BOWNE \& CO INC
Form 10-Q
August 06, 2004

# SECURITIES AND EXCHANGE COMMISSION 

Washington, D.C. 20549

Form 10-Q
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QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended June 30, 2004
or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to
Commission File Number 1-5842

## Bowne \& Co., Inc.

(Exact name of registrant as specified in its charter)

Delaware
(State or other jurisdiction of incorporation or organization)

345 Hudson Street
New York, New York
(Address of principal executive offices)

13-2618477
(I.R.S. Employer

Identification Number)

10014
(Zip Code)
(212) 924-5500
(Registrant s telephone number, including area code)

Not Applicable
(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15 (d) of the Securities Exchange Act of 1934 during the preceding 12 months, and (2) has been subject to such filing requirements for the past 90 days. Yes $p$ No o

Indicate by check mark whether the registrant is an accelerated filer (as defined in Exchange Act Rule 12b-2). Yes p No o

The Registrant had 35,270,347 shares of Common Stock outstanding as of July 30, 2004.

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## PART I

## FINANCIAL INFORMATION

## Item 1. Financial Statements

## BOWNE \& CO., INC. AND SUBSIDIARIES

## CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

|  | Three Months Ended June 30, |  |
| :---: | :---: | :---: |
|  | 2004 | Restated 2003 (See Note 3) |
|  | (Unaudited) <br> (In thousands, except per share amounts) |  |
| Revenue | \$ 319,102 | \$ 307,741 |
| Expenses: |  |  |
| Cost of revenue | $(207,678)$ | $(207,307)$ |
| Selling and administrative | $(78,137)$ | $(74,998)$ |
| Depreciation | $(9,092)$ | $(9,923)$ |
| Amortization | (889) | (891) |
| Gain on sale of building | 896 |  |
| Restructuring charges, integration costs and asset impairment charges | $(3,044)$ | $(9,617)$ |
|  | $(297,944)$ | $(302,736)$ |
| Operating income | 21,158 | 5,005 |
| Interest expense | $(2,758)$ | $(2,639)$ |
| Other income (expense), net | 724 | $(1,716)$ |
| Income before income taxes | 19,124 | 650 |
| Income tax expense | $(8,363)$ | (528) |
| Net income | \$ 10,761 | \$ 122 |
| Earnings per share: |  |  |
| Basic | \$ . 30 | \$ . 00 |
| Diluted | \$ . 29 | \$ . 00 |
| Dividends per share | \$ . 055 | \$ . 055 |

See Notes to Condensed Consolidated Financial Statements.

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## BOWNE \& CO., INC. AND SUBSIDIARIES

## CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

|  | Six Months Ended June 30, |  |
| :---: | :---: | :---: |
|  | 2004 | Restated 2003 <br> (See Note 3) |
|  | (Unaudited) <br> (In thousands, except per share amounts) |  |
| Revenue | \$ 608,648 | \$ 563,464 |
| Expenses: |  |  |
| Cost of revenue | $(396,131)$ | $(380,399)$ |
| Selling and administrative | $(153,580)$ | $(145,743)$ |
| Depreciation | $(18,428)$ | $(20,114)$ |
| Amortization | $(1,794)$ | $(1,837)$ |
| Gain on sale of building | 896 |  |
| Restructuring charges, integration costs and asset impairment charges | $(9,127)$ | $(14,809)$ |
|  | $(578,164)$ | $(562,902)$ |
| Operating income | 30,484 | 562 |
| Interest expense | $(5,559)$ | $(4,972)$ |
| Other income (expense), net | 1,144 | $(1,046)$ |
| Income (loss) before income taxes | 26,069 | $(5,456)$ |
| Income tax (expense) benefit | $(12,048)$ | 1,161 |
| Net income (loss) | \$ 14,021 | \$ $(4,295)$ |
| Earnings (loss) per share: |  |  |
| Basic | \$ . 39 | \$ (.13) |
| Diluted | \$ . 38 | \$ (.13) |
| Dividends per share | \$ . 11 | \$ . 11 |

See Notes to Condensed Consolidated Financial Statements.

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BOWNE \& CO., INC. AND SUBSIDIARIES

## CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME



See Notes to Condensed Consolidated Financial Statements.

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## BOWNE \& CO., INC. AND SUBSIDIARIES

## CONDENSED CONSOLIDATED BALANCE SHEETS

|  | $\begin{aligned} & \text { June 30, } \\ & 2004, \end{aligned}$ | $\begin{gathered} \text { December 31, } \\ 2003 \end{gathered}$ |
| :---: | :---: | :---: |
|  | (Unaudited) $\stackrel{\text { In }}{\text { sh }}$ | except tion) |
| ASSETS |  |  |
| Current assets: |  |  |
| Cash and cash equivalents | \$ 14,858 | \$ 17,010 |
| Marketable securities | 103 | 77 |
| Accounts receivable, less allowance for doubtful accounts of $\$ 16,767$ (2004) and $\$ 16,328$ (2003) | 245,102 | 197,903 |
| Inventories | 24,474 | 20,290 |
| Prepaid expenses and other current assets | 36,266 | 34,509 |
| Total current assets | 320,803 | 269,789 |
| Property, plant and equipment at cost, less accumulated depreciation of $\$ 308,097$ (2004) and $\$ 295,574$ (2003) | 120,598 | 134,862 |
| Other noncurrent assets: |  |  |
| Goodwill, less accumulated amortization of \$33,122 (2004) and \$33,293 (2003) | 246,891 | 250,260 |
| Intangible assets, less accumulated amortization of \$10,469 (2004) and \$8,694 (2003) | 40,459 | 42,572 |
| Deferred income taxes | 8,607 | 9,457 |
| Other | 17,643 | 18,502 |
| Total assets | \$755,001 | \$725,442 |
| LIABILITIES AND STOCKHOLDERS | EQUITY |  |
| Current liabilities: |  |  |
| Current portion of long-term debt and other short-term borrowings | \$ 681 | \$ 770 |
| Accounts payable | 45,330 | 46,888 |
| Employee compensation and benefits | 72,922 | 69,385 |
| Accrued expenses and other obligations | 55,303 | 61,901 |
| Total current liabilities | 174,236 | 178,944 |
| Other liabilities: |  |  |
| Long-term debt net of current portion | 149,351 | 139,828 |
| Deferred employee compensation and other | 60,317 | 57,935 |
| Total liabilities | 383,904 | 376,707 |
| Commitments and contingencies |  |  |
| Stockholders equity: |  |  |
| Preferred stock: |  |  |
| Authorized 1,000,000 shares, par value \$.01 |  |  |
| Issuable in series none issued |  |  |
| Common stock: |  |  |
| Authorized 60,000,000 shares, par value \$. 01 |  |  |
| Issued and outstanding, including treasury stock, 40,874,117 shares (2004) and 40,334,233 shares (2003) | 409 | 403 |

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| Additional paid-in capital | 69,262 | 56,882 |
| :--- | :---: | :---: |
| Retained earnings | 333,593 | 323,370 |
| Treasury stock, at cost, 5,681,729 shares (2004) and | $(50,110)$ | $(55,534)$ |
| 6,296,750 shares (2003) | 17,943 | 23,614 |
| Accumulated other comprehensive income, net | $-371,097$ | 348,735 |
| Total stockholders equity | - | - |
| Total liabilities and stockholders equity | $\$ 755,001$ |  |

See Notes to Condensed Consolidated Financial Statements.

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BOWNE \& CO., INC. AND SUBSIDIARIES

## CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

|  | Six Months Ended June 30, |  |  |
| :---: | :---: | :---: | :---: |
|  | 2004 |  | $\begin{gathered} \text { Restated } \\ 2003 \\ \text { (See Note 3) } \end{gathered}$ |
|  | (Unaudited) <br> (In thousands) |  |  |
| Cash flows from operating activities: |  |  |  |
| Net income (loss) | \$ | 14,021 | \$ (4,295) |
| Adjustments to reconcile net income (loss) to net cash used in operating activities: |  |  |  |
| Depreciation |  | 18,428 | 20,114 |
| Amortization |  | 1,794 | 1,837 |
| Asset impairment charges |  | 201 | 249 |
| Gain on sale of building |  | (896) |  |
| Changes in other assets and liabilities, net of discontinued operations and certain non-cash transactions |  | $(49,812)$ | $(66,380)$ |
| Net cash used in operating activities continuing operations |  | $(16,264)$ | $(48,475)$ |
| Cash used in discontinued operations |  | (493) | (977) |
| Net cash used in operating activities |  | $(16,757)$ | $(49,452)$ |
| Cash flows from investing activities: |  |  |  |
| Proceeds from the sale of marketable securities and fixed assets |  | 499 | 993 |
| Proceeds from the sale of building, net |  | 6,731 |  |
| Purchase of property, plant, and equipment |  | $(11,079)$ | $(13,248)$ |
| Net cash used in investing activities |  | $(3,849)$ | $(12,255)$ |
| Cash flows from financing activities: |  |  |  |
| Proceeds from borrowings, net of financing costs |  | 101,571 | 144,078 |
| Payment of debt |  | $(91,801)$ | $(94,289)$ |
| Proceeds from stock options exercised |  | 12,481 | 759 |
| Payment of dividends |  | $(3,797)$ | $(3,696)$ |
| Net cash provided by financing activities |  | 18,454 | 46,852 |
| Decrease in cash and cash equivalents |  | $(2,152)$ | $(14,855)$ |
| Cash and cash equivalents, beginning of period |  | 17,010 | 32,881 |
| Cash and cash equivalents, end of period |  | 14,858 | \$ 18,026 |
| Supplemental cash flow information: |  |  |  |
| Cash paid for interest |  | 4,786 | \$ 4,890 |
| Net cash paid for income taxes |  | 8,955 | \$ 1,036 |

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See Notes to Condensed Consolidated Financial Statements.

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BOWNE \& CO., INC. AND SUBSIDIARIES

# NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS 

(Unaudited)<br>(In thousands, except share information and where noted)

## Note 1. Basis of Presentation

The financial information as of June 30, 2004 and for the three and six month periods ended June 30, 2004 and 2003 has been prepared without audit, pursuant to the rules and regulations of the Securities and Exchange Commission. In the opinion of management, all adjustments (consisting of only normal recurring adjustments) necessary for a fair presentation of the consolidated financial position, results of operations and of cash flows for each period presented have been made on a consistent basis. Certain information and footnote disclosures normally included in consolidated financial statements prepared in accordance with generally accepted accounting principles have been condensed or omitted. These financial statements should be read in conjunction with the Company s annual report on Form 10-K and consolidated financial statements. Operating results for the three and six months ended June 30, 2004 may not be indicative of the results that may be expected for the full year.

## Note 2. Reclassifications

Certain prior year amounts have been reclassified to conform to the 2004 presentation.

## Note 3. Restatement of 2003 Financial Results

The Company s results for the three and six month periods ended June 30, 2003 have been restated to reflect the reduction in other income from the CaseSoft joint venture (acquired in December 2002) due to a misinterpretation of a preferential profit allocation provision in the joint venture agreement. A summary of the restated quarterly financial information for the quarters ended March 31, 2003, June 30, 2003 and September 30, 2003 is included in the Company s annual report on Form 10-K for the year ended December 31, 2003.

