

BLACKHAWK NETWORK HOLDINGS, INC
Form 10-Q
July 29, 2015
Table of Contents

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, DC 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT
OF 1934

For the quarterly period ended June 20, 2015

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT
OF 1934

For the transition period from _____ to _____

Commission File Number: 001-35882

BLACKHAWK NETWORK HOLDINGS, INC.
(Exact Name of Registrant as Specified in Its Charter)

Delaware 43-2099257
(State or Other Jurisdiction of (I.R.S. Employer
Incorporation or Organization) Identification No.)

6220 Stoneridge Mall Road 94588
Pleasanton, CA (Zip Code)
(Address of Principal Executive Offices)

(925) 226-9990
(Registrant's Telephone Number, Including Area Code)
Securities registered pursuant to Section 12(g) of the Act:
None

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15 (d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definition of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer Accelerated filer

Non-accelerated filer (Do not check if a smaller reporting company) Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

As of July 21, 2015, there were 54,598,000 shares of the Registrant's common stock outstanding.

Table of Contents

Blackhawk Network Holdings, Inc.
 FORM 10-Q
 Table of Contents

	Page
PART I. FINANCIAL STATEMENTS	
Item 1. <u>Financial Statements (Unaudited)</u>	<u>1</u>
<u>Condensed Consolidated Balance Sheets as of June 20, 2015, January 3, 2015 and June 14, 2014</u>	<u>1</u>
<u>Condensed Consolidated Statements of Income for the 12 and 24 weeks ended June 20, 2015 and June 14, 2014</u>	<u>3</u>
<u>Condensed Consolidated Statements of Comprehensive Income for the 12 and 24 weeks ended June 20, 2015 and June 14, 2014</u>	<u>4</u>
<u>Condensed Consolidated Statements of Cash Flows for the 24 weeks ended June 20, 2015 and June 14, 2014</u>	<u>5</u>
<u>Notes to Condensed Consolidated Financial Statements</u>	<u>7</u>
Item 2. <u>Management’s Discussion and Analysis of Financial Condition and Results of Operations</u>	<u>19</u>
Item 3. <u>Quantitative and Qualitative Disclosures About Market Risk</u>	<u>42</u>
Item 4. <u>Controls and Procedures</u>	<u>42</u>
PART II. OTHER INFORMATION	
Item 1. <u>Legal Proceedings</u>	<u>43</u>
Item 1A. <u>Risk Factors</u>	<u>43</u>
Item 2. <u>Unregistered Sales of Equity Securities and Use of Proceeds</u>	<u>45</u>
Item 3. <u>Defaults Upon Senior Securities</u>	<u>45</u>
Item 4. <u>Mine Safety Disclosures</u>	<u>45</u>
Item 5. <u>Other Information</u>	<u>45</u>
Item 6. <u>Exhibits</u>	<u>45</u>
<u>Signatures</u>	<u>46</u>

Table of Contents

PART I. FINANCIAL INFORMATION

ITEM 1. FINANCIAL STATEMENTS

BLACKHAWK NETWORK HOLDINGS, INC.
 CONDENSED CONSOLIDATED BALANCE SHEETS
 (In thousands, except par value)
 (Unaudited)

	June 20, 2015	January 3, 2015	June 14, 2014
ASSETS			
Current assets:			
Cash and cash equivalents	\$276,733	\$911,615	\$299,727
Restricted cash	3,189	5,000	—
Settlement receivables, net	311,250	526,587	276,447
Accounts receivable, net	178,305	181,431	121,766
Deferred income taxes	33,759	38,456	20,145
Other current assets	93,553	95,658	59,030
Total current assets	896,789	1,758,747	777,115
Property, equipment and technology, net	134,792	130,008	84,703
Intangible assets, net	159,443	170,957	87,972
Goodwill	330,493	331,265	133,088
Deferred income taxes	330,741	1,678	727
Other assets	80,557	93,086	83,358
TOTAL ASSETS	\$1,932,815	\$2,485,741	\$1,166,963

See accompanying notes to condensed consolidated financial statements

Table of Contents

BLACKHAWK NETWORK HOLDINGS, INC.
 CONDENSED CONSOLIDATED BALANCE SHEETS (continued)
 (In thousands, except par value)
 (Unaudited)

	June 20, 2015	January 3, 2015	June 14, 2014
LIABILITIES AND STOCKHOLDERS' EQUITY			
Current liabilities:			
Settlement payables	\$556,502	\$1,383,481	\$538,707
Consumer and customer deposits	113,219	133,772	57,423
Accounts payable and accrued operating expenses	112,830	117,118	81,890
Note payable, current portion	37,393	11,211	8,705
Notes payable to Safeway	14,932	27,678	—
Bank line of credit	—	—	—
Other current liabilities	69,852	102,352	41,161
Total current liabilities	904,728	1,775,612	727,886
Deferred income taxes	8,468	45,375	24,376
Note payable	325,287	362,543	165,393
Other liabilities	4,047	14,432	9,629
Total liabilities	1,242,530	2,197,962	927,284
Commitments and contingencies (see Note 10)			
Stockholders' equity:			
Preferred stock: \$0.001 par value; 10,000 shares authorized; no shares outstanding	—	—	—
Common stock: \$0.001 par value; 210,000 shares authorized; 54,582, 53,505 and 52,740 shares outstanding, respectively	55	54	53
Additional paid-in capital	538,357	137,916	117,457
Treasury stock	—	—	(472)
Accumulated other comprehensive loss	(24,795)	(19,470)	(3,396)
Retained earnings	169,985	162,439	119,177
Total Blackhawk Network Holdings, Inc. equity	683,602	280,939	232,819
Non-controlling interests	6,683	6,840	6,860
Total stockholders' equity	690,285	287,779	239,679
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	\$1,932,815	\$2,485,741	\$1,166,963
See accompanying notes to condensed consolidated financial statements			

Table of ContentsBLACKHAWK NETWORK HOLDINGS, INC.
CONDENSED CONSOLIDATED STATEMENTS OF INCOME

(In thousands, except for per share amounts)

(Unaudited)

	12 weeks ended		24 weeks ended	
	June 20, 2015	June 14, 2014	June 20, 2015	June 14, 2014
OPERATING REVENUES:				
Commissions and fees	\$257,445	\$216,341	\$477,847	\$394,436
Program, interchange, marketing and other fees	80,223	40,421	153,327	76,086
Product sales	34,580	27,182	60,805	46,537
Total operating revenues	372,248	283,944	691,979	517,059
OPERATING EXPENSES:				
Partner distribution expense	176,987	148,428	332,341	272,735
Processing and services	65,818	45,314	130,026	86,939
Sales and marketing	63,106	41,374	106,699	74,452
Costs of products sold	32,113	25,495	57,016	44,799
General and administrative	21,302	10,934	40,050	25,537
Transition and acquisition	641	32	816	34
Amortization of acquisition intangibles	5,503	3,426	11,477	7,835
Change in fair value of contingent consideration	(3,428)	—	(7,567)	—
Total operating expenses	362,042	275,003	670,858	512,331
OPERATING INCOME	10,206	8,941	21,121	4,728
OTHER INCOME (EXPENSE):				
Interest income and other income (expense), net	284	353	(517)	(56)
Interest expense	(2,578)	(956)	(5,335)	(1,001)
INCOME BEFORE INCOME TAX EXPENSE	7,912	8,338	15,269	3,671
INCOME TAX EXPENSE	5,105	3,275	7,725	1,492
NET INCOME BEFORE ALLOCATION TO NON-CONTROLLING INTERESTS	2,807	5,063	7,544	2,179
Loss attributable to non-controlling interests, net of tax	97	53	66	96
NET INCOME ATTRIBUTABLE TO BLACKHAWK NETWORK HOLDINGS, INC.	\$2,904	\$5,116	\$7,610	\$2,275
EARNINGS PER SHARE:				
Basic	\$0.05	\$0.10	\$0.14	\$0.04
Diluted	\$0.05	\$0.09	\$0.14	\$0.04
Weighted average shares outstanding—basic	54,042	52,307	53,682	52,201
Weighted average shares outstanding—diluted	55,896	53,740	55,689	53,725
See accompanying notes to condensed consolidated financial statements				

Table of Contents

BLACKHAWK NETWORK HOLDINGS, INC.
 CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME
 (In thousands)
 (Unaudited)

	12 weeks ended		24 weeks ended	
	June 20, 2015	June 14, 2014	June 20, 2015	June 14, 2014
NET INCOME BEFORE ALLOCATION TO NON-CONTROLLING INTERESTS	\$2,807	\$5,063	\$7,544	\$2,179
Other comprehensive income (loss):				
Currency translation adjustments	4,285	3	(5,282) (519
COMPREHENSIVE INCOME BEFORE ALLOCATION TO NON-CONTROLLING INTERESTS	7,092	5,066	2,262	1,660
Comprehensive loss attributable to non-controlling interests (net of tax)	76	51	23	92
COMPREHENSIVE INCOME ATTRIBUTABLE TO BLACKHAWK NETWORK HOLDINGS, INC.	\$7,168	\$5,117	\$2,285	\$1,752
See accompanying notes to condensed consolidated financial statements				

Table of Contents

BLACKHAWK NETWORK HOLDINGS, INC.
 CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
 (In thousands)
 (Unaudited)

	24 weeks ended	
	June 20, 2015	June 14, 2014
OPERATING ACTIVITIES:		
Net income before allocation to non-controlling interests	\$7,544	\$2,179
Adjustments to reconcile net income to net cash used in operating activities:		
Depreciation and amortization of property, equipment and technology	17,944	11,571
Amortization of intangibles	13,528	10,117
Amortization of program development costs	13,150	11,551
Employee stock-based compensation expense	12,739	6,090
Distribution partner mark-to-market expense	—	(88)
Change in fair value of contingent consideration	(7,567)	—)
Reversal of reserve for patent litigation	—	(3,852)
Excess tax benefit from stock-based awards	(4,452)	(1,024)
Deferred income taxes	13,371	—
Other	3,194	2,386
Changes in operating assets and liabilities:		
Settlement receivables	209,373	534,315
Settlement payables	(822,327)	(942,572)
Accounts receivable, current and long-term	5,886	14,061
Prepaid expenses and other current assets	(9,895)	4,224)
Other assets	(4,559)	(12,259)
Consumer and customer deposits	(20,554)	(1,409)
Accounts payable and accrued operating expenses	(2,218)	(17,808)
Other current and long-term liabilities	(12,671)	(15,496)
Income taxes, net	(12,181)	(13,363)
Net cash used in operating activities	(599,695)	(411,377)
INVESTING ACTIVITIES:		
Expenditures for property, equipment and technology	(25,622)	(18,241)
Business acquisitions, net of cash received	—	2,551
Change in restricted cash	1,811	—
Net cash used in investing activities	(23,811)	(15,690)

See accompanying notes to condensed consolidated financial statements

Table of Contents

BLACKHAWK NETWORK HOLDINGS, INC.
 CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (continued)
 (In thousands)
 (Unaudited)

	24 weeks ended		
	June 20, 2015	June 14, 2014	
FINANCING ACTIVITIES:			
Dividends paid	(65) —	
Payments for acquisition liability	(1,811) —	
Proceeds from issuance of note payable	—	175,000	
Payments of costs for issuance of note payable	—	(2,452)
Repayment of note payable	(11,250) —	
Borrowings under revolving bank line of credit	903,500	—	
Repayments on revolving bank line of credit	(903,500) —	
Repayment on notes payable to Safeway	(4,517) —	
Proceeds from issuance of common stock from exercise of employee stock options and employee stock purchase plans	7,579	3,620	
Other stock-based compensation related	(790) (694)
Excess tax benefit from stock-based awards	4,452	1,024	
Other	(134) —	
Net cash provided by (used in) financing activities	(6,536) 176,498	
Effect of exchange rate changes on cash and cash equivalents	(4,840) (84)
Decrease in cash and cash equivalents	(634,882) (250,653)
Cash and cash equivalents—beginning of period	911,615	550,380	
Cash and cash equivalents—end of period	\$276,733	\$299,727	
NONCASH FINANCING AND INVESTING ACTIVITIES			
Net deferred tax assets recognized for tax basis step-up with offset to Additional paid-in capital (see Note 9—Income Taxes)	\$366,306	\$—	
Note payable to Safeway contributed to Additional paid-in capital (see Note 9—Income Taxes)	\$8,229	\$—	
Intangible assets recognized for warrants issued	\$3,147	\$—	
See accompanying notes to condensed consolidated financial statements			

Table of Contents

BLACKHAWK NETWORK HOLDINGS, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited)

1. The Company and Significant Accounting Policies

The Company

Blackhawk Network Holdings, Inc., together with its subsidiaries (we, us, our), is a leading prepaid payment network utilizing proprietary technology to offer a broad range of prepaid gift, telecom and debit cards, in physical and electronic forms, as well as related prepaid products and payment services in the United States and 23 other countries. Our product offerings include single-use gift cards; loyalty, incentive and reward products and services; prepaid telecom products and prepaid financial services products, including general purpose reloadable (GPR) cards, and our reload network (collectively, prepaid products). We offer gift cards from leading consumer brands (known as closed loop) as well as branded gift and incentive cards from leading payment network card associations such as American Express, Discover, MasterCard and Visa (known as open loop) and prepaid telecom products offered by prepaid wireless telecom carriers. We also distribute GPR cards, including Green Dot and NetSpend branded cards, as well as PayPower, our proprietary GPR card. We operate a proprietary reload network named Reloadit, which allows consumers to reload funds onto their previously purchased GPR cards. We distribute products across multiple high-traffic channels such as grocery, convenience, specialty and online retailers (referred to as retail distribution partners) in the Americas, Europe, Africa, Australia and Asia.

Spin-Off

Before April 14, 2014, we were a majority-owned subsidiary of Safeway Inc. (Safeway). On April 14, 2014, Safeway distributed its remaining 37.8 million shares of our Class B common stock to Safeway stockholders (the Spin-Off). As a result of the Spin-Off, we became a stand-alone entity separate from Safeway. See Note 9—Income Taxes for disclosures regarding this relationship.

Conversion of Class B Common Stock

On May 21, 2015, following approval our of Board of Directors and stockholders, we amended our Certificate of Incorporation to eliminate our dual-class common stock structure by converting all outstanding shares of our Class B common stock into shares of Class A common stock on a one-for-one basis and renaming Class A common stock as common stock (collectively, the Conversion). As a result of the Conversion, we have retrospectively presented Class A and Class B common stock as common stock in our condensed consolidated financial statements and related notes for all periods presenting, including within earnings per share. This retrospective presentation had no impact on previously reported amounts of earnings per share as Class A and Class B common stock had equal rights to dividends as declared by our Board of Directors.

