in active markets for identical assets. Level 1 is the highest priority in the hierarchy.

Level 2 inputs may include quoted prices for similar assets and liabilities in active markets, as well as other significant inputs that are observable at commonly quoted intervals, such as interest rates, foreign exchange rates, and yield curves.

Level 3 inputs are unobservable and are based on the Company's assumptions due to little, if any, observable market information. Level 3 is the lowest priority in the hierarchy.

For the nine months ended September 30, 2014, there have been no transfers between Level 1 and Level 2 categories. The following tables provide the assets and liabilities carried at fair value measured on a recurring basis as of September 30, 2014 and at December 31, 2013:

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Heartland Payment Systems, Inc. and Subsidiaries

Notes To Condensed Consolidated Financial Statements—(Continued)

(unaudited)

| September 30, 2014 | Total (In thousands) | Fair Value Measurement Category | | |
|-----------------------------------|-------------------------|---------------------------------|---------|---------|
| | | Level 1 | Level 2 | Level 3 |
| Assets: | | | | |
| Investments available for sale: | | | | |
| Conservative income bond fund (a) | \$ 13,009 | \$ 13,009 | \$— | \$— |
| Fixed income bond (a) | 8,443 | 8,443 | — | — |
| Total assets | \$ 21,452 | \$ 21,452 | \$— | \$— |
| Liabilities: | | | | |
| Interest rate swaps | \$ 187 | \$— | \$ 187 | \$— |
| Total liabilities | \$ 187 | \$— | \$ 187 | \$— |
| December 31, 2013 | Total (In thousands) | Fair Value Measurement Category | | |
| | | Level 1 | Level 2 | Level 3 |
| Assets: | | | | |
| Investments available for sale: | | | | |
| Conservative income bond fund (a) | \$ 12,010 | \$ 12,010 | \$— | \$— |
| Fixed income bond fund (a) | 1,222 | 1,222 | — | — |
| Total assets | \$ 13,232 | \$ 13,232 | \$— | \$— |
| Liabilities: | | | | |
| Interest rate swaps | \$ 411 | \$— | \$ 411 | \$— |
| Total liabilities | \$ 411 | \$— | \$ 411 | \$— |

(a) amounts included in Funds held for customers on the Consolidated Balance Sheet

The following tables provide the assets and liabilities carried at fair value measured on a non-recurring basis as of September 30, 2014 and December 31, 2013:

| September 30, 2014 | Total (In thousands) | Fair Value Measurement Category | | |
|--------------------------------------|-------------------------|---------------------------------|------------|---------|
| | | Level 1 | Level 2 | Level 3 |
| Assets: | | | | |
| Investments held to maturity: | | | | |
| Certificates of deposit | \$ 33 | \$— | \$ 33 | \$— |
| Total assets | \$ 33 | \$— | \$ 33 | \$— |
| Liabilities: | | | | |
| 2014 Term Credit Facility | \$ 375,000 | \$— | \$ 375,000 | \$— |
| 2014 Prior Revolving Credit Facility | 197,500 | — | 197,500 | — |
| Total liabilities | \$ 572,500 | \$— | \$ 572,500 | \$— |
| December 31, 2013 | Total (In thousands) | Fair Value Measurement Category | | |
| | | Level 1 | Level 2 | Level 3 |
| Assets: | | | | |
| Investments held to maturity: | | | | |
| Certificates of deposit | \$ 33 | \$— | \$ 33 | \$— |
| Total assets | \$ 33 | \$— | \$ 33 | \$— |
| Liabilities: | | | | |

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| | | | | |
|---------------------------|------------|-----|------------|-----|
| Revolving Credit Facility | \$ 150,000 | \$— | \$ 150,000 | \$— |
| Total liabilities | \$ 150,000 | \$— | \$ 150,000 | \$— |

The Company's liabilities include interest rate swaps that are measured at fair value using observable market inputs including the Company's credit risk and its counterparties' credit risks. Based on these inputs, the interest rate swaps are classified within Level 2 of the valuation hierarchy. Based on the Company's continued ability to enter into these swaps, the Company considers the markets for its fair value instruments to be active. The Company's liabilities as of September 30, 2014

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Heartland Payment Systems, Inc. and Subsidiaries

Notes To Condensed Consolidated Financial Statements—(Continued)

(unaudited)

and December 31, 2013 also include borrowings under its credit facilities and the carrying value of these liabilities approximates fair value.

The Company's financial instruments also include cash and cash equivalents and cash held for customers and their carrying values approximate fair value as of September 30, 2014 and December 31, 2013, because they bear interest at market rates and have maturities of less than 90 days at the time of purchase.

15. Discontinued Operations

In the fourth quarter of 2012, the Company along with the 30% noncontrolling shareholders of Collective Point of Sale Solutions, Ltd. ("CPOS") entered into an agreement to sell CPOS to a third party. CPOS was not a significant subsidiary and the Company will have no continuing involvement in its operations. After receiving regulatory approval, the transaction settled on January 31, 2013. The total sales price was \$30.3 million cash including net working capital, of which the Company received \$20.9 million for its 70% ownership in CPOS. The total gain recorded on the sale was \$3.8 million, net of income taxes of \$2.1 million. The following table shows the results of operations of CPOS for the three and nine months ended September 30, 2014 and 2013 which are included in the earnings from discontinued operations:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|-------------------------------------|------|------------------------------------|---------|
| | 2014 | 2013 | 2014 | 2013 |
| | (In thousands) | | | |
| Revenues | \$— | \$— | \$— | \$1,117 |
| Expenses | — | — | — | 870 |
| Income from operations | — | — | — | 247 |
| Income from discontinued operations, net of income tax of \$68 | — | — | — | 184 |
| Gain on sale of discontinued operations, net of income tax of \$2,067 | — | — | — | 3,786 |
| Net income from discontinued operations attributable to noncontrolling interests | — | — | — | 56 |
| Net income from discontinued operations attributable to Heartland | — | — | — | 3,914 |

PART I. FINANCIAL INFORMATION (continued)

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

The following discussion and analysis of our financial condition and results of operations should be read in conjunction with the condensed consolidated financial statements and the accompanying notes to condensed consolidated financial statements included elsewhere in this Quarterly Report on Form 10-Q, and the Consolidated Financial Statements, Notes to Consolidated Financial Statements and Management's Discussion and Analysis of Financial Condition and Results of Operations and the risk factors contained in our Annual Report on Form 10-K for the year ended December 31, 2013 (the "2013 Form 10-K").

Forward Looking Statements

Unless the context requires otherwise, references in this report to "the Company," "we," "us," and "our" refer to Heartland Payment Systems, Inc. and our subsidiaries.

Some of the information in this Quarterly Report on Form 10-Q may contain forward looking statements that are based on our management's beliefs and assumptions and on information currently available to our management.

Forward-looking statements include the information concerning our possible or assumed future results of operations, financial condition and prospects, business strategies, financing plans, competitive position, industry environment, potential growth opportunities, the effects of future regulation and the effects of competition. Forward-looking

statements include all statements that are not historical facts and can be identified by the use of forward-looking terminology such as the words “anticipate,” “believe,” “estimate,” “expect,” “intend,” “plan,” “predict,” “will be,” “will continue” or similar expressions.

Forward-looking statements involve risks, uncertainties and assumptions. Actual results may differ materially from those expressed in the forward-looking statements. You should understand that many important factors, in addition to those discussed elsewhere in this report, could cause our results to differ materially from those expressed in the forward-looking statements. Certain of these factors are described in Item 1A. Risk Factors of the 2013 Form 10-K and include, without limitation, unauthorized disclosure of user data through breaches of our computer systems or otherwise, our competitive

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environment, the business cycles and credit risks of our merchants, chargeback liability, merchant attrition, problems with our sponsor banks, our relationships with third-party bankcard payment processors, our inability to pass increased interchange fees, assessments, and transaction fees along to our merchants, economic conditions, systems failures and government regulation.

Overview

General

Our primary business is to provide card payment processing services to merchants throughout the United States. This involves providing end-to-end electronic payment processing services to merchants by facilitating the exchange of information and funds between them and cardholders' financial institutions. To accomplish this, we undertake merchant set-up and training, transaction authorization and electronic draft capture, clearing and settlement, merchant accounting, merchant assistance and support, and risk management. We also sell and rent point-of-sale devices. Our card-accepting customers primarily fall into two categories: our core small and mid-sized merchants (referred to as "Small and Midsized Enterprises," or "SME merchants") and Network Services merchants, predominately petroleum industry merchants of all sizes (referred to as "Network Services merchants").

We provide additional services such as:

School nutrition, point-of-sale solutions, and associated payment solutions, including online prepayment solutions to kindergarten through 12th grade ("K to 12") schools throughout the United States provided by Heartland School Solutions,

Full-service payroll processing and related tax filing services throughout the United States provided by Heartland Ovation Payroll,

Payment processing, integrated commerce solutions, higher education loan services and open- and closed-loop payment solutions to colleges and universities throughout the United States and Canada provided by Campus Solutions, and

Prepaid Card and Other including stored-value card solutions throughout the United States and Canada provided by Micropayments, and marketing solutions including loyalty and gift cards throughout the United States, provided through Heartland Marketing Solutions.

Card Payment Processing

At September 30, 2014, we provided our card payment processing services to 170,589 active SME merchants located across the United States. This compares to 166,697 active SME bankcard merchants at December 31, 2013, and 169,034 active SME bankcard merchants at September 30, 2013. At September 30, 2014, we provided bankcard payment processing services to approximately 2,118 Network Service merchants with approximately 42,937 locations compared to approximately 813 merchants and 43,056 locations at September 30, 2013. According to The Nilson Report, in 2013 we were the 5th largest merchant acquirer in the United States ranked by transaction count and the 9th largest merchant acquirer by processed dollar volume, which consisted of Visa, MasterCard, and Discover signature debit cards, and Interlink, Maestro and other PIN-based debit cards, in addition to Visa, American Express, MasterCard, Discover, Diners Club, Union Pay, and JCB credit cards. These rankings represented 3.5 billion transactions and 3.0% of the total U.S. bankcard processing market, respectively.

We sold our interest in Collective POS Solutions ("CPOS") in a transaction settled on January 31, 2013. CPOS has historically represented an insignificant component of our financial position and results of operations. However, as further disclosed elsewhere in the notes to the condensed consolidated financial statements, we recognized a gain on the sale of CPOS in the first quarter of 2013. As a result, we presented CPOS as a discontinued operation for all periods presented.

Our total card processing volume for the three months ended September 30, 2014 was \$29.6 billion, a 9.8% increase from the \$27.0 billion processed during the three months ended September 30, 2013. Our total card processing volume for the nine months ended September 30, 2014 was \$82.5 billion, a 6.5% increase from the \$77.4 billion processed during the nine months ended September 30, 2013. Our SME card processing volume for the three and nine months ended September 30, 2014 was \$21.6 billion and \$60.1 billion, respectively, increases of 10.7% and 6.8%, respectively, over the three and nine months ended September 30, 2013, reflecting increases in same store sales growth and the addition of SME merchants whose processing volume exceeded that of merchants who attrited during the year. The increase in SME processing volume also reflects the impact of the new American Express Card Acceptance Program (referred to as "OptBlue" to new and existing merchants who previously were not American Express accepting merchants. The Company converted a majority of its existing merchants currently processing under the former sales and servicing agreement with American Express to OptBlue during the third quarter of 2014.