The impact on income before income taxes for the three months ended June 30, 2003 was $\$ 221$ and the impact on net income was $\$ 136$, or $\$ .004$ per share. The impact on loss before income taxes for the six months ended June 30, 2003 was $\$ 488$ and the impact on net loss was $\$ 300$, or $\$ .009$ per share. A summary of the restated financial information for the three and six months ended June 30, 2003 is as follows:

|  | As Previously Reported | As <br> Restated |
| :---: | :---: | :---: |
| Three Months Ended June 30, 2003 |  |  |
| Other expense, net | \$ $(1,495)$ | \$(1,716) |
| Income before income taxes | \$ 871 | \$ 650 |
| Income tax expense | (613) | (528) |
| Net income | \$ 258 | \$ 122 |
| Net income per share: |  |  |
| Basic | \$ . 01 | \$ . 00 |
| Diluted | \$ . 01 | \$ . 00 |

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## BOWNE \& CO., INC. AND SUBSIDIARIES

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)

|  | As Previously Reported | As Restated |
| :---: | :---: | :---: |
| Six Months Ended June 30, 2003 |  |  |
| Other expense, net | \$ (558) | \$(1,046) |
| Loss before income taxes | \$ $(4,968)$ | \$ $(5,456)$ |
| Income tax benefit | 973 | 1,161 |
| Net loss | \$ $(3,995)$ | \$(4,295) |
| Net loss per share: |  |  |
| Basic | \$ (.12) | \$ (.13) |
| Diluted | \$ (.12) | \$ (.13) |

## Note 4. Stock-Based Compensation

The Company has several stock-based employee compensation plans, which are described more fully in Note 15 to the Company s annual report on Form 10-K for the year ended December 31, 2003. The Company accounts for those plans using the intrinsic method prescribed by APB Opinion No. 25, Accounting for Stock Issued to Employees, and related Interpretations. No stock-based employee compensation cost is reflected in net income, as all options granted under those plans had an exercise price equal to the market value of the underlying common stock on the date of grant. The following tables illustrate the effect on net income (loss) and earnings (loss) per share if the Company had applied the fair value recognition provisions of Financial Accounting Standards Board ( FASB) Statement No. 123, Accounting for Stock-Based Compensation, to stock-based employee compensation.

|  | Three Months Ended June 30, |  |
| :---: | :---: | :---: |
|  | 2004 | 2003 (As restated) |
| Net income: |  |  |
| As reported | \$ 10,761 | \$ 122 |
| Deduct: Total stock-based employee compensation expense determined under fair value based method for all awards, net of related tax effects | (596) | (578) |
| Pro forma net income (loss) | \$10,165 | \$(456) |
| As reported earnings per share: |  |  |
| Basic | \$ . 30 | \$ . 00 |
| Diluted | \$ . 29 | \$ . 00 |
| Pro forma earnings (loss) per share: |  |  |
| Basic | \$ . 28 | \$ (.01) |

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Diluted
\$ . $27 \quad$ (.01)

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BOWNE \& CO., INC. AND SUBSIDIARIES

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)



These pro forma amounts may not be representative of future results since the estimated fair value of stock options is amortized to expense over the vesting period, and additional options may be granted in future years. The fair value for these options was estimated at the date of grant using the Black-Scholes model with the following weighted-average assumptions:

|  | Three Months <br> Ended June 30, |  |
| :--- | :---: | :---: |
|  | $\mathbf{2 0 0 4}$ <br> Grants | $\mathbf{2 0 0 3}$ <br> Grants |
|  |  |  |
| Expected dividend yield | $1.3 \%$ |  |
| Expected stock price volatility | $31.6 \%$ |  |
| Risk-free interest rate | $2.8 \%$ |  |
| Expected life of options | 3 years |  |
| Weighted-average fair value | $\$ 3.42$ |  |


|  | Six Months Ended <br> June 30, |  |
| :--- | :---: | :---: |
|  | $\mathbf{2 0 0 4}$ <br> Grants | $\mathbf{2 0 0 3}$ <br> Grants |
|  |  | $1.3 \%$ |
| Expected dividend yield | $31.6 \%$ | $2.1 \%$ |
| Expected stock price volatility |  | $38.5 \%$ |

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| Risk-free interest rate | $2.8 \%$ | $2.1 \%$ |
| :--- | :---: | :---: |
| Expected life of options | 3 years | 3 years |
| Weighted-average fair value | $\$ 3.42$ | $\$ 2.34$ |

The Company did not grant any options during the three months ended June 30, 2003.

## Note 5. Effect of Recent Accounting Pronouncements

In July 2004, the Emerging Issues Task Force ( EITF ) of the Financial Accounting Standards Board ( FASB ) reached a tentative conclusion on EITF Issue No. 04-08, The Effect of Contingently Convertible Debt on Diluted Earnings Per Share, that would require the shares issuable under contingently convertible

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## BOWNE \& CO., INC. AND SUBSIDIARIES

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)

debt, such as the Company s convertible subordinated debentures, to be included in diluted earnings per share computations regardless of whether the contingency had been met. The current rules under FASB Statement No. 128, Earnings Per Share, do not require inclusion of such shares until the contingency has been met. As the contingent features under the Company s convertible subordinated debentures have not been met, we do not include the impact of the conversion in our computation of diluted earnings per share. If the EITF s tentative conclusion is ratified by the FASB, the provisions are expected to be effective for reporting periods ending after December 15, 2004. All prior period earnings per share amounts presented would be restated to conform to the provisions of the final EITF. The Company estimates the effect of this proposed rule would be to increase the average shares outstanding used in the calculation of diluted earnings per shares by approximately $4,058,445$ shares. In addition, the numerator used in the calculation of diluted earnings per share would increase by an amount equal to interest cost, net of tax, on the convertible subordinated debentures (approximately $\$ 577$ and $\$ 1,154$ for the three and six months ended June 30, 2004, respectively). If the new rules were in effect during 2004, diluted earnings per share would have been lower by $\$ .02$ and $\$ .01$ per share for the three and six months ended June 30, 2004, respectively.

In March 2004, the FASB issued an exposure draft (Proposed Statement of Financial Accounting Standards) entitled Share-Based Payment An Amendment of FASB Statements No. 123 and 95. The proposed Statement would eliminate the ability to account for share-based compensation transactions using APB Opinion No. 25 and generally requires that such transactions be accounted for using a fair-value based method. Also, if the proposed Statement is adopted, the Company would be required to record a charge to earnings for stock-based compensation in its future results of operations. The proposed Statement, if adopted, would be applied to public entities prospectively for fiscal years beginning after December 15, 2004, as if all share-based compensation awards granted, modified, or settled after December 15, 1994, had been accounted for using the fair-value method of accounting. The Company will continue to monitor the progress of this proposed Statement and is evaluating its impact on the financial statements, if adopted.

In January 2003, the FASB issued Interpretation No. 46 ( FIN 46 ), Consolidation of Variable Interest Entities , and amended the interpretation with FIN 46(R) in December 2003. This interpretation and its amendment set forth a requirement for an investor with a majority of the variable interests in a variable interest entity (VIE ) to consolidate the entity and also requires majority and significant variable interest investors to provide certain disclosures. A VIE is an entity in which the equity investors do not have a controlling interest, or the equity investment at risk is insufficient to finance the entity s activities without receiving additional subordinated financial support from the other parties. The provisions of FIN 46 were effective immediately for all arrangements entered into with new VIEs created after January 31, 2003. The Company has not entered into any arrangements with VIEs after January 31, 2003. For arrangements entered into with VIEs created prior to January 31, 2003, the provisions of FIN 46 were adopted by the Company as of March 31, 2004; the impact of such adoption did not have an effect on the Company s financial statements.

## Note 6. Earnings (Loss) Per Share

Shares used in the calculation of basic earnings per share are based on the weighted-average number of shares outstanding, and for diluted earnings per share after adjustment for the assumed exercise of all potentially dilutive stock options. Basic and diluted loss per share is calculated by dividing the net loss by the weighted-average number of shares outstanding during each period. The incremental shares from assumed exercise of all potentially dilutive stock options are not included in the calculation of diluted loss per share since their effect would have been anti-dilutive. The weighted-average diluted shares outstanding for the three months ended June 30, 2004 and 2003 excludes the dilutive effect of approximately 507,934 and $3,436,029$ options, respectively, since such options have an exercise price in excess of the average market value of the Company s common stock during the respective period. The weighted-average diluted shares outstanding for the six months ended June 30, 2004 and 2003 excludes the dilutive effect of approximately 535,235 and $3,628,616$ options, respectively. In addition, the weighted average diluted shares outstanding for the three and

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## BOWNE \& CO., INC. AND SUBSIDIARIES

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)

six months ended June 30, 2004 excludes the dilutive effect of $4,058,445$ shares that could be issued upon the conversion of the Company s convertible subordinated debentures under certain circumstances. These contingently convertible shares have not been included in the diluted shares computation since the requirements for conversion have not been met. See Note 5 for a discussion of the potential impact of EITF Issue No. 04-08 on the Company s diluted earnings per share calculation.


## Note 7. Inventories

Inventories of $\$ 24,474$ at June 30, 2004 included raw materials of $\$ 4,874$, and work-in-process of $\$ 19,600$. At December 31, 2003, inventories of $\$ 20,290$ included raw materials of $\$ 5,149$ and work-in-process of $\$ 15,141$.

## Note 8. Goodwill and Intangible Assets

The changes in the carrying amount of goodwill for the six months ended June 30, 2004 are as follows:

|  | Financial Printing | Outsourcing | Globalization | Total |
| :---: | :---: | :---: | :---: | :---: |
| Balance at December 31, 2003 | \$16,316 | \$ 107,890 | \$ 126,054 | \$250,260 |
| Foreign currency translation adjustment | (94) |  | $(3,275)$ | $(3,369)$ |
| Balance at June 30, 2004 | \$16,222 | \$ 107,890 | \$ 122,779 | \$246,891 |

Goodwill decreased $\$ 3,369$ in the six months ended June 30, 2004, as a result of the change in foreign currency rates used to translate balances into U.S. dollars at quarter end.

The gross amounts and accumulated amortization of identifiable intangible assets are as follows:

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|  | Gross Amount | Accumulated <br> Amortization | Gross Amount | Accumulated Amortization |
| :---: | :---: | :---: | :---: | :---: |
| Amortizable intangible assets: |  |  |  |  |
| Customer lists | \$35,117 | \$ 9,142 | \$35,423 | \$7,708 |
| Software licenses and proprietary technology | 1,728 | 757 | 1,760 | 596 |
| Covenants not-to-compete | 1,800 | 570 | 1,800 | 390 |
| Unamortizable intangible assets: |  |  |  |  |
| Trade name | 1,900 |  | 1,900 |  |
| Intangible asset related to minimum pension liability | 10,383 |  | 10,383 |  |
|  | \$50,928 | \$ 10,469 | \$51,266 | \$8,694 |

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## BOWNE \& CO., INC. AND SUBSIDIARIES

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)

Amortization expense related to identifiable intangible assets was $\$ 889$ and $\$ 891$ for the three months ended June 30, 2004 and 2003, respectively. Amortization expense related to identifiable intangible assets was $\$ 1,794$ and $\$ 1,837$ for the six months ended June 30, 2004 and 2003, respectively. Estimated annual amortization expense for the years ended December 31, 2004 through December 31, 2008 is shown below:

| 2004 | $\$ 3,580$ |
| :--- | :--- |
| 2005 | $\$ 3,548$ |
| 2006 | $\$ 3,380$ |
| 2007 | $\$ 3,148$ |
| 2008 | $\$ 2,653$ |

## Note 9. Gain on Sale of Building

In May 2004, the Company sold its financial printing facility in Dominguez Hills, California for net proceeds of $\$ 6,731$, recognizing a gain on the sale of $\$ 896$ during the quarter ended June 30, 2004. The Company plans to complete its move to a new leased facility in Southern California during the third quarter of 2004.

## Note 10. Accrued Restructuring and Integration Charges

The Company continually reviews its business, manages costs, and aligns its resources with market demand, especially in light of the volatility of the capital markets over the last several years and the variability in transactional financial printing activity. In addition, the Company has also completed implementation of a new operating model, which uses technology to better manage its resources. As a result, the Company took several steps over the last several years to reduce fixed costs, eliminate redundancies, and better position the Company to respond to market pressures or unfavorable economic conditions. As a result of these steps, the Company incurred restructuring charges for severance and personnel-related costs related to headcount reductions, and costs associated with closing down facilities. In addition, in connection with the Company s acquisition of Mendez S.A. in August 2001 and Berlitz GlobalNet ( GlobalNet ) in September 2002, the Company incurred certain costs to integrate these operations into the existing globalization operations, including costs to shutdown certain facilities and terminate certain employees. These activities are further described in the Company s annual report on Form 10-K for the year ended December 31, 2003.

During 2003, the Company continued implementation of the cost reduction efforts announced in the fourth quarter of 2002, and initiated further cost reductions as it responded to the continued lower levels of capital market activity during the first half of 2003. These cost reductions included additional workforce reductions in all business segments and in certain corporate departments, the closing of its London manufacturing facility and a portion of the London financial printing customer service center, closing two other offices in the financial printing segment, as well as adjustments related to changes in assumptions in some previous office closings in the financial printing segment. There was also an asset impairment charge for a technology system which no longer had value to the Company. The integration of GlobalNet s operations with the existing BGS operation continued which resulted in additional headcount reductions, office closings and integration-related expenses. These actions resulted in restructuring, integration and asset impairment charges totaling \$25,591 during the year ended December 31, 2003.