Basis of Presentation

The accompanying condensed consolidated financial statements of Blackhawk Network Holdings, Inc. are unaudited. We have prepared our unaudited interim condensed consolidated financial statements in accordance with accounting principles generally accepted in the United States of America (GAAP) and applicable rules and regulations of the Securities and Exchange Commission (SEC) regarding interim financial reporting. We have condensed or omitted certain information and note disclosures normally included in the financial statements prepared in accordance with GAAP pursuant to such rules and regulations. Accordingly, our interim condensed consolidated financial statements should be read in conjunction with our audited consolidated financial statements and related notes included in our Annual Report on Form 10-K, filed with the SEC on March 4, 2015 (the Annual Report). We have prepared our condensed consolidated financial statements on the same basis as our annual audited consolidated financial statements and, in the opinion of management, have reflected all adjustments, which include only normal recurring adjustments, necessary to present fairly our financial position and results of operations for the interim periods presented. Our results for the interim periods are not necessarily reflective of the results to be expected for the year ending January 2, 2016 or for any other interim period or other future year. Our condensed consolidated balance sheet as of January 3, 2015, included herein was derived from our audited consolidated financial statements as of that date but does not include all disclosures required by GAAP, including notes to the financial statements.

Table of Contents

Our condensed consolidated financial statements include Blackhawk Network Holdings, Inc., a Delaware corporation, and its wholly- or majority-owned domestic and foreign subsidiaries. All intercompany transactions and balances among us and our subsidiaries have been eliminated in consolidation. Our condensed consolidated financial statements have been prepared as if we existed on a stand-alone basis for the periods presented, but may not necessarily reflect the results of operations, financial position or cash flows that would have been achieved if we had existed on a stand-alone basis separate from Safeway during the periods presented.

Prior to the Spin-Off, our condensed consolidated financial statements included an allocation of expenses arising from certain shared services and infrastructure provided by Safeway. These expenses primarily related to facilities rental and tax services and were allocated using actual costs or estimates based on the portion of services used by us. Management believes that the allocation methodology was reasonable and considers the charges to be a reasonable reflection of the cost of benefits received. Following the Spin-Off, Safeway continues to rent facilities to us and provide certain tax services (related to tax periods through the date of the Spin-Off) based on similar pricing terms as prior to the Spin-Off.

Significant Accounting Policies

There have been no material changes to our significant accounting policies, as compared to the significant accounting policies described in the audited consolidated financial statements and related notes included in the Annual Report.

Use of Estimates

The preparation of our consolidated financial statements in conformity with GAAP requires us to make estimates and assumptions that affect the amounts reported in the consolidated financial statements and related notes. We generally base our estimates and assumptions on a combination of historical factors, current circumstances, and the experience and judgment of management. Significant estimates and assumptions include, among other things, allowances for doubtful accounts and sales adjustments, useful lives of assets, card redemption patterns and lives, delivery timing for product sales and valuation assumptions with respect to acquisition liabilities, goodwill, other intangible assets, stock-based compensation and income taxes. Actual results could differ from our estimates.

Seasonality

A significant portion of gift card sales occurs in late December of each year during the holiday selling season. As a result, we earn a significant portion of revenues, net income and cash inflows during the fourth fiscal quarter of each year and remit the majority of the cash, less commissions, to our content providers in January of the following year. The timing of our fiscal year-end, December holiday sales and the related January cash settlement with content providers significantly increases our Cash and cash equivalents, Settlement receivables and Settlement payables balances at the end of each fiscal year relative to normal daily balances. The cash settlement with our content providers in January accounts for the majority of the use of cash from operating activities in our condensed consolidated statements of cash flows during our first three fiscal quarters. Additionally, our operating income may fluctuate significantly during our first three fiscal quarters due to lower revenues and timing of certain expenses during such fiscal periods. As a result, quarterly financial results are not necessarily reflective of the results to be expected for the year, any other interim period or other future year.

Reclassifications

In the accompanying condensed consolidated statements of income, we have reclassified amounts within operating expenses in the prior year period to conform with the current presentation, reclassifying compensation to our retail distribution partners from Sales and marketing to Partner distribution expense and presenting the components of Business acquisition expense (benefit) and amortization of acquisition intangibles as separate line items. We have also combined certain immaterial line items in our condensed consolidated statements of cash flows.

Table of Contents

2. Business Acquisitions

As discussed in our Annual Report, in the fourth quarter of 2014, we acquired Parago, Inc. and its subsidiaries (Parago). We accounted for this acquisition as a business combination and have included its results of operations in our consolidated financial statements starting on the acquisition date.

The following pro forma financial information summarizes the combined results of operations of us and Parago as though we had been combined as of the beginning of fiscal 2013 (in thousands):

	12 Weeks Ended June 14, 2014	24 Weeks Ended June 14, 2014
Total revenues	\$306,375	\$567,113
Net income attributable to Blackhawk Network Holdings, Inc.	4,268	1,863

The pro forma financial information includes adjustments to amortize the identifiable technology and intangible assets starting at the beginning of 2013. The pro forma financial information is for informational purposes only and is not necessarily indicative of the results of operations that would have been achieved if the acquisition had taken place at the beginning of 2013. We do not present pro forma financial information for CardLab and Incentec as such amounts are immaterial to our condensed consolidated financial statements.

We have not finalized income tax balances and certain liabilities related to our acquisition of Parago and income tax balances for our acquisitions of CardLab and Incentec in 2014, and the measurement period for such amounts remains open.

3. Financing

On June 19, 2015, we amended our credit agreement with a group of lenders led by Wells Fargo, NA (the Credit Agreement) to increase amounts available under our line of credit by \$50 million from \$250 million to \$300 million. Additionally, the amendment modified certain of our financial covenants under the Credit Agreement.

Table of Contents

4. Fair Value Measurements

We measure certain assets and liabilities at fair value on a recurring basis. The table below summarizes the fair values of these assets and liabilities as of June 20, 2015, January 3, 2015 and June 14, 2014 (in thousands):

	June 20, 2015			
	Level 1	Level 2	Level 3	Total
Assets				
Cash and cash equivalents				
Money market mutual funds	\$46,100	\$—	\$—	\$46,100
Liabilities				
Contingent consideration	\$—	\$—	\$—	\$—
	January 3, 2015			
	Level 1	Level 2	Level 3	Total
Assets				
Cash and cash equivalents				
Money market mutual funds	\$618,200	\$—	\$—	\$618,200
Liabilities				
Contingent consideration	\$—	\$—	\$7,567	\$7,567
	June 14, 2014			
	Level 1	Level 2	Level 3	Total
Assets				
Cash and cash equivalents				
Money market mutual funds	\$125,150	\$—	\$—	\$125,150
Commercial paper	\$—	\$56,000	\$—	\$56,000
Liabilities				
Contingent consideration	\$—	\$—	\$—	\$—

Level 1— Unadjusted quoted prices in active markets for identical assets or liabilities. Level 1 investments include money market mutual funds.

Level 2— Inputs other than quoted prices included in Level 1 that are either directly or indirectly observable. Level 2 investments include commercial paper.

In the 24 weeks ended June 20, 2015, there were no transfers between Level 1 and Level 2.

Level 3— Unobservable inputs in which little or no market activity exists, therefore requiring an entity to develop its own assumptions about the inputs that market participants would use in pricing. Level 3 includes the estimated fair value of our contingent consideration liabilities.

Contingent Consideration—We estimate the fair value of the contingent consideration based on our estimates of the probability of achieving the relevant targets and discount rates reflecting the risk of meeting these targets. A significant increase in our estimated probability could materially increase the fair value of contingent consideration.

Table of Contents

The changes in fair value of contingent consideration for the 24 weeks ended June 20, 2015 and June 14, 2014 are as follows (in thousands):

	June 20, 2015	June 14, 2014
Contingent Consideration		
Balance – beginning of period	\$7,567	\$—
Decrease in fair value of contingent consideration	(7,567) —
Balance – end of period	\$—	\$—

We present the decrease in the fair value of contingent consideration in Change in fair value of contingent consideration and as a non-cash adjustment to net income in our condensed consolidated statements of cash flows. The decrease primarily reflects changes in our estimates of amounts payable for and probability of achieving the relevant targets. As of June 20, 2015, we estimated the fair value of the remaining CardLab contingent consideration to be \$0 although we are responsible for a payment of up to \$46.5 million if the relevant targets are met. The decrease in fair value during the 24 weeks ended June 20, 2015 resulted from the projected failure of financial targets to be met relating to the launch of incentive programs during the contingent earn-out measurement period.

During the 24 weeks ended June 20, 2015, we paid \$1.8 million resulting from the achievement of relevant targets during 2014, which we reflect as Payments for acquisition liability in our condensed consolidated statements of cash flows, with an offsetting inflow presented as Change in restricted cash as we had previously placed the funds in an escrow account.

5. Consolidated Financial Statement Details

Other Current Assets

Other current assets as of June 20, 2015, January 3, 2015 and June 14, 2014 consisted of the following (in thousands):

	June 20, 2015	January 3, 2015	June 14, 2014
Inventory	\$48,129	\$37,061	\$33,099
Deferred expenses	11,274	16,339	7,147
Income tax receivables	18,997	30,997	4,314
Other	15,153	11,261	14,470
Total other current assets	\$93,553	\$95,658	\$59,030

Other Assets

Other assets as of June 20, 2015, January 3, 2015 and June 14, 2014 consisted of the following (in thousands):

	June 20, 2015	January 3, 2015	June 14, 2014
Program development costs	\$53,632	\$59,889	\$56,544
Other receivables	5,826	9,324	9,309
Income taxes receivable	6,368	6,368	6,391
Deferred financing costs	2,326	2,003	1,417
Other	12,405	15,502	9,697
Total other assets	\$80,557	\$93,086	\$83,358

Table of Contents

Other Current Liabilities

Other current liabilities as of June 20, 2015, January 3, 2015 and June 14, 2014 consisted of the following (in thousands):

	June 20, 2015	January 3, 2015	June 14, 2014
Deferred revenue	\$36,616	\$48,114	\$23,067
Income taxes payable	3,768	22,784	2,596
Payroll and related liabilities	19,184	24,131	12,900
Acquisition liability	—	1,811	—
Other payables and accrued liabilities	10,284	5,512	2,598
Total other current liabilities	\$69,852	\$102,352	\$41,161

Acquisition liability represents the amounts due under our CardLab contingent liability at January 3, 2015.

Other Liabilities

Other liabilities as of June 20, 2015, January 3, 2015 and June 14, 2014 consisted of the following (in thousands):

	June 20, 2015	January 3, 2015	June 14, 2014
Acquisition liability	\$—	\$7,567	\$—
Payable to content provider	825	2,476	6,520
Income taxes payable	1,431	1,599	892
Deferred revenue and other liabilities	1,791	2,790	2,217
Total other liabilities	\$4,047	\$14,432	\$9,629

The acquisition liability at June 20, 2015 and January 3, 2015 represents the estimated fair value of our CardLab contingent consideration liability (see Note 4—Fair Value Measurements).

6. Goodwill

We have assigned goodwill to our US Retail, International Retail and Incentives & Rewards segments. To date, we have not recorded any impairment charges against or disposed of any reporting units with goodwill. A summary of changes in goodwill during the 24 weeks ended June 20, 2015 is as follows (in thousands):

	June 20, 2015			
	US Retail	International Retail	Incentives & Rewards	Total
Balance, beginning of year	\$42,729	\$32,150	\$256,386	\$331,265
Foreign currency translation adjustments	—	(1,090)	318	(772)
Balance, end of period	\$42,729	\$31,060	\$256,704	\$330,493

7. Stock Based Compensation

During the 24 weeks ended June 20, 2015 our Board of Directors granted 810,448 restricted stock units, 197,300 performance stock units and 584,150 stock options at a weighted-average exercise price of \$38.68 per share.

The awards granted in 2015 contain a retirement provision that permits the employee, after the employee has met certain age or tenure requirements to be considered retirement eligible, to continue to receive the benefits of the award according to its original vesting schedule upon retirement from us, provided that the employee has provided at least one year of service from the grant date. For grant recipients who are or will have become retirement eligible prior to the end of the vesting period of the award, we recognize expense over the greater of one year or when the employee becomes retirement eligible.

Table of Contents

8. Equity Awards Issued to Distribution Partners

In April 2015, in conjunction with extending our marketing and distribution services agreement with one of our retail distribution partners, we increased the shares issuable under the warrant from 383,748 to 550,000 at an exercise price of \$16.30 per share. We capitalized the fair value of the incremental 166,252 shares issuable of \$3.1 million as an intangible asset with an offset to Additional paid-in capital and will amortize the intangible asset over the term of the extended marketing and distribution services agreement.

9. Income Taxes

Section 336(e) Election

On January 30, 2015, Safeway announced that its merger with Albertsons (the Merger) had closed. In connection with the closing of the Merger, Safeway's distribution of shares of our common stock on April 14, 2014 (the Spin-Off) is taxable to Safeway and Safeway's shareholders.

In connection with the Spin-Off, we entered into a second Amended and Restated Tax Sharing Agreement (the SARTSA) with Safeway on April 11, 2014. Under the terms of the SARTSA, since the Spin-Off is treated as taxable, we and Safeway intend to continue to file a consolidated federal tax return and certain state and local tax returns through the date of the Spin-Off.

Under the SARTSA, any corporate-level income tax incurred as a result of the Spin-Off on completion of the Merger will be borne by Safeway, except that, pursuant to a separate letter agreement entered into by Safeway and us in August 2014, we will bear any incremental taxes that result from certain elections requested by us with respect to certain of our foreign subsidiaries in connection with the Spin-Off. We are not able to quantify the impact of such incremental taxes at this time, but we believe any amounts due will be immaterial to our consolidated financial statements.

The SARTSA also provides that we and Safeway will make an election that is intended to give rise to a step-up in the tax basis of our assets (the Section 336(e) Election). Although the Merger was completed during the year 2015, the Section 336(e) Election would be effective as of the date of Spin-Off, April 14, 2014, for tax purposes. However, under GAAP, we did not reflect the effects of the Merger in our 2014 financial statements.

As a result of the completion of the Merger during the first quarter of 2015, we recorded deferred tax assets of \$374.6 million as a result of our step up in tax basis, of which \$366.3 million was offset to Additional paid-in capital and \$8.2 million was reclassified from prepaid taxes related to tax payments previously remitted to certain states. We had received funding from Safeway for tax payments of \$27.7 million to these states in exchange for notes payable to Safeway. As a result of the completion of the Merger, we reclassified prepaid taxes of \$8.2 million to deferred tax assets, and the offsetting \$8.2 million of notes payable to Safeway were contributed to Additional paid-in capital. During the second quarter of 2015, we repaid \$4.5 million of our notes payable to Safeway since we had collected the related refunds from the states, and we will repay the outstanding notes payable balance as of June 30, 2015 of \$14.9 million to Safeway, resulting from overpayments to those states, when we collect the related refunds from those states. Additionally, during the first quarter of 2015, we recognized a reduction in deferred tax assets of \$13.4 million resulting from the amortization of our tax basis step-up related to our 2014 tax year, with an offset to income taxes payable.