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Our card processing volume for the three and nine months ended September 30, 2014 also includes \$7.9 billion and \$22.4 billion, respectively, of settled volume for Network Services merchants, compared to \$7.4 billion and \$21.1 billion, respectively, for the three and nine months ended September 30, 2013. Card processing volume for the three and nine months ended September 30, 2014 and 2013 was as follows:

| | Three Months Ended | | Nine Months Ended | |
|--------------------------------------|-----------------------|----------|-----------------------|----------|
| | September 30, 2014 | 2013 | September 30, 2014 | 2013 |
| | (In millions) | | | |
| SME merchants | \$21,648 | \$19,561 | \$60,056 | \$56,233 |
| Network Services merchants | 7,942 | 7,400 | 22,407 | 21,127 |
| Canada (a) | — | — | — | 59 |
| Total bankcard processing volume (b) | \$29,590 | \$26,961 | \$82,463 | \$77,419 |

(a) Canadian operations were discontinued as a result of the sale of CPOS in January of 2013.

(b) Card processing volume includes volume for credit and signature debit transactions.

Merchant attrition is expected in the card payment processing industry in the ordinary course of business. We experience attrition in merchant card processing volume resulting from several factors including business closures, transfers of merchants' accounts to our competitors and account closures that we initiate due to heightened credit risks. We measure SME processing volume attrition relative to all SME merchants that were processing with us in the same month a year earlier. During the three and nine months ended September 30, 2014, we experienced a 12.6% and 13.4%, respectively, average annualized attrition in our SME card processing volume. This is compared to attrition of 12.9% and 12.8% for the years ended December 31, 2013 and 2012, respectively.

In our SME business, we measure same store sales growth, or contraction, as the change in card processing volume for all card merchants that were processing with us in the same month a year earlier. During the three months ended September 30, 2014, same store sales grew 1.8% on average, compared to growth of 1.6% in the quarter ended September 30, 2013 and 2.0% growth on average in all of 2013. Same store sales growth or contraction results from the combination of the increasing or decreasing use by consumers of bankcards for the purchase of goods and services at the point of sale, and sales growth or contraction experienced by our retained SME merchants. Historically, our same store sales experience has tracked overall economic conditions, and this is the case for 2014. The following table compares our same store sales (contraction)/growth during 2014, 2013, and 2012:

| Same Store Sales Growth | 2014 | 2013 | 2012 | |
|-------------------------|------|--------|-------|---|
| First Quarter | (0.2 |)% 2.2 | % 3.4 | % |
| Second Quarter | 2.4 | % 1.9 | % 2.2 | % |
| Third Quarter | 1.8 | % 1.6 | % 1.8 | % |
| Fourth Quarter | — | 2.4 | % 1.5 | % |
| Full Year | — | 2.0 | % 2.2 | % |

We measure the overall production of our sales force by new gross margin installed, which reflects the expected annual gross profit from a merchant contract after deducting processing and servicing costs associated with that revenue. We measure installed margin primarily for our SME card processing, payroll processing and loyalty and gift card marketing businesses. Our newly installed gross margin for the three and nine months ended September 30, 2014 increased 15.7% and 19.4%, respectively, from the gross margin we installed during the three and nine months ended September 30, 2013, respectively. We attribute this increase in newly installed gross margin to higher volumes and margins at newly installed merchants and improved individual productivity achieved by our salespersons as well as growth in the sales force since the second quarter of 2013. Our combined Relationship Managers, Territory Managers, and Senior Product Advisors ("SPA") count amounted to 902 and 990 at December 31, 2013 and September 30, 2014, respectively and 851 at the quarter ended September 30, 2013. We expect to drive increases in year-over-year installed margin in future periods primarily by increasing the number of SPAs and Relationship and Territory Managers.

The card revenue we earn in our SME business is recurring in nature, as we typically enter into three-year service contracts with our card processing SME merchants that, in order to qualify for the agreed-upon pricing, require the merchant to achieve card processing volume minimums. Our SME revenue is generated primarily from payment processing fees, which are a combination of a fee equal to a percentage of the dollar amount of each transaction we process plus a flat fee per transaction. We make mandatory payments of interchange fees to the card issuer through the card networks and dues, assessments and other network fees to Visa, MasterCard and Discover. Our SME gross card processing revenue is largely driven by the Visa and MasterCard volume processed by our merchants. We also realize card processing revenues from processing transactions for our SME merchants accepting American Express and from processing Discover transactions.

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In contrast to SME card processing revenues, revenues from our Network Services merchants are largely driven by the number of transactions we process (whether settled, or only authorized), not our processing volume, as the merchants which comprise Network Services' customer base pay on a per transaction basis for processing services. Additionally, we provide authorization, settlement and account servicing services on our front and back end systems for American Express transactions for larger merchants, and merchants signed to American Express by other processors. For those services we receive compensation from American Express on a per transaction basis. The number of transactions we processed for Network Services merchants and American Express for the three and nine months ended September 30, 2014 and 2013 were as follows:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|-----------------------------|----------------------------------|---------|---------------------------------|-----------|
| | 2014 | 2013 | 2014 | 2013 |
| | (In thousands) | | | |
| Network Services Merchants: | | | | |
| Settled | 297,876 | 256,060 | 807,892 | 730,763 |
| Authorized | 626,970 | 638,810 | 1,816,867 | 1,769,183 |
| American Express (a) | 985 | 8,201 | 16,747 | 23,979 |
| Total | 925,831 | 903,071 | 2,641,506 | 2,523,925 |

(a) Includes only those transactions not eligible for residual compensation

Our ability to manage our front-end authorization systems, HPS Exchange, VAPS and NWS, provides us greater control of the electronic transaction process, allows us to offer our merchants a differentiated product offering, and offers economies of scale that we expect will increase our long-term profitability. During the three months ended September 30, 2014 and 2013, approximately 95% and 93%, respectively, of our SME transactions were processed through HPS Exchange. All of our Network Services transactions were processed through VAPS or NWS.

We provide clearing, settlement and merchant accounting services through our own internally developed back-end processing system, Passport. Passport enables us to customize these services to the needs of our Relationship Managers and merchants. At both September 30, 2014 and 2013, substantially all of SME merchants were processing on Passport and all Network Services settled transactions were processed on Passport.

On October 31, 2014, we acquired the net assets of Xpient Solutions, LLC ("Xpient") for a cash payment of \$30.0 million plus net working capital. The purchase price was funded from a combination of operating cash and financing under the 2014 Revolving Credit Facility. Xpient provides Point-of-Sale software solutions to customers primarily in the food service industry. Xpient's applications include back office and enterprise management; solutions that help efficiently take orders, manage labor, control inventory, support customer loyalty programs, and manage data. Xpient will become part of our Card Payment Processing business segment, which also includes our other Point-of-Sale investments.

Heartland School Solutions

We provide school nutrition, point-of-sale solutions, and associated payment solutions including online prepayment, to kindergarten through 12th grade ("K to 12") schools through-out the United States. At September 30, 2014, our Heartland School Solutions business provided services to over 34,000 public and private schools, as compared to over 29,000 public and private schools at December 31, 2013. Our Heartland School Solutions business has been built through a series of six acquisitions, including the April 2014 acquisition of MCS Software. This acquisition continues the expansion of our market-leading position in the K to 12 school nutrition and POS technology industry. Heartland School Solutions now serves over 34,000 K to 12 schools nationwide, representing a 35% share of the public schools in the U.S.

Heartland Ovation Payroll

We provide payroll processing services throughout the United States. On December 31, 2012, we acquired Ovation Payroll, Inc. ("Ovation") nearly doubling the customers in our existing payroll business. At September 30, 2014, we processed payroll for 25,492 customers, an increase of 9.1% from 23,360 payroll customers at September 30, 2013. In the nine months ended September 30, 2014 we installed 5,446 new payroll processing customers. We operate a comprehensive payroll management system, which we refer to as HOP (formerly PlusOne Payroll), that streamlines all aspects of the payroll process to enable time and cost savings. The HOP platform enables us to process payroll on a large scale and provide customizable solutions for businesses of all sizes. The acquisition of Ovation added scale to our HOP platform, leveraging operating costs, and also added management, a new sales approach including an affinity partner network and enhanced product and servicing capabilities.

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Campus Solutions

Campus Solutions provides payment processing, integrated commerce solutions, higher education loan services and open- and closed-loop payment solutions to campuses throughout the United States and Canada.

We provide a suite of solutions to support administrative services for higher education including student loan payment processing, delinquency and default services, refund management, tuition payment plans, electronic billing and payment, tax document services, and business outsourcing. Our OneCard product enables personal identification, door access, cashless vending and laundry transactions, meal plans and cashless printing at campus facilities. Our innovative Give Something Back Network adds internet and phone accessible closed-loop debit card based financial services to the students, faculty, staff and local community merchants of an educational institution.

On September 4, 2014, we acquired TouchNet Information Systems, Inc. ("TouchNet"), an integrated commerce solutions provider to higher-education institutions. TouchNet became a part of our Campus Solutions business. See "—Liquidity and Capital Resources —Acquisitions" for additional information on this transaction. TouchNet added over 600 higher education clients serving over six million students which is nearly one-third of higher education enrollment in the United States.

As of September 30, 2014, we provide services to over 2,220 colleges and universities supporting approximately \$16 billion in higher education payments, 23 million payment transactions, 1.5 million active student and student borrower loan/tuition accounts, five million tax documents annually and over \$650 million in annual reimbursements.

Third Quarter of 2014 Financial Results

Our operating results for the three months ended September 30, 2014, as compared to the three months ended September 30, 2013, reflect a benefit of 10.5% year-over-year growth in net revenue, offset by increases in expenses across all categories. Our income from operations, which we also refer to as operating income, decreased \$4.5 million to \$30.4 million for the three months ended September 30, 2014, from \$34.9 million for the three months ended September 30, 2013. Our Operating Margin, which we measure as operating income divided by net revenue, was 18.0% for the three months ended September 30, 2014, compared to 22.8% for the three months ended September 30, 2013. Operating income and Operating Margin decreased for the three months ended September 30, 2014 as a result of acquisition-related expenses, losses incurred by Leaf, which was acquired on September 11, 2013, and higher processing and servicing expenses and general and administrative expenses. Excluding the operating losses from Leaf, our Operating Margin for the three months ended September 30, 2014 was 19.6%, compared to 23.0% for the three months ended September 30, 2013.

For the three months ended September 30, 2014, we recorded net income attributable to Heartland of \$20.5 million, or \$0.56 per share, compared to \$22.0 million, or \$0.58 per share, for the three months ended September 30, 2013. Net income for the three months ended September 30, 2014 includes a pre- and after-tax gain of \$3.6 million, or \$0.10 per share, recognized as a result of our August 6, 2014 acquisition of all shares of Leaf common stock held by noncontrolling shareholders and the concurrent release from a contingent earn-out liability to those noncontrolling shareholders.

The following is a summary of our operating results for the three months ended September 30, 2014:

Net revenue, which we define as total revenues less interchange fees and dues, assessments and fees, increased \$16.2 million, or 10.5%, from \$153.2 million in the three months ended September 30, 2013 to \$169.4 million in the three months ended September 30, 2014. The increase in net revenue was driven by growth in card processing net revenue from our SME merchants and increases in revenues across all other non-card payment processing businesses including Heartland School Solutions, Heartland Ovation Payroll, Campus Solutions and Prepaid Card (predominately related to an increase in net revenue relating to our Micropayments business). The growth in these non-card payment processing businesses was aided in part by the 2014 acquisition of TouchNet which added \$4.3 million since its September 4, 2014 acquisition. See "—Liquidity and Capital Resources —Acquisitions" for further information on these

acquisitions.