During the first and second quarters of 2004 the Company initiated further cost reductions aimed at increasing operational efficiencies. These restructuring charges included additional workforce reductions in all business segments, the consolidation of the Company s fulfillment operations with the digital print facility within the financial printing segment, further consolidation of the globalization segment s operations in Italy, as well as adjustments related to changes in assumptions in some previous office closings in the financial printing segment. These actions resulted in restructuring, integration and asset impairment charges totaling $\$ 3,044$ for the quarter ended June 30,2004 and $\$ 9,127$ for the six months ended June 30, 2004.

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## BOWNE \& CO., INC. AND SUBSIDIARIES

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)

The following information summarizes the costs incurred with respect to restructuring activities during the second quarter of 2004:

|  | Severance and Personnel- <br> Related Costs | Occupancy <br> Costs | Asset <br> Impairments | Other | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Financial printing | \$ 312 | \$ 57 | \$ | \$ 214 | \$ 583 |
| Outsourcing | 675 |  |  |  | 675 |
| Globalization | 236 | 563 | 52 | 905 | 1,756 |
| Corporate | 30 |  |  |  | 30 |
| Total | \$ 1,253 | \$620 | \$ 52 | \$1,119 | \$3,044 |

The activity pertaining to the Company s accruals related to restructuring charges and integration costs (excluding non-cash asset impairment charges) since December 31, 2002, including additions and payments made, are summarized below.

|  | Severance and <br> Personnel- <br> Related Costs |  | Occupancy <br> Costs |  |  | Other |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |

The Company expects to incur total restructuring and integration charges in 2004 of approximately $\$ 10$ to $\$ 12$ million.

The Company expects to make payments totaling approximately $\$ 2.8$ million in 2004 on its accruals related to leased facilities closures, with the remaining payments on closed facilities expected to be made over the remaining terms of the respective leases through 2015. These estimated payments are net of expected payments from subleases. The majority of the remaining accrued severance and personnel-related costs and other costs are expected to be paid by the end of 2004.

The Company also accrued $\$ 5,100$ of costs associated with the acquisition of Mendez operations during the year ended December 31, 2001, which were accounted for as part of the cost of the acquisition. These costs included costs to shut down certain Mendez facilities and terminate certain Mendez employees. The remaining balance on this accrual at December 31, 2003 and June 30, 2004 was $\$ 1,525$ and $\$ 827$, respectively, consisting primarily of employee severance expected to be paid by March 2005.

In connection with the Company s acquisition of GlobalNet in September 2002, the Company accrued costs of $\$ 2,497$ associated with the integration of GlobalNet s operations, which were accounted for as part of the cost of the acquisition. These costs include estimated severance costs and lease termination costs associated with eliminating GlobalNet facilities and terminating certain GlobalNet employees. During 2003, the Company finalized its estimate of these costs by adjustments in the amount of $\$ 1,000$. These adjustments increased goodwill related to the acquisition of GlobalNet.

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## BOWNE \& CO., INC. AND SUBSIDIARIES

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)

The payments made on that accrual are summarized below.

|  | Severance and PersonnelRelated Costs | Occupancy Costs | Total |
| :---: | :---: | :---: | :---: |
| Opening balance | \$ 1,789 | \$ 708 | \$ 2,497 |
| Paid in 2002 | (964) | (99) | $(1,063)$ |
| Balance at December 31, 2002 | 825 | 609 | 1,434 |
| Adjustments in 2003 | 525 | 475 | 1,000 |
| Paid in 2003 | $(1,120)$ | (561) | $(1,681)$ |
| Balance at December 31, 2003 | 230 | 523 | 753 |
| Paid in 2004 | (230) | (151) | (381) |
| Balance at June 30, 2004 | \$ | \$ 372 | \$ 372 |

## Note 11. Debt

The components of debt at June 30, 2004 and December 31, 2003 are as follows:

|  | June 30, <br> $\mathbf{2 0 0 4}$ |  | December 31, <br> $\mathbf{2 0 0 3}$ |
| :--- | ---: | :--- | :---: |
|  | $\$ 75,000$ |  | $\$ 75,000$ |
| Convertible subordinated debentures | 60,000 |  | 60,000 |
| Senior notes | 13,000 | 3,000 |  |
| Senior revolving credit facility | 2,032 |  | 2,598 |
| Other | $-150,032$ |  | $\$ 140,598$ |
|  |  |  |  |

During the six months ended June 30, 2004 and 2003, the average interest rate on the Company s revolving line of credit approximated $4 \%$ and $3 \%$, respectively. The Company had $\$ 102$ million of borrowings available under this line of credit as of June 30, 2004.

The terms of the senior notes and revolving credit agreement provide certain limitations on additional indebtedness, sale and leaseback transactions, asset sales and certain other transactions. Additionally, the Company is subject to certain financial covenants based on its results of operations. The Company was in compliance with all loan covenants as of June 30, 2004 and December 31, 2003, and based upon its current projections, the Company believes it will be in compliance with the quarterly loan covenants throughout fiscal year 2004. The Company is not subject to any financial covenants under the debentures.

The Company s Canadian subsidiary had a $\$ 10$ million Canadian dollar credit facility as of December 31, 2003. In February 2004, the credit facility was re-negotiated and reduced to $\$ 4.3$ million Canadian dollars. In addition, the Company s previous guarantee of up to $\$ 6$ million Canadian dollars was removed, and in its place, the Canadian subsidiary used its equipment as collateral. There was no balance outstanding on this credit facility as of June 30, 2004 and December 31, 2003.

## Note 12. Postretirement Benefits

The Company sponsors a defined benefit pension plan which covers certain United States employees not covered by union agreements. Benefits are based upon salary and years of service. The Company s policy is to contribute an amount necessary to meet the ERISA minimum funding requirements. This plan was closed to new participants effective January 1, 2003. In addition, effective January 1, 2003, plan benefits for current participants are computed at a reduced accrual rate for credited service after January 1, 2003, except for

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## BOWNE \& CO., INC. AND SUBSIDIARIES

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS <br> (Continued)

certain employees who will continue to accrue benefits under the existing formula if they satisfy certain age and years of service requirements. The Company also has an unfunded supplemental executive retirement plan (SERP) for certain executive management employees. The defined benefit pension plan and the SERP are described more fully in Note 11 to the Company s annual report on Form 10-K for the year ended December 31, 2003. Employees covered by union agreements (less than $1 \%$ of total Company employees) are included in separate multi-employer pension plans to which the Company makes contributions. Plan benefit and net asset data for these multi-employer pension plans are not available. Also, certain non-union international employees are covered by other retirement plans.

The components of the net periodic benefit cost are as follows:

|  | Pension Plan |  | SERP |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Three Months Ended June 30, |  | Three Months <br> Ended June 30, |  |
|  | 2004 | 2003 | 2004 | 2003 |
| Service cost | \$ 1,518 | \$ 1,447 | \$ 168 | \$ 169 |
| Interest cost | 1,684 | 1,427 | 409 | 421 |
| Expected return on plan assets | $(1,335)$ | (980) |  |  |
| Amortization of transition (asset) liability | (80) | (77) | 25 | 26 |
| Amortization of prior service cost | 80 | 76 | 337 | 349 |
| Amortization of actuarial loss | 280 | 257 | 152 | 110 |
| Net periodic cost of defined benefit plans | 2,147 | 2,150 | 1,091 | 1,075 |
| Union plans | 94 | 82 |  |  |
| Other retirement plans | 354 | 344 |  |  |
| Total cost | \$ 2,595 | \$2,576 | \$ 1,091 | \$ 1,075 |
|  | Pension Plan |  | SERP |  |
|  | Six Months Ended June 30, |  | Six Months EndedJune 30, |  |
|  | 2004 | 2003 | 2004 | 2003 |
| Service cost | \$ 3,036 | \$ 2,894 | \$ 336 | \$ 338 |
| Interest cost | 3,368 | 2,854 | 818 | 842 |
| Expected return on plan assets | $(2,670)$ | $(1,960)$ |  |  |
| Amortization of transition (asset) liability | (160) | (154) | 50 | 52 |
| Amortization of prior service cost | 160 | 152 | 674 | 698 |
| Amortization of actuarial loss | 560 | 514 | 304 | 220 |
| Net periodic cost of defined benefit plans | 4,294 | 4,300 | 2,182 | 2,150 |
| Union plans | 189 | 151 |  |  |
| Other retirement plans | 741 | 758 |  |  |
| Total cost | \$ 5,224 | \$ 5,209 | \$2,182 | \$2,150 |

The Company had previously disclosed in its annual report on Form 10-K for the year ended December 31, 2003 that it expected to contribute approximately $\$ 14.7$ million to its pension plan in 2004. As a result of the new pension legislation passed in April 2004, the Company lowered its estimate of expected contributions in 2004 to approximately $\$ 8.3$ million. The Company contributed $\$ 3.4$ million in April 2004 and expects to make the remaining $\$ 4.9$ million contribution by September 2004. In addition, as a result of the

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## BOWNE \& CO., INC. AND SUBSIDIARIES

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)

retirement of certain executive management employees, the Company has increased the amount it expects to pay to participants in the SERP in 2004 from approximately $\$ 4.4$ million to approximately $\$ 6.7$ million.

## Note 13. Accumulated Other Comprehensive Income

The components of accumulated other comprehensive income are summarized as follows:

|  | June 30, <br> $\mathbf{2 0 0 4}$ |  | December 31, <br> $\mathbf{2 0 0 3}$ |
| :--- | :---: | :---: | :---: |
|  |  | $\$ 20,396$ |  |
| Foreign currency translation adjustment | $\$ 26,076$ <br> Minimum pension liability adjustment (net of tax effect) <br> Unrealized losses on marketable securities (net of tax effect) |  | $(2,435)$ |
|  | - | $(27)$ |  |
|  | $\$ 17,943$ |  | $\$ 23,614$ |

## Note 14. Segment Information

The Company is a global provider of high-value document management services. The Company is the world s largest financial printer and a market leader in outsourcing services for law firms and investment banks, and in providing outsourced globalization and localization services. Bowne empowers clients information by combining superior customer service with advanced technologies to manage, repurpose and distribute that information to any audience, through any medium, in any language, anywhere in the world.

The Company s operations are classified into three reportable business segments: financial printing, outsourcing and globalization. The services of each segment are marketed throughout the world. The major services provided by each segment are as follows:

Financial Printing transactional financial printing, compliance reporting, mutual fund printing, commercial printing, digital printing, EDGAR filing, and electronic delivery of personalized communications.

Outsourcing outsourcing services such as document processing and management, information technology, and litigation support services, primarily for the legal and financial communities. This segment is commonly referred to as Bowne Business Solutions (BBS).

Globalization outsourced globalization solutions, including solutions that use translation, localization, technical writing and interpretation services to help companies adapt their communications or products for use in other cultures and countries around the world. This segment is commonly referred to as Bowne Global Solutions (BGS).

Information regarding the operations of each business segment is set forth below. Performance is evaluated based on several factors, of which the primary financial measures are segment profit and segment profit less depreciation expense. Segment profit is defined as gross margin (revenue less cost of revenue) less selling and administrative expenses, plus the Company s equity share of income (losses) associated with the CaseSoft joint venture investment in the outsourcing segment. Segment performance is evaluated exclusive of interest, income taxes, amortization, certain shared corporate expenses, restructuring, integration and asset impairment charges, gain on sale of building, other expenses and other income. Therefore, this information is presented in order to reconcile to income (loss) before income taxes. The Corporate/ Other category includes (i) corporate expenses for shared administrative, legal, finance and other support services which are not directly attributable to the operating segments, (ii) restructuring, integration and asset impairment charges, (iii) gain on sale of building and (iv) other expenses and other income.