Table of Contents

The following table presents the components of our deferred tax assets (liabilities) as of June 20, 2015 and January 3, 2015 (in thousands):

	June 20, 2015	January 3, 2015
Deferred tax assets:		
Depreciation and amortization	\$292,015	\$—
Net operating loss carryforwards	31,524	33,128
Accrued expenses	10,651	8,736
Non-deductible reserves	1,852	6,617
Deferred revenue	11,982	11,739
Stock-based compensation	8,625	11,156
Other	2,160	931
Deferred tax assets	358,809	72,307
Valuation allowance	(1,393)	(1,633)
Total deferred tax assets	357,416	70,674
Deferred tax liabilities:		
Depreciation and amortization	—	(75,915)
Prepaid expenses	(1,384)	—
Total deferred tax liabilities	(1,384)	(75,915)
Net deferred tax assets (liabilities)	\$356,032	\$(5,241)

Effective Tax Rates

Our effective tax rates were 64.5% and 39.3% for the 12 weeks ended June 20, 2015 and June 14, 2014, respectively, and 50.6% and 40.6% for the 24 weeks ended June 20, 2015 and June 14, 2014, respectively. The effective rates for the 12 weeks and 24 weeks ended June 20, 2015 were higher due to a net reduction in the value of our deferred tax assets from changes in certain state tax apportionment laws (which resulted in a lower blended rate applicable to the deferred tax assets), partially offset by nontaxable income from the noncash credit for the change in fair value of contingent consideration.

10. Commitments and Contingencies**Contingencies**

From time to time, we enter into contracts containing provisions that require us to indemnify various parties against certain potential claims from third parties. Under contracts with certain issuing banks, we are responsible to the banks for any unrecovered overdrafts on cardholders' accounts. Under contracts with certain content providers, retail distribution partners and issuing banks, we are responsible for potential losses resulting from certain claims from third parties. Because the indemnity amounts associated with these agreements are not explicitly stated, the maximum amount of the obligation cannot be reasonably estimated. Historically, we have paid immaterial amounts pursuant to these indemnification provisions.

We are subject to audits related to various indirect taxes, including, but not limited to, sales and use taxes, value-added tax, and goods and services tax, in various foreign and state jurisdictions. We evaluate our exposure related to these audits and potential audits and do not believe that it is probable that any audit would hold us liable for any material amounts due.

Legal Matters

There are various claims and lawsuits arising in the normal course of business pending against us, including the matter described below, some of which seek damages and other relief which, if granted, may require future cash expenditures. Management does not believe that it is probable that the resolution of these matters would result in any liability that would materially affect our results of operations or financial condition.

Table of Contents

On March 30, 2015, Greg Haney in his capacity as Seller Representative for CardLab, Inc. filed a lawsuit against us in the Delaware Chancery Court (CardLab, Inc. v. Blackhawk Network Holdings, Inc., Case No. 10851). The complaint generally alleges that we failed to disclose material information relating to a potential earn-out payment in connection with our acquisition of CardLab, Inc. in 2014. Following analysis, we believe that the suit is without merit and that the likelihood of loss is remote, and we intend to vigorously defend ourselves against these claims. On June 8, 2015, we filed a motion to dismiss the complaint. On June 22, 2015, the plaintiff filed an amended complaint. We believe that the amended complaint has no impact on our evaluation of the merits of this lawsuit. On July 7, 2015, we filed a motion to dismiss the case in its entirety.

11. Segment Reporting

Our three reportable segments are US Retail, International Retail and Incentives & Rewards. In January 2015, we moved to align our various Incentives & Rewards businesses acquired in 2013 and 2014 and drive synergies by restructuring them into Blackhawk Engagement Solutions, which provides software, services and prepaid products to business clients for their loyalty, incentive and reward programs. As a result, we evaluated our internal reporting structure in consideration of the way management views the Company and its impact on segment reporting. Based on this assessment, we have increased the number of reportable segments from two to three. In our Annual Report, we reported US Retail and Incentives & Rewards as a single segment. We reflect the revised segment reporting throughout this report for all periods presented and present historical figures in a manner consistent with this revised segment reporting. The US Retail segment consists of the various operating segments, including our US retail products, online channel and secondary card market and derives revenues primarily from sales of prepaid products to consumers at our US retail distribution partners, online and through our card exchange. Our International Retail segment consists of the various operating segments of our geographic regions and derives revenues primarily from sales of prepaid products to consumers at our international retail distribution partners. Our Incentives and Rewards segment consists of our single global incentive and reward solutions segment and derives revenues primarily from the sale of prepaid products and related services to business clients.

We do not assess performance based on assets and do not provide information on the assets of our reportable segments to our Chief Operating Decision Maker (CODM). The key metrics used by our CODM to assess segment performance include Operating revenues, Operating revenues, net of Partner distribution expense and segment profit. Accordingly, we present only Total operating revenues, Operating revenues, net of Partner distribution expense and segment profit for our three reportable segments. We exclude from the determination of segment profit and report in Corporate and Unallocated: i) certain US operations, account management and marketing personnel who primarily support our US Retail segment (as these costs are not included in segment profit reviewed by the CODM), ii) the substantial majority of our technology personnel and related depreciation and amortization of technology and related hardware which support our US Retail and International Retail segments, iii) US accounting, finance, legal, human resources and other administrative functions which may support all segments and iv) noncash charges including amortization of acquisition intangibles, stock-based compensation and change in fair value of contingent consideration, as we do not include these costs in segment profit reviewed by our CODM. Segment profit for our International Retail segment includes all sales, marketing, operations, legal, accounting, finance and other administrative personnel in such international regions, and segment profit for our Incentives & Rewards segment includes all sales, marketing, technology, operations, legal, accounting, finance and other administrative personnel supporting that segment, as well as substantially all depreciation and amortization specifically related to that segment.

The following tables present the key metrics used by our CODM for the evaluation of segment performance and reconciliations to our consolidated financial statements (in thousands):

	12 weeks ended June 20, 2015				
	US Retail	International Retail	Incentives & Rewards	Corporate and Unallocated	Consolidated
Total operating revenues	\$245,134	\$88,155	\$38,959	\$—	\$372,248
Partner distribution expense	117,554	55,997	3,436	—	176,987
	127,580	32,158	35,523	—	195,261

Operating revenues, net of Partner distribution expense					
Other operating expenses	77,487	31,187	32,390	43,991	185,055
Segment profit (loss) / Operating income	\$50,093	\$971	\$3,133	\$(43,991)) 10,206
Other income (expense)				(2,294)) (2,294)
Income before income tax expense					\$7,912

15

Table of Contents

	12 weeks ended June 14, 2014				
	US Retail	International Retail	Incentives & Rewards	Corporate and Unallocated	Consolidated
Total operating revenues	\$206,387	\$64,303	\$13,254	\$—	\$283,944
Partner distribution expense	105,043	41,150	2,235	—	148,428
Operating revenues, net of Partner distribution expense	101,344	23,153	11,019	—	135,516
Other operating expenses	62,435	21,888	8,914	33,338	126,575
Segment profit (loss) / Operating income	\$38,909	\$1,265	\$2,105	\$(33,338)	8,941
Other income (expense)				(603)	(603)
Income before income tax expense					\$8,338
	24 weeks ended June 20, 2015				
	US Retail	International Retail	Incentives & Rewards	Corporate and Unallocated	Consolidated
Total operating revenues	\$445,043	\$167,578	\$79,358	\$—	\$691,979
Partner distribution expense	211,738	112,606	7,997	—	332,341
Operating revenues, net of Partner distribution expense	233,305	54,972	71,361	—	359,638
Other operating expenses	139,979	50,914	63,788	83,836	338,517
Segment profit (loss) / Operating income	\$93,326	\$4,058	\$7,573	\$(83,836)	21,121
Other income (expense)				(5,852)	(5,852)
Income before income tax expense					\$15,269
	24 weeks ended June 14, 2014				
	US Retail	International Retail	Incentives & Rewards	Corporate and Unallocated	Consolidated
Total operating revenues	\$367,713	\$126,807	\$22,539	\$—	\$517,059
Partner distribution expense	186,791	82,562	3,382	—	272,735
Operating revenues, net of Partner distribution expense	180,922	44,245	19,157	—	244,324
Other operating expenses	110,745	42,053	17,278	69,520	239,596
Segment profit (loss) / Operating income	\$70,177	\$2,192	\$1,879	\$(69,520)	4,728
Other income (expense)				(1,057)	(1,057)
Income before income tax expense					\$3,671

Table of Contents

12. Earnings Per Share

We compute basic earnings per share (EPS) by dividing net income available to common stockholders by the weighted average common shares outstanding during the period and compute diluted EPS by dividing earnings available to common stockholders by the weighted average shares outstanding during the period and the impact of securities that if exercised, would have a dilutive effect on EPS.

We compute EPS under the two-class method, which is a method of computing EPS when an entity has both common stock and participating securities. We consider nonvested stock as a participating security if it contains rights to receive nonforfeitable dividends at the same rate as common stock. Under the two-class method, we exclude the income and distributions attributable to participating securities from the calculation of basic and diluted EPS and exclude the participating securities from the weighted average shares outstanding.

The following table provides reconciliations of net income and shares used in calculating basic EPS to those used in calculating diluted EPS (in thousands, except per share amounts):

	12 weeks ended			
	June 20, 2015		June 14, 2014	
	Basic	Diluted	Basic	Diluted
Net income attributable to Blackhawk Network Holdings, Inc.	\$2,904	\$2,904	\$5,116	\$5,116
Distributed and undistributed earnings allocated to participating securities	(6)	(6)	(14)	(13)
Net income attributable to common stockholders	\$2,898	\$2,898	\$5,102	\$5,103
Weighted-average common shares outstanding	54,042	54,042	52,307	52,307
Common share equivalents		1,854		1,433
Weighted-average shares outstanding		55,896		53,740
Earnings per share	\$0.05	\$0.05	\$0.10	\$0.09
	24 weeks ended			
	June 20, 2015		June 14, 2014	
	Basic	Diluted	Basic	Diluted
Net income attributable to Blackhawk Network Holdings, Inc.	\$7,610	\$7,610	\$2,275	\$2,275
Distributed and undistributed earnings allocated to participating securities	(57)	(56)	(47)	(47)
Net income attributable to common stockholders	\$7,553	\$7,554	\$2,228	\$2,228
Weighted-average common shares outstanding	53,682	53,682	52,201	52,201
Common share equivalents		2,007		1,524
Weighted-average shares outstanding		55,689		53,725
Earnings per share	\$0.14	\$0.14	\$0.04	\$0.04

The weighted-average common shares outstanding for diluted EPS excluded approximately 647,000 and 1,534,000 potential common stock outstanding for the 12 weeks ended June 20, 2015 and June 14, 2014, respectively and excluded 884,000 and 426,000 potential common stock outstanding for the 24 weeks ended June 20, 2015 and June 14, 2014, respectively, because the effect would have been anti-dilutive. Potential common stock outstanding results in fewer common share equivalents as a result of the treasury stock method.

Table of Contents

13. Subsequent Event

On June 30, 2015, we acquired the outstanding stock of Achievers Corp. and its subsidiaries (collectively, Achievers) for total purchase consideration of \$102.7 million paid in cash as well as \$6.9 million in assumed acquisition-related liabilities of Achievers. Achievers is a leading provider of employee recognition and rewards solutions designed to help companies increase employee engagement in the U.S. and Canada. The acquisition will broaden the reach of our incentive and rewards business. We will account for this acquisition as a business combination. We are still gathering information related to estimating the fair value of identifiable net tangible and intangible assets and therefore do not yet have sufficient information to provide our initial estimates. Acquisition related costs incurred during the second quarter of 2015 totaled \$0.6 million and are included in Transition and acquisition expense.

18

Table of Contents

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following discussion and analysis of our financial condition and results of operations should be read in conjunction with our condensed consolidated financial statements and related notes appearing elsewhere in this Quarterly Report on Form 10-Q (the Quarterly Report) and our Annual Report filed on Form 10-K filed with the Securities and Exchange Commission on March 4, 2015 (the Annual Report). This discussion contains forward-looking statements that involve risks and uncertainties. Our actual results could differ materially from those discussed below. You should review the "Risk Factors" of our Annual Report and "Special Note regarding Forward-Looking Statements" section and the "Risk Factors" section of this Quarterly Report for a discussion of important factors that could cause actual results to differ materially from the results described in or implied by the forward-looking statements contained in the following discussion and analysis.

Special Note regarding Forward Looking Statements

This Quarterly Report contains forward-looking statements that involve risks and uncertainties, as well as assumptions that, if they never materialize or prove incorrect, could cause our results to differ materially from those expressed or implied by such forward-looking statements. The statements contained in this Quarterly Report that are not purely historical are forward-looking statements within the meaning of Section 27A of the Securities Act, and Section 21E of the Securities Exchange Act of 1934, as amended (the Exchange Act). Forward-looking statements are often identified by the use of words such as, but not limited to, "anticipate," "believe," "can," "continue," "could," "estimate," "expect," "intend," "plan," "project," "seek," "should," "target," "will," "would" and similar expressions or variations intended to identify forward-looking statements. These statements are based on the beliefs and assumptions of our management based on information currently available to management. Such forward-looking statements are subject to risks, uncertainties and other important factors that could cause actual results and the timing of certain events to differ materially from future results expressed or implied by such forward-looking statements. Factors that could cause or contribute to such differences include, but are not limited to, those identified below, and those discussed or referenced in the section titled "Risk Factors" included under Part II, Item 1A below. Furthermore, such forward-looking statements speak only as of the date of this Quarterly Report. Except as required by law, we undertake no obligation to update any forward-looking statements to reflect events or circumstances after the date of such statements.

Quarterly Results of Operations and Seasonality

Seasonal consumer spending habits, which are most pronounced in December of each year as a result of the holiday selling season, significantly affect our business. We believe this seasonality is important to understanding our quarterly operating results. A significant portion of gift card sales occurs in late December of each year during the holiday selling season. As a result, we earn a significant portion of our revenues, net income and cash flows during the fourth quarter of each year. We also experience an increase in revenues, net income and cash flows during the second quarter of each year, which we primarily attribute to the Mother's Day, Father's Day and graduation gifting season and the Easter holiday. Depending on when the Easter holiday occurs, the associated increase could occur in either the first or second quarter. Additionally, operating income may fluctuate significantly during the first three fiscal quarters due to lower revenues and timing of certain expenses during such fiscal periods. As a result, quarterly financial results are not necessarily reflective of the results to be expected for the year, any other interim period or other future year.