During the three months ended September 30, 2014, our SME processing volume increased 10.7% to \$21.6 billion from \$19.6 billion during the three months ended September 30, 2013. We earn percentage-based revenues on our SME processing volume. The year-over-year increase reflects same store sales growth and the addition of SME merchants whose processing volume and net revenue exceeded that of merchants who attrited in the same period. The increase in SME processing volume also reflects the conversion of new and existing merchants to OptBlue. We converted a majority of our existing merchants currently processing under the former sales and servicing agreement with American Express to OptBlue during the third quarter of 2014.

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Our processing and servicing expenses increased \$9.1 million, or 15.2%, from \$60.2 million in the three months ended September 30, 2013, to \$69.3 million in the three months ended September 30, 2014. The increase in processing and servicing expenses was due to increased costs associated with processing and servicing higher SME bankcard processing volume, increased sales compensation, partially due to the expenses associated with the conversion to the new American Express Card Acceptance Program, and increased cost of sales and servicing related to higher Heartland School Solutions, Heartland Ovation Payroll, Campus Solutions, and Prepaid Card revenues. The increase in processing and servicing expenses also reflects approximately \$1.5 million of expenses which were classified as general and administrative expense in the prior year. As we continue to integrate our payroll businesses, this reclassification brings operating expenses in our legacy payroll business and Ovation business into alignment. Partially offsetting these increases was a decrease in service center costs.

Our general and administrative expenses increased 17.9%, or \$7.5 million, from \$41.9 million in the three months ended September 30, 2013 to \$49.4 million in the three months ended September 30, 2014. General and administrative expenses in the three months ended September 30, 2013 included \$0.7 million for our periodic sales and servicing organization summit which was held in October 2013. Excluding these summit expenses, our general and administrative expenses for the three months ended September 30, 2014 increased \$8.2 million, or 19.7%, primarily due to a \$6.6 million increase in personnel costs. The increase in personnel costs primarily reflects the September 2013 acquisition of Leaf, the April 2014 acquisition of MCS Software and the September 2014 acquisition of TouchNet, as well as other headcount increases. The remaining increase in general and administrative expenses resulted from our acquisitions, including \$1.7 million of acquisition-related expenses for TouchNet. Partially offsetting these increases was a decrease due to the reclassification of \$1.5 million of payroll related expenses from general and administrative to processing and servicing expense for our payroll business. General and administrative expenses as a percentage of net revenue for the three months ended September 30, 2014 was 29.2%, up from 27.3% for the three months ended September 30, 2013.

See “— Results of Operations — Three Months Ended September 30, 2014 Compared to Three Months Ended September 30, 2013” for a more detailed discussion of our third quarter financial results.

Critical Accounting Estimates

The discussion and analysis of our financial condition and results of operations are based on our condensed consolidated financial statements, which have been prepared in accordance with accounting principles generally accepted in the United States. These condensed consolidated financial statements are unaudited. In our opinion, the unaudited condensed consolidated financial statements include all normal recurring adjustments necessary for a fair presentation of our financial position at September 30, 2014, our results of operations, our changes in equity and our cash flows for the nine months ended September 30, 2014 and 2013. Results of operations reported for interim periods are not necessarily indicative of the results to be expected for the year ended December 31, 2014. The preparation of these financial statements requires us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenue and expenses. Actual results could differ from those estimates. Our significant accounting policies are more fully described in Note 2 to our condensed consolidated financial statements included elsewhere in this report and in our 2013 Form 10-K.

Our critical accounting estimates and judgments have not changed materially from those reported in Item 7 Management's Discussion and Analysis of Financial Condition and Results of Operations in our 2013 Form 10-K.

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Results of Operations

Three Months Ended September 30, 2014 Compared to Three Months Ended September 30, 2013

The following table shows certain income statement data as a percentage of net revenue for the periods indicated (in thousands of dollars):

| | Three Months Ended September 30, 2014 | | | Three Months Ended September 30, 2013 | | | Change | |
|---|---------------------------------------|------------------|---|---------------------------------------|------------------|-----------|---------|---|
| | | % of Net Revenue | | | % of Net Revenue | Amount | % | |
| Net revenue: | | | | | | | | |
| Total revenues | \$600,626 | | | \$557,129 | | \$43,497 | 7.8 | % |
| Less: Interchange | 373,372 | | | 350,734 | | 22,638 | 6.5 | % |
| Less: Dues, assessments and fees | 57,864 | | | 53,165 | | 4,699 | 8.8 | % |
| Total net revenue | 169,390 | 100.0 | % | 153,230 | 100.0 | 16,160 | 10.5 | % |
| Expenses | | | | | | | | |
| Processing and servicing | 69,328 | 40.9 | % | 60,195 | 39.3 | 9,133 | 15.2 | % |
| Customer acquisition costs | 12,289 | 7.3 | % | 10,838 | 7.1 | 1,451 | 13.4 | % |
| Depreciation and amortization | 7,981 | 4.7 | % | 5,454 | 3.6 | 2,527 | 46.3 | % |
| General and administrative | 49,381 | 29.2 | % | 41,871 | 27.3 | 7,510 | 17.9 | % |
| Total expenses | 138,979 | 82.0 | % | 118,358 | 77.2 | 20,621 | 17.4 | % |
| Income from operations | 30,411 | 18.0 | % | 34,872 | 22.8 | (4,461) | (12.8) | % |
| Other income (expense): | | | | | | | | |
| Interest income | 33 | — | % | 29 | — | 4 | 13.8 | % |
| Interest expense | (2,142) | (1.3) | % | (1,243) | (0.8) | (899) | (72.3) | % |
| Other, net | 3,581 | 2.1 | % | 90 | 0.1 | 3,491 | 3,878.9 | % |
| Total other (expense) income | 1,472 | 0.9 | % | (1,124) | (0.7) | 2,596 | 231.0 | % |
| Income from continuing operations before income taxes | 31,883 | 18.8 | % | 33,748 | 22.0 | (1,865) | (5.5) | % |
| Provision for income taxes | 11,727 | 6.9 | % | 11,857 | 7.7 | (130) | (1.1) | % |
| Net income from continuing operations | 20,156 | 11.9 | % | 21,891 | 14.3 | (1,735) | (7.9) | % |
| Income from discontinued operations | — | — | % | — | — | — | — | % |
| income tax | | | | | | | | |
| Net income | 20,156 | 11.9 | % | 21,891 | 14.3 | (1,735) | (7.9) | % |
| Less: Net (loss) attributable to noncontrolling interests | | | | | | | | |
| Continuing operations | (302) | (0.2) | % | (90) | (0.1) | (212) | 235.6 | % |
| Discontinued operations | — | — | % | — | — | — | — | % |
| Net income attributable to Heartland | \$20,458 | 12.1 | % | \$21,981 | 14.3 | \$(1,523) | (6.9) | % |

Total Revenue. The following tables summarize total revenue and total net revenue (which we define as total revenue less interchange fees and dues, assessments and fees) by segment for the three months ended September 30, 2014 and

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2013 (in thousands of dollars):

| | Three Months Ended September 30, | | Change from Prior Year | | |
|----------------------------|-------------------------------------|-----------|---------------------------|------|---|
| | 2014 | 2013 | Amount | % | |
| Total revenue: | | | | | |
| Card Payment Processing | \$551,901 | \$519,783 | \$32,118 | 6.2 | % |
| Heartland School Solutions | 15,061 | 12,150 | 2,911 | 24.0 | % |
| Heartland Ovation Payroll | 12,170 | 10,578 | 1,592 | 15.1 | % |
| Campus Solutions | 14,400 | 8,556 | 5,844 | 68.3 | % |
| Prepaid Card and Other | 7,094 | 6,062 | 1,032 | 17.0 | % |
| Total revenue | \$600,626 | \$557,129 | \$43,497 | 7.8 | % |

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| | Three Months Ended | | Change from | | |
|----------------------------|-----------------------|------------|----------------------|------|---|
| | September 30, 2014 | 2013 | Prior Year Amount | % | |
| Total net revenue: | | | | | |
| Card Payment Processing | \$ 120,665 | \$ 115,884 | 4,781 | 4.1 | % |
| Heartland School Solutions | 15,061 | 12,150 | 2,911 | 24.0 | % |
| Heartland Ovation Payroll | 12,170 | 10,578 | 1,592 | 15.1 | % |
| Campus Solutions | 14,400 | 8,556 | 5,844 | 68.3 | % |
| Prepaid Card and Other | 7,094 | 6,062 | 1,032 | 17.0 | % |
| Total net revenue | \$ 169,390 | \$ 153,230 | \$ 16,160 | 10.5 | % |

Card Payment Processing

Card Payment Processing net revenue increased \$4.8 million, or 4.1%, from \$115.9 million in the three months ended September 30, 2013 to \$120.7 million in the three months ended September 30, 2014. This increase was driven by a \$3.8 million or 3.7% increase in SME net revenue, reflecting a 10.7% increase in SME processing volume from \$19.6 billion in the three months ended September 30, 2013 to \$21.6 billion in the three months ended September 30, 2014. This increase in processing volume reflects the addition of SME merchants whose processing volume exceeded that of merchants who attrited and the impact of same store sales growth for the three months ended September 30, 2014. The increase in SME processing volume also reflects the conversion of new and existing merchants to OptBlue. We converted a majority of our existing merchants currently processing under the former sales and servicing agreement with American Express to OptBlue during the third quarter of 2014. Our reported SME processing volume includes processing volumes for merchants in our Heartland School Solutions, Campus Solutions, and Prepaid Card and Other businesses. However, net revenue related to that processing volume is included in the net revenue reported for those businesses.

Heartland School Solutions

Heartland School Solutions net revenue increased 24.0% from \$12.2 million in the three months ended September 30, 2013 to \$15.1 million in the three months ended September 30, 2014. The increase in Heartland School Solutions net revenue is due primarily to an increase in card processing net revenue and an increase in equipment-related revenues as a result of a sale of equipment and related installation services to a large new school district customer and increased sales of hardware within our existing customer base.

Heartland Ovation Payroll

Heartland Ovation Payroll net revenue increased 15.1% from \$10.6 million in the three months ended September 30, 2013 to \$12.2 million in the three months ended September 30, 2014. The increase in payroll processing net revenue is primarily due to a 9.1% increase in payroll processing customers from 23,360 at September 30, 2013 to 25,492 at September 30, 2014.

Campus Solutions

Campus Solutions net revenue increased 68.3% from \$8.6 million in the three months ended September 30, 2013 to \$14.4 million in the three months ended September 30, 2014. The increase included \$4.3 million of revenue added by TouchNet since its September 4, 2014 acquisition. The remaining increase in Campus Solutions net revenue is due to higher student loan servicing related revenue, as well as growth in revenue related to our student tuition payment processing and tuition payment plan products.

Prepaid Card and Other

Prepaid Card and Other net revenue increased 17.0% in the three months ended September 30, 2014, primarily due to growth in Micropayments revenue which reflects higher equipment sales and payment processing for unattended payment locations such as laundry facilities, kiosks and vending machines.

Total expenses. Total expenses increased 17.4% from \$118.4 million in the three months ended September 30, 2013 to \$139.0 million in the three months ended September 30, 2014, primarily due to increases in Processing and servicing and General and administrative expenses. Total expenses represented 82.0% of total net revenues in the three months ended September 30, 2014 compared to 77.2% in the three months ended September 30, 2013.