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BOWNE \& CO., INC. AND SUBSIDIARIES

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)

|  | Three Months Ended June 30, |  |
| :---: | :---: | :---: |
|  | 2004 | 2003 (As Restated) |
|  | (In thousands) (Unaudited) |  |
| Revenue from external customers: |  |  |
| Financial printing | \$ 194,501 | \$ 183,418 |
| Outsourcing | 67,159 | 64,293 |
| Globalization | 57,442 | 60,030 |
|  | \$319,102 | \$307,741 |
| Segment profit: |  |  |
| Financial printing | \$ 31,080 | \$ 22,501 |
| Outsourcing | 4,791 | 3,536 |
| Globalization | 3,370 | 3,789 |
| Corporate/ Other (see detail below) | $(7,378)$ | $(15,723)$ |
|  | \$ 31,863 | \$ 14,103 |
| Depreciation expense: |  |  |
| Financial printing | \$ 6,028 | \$ 6,833 |
| Outsourcing | 1,227 | 1,009 |
| Globalization | 1,372 | 1,666 |
| Corporate | 465 | 415 |
|  | \$ 9,092 | \$ 9,923 |
| Segment profit less depreciation: |  |  |
| Financial printing | \$ 25,052 | \$ 15,668 |
| Outsourcing | 3,564 | 2,527 |
| Globalization | 1,998 | 2,123 |
| Corporate/ Other | $(7,843)$ | $(16,138)$ |
|  | 22,771 | 4,180 |
| Amortization expense | (889) | (891) |
| Interest expense | $(2,758)$ | $(2,639)$ |
| Income before income taxes | \$ 19,124 | \$ 650 |
| Corporate/ Other (by type): |  |  |
| Shared corporate expenses | \$ (5,753) | \$ (4,391) |
| Other income (expense), net | 523 | $(1,715)$ |
| Gain on sale of building | 896 |  |
| Restructuring charges, integration costs and asset impairment charges | $(3,044)$ | $(9,617)$ |
|  | \$ (7,378) | \$ $(15,723)$ |

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BOWNE \& CO., INC. AND SUBSIDIARIES

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)

|  | Six Months Ended June 30, |  |
| :---: | :---: | :---: |
|  | 2004 | 2003 (As Restated) |
|  | (In thousands) (Unaudited) |  |
| Revenue from external customers: |  |  |
| Financial printing | \$364,024 | \$321,985 |
| Outsourcing | 132,539 | 128,314 |
| Globalization | 112,085 | 113,165 |
|  | \$608,648 | \$563,464 |
| Segment profit: |  |  |
| Financial printing | \$ 55,442 | \$ 33,347 |
| Outsourcing | 9,425 | 6,067 |
| Globalization | 5,409 | 6,307 |
| Corporate/ Other (see detail below) | $(18,426)$ | $(24,254)$ |
|  | \$ 51,850 | \$ 21,467 |
| Depreciation expense: |  |  |
| Financial printing | \$ 12,307 | \$ 13,958 |
| Outsourcing | 2,362 | 2,022 |
| Globalization | 2,890 | 3,305 |
| Corporate | 869 | 829 |
|  | \$ 18,428 | \$ 20,114 |
| Segment profit less depreciation: |  |  |
| Financial printing | \$ 43,135 | \$ 19,389 |
| Outsourcing | 7,063 | 4,045 |
| Globalization | 2,519 | 3,002 |
| Corporate/ Other | $(19,295)$ | $(25,083)$ |
|  | 33,422 | 1,353 |
| Amortization expense | $(1,794)$ | $(1,837)$ |
| Interest expense | $(5,559)$ | $(4,972)$ |
| Income (loss) before income taxes | \$ 26,069 | \$ $(5,456)$ |
| Corporate/ Other (by type): |  |  |
| Shared corporate expenses | \$ $(10,812)$ | \$ $(8,400)$ |
| Other income (expense), net | 617 | $(1,045)$ |
| Gain on sale of building | 896 |  |
| Restructuring charges, integration costs and asset impairment charges | $(9,127)$ | $(14,809)$ |
|  | \$ $(18,426)$ | \$ $(24,254)$ |

## Note 15. Discontinued Operations

The Company s discontinued Immersant operations had net liabilities (including accrued restructuring and discontinuance costs) of \$638 and $\$ 1,131$ at June 30, 2004 and December 31, 2003, respectively. These accruals consist primarily of the estimated remaining costs associated with leased facilities which were shut down. The payments on this accrual, net of expected payments from subleases, are expected to be made over the terms of the respective leases, the last of which expires in May 2008.

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## Item 2. Management s Discussion and Analysis of Financial Condition and Results of Operations (In thousands, except per share information and where noted)

## Cautionary Statement Concerning Forward Looking Statements

The Company desires to take advantage of the safe harbor provisions of the Private Securities Litigation Reform Act of 1995 (the 1995 Act ). The 1995 Act provides a safe harbor for forward-looking statements to encourage companies to provide information without fear of litigation so long as those statements are identified as forward-looking and are accompanied by meaningful cautionary statements identifying important factors that could cause actual results to differ materially from those projected.

This report includes and incorporates by reference forward-looking statements within the meaning of the 1995 Act. These statements are included throughout this report, and in the documents incorporated by reference in this report, and relate to, among other things, projections of revenues, earnings, earnings per share, cash flows, capital expenditures, working capital or other financial items, output, expectations regarding acquisitions, discussions of estimated future revenue enhancements, potential dispositions and cost savings. These statements also relate to the Company s business strategy, goals and expectations concerning the Company s market position, future operations, margins, profitability, liquidity and capital resources. The words anticipate, believe, could, estimate, expect, intend, may , plan , predict, project, w and phrases identify forward-looking statements in this report and in the documents incorporated by reference in this report.

Although the Company believes the assumptions upon which these forward-looking statements are based are reasonable, any of these assumptions could prove to be inaccurate and the forward-looking statements based on these assumptions could be incorrect. The Company s operations involve risks and uncertainties, many of which are outside the Company s control, and any one of which, or a combination of which, could materially affect the Company $s$ results of operations and whether the forward-looking statements ultimately prove to be correct.

Actual results and trends in the future may differ materially from those suggested or implied by the forward-looking statements depending on a variety of factors including, but not limited to:
general economic or capital market conditions affecting the demand for transactional financial printing or the Company sother services;
competition based on pricing and other factors;
fluctuations in the cost of paper, other raw materials and utilities;
changes in air and ground delivery costs and postal rates and postal regulations;
seasonal fluctuations in overall demand for the Company s services;
changes in the printing market;
the Company s ability to integrate the operations of acquisitions into its operations;
the financial condition of the Company s clients;
the Company s ability to continue to obtain improved operating efficiencies;
the Company s ability to continue to develop services for its clients;
changes in the rules and regulations to which the Company is subject and the cost of complying with these rules and regulations, including environmental and health and welfare benefit regulations;
changes in the rules and regulations to which the Company s clients are subject, such as the recent implementation of the Sarbanes-Oxley Act of 2002, which may result in decreased capital markets activity as issuers weigh enhanced liabilities against the benefits of conducting securities offerings;
the effects of war or acts of terrorism affecting the overall business climate;
loss or retirement of key executives or employees; and
natural events and acts of God such as earthquakes, fires or floods.
Many of these factors are described in greater detail in the Company s filings with the Securities and Exchange Commission, including those incorporated by reference in this report. All future written and oral

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forward-looking statements attributable to the Company or persons acting on behalf of the Company are expressly qualified in their entirety by the previous statements.

## Overview

The Company had favorable results for the second quarter of 2004 and for the first half of 2004. These results are a direct effect of the increased activity in the capital markets and the fundamental changes made to the Company s business over the last several years. The results are consistent with the upward trend in capital markets activity that began in the second half of 2003.

Financial Printing. Revenue increased $\$ 11.1$ million, or $6 \%$, and segment profit increased $\$ 8.6$ million, or $38 \%$, for the 2004 second quarter as compared to the same period last year. For the first half of 2004, revenue increased $\$ 42.0$ million, or $13 \%$ and segment profit increased $\$ 22.1$ million, or $66 \%$. The increase in segment profit is a direct result of the increase in transactional financial printing revenue and the improved efficiency of the Company s financial print business. The strong performance of the financial print segment for the first half of 2004 builds on the improvement the Company experienced in the second half of 2003. The Company continues to be optimistic about the remainder of 2004 in financial print, due to the continued upward momentum in capital market activity.

Outsourcing. Bowne Business Solutions reported revenues of $\$ 67.2$ million for the second quarter of 2004, $4.5 \%$ higher than the same period in 2003. Segment profit increased $35 \%$ and as a percentage of revenue was $7 \%$ for the second quarter of 2004. For the first half of 2004 , revenue increased $\$ 4.2$ million, or $3 \%$ and segment profit increased $\$ 3.4$ million, or $55 \%$. These results are primarily due to increased revenue from the core outsourcing business partially offset by decreased revenue from DecisionQuest.

Globalization. Bowne Global Solutions revenue of $\$ 57.4$ million for the second quarter of 2004 represents a $4.3 \%$ decrease over the second quarter of 2003. Segment profit as a percentage of revenue was also down slightly in the second quarter of 2004 as compared to 2003. Revenue and segment profit for the first half of 2004 also decreased in comparison to the same period in 2003. These results are primarily due to the impact of projects delayed by clients that are now expected to begin in the third and fourth quarters. Additionally, continued pricing pressure and a decline in interpretation work due to a reduction in the number of cases from the Department of Justice, one of this segment s largest clients, has contributed to the decrease in revenue and segment profit, and these trends may continue.
Bowne continued to pursue process improvements throughout the Company and sought to increase operating efficiencies while controlling capital expenditures. Primarily in connection with the creation of more efficient business models and the continued integration within Bowne Global Solutions, the Company incurred restructuring charges of $\$ 3.0$ million and $\$ 9.1$ million for the second quarter and first half of 2004, respectively.

## Items Affecting Comparability

The Company continually reviews its business, manages costs, and aligns its resources with market demand, especially in light of the volatility of the capital markets experienced over the last several years and the resulting variability in transactional financial printing activity. In addition, the Company has also completed implementation of a new operating model, which uses technology to better manage its resources. To implement this new operating model, the Company took several steps over the last several years to reduce fixed costs, eliminate redundancies, and better position the Company to respond to market pressures or unfavorable economic conditions.

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The following tables summarize the amounts incurred for restructuring, integration and asset impairment charges for each segment for the quarter and six months ended June 30, 2004 and 2003:

|  | Quarters Ended June 30, |  | Six Months Ended June 30, |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2004 | 2003 | 2004 | 2003 |
| Financial Printing | \$ 583 | \$4,976 | \$4,076 | \$ 9,132 |
| Outsourcing | 675 | 1,030 | 921 | 1,599 |
| Globalization | 1,756 | 2,381 | 3,236 | 2,791 |
| Corporate | 30 | 1,230 | 894 | 1,287 |
| Total | \$3,044 | \$9,617 | \$9,127 | \$ 14,809 |
| After-tax impact | \$1,936 | \$6,136 | \$6,415 | \$ 9,658 |
| Per share impact | \$ 0.05 | \$ 0.18 | \$ 0.17 | \$ 0.28 |

The actions taken in the first half of 2004 are estimated to result in additional annualized savings of approximately $\$ 10$ million. Since beginning its cost cutting initiatives in the fourth quarter of 2000, the Company has reduced its annual cost base for continuing operations by approximately $\$ 160$ to $\$ 165$ million through June 30, 2004. Much of the expense reductions within the financial printing segment are the result of the elimination of redundant staff and facilities that the Company maintained while it was bringing new technology solutions and manufacturing capacity on-line to support the unprecedented growth in transactional financial print work during the period from 1996 through 2000. The Company does not anticipate the need to replace this staff or the closed facilities in order to respond to a recovery in the capital markets, therefore yielding a higher degree of operating leverage and allowing the Company to increase productivity in such a recovery. In addition to the cost reductions in its financial printing segment, the Company has also made workforce reductions in its outsourcing and globalization segments to better respond to fluctuations in demand and to integrate the acquisitions of Mendez and GlobalNet into the existing BGS operation. Further discussion of the restructuring activities is included in the segment information which follows, as well as in Note 10 to the Condensed Consolidated Financial Statements.

The Company expects to incur total restructuring and integration charges for the full year 2004 of approximately $\$ 10$ to $\$ 12$ million, primarily related to further consolidation of facilities in the Company s financial printing segment and in the globalization segment.

In May 2004, the Company sold its financial printing facility in Dominguez Hills, California for net proceeds of $\$ 6,731$, recognizing a gain on the sale of $\$ 896$ ( $\$ 551$ after tax, or $\$ .01$ per share) during the quarter ended June 30, 2004. The Company plans to complete its move to a new leased facility in Southern California during the third quarter of 2004.

## Results of Operations

Management evaluates the performance of its operating segments separately to monitor the different factors affecting financial results. Each segment is subject to review and evaluation as management monitors current market conditions, market opportunities and available resources. The performance of each segment is discussed over the next few pages.