Table of Contents

Key Operating Statistics

The following table sets forth key operating statistics that directly affect our financial performance for the 12 and 24 weeks ended June 20, 2015 and June 14, 2014:

	12 weeks ended		24 weeks ended		
	June 20, 2015	June 14, 2014	June 20, 2015	June 14, 2014	
	(in thousands, except percentages, average transaction value and per share amounts)				
Transaction dollar volume	\$3,381,991	\$2,619,658	\$6,492,524	\$4,807,362	
Transaction count	71,944	57,538	132,224	102,176	
Average transaction value	\$47.01	\$45.53	\$49.10	\$47.05	
Prepaid and processing revenues	\$309,598	\$243,832	\$588,373	\$449,366	
Prepaid and processing revenues as a % of transaction dollar volume	9.2	% 9.3	% 9.1	% 9.3	%
Partner distribution expense as a % of prepaid and processing revenues	57.2	% 60.9	% 56.5	% 60.7	%
Adjusted operating revenues (1)	\$195,261	\$134,654	\$359,638	\$245,417	
Adjusted EBITDA (1)	\$30,606	\$21,559	\$57,765	\$33,511	
Adjusted EBITDA margin (1)	15.7	% 16.0	% 16.1	% 13.7	%
Adjusted net income (1)	\$21,102	\$14,821	\$40,044	\$19,997	
Adjusted diluted earnings per share (1)	\$0.38	\$0.28	\$0.72	\$0.37	

Our Adjusted operating revenues, EBITDA, Adjusted EBITDA, Adjusted EBITDA margin, Adjusted net income and Adjusted diluted earnings per share are non-GAAP financial measures. Generally, a non-GAAP financial measure is a numerical measure of a company's performance, financial position or cash flow that either excludes or (1) includes amounts that are not normally excluded or included in the most directly comparable measure calculated and presented in accordance with GAAP. These measures, however, should be considered in addition to, and not as a substitute for or superior to, operating revenues, operating income, operating margin, cash flows, or other measures of the financial performance prepared in accordance with GAAP.

Transaction Dollar Volume—Represents the total dollar amount of value loaded onto any of our prepaid products and rebates processed during the period. The dollar amount and volume of card sales and rebates processed directly affect the amount of our revenues and direct costs. We measure and monitor Transaction dollar volume by retail distribution partner channel, content provider program and business client program. The significant growth in Transaction dollar volume over the past two years has been driven by the expansion of our distribution network, including the addition of new retail distribution partners and expansion into new countries; our acquisitions of IntelliSpend and Retailo in 2013 and Parago and CardLab in 2014; and increased consumer use of prepaid products, partly in response to retail distribution partner loyalty and incentive programs, as well as the expansion of product content and services we offer.

Prepaid and Processing Revenues as a Percentage of Transaction Dollar Volume—Represents the total amount of Commissions and fees and Program, interchange, marketing and other fees, adjusted to exclude marketing revenues from our content providers (that is, total revenues generated by our prepaid products and services) recognized during the period as a percentage of Transaction dollar volume for the same period. Our prepaid product revenues vary among our various product offerings: closed loop gift and prepaid telecom cards generate the highest rates due to the content provider commissions; open loop gift cards and incentive and reward products and services also generate high rates due to program management fees, interchange and other fees included in Program, interchange, marketing and other fees in addition to the consumer and client purchase fees included in Commissions and fees; financial services products generate the lowest rates due to higher average transaction values. This metric helps us understand and manage overall margins from our product offerings.

Table of Contents

Partner Distribution Expense as a Percentage of Prepaid and Processing Revenues—Represents partner distribution expense divided by prepaid and processing revenues (as defined above under Prepaid and processing revenues as a percentage of transaction dollar volume) during the period. This metric represents the expense recognized for the portion of content provider commissions and purchase or load fees shared with our retail distribution partners (known as distribution partner commissions), as well as other compensation we pay our retail business partners and certain business clients, including certain program development payments to our retail distribution partners, compensation for the distribution of our open loop products and expense recognized for equity awards issued to certain retail distribution partners. We present this expense as a percentage of prepaid and processing revenues to present the overall portion of our revenues from the sale of our prepaid products and services that we share with our retail distribution partners and business clients. The substantial majority of this expense is distribution partner commissions which are based on a percentage of the gross content provider commissions and consumer purchase fees. These percentages are individually negotiated with our retail distribution partners and are independent of the commission rates negotiated between us and our content providers. Partner distribution expense percentage is affected by changes in the proportion of Transaction dollar volume i) among our various products (as we share significantly lower amounts of revenues included in Program, interchange, marketing and other fees generated by our open loop gift, open loop incentive and financial services products), ii) among our various regions (as commission share percentages differ from region to region, particularly those with sub-distributor relationships) and iii) among retail distribution partners (as the commission share percentage is individually negotiated with each retail distribution partner).

Transaction Count—Represents the total number of transactions, including loads at retail distribution partners, reloads and rebate processing transactions on all of our prepaid products and services during the period.

Average Transaction Value—Represents Transaction dollar volume divided by Transaction count during the period.

We regard Adjusted operating revenues, EBITDA, Adjusted EBITDA, Adjusted EBITDA margin, Adjusted net income and Adjusted diluted earnings per share as useful measures of operational and financial performance of the business. We regard Adjusted EBITDA margin as an important financial metric that we use to evaluate the operating efficiency of our business. Adjusted EBITDA, Adjusted net income and Adjusted diluted earnings per share measures are prepared and presented to eliminate the effect of items from EBITDA, Net income and Diluted earnings per share that we do not consider indicative of our core operating performance within the period presented. Adjusted net income and Adjusted diluted earnings per share are adjusted to include certain significant cash tax savings that we consider important for understanding our overall operating results. Adjusted operating revenues are prepared and presented to offset the distribution commissions paid and other compensation to our distribution partners and business clients. Adjusted EBITDA margin represents Adjusted EBITDA as a percentage of Adjusted operating revenues. Our Adjusted operating revenues, Adjusted EBITDA, Adjusted EBITDA margin, Adjusted net income and Adjusted diluted earnings per share may not be comparable to similarly titled measures of other organizations because other organizations may not calculate these measures in the same manner as we do. You are encouraged to evaluate our adjustments and the reasons we consider them appropriate.

We believe Adjusted operating revenues, EBITDA, Adjusted EBITDA, Adjusted EBITDA margin, Adjusted net income and Adjusted diluted earnings per share are useful to evaluate our operating performance for the following reasons:

- adjusting our operating revenues for distribution commissions paid and other compensation to our retail distribution partners and business clients is useful to understanding our operating margin;

- EBITDA and Adjusted EBITDA are widely used by investors and securities analysts to measure a company's operating performance without regard to items that can vary substantially from company to company and from period to period depending upon their financing, accounting and tax methods, the book value of their assets, their capital structures and the method by which their assets were acquired;

- Adjusted EBITDA margin provides a measure of operating efficiency based on Adjusted operating revenues and without regard to items that can vary substantially from company to company and from period to period depending upon their financing, accounting and tax methods, the book value of their assets, their capital structures and the method by which their assets were acquired;

non-cash equity grants made to employees and distribution partners at a certain price and point in time do not necessarily reflect how our business is performing at any particular time and the related expenses are not key measures of our core operating performance;

intangible asset amortization expenses can vary substantially from company to company and from period to period depending upon the applicable financing and accounting methods, the fair value and average expected life of the acquired intangible assets, the capital structure and the method by which the intangible assets were acquired and, as such, we do not believe that these adjustments are reflective of our core operating performance;

Table of Contents

non-cash fair value adjustments to contingent business acquisition liability do not directly reflect how our business is performing at any particular time and the related expense adjustment amounts are not key measures of our core operating performance; and

cash tax savings resulting from the step up in tax basis of our assets resulting from the Section 336(e) election due to our Spin-Off and the Safeway Merger and cash tax savings from amortization of goodwill and other intangibles or utilization of net operating loss carryforwards from business acquisitions represent significant cash savings that are useful for understanding our overall operating results. See “—Liquidity and Capital Resources—Cash Flows from Operating Activities” and Note 9—Income Taxes in the notes to our condensed consolidated financial statements for additional information.

Table of Contents

Reconciliation of Non-GAAP Measures:

The following tables present a reconciliation of Commissions and fees and Program, interchange, marketing and other fees to Prepaid and processing revenues, Total operating revenues to Adjusted operating revenues, a reconciliation of Net income to EBITDA and Adjusted EBITDA, a reconciliation of Operating income margin to Adjusted EBITDA margin, a reconciliation of Net income to Adjusted net income and a reconciliation of Diluted earnings per share to Adjusted diluted earnings per share, in each case reconciling the most comparable GAAP measure to the adjusted measure, for each of the periods indicated.

	12 weeks ended		24 weeks ended	
	June 20, 2015	June 14, 2014	June 20, 2015	June 14, 2014
	(in thousands, except percentages and per share amounts)			
Prepaid and processing revenues:				
Commissions and fees	\$257,445	\$216,341	\$477,847	\$394,436
Program, interchange, marketing and other fees	80,223	40,421	153,327	76,086
Marketing revenue	(28,070)	(12,930)	(42,801)	(21,156)
Prepaid and processing revenues	\$309,598	\$243,832	\$588,373	\$449,366
Adjusted operating revenues:				
Total operating revenues	\$372,248	\$283,944	\$691,979	\$517,059
Issuing bank contract amendments (a)	—	(862)	—	1,093
Partner distribution expense	(176,987)	(148,428)	(332,341)	(272,735)
Adjusted operating revenues	\$195,261	\$134,654	\$359,638	\$245,417
Adjusted EBITDA:				
Net income before allocation to non-controlling interests	\$2,807	\$5,063	\$7,544	\$2,179
Interest and other income (expense), net	(284)	(353)	517	56
Interest expense	2,578	956	5,335	1,001
Income tax expense	5,105	3,275	7,725	1,492
Depreciation and amortization	16,078	10,770	31,472	21,688
EBITDA	26,284	19,711	52,593	26,416
Adjustments to EBITDA:				
Employee stock-based compensation	7,750	3,420	12,739	6,090
Distribution partner mark-to-market expense (b)	—	(710)	—	(88)
Issuing bank contract amendments (a)	—	(862)	—	1,093
Change in fair value of contingent consideration (c)	(3,428)	—	(7,567)	—
Adjusted EBITDA	\$30,606	\$21,559	\$57,765	\$33,511
Adjusted EBITDA margin:				
Total operating revenues	\$372,248	\$283,944	\$691,979	\$517,059
Operating income	\$10,206	\$8,941	\$21,121	\$4,728
Operating margin	2.7	% 3.1	% 3.1	% 0.9
Adjusted operating revenues	\$195,261	\$134,654	\$359,638	\$245,417
Adjusted EBITDA	\$30,606	\$21,559	\$57,765	\$33,511
Adjusted EBITDA margin	15.7	% 16.0	% 16.1	% 13.7

Table of Contents

	12 weeks ended		24 weeks ended	
	June 20, 2015	June 14, 2014	June 20, 2015	June 14, 2014
	(in thousands except per share data)			
Adjusted net income:				
Income before income tax expense	\$7,912	\$8,338	\$15,269	\$3,671
Employee stock-based compensation	7,750	3,420	12,739	6,090
Distribution partner mark-to-market expense (b)	—	(710) —	(88
Issuing bank contract amendments (a)	—	(862) —	1,093
Change in fair value of contingent consideration (c)	(3,428) —	(7,567) —
Amortization of intangibles (d)	6,529	4,585	13,528	10,117
Adjusted income before income tax expense	18,763	14,771	33,969	20,883
Income tax expense	5,105	3,275	7,725	1,492
Tax expense on adjustments (e)	1,961	2,348	4,882	6,482
Adjusted income tax expense before cash tax benefits	7,066	5,623	12,607	7,974
Reduction in cash taxes payable resulting from amortization of spin-off tax basis step-up (f)	(6,618) (5,002) (13,236) (5,002
Reduction in cash taxes payable from amortization of acquisition intangibles and utilization of acquired NOLs (g)	(2,690) (618) (5,380) (1,990
Adjusted income tax expense (benefit)	(2,242) 3	(6,009) 982
Adjusted net income before allocation to non-controlling interests	21,005	14,768	39,978	19,901
Net loss attributable to non-controlling interests, net of tax	97	53	66	96
Adjusted net income attributable to Blackhawk Network Holdings, Inc.	\$21,102	\$14,821	\$40,044	\$19,997
Adjusted diluted earnings per share:				
Net income attributable to Blackhawk Network Holdings, Inc.	\$2,904	\$5,116	\$7,610	\$2,275
Distributed and undistributed earnings allocated to participating securities	(6) (13) (56) (47
Net income attributable to common shareholders	\$2,898	\$5,103	\$7,554	\$2,228
Diluted weighted-average shares outstanding	55,896	53,740	55,689	53,725
Diluted earnings per share	\$0.05	\$0.09	\$0.14	\$0.04
Adjusted net income attributable to Blackhawk Network Holdings, Inc.	\$21,102	\$14,821	\$40,044	\$19,997
Adjusted distributed and undistributed earnings allocated to participating securities	(44) (31) (143) (84
Adjusted net income available for common shareholders	\$21,058	\$14,790	\$39,901	\$19,913
Diluted weighted average shares outstanding	55,896	53,740	55,689	53,725
Adjusted diluted earnings per share	\$0.38	\$0.28	\$0.72	\$0.37

During 2014, we entered into contractual amendments with certain of our issuing banks that substituted a program management fee for account service fees or card expiration fees for certain open-loop gift and incentive cards. A (a) portion of the fees related to cards sold in prior periods. Adjusted operating revenues, Adjusted EBITDA and Adjusted net income for the 12 and 24 weeks ended June 14, 2014 have been adjusted to recognize the revenues as if the contract amendment had been in force at the beginning of the fiscal year.

- (b) Distribution partner equity instruments are generally marked to market at each reporting date to fair value until the instrument is vested.
- (c) Adjustments to reflect a contingent business acquisition liability at its estimated fair value.

Table of Contents

Non-cash expense resulting from the amortization of intangible assets, including distribution partner relationships (d)resulting from the issuance of fully vested awards, recorded in Partner distribution expense and the amortization of intangible assets from business combination, recorded in Amortization of acquisition intangibles.

Assumes our statutory tax rate adjusted for certain amounts that are not deductible or taxable for tax purposes and (e)removes the impact of income tax expense (benefit) for revaluation based on changes in tax laws of deferred tax assets resulting from our step up in basis for the Section 336(e) Election.

As a result of Safeway's merger with Albertsons and our and Safeway's intended Section 336(e) Election, we recognized a deferred tax asset that we will amortize as a reduction of our taxes payable over 15 years. Under GAAP, we recognize current income tax expense or benefit related to the impact on deferred tax assets or liabilities (f)due to changes in tax laws in the period in which the law changes. However, for the benefit related to our Section 336(e) Election, we recognize the impact of these changes in our fiscal fourth quarter if the impact to quarterly cash tax benefit is immaterial. See “—Liquidity and Capital Resources—Cash Flows from Operating Activities” and Note 9—Income Taxes in the notes to our condensed consolidated financial statements for additional information.

As a result of certain acquisitions, we acquired net operating loss carryforwards that we can use to reduce our (g)income taxes payable. Additionally, for certain acquisitions, we may amortize intangible assets, including goodwill, for tax purposes to reduce income taxes payable.

Table of Contents

Results of Operations

Comparison of the 12 Weeks Ended June 20, 2015 and June 14, 2014.

The fiscal periods presented in the accompanying tables below and throughout this Results of Operations section consist of the 12-week periods ended June 20, 2015 and June 14, 2014.

The following table sets forth the revenue and expense amounts as a percentage of total operating revenues by the line items in our condensed consolidated statements of income for the 12 weeks ended June 20, 2015 and June 14, 2014.