Processing and servicing expense for the three months ended September 30, 2014 increased by \$9.1 million, or 15.2%, compared with the three months ended September 30, 2013. The increase in processing and servicing expenses was due to increased costs associated with processing and servicing higher SME bankcard processing volume, increased sales compensation, partially due to the expenses associated with the conversion to OptBlue, and increased cost of sales and

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servicing related to higher Heartland School Solutions, Campus Solutions, Payroll processing, and equipment-related revenues. Partially offsetting these increases was a decrease in service center costs.

As a percentage of net revenue, processing and servicing expense increased to 40.9% for the three months ended September 30, 2014 compared with 39.3% for the three months ended September 30, 2013.

Customer acquisition costs for the three months ended September 30, 2014 increased by \$1.5 million, or 13.4% compared with the three months ended September 30, 2013. This increase reflects higher amortization due to increased capitalized deferred acquisition costs resulting from improved levels of new installed margin, and the impact of subsequent changes in the estimated accrued buyout liability due to lower merchant attrition and same-store sales growth. Customer acquisition costs for the three months ended September 30, 2014 and 2013 included the following components (in thousands of dollars):

| | Three Months Ended September 30, | |
|---|----------------------------------|----------|
| | 2014 | 2013 |
| Amortization of signing bonuses, net | \$7,703 | \$6,852 |
| Amortization of capitalized customer deferred acquisition costs | 5,423 | 4,606 |
| Increase in accrued buyout liability | 5,355 | 4,935 |
| Capitalized customer deferred acquisition costs | (6,192 |) (5,555 |
| Total customer acquisition costs | \$12,289 | \$10,838 |

Depreciation and amortization expenses were \$8.0 million in the three months ended September 30, 2014, up 46.3% from the three months ended September 30, 2013. The increase in depreciation and amortization expenses includes an increase of \$1.2 million in the three months ended September 30, 2014 compared to the three months ended September 30, 2013 as a result of acquisition related amortization of intangible assets. See “—Liquidity and Capital Resources —Acquisitions” for further information on these acquisitions.

Most of our investments in information technology have supported the continuing development of HPS Exchange, Passport and other processing-related initiatives. Depreciation and amortization expense recorded on these investments is included in Processing and servicing expense. Additionally, we capitalized salaries, fringe benefits and other expenses incurred by our employees that worked on internally developed software projects and outsourced programming. Amortization does not begin on the internally developed software until the project is complete and placed in service, at which time we begin to amortize the asset over expected lives of three to five years. The amount capitalized increased from \$10.1 million in the three months ended September 30, 2013 to \$10.2 million in the three months ended September 30, 2014. The total amount of capitalized costs for projects placed in service in the three months ended September 30, 2014 and 2013 was \$11.1 million and \$5.8 million, respectively.

General and administrative. General and administrative expenses increased 17.9%, or \$7.5 million, from \$41.9 million in the three months ended September 30, 2013 to \$49.4 million in the three months ended September 30, 2014.

General and administrative expenses in the three months ended September 30, 2013 included \$0.7 million for our periodic sales and servicing organization summit which was held in October 2013. The increase in our general and administrative expenses for the three months ended September 30, 2014 was primarily due to a \$6.6 million increase in personnel costs. The increase in personnel costs reflects the September 2013 acquisition of Leaf, the April 2014 acquisition of MCS Software and the September 2014 acquisition of TouchNet, as well as other headcount increases. The remaining increase in general and administrative expenses resulted from our acquisitions, including \$1.7 million of acquisition-related expenses for TouchNet. Partially offsetting these increases was a decrease due to the reclassification of \$1.5 million of payroll related expenses from general and administrative to processing and servicing expense for our payroll business. General and administrative expenses as a percentage of total net revenue for the three months ended September 30, 2014 were 29.2%, an increase from 27.3% for the three months ended September 30, 2013.

Income from operations. Income from operations, which we also refer to as operating income, decreased from \$34.9 million for the three months ended September 30, 2013 to \$30.4 million for the three months ended September 30, 2014. This decrease is primarily a result of increased Processing and Servicing and General and Administrative

expenses reflecting Leaf's operations as well as expenses added by 2014 acquisitions, including increased intangible amortization expense and acquisition related deal costs incurred during the quarter. Our operating margin, which we measure as operating income divided by net revenue, was 18.0% for the three months ended September 30, 2014, compared to 22.8% for the three months ended September 30, 2013.

Interest expense. Interest expense for the three months ended September 30, 2014 was \$2.1 million, compared with \$1.2 million for the three months ended September 30, 2013. Interest expense in both periods includes interest incurred under

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our credit facilities and interest we recorded on payables to our sponsor banks. The increase in interest expense reflects higher borrowings under our 2014 Revolving Credit Facility (as defined in —Liquidity and Capital Resources—Credit Facilities herein) as well as interest expense on \$375 million under our 2014 Term Credit Facility (as defined in —Liquidity and Capital Resources—Credit Facilities herein) that was used to fund the TouchNet Acquisition. See “—Liquidity and Capital Resources—Credit Facilities” for more detail on our borrowings.

Other income (expense), net. During the three months ended September 30, 2014, we recognized a pre- and after-tax gain of \$3.6 million as a result of our August 6, 2014 acquisition of all shares of Leaf common stock held by noncontrolling shareholders and the concurrent release from a contingent earn-out liability to those noncontrolling shareholders. Other, net also includes the pre-tax expense relating to the write down of capitalized information technology development projects that was partially offset by pre-tax income from the sale of investments. Other, net for the three months ended September 30, 2013 included asset write-downs and gains/losses on disposals of fixed assets.

Income taxes. Income tax expense for the three months ended September 30, 2014 was \$11.7 million, reflecting an effective tax rate of 36.8%. This compares to income tax expense of \$11.9 million for the three months ended September 30, 2013, at an effective tax rate of 35.1%. The effective tax rate for the three months ended September 30, 2013 benefited from the recognition of research and development credits. On January 2, 2013, the American Taxpayer Relief Act of 2012 ("ATR Act") was enacted which included an extension of the federal research and development credit retroactively to 2012 and prospectively through 2013. We recognized the effects of the research and development credits in the three months ended September 30, 2013 in conjunction with filing our 2012 tax return.

The effective tax rate for the three months ended September 30, 2014 benefited from the permanent non-taxable status of the gain recognized on the release of a contingent earn-out liability to the former noncontrolling shareholders of Leaf, as described in "— Other income (expense)" above.

Net income attributable to Heartland. As a result of the above factors, we recorded net income of \$20.5 million for the three months ended September 30, 2014. This compares to a net income of \$22.0 million for the three months ended September 30, 2013.

Nine Months Ended September 30, 2014 Compared to Nine Months Ended September 30, 2013

The following table shows certain income statement data as a percentage of net revenue for the periods indicated (in thousands of dollars):

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| | Nine Months Ended September 30, 2014 | | | Nine Months Ended September 30, 2013 | | | Change | |
|--|--------------------------------------|------------------|---|--------------------------------------|------------------|-----------|---------|---|
| | | % of Net Revenue | | | % of Net Revenue | Amount | % | |
| Net revenue: | | | | | | | | |
| Total revenues | \$1,706,768 | | | \$1,604,992 | | \$101,776 | 6.3 | % |
| Less: Interchange | 1,059,241 | | | 1,003,039 | | 56,202 | 5.6 | % |
| Less: Dues, assessments and fees | 163,218 | | | 152,146 | | 11,072 | 7.3 | % |
| Total net revenue | 484,309 | 100.0 | % | 449,807 | 100.0 | 34,502 | 7.7 | % |
| Expenses: | | | | | | | | |
| Processing and servicing | 204,985 | 42.3 | % | 177,968 | 39.6 | 27,017 | 15.2 | % |
| Customer acquisition costs | 34,907 | 7.2 | % | 31,554 | 7.0 | 3,353 | 10.6 | % |
| Depreciation and amortization | 20,472 | 4.2 | % | 14,066 | 3.1 | 6,406 | 45.5 | % |
| General and administrative | 137,241 | 28.3 | % | 131,242 | 29.2 | 5,999 | 4.6 | % |
| Total expenses | 397,605 | 82.1 | % | 354,830 | 78.9 | 42,775 | 12.1 | % |
| Income from operations | 86,704 | 17.9 | % | 94,977 | 21.1 | (8,273) | (8.7) | % |
| Other income (expense): | | | | | | | | |
| Interest income | 95 | — | % | 95 | — | — | — | % |
| Interest expense | (4,450) | (0.9) | % | (3,746) | (0.8) | (704) | (18.8) | % |
| Other, net | 3,869 | 0.8 | % | (70) | — | 3,939 | 5,627.1 | % |
| Total other (expense) income | (486) | (0.1) | % | (3,721) | (0.8) | 3,235 | 86.9 | % |
| Income from continuing operations before income taxes | 86,218 | 17.8 | % | 91,256 | 20.3 | (5,038) | (5.5) | % |
| Provision for income taxes | 34,579 | 7.1 | % | 34,039 | 7.6 | 540 | 1.6 | % |
| Net income from continuing operations | 51,639 | 10.7 | % | 57,217 | 12.7 | (5,578) | (9.7) | % |
| Income from discontinued operations, net of income tax | — | — | % | 3,970 | 0.9 | (3,970) | (100.0) | % |
| Net income | 51,639 | 10.7 | % | 61,187 | 13.6 | (9,548) | (15.6) | % |
| Less: Net income (loss) attributable to noncontrolling interests | | | | | | | | |
| Continuing operations | (2,011) | (0.4) | % | (90) | — | \$(1,921) | 2,134.4 | % |
| Discontinued operations | — | — | % | 56 | — | \$(56) | (100.0) | % |
| Net income attributable to Heartland | \$53,650 | 11.1 | % | \$61,221 | 13.6 | \$(7,571) | (12.4) | % |

Total Revenue. The following tables summarize total revenue and total net revenue (which we define as total revenue less interchange fees and dues, assessments and fees) by segment for the nine months ended September 30, 2014 and 2013 (in thousands of dollars)

| | Nine Months Ended September 30, | | Change from Prior Year | |
|----------------|---------------------------------|------|------------------------|---|
| | 2014 | 2013 | Amount | % |
| Total revenue: | | | | |

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| | | | | | |
|--------------------------------|-------------------|-------------|-------------|------|---|
| Card Payment Processing | \$1,569,431 | \$1,489,804 | \$79,627 | 5.3 | % |
| Heartland School Solutions (a) | 42,685 | 36,628 | 6,057 | 16.5 | % |
| Heartland Ovation Payroll | 37,978 | 33,648 | 4,330 | 12.9 | % |
| Campus Solutions | 36,883 | 27,853 | 9,030 | 32.4 | % |
| Prepaid Card and Other | 19,791 | 17,059 | 2,732 | 16.0 | % |
| Total revenue | \$1,706,768 | \$1,604,992 | \$101,776 | 6.3 | % |
| | Nine Months Ended | | Change from | | |
| | September 30, | | Prior Year | | |
| Total net revenue: | 2014 | 2013 | Amount | % | |
| Card Payment Processing | \$346,972 | \$334,619 | 12,353 | 3.7 | % |
| Heartland School Solutions (a) | 42,685 | 36,628 | 6,057 | 16.5 | % |
| Heartland Ovation Payroll | 37,978 | 33,648 | 4,330 | 12.9 | % |
| Campus Solutions | 36,883 | 27,853 | 9,030 | 32.4 | % |
| Prepaid Card and Other | 19,791 | 17,059 | 2,732 | 16.0 | % |
| Total net revenue | \$484,309 | \$449,807 | \$34,502 | 7.7 | % |

(a) See below for discussion of Out-of-Period Adjustments.