Management uses segment profit and segment profit less depreciation expense to evaluate the performance of its operating segments. Segment profit is defined as gross margin (revenue less cost of revenue) less selling and administrative expenses. In addition, the outsourcing segment sprofit includes the Company s equity share of income (losses) associated with the CaseSoft joint venture investment. Segment performance is evaluated exclusive of interest, income taxes, amortization, certain shared corporate expenses, restructuring, integration and asset impairment charges, gain on sale of building, other expenses and other income. Segment profit and segment profit less depreciation expense are measured because management believes that such information is useful in evaluating the results of certain segments relative to other entities that operate within these industries and to its affiliated segments.

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Quarter Ended June 30, 2004 Compared to Quarter Ended June 30, 2003

## Financial Printing

| Financial Printing Results: | Quarters Ended June 30, |  |  |  |  |  | Quarter Over Quarter |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2004 |  | $\%$ of Revenue | 2003 |  | \% of Revenue |  |  |
|  |  |  | \$ Change |  |  | \% Change |  |  |
|  | (Dollars in thousands) |  |  |  |  |  |  |  |
| Revenue: |  |  |  |  |  |  |  |  |
| Transactional financial printing | \$ | 72,217 |  | 37\% | \$ |  | 56,050 | 31\% | \$16,167 | 29\% |
| Compliance reporting |  | 57,989 | 30 |  | 65,399 | 36 | $(7,410)$ | (11) |
| Mutual funds |  | 42,945 | 22 |  | 40,801 | 22 | 2,144 | 5 |
| Commercial |  | 10,981 | 6 |  | 12,169 | 6 | $(1,188)$ | (10) |
| Other |  | 10,369 | 5 |  | 8,999 | 5 | 1,370 | 15 |
| Total revenue |  | 194,501 | 100 |  | 183,418 | 100 | 11,083 | 6 |
| Cost of revenue |  | $(116,837)$ | (60) |  | $(116,683)$ | (64) | (154) | 0 |
| Gross margin |  | 77,664 | 40 |  | 66,735 | 36 | 10,929 | 16 |
| Selling and administrative |  | $(46,584)$ | (24) |  | $(44,234)$ | (24) | $(2,350)$ | 5 |
| Segment profit | \$ | 31,080 | 16\% | \$ | 22,501 | 12\% | \$ 8,579 | 38\% |
| Other Items: |  |  |  |  |  |  |  |  |
| Depreciation | \$ | $(6,028)$ | (3)\% | \$ | $(6,833)$ | (4)\% | \$ 805 | (12)\% |
| Restructuring, integration and asset impairment charges |  | (583) | (0) |  | $(4,976)$ | (3) | 4,393 | (88) |
| Gain on sale of building |  | 896 | 0 |  |  |  | 896 | 100 |

Financial printing revenue increased $6 \%$ for the quarter ended June 30, 2004, with the largest class of service in this segment, transactional financial printing, up $29 \%$ in the current year. There was increased transactional activity in all markets in the second quarter of 2004 over the second quarter of 2003, consistent with the trend experienced in the second half of 2003 and the first quarter of 2004. Revenue from the international market increased $25 \%$ to $\$ 29,709$ for the quarter ended June 30, 2004, as compared to $\$ 23,676$ for the same period in 2003. Some of this increase is attributable to the weakness in the U.S. dollar compared to foreign currencies. At constant exchange rates, revenue from international markets increased $18 \%$ compared to the second quarter of 2003. The international markets have historically lagged the domestic markets in recovery. However, as the domestic capital market continues to improve, the international markets are also showing signs of a rebound.

The Company remains the market leader in both the domestic and international markets, and handled the largest percentage of IPOs and merger and acquisition transactions announced during the second quarter of the year. The Company remains optimistic regarding the revenue from transactional financial printing for the second half of 2004 due to the building momentum in the capital markets. In the mergers and acquisitions market there were 41 transactions larger than $\$ 50$ million in the second quarter of 2004 as compared to 35 in the same period in 2003, and in the IPO market, 62 companies came to market in the second quarter of 2004, as compared to 5 in the same period in 2003.

Compliance reporting revenue decreased $11 \%$ for the quarter ended June 30, 2004. The decline in revenue derived from compliance reporting is linked to the accelerated timeline under which the Company s clients are required to make their filings. The Company believes that a portion of the revenue decrease for the second quarter of 2004 was due to revenue that we have historically recognized in the second quarter shifting to the first quarter as a result of the accelerated disclosure timeline. As a result, the timing of a portion of these revenues may be permanently altered in the future.

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Mutual fund services revenue increased 5\% for the quarter ended June 30, 2004, despite tightened spending by mutual funds and the loss of some clients due to pressure from competitive pricing. The increase is due to the addition of several new accounts and additional work from existing clients.

Gross margin of the financial printing segment increased by $16 \%$, and the margin percentage increased by approximately four percentage points to $40 \%$. The increased activity in transactional financial printing impacts gross margins since, historically, transactional financial printing is our most profitable class of service. Gross margins have also improved over the prior year due to the consolidation of the Company s fulfillment operations with the digital print facility. As the capital markets gain strength, we believe the more efficient operating model the Company has developed over the past several years is contributing to our improved gross margin. The Company intends to continue to focus on controlling and reducing costs going forward.

Selling and administrative expenses increased $5 \%$. This increase is primarily the result of expenses that are directly associated with sales, such as selling expenses (including commissions and bonuses) and certain variable administrative expenses, along with higher employee benefit costs, offset by the continual effort to manage expenses. As a percent of sales, selling and administrative expenses remained constant at $24 \%$.

The resources that the Company commits to the transactional financial printing market are significant and management continues to balance these resources with market conditions. In the second quarter of 2004, the Company incurred costs associated with the consolidation of certain administrative functions and the consolidation of the Company s fulfillment operations with its digital print facility. Total restructuring and asset impairment charges related to the financial printing segment incurred as a result of these programs for the quarter ended June 30, 2004 were $\$ 583$ compared to $\$ 4,976$ in 2003.

In May 2004, the Company sold its financial printing facility in Dominguez Hills, California for net proceeds of $\$ 6,731$, recognizing a gain on the sale of $\$ 896$ during the quarter ended June 30, 2004. The Company plans to complete its move to a new leased facility in Southern California during the third quarter of 2004.

Segment profit (as defined in Note 14 to the Consolidated Financial Statements) from this segment increased $38 \%$ for the quarter ended June 30, 2004 compared to 2003. The increase in segment profit is primarily a result of increased revenues and gross margin from transactional financial printing in 2004. A higher gross margin percentage resulting from improved operating efficiencies also contributed to an increased segment profit in 2004. Segment profit as a percentage of revenue increased four percentage points from 2003 to 2004. Refer to Note 14 of the Condensed Consolidated Financial Statements for additional segment financial information and reconciliation of segment profit to pre-tax income.

## Outsourcing

| Outsourcing Results: | Quarters Ended June 30, |  |  |  | Quarter Over Quarter |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% of <br> Revenue | $\begin{gathered} \text { Restated } \\ 2003 \end{gathered}$ | \% of Revenue |  |  |
|  | 2004 |  |  |  | \$ Change | \% Change |
|  | (Dollars in thousands) |  |  |  |  |  |
| Revenue | \$ 67,159 | 100\% | \$ 64,293 | 100\% | \$ 2,866 | 4\% |
| Cost of revenue | $(53,832)$ | (80) | $(52,092)$ | (81) | $(1,740)$ | 3 |
| Gross margin | 13,327 | 20 | 12,201 | 19 | 1,126 | 9 |
| Selling and administrative | $(8,737)$ | (13) | $(8,665)$ | (13) | (72) | 1 |
| Other income | 201 | 0 |  |  | 201 | 100 |
| Segment profit | \$ 4,791 | 7\% | \$ 3,536 | 6\% | \$ 1,255 | 35\% |
| Other Items: |  |  |  |  |  |  |
| Depreciation | \$ (1,227) | (2)\% | \$ $(1,009)$ | (2)\% | \$ (218) | 22\% |
| Restructuring, integration and asset impairment charges | (675) | (1) | $(1,030)$ | (2) | 355 | (34) |

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Revenue increased $4 \%$ for the quarter ended June 30, 2004. The increase is primarily due to the revenue from the core outsourcing business increasing approximately $\$ 4.3$ million for the quarter ended June 30, 2004 as compared to 2003. The combination of prior year new contract additions and increasing document volumes within investment banking clients are offsetting the negative impact of client downsizings experienced within the outsourcing business during 2003. This growth was offset by a decrease of approximately $\$ 1.4$ million for DecisionQuest, primarily due to a decline in revenue from strategic marketing services.

The outsourcing segment provides outsourcing services in information technology, document processing services, creative services, litigation support services, and office document services, primarily to the legal, investment banking and financial services industries. Services are contractual and, therefore, help provide a means to navigate business volatility more effectively. The Company expects that additional outsourcing opportunities from new clients will become more prevalent as businesses continue to focus on core competencies and look for cost-effective alternatives to managing their document and infrastructure requirements. During the second quarter of 2004, the Company secured 13 new outsourcing contracts, seven of which were in the legal market, three within the investment banking industry, one within the financial services industry and two in other sectors. As a result, the Company has added $\$ 38$ million in total new contract revenue over the life of those contracts to its existing base of business. In addition, in the second quarter of 2004, the Company renewed nine existing client contracts with a total contract value of approximately $\$ 57$ million. The Company anticipates continued growth in existing customer volumes if the capital markets continue to improve in the remainder of 2004.

Gross margin from this segment increased $9 \%$ for the quarter ended June 30, 2004, while the margin percentage increased approximately one percentage point to $20 \%$. The increase in gross margin is related to increased revenue partially from improvement in customer document volumes, expense reductions made in the prior year, and a continued focus on productivity during the second quarter of 2004.

Selling and administrative expenses increased $1 \%$, and as a percent of sales, remained constant at approximately $13 \%$. The Company expects a $\$ 1.6$ million savings in selling and administrative expenses during the second half of 2004, due to the streamlining and centralization of administrative support positions which occurred during the latter part of the second quarter of 2004.

During the quarter ended June 30, 2004, the outsourcing segment incurred $\$ 675$ in restructuring and asset impairment charges, compared to $\$ 1,030$ in the quarter ended June 30, 2003.

The outsourcing segment includes in its segment profit its share of income from the CaseSoft joint venture equity investment acquired as part of the December 2002 DecisionQuest acquisition. The outsourcing segment recognized income of $\$ 201$ for the quarter ended June 30, 2004 in connection with this joint venture, and no income for the quarter ended June 30, 2003.

Segment profit (as defined in Note 14 to the Consolidated Financial Statements) from this segment increased $35 \%$ for the quarter ended June 30, 2004 as compared to 2003. This improvement is the result of higher customer document volumes and the implementation of a more efficient service model. Segment profit as a percentage of revenue also increased one percentage point from the second quarter of 2003 to the second quarter of 2004. Refer to Note 14 of the Condensed Consolidated Financial Statements for additional segment financial information and reconciliation of segment profit to pre-tax income.

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## Globalization

| Globalization Results: | Quarters Ended June 30, |  |  |  | Quarter Over Quarter |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\%$ of Revenue | 2003 | $\%$ of Revenue |  |  |
|  | 2004 |  |  |  | \$ Change | \% Change |
|  | (Dollars in thousands) |  |  |  |  |  |
| Revenue | \$ 57,442 | 100\% | \$ 60,030 | 100\% | \$ 2,588 ) | (4)\% |
| Cost of revenue | $(36,977)$ | (64) | $(38,415)$ | (64) | 1,438 | (4) |
| Gross margin | 20,465 | 36 | 21,615 | 36 | $(1,150)$ | (5) |
| Selling and administrative | $(17,095)$ | (30) | $(17,826)$ | (30) | 731 | (4) |
| Segment profit | \$ 3,370 | 6\% | \$ 3,789 | 6\% | \$ (419) | (11)\% |
| Other Items: |  |  |  |  |  |  |
| Depreciation | \$ (1,372) | (2)\% | \$ $(1,666)$ | (3)\% | \$ 294 | (18)\% |
| Restructuring, integration and asset impairment charges | $(1,756)$ | (3) | $(2,381)$ | (4) | 625 | (26) |

Revenue decreased 4\% for the three months ended June 30, 2004. Adjusting for the impact of foreign currency rates, revenue decreased approximately $9 \%$ from the prior year. The decline generally resulted from a decline in the demand for interpretation services, delayed commitments from certain leading localization customers in the IT and telecommunications sectors, and continued pricing pressure. Revenue for the second quarter of 2004 was $5 \%$ higher than the first quarter of 2004. Based upon a progressively higher trend in the level of commitments during the second quarter of 2004, stronger revenue from localization services is anticipated for the remainder of the year. The expected revenue growth from localization services may be impacted by continued pricing pressures and the somewhat lower than expected demand for interpretation services.