	12 Weeks Ended June 20, 2015	% of Total Operating Revenues		12 Weeks Ended June 14, 2014	% of Total Operating Revenues	
(in thousands, except percentages)						
OPERATING REVENUES:						
Commissions and fees	\$257,445	69.2	%	\$216,341	76.2	%
Program, interchange, marketing and other fees	80,223	21.6	%	40,421	14.2	%
Product sales	34,580	9.3	%	27,182	9.6	%
Total operating revenues	372,248	100.0	%	283,944	100.0	%
OPERATING EXPENSES:						
Partner distribution expense	176,987	47.5	%	148,428	52.3	%
Processing and services	65,818	17.7	%	45,314	16.0	%
Sales and marketing	63,106	17.0	%	41,374	14.6	%
Costs of products sold	32,113	8.6	%	25,495	9.0	%
General and administrative	21,302	5.7	%	10,934	3.9	%
Transition and acquisition	641	0.2	%	32	—	%
Amortization of acquisition intangibles	5,503	1.5	%	3,426	1.2	%
Change in fair value of contingent consideration	(3,428)	(0.9))%	—	—	%
Total operating expenses	362,042	97.3	%	275,003	96.9	%
OPERATING INCOME	10,206	2.7	%	8,941	3.1	%
OTHER INCOME (EXPENSE):						
Interest income and other income (expense), net	284	0.1	%	353	0.1	%
Interest expense	(2,578)	(0.7))%	(956)	—	%
INCOME BEFORE INCOME TAX EXPENSE	7,912	2.1	%	8,338	2.9	%
INCOME TAX EXPENSE	5,105	1.4	%	3,275	1.2	%
NET INCOME BEFORE ALLOCATION TO NON-CONTROLLING INTERESTS	2,807	0.8	%	5,063	1.8	%
Net loss attributable to non-controlling interests, net of tax	97	—	%	53	—	%
NET INCOME ATTRIBUTABLE TO BLACKHAWK NETWORK HOLDINGS, INC.	\$2,904	0.8	%	\$5,116	1.8	%

Although our Chief Operating Decision Maker (CODM) reviews information regarding segment profit for our three reportable segments of US Retail, International Retail and Incentives & Rewards, segment profit for US Retail excludes certain sales, marketing and operations personnel costs used by that segment in generating revenues, whereas such costs are included in segment profit for International Retail and Rewards & Incentives. Additionally, US Retail and International Retail utilize shared costs for technology personnel and related depreciation and amortization of developed technology and related hardware, which we do not include in the determination of segment profit, but we do include such costs in the determination of segment income for Incentives & Rewards (see Note 11—Segment Reporting for additional information). Accordingly, in the following detailed discussions of our operating results, we discuss Total operating revenues, Partner distribution expense and Operating revenues, net of Partner distribution expense for our three reportable segments and discuss our remaining operating expenses at the consolidated level.

Table of Contents

Operating Revenues, Partner Distribution Expense and Operating Revenues, net of Partner Distribution Expense
The following table sets forth our consolidated Total operating revenues, Partner distribution expense and Operating revenues, net of Partner distribution expense for the 12 weeks ended June 20, 2015 and June 14, 2014 ("second quarter of 2015" and "second quarter of 2014", respectively).

	12 weeks ended				
	June 20, 2015	June 14, 2014	Change		
	(in thousands, except percentages)				
OPERATING REVENUES:					
Commissions and fees	\$257,445	\$216,341	\$41,104	19.0	%
Program, interchange, marketing and other fees	80,223	40,421	39,802	98.5	%
Product sales	34,580	27,182	7,398	27.2	%
Total operating revenues	\$372,248	\$283,944	\$88,304	31.1	%
Partner distribution expense	176,987	148,428	28,559	19.2	%
Operating revenues, net of Partner distribution expense	\$195,261	\$135,516	\$59,745	44.1	%

US Retail Segment

The following table sets forth our Total operating revenues, Partner distribution expense and Operating revenues, net of Partner distribution expense and related key operating statistics for our US Retail segment for the 12 weeks ended June 20, 2015 and June 14, 2014.

	12 weeks ended				
	June 20, 2015	June 14, 2014	Change		
	(in thousands, except percentages)				
Total operating revenues	\$245,134	\$206,387	\$38,747	18.8	%
Partner distribution expense	117,554	105,043	12,511	11.9	%
Operating revenues, net of Partner distribution expense	\$127,580	\$101,344	\$26,236	25.9	%
Transaction dollar volume	\$2,306,245	\$1,968,449	\$337,796	17.2	%
Prepaid and processing revenues as a percentage of transaction dollar volume	8.7	% 8.9	% (0.2)% (2.2)%
Partner distribution expense as a percentage of prepaid and processing revenues	58.6	% 60.2	% (1.6)% (2.7)%

Our Operating revenues, net of partner distribution expense increased primarily due to the increase in our Transaction dollar volume and decrease in Partner distribution expense as a percentage of prepaid and processing revenue, partially offset by a decrease in Prepaid and processing revenue as a percentage of transaction dollar volume:

Transaction dollar volume—Increased due to higher sales of prepaid products through our retail distribution partner network from increased per-store productivity through most of our network and expansion of our retail network, as well as an increase in sales through our online distribution channel.

Prepaid and processing revenues as a percentage of transaction dollar volume—Decreased due to increases in the proportion of program-managed Visa gift products sold and a decrease in prepaid and processing revenues as a percentage of transaction dollar volume for open loop gift products sold. The total of the consumer purchase fees and resulting program management fees, interchange and other fees that we earn from our program management services to issuing banks on these products (collectively, program revenues, presented in Program, interchange, marketing and other fees) is less than the average content provider commissions we receive on the sale of closed loop gift and telecom products. Additionally, the expanded availability of variable load Visa gift products decreased the prepaid and processing revenue rate in 2015 as these products have a fixed consumer fee and higher average transaction values.

Partner distribution expense as a percentage of prepaid and processing revenues—Decreased due to increases in the proportion of program-managed Visa gift products sold. We share a smaller portion of our total revenues with our retail distribution partners for our program-managed Visa gift products as compared to the portion of content provider commissions for closed loop and telecom products that we pay to our retail distribution partners as distribution partner commissions, mainly due to the higher processing and services expenses we incur related to these products.

Table of Contents

Our Operating revenues and Operating revenues, net of Partner distribution expense also increased due to a 70.4%, or \$11.8 million, increase in sales from Cardpool (included in Product sales) and a \$6.8 million increase in marketing revenue (with offsetting expense in Sales and marketing), partially offset by a \$6.1 million decrease in other product sales.

International Retail

The following table sets forth our Total operating revenues, Partner distribution expense and Operating revenues, net of Partner distribution expense and related key operating statistics for our International Retail segment for the 12 weeks ended June 20, 2015 and June 14, 2014.

	12 weeks ended				
	June 20, 2015	June 14, 2014	Change		
	(in thousands, except percentages)				
Total operating revenues	\$88,155	\$64,303	\$23,852	37.1	%
Partner distribution expense	55,997	41,150	14,847	36.1	%
Operating revenues net of Partner distribution expense	\$32,158	\$23,153	\$9,005	38.9	%
Transaction dollar volume	\$660,084	\$532,138	\$127,946	24.0	%
Prepaid and processing revenues as a percentage of transaction dollar volume	11.0	% 10.8	% 0.2	% 1.9	%
Partner distribution expense as a percentage of prepaid and processing revenues	78.5	% 74.4	% 4.1	% 5.5	%

Our Operating revenues, net of Partner distribution expense increased primarily due to the increase in our Transaction dollar volume and an increase in Prepaid and processing revenue as a percentage of transaction dollar volume, partially offset by an increase in Partner distribution expense as a percentage of prepaid and processing revenue:

Transaction dollar volume—Increased primarily due to sales through our sub-distributor relationships in Japan, South Korea and Singapore which was partially offset by decreases in sales through our sub-distributor relationship in South Africa. Transaction dollar volume also increased due to increases in Germany and Mexico. Additionally, transaction dollar volume was negatively impacted by changes in foreign exchange rates. On a constant currency basis, transaction dollar volume increased 45.5%.

Prepaid and processing revenues as a percentage of transaction dollar volume—Increased due to an increase in the proportion of products sold through sub-distributor relationships, which sell a mix of products with higher content provider commissions than our retail distribution partners.

Partner distribution expense as a percentage of prepaid and processing revenues—Increased due to increases in the proportion of our products sold through sub-distributor relationships for which we share a substantially larger portion of our commissions and fees revenue, but also incur minimal other operating expenses. This increase was also driven by an increase in noncash mark-to-market and warrant amortization expense of \$0.8 million, or 1.4% of prepaid and processing revenues.

Our Operating revenues and Operating revenues net of Partner distribution expense also increased due to a \$8.1 million increase in marketing revenues.

Table of Contents

Incentives & Rewards

The following table sets forth our Total operating revenues, Partner distribution expense and Operating revenues, net of Partner distribution expense and related key operating statistics for our Incentives & Rewards segment for the 12 weeks ended June 20, 2015 and June 14, 2014.

	12 weeks ended				
	June 20, 2015	June 14, 2014	Change		
	(in thousands, except percentages)				
Total operating revenues	\$38,959	\$13,254	\$25,705	193.9	%
Partner distribution expense	3,436	2,235	1,201	53.7	%
Operating revenues net of Partner distribution expense	\$35,523	\$11,019	\$24,504	222.4	%
Transaction dollar volume	\$415,662	\$119,069	\$296,593	249.1	%
Prepaid and processing revenues as a percentage of transaction dollar volume	8.9	% 11.1	% (2.2)% (19.8)%
Partner distribution expense as a percentage of prepaid and processing revenues	9.3	% 16.9	% (7.6)% (45.0)%

Our Operating revenues, net of Partner distribution expense increased primarily due to the increase in our Transaction dollar volume, increase in Prepaid and processing revenue as a percentage of transaction dollar volume and a decrease in Partner distribution expense as a percentage of prepaid and processing revenue:

• Transaction dollar volume—Increased due to increases in sales of prepaid products through InteliSpend and our acquisitions of Parago and CardLab in the second half of 2014.

• Prepaid and processing revenues as a percentage of transaction dollar volume—Decreased due to the retrospective contract amendment with our issuing bank for InteliSpend in the second quarter of 2014, reduced fees earned on certain incentive cards and an adjustment for fees related to prior periods that were paid to us by one of our issuing banks.

• Partner distribution expense as a percentage of prepaid and processing revenue—Decreased due to a smaller proportion of transaction volume sold through business clients for which we recognize net pricing discounts as an expense.

Operating Expenses

The following table sets forth our consolidated operating expenses for the 12 weeks ended June 20, 2015 and June 14, 2014.

	12 weeks ended				
	June 20, 2015	June 14, 2014	Change		
	(in thousands, except percentages)				
OPERATING EXPENSES:					
Partner distribution expense	176,987	148,428	28,559	19.2	%
Processing and services	65,818	45,314	20,504	45.2	%
Sales and marketing	63,106	41,374	21,732	52.5	%
Costs of products sold	32,113	25,495	6,618	26.0	%
General and administrative	21,302	10,934	10,368	94.8	%
Transition and acquisition	641	32	609	1,903.1	%
Amortization of acquisition intangibles	5,503	3,426	2,077	60.6	%
Change in fair value of contingent consideration	(3,428) —	(3,428) N/M	
Total operating expenses	\$362,042	\$275,003	\$87,039	31.7	%

Table of Contents

Partner distribution expense—Please see our discussion of Operating revenues, net of Partner distribution expense and Partner distribution expense as a percentage of prepaid and processing revenues for our reportable segments above.

Processing and Services

Processing and services expenses increased 45.2% primarily due to a 25% increase in Transaction count and an increase in the proportion of our program-managed Visa gift cards sold in our US Retail segment and open loop incentive cards sold in our Incentives & Rewards segment from our acquisitions of Parago and CardLab and growth of IntelliSpend, which have higher Processing and services expense. As a result, processing and services increased as a percentage of Total operating revenues to 17.7% for the second quarter of 2015 from 16.0% for the second quarter of 2014. The \$20.5 million increase includes increases of \$8.0 million for our card program management services, including card production, redemption transaction processing and customer care primarily for our Visa gift, PayPower GPR and open loop incentive cards; \$4.9 million for technology and operations personnel costs, including employee and contractor compensation, benefits and travel related costs; \$4.9 million for our technology infrastructure, including depreciation of capitalized software and related hardware, data center lease, hosting and connectivity, activation transaction processing and other equipment costs; and \$2.7 million net increase in other costs.

Sales and Marketing

Sales and marketing expenses primarily increased due to a \$17.9 million increase in program marketing and development expenses, most of which resulted from the \$15.1 million increase in marketing revenue in Program, interchange, marketing and other fees. Sales and marketing expenses also increased due to a \$3.6 million increase in personnel costs, including employee compensation, benefits and travel related costs, primarily from our acquisitions of Parago and CardLab.

Costs of Products Sold

Costs of products sold increased due to a \$10.3 million increase in Cardpool costs, partially offset by a \$3.7 million decrease in other costs. Costs of products sold decreased to 92.9% of product sales for the 12 weeks ended June 20, 2015 compared to 93.8% for the 12 weeks ended June 14, 2014 primarily due to an increase in the gross margin percentage for Cardpool, partially offset by a decrease in gross margin for telecom handsets.

General and Administrative

General and administrative expenses increased primarily due to a \$4.7 million increase in personnel costs, including employee compensation, benefits and travel related costs, \$3.9 million for the reversal of our patent litigation reserve for InComm which we recorded in the second quarter of 2014 and \$1.8 million increase in other net costs. The increase in personnel costs includes an increase of \$2.7 million for stock-based compensation expense, reflecting increased equity awards granted as well as the impact of accelerated expense recognition for the retirement provision for awards granted during 2015 (see Note 7—Stock Based Compensation in the notes to our condensed consolidated financial statements).

Amortization of Acquisition Intangibles

Amortization expense for the second quarter of 2015 increased due to the inclusion of the amortization of intangibles from Parago, CardLab and Incentec, partially offset by lower amortization from IntelliSpend due to the amortization of its intangible assets on an accelerated basis.

Change in Fair Value of Contingent Consideration

The decrease in the estimated fair value of contingent consideration for the second quarter of 2015 relates to our CardLab contingent consideration liability, reflecting the projected failure of financial targets to be met relating to the launch of incentive programs during the contingent earn-out measurement period (see Note 4—Fair Value Measurements in the notes to our condensed consolidated financial statements).

Table of Contents

Other Income (Expense) and Income Tax Expense

The following table sets forth our consolidated other income (expense), and income tax expense and effective tax rates for the 12 weeks ended June 20, 2015 and June 14, 2014.