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Card Payment Processing

Card Payment Processing net revenue increased \$12.4 million, or 3.7%, from \$334.6 million in the nine months ended September 30, 2013 to \$347.0 million in the nine months ended September 30, 2014. This increase was driven by a \$9.3 million or 3.1% increase in SME net revenue, reflecting a 6.8% increase in SME processing volume from \$56.2 billion in the nine months ended September 30, 2013 to \$60.1 billion in the nine months ended September 30, 2014. This increase in processing volume reflects the addition of SME merchants whose processing volume exceeded that of merchants who attrited and the impact of same store sales growth for the nine months ended September 30, 2014. The increase in SME processing volume also reflects the conversion of new and existing merchants to OptBlue. We converted a majority of our existing merchants currently processing under the former sales and servicing agreement with American Express to OptBlue during the third quarter of 2014. Our reported SME processing volume includes processing volumes for merchants in our Heartland School Solutions, Campus Solutions, and Prepaid Card and Other businesses. However, net revenue related to that processing volume is included in the net revenue reported for those businesses.

Heartland School Solutions

Heartland School Solutions net revenue increased 16.5% from \$36.6 million in the nine months ended September 30, 2013 to \$42.7 million in the nine months ended September 30, 2014. The increase in Heartland School Solutions net revenue is due primarily to an increase in equipment-related revenues as a result of a sale of equipment and related installation services to a large new school district customer. Partially offsetting the increase in net revenue for Heartland School Solutions is a decrease associated with out-of-period adjustments. In the second quarter of 2014, we recorded out-of-period adjustments decreasing its revenue and increasing bad debt expense (included in Processing and Servicing in its Condensed Consolidated Statements of Income) by \$1.4 million and \$0.9 million, respectively. These adjustments related to immaterial errors that originated in the prior year in our Heartland School Solutions business. These adjustments included revenue which was incorrectly recorded in prior periods and a reassessment of the collectability of certain customer accounts receivable. These out-of-period adjustments reduced earnings before income taxes and net income in the nine months ended September 30, 2014 by \$2.3 million and \$1.4 million, respectively, and reduced diluted earnings per share by \$0.04.

Heartland Ovation Payroll

Heartland Ovation Payroll net revenue increased 12.9% from \$33.6 million in the nine months ended September 30, 2013 to \$38.0 million in the nine months ended September 30, 2014. The increase in payroll processing net revenue is primarily due to a 9.1% increase in payroll processing customers from 23,360 at September 30, 2013 to 25,492 at September 30, 2014.

Campus Solutions

Campus Solutions net revenue increased 32.4% from \$27.9 million in the nine months ended September 30, 2013 to \$36.9 million in the nine months ended September 30, 2014. The increase included \$4.3 million of revenue added by TouchNet since its September 4, 2014 acquisition. The remaining increase in Campus Solutions net revenue is due to higher student loan servicing related revenue, as well as growth in revenue related to our student tuition payment processing and tuition payment plan products.

Prepaid Card and Other

Prepaid Card and Other net revenue increased 16.0% from \$17.1 million in the nine months ended September 30, 2013 to \$19.8 million in the nine months ended September 30, 2014, primarily due to growth in Micropayments revenue which reflects higher equipment sales and payment processing for unattended payment locations such as laundry facilities, kiosks and vending machines.

Total expenses. Total expenses increased 12.1% from \$354.8 million in the nine months ended September 30, 2013 to \$397.6 million in the nine months ended September 30, 2014, due to the increases in Processing and servicing and Depreciation and amortization expenses. Total expenses were 82.1% of total net revenues in the nine months ended September 30, 2014, compared to 78.9% in the nine months ended September 30, 2013.

Processing and servicing expense for the nine months ended September 30, 2014 increased by \$27.0 million or 15.2%, from \$178.0 million in the nine months ended September 30, 2013 to \$205.0 million in the nine months ended September 30, 2014. The increase in processing and servicing expense was primarily due to increased costs associated with processing and servicing higher SME bankcard processing volume, increased sales compensation, including expenses associated with the conversion to OptBlue and residual commission expense, and increased cost of sales and servicing related to higher Heartland School Solutions, Campus Solutions, and Payroll processing revenues. The increase in processing and servicing expenses also reflects approximately \$4.9 million of payroll related expenses which were classified in general and administrative expenses in

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the prior year. As a percentage of total net revenue, processing and servicing expense increased to 42.3% for the nine months ended September 30, 2014 compared with 39.6% for the nine months ended September 30, 2013.

Customer acquisition costs for the nine months ended September 30, 2014 increased by \$3.4 million, or 10.6% from \$31.6 million in the nine months ended September 30, 2013 to \$34.9 million in the nine months ended September 30, 2014. This increase reflects higher amortization on increased capitalized deferred acquisition costs resulting from improved levels of new installed margin and the impact of subsequent changes in the estimated accrued buyout liability due to lower merchant attrition and same-store sales growth. Customer acquisition costs for the nine months ended September 30, 2014 and 2013 included the following components (in thousands of dollars):

| | Nine Months Ended September 30, | |
|---|---------------------------------|-----------|
| | 2014 | 2013 |
| Amortization of signing bonuses, net | \$22,357 | \$20,747 |
| Amortization of capitalized customer deferred acquisition costs | 15,699 | 13,189 |
| Increase in accrued buyout liability | 15,200 | 13,294 |
| Capitalized customer deferred acquisition costs | (18,349 |) (15,676 |
| Total customer acquisition costs | \$34,907 | \$31,554 |

Depreciation and amortization expenses increased 45.5% from \$14.1 million in the nine months ended September 30, 2013 to \$20.5 million in the nine months ended September 30, 2014. The increase in depreciation and amortization expenses includes an increase of \$1.6 million in the nine months ended September 30, 2014 compared to the nine months ended September 30, 2013 as a result of acquisition related amortization of intangible assets. See “—Liquidity and Capital Resources —Acquisitions” for further information on these acquisitions.

Most of our investments in information technology have supported the continuing development of HPS Exchange, Passport and other processing-related initiatives. Depreciation and amortization expense recorded on these investments is included in processing and servicing expense. Additionally, we capitalized salaries, fringe benefits and other expenses incurred by our employees that worked on internally developed software projects and outsourced programming. Amortization does not begin on the internally developed software until the project is complete and placed in service, at which time we begin to amortize the asset over expected lives of three to five years. The amount capitalized in the nine months ended September 30, 2014 and 2013 was \$32.5 million and \$27.8 million, respectively. The total amount of capitalized costs for projects placed in service in the nine months ended September 30, 2014 and 2013 was \$28.2 million and \$17.9 million, respectively.

General and administrative. General and administrative expenses increased \$6.0 million, or 4.6%, from \$131.2 million in the nine months ended September 30, 2013 to \$137.2 million in the nine months ended September 30, 2014. General and administrative expenses in the nine months ended September 30, 2013 included \$2.3 million for our periodic sales and servicing organization summit which was held in October 2013. General and administrative expenses for the nine months ended September 30, 2014 increased primarily due to a \$4.8 million increase in personnel costs. The increase in personnel costs primarily reflects the September 2013 acquisition of Leaf, the April 2014 acquisition of MCS Software and the September 2014 acquisition of TouchNet, as well as other headcount increases. The remaining increase in general and administrative expenses resulted from our acquisitions, including \$2.0 million of acquisition-related expenses for TouchNet for the nine months ended September 30, 2014, as well as to support increased investments in various growth initiatives. General and administrative expenses as a percentage of net revenue for the nine months ended September 30, 2014 were 28.3%, an increase from 29.2% for the nine months ended September 30, 2013.

Income from operations. Income from operations, which we also refer to as operating income, decreased to \$86.7 million for the nine months ended September 30, 2014, from \$95.0 million for the nine months ended September 30, 2013. This decrease is primarily a result of increased Processing and Servicing and General and Administrative expenses reflecting Leaf's operations as well as expenses added by 2014 acquisitions, including increased intangible amortization expense and acquisition related deal costs incurred during the nine months ended September 30, 2014. Our operating margin, which we measure as operating income divided by net revenue, was 17.9% for the nine months ended September 30, 2014, compared to 21.1% for the nine months ended September 30, 2013.

Interest expense. Interest expense for the nine months ended September 30, 2014 was \$4.5 million, compared to \$3.7 million for the nine months ended September 30, 2013. Interest expense in both periods includes interest incurred under our credit facilities and interest we recorded on payables to our sponsor banks. The increase in interest expense reflects higher borrowings under our 2014 Revolving Credit Facility (as defined in —Liquidity and Capital Resources—Credit Facilities herein) as well as interest expense on \$375 million under our 2014 Term Credit Facility (as defined in —Liquidity and Capital

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Resources—Credit Facilities herein) that was used to fund the TouchNet Acquisition. See “—Liquidity and Capital Resources—Credit Facilities” for more detail on our borrowings.

Other income (expense), net. During the nine months ended September 30, 2014, we recognized a pre- and after-tax gain of \$3.6 million as a result of our August 6, 2014 acquisition of all shares of Leaf common stock held by noncontrolling shareholders and the concurrent release from a contingent earn-out liability to those noncontrolling shareholders. Other, net also includes the pre-tax expense relating to the write down of capitalized information technology development projects that was partially offset by pre-tax income from the sale of investments. Other, net for the nine months ended September 30, 2013 included asset write-downs and gains/losses on disposals of fixed assets.

Income taxes. Income tax expense for the nine months ended September 30, 2014 was \$34.6 million, reflecting an effective tax rate of 40.1%. This compares to income tax expense of \$34.0 million for the nine months ended September 30, 2013, reflecting an effective tax rate of 37.3%. The increase in our effective tax rate for the nine months ended September 30, 2014, as compared to the nine months ended September 30, 2013, reflects the impact of providing a valuation allowance against deferred tax assets resulting from operating losses recorded by Leaf during our 66.67% ownership period from January 1 to August 5, 2014. On August 6, 2014, we acquired all shares of Leaf common stock held by noncontrolling shareholders. As a result of this acquisition, we will utilize the losses generated by Leaf against consolidated taxable income for periods after August 5, 2014. See “— Liquidity and Capital Resources — Acquisitions” for further details on our investments in Leaf. Additionally, the effective tax rate for the nine months ended September 30, 2014 benefited from the permanent non-taxable status of the gain recognized on the release of a contingent earn-out liability to the former noncontrolling shareholders of Leaf.

The effective tax rate for the nine months ended September 30, 2013 benefited from the recognition of research and development credits. On January 2, 2013, the American Taxpayer Relief Act of 2012 ("ATR Act") was enacted which included an extension of the federal research and development credit retroactively to 2012 and prospectively through 2013. We recognized the effects of the research and development credits in the nine months ended September 30, 2013 in conjunction with filing our 2012 tax return.

Net income attributable to Heartland. As a result of the above factors, we recorded net income of \$53.7 million for the nine months ended September 30, 2014. This compares to a net income of \$61.2 million for the nine months ended September 30, 2013.