Gross margin from this segment declined $\$ 1,150$ primarily as a result of the decline in revenue, while the gross margin percentage remained at approximately $36 \%$. Compared to the first quarter of 2004, gross margin increased $\$ 1,999$ and gross margin percentage increased two percentage points. The Company anticipates slight margin improvement as it continues to merge redundant facilities and leverages its current fixed cost base on higher anticipated revenue volumes.

Selling and administrative expenses decreased $4 \%$ and as a percentage of revenue remained flat at approximately $30 \%$. Taken at constant exchange rates, the decrease in selling and administrative expenses would have been $8 \%$ as the weaker U.S. dollar had a significantly negative impact on expenses. The decrease in selling and administrative expenses is generally related to merging redundant facilities, integrating GlobalNet with the existing BGS workforce, and lower incentive compensation.

For the quarter ended June 30, 2004, restructuring, integration and asset impairment charges related to the globalization segment were $\$ 1,756$ compared to $\$ 2,381$ for the quarter ended June 30, 2003. In 2004, these charges were primarily related to the closure of the segment s San Diego facility, as well as additional costs related to the consolidation of offices in the segment s Italian operations.

As a result of the foregoing, segment profit (as defined in Note 14 to the Consolidated Financial Statements) for this segment decreased $11 \%$ for the quarter ended June 30, 2004 compared to 2003. Segment profit as a percentage of revenue remained constant at approximately $6 \%$ from 2003 to 2004. Segment profit as a percentage of revenue increased by two percentage points as compared to the first quarter of 2004. Refer to Note 14 of the Condensed Consolidated Financial Statements for additional segment financial information and reconciliation of segment profit to pre-tax income.

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## Summary

Overall revenue increased $\$ 11,361$, or $4 \%$, to $\$ 319,102$ for the quarter ended June 30, 2004. The increase is largely attributed to the increase in financial printing, specifically transactional financial printing. There was a $\$ 10,990$, or $11 \%$ increase in gross margin, and the gross margin percentage increased approximately two percentage points to $35 \%$. This increase in gross margin percentage was primarily attributable to the impact of higher transactional financial printing activity, as well as the more efficient operating models the Company has developed over the last several years, and a continued focus on controlling and reducing costs across all business segments.

Selling and administrative expenses on a company-wide basis increased $\$ 3,139$, or $4 \%$, to $\$ 78,137$. This increase is primarily the result of expenses that are directly associated with sales, such as selling expenses (including commissions and bonuses) and certain variable administrative expenses, offset by decreases caused by the Company s continual effort to manage expenses. Shared corporate expenses were $\$ 5,753$ in the quarter ended June 30,2004 compared to $\$ 4,391$ in the same period in 2003, an increase of $\$ 1,362$, primarily due to increased incentive compensation and consulting expenses, offset by reduced salaries due to headcount reductions. As a percentage of sales, overall selling and administrative expenses remained constant at $24 \%$.

Depreciation decreased $\$ 831$, primarily as a result of reduced capital expenditures in recent years.

There were $\$ 3,044$ in restructuring, integration, and asset impairment charges for the quarter ended June 30, 2004, as compared to $\$ 9,617$ in the prior year, as discussed in Note 10 to the Condensed Consolidated Financial Statements.

The gain on the sale of building of $\$ 896$ for the quarter ended June 30,2004 relates to the sale of the Company s manufacturing facility in California.

Interest expense increased $\$ 119$, a $5 \%$ increase, primarily as a result of a $\$ 189$ increase for the quarter ended June 30, 2004 as compared to 2003 in the amortization of deferred financing costs, resulting primarily from the additional fees relating to the Company s convertible subordinated debentures issued in September 2003. Also contributing to the increase is a slightly higher average interest rate in the current year ( $5.7 \%$ for the quarter ended June 30, 2004, as compared to $5.0 \%$ for the quarter ended June 30, 2003). Offsetting these increases were lower average borrowings in 2004 ( $\$ 164$ million for the quarter ended June 30, 2004 as compared to $\$ 190$ million for the same period in 2003.)

Income tax expense for the quarter ended June 30, 2004 was $\$ 8,363$ on pre-tax income of $\$ 19,124$, compared to an income tax expense in 2003 of $\$ 528$ on pre-tax income of $\$ 650$. Income tax expense in both years was impacted because there was no benefit taken for losses in certain foreign jurisdictions because of the uncertainty regarding their realization. The size of the non-deductible expenses are relatively unchanged from year to year, and the rate applied to U.S. taxable income remained at approximately $39 \%$.

As a result of the foregoing, net income for the quarter ended June 30,2004 was $\$ 10,761$ as compared to $\$ 122$ for the same period last year.

## Domestic Versus International Results of Operations

The Company has operations in the United States, Canada, Europe, Mexico, South America and Asia. All of the Company s segments have operations in the United States. Most of the Company s international operations are derived from its financial printing and globalization segments. United States and foreign components of income before income taxes for the quarters ended June 30, 2004 and 2003 are as follows:

|  | Quarters Ended June 30, |  |
| :---: | :---: | :---: |
|  | 2004 | $\begin{gathered} \text { Restated } \\ 2003 \end{gathered}$ |
| United States | \$12,608 | \$ 7,564 |
| Foreign | 6,516 | $(6,914)$ |

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Total income before taxes

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Both United States and foreign pre-tax income improved in the quarter ended June 30, 2004 compared to the same period in 2003 primarily due to the improvement in the financial printing segment, as previously mentioned in the discussion of the segment operating results. In addition, the foreign results for the quarter ended June 30, 2003 included approximately $\$ 4.7$ million of restructuring charges, primarily associated with the integration of GlobalNet s operations with BGS and the closing of the London financial printing manufacturing facility and a portion of the London financial printing customer service center. The foreign results for the quarter ended June 30, 2004 included approximately $\$ .8$ million of restructuring charges, which included costs associated with the consolidation of the globalization segment s operations in Italy. The Company expects the international results for both the financial printing and the globalization segment to improve. Historically, the international markets in the financial printing segment have lagged behind the domestic markets in recovery, and as the domestic markets continue to improve, the international markets are also expected to show increased signs of recovery.

Six Months Ended June 30, 2004 Compared to Six Months Ended June 30, 2003

## Financial Printing



Financial printing revenue increased $13 \%$ for the six months ended June 30, 2004, with the largest class of service in this segment, transactional financial printing, up $38 \%$ in the current year. There was increased transactional activity in all markets in the first half of 2004 over the first half of 2003, consistent with the trend experienced in the second half of 2003. Revenue from the international market increased $34 \%$ to $\$ 51,122$ for the six months ended June 30,2004 , as compared to $\$ 38,208$ for the same period in 2003 . Some of this increase is attributable to the weakness in the U.S. dollar compared to foreign currencies. At constant exchange rates, revenue from international markets increased $23 \%$ compared to the first half of 2003. The international markets have historically lagged the domestic markets in recovery. However, as the domestic capital market continues to improve, the international markets are also showing signs of a rebound.

The Company remains the market leader in both the domestic and international markets, and handled the largest percentage of IPOs and merger and acquisition transactions announced during the first half of the

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year. The Company remains optimistic regarding the revenue from transactional financial printing for the second half of 2004 due to the building momentum in the capital markets. In the mergers and acquisitions market there were 85 transactions larger than $\$ 50$ million in the first half of 2004 as compared to 55 in the same period in 2003, and in the IPO market, 110 companies came to market in the first half of 2004, as compared to 10 in the same period in 2003.

Compliance reporting revenue increased $2 \%$ for the six months ended June 30, 2004. Improvement in compliance reporting is linked to the new Securities and Exchange Commission regulations and more extensive disclosure requirements under which the Company s clients are required to make their filings.

Mutual fund services revenue increased $3 \%$ for the six months ended June 30, 2004, despite tightened spending by mutual funds and the loss of some clients due to pressure from competitive pricing. The increase is due to the addition of several new accounts and additional work from existing clients.

Gross margin of the financial printing segment increased by $23 \%$, and the margin percentage increased by approximately three percentage points to $40 \%$. The increased activity in transactional financial printing impacts gross margins since, historically, transactional financial printing is our most profitable class of service. Gross margins have also improved over the prior year due to the consolidation of the Company s fulfillment operations with the digital print facility. As the capital markets gain strength, we believe the more efficient operating model the Company has developed over the past several years is contributing to our improved gross margin. The Company intends to continue to focus on controlling and reducing costs going forward.

Selling and administrative expenses increased $7 \%$. This increase is primarily the result of expenses that are directly associated with sales, such as selling expenses (including commissions and bonuses) and certain variable administrative expenses, along with higher employee benefit costs, offset by the continual effort to manage expenses. As a percent of sales, selling and administrative expenses decreased approximately two percentage points to $25 \%$ for the first half of 2004 compared with the first half of 2003 , partially as a result of a higher revenue base available to absorb certain fixed selling and administrative expenses.

The resources that the Company commits to the transactional financial printing market are significant and management continues to balance these resources with market conditions. In the first half of 2004, the Company initiated further cost reductions aimed at increasing operational efficiencies, including the consolidation of certain administrative functions and the consolidation of the Company s fulfillment operations with its digital print facility. Total restructuring and asset impairment charges related to the financial printing segment incurred as a result of these programs for the six months ended June 30, 2004 were \$4,076 compared to \$9,132 in 2003.

In May 2004, the Company sold its financial printing facility in Dominguez Hills, California for net proceeds of $\$ 6,731$, recognizing a gain on the sale of $\$ 896$ during the quarter ended June 30, 2004. The Company plans to complete its move to a new leased facility in Southern California during the third quarter of 2004.

Segment profit (as defined in Note 14 to the Consolidated Financial Statements) from this segment increased $66 \%$ for the six months ended June 30, 2004 compared to 2003. The increase in segment profit is primarily a result of increased revenues and gross margin from transactional financial printing in 2004. A higher gross margin percentage resulting from improved operating efficiencies, as well as lower selling and administrative expenses as a percent of sales also contributed to an increased segment profit in 2004. Segment profit as a percentage of revenue increased five percentage points from 2003 to 2004. Refer to Note 14 of the Condensed Consolidated Financial Statements for additional segment financial information and reconciliation of segment profit to pre-tax income (loss).

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## Outsourcing

| Outsourcing Results: | Six Months Ended June 30, |  |  |  | Period Over Period |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\%$ of Revenue | Restated 2003 | \% of Revenue |  |  |
|  | 2004 |  |  |  | \$ Change | \% Change |
|  | (Dollars in thousands) |  |  |  |  |  |
| Revenue | \$ 132,539 | 100\% | \$ 128,314 | 100\% | \$ 4,225 | 3\% |
| Cost of revenue | $(106,909)$ | (81) | $(105,184)$ | (82) | $(1,725)$ | 2 |
| Gross margin | 25,630 | 19 | 23,130 | 18 | 2,500 | 11 |
| Selling and administrative | $(16,732)$ | (12) | $(17,063)$ | (13) | 331 | (2) |
| Other income | 527 | 0 |  |  | 527 | 100 |
| Segment profit | \$ 9,425 | 7\% | \$ 6,067 | 5\% | \$ 3,358 | 55\% |
| Other Items: |  |  |  |  |  |  |
| Depreciation | \$ $(2,362)$ | (2)\% | \$ $(2,022)$ | (2)\% | \$ (340) | 17\% |
| Restructuring, integration and asset impairment charges | (921) | (1) | $(1,599)$ | (1) | 678 | (42) |

Revenue increased $3 \%$ for the six months ended June 30, 2004. The increase is primarily due to the revenue from the core outsourcing business increasing approximately $\$ 6.7$ million for the six months ended June 30, 2004 as compared to 2003. The combination of prior year new contract additions and increasing document volumes within investment banking clients are offsetting the negative impact of client downsizings experienced within the outsourcing business during 2003. This growth was offset by a decrease of approximately $\$ 2.5$ million for DecisionQuest, primarily due to a decline in revenue from strategic marketing services.