	12 weeks ended		Change	
	June 20, 2015	June 14, 2014		
	(in thousands, except percentages)			
OTHER INCOME (EXPENSE):				
Interest income and other income (expense), net	\$284	\$353	\$(69)	(19.5)%
Interest expense	(2,578)	(956)	(1,622)	169.7%
Total other income (expense)	\$(2,294)	\$(603)	\$(1,691)	280.4%
INCOME TAX EXPENSE	\$5,105	\$3,275	\$1,830	55.9%
EFFECTIVE TAX RATE	64.5%	39.3%	25.2%	%

Other Income (Expense)

Other income (expense) consists of Interest income and other income (expense), net and Interest expense. Interest income and other income (expense), net includes interest income earned primarily on short-term cash investments as well as foreign currency transaction gains and losses and other non-operating gains and losses. Interest expense includes interest charged under our Credit Agreement, which we entered into during the second quarter of 2014, and the amortization of deferred financing costs and the discount on our term loan from our Credit Agreement. Interest expense increased due to higher amounts of outstanding debt in the second quarter of 2015 resulting from increases in our note payable during the fourth quarter of 2014 and higher use of our revolving line of credit.

Income Tax Expense

Our effective rates were 64.5% and 39.3% for the second quarter of 2015 and 2014, respectively. The effective rate for the second quarter of 2015 was higher due to a net reduction in the value of our deferred tax assets from changes in certain state tax apportionment laws (which resulted in a lower blended rate applicable to the deferred tax assets), partially offset by nontaxable income from the noncash credit for the change in fair value of contingent consideration.

Table of Contents

Adjusted Effective Income Tax Rate

Our Adjusted net income adjusts Net income for certain noncash items, including certain amounts that are nontaxable or nondeductible for income tax purposes, including i) the change in the fair value of contingent consideration, ii) certain amounts of distribution partner mark-to-market expense and iii) certain amounts of stock-based compensation for certain executives that are subject to IRS limitations as a result of our Offering. These noncash items also include the amortization of intangible assets from business combinations which have no cash tax impact from the offsetting amortization of deferred tax liabilities but may impact our effective tax rate due to jurisdictional mix. Additionally, changes in tax laws may significantly adjust the value of our deferred tax assets that we recognized for our step-up in basis, and we recognize such adjustments in the quarter the tax law changes, even though the impact on our cash flows is amortized over 15 years. As such, we have presented in the table below reconciliations from our effective income tax rate to our Adjusted effective income tax rate used in the determination of our Adjusted net income for the 12 weeks ended June 20, 2015 and June 14, 2014, which we believe provides a clearer understanding of our operational performance by removing the impact of such nontaxable items, nondeductible items, other noncash items and changes in the value of our deferred tax assets for step-up in basis that we do not consider indicative of our core operating performance within the period presented. We view our Adjusted effective income tax rate based on Adjusted tax expense before cash tax benefits since these cash tax benefits are not indicative of our underlying effective tax rate. Please see "—Liquidity and Capital Resources—Cash Flows from Operating Activities" and Note 9—Income Taxes in our condensed consolidated financial statements for additional information.

	12 weeks ended			
	June 20, 2015	June 14, 2014		
	(in thousands, except percentages)			
Income before income tax expense	\$7,912	\$8,338		
Income tax expense	\$5,105	\$3,275		
Effective income tax rate	64.5	%	39.3	%
Adjusted income before income tax expense	\$18,763	\$14,771		
Adjusted income tax expense before realization of cash tax benefits	\$7,066	\$5,623		
Adjusted effective income tax rate	37.7	%	38.1	%

Our Adjusted effective income tax rates were 37.7% and 38.1% for the second quarter of 2015 and 2014, respectively. Our Adjusted effective income tax rate was lower due to benefit from foreign rate differential resulting from jurisdictional mix of pre-tax income and lower amounts of non-deductible executive compensation, which collectively decreased our Adjusted effective income tax rate by 0.7%. The lower Adjusted effective income tax rate for the second quarter of 2015 was partially offset by certain discrete tax expenses related to repatriation of foreign earnings, net of benefit from lower operating losses of certain foreign subsidiaries for which we do not recognize an income tax benefit, which are expected to have an immaterial impact on our annual Adjusted effective income tax rate.

Table of Contents

Comparison of the 24 Weeks Ended June 20, 2015 and June 14, 2014.

The fiscal periods presented in the accompanying tables below and throughout this Results of Operations section consist of the 24-week periods ended June 20, 2015 and June 14, 2014.

The following table sets forth the revenue and expense amounts as a percentage of total operating revenues by the line items in our condensed consolidated statements of income for the 24 weeks ended June 20, 2015 and June 14, 2014.

	24 Weeks Ended June 20, 2015	% of Total Operating Revenues		24 Weeks Ended June 14, 2014	% of Total Operating Revenues	
	(in thousands, except percentages)					
OPERATING REVENUES:						
Commissions and fees	\$477,847	69.1	%	\$394,436	76.3	%
Program, interchange, marketing and other fees	153,327	22.2	%	76,086	14.7	%
Product sales	60,805	8.8	%	46,537	9.0	%
Total operating revenues	691,979	100.0	%	517,059	100.0	%
OPERATING EXPENSES:						
Partner distribution expense	332,341	48.0	%	272,735	52.7	%
Processing and services	130,026	18.8	%	86,939	16.8	%
Sales and marketing	106,699	15.4	%	74,452	14.4	%
Costs of products sold	57,016	8.2	%	44,799	8.7	%
General and administrative	40,050	5.8	%	25,537	4.9	%
Transition and acquisition	816	0.1	%	34	—	%
Amortization of acquisition intangibles	11,477	1.7	%	7,835	1.5	%
Change in fair value of contingent consideration	(7,567)	(1.1))%	—	—	%
Total operating expenses	670,858	96.9	%	512,331	99.1	%
OPERATING INCOME	21,121	3.1	%	4,728	0.9	%
OTHER INCOME (EXPENSE):						
Interest income and other income (expense), net	(517)	(0.1))%	(56)	—	%
Interest expense	(5,335)	(0.8))%	(1,001)	—	%
INCOME BEFORE INCOME TAX EXPENSE	15,269	2.2	%	3,671	0.7	%
INCOME TAX EXPENSE	7,725	1.1	%	1,492	0.3	%
NET INCOME BEFORE ALLOCATION TO NON-CONTROLLING INTERESTS	7,544	1.1	%	2,179	0.4	%
Net loss attributable to non-controlling interests, net of tax	66	—	%	96	—	%
NET INCOME ATTRIBUTABLE TO BLACKHAWK NETWORK HOLDINGS, INC.	\$7,610	1.1	%	\$2,275	0.4	%

Although our Chief Operating Decision Maker (CODM) reviews information regarding segment profit for our three reportable segments of US Retail, International Retail and Incentives & Rewards, segment profit for US Retail excludes certain sales, marketing and operations personnel costs used by that segment in generating revenues, whereas such costs are included in segment profit for International Retail and Rewards & Incentives. Additionally, US Retail and International Retail utilize shared costs for technology personnel and related depreciation and amortization of developed technology and related hardware, which we do not include in the determination of segment profit, but we do include such costs in the determination of segment income for Incentives & Rewards (see Note 11—Segment Reporting for additional information). Accordingly, in the following detailed discussions of our operating results, we discuss Total operating revenues, Partner distribution expense and Operating revenues, net of Partner distribution expense for our three reportable segments and discuss our remaining operating expenses at the consolidated level.

Table of Contents

Operating Revenues, Partner Distribution Expense and Operating Revenues, net of Partner Distribution Expense
The following table sets forth our consolidated Total operating revenues, Partner distribution expense and Operating revenues, net of Partner distribution expense for the 24 weeks ended June 20, 2015 and June 14, 2014.

	24 weeks ended		Change		
	June 20, 2015	June 14, 2014			
	(in thousands, except percentages)				
OPERATING REVENUES:					
Commissions and fees	\$477,847	\$394,436	\$83,411	21.1	%
Program, interchange, marketing and other fees	153,327	76,086	77,241	101.5	%
Product sales	60,805	46,537	14,268	30.7	%
Total operating revenues	\$691,979	\$517,059	\$174,920	33.8	%
Partner distribution expense	332,341	272,735	59,606	21.9	%
Operating revenues, net of Partner distribution expense	\$359,638	\$244,324	\$115,314	47.2	%

US Retail Segment

The following table sets forth our Total operating revenues, Partner distribution expense and Operating revenues, net of Partner distribution expense and related key operating statistics for our US Retail segment for the 24 weeks ended June 20, 2015 and June 14, 2014.

	24 weeks ended		Change		
	June 20, 2015	June 14, 2014			
	(in thousands, except percentages)				
Total operating revenues	\$445,043	\$367,713	\$77,330	21.0	%
Partner distribution expense	211,738	186,791	24,947	13.4	%
Operating revenues, net of Partner distribution expense	\$233,305	\$180,922	\$52,383	29.0	%
Transaction dollar volume	\$4,269,865	\$3,528,558	\$741,307	21.0	%
Prepaid and processing revenues as a percentage of transaction dollar volume	8.6	% 9.0	% (0.4)% (4.4)%
Partner distribution expense as a percentage of prepaid and processing revenues	57.5	% 59.1	% (1.6)% (2.7)%

Our Operating revenues, net of partner distribution expense increased primarily due to the increase in our Transaction dollar volume and decrease in Partner distribution expense as a percentage of prepaid and processing revenue, partially offset by a decrease in Prepaid and processing revenue as a percentage of transaction dollar volume:

Transaction dollar volume—Increased due to higher sales of prepaid products through our retail distribution partner network from increased per-store productivity through most of our network and expansion of our retail network, as well as an increase in sales through our online distribution channel.

Prepaid and processing revenues as a percentage of transaction dollar volume—Decreased due to increases in the proportion of program-managed Visa gift products sold and a decrease in prepaid and processing revenues as a percentage of transaction dollar volume for open loop gift products sold. The total of the consumer purchase fees and resulting program management fees, interchange and other fees that we earn from our program management services to issuing banks on these products (collectively, program revenues, presented in Program, interchange, marketing and other fees) is less than the average content provider commissions we receive on the sale of closed loop gift and telecom products. Additionally, the expanded availability of variable load Visa gift products decreased the prepaid and processing revenue rate in 2015 as these products have a fixed consumer fee and higher average transaction values.

Partner distribution expense as a percentage of prepaid and processing revenues—Decreased due to increases in the proportion of program managed Visa gift and financial services products sold, as well as a decrease in noncash distribution partner warrant amortization expense. We share a smaller portion of our total revenues with our retail distribution partners for open loop products as compared to the portion of content provider commissions for closed loop and telecom products that we pay to our retail distribution partners as distribution partner commissions, mainly due to the higher processing and services expenses we incur related to the open loop products.

Table of Contents

Our Operating revenues and Operating revenues, net of Partner distribution expense also increased due to a 61.2%, or \$19.3 million, increase in sales from Cardpool (included in Product sales) and a \$10.7 million increase in marketing revenue (with offsetting expense in Sales and marketing), with minimal impact from other product sales.

International Retail

The following table sets forth our Total operating revenues, Partner distribution expense and Operating revenues, net of Partner distribution expense and related key operating statistics for our International Retail segment for the 24 weeks ended June 20, 2015 and June 14, 2014.

	24 weeks ended				
	June 20, 2015	June 14, 2014	Change		
	(in thousands, except percentages)				
Total operating revenues	\$ 167,578	\$ 126,807	\$ 40,771	32.2	%
Partner distribution expense	112,606	82,562	30,044	36.4	%
Operating revenues net of Partner distribution expense	\$ 54,972	\$ 44,245	\$ 10,727	24.2	%
Transaction dollar volume	\$ 1,304,802	\$ 1,032,185	\$ 272,617	26.4	%
Prepaid and processing revenues as a percentage of transaction dollar volume	11.0	% 10.8	% 0.2	% 1.9	%
Partner distribution expense as a percentage of prepaid and processing revenues	78.5	% 74.4	% 4.1	% 5.5	%

Our Operating revenues, net of Partner distribution expense increased primarily due to the increase in our Transaction dollar volume and an increase in Prepaid and processing revenue as a percentage of transaction dollar volume, partially offset by an increase in Partner distribution expense as a percentage of prepaid and processing revenue:

Transaction dollar volume—Increased primarily due to sales through our sub-distributor relationships in Japan, South Korea and Singapore which was partially offset by decreases in sales through our sub-distributor relationship in South Africa. Transaction dollar volume also increased due to increases in Germany, Mexico and the UK, partially offset by a decrease in Australia. Additionally, transaction dollar volume was negatively impacted by changes in foreign exchange rates. On a constant currency basis, transaction dollar volume increased 47.1%.

Prepaid and processing revenues as a percentage of transaction dollar volume—Increased due to an increase in the proportion of products sold through sub-distributor relationships, which sell a mix of products with higher content provider commissions than our retail distribution partners.

Partner distribution expense as a percentage of prepaid and processing revenues—Increased due to increases in the proportion of our products sold through sub-distributor relationships for which we share a substantially larger portion of our commissions and fees revenue, but also incur minimal other operating expenses.

Our Operating revenues and Operating revenues net of Partner distribution expense also increased due to a \$10.4 million increase in marketing revenues, largely offset by a \$2.1 million decrease in card production sales.

Table of Contents

Incentives & Rewards

The following table sets forth our Total operating revenues, Partner distribution expense and Operating revenues, net of Partner distribution expense and related key operating statistics for our Incentives & Rewards segment for the 24 weeks ended June 20, 2015 and June 14, 2014.

	24 weeks ended					
	June 20, 2015	June 14, 2014	Change			
	(in thousands, except percentages)					
Total operating revenues	\$79,358	\$22,539	\$56,819	252.1	%	
Partner distribution expense	7,997	3,382	4,615	136.5	%	
Operating revenues net of Partner distribution expense	\$71,361	\$19,157	\$52,204	272.5	%	
Transaction dollar volume	\$917,857	\$246,617	\$671,240	272.2	%	
Prepaid and processing revenues as a percentage of transaction dollar volume	8.4	% 9.1	% (0.7)% (7.7)%	
Partner distribution expense as a percentage of prepaid and processing revenues	10.4	% 15.0	% (4.6)% (30.7)%	

Our Operating revenues, net of Partner distribution expense increased primarily due to the increase in our Transaction dollar volume, increase in Prepaid and processing revenue as a percentage of transaction dollar volume and a decrease in Partner distribution expense as a percentage of prepaid and processing revenue:

• Transaction dollar volume—Increased due to increases in sales of prepaid products through IntelliSpend and our acquisitions of Parago and CardLab in the second half 2014.

• Prepaid and processing revenues as a percentage of transaction dollar volume—Decreased due to reduced fees earned on certain incentive cards and an adjustment for fees related to prior periods that were paid to us by one of our issuing banks

• Partner distribution expense as a percentage of prepaid and processing revenue—Decreased due to a smaller proportion of transaction volume sold through business clients for which we recognize net pricing discounts as an expense.

Operating Expenses

The following table sets forth our consolidated operating expenses for the 24 weeks ended June 20, 2015 and June 14, 2014.

