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RYANAIR HOLDINGS PLC

Form 6-K

January 09, 2003

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 6-K

Report of Foreign Private Issuer

Pursuant to Rule 13a-16 or 15d-16  
of the Securities Exchange Act of 1934

For the month of 9th January 2003

RYANAIR HOLDINGS PLC  
(Translation of registrant's name into English)

c/o Ryanair Ltd Corporate Head Office  
Dublin Airport  
County Dublin Ireland  
(Address of principal executive offices)

Indicate by check mark whether the registrant files or will file annual reports under cover Form 20-F or Form 40-F.

Form 20-F..X.. Form 40-F.....

Indicate by check mark whether the registrant by furnishing the information contained in this Form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.

Yes ..... No ..X..

If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82- \_\_\_\_\_

EASYJET CAN'T MATCH RYANAIR'S FARES AND CAN'T MATCH RYANAIR'S ON-TIMES EITHER!

Ryanair, Europe's only low fares airline today (Thursday, 9th January 2003) published improved customer service statistics for December 2002, a month during which Ryanair's traffic increased by 64% over the corresponding month in the previous year.

Ryanair continue to be the only European airline that publishes its customer service statistics on a monthly basis, and again calls on its competitor airlines to publish theirs, which would demonstrate that Ryanair provides not just the lowest fares in Europe but also the best package of customer service in terms of on-times, complaints and lost baggage.

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Ryanair also drew attention to the fact that its on-time performance continues to be significantly better than that of Easyjet, although in each of the last 4 weeks Easyjet has mysteriously failed to disclose its punctuality figures, which leads Ryanair to believe that Easyjet now realise that they can't beat Ryanair's prices and they can't beat Ryanair's punctuality.

Ryanair's Head of Communications, Paul Fitzsimmons, today said:

"Ryanair is the only European airline which publishes its customer service statistics on a monthly basis. It is regrettable that Easyjet has mysteriously failed to publish its punctuality statistics for each of the last 4 weeks, and we now call on them to do so.

"It would appear that Easyjet is unable to match Ryanair's prices (Easyjet's fares are on average 60% higher than those of Ryanair), and it now appears that Easyjet can't match Ryanair's punctuality either.

"These statistics continue to highlight why Ryanair's traffic numbers are growing at 35% per annum - because we provide what customers really want - the lowest air fares in Europe and the No1 customer service package as well!"

Ends. Thursday, 9th January 2003

For further information:

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Ryanair

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### RYANAIR/EASYJET PUNCTUALITY COMPARISON

Based on statistics published weekly on company websites

Week Ending	Ryanair		Easyjet		Best Punctuality
	On Time	W. 60	On Time	W.60	
08-Sep	79%	97%	70%	92%	RYANAIR
15-Sep	77%	97%	75%	93%	RYANAIR
22-Sep	84%	98%	83%	97%	RYANAIR
29-Sep	85%	98%	78%	93%	RYANAIR
06-Oct	89%	99%	Not Published		RYANAIR
13-Oct	87%	99%	84%	94%	RYANAIR

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20-Oct	84%	99%	80%	96%	RYANAIR
27-Oct	78%	95%	68%	90%	RYANAIR
03-Nov	86%	98%	81%	95%	RYANAIR
10-Nov	89%	99%	82%	95%	RYANAIR
17-Nov	87%	98%	79%	93%	RYANAIR
24-Nov	85%	97%	86%	97%	EASYJET
01-Dec	84%	96%	80%	93%	RYANAIR
08-Dec	87%	98%	83%	97%	RYANAIR
15-Dec	75%	95%	Not Published		RYANAIR
22-Dec	65%	90%	Not Published		RYANAIR
29-Dec	83%	97%	Not Published		RYANAIR
06-Jan	81%	97%	Not Published		RYANAIR

### SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, hereunto duly authorized.

RYANAIR HOLDINGS PLC

Date: 9th January 2003

By:\_\_\_\_/s/ Howard Millar\_\_\_\_\_

H Millar  
Company Secretary & Finance Director