The outsourcing segment provides outsourcing services in information technology, document processing services, creative services, litigation support services, and office document services, primarily to the legal, investment banking and financial services industries. Services are contractual and, therefore, help provide a means to navigate business volatility more effectively. The Company expects that additional outsourcing opportunities from new clients will become more prevalent as businesses continue to focus on core competencies and look for cost-effective alternatives to managing their document and infrastructure requirements. During the first half of 2004, the Company secured 20 new outsourcing contracts, including 11 which were in the legal market, 5 within the investment banking industry, 2 within the financial services industry and 2 in other sectors. The Company anticipates continued growth in existing customer volumes if the capital markets continue to improve in the second half of 2004.

Gross margin from this segment increased $11 \%$ for the six months ended June 30, 2004, while the margin percentage increased approximately one percentage point to $19 \%$. The increase in gross margin is related to increased revenue partially from improvement in customer document volumes, expense reductions made in the prior year, and a continued focus on productivity during the first half of 2004.

Selling and administrative expenses decreased $2 \%$, and as a percent of sales, remained relatively constant. The decreases are a direct result of improved workflow processes and a continued focus on expense management. In addition, the Company expects a $\$ 1.6$ million savings in selling and administrative expenses during the second half of 2004, due to the streamlining and centralization of administrative support positions which occurred during the latter part of the second quarter of 2004.

During the six months ended June 30, 2004, the outsourcing segment incurred $\$ 921$ in restructuring and asset impairment charges, compared to $\$ 1,599$ in the six months ended June 30, 2003.

The outsourcing segment includes in its segment profit its share of income from the CaseSoft joint venture equity investment acquired as part of the December 2002 DecisionQuest acquisition. The outsourcing segment recognized income of $\$ 527$ for the six months ended June 30, 2004 in connection with this joint venture, and no income for the six months ended June 30, 2003.

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Segment profit (as defined in Note 14 to the Consolidated Financial Statements) from this segment increased $55 \%$ for the six months ended June 30, 2004 as compared to 2003. This improvement is the result of higher customer document volumes and the implementation of a more efficient service model. Segment profit as a percentage of revenue also increased two percentage points from the first six months of 2003 to the first six months of 2004. Refer to Note 14 of the Condensed Consolidated Financial Statements for additional segment financial information and reconciliation of segment profit to pre-tax income (loss).

## Globalization

| Globalization Results: | Six Months Ended June 30, |  |  |  | Period Over Period |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | \% of Revenue | 2003 | $\%$ of Revenue |  |  |
|  | 2004 |  |  |  | \$ Change | \% Change |
|  | (Dollars in thousands) |  |  |  |  |  |
| Revenue | \$112,085 | 100\% | \$113,165 | 100\% | \$ $(1,080)$ | (1)\% |
| Cost of revenue | $(73,154)$ | (65) | $(72,990)$ | (64) | (164) | 0 |
| Gross margin | 38,931 | 35 | 40,175 | 36 | $(1,244)$ | (3) |
| Selling and administrative | $(33,522)$ | (30) | $(33,868)$ | (30) | 346 | (1) |
| Segment profit | \$ 5,409 | 5\% | \$ 6,307 | 6\% | \$ (898) | (14)\% |
| Other Items: |  |  |  |  |  |  |
| Depreciation | \$ $(2,890)$ | (3)\% | \$ $(3,305)$ | (3)\% | \$ 415 | (13)\% |
| Restructuring, integration and asset impairment charges | $(3,236)$ | (3) | $(2,791)$ | (2) | (445) | 16 |

Revenue decreased $1 \%$ for the six months ended June 30, 2004. Adjusting for the impact of foreign currency rates, revenue decreased approximately $8 \%$ from the prior year. The decline generally resulted from a decline in the demand for interpretation services, delayed commitments from certain leading localization customers in the IT and telecommunications sectors, and continued pricing pressure. Revenue for the second quarter of 2004 was $5 \%$ higher than the first quarter of 2004. Based upon a progressively higher trend in the level of commitments during the second quarter of 2004, stronger revenue from localization services is anticipated for the remainder of the year. The expected revenue growth from localization services may be impacted by continued pricing pressures and the somewhat lower than expected demand for interpretation services.

Gross margin from this segment declined $\$ 1,244$, while the gross margin percentage decreased one percentage point to approximately $35 \%$. The decreases were primarily due to lower revenue. The Company anticipates slight margin improvement as it continues to merge redundant facilities and leverages its current fixed cost base on higher anticipated revenue volumes.

Selling and administrative expenses decreased $1 \%$, and as a percentage of revenue remained flat. Taken at constant exchange rates, the decrease in selling and administrative expenses would have been $8 \%$ as the weaker U.S. dollar had a significantly negative impact on expenses. The decrease in expenses is generally related to merging redundant facilities, integrating GlobalNet with the existing BGS workforce, and lower incentive compensation expenses. The general decline in expenses is offset by increases due to investment in sales and marketing initiatives, including global sales force training and an extensive management meeting, which were completed in anticipation of significantly improving activity as the year progresses.

For the six months ended June 30, 2004, restructuring, integration and asset impairment charges related to the globalization segment were $\$ 3,236$ compared to $\$ 2,791$ for the six months ended June 30, 2003. In 2004, these charges were primarily related to the consolidation of offices in the segment s Italian operations and the closure of the segment s San Diego facility.

As a result of the foregoing, segment profit (as defined in Note 14 to the Consolidated Financial Statements) for this segment decreased $14 \%$ for the six months ended June 30, 2004 compared to 2003.

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Segment profit as a percentage of revenue decreased by one percentage point to $5 \%$ from 2003 to 2004. Refer to Note 14 of the Condensed Consolidated Financial Statements for additional segment financial information and reconciliation of segment profit to pre-tax income (loss).

## Summary

Overall revenue increased $\$ 45,184$, or $8 \%$, to $\$ 608,648$ for the six months ended June 30,2004 . The increase is largely attributed to the increase in financial printing, specifically transactional financial printing. There was a $\$ 29,452$, or $16 \%$ increase in gross margin, and the gross margin percentage increased approximately two percentage points to $35 \%$. This increase in gross margin percentage was primarily attributable to the impact of higher transactional financial printing activity, as well as the more efficient operating models the Company has developed over the last several years, and a continued focus on controlling and reducing costs across all business segments.

Selling and administrative expenses on a company-wide basis increased $\$ 7,837$, or $5 \%$, to $\$ 153,580$. This increase is primarily the result of expenses that are directly associated with sales, such as selling expenses (including commissions and bonuses) and certain variable administrative expenses, offset by decreases caused by the Company s continual effort to manage expenses. Shared corporate expenses were $\$ 10,812$ in the six months ended June 30 , 2004 compared to $\$ 8,400$ in the same period in 2003, an increase of $\$ 2,412$, primarily due to increased incentive compensation and consulting expenses, offset by reduced salaries due to headcount reductions. As a percentage of sales, overall selling and administrative expenses decreased one percentage point to $25 \%$. This percentage improved due to a higher revenue base available to absorb certain fixed selling and administrative expenses.

Depreciation decreased $\$ 1,686$, primarily as a result of reduced capital expenditures in recent years.

There were $\$ 9,127$ in restructuring, integration, and asset impairment charges for the six months ended June 30, 2004, as compared to $\$ 14,809$ in the prior year, as discussed in Note 10 to the Condensed Consolidated Financial Statements.

The gain on the sale of building of $\$ 896$ for the six months ended June 30,2004 relates to the sale of the Company s manufacturing facility in California.

Interest expense increased $\$ 587$, a $12 \%$ increase, primarily as a result of a $\$ 351$ increase for the six months ended June 30,2004 as compared to 2003 in the amortization of deferred financing costs, resulting primarily from the additional fees relating to the Company s convertible subordinated debentures issued in September 2003. Also contributing to the increase is a slightly higher average interest rate in the current year ( $6.0 \%$ for the six months ended June 30,2004 , as compared to $5.2 \%$ for the six months ended June 30, 2003). Offsetting these increases were lower average borrowings in 2004 ( $\$ 156$ million for the six months ended June 30, 2004 as compared to $\$ 172$ million for the same period in 2003.)

Income tax expense for the six months ended June 30, 2004 was $\$ 12,048$ on pre-tax income of $\$ 26,069$, compared to an income tax benefit in 2003 of $\$ 1,161$ on pre-tax loss of $\$ 5,456$. Income tax expense in both years was impacted because there was no benefit taken for losses in certain foreign jurisdictions because of the uncertainty regarding their realization. The size of the non-deductible expenses are relatively unchanged from year to year, and the rate applied to U.S. taxable income remained at approximately $39 \%$.

As a result of the foregoing, net income for the six months ended June 30, 2004 was $\$ 14,021$ as compared to a net loss of $\$ 4,295$ for the same period last year.

## Domestic Versus International Results of Operations

The Company has operations in the United States, Canada, Europe, Mexico, South America and Asia. All of the Company s segments have operations in the United States. Most of the Company s international operations are derived from its financial printing and globalization segments. United States and foreign

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components of income (loss) before income taxes for the six months ended June 30, 2004 and 2003 are as follows:

|  | Six Months Ended June 30, |  |
| :---: | :---: | :---: |
|  | 2004 | $\begin{gathered} \text { Restated } \\ 2003 \end{gathered}$ |
| United States | \$ 19,989 | \$ 6,472 |
| Foreign | 6,080 | $(11,928)$ |
| Total income (loss) before taxes | \$26,069 | \$ $(5,456)$ |

Both United States and foreign pre-tax income improved in the six months ended June 30, 2004 compared to the same period in 2003 primarily due to the improvement in the financial printing segment, offset slightly by the lower profits from the globalization segment, as previously mentioned in the discussion of the segment operating results. In addition, the foreign results for the six months ended June 30, 2003 included approximately $\$ 8.3$ million of restructuring charges, primarily associated with the integration of GlobalNet s operations with BGS and the closing of the London financial printing manufacturing facility and a portion of the London financial printing customer service center. The foreign results for the six months ended June 30, 2004 included approximately $\$ 3.2$ million of restructuring charges, which included costs associated with the consolidation of the globalization segment s operations in Italy. The Company expects the international results for both the financial printing and the globalization segment to improve. Historically, the international markets in the financial printing segment have lagged behind the domestic markets in recovery, and as the domestic markets continue to improve, the international markets are also expected to show increased signs of recovery.

## Liquidity and Capital Resources

At June 30,2004 , the Company had a working capital ratio of 1.84 to 1 and working capital of $\$ 146,567$ compared to a ratio of 1.51 to 1 and working capital of $\$ 90,845$ at December 31, 2003. Approximately $\$ 51$ million of the increase in working capital is due to the seasonal increases in accounts receivable ( $\$ 47$ million increase) and inventory ( $\$ 4$ million increase).

The Company had $\$ 102$ million of borrowings available under its $\$ 115$ million revolving credit facility as of June 30, 2004. The Company s Canadian subsidiary also had $\$ 4.3$ million Canadian dollars of available borrowings under its $\$ 4.3$ million Canadian dollar credit facility as of June 30, 2004. The components of the Company s debt and available borrowings are described fully in Note 11 to the Company s Condensed Consolidated Financial Statements.

It is expected that the cash generated from operations, working capital and the Company $s$ borrowing capacity will be sufficient to fund its development and integration needs (both foreign and domestic), finance future acquisitions, if any, and capital expenditures, provide for the payment of dividends, and meet its debt service requirements. The Company experiences certain seasonal factors with respect to its borrowing needs; the heaviest period for borrowing is normally the second quarter. The Company s existing borrowing capacity provides for this seasonal increase.

Capital expenditures for the six months ended June 30, 2004 were $\$ 11.1$ million. For the full year 2004, the Company plans capital spending of approximately $\$ 25$ million.

The Company had previously disclosed in its annual report on Form 10-K for the year ended December 31, 2003 that it expected to contribute approximately $\$ 19$ million to its pension plan and supplemental retirement plans in 2004. As discussed in Note 12 to the Condensed Consolidated Financial Statements, the Company now estimates it will contribute approximately $\$ 15$ million to these plans during 2004.

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## Cash Flows

The Company continues to focus on cash management, including managing receivables and inventory. Year-to-date average days sales outstanding remained at 65 days for the six months ended June 30, 2004 as compared to the same period last year. The Company had net cash used in operating activities of $\$ 16,757$ and $\$ 49,452$ for the six months ended June 30, 2004 and 2003, respectively. The reduction in net cash used in operating activities in 2004 reflects larger cash flow from collections of beginning of period accounts receivable balances, which were approximately $\$ 21$ million higher at December 31, 2003 than at December 31, 2002. In addition, the Company had overall improved results in 2004 compared to 2003, with net income of $\$ 14,021$ in the six months ended June 30, 2004 as compared to a loss of $\$ 4,295$ for the same period in 2003. Overall, cash used in operating activities decreased by approximately $\$ 33$ million from 2003 to 2004.