	24 weeks ended					
	June 20, 2015	June 14, 2014	Change			
	(in thousands, except percentages)					
OPERATING EXPENSES:						
Partner distribution expense	332,341	272,735	59,606	21.9	%	
Processing and services	130,026	86,939	43,087	49.6	%	
Sales and marketing	106,699	74,452	32,247	43.3	%	
Costs of products sold	57,016	44,799	12,217	27.3	%	
General and administrative	40,050	25,537	14,513	56.8	%	
Transition and acquisition	816	34	782	2,300.0	%	
Amortization of acquisition intangibles	11,477	7,835	3,642	46.5	%	
Change in fair value of contingent consideration	(7,567) —	(7,567) N/M		
Total operating expenses	\$670,858	\$512,331	\$158,527	30.9	%	

Table of Contents

Partner distribution expense—Please see our discussion of Operating revenues, net of Partner distribution expense and Partner distribution expense as a percentage of prepaid and processing revenues for our reportable segments above.

Processing and Services

Processing and services expenses increased 49.6% primarily due to a 29.4% increase in Transaction count and an increase in the proportion of our program-managed Visa gift in our US Retail segment and open loop incentive cards sold in our Incentives & Rewards segment from our acquisitions of Parago and CardLab and growth of InteliSpend, which have higher Processing and services expense. As a result, processing and services increased as a percentage of Total operating revenues to 18.8% for the first 24 weeks of 2015 from 16.8% for the first 24 weeks of 2014. The \$43.1 million increase includes increases of \$17.7 million for our card program management services, including card production, redemption transaction processing and customer care primarily for our Visa gift, PayPower GPR and open loop incentive cards; \$10.3 million for technology and operations personnel costs, including employee and contractor compensation, benefits and travel related costs; \$8.8 million for our technology infrastructure, including depreciation of capitalized software and related hardware, data center lease, hosting and connectivity, activation transaction processing and other equipment costs; and \$6.3 million net increase in other costs.

Sales and Marketing

Sales and marketing expenses primarily increased due to a \$24.5 million increase in program marketing and development expenses, which resulted from the \$21.6 million increase in marketing revenue in Program, interchange, marketing and other fees. Sales and marketing expenses also increased due to a \$6.9 million increase in personnel costs, including employee compensation, benefits and travel related costs, primarily from our acquisitions of Parago and CardLab, and a \$0.8 million net increase in other costs.

Costs of Products Sold

Costs of products sold increased due to a \$16.3 million increase in Cardpool costs, partially offset by a \$4.1 million decrease in other costs. Costs of products sold decreased to 93.8% of product sales for the first 24 weeks of 2015 compared to 96.3% for the first 24 weeks of 2014 primarily due to an increase in the gross margin percentage for Cardpool, partially offset by a decrease in gross margin for telecom handsets.

General and Administrative

General and administrative expenses increased primarily due to a \$8.6 million increase in personnel costs, including employee compensation, benefits and travel related costs, \$3.9 million for the reversal of our patent litigation reserve for InComm which we recorded in the second quarter of 2014 and \$2.0 million increase in other net costs. The increase in personnel costs includes an increase of \$3.7 million for stock-based compensation expense, reflecting increased equity awards granted as well as the impact of accelerated expense recognition for the retirement provision for awards granted during 2015 (see Note 7—Stock Based Compensation in the notes to our condensed consolidated financial statements).

Amortization of Acquisition Intangibles

Amortization expense for the first 24 weeks of 2015 increased due to inclusion of amortization of intangibles from Parago, CardLab and Incentec, partially offset by lower amortization from InteliSpend due to the amortization of its intangible assets on an accelerated basis.

Change in Fair Value of Contingent Consideration

The decrease in the estimated fair value of contingent consideration for the first 24 weeks of 2015 relates to our CardLab contingent consideration liability, reflecting the projected failure of financial targets to be met relating to the launch of incentive programs during the contingent earn-out measurement period (see Note 4—Fair Value Measurements in the notes to our condensed consolidated financial statements).

Table of Contents

Other Income (Expense) and Income Tax Expense

The following table sets forth our consolidated other income (expense), and income tax expense and effective tax rates for the 24 weeks ended June 20, 2015 and June 14, 2014.

	24 weeks ended		Change		
	June 20, 2015	June 14, 2014			
	(in thousands, except percentages)				
OTHER INCOME (EXPENSE):					
Interest income and other income (expense), net	\$ (517)) \$ (56)) \$ (461)) 823.2	%
Interest expense	(5,335)) (1,001)) (4,334)) 433.0	%
Total other income (expense)	\$ (5,852)) \$ (1,057)) \$ (4,795)) 453.6	%
INCOME TAX EXPENSE	\$ 7,725	\$ 1,492	\$ 6,233	417.8	%
EFFECTIVE TAX RATE	50.6	% 40.6	% 10.0	%	

Other Income (Expense)

Other income (expense) consists of Interest income and other income (expense), net and Interest expense. Interest income and other income (expense), net includes interest income earned primarily on short-term cash investments as well as foreign currency transaction gains and losses and other non-operating gains and losses. Interest expense includes interest charged under our Credit Agreement, which we entered into during the second quarter of 2014, and the amortization of deferred financing costs and the discount on our term loan from our Credit Agreement. Interest expense increased during the first 24 weeks of 2015 since we had only minimal amounts of interest expense in the first quarter of 2014 from our revolving line of credit with Safeway (which we terminated upon entering into our Credit Agreement) and due to increases in our note payable during the fourth quarter of 2014 and higher use of our revolving line of credit.

Income Tax Expense

Our effective rates were 50.6% and 40.6% for the first 24 weeks of 2015 and 2014, respectively. The effective rate for the first 24 weeks of 2015 was higher due to a net reduction in the value of our deferred tax assets from changes in certain state tax apportionment laws (which resulted in a lower blended rate applicable to the deferred tax assets), partially offset by nontaxable income from the noncash credit for the change in fair value of contingent consideration.

Table of Contents

Adjusted Effective Income Tax Rate

Our Adjusted net income adjusts Net income for certain noncash items, including certain amounts that are nontaxable or nondeductible for income tax purposes, including i) the change in the fair value of contingent consideration, ii) certain amounts of distribution partner mark-to-market expense and iii) certain amounts of stock-based compensation for certain executives that are subject to IRS limitations as a result of our Offering. These noncash items also include the amortization of intangible assets from business combinations which have no cash tax impact from the offsetting amortization of deferred tax liabilities but may impact our effective tax rate due to jurisdictional mix. Additionally, changes in tax laws may significantly adjust the value of our deferred tax assets that we recognized for our step-up in basis, and we recognize such adjustments in the quarter the tax law changes, even though the impact on our cash flows is amortized over 15 years. As such, we have presented in the table below reconciliations from our effective income tax rate to our Adjusted effective income tax rate used in the determination of our Adjusted net income for the first 24 weeks of 2015 and 2014, which we believe provides a clearer understanding of our operational performance by removing the impact of such nontaxable items, nondeductible items, other noncash items and changes in the value of our deferred tax assets for step-up in basis that we do not consider indicative of our core operating performance within the period presented. We view our Adjusted effective income tax rate based on Adjusted tax expense before cash tax benefits since these cash tax benefits are not indicative of our underlying effective tax rate. Please see "—Liquidity and Capital Resources—Cash Flows from Operating Activities" and Note 9—Income Taxes in our condensed consolidated financial statements for additional information.

	24 weeks ended			
	June 20, 2015	June 14, 2014		
	(in thousands, except percentages)			
Income before income tax expense	\$15,269		\$3,671	
Income tax expense	\$7,725		\$1,492	
Effective income tax rate	50.6	%	40.6	%
Adjusted income before income tax expense	\$33,969		\$20,883	
Adjusted income tax expense before realization of cash tax benefits	\$12,607		\$7,974	
Adjusted effective income tax rate	37.1	%	38.2	%

Our Adjusted effective income tax rates were 37.1% and 38.2% for the first 24 weeks of 2015 and 2014, respectively. Our Adjusted effective income tax rate was lower due to benefit from foreign rate differential resulting from jurisdictional mix of pre-tax income and lower amounts of non-deductible executive compensation, which collectively decreased our Adjusted effective income tax rate by 0.7%. The lower Adjusted effective income tax rate for the first 24 weeks of 2015 was partially offset by certain discrete tax expenses related to repatriation of foreign earnings, net of benefit from lower operating losses of certain foreign subsidiaries for which we do not recognize an income tax benefit, which will have an immaterial impact on our annual Adjusted effective income tax rate.

Table of Contents

Liquidity and Capital Resources

The following table sets forth the major sources and uses of cash for the 24 weeks ended June 20, 2015 and June 14, 2014.

	24 weeks ended	
	June 20, 2015	June 14, 2014
	(in thousands)	
Net cash used in operating activities	\$(599,695)	\$(411,377)
Net cash used in investing activities	(23,811)	(15,690)
Net cash provided by (used in) financing activities	(6,536)	176,498
Effect of exchange rate changes on cash and cash equivalents	(4,840)	(84)
Net decrease in cash and cash equivalents	\$(634,882)	\$(250,653)

Adjusted Net Cash Used in Operating Activities and Free Cash Flow

Adjusted net cash used in operating activities is calculated as the net cash used in operating activities adjusted to exclude the impact from changes in Settlement receivables, Settlement payables and Consumer and customer deposits. Free cash flow is calculated as Adjusted net cash used by operating activities, less Expenditures for property, equipment and technology. Cash from the sale of prepaid products is held for a short period of time and then remitted, less our commissions, to our content providers, and is significantly impacted by the portion of gift card sales that occur in late December. Because this cash flow is temporary and highly seasonal, it is not available for other uses is therefore excluded from our calculations of Adjusted net cash used in operating activities and Free cash flow. Additionally, we receive funds from consumers or business clients for prepaid products that we issue or hold on their behalf prior to the issuance of prepaid products. We also view this cash flow as temporary and not available for other uses and therefore exclude it from our calculations of Adjusted net cash used in operating activities and Free cash flow. Free cash flow provides information regarding the cash that our business generates without the fluctuations resulting from the timing of cash inflows and outflows from these settlement activities, which we believe is useful to understanding our business and assessing our ability to fund our capital expenditures and repay amounts borrowed under our term loan. We may use our Free cash flow for, among other things, making investment decisions and managing our capital structure. Please see “—Cash Flows from Operating Activities” for additional analysis of Adjusted net cash flows used in operating activities. The following table sets forth the calculations of our Adjusted net cash flow used in operating activities and Free cash flow for the 24 weeks ended June 20, 2015 and June 14, 2014.

	24 weeks ended	
	June 20, 2015	June 14, 2014
	(in thousands)	
Net cash used in operating activities	\$(599,695)	\$(411,377)
Changes in settlement payables and consumer and customer deposits, net of settlement receivables	633,508	409,666
Adjusted net cash provided by (used in) operating activities (1)	33,813	(1,711)
Expenditures for property, equipment and technology	(25,622)	(18,241)
Free cash flow (1)	\$8,191	\$(19,952)

Our Adjusted net cash flow used in operating activities and Free cash flow are non-GAAP financial measures.

Generally, a non-GAAP financial measure is a numerical measure of a company’s performance, financial position or cash flow that either excludes or includes amounts that are not normally excluded or included in the most directly comparable measure calculated and presented in accordance with GAAP. This measure, however, should be considered in addition to, and not as a substitute for or superior to, cash flows or other measures of the financial performance prepared in accordance with GAAP.

Table of Contents

Cash Flows from Operating Activities

Our use of cash for Adjusted net cash used in operating activities, which removes the impact on operating cash flow from the timing of cash settlement of Settlement receivables, Settlement payables and Consumer and customer deposits, increased to a source of cash of \$33.8 million in the first 24 weeks of 2015 from a use of cash of \$1.7 million in the first 24 weeks of 2014 . This \$35.5 million source of cash reflects a 51.3%, or \$20.5 million, increase in net income, adjusted for noncash reconciling items (excluding deferred income taxes), to \$60.5 million from \$40.0 million, reflecting our 47.2% increase in operating revenues, net of partner distribution expense, and increased leverage of personnel costs. Additionally, our use of cash for income tax activities (deferred income taxes, excess tax benefits and income taxes, net) decreased by \$11.1 million to a use of cash of \$3.3 million in the first 24 weeks of 2015 from \$14.4 million in the first 24 weeks of 2014, which primarily reflects a decrease in our income tax payments of \$8.1 million from \$14.5 million to \$6.4 million, primarily as a result of our Section 336(e) Election (see Note 9—Income Taxes for additional information).

Cash Flows from Investing Activities

The net cash used in investing activities for the first 24 weeks of 2015 totaled \$23.8 million, which included \$25.6 million for expenditures for property, equipment and technology, partially offset by \$1.8 million for the change in restricted cash which was used to pay our CardLab contingent consideration liability. The net cash used in investing activities for the first 24 weeks of 2014 totaled \$15.7 million, which included expenditures for property, equipment and technology of \$18.2 million, offset by a net receipt of \$2.6 million for the purchase price adjustments related to our acquisitions of Retailo and Intelispend.

Cash Flows from Financing Activities

The net cash used in financing activities for the first 24 weeks of 2015 totaled \$6.5 million, including repayments of \$11.3 million and \$4.5 million for our bank note payable and notes payable to Safeway, respectively, as well as a payment of \$1.8 million for our CardLab acquisition liability. These were offset by cash receipts of \$11.2 million for net employee stock-related activity. The net cash provided by financing activities for the first 24 weeks of 2014 totaled \$176.5 million, including \$172.5 million from the issuance of our note payable, net of issuance costs, and \$4.0 million for net employee stock-related activity.

Cash Repatriation

In the second quarter of 2015, we repatriated \$13.9 million through dividends from our foreign subsidiaries and expect to repatriate \$1.4 million in the third quarter of 2015 because it is tax efficient to do so as a result of our Section 336(e) Election and related elections related to our foreign subsidiaries. We continue to consider the remaining undistributed earnings as permanently reinvested.

Off-Balance Sheet Arrangements

None.

Table of Contents

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

There have been no material changes to our market risk position from the information provided under “Part II, Item 7A. Quantitative and Qualitative Disclosures About Market Risk,” in our Annual Report.

ITEM 4. CONTROLS AND PROCEDURES

Evaluation of Disclosure Controls and Procedures

Our management, with the participation of our Chief Executive Officer and our Chief Financial Officer, evaluated the effectiveness of our disclosure controls and procedures as of June 20, 2015. The term “disclosure controls and procedures,” as defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act, means controls and other procedures of a company that are designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is recorded, processed, summarized, and reported, within the time periods specified in the SEC’s rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is accumulated and communicated to the company’s management, including its principal executive and financial officers, as appropriate to allow timely decisions regarding required disclosure. Based on the evaluation of our disclosure controls and procedures as of June 20, 2015, our Chief Executive Officer and Chief Financial Officer concluded that, as of such date, our disclosure controls and procedures were effective at the reasonable assurance level.