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Balance Sheet Information

| | September 30, 2014 (In thousands) | December 31, 2013 |
|---|---|----------------------|
| Selected Balance Sheet Data | | |
| Cash and cash equivalents | \$94,577 | \$71,932 |
| Funds held for customers | 122,311 | 127,375 |
| Receivables, net | 220,936 | 200,040 |
| Capitalized customer acquisition costs, net | 68,967 | 61,027 |
| Property and equipment, net | 162,707 | 147,388 |
| Goodwill | 424,270 | 190,978 |
| Intangible assets, net | 193,790 | 49,857 |
| Total assets | 1,336,764 | 900,305 |
| | | |
| Due to sponsor banks | 41,183 | 19,109 |
| Accounts payable | 60,729 | 70,814 |
| Customer fund deposits | 122,311 | 127,375 |
| Processing liabilities | 104,856 | 130,871 |
| Borrowings: | | |
| Current portion | 18,750 | — |
| Long term portion | 553,750 | 150,000 |
| Accrued buyout liability: | | |
| Current portion | 14,457 | 13,943 |
| Long term portion | 30,500 | 25,436 |
| Unearned revenue: | | |
| Current portion | 40,551 | 18,172 |
| Long term portion | 2,104 | — |
| Total liabilities | 1,066,927 | 633,642 |
| Total stockholders' equity | 269,837 | 260,475 |

September 30, 2014 Compared to December 31, 2013

Total assets increased \$436.5 million, or 48.5%, to \$1,336.8 million at September 30, 2014 from \$900.3 million at December 31, 2013, primarily due to the acquisition of TouchNet at a purchase price of \$375.0 million, which was financed by a new term loan. Individual asset increases at September 30, 2014 included \$22.6 million in cash, \$20.9 million in receivables, \$15.3 million in property and equipment, \$233.3 million in goodwill and \$143.9 million in intangible assets. The increases in goodwill and intangible assets are primarily due to the acquisition of TouchNet. See “— Overview — Campus Solutions” for further details on the acquisition and “— Liquidity and Capital Resources” for a discussion of our Credit Facilities.

Our receivables, which increased \$20.9 million, or 10.4% from December 31, 2013, are primarily due from our card payment processing merchants and result in large part from our practice of advancing interchange fees to most of our SME merchants during the month and collecting those fees from our merchants at the beginning of the following month, as well as from transaction fees we charge merchants for processing transactions. Total receivables also include amounts due from Discover and American Express bankcard networks for merchant sales transactions. Receivables from the networks are recovered the following business day from the date of processing the transaction. Amounts due from SME bankcard processing merchants and bankcard networks at September 30, 2014 increased \$9.1 million and \$0.7 million, respectively from December 31, 2013. The acquisition of TouchNet added \$9.9 million to receivables at September 30, 2014.

The amount due to sponsor banks for funding advances was \$36.8 million and \$17.8 million at September 30, 2014 and December 31, 2013, respectively. The liability to sponsor banks is repaid at the beginning of the following month out of the fees we collect from our merchants. Total borrowings under our credit facility increased \$422.5 million to \$572.5 million at September 30, 2014 from \$150.0 million at December 31, 2013. See “— Liquidity and Capital Resources” for a discussion of our Credit Facilities.

Total stockholders' equity increased \$9.4 million from December 31, 2013 primarily due to net income of \$53.7 million for the nine months ended September 30, 2014 and increases in total stockholders' equity from the proceeds received from the exercise of stock options, tax benefits related to those stock option exercises and share-based compensation expense.

These increases were partially offset by repurchasing \$54.5 million of our outstanding common stock and paying cash dividends of \$9.2 million during the nine months ended September 30, 2014.

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Liquidity and Capital Resources

General. Liquidity and capital resource management is a process focused on providing the funding we need to meet our short and long-term cash and working capital needs. We have used our funding sources to build our merchant portfolio, our servicing technology platforms, and our service center, and to make acquisitions with the expectation that these investments will generate cash flows sufficient to cover our working capital needs and other anticipated needs for capital.

Our cash requirements include funding payments to salespersons for signing bonuses, residual commissions and residual buyouts, paying interest expense and other operating expenses, including taxes, investing in our technology infrastructure and making acquisitions of businesses or assets. We expect that our future cash requirements will continue to include amounts used to repurchase our common stock and pay dividends, both as authorized by our Board of Directors.

Other than borrowings we use to fund certain acquisitions and share repurchases, we fund our cash needs primarily with cash flow from our operating activities and through our agreements with our sponsor banks to fund SME merchant advances. We believe that our current cash and investment balances, cash generated from operations and our agreements with our sponsor banks to fund SME merchant advances will provide sufficient liquidity to meet our anticipated needs for operating capital for at least the next twelve months.

Working Capital. Our working capital, defined as current assets less current liabilities, was positive by \$56.9 million at September 30, 2014 and \$37.8 million at December 31, 2013.

At September 30, 2014, we had cash on our Balance Sheet totaling \$94.6 million compared to cash of \$71.9 million at December 31, 2013. Our September 30, 2014 cash balance included approximately \$16.3 million of processing-related cash in transit and collateral, compared to approximately \$32.1 million of processing-related cash in transit and collateral at December 31, 2013.

On September 30, 2014, we had \$202.4 million available to us under our 2014 Revolving Credit Facility. See “—Credit Facilities” for more details.

Acquisitions and Divestitures. In the fourth quarter of 2012, we, along with the 30% noncontrolling shareholders of CPOS, entered into an agreement to sell CPOS to a third party. CPOS, which operates as a provider of payment processing services in Canada, was not a significant subsidiary and we had no continuing involvement in its operations. After receiving regulatory approval, the buyer settled this sale on January 31, 2013. The total sales price was \$30.3 million cash including net working capital, of which we received \$20.9 million for our 70% ownership position.

On September 11, 2013, we purchased 66.67% of Leaf's outstanding capital stock for a \$14.5 million cash payment. The purchase price was financed from operating cash flows. Leaf provides us with a cloud-based, software-as-a-service (SaaS), Point-of-Sale (POS) system to deliver an open-architecture platform supporting numerous vertical-specific business applications. Leaf products provide a mobile payment platform built for local commerce, helping retail stores, restaurants, and other local merchants improve the speed and ease of checkout and offering easy-to-use business management, analytics, and customer engagement. On August 6, 2014, we entered into a Stock Purchase Agreement with the noncontrolling shareholders of Leaf under which we acquired all shares of Leaf common stock held by the noncontrolling shareholders. As a result of this transaction, Leaf became our wholly-owned subsidiary.

On February 15, 2014, we purchased the assets of Merchant Software Corporation (referred to as "Liquor POS") for a \$3.3 million cash payment. The cash purchase price was financed from operating cash flows. Liquor POS is a leading provider of POS systems to the liquor retail vertical. It currently serves over 3,400 merchants to whom we expect to offer our products and services.

On April 1, 2014, we purchased the net assets of MCS Software for a \$17.3 million cash payment. The cash purchase price was financed under our Credit Facility and from operating cash flows. The acquisition further expands our market-leading position in the K to 12 school nutrition and POS technology industry in our Heartland School Solutions business.

On September 4, 2014, we completed the acquisition of TouchNet, an integrated commerce solutions provider to higher-education institutions for a cash payment of \$375 million, less a net working capital deficit, for all outstanding common shares. The purchase was funded primarily with a new five year, \$375 million secured term loan. See “– Credit Facilities,” for further discussion. TouchNet adds over 600 higher education clients serving over 6 million students, nearly one-third of the higher education enrollment in the United States, to the Company's Campus Solutions business.

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On October 31, 2014, we acquired the net assets of Xpient Solutions, LLC (“Xpient”) for a cash payment of \$30.0 million plus net working capital. The purchase price was funded from a combination of operating cash and financing under the 2014 Revolving Credit Facility.

Cash Flow Provided By Operating Activities. We reported net cash provided by operating activities of \$51.5 million in the nine months ended September 30, 2014, compared to \$87.4 million in the nine months ended September 30, 2013. The year-over-year decline reflects a \$29.0 million decrease in processing liabilities. Cash provided by operating activities in the nine months ended September 30, 2014 benefited from net income from continuing operations as adjusted for non-cash operating items including increases in amortization of capitalized customer acquisition costs, depreciation and amortization, and share-based compensation expense.

Other major determinants of operating cash flows are net signing bonus payments, which consume operating cash as we install new merchants, and payouts on the accrued buyout liability, which represent the costs of buying out residual commissions owned by our salespersons. We paid net signing bonuses of \$27.6 million and \$19.5 million, respectively, in the nine months ended September 30, 2014 and 2013. In the nine months ended September 30, 2014 and 2013, we reduced our accrued buyout liability by making buyout payments of \$9.6 million and \$11.8 million, respectively.

Cash Flow Used In Investing Activities. Net cash used in investing activities was \$394.2 million for the nine months ended September 30, 2014, compared to \$36.6 million for the nine months ended September 30, 2013. Cash flows used in investing activities for the nine months ended September 30, 2014 included the costs of acquiring, net of cash acquired, Liquor POS, MCS Software, and TouchNet, totaling \$355.1 million. Cash flows used in investing activities for the nine months ended September 30, 2013 included \$14.5 million for the investment in Leaf offset by the \$19.3 million of net proceeds received from the sale of CPOS.

We made capital expenditures of \$39.1 million during the nine months ended September 30, 2014, compared to \$36.9 million in the nine months ended September 30, 2013. We continue building our technology infrastructure, primarily for hardware and software needed for the development and expansion of our products and operating platforms. To further develop our technology, we anticipate that these expenditures will continue near current levels.

Cash Flow Provided By (Used In) Financing Activities. Net cash provided by financing activities was \$365.3 million for the nine months ended September 30, 2014, compared to net cash used in financing activities of \$34.3 million for the nine months ended September 30, 2013.

During the nine months ended September 30, 2014, we borrowed, net of financing costs, \$436.4 million under our credit facilities, compared to \$9.0 million during the nine months ended September 30, 2013. During the nine months ended September 30, 2014 and 2013 we made payments of \$17.5 million and \$15.0 million under our credit facilities. See “— Credit Facilities” for more details.

Cash used in financing activities in the nine months ended September 30, 2014 and 2013 include cash used for common stock repurchases. See “— Common Stock Repurchases” for more information on our common stock repurchase authorizations. We used \$54.5 million of cash to repurchase 1,347,817 shares of our common stock during the nine months ended September 30, 2014, and \$39.6 million of cash to repurchase 1,250,083 shares of our common stock during the nine months ended September 30, 2013.

Cash dividends paid in the nine months ended September 30, 2014 were \$9.2 million, compared to cash dividends paid of \$7.7 million in the nine months ended September 30, 2013. See “— Dividends on Common Stock” for more information on our common stock dividends. During the nine months ended September 30, 2014 and 2013, employees exercised stock options generating cash proceeds in the aggregate of \$4.5 million and \$10.7 million, respectively.

Credit Facilities. On September 4, 2014, we entered into an amended and restated senior secured credit facility (the "2014 Credit Agreement") with Bank of America, N.A., as administrative agent, and certain lenders who are a party to the 2014 Credit Agreement. This 2014 Credit Agreement replaces our October 2013 Credit Agreement (the "2013

Credit Agreement”). Credit extended under the 2014 Credit Agreement is guaranteed our subsidiaries and is secured by substantially all of our assets and the assets of our subsidiaries.

The 2014 Credit Agreement provides for a revolving credit facility in the aggregate amount of up to \$400 million (the “2014 Revolving Credit Facility”) and a term loan in an aggregate principal amount of \$375 million (the “2014 Term Credit Facility”). The 2014 Revolving Credit Facility included up to \$35 million may be used for the issuance of letters of credit and up to \$35 million is available for swing line loans. All principal and interest not previously paid on the 2014 Revolving Credit

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Facility will mature and be due and payable on September 4, 2019. The 2014 Term Credit Facility amortizes on a quarterly basis as follows, with the remaining principal balance due on September 4, 2019: (i) 5% of the initial 2014 Term Credit Facility to be payable in each of the first three years, (ii) 7.5% of the initial Term Credit Facility to be payable in the fourth year and (iii) 10% of the initial 2014 Term Credit Facility to be payable in the fifth year. The 2014 Term Credit Facility is also subject to mandatory prepayment from the net cash proceeds of certain asset dispositions, casualty or condemnation events, issuance of indebtedness and extraordinary receipts. Subject to the terms and conditions of the 2014 Credit Agreement, without the consent of the then existing lenders (but subject to the receipt of commitments), the 2014 Revolving Credit Facility may be increased and new incremental term loans may be issued in an aggregate principal amount of up to \$150 million for all such increases under the 2014 Revolving Credit Facility and new term loans, subject to certain minimum threshold amounts.