Net cash used in investing activities was $\$ 3,849$ and $\$ 12,255$ for the six months ended June 30, 2004 and 2003, respectively. The change from 2003 to 2004 was primarily the result of less cash used in the acquisition of property, plant and equipment in the current year and $\$ 6,731$ that was received from the sale of the Company s facilities in Dominguez Hills, California during the second quarter of 2004.

Net cash provided by financing activities was $\$ 18,454$ and $\$ 46,852$ for the six months ended June 30, 2004 and 2003, respectively. Part of this change is due to significantly higher proceeds from stock option exercises in $2004(\$ 12,481)$ as compared to 2003 ( $\$ 759$ ). In addition, as a result of the improvement in cash used by operating activities, the proceeds received on the sale of the Dominguez Hills facility, and the proceeds from stock option exercises, net borrowings of debt were reduced by approximately $\$ 40$ million in 2004 compared to 2003.

## 2004 Outlook

The following statements and certain statements made elsewhere in this document are based upon current expectations. These statements are forward looking and are subject to factors that could cause actual results to differ materially from those suggested here, including demand for and acceptance of the Company s services, new technological developments, competition and general economic or market conditions, particularly in the domestic and international capital markets. Refer also to the Cautionary Statement Concerning Forward Looking Statements included at the beginning of this Item 2 .

For 2004, the Company expects improved results over 2003. The Company is optimistic about the financial print business due to the leverage in its operating model, as well as the continued momentum in capital market activity for the first half of 2004. The Company also expects improvement in its outsourcing segment as the capital markets improve. The Company expects improvement in its globalization segment as it continues to realize the benefits of the integration of recent acquisitions.

The guidance for the full year 2004 results has been changed from the estimates provided in the Company s annual report on Form 10-K for the year ended December 31, 2003 and Form 10-Q for the quarter ended March 31, 2004. The changes in the outlook reflect increased segment profit for the Financial Print and Outsourcing segments, decreased revenue and segment profit for the Globalization segment, a tighter range for Corporate/ Other, and increased restructuring charges, resulting in a refinement in the diluted earnings per

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share excluding restructuring charges guidance range from $\$ 0.56$ to $\$ 0.91$ to $\$ 0.63$ to $\$ 0.97$. We now estimate that full year 2004 results will be in the ranges shown below.

|  | Full Year 2004 |
| :---: | :---: |
| Revenues: | \$1.1 to \$1.2 billion |
| Financial Print | \$650 to \$670 million |
| Outsourcing | \$270 to \$280 million |
| Globalization | \$230 to \$240 million |
| Segment Profit: |  |
| Financial Print | \$80 to \$95 million |
| Outsourcing | \$20 to \$23 million |
| Globalization | \$14 to \$18 million |
| Corporate/ Other | \$(20) to \$(22) million |
| Restructuring charges | \$(10) to (12) million |
| Depreciation and amortization | \$42 million |
| Interest expense | \$11 million |
| Diluted earnings per share | \$0.43 to \$0.77 |
| Diluted earnings per share, excluding restructuring charges | \$0.63 to \$0.97 |
| Capital expenditures | \$25 million |

## Recent Accounting Pronouncements

In July 2004, the Emerging Issues Task Force ( EITF ) of the Financial Accounting Standards Board ( FASB ) reached a tentative conclusion on EITF Issue No. 04-08, The Effect of Contingently Convertible Debt on Diluted Earnings Per Share, that would require the shares issuable under contingently convertible debt, such as the Company s convertible subordinated debentures, to be included in diluted earnings per share computations regardless of whether the contingency had been met. The current rules under FASB Statement No. 128, Earnings Per Share, do not require inclusion of such shares until the contingency has been met. As the contingent features under the Company s convertible subordinated debentures have not been met, we do not include the impact of the conversion in our computation of diluted earnings per share. If the EITF s tentative conclusion is ratified by the FASB, the provisions are expected to be effective for reporting periods ending after December 15, 2004. All prior period earnings per share amounts presented would be restated to conform to the provisions of the final EITF. The Company estimates the effect of this proposed rule would be to increase the average shares outstanding used in the calculation of diluted earnings per shares by approximately $4,058,445$ shares. In addition, the numerator used in the calculation of diluted earnings per share would increase by an amount equal to interest cost, net of tax, on the convertible subordinated debentures (approximately $\$ 577$ and $\$ 1,154$ for the three and six months ended June 30, 2004, respectively). If the new rules were in effect during 2004, diluted earnings per share would have been lower by $\$ .02$ and $\$ .01$ per share for the three and six months ended June 30, 2004, respectively.

In March 2004, the FASB issued an exposure draft (Proposed Statement of Financial Accounting Standards) entitled Share-Based Payment An Amendment of FASB Statements No. 123 and 95. The proposed Statement would eliminate the ability to account for share-based compensation transactions using APB Opinion No. 25 and generally requires that such transactions be accounted for using a fair-value based method. Also, if the proposed Statement is adopted, the Company would be required to record a charge to earnings for stock-based compensation in its future results of operations. The proposed Statement, if adopted, would be applied to public entities prospectively for fiscal years beginning after December 15, 2004, as if all share-based compensation awards granted, modified, or settled after December 15, 1994, had been accounted for using the fair-value method of accounting. The Company will continue to monitor the progress of this proposed Statement and is evaluating its impact on the financial statements, if adopted.

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In January 2003, the FASB issued Interpretation No. 46 ( FIN 46 ), Consolidation of Variable Interest Entities , and amended the interpretation with FIN 46(R) in December 2003. This interpretation and its amendment set forth a requirement for an investor with a majority of the variable interests in a variable interest entity (VIE ) to consolidate the entity and also requires majority and significant variable interest investors to provide certain disclosures. A VIE is an entity in which the equity investors do not have a controlling interest, or the equity investment at risk is insufficient to finance the entity s activities without receiving additional subordinated financial support from the other parties. The provisions of FIN 46 were effective immediately for all arrangements entered into with new VIEs created after January 31, 2003. The Company has not entered into any arrangements with VIEs after January 31, 2003. For arrangements entered into with VIEs created prior to January 31, 2003, the provisions of FIN 46 were adopted by the Company as of March 31, 2004; the Company has evaluated the impact and such adoption did not have an effect on the Company s financial statements.

## Item 3. Quantitative and Qualitative Disclosures About Market Risk

The Company s market risk is principally associated with trends in the domestic and international capital markets, particularly in the financial print segment and the outsourcing segment. This includes trends in the initial public offerings and mergers and acquisitions markets, both important components of the financial printing segment. The Company also has market risk tied to interest rate fluctuations related to a portion of its debt obligations and fluctuations in foreign currency, as discussed below.

## Interest Rate Risk

The Company s exposure to market risk for changes in interest rates relates primarily to its short-term investment portfolio, long-term debt obligations, revolving credit agreement and synthetic lease agreement.

The Company does not use derivative instruments in its short-term investment portfolio. The Company s senior notes issued in February 2002 and its debentures issued in September 2003 consist of fixed rate instruments, and therefore, would not be impacted by changes in interest rates. The senior notes have an average fixed interest rate of approximately $7.8 \%$ (including the impact of amendments and prepayments), and require principal payments between January 2006 and January 2012. The debentures have a fixed interest rate of 5\%. Amounts borrowed under the three-year $\$ 175$ million revolving credit facility that was completed in July 2002 (and amended in March and September 2003, with the facility reduced to $\$ 115$ million in October 2003) bear interest at LIBOR plus 125-325 basis points or an alternative base rate (greater of Federal Funds rate plus 50 basis points or the Prime rate) depending on certain leverage ratios. During the six months ended June 30, 2004, the average interest rate on this line of credit approximated $4 \%$. A hypothetical change in the annual interest rate of $1 \%$ per annum would result in a change in annual interest expense of approximately $\$ .2$ million, based on the average outstanding balances under the revolving credit facility during the six months ended June 30, 2004.

## Foreign Exchange Rates

The Company derives a portion of its revenues from various foreign sources. To date, the Company has not experienced significant gains or losses as a result of fluctuations in the exchange rates of the related foreign currencies. However, as the Company expands its global presence, fluctuations may become significant. The Company s globalization segment is impacted by foreign currency fluctuations since its labor costs are predominantly denominated in foreign currencies, while a significant portion of its revenue is denominated in U.S. dollars. This is somewhat mitigated by the fact that revenue from the Company s international financial print operations is denominated in foreign currencies, while some of its costs are denominated in U.S. dollars. To date, the Company has not used foreign currency hedging instruments to reduce its exposure to foreign exchange fluctuations. The Company has reflected translation (loss) income of ( $\$ 5,680$ ) and $\$ 11,125$ in its consolidated statements of comprehensive income included in stockholders equity for the six months ended June 30, 2004 and 2003, respectively. This (loss) income is primarily attributed to the fluctuation in value between the U.S. dollar and the euro, pound sterling and Canadian dollar.

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## Equity Price Risk

The Company currently does not have any significant investments in marketable equity securities. The Company s defined benefit pension plan holds investments in both equity and fixed income securities. The amount of the Company s annual contribution to the plan is dependent upon, among other things, the return on the plan $s$ assets. To the extent there are fluctuations in equity values, the amount of the Company $s$ annual contribution could be affected. For example, a decrease in equity prices could increase the amount of the Company s annual contributions to the plan.

## Item 4. Controls and Procedures

The Company maintains a system of controls and procedures designed to provide reasonable assurance as to the reliability of the financial statements and other disclosures included in this report, as well as to safeguard assets from unauthorized use or disposition. The Company s management, including the Chief Executive Officer and Chief Financial Officer, evaluated the effectiveness of the design and operation of the Company s disclosure controls and procedures as of June 30, 2004, pursuant to Exchange Act Rule 13a-15(e) and 15d-15(e). Based on that evaluation, the Chief Executive Officer and Chief Financial Officer concluded that the Company s disclosure controls and procedures are effective in ensuring that all material information required to be filed in this quarterly report has been made known to them in a timely fashion. There have been no significant changes in internal controls, or in other factors that could significantly affect internal controls, subsequent to the date the Chief Executive Officer and Chief Financial Officer completed their evaluation.

## PART II

## OTHER INFORMATION

## Item 4. Submission of Matters to a Vote of Security Holders

At the Company s Annual Meeting of Shareholders held on May 27, 2004, the following actions were taken:

1. Election of Directors

| Nominee | Votes For | Votes Against/Withheld/Abstentions |
| :---: | :---: | :---: |
| Carl J. Crosetto | 31,683,588 | 964,620 |
| Douglas B. Fox | 31,851,260 | 796,948 |
| Lisa A. Stanley | 31,712,904 | 935,304 |

2. To ratify the selection of KPMG LLP as independent auditors for the Company for the fiscal year ending December 31, 2004.

$\frac{\text { Votes For }}{32,016,530} \quad$| Votes Against/Withheld |
| :---: |

Item 6. Exhibits and Reports on Form 8-K
(a) Exhibits:
31.1 Certification pursuant to section 302 of the Sarbanes-Oxley Act of 2002, signed by Philip E. Kucera, Chief Executive Officer and Director
31.2

Certification pursuant to section 302 of the Sarbanes-Oxley Act of 2002, signed by C. Cody Colquitt, Senior Vice President and Chief Financial Officer
Certification pursuant to 18 U.S.C. Section 1350 as adopted pursuant to section 906 of the Sarbanes-Oxley Act of 2002, signed by Philip E. Kucera, Chief Executive Officer and Director
Certification pursuant to 18 U.S.C. Section 1350 as adopted pursuant to section 906 of the Sarbanes-Oxley Act of 2002, signed by C. Cody Colquitt, Senior Vice President and Chief Financial Officer
(b) Reports on Form 8-K

Report dated April 28, 2004, relating to the Company s earnings press release for the quarter ended March 31, 2004.

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## SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

BOWNE \& CO., INC.
/s/ PHILIP E. KUCERA

Philip E. Kucera<br>Chief Executive Officer and Director<br>(Principal Executive Officer)

Date: August 6, 2004
/s/ C. CODY COLQUITT
C. Cody Colquitt

Senior Vice President
and Chief Financial Officer
(Principal Financial Officer)
Date: August 6, 2004

## /s/ RICHARD BAMBACH JR.

Richard Bambach Jr.
Vice President and
Corporate Controller
(Principal Accounting Officer)