Changes in Internal Control over Financial Reporting

In October 2014, we completed the acquisition of Parago, Inc. (Parago). We are in the process of integrating internal controls at Parago into our control structure. We consider the ongoing integration of Parago to represent a material change in our internal control over financial reporting. With the exception of this change, there was no change in our internal control over financial reporting identified in connection with the evaluation required by Rules 13a-15(d) and 15d-15(d) of the Exchange Act that occurred during the fiscal quarter ended June 20, 2015 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

Inherent Limitations on Effectiveness of Controls

Our management, including our Chief Executive Officer and Chief Financial Officer, believes that our disclosure controls and procedures and internal control over financial reporting are designed to provide reasonable assurance of achieving their objectives and are effective at the reasonable assurance level. However, our management does not expect that our disclosure controls and procedures or our internal control over financial reporting will prevent all errors and all fraud. A control system, no matter how well conceived and operated, can provide only reasonable, not absolute, assurance that the objectives of the control system are met. Further, the design of a control system must reflect the fact that there are resource constraints, and the benefits of controls must be considered relative to their costs. Because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, have been detected. These inherent limitations include the realities that judgments in decision making can be faulty, and that breakdowns can occur because of a simple error or mistake. Additionally, controls can be circumvented by the individual acts of some persons, by collusion of two or more persons or by management override of the controls. The design of any system of controls also is based in part upon certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions. Over time, controls may become inadequate because of changes in conditions, or the degree of compliance with policies or procedures may deteriorate. Because of the inherent limitations in a cost-effective control system, misstatements due to error or fraud may occur and not be detected.

Table of Contents

PART II. OTHER INFORMATION

ITEM 3. LEGAL PROCEEDINGS

We are involved from time to time in various legal proceedings arising in the ordinary course of business, including the matter described below. Although the outcome of any pending matters, including the matter described below, and the amount, if any, of our ultimate liability and any other forms of remedies with respect to these matters, cannot be determined or predicted with certainty, we currently do not believe that it is probable that the resolution of any of these matters would result in any liability that would have a material adverse effect on our results of operations or financial condition.

On March 30, 2015, Greg Haney in his capacity as Seller Representative for CardLab, Inc. filed a lawsuit against us in the Delaware Chancery Court (CardLab, Inc. v. Blackhawk Network Holdings, Inc., Case No. 10851). The complaint generally alleges that we failed to disclose material information relating to a potential earn-out payment in connection with our acquisition of CardLab, Inc. in 2014. Following analysis, we believe that the suit is without merit and that the likelihood of loss is remote, and we intend to vigorously defend ourselves against these claims. On June 8, 2015, we filed a motion to dismiss the complaint. On June 22, 2015, the plaintiff filed an amended complaint. We believe that the amended complaint has no impact on our evaluation of the merits of this lawsuit. On July 7, 2015, we filed a motion to dismiss the case in its entirety.

ITEM 1A. RISK FACTORS

Our business is subject to many risks and uncertainties, which may materially and adversely affect our business, prospects, financial condition and results of operations. These risk factors are disclosed in “Item 1A. Risk Factors” in our Annual Report on Form 10-K and the risk factors set forth below, which supplement the risk factors previously disclosed. Additional risks or uncertainties not presently known to us or that we currently deem immaterial may also harm our business.

Due to the conversion of our Class B common stock on May 21, 2015 into a single class of common stock, we are restating the risk factors included under the heading “Risks Related to Ownership of Our Common Stock” in our Annual Report on Form 10-K as follows.

Risks Related to Ownership of Our Common Stock

The market prices of our common stock may be volatile, which could cause the value of an investment in our stock to decline.

The market price of our common stock may fluctuate substantially due to a variety of factors, many of which are beyond our control. Factors that may contribute to fluctuations in the market prices of our common stock include:

- failure to sustain an active, liquid trading market for our shares;
- changes in financial estimates or recommendations by securities analysts or failure to meet analysts’ performance expectations;
- changes in market valuations of similar companies;
- changes in our capital structure, such as future issuances of securities or the incurrence of debt;
- sales of our capital stock by our directors or executive officers;
- actions by or changes in our relationship with Safeway;
- the gain or loss of significant distribution partners or content providers;
- actual or anticipated developments in our business or our competitors’ businesses, such as announcements by us or our competitors of significant contracts, acquisitions or strategic alliances, or in the competitive landscape generally;
- litigation involving us, our industry or both;
- additions or departures of key personnel;
- regulatory developments in the United States and/or foreign countries;
- investors’ general perception of us; and
- changes in general economic, industry and market conditions.

The stock markets in general have experienced substantial volatility that has often been unrelated to the operating performance of particular companies. These types of broad market fluctuations may adversely affect the trading price of our common stock.

In the past, stockholders have sometimes instituted securities class action litigation against companies following periods of volatility in the market price of their securities. Any similar litigation against us could result in substantial costs, divert management's attention as well as our other resources and could have a material adverse effect on our business, results of operations and financial condition.

We incur significant costs as a public company and laws and regulations applicable to public companies may divert management's attention and affect our ability to attract and retain qualified board members.

As a public company, we incur significant legal, accounting and other expenses that we did not incur as a private company, including costs associated with public company reporting requirements. We also incur costs associated with the Sarbanes-Oxley Act of 2002 (the Sarbanes-Oxley Act), the Dodd-Frank Act and related rules implemented or to be implemented by the SEC and the NASDAQ Stock Market. The expenses incurred by public companies generally for reporting and corporate governance purposes have been increasing. The rules and regulations associated with being a public company also may make it more difficult or costly for us to obtain certain types of insurance, including director and officer liability insurance, and we may be forced to accept constraints on policy limits and coverage or incur substantially higher costs to obtain coverage. These laws and regulations could also make it more difficult for us to attract and retain qualified persons to serve on our board of directors, our board committees or as our executive officers and may divert management's attention. Furthermore, if we are unable to satisfy our obligations as a public company, we could be subject to delisting of our common stock, fines, sanctions and other regulatory action and potentially civil litigation.

We are required to assess our internal control over financial reporting on an annual basis and any future adverse findings from such assessment could result in a loss of investor confidence in our financial reports, significant expenses to remediate any internal control deficiencies and ultimately have an adverse effect on the market prices of our common stock.

We are required, under Section 404 of the Sarbanes-Oxley Act, to furnish a report by management on, among other things, the effectiveness of our internal control over financial reporting. This assessment must include disclosure of any material weaknesses identified by our management in our internal control over financial reporting, as well as an opinion from our independent registered public accounting firm on the effectiveness of our internal control over financial reporting. A material weakness is a control deficiency or combination of control deficiencies that results in more than a remote likelihood that a material misstatement of annual or interim financial statements will not be prevented or detected.

The rules governing the standards that must be met for management to assess our internal control over financial reporting are complex and require significant documentation, testing and possible remediation. We may not be able to complete our evaluation, testing and any required remediation in a timely fashion. During the evaluation and testing process, if we identify one or more material weaknesses in our internal control over financial reporting, we will be unable to assert that our internal controls are effective. We cannot provide any guarantee that there will not be material weaknesses or significant deficiencies in our internal controls. If our internal control over financial reporting is not effective, we could suffer material misstatements in our financial statements and fail to meet our reporting obligations and lose investor confidence in the accuracy and completeness of our financial reports, which would cause the price of our common stock to decline. Additionally, ineffective internal control over financial reporting could expose us to increased risk of fraud or misuse of corporate assets and subject us to potential delisting from the NASDAQ Global Select Market, regulatory investigations, civil or criminal sanctions and class action litigation.

If securities or industry analysts do not publish research or reports about our business, or publish negative reports about our business, our share price and trading volume could decline.

The trading market for our common stock depends, in part, on the research and reports that securities or industry analysts publish about us or our business. If one or more of the analysts who cover us downgrade our stock or publish inaccurate or unfavorable research about our business, our stock price would likely decline. If one or more of these analysts ceases coverage of our company or fails to publish reports on us regularly, demand for our stock could decrease, which might cause our stock price and trading volume to decline.

Our anti-takeover provisions may delay or prevent a change of control, which could adversely affect the prices of our common stock.

Table of Contents

Our amended and restated certificate of incorporation and amended and restated bylaws contain provisions that may make it difficult to remove our board of directors and management and may discourage or delay “change of control” transactions, which could adversely affect the price of our common stock. These provisions include, among others:

a classified board of directors with staggered three-year terms, which may delay the ability of stockholders to change the membership of a majority of our board of directors;

no cumulative voting in the election of directors, which may have an effect to prevent the minority stockholders from electing director candidates

the exclusive right of our board of directors to elect a director to fill a vacancy created by the expansion of the board of directors or the resignation, death or removal of a director, which prevents stockholders from being able to fill vacancies on our board of directors;

a prohibition on stockholder action by written consent, which forces stockholder action to be taken at an annual or special meeting of our stockholders;

special meetings of our stockholders can be called only by the Chairman of the Board or by our corporate secretary at the direction of our board of directors;

advance notice and other requirements that stockholders, must comply with in order to nominate candidates to our board of directors and propose matters to be brought before an annual meeting of our stockholders, which may discourage or deter a potential acquirer from conducting a solicitation of proxies to elect the acquirer’s own slate of directors or otherwise attempting to obtain control of our company;

a majority stockholder vote is required for removal of a director only for cause (and a director may only be removed for cause), and a 75% stockholder vote is required for the amendment, repeal or modification of certain provisions of our certificate of incorporation and bylaws; and

- our board of directors may, without stockholder approval, issue series of preferred stock, or rights to acquire preferred stock, that could dilute the interest of, or impair the voting power of, holders of our common stock or could also be used as a method of discouraging, delaying or preventing a change of control.

Certain anti-takeover provisions under Delaware law also apply to our company. As a result of the Spin-Off, we became subject to Section 203 of the Delaware General Corporation Law. Under Section 203, a corporation may not, in general, engage in a business combination with any holder of 15% or more of its voting stock unless the holder has held the stock for three years or, among other things, the board of directors has approved the transaction. Furthermore, our amended and restated certificate of incorporation specifies that the Court of Chancery of the State of Delaware will be the sole and exclusive forum for most legal actions involving actions brought against us by stockholders. We believe this provision benefits us by providing increased consistency in the application of Delaware law by chancellors particularly experienced in resolving corporate disputes, efficient administration of cases on a more expedited schedule relative to other forums and protection against the burdens of multi-forum litigation. However, the provision may have the effect of discouraging lawsuits against our directors and officers. The enforceability of similar choice of forum provisions in other companies’ certificates of incorporation has been challenged in legal proceedings, and it is possible that, in connection with any applicable action brought against us, a court could find the choice of forum provisions contained in our amended and restated certificate of incorporation to be inapplicable or unenforceable in such action.

We may need to raise additional capital to support our business in the future, and this capital may not be available on acceptable terms or at all, which may prevent us from growing our business.

We may need to raise additional funds to finance our future capital needs, including developing new products and technologies, operating expenses, and to make repayments under the Credit Agreement (e.g., the term loan facility is due and payable in 3 yearly installments beginning March 21, 2015, in the amounts of \$11.25 million, \$37.5 million and \$56.25 million, respectively, with the remaining outstanding balance due on March 28, 2018). If our unrestricted cash and cash equivalents balances and any cash generated from operations are insufficient to meet our future cash needs, we will need to access additional capital to fund our operations. We may also need to raise additional capital to take advantage of new business or acquisition opportunities. We may seek to raise capital by, among other things, issuing additional shares of our common stock or other equity securities or debt securities. If we raise additional funds through the sale of equity securities, these transactions may dilute the value of our outstanding common stock. If we

decide to issue debt securities, such securities may have rights, preferences and privileges senior to our common stock. We may be unable to raise additional funds on terms favorable to us or at all. If financing is not available or is not available on acceptable terms, we may be unable to fund our future needs and we may be required to modify our operating plans to take into account the limitations of available funding, which would harm our ability to maintain or grow our business.

44

Table of Contents

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

Recent Sales of Unregistered Securities

On May 6, 2015, we issued 301,662 shares of Class B common stock to one of our distribution partners as a result of its cashless exercise of an outstanding warrant originally issued on January 5, 2011. The issuance was exempt from registration under the Securities Act in reliance upon Section 4(a)(2) of the Securities Act and Regulation D promulgated thereunder as a transaction by an issuer not involving any public offering.

Issuer Purchases of Equity Securities

From March 29, 2015 through June 20, 2015, we received 204 shares of common stock in the administration of employee stock-based compensation plans.

ITEM 3. DEFAULTS UPON SENIOR SECURITIES

Not applicable.

ITEM 4. MINE SAFETY DISCLOSURES

Not applicable.

ITEM 5. OTHER INFORMATION.

Not applicable.

ITEM 6. EXHIBITS

A list of exhibits filed with this report or incorporated herein by reference is found in the Index to Exhibits immediately following the signature page of this report and is incorporated into this Item 6 by reference.

Table of Contents

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Blackhawk Network Holdings, Inc.

/s/ Jerry Ulrich

Jerry Ulrich

Chief Financial Officer and Chief Administrative Officer

(Principal Financial Officer and Duly Authorized Signatory)

Date: July 28, 2015

Table of Contents

INDEX TO EXHIBITS

Exhibit No	Description of Exhibit	Incorporated by Reference			Filing Date	Filed Herewith
		Form	File No.	Exhibit(s)		
3.1	Second Amended and Restated Certificate of Incorporation of Blackhawk Network Holdings, Inc.	8-A12B/A	001-35882	3.1	May 13, 2015	
4.1	Specimen Stock Certificate	8-A12B/A	001-35882	4.1	May 13, 2015	
10.1	Non-Employee Director Compensation Program (Amended Effective as of May 26, 2015)					X
10.2	Blackhawk Network Holdings, Inc. Deferred Compensation Plan	8-K	001-35882	10.1	May 1, 2015	
10.3	First Amendment to Blackhawk Network Holdings, Inc. 2013 Equity Incentive Award Plan	8-K	001-35882	10.1	May 22, 2015	
10.4	Third Amendment to Credit Agreement dated as of June 19, 2015, by and among Blackhawk Network Holdings, Inc., as borrower, the financial institutions signatory thereto, as lenders, and Wells Fargo Bank, National Association, as administrative agent	8-K	001-35882	10.1	June 23, 2015	
31.1	Certification of Principal Executive Officer Required Under Rules 13a-14(a) and 15d-14(a) of the Securities Exchange Act of 1934, as amended					X
31.2	Certification of Principal Financial Officer Required Under Rules 13a-14(a) and 15d-14(a) of the Securities Exchange Act of 1934, as amended					X
32.1	Certification of Principal Executive Officer Required Under Rule 13a-14(b) of the Securities Exchange Act of 1934, as amended and 18 U.S.C. §1350					X
32.2	Certification of Principal Financial Officer Required Under Rule 13a-14(b) of the Securities Exchange Act of 1934, as amended and 18 U.S.C. §1350					X
101.INS	XBRL Instance Document					X
101.SCH	XBRL Taxonomy Extension Schema					X
101.CAL	XBRL Taxonomy Extension Calculation Linkbase					X
101.DEF	XBRL Taxonomy Extension Definition Linkbase					X
101.LAB	XBRL Taxonomy Extension Label Linkbase					X
101.PRE	XBRL Taxonomy Extension Presentation Linkbase					X