On September 4, 2014, we borrowed \$375 million under the 2014 Term Credit Facility and used that amount to fund the TouchNet Acquisition. At September 30, 2014, we had \$375 million outstanding under the 2014 Term Credit Facility.

The 2014 Credit Agreement contains covenants which include: maintenance of certain leverage and fixed charge coverage ratios; limitations on our indebtedness, liens on our properties and assets, investments in, and loans to other business units, our ability to enter into business combinations and asset sales; and certain other financial and non-financial covenants. These covenants also apply to certain of our subsidiaries. We were in compliance with these covenants as of September 30, 2014 and December 31, 2013.

On October 23, 2013, the date we closed the 2013 Credit Agreement, we drew down \$150.0 million on a revolving credit facility under the 2013 Credit Agreement and used those proceeds to repay borrowings then outstanding: \$55.0 million outstanding under a term loan and \$91.0 million outstanding under a revolving credit facility. At September 30, 2014 we had \$197.5 million outstanding under the 2014 Revolving Credit Facility and at December 31, 2013, we had \$150.0 million outstanding under the 2013 Credit Agreement's revolving credit facility.

Common Stock Repurchases. On November 2, 2012, our Board of Directors authorized the repurchase of up to \$50 million of our outstanding common stock and these repurchases were completed during the second quarter of 2013. On May 8, 2013, our Board of Directors authorized the repurchase of up to \$75 million of our outstanding common stock and these repurchases were completed during the second quarter of 2014. On May 8, 2014, our Board of Directors authorized the repurchase of up to \$75 million of our outstanding common stock. As of September 30, 2014, we have not repurchased any shares under the May 8, 2014 authorization. We intend to fund any repurchases with cash flow from operations, existing cash on the balance sheet, and other sources including our 2014 Revolving Credit Facility. The manner, timing and amount of repurchases, if any, will be determined by management and will depend on a variety of factors, including price, corporate and regulatory requirements, market conditions and other corporation liquidity requirements. The repurchase program may be modified or discontinued at any time.

| | November 2012 | May 2013 | May 2014 | Total |
|---|---------------|-----------|----------|-----------|
| Activity For the Nine Months Ended September 30, 2014 | | | | |
| Shares repurchased | | 1,347,817 | — | 1,347,817 |
| Cost of shares repurchased (in thousands) | | \$54,455 | — | \$54,455 |
| Average cost per share | | \$40.40 | — | \$40.40 |
| Remaining authorization (in thousands) | | — | \$75,000 | \$75,000 |
| Activity For the Nine months Ended September 30, 2013 | | | | |
| Shares repurchased | 952,183 | 297,900 | | 1,250,083 |
| Cost of shares repurchased (in thousands) | \$29,813 | \$10,407 | | \$40,220 |
| Average cost per share | \$31.31 | \$34.93 | | \$32.17 |

Activity For the Year Ended December 31, 2013

| | | | | |
|---|----------|----------|---|-----------|
| Shares repurchased | 952,183 | 534,600 | — | 1,486,783 |
| Cost of shares repurchased (in thousands) | \$29,813 | \$20,488 | — | \$50,301 |
| Average cost per share | \$31.31 | \$38.32 | — | \$33.83 |

Dividends on Common Stock. The following table summarizes quarterly cash dividends declared and paid on our common stock during 2014 and 2013:

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| Date Declared | Record Date | Date Paid | Amount Paid Per Common Share |
|--|----------------------|-----------------------|------------------------------------|
| Nine Months Ended September 30, 2014 | | | |
| February 5, 2014 | March 3, 2014 | March 14, 2014 | \$0.085 |
| April 30, 2014 | May 23, 2014 | June 13, 2014 | \$0.085 |
| July 31, 2014 | August 25, 2014 | September 15, 2014 | \$0.085 |
| Twelve Months Ended December 31, 2013 | | | |
| February 7, 2013 | March 4, 2013 | March 15, 2013 | \$0.07 |
| April 30, 2013 | May 24, 2013 | June 15, 2013 | \$0.07 |
| July 30, 2013 | August 23, 2013 | September 13, 2013 | \$0.07 |
| October 29, 2013 | November 22, 2013 | December 13, 2013 | \$0.07 |

On October 28, 2014, our Board of Directors declared a quarterly cash dividend of \$0.085 per share of common stock, payable on December 15, 2014 to stockholders of record as of November 24, 2014.

Contractual Obligations. The card brand networks generally allow chargebacks up to four months after the later of the date the transaction is processed or the delivery of the product or service to the cardholder. If the merchant incurring the chargeback is unable to fund the refund to the card issuing bank, we must do so. As the majority of our SME transactions involve the delivery of the product or service at the time of the transaction, a good basis to estimate our exposure to chargebacks is the last four months' bankcard processing volume on our SME portfolio, which was \$28.5 billion for the four months ended September 30, 2014 and \$24.4 billion for the four months ended December 31, 2013. However, during the four months ended September 30, 2014 and December 31, 2013, we were presented with \$13.7 million and \$11.7 million, respectively, of chargebacks by issuing banks. In the nine months ended September 30, 2014 and the year ended December 31, 2013, we incurred merchant credit losses of \$2.5 million and \$3.1 million, respectively, on total SME bankcard dollar volumes processed of \$60.1 billion and \$74.6 billion, respectively. These credit losses are included in processing and servicing expense in our Condensed Consolidated Statements of Income.

The following table reflects our significant contractual obligations as of September 30, 2014:

| Contractual Obligations | Payments Due by Period | | | | |
|------------------------------------|------------------------|---------------------|-----------------|-----------------|----------------------|
| | Total | Less than 1 year | 1 to 3 years | 3 to 5 years | More than 5 years |
| | (In thousands) | | | | |
| Processing providers (a) | \$6,465 | \$5,465 | \$1,000 | \$— | \$— |
| Telecommunications providers (b) | 10,029 | 3,522 | 6,008 | 499 | — |
| Facility and equipment leases | 73,923 | 14,007 | 20,619 | 13,282 | 26,015 |
| 2014 Term Credit Facility | 375,000 | 18,750 | 39,844 | 316,406 | — |
| 2014 Revolving Credit Facility (c) | 197,500 | — | — | 197,500 | — |
| | \$662,917 | \$41,744 | \$67,471 | \$527,687 | \$26,015 |

(a) We have agreements with several third-party processors to provide to us on a non-exclusive basis payment processing and transmittal, transaction authorization and data capture services, and access to various reporting tools. Our agreements with third-party processors require us to submit a minimum monthly

number of transactions or volume for processing. If we submit a number of transactions or volume that is lower than the minimum, we are required to pay the third-party processors the fees that they would have received if we had submitted the required minimum number or volume of transactions.

(b) We have agreements in place with several large telecommunications companies that provide data center services, wide area network connectivity, and voice services that are used by both our call center and card payment processing platforms. These providers require both dollar and term commitments for the services they provide. If we do not meet the minimum terms, then there is a requirement to pay the remaining commitments.

(c) Interest rates on the 2014 Revolving Credit Facility are variable in nature; however, we are party to fixed-pay amortizing interest rate swaps having a remaining notional amount of \$17.5 million. If interest rates were to remain at the September 30, 2014 level, we would make interest payments of \$0.4 million in the next 1 year and \$0.1 million in the next 1 to 3 years or a total of \$0.5 million including net settlements on the fixed-pay amortizing interest rate swaps. The 2014 Revolving Credit Facility is available on a revolving basis until September 4, 2019.

Unrecognized Tax Benefits. At September 30, 2014, we had gross tax-effected unrecognized tax benefits of approximately \$6.8 million. As of September 30, 2014 we are unable to make reasonably reliable estimates of the period of cash settlement with the respective taxing authority, hence the unrecognized tax benefits have been excluded from the above commitment and contractual obligations table.

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Legal and Regulatory Considerations

Except as disclosed in “Legal Proceedings” of Part II of this Quarterly Report on Form 10-Q, there were no material developments that occurred since the filing of our Quarterly Report on Form 10-Q for the quarter ended June 30, 2014 in the proceedings reported under Part I, Item 3. Legal Proceedings in our 2013 Form 10-K, nor are we aware of any other material legal proceedings initiated against us during such time.

Quantitative and Qualitative Disclosures About Market Risk

Interest Rate Risk. Our primary market risk exposure is to changes in interest rates.

We have interest rate risk related to our payable to our sponsor banks. Within our amount payable to our sponsor banks are balances which our sponsor banks have advanced to our SME merchants for interchange fees. Historically, these advances to our SME merchants were funded first with our available cash, then by incurring a payable to our sponsor banks when that cash had been expended. Beginning in the fourth quarter of 2012, these merchant advances are first funded from settlement cash received from bankcard networks when receipt of that settlement cash precedes the funding obligation to the SME merchant. The amount due to sponsor banks for funding merchant advances was \$36.8 million at September 30, 2014. During the quarter ended September 30, 2014, the average daily interest-bearing balance of that payable was approximately \$27.8 million. A hypothetical 100 basis point change in short-term interest rates applied to our average payable to sponsor banks would result in a change of approximately \$278,000 in annual pre-tax income.

We also incur interest rate risk on borrowings under our Credit Agreement. The Credit Agreement provides for a revolving credit facility in the aggregate amount of up to \$400 million, of which up to \$35 million may be used for the issuance of letters of credit and up to \$35 million is available for swing line loans. Subject to the terms and conditions of the Credit Agreement, without the consent of the existing lenders (but subject to the receipts of commitments), the 2014 Revolving Credit Facility may be increased and new incremental term loans may be issued in an aggregate principal amount of up to \$150 million for all such increases under the 2014 Revolving Credit Facility or 2014 Term Loan Facility. The 2014 Revolving Credit Facility is available to us on a revolving basis until September 4, 2019. All principal and interest not previously paid on the 2014 Revolving Credit Facility will mature and be due and payable on September 4, 2019. At September 30, 2014, there was \$197.5 million outstanding under the 2014 Revolving Credit Facility.

In January 2011, we entered into fixed-pay amortizing interest rate swaps having an initial notional amount of \$50.0 million on the variable rate debt outstanding under the 2014 Credit Agreement. These interest rate swaps convert that initial notional amount to fixed rate. At September 30, 2014, the remaining notional amount of these interest rate swaps was \$17.5 million. The impact which a hypothetical 100 basis point increase in short-term interest rates would have on our outstanding September 30, 2014 balances under the Credit Agreement would be a decline of approximately \$5.6 million in annual pre-tax income, including the effect from interest rate swaps.

While the bulk of our cash and cash-equivalents are held in checking accounts or money market funds, we do hold certain fixed-income investments with maturities within three years. At September 30, 2014, a hypothetical 100 basis point increase in short-term interest rates would result in an increase of approximately \$272,000 in annual pre-tax income from money market fund holdings, but a decrease in the value of fixed-rate investments of approximately \$422,000.

Office Facilities

At September 30, 2014, we owned one facility and leased thirty one facilities which we use for operational, sales and administrative purposes.

Our principal executive offices are located in approximately 9,300 square feet of leased office space on Nassau Street in Princeton, New Jersey. The Nassau Street lease expires in June 2023. We own 58 acres of land in Jeffersonville, Indiana, on which we constructed our credit card operations and service center. The state-of-the-art facility is comprised of 238,000 square feet of space supporting customer service, operations, deployment, day care, fitness, cafeteria, and large company meetings.

We also leased the following facilities as of September 30, 2014:

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| Location | Square Feet | Expiration |
|---------------------------|-------------|---|
| Alpharetta, GA | 23,273 | May 31, 2016 |
| Auburn, AL | 8,035 | May 15, 2016 |
| Cambridge, MA | 15,077 | July 7, 2015 |
| Chattanooga, TN | 29,925 | June 30, 2024 |
| Chicago, IL | 5,032 | May 31, 2019 |
| Cleveland, OH | 41,595 | June 30, 2019 |
| Coraopolis, PA | 18,000 | July 31, 2016 |
| Coraopolis, PA | 11,217 | July 31, 2016 |
| Colorado Springs, CO | 9,920 | February 28, 2015 |
| Edmond, OK | 3,038 | January 31, 2015 |
| Edmond, OK | 2,932 | August 31, 2018 |
| Edmond, OK | 1,817 | May 31, 2015 |
| Edmond, OK | 20,970 | February 28, 2025 |
| Edmond, OK | 3,600 | March 31, 2015 |
| Harlan, KY | 5,000 | May 25, 2016 |
| Lenexa, KS | 38,454 | December 31, 2020 |
| Madisonville, LA | 1,200 | March 31, 2015 |
| Marshall, VA | 1,728 | August 14, 2016 |
| Plano, TX | 53,976 | January 14, 2019 for 26,988 square feet. May 31, 2015 for 26,988 square feet. |
| Plano, TX | 26,020 | January 31, 2015 |
| Plano, TX | 81,675 | December 31, 2026 |
| Pleasanton, CA | 3,306 | July 31, 2015 |
| Portland, OR | 10,838 | December 31, 2016 |
| Rochester, NY | 18,000 | June 30, 2023 |
| Rochester, NY | 12,708 | November 30, 2018 |
| Santa Ana, CA | 14,494 | July 31, 2019 |
| Tempe, AZ | 14,315 | February 28, 2020 |
| Tempe, AZ | 2,500 | February 28, 2020 |
| West Windsor Township, NJ | 22,414 | October 20, 2023 |
| Worcester, MA | 2,907 | June 30, 2017 |

We believe that our facilities are suitable and adequate for our current business operations and, if necessary, could be replaced with little disruption to our company. We periodically review our space requirements and may acquire new space to meet our business needs or consolidate and dispose of or sublet facilities which are no longer required.

Item 3. Quantitative and Qualitative Disclosures About Market Risk

See “Management’s Discussion and Analysis of Financial Condition and Results of Operations –Quantitative and Qualitative Disclosures About Market Risk.”

Item 4. Controls and Procedures

Evaluation of Disclosure Controls and Procedures

Under the supervision and with the participation of our management, including our Chief Executive Officer (“CEO”) and Chief Financial Officer (“CFO”), we evaluated the effectiveness of our disclosure controls and procedures (as

defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the "Exchange Act") as of the end of the period covered by this Quarterly Report on Form 10-Q. Based upon that evaluation, our CEO and CFO concluded that, as of the end of the period covered by this Quarterly Report on Form 10-Q, our disclosure controls and procedures were effective and provided reasonable assurance that the information required to be disclosed by us in reports filed under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms, and are designed to ensure that information required to be disclosed in those reports is accumulated and communicated to management, including our CEO and CFO, as appropriate to allow timely decisions regarding required disclosure.

Any system of controls, however well designed and operated, can provide only reasonable, and not absolute, assurance that the objectives of the system will be met. In addition, the design of any control system is based, in part, upon certain

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assumptions about the likelihood of future events. Because of these and other inherent limitations of control systems, there is only reasonable assurance that our controls will succeed in achieving their goals under all potential future conditions.

Changes in Internal Controls

During the quarter ended September 30, 2014, there was no change in our internal controls over financial reporting (as defined in Rule 13 a-15(f) and 15d-15(e) under the Exchange Act) that has materially affected, or is reasonably likely to materially affect, our internal controls over financial reporting.

PART II. OTHER INFORMATION

Item 1. Legal Proceedings

The following is a description of material developments that occurred during the quarter ended September 30, 2014 in the proceedings reported under Part I, Item 3. Legal Proceedings in our 2013 Form 10-K and on Form 10-Q for the quarters ended March 31, 2014 and June 30, 2014.

On June 10, 2009, the Judicial Panel on Multidistrict Litigation entered an order centralizing the class action cases for pre-trial proceedings before the United States District Court for the Southern District of Texas, under the caption In re Heartland Payment Systems, Inc. Customer Data Security Breach Litigation, MDL No. 2046, 4:09-md-2046. On August 24, 2009, the court appointed interim co-lead and liaison counsel for the financial institutions.

On September 23, 2009, the financial institution plaintiffs filed a Master Complaint in the MDL proceedings, which we moved to dismiss on October 23, 2009. On December 1, 2011, the Court entered an order granting in part our motion to dismiss the financial institution plaintiffs' master complaint against us, but allowing the plaintiffs leave to amend to re-plead certain claims. Plaintiffs elected not to file an amended complaint. The parties then jointly moved for the entry of final judgment on those claims in the master complaint that the Court had dismissed. On August 16, 2012, the Court entered final judgment on the dismissed claims and, on September 17, 2012, Plaintiffs filed a notice of appeal from that final judgment to the United States Court of Appeals for the Fifth Circuit. On September 12, 2012, Plaintiffs stipulated to dismissal with prejudice of the remaining claims pending before the District Court. Briefing on Plaintiffs' appeal was complete on February 8, 2013. On September 3, 2013, the United States Court of Appeals for the Fifth Circuit reversed the District Court, holding that the economic loss doctrine under New Jersey law does not preclude the financial institution plaintiffs' negligence claim at the motion to dismiss stage, but declined to address in the first instance Heartland's other arguments for affirming the District Court. The Fifth Circuit remanded to the District Court for further proceedings. On March 14, 2014, the District Court set a schedule for further proceedings. On July 18, 2014, the financial institution plaintiffs also filed a motion for leave to file an amended complaint. By Order dated August 1, 2014, the District Court extended the schedule for further proceedings, with limited discovery on choice-of-law issues to be completed by August 18, 2014, and motions to dismiss or for summary judgment to be filed by October 15, 2014. On October 15, 2014, Heartland filed its Motion to Dismiss, or, in the Alternative, for Summary Judgment. On October 27, 2014, the financial institution plaintiffs filed a motion seeking a stay of the briefing schedule on Heartland's motion pending resolution of their motion for leave to file an amended complaint.

We are not aware of any other material legal proceedings initiated against us during the three months ended September 30, 2014. In the ordinary course of our business, we are party to various legal proceedings, which we believe are incidental to the operation of our business. We believe that the outcome of the proceedings to which we are currently a party will not have a material adverse effect on our financial position, results of operations or cash flows.

Item 1A. Risk Factors

There have been no material changes in our Risk Factors as previously reported in our Annual Report on Form 10-K for the year ended December 31, 2013.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

(a) None

(b) None

(c) Purchases of Equity Securities by the Issuer and Affiliated Purchasers

On November 2, 2012, our Board of Directors authorized the repurchase of up to \$50 million of our outstanding common stock and these repurchases were completed during the second quarter of 2013. On May 8, 2013, our Board of

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Directors authorized the repurchase of up to \$75 million of our outstanding common stock and these repurchases were completed during the second quarter of 2014. On May 8, 2014, our Board of Directors authorized the repurchase of up to \$75 million of our outstanding common stock. As of September 30, 2014, we have not repurchased any shares under the May 8, 2014 authorization. We intend to fund any repurchases with cash flow from operations, existing cash on the balance sheet, and other sources including our 2014 Revolving Credit Facility. The manner, timing and amount of repurchases, if any, will be determined by management and will depend on a variety of factors, including price, corporate and regulatory requirements, market conditions and other corporation liquidity requirements. The repurchase program may be modified or discontinued at any time.

See "— PART I. FINANCIAL INFORMATION — Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations — Liquidity and Capital Resources — Common Stock Repurchases" for a summary of our repurchase activity under these authorizations.

Item 3. Defaults Upon Senior Securities

None

Item 4. Mine Safety Disclosures

Not Applicable

Item 5. Other Information

None.

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Item 6. Exhibits

Exhibit
Number Description

- 10.1 Amended and Restated Credit Agreement dated September 14, 2014 among Heartland Payment Systems, Inc., the lenders party to the Credit Agreement from time to time, Bank of America, N.A. as administrative agent), swingline lender and letter of credit issuer, SunTrust Bank and BMO Harris Bank, N.A., as joint syndication agents, and Merrill Lynch, Pierce, Fenner & Smith Incorporated, SunTrust Robinson Humphrey, Inc. and BMO Capital Markets, as joint lead arranges and joint book managers. (Incorporated by reference to Exhibit 10.1 to the Registrant's Periodic Report on Form 8-K, filed on September 8, 2014).
- 10.2 Amended and Restated Collateral Agreement dated September 4, 2014, among Heartland Payment Systems, Inc. certain of its subsidiaries as guarantors and Bank of America, N.A. (Incorporated by reference to Exhibit 10.2 to the Registrant's Periodic Report on Form 8-K, filed on September 8, 2014).
- 10.3 Amended and Restated Subsidiary Guaranty dated September 4, 2014, among certain of Heartland Payment Systems, Inc. subsidiaries as guarantors and Bank of America, N.A. (Incorporated by reference to Exhibit 10.3 to the Registrant's Periodic Report on Form 8-K, filed on September 8, 2014).
- 10.4 Fourth Amendment to Uncommitted Revolving Line of Credit, dated as of September 24, 2014 by and among Heartland Payment Systems, Inc., the Guarantors party thereto, and Wells Fargo National Association, in its capacity as lender and as sponsor bank. (Incorporated by reference to Exhibit 10.1 to the Registrant's Periodic Report on Form 8-K, filed on September 29, 2014).
- *31.1 Certification of the Chief Executive Officer, pursuant to Rule 13a-14(a)/15d-14(a), as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
- *31.2 Certification of the Chief Financial Officer, pursuant to Rule 13a-14(a)/15d-14(a), as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
- *32.1 Certification of the Chief Executive Officer, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
- *32.2 Certification of the Chief Financial Officer, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
- *101 The following financial information from the Quarterly Report on Form 10-Q for the quarter ended September 30, 2014, formatted in XBRL ("Extensible Business Reporting Language") and furnished electronically herewith: (i) the Consolidated Statements of Income and Comprehensive Income; (ii) The Consolidated Balance Sheets; (iii) the Consolidated Statements of Cash Flow; (iv) the Consolidated Statements of Equity; and (v) the Notes to the Consolidated Financial Statements.

* Filed herewith.

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Date: November 7, 2014

HEARTLAND PAYMENT SYSTEMS, INC.

(Registrant)

By: /S/ ROBERT O. CARR
Robert O. Carr
Chief Executive Officer
(Principal Executive Officer)

By: /S/ SAMIR M. ZABANEH
Samir M. Zabaneh
Chief Financial Officer
(Principal Accounting Officer)

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EXHIBIT INDEX

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