

SLM CORP
Form 10-Q
November 08, 2010

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**UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549**

Form 10-Q

(Mark One)

- QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**
For the quarterly period ended September 30, 2010
- or**
- TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**
For the transition period from to

Commission File Number: 001-13251

SLM Corporation

(Exact name of registrant as specified in its charter)

Delaware

*(State or other jurisdiction of
incorporation or organization)*

52-2013874

*(I.R.S. Employer
Identification No.)*

12061 Bluemont Way, Reston, Virginia

(Address of principal executive offices)

20190

(Zip Code)

(703) 810-3000

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

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Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer Accelerated filer Non-accelerated filer Smaller reporting company
(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date:

| Class | Outstanding at October 31, 2010 |
|--------------------------------------|--|
| Voting common stock, \$.20 par value | 485,590,403 shares |

SLM CORPORATION

FORM 10-Q

INDEX

September 30, 2010

Part I. Financial Information

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EX-101 PRESENTATION LINKBASE DOCUMENT

EX-101 DEFINITION LINKBASE DOCUMENT

(1) Definitions for capitalized terms used in this document can be found in the Glossary at the end of this document.

Table of Contents**PART I. FINANCIAL INFORMATION****Item 1. Financial Statements**

SLM CORPORATION
CONSOLIDATED BALANCE SHEETS
(Dollars and shares in thousands, except per share amounts)
(Unaudited)

| | September 30, 2010 | December 31, 2009 |
|---|-------------------------------|------------------------------|
| Assets | | |
| FFELP Stafford and Other Student Loans (net of allowance for losses of \$120,386 and \$104,219, respectively) | \$ 46,026,138 | \$ 42,978,874 |
| FFELP Stafford Loans Held-for-Sale | 20,655,561 | 9,695,714 |
| FFELP Consolidation Loans (net of allowance for losses of \$68,880 and \$56,949, respectively) | 79,911,599 | 68,378,560 |
| Private Education Loans (net of allowance for losses of \$2,035,034 and \$1,443,440, respectively) | 35,541,640 | 22,753,462 |
| Investments: | | |
| Available-for-sale | 203,125 | 1,273,275 |
| Other | 913,986 | 740,553 |
| Total investments | 1,117,111 | 2,013,828 |
| Cash and cash equivalents | 5,875,510 | 6,070,013 |
| Restricted cash and investments | 5,837,546 | 5,168,871 |
| Retained Interest in off-balance sheet securitized loans | | 1,828,075 |
| Goodwill and acquired intangible assets, net | 488,220 | 1,177,310 |
| Other assets | 10,653,449 | 9,920,591 |
| Total assets | \$ 206,106,774 | \$ 169,985,298 |
| Liabilities | | |
| Short-term borrowings | \$ 45,388,432 | \$ 30,896,811 |
| Long-term borrowings | 153,003,935 | 130,546,272 |
| Other liabilities | 3,140,330 | 3,263,593 |
| Total liabilities | 201,532,697 | 164,706,676 |
| Commitments and contingencies | | |
| Equity | | |
| Preferred stock, par value \$.20 per share, 20,000 shares authorized: | | |
| Series A: 3,300 and 3,300 shares, respectively, issued at stated value of \$50 per share | 165,000 | 165,000 |
| | 400,000 | 400,000 |

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| | | |
|--|----------------|----------------|
| Series B: 4,000 and 4,000 shares, respectively, issued at stated value of \$100 per share | | |
| Series C: 7.25% mandatory convertible preferred stock; 810 and 810 shares, respectively, issued at liquidation preference of \$1,000 per share | 810,370 | 810,370 |
| Common stock, par value \$.20 per share, 1,125,000 shares authorized: 553,787 and 552,220 shares issued, respectively | 110,758 | 110,444 |
| Additional paid-in capital | 5,127,313 | 5,090,891 |
| Accumulated other comprehensive loss (net of tax benefit of \$25,386 and \$23,448, respectively) | (44,159) | (40,825) |
| Retained earnings (loss) | (122,565) | 604,467 |
| Total SLM Corporation stockholders' equity before treasury stock | 6,446,717 | 7,140,347 |
| Common stock held in treasury at cost: 68,011 and 67,222 shares, respectively | 1,872,640 | 1,861,738 |
| Total SLM Corporation stockholders' equity | 4,574,077 | 5,278,609 |
| Noncontrolling interest | | 13 |
| Total equity | 4,574,077 | 5,278,622 |
| Total liabilities and equity | \$ 206,106,774 | \$ 169,985,298 |

Supplemental information assets and liabilities of consolidated variable interest entities:

| | September 30, 2010 | December 31, 2009 |
|---|-------------------------------|------------------------------|
| FFELP Stafford and Other Student Loans, net | \$ 65,557,473 | \$ 51,067,680 |
| FFELP Consolidation Loans, net | 78,396,367 | 67,664,019 |
| Private Education Loans, net | 24,511,699 | 10,107,298 |
| Restricted cash and investments | 5,522,584 | 4,596,147 |
| Other assets | 4,373,606 | 3,639,918 |
| Short-term borrowings | 36,806,456 | 23,384,051 |
| Long-term borrowings | 128,473,542 | 101,012,628 |
| Net assets of consolidated variable interest entities | \$ 13,081,731 | \$ 12,678,383 |

See accompanying notes to consolidated financial statements.

Table of Contents**SLM CORPORATION**

CONSOLIDATED STATEMENTS OF INCOME
(Dollars and shares in thousands, except per share amounts)
(Unaudited)

| | Three Months Ended | | Nine Months Ended | |
|---|---------------------------|-------------|--------------------------|-------------|
| | September 30, | | September 30, | |
| | 2010 | 2009 | 2010 | 2009 |
| Interest income: | | | | |
| FFELP Stafford and Other Student Loans | \$ 320,234 | \$ 303,192 | \$ 928,713 | \$ 969,947 |
| FFELP Consolidation Loans | 564,586 | 481,592 | 1,638,831 | 1,431,644 |
| Private Education Loans | 610,893 | 396,339 | 1,751,387 | 1,176,399 |
| Other loans | 7,190 | 11,042 | 23,440 | 45,930 |
| Cash and investments | 7,630 | 6,881 | 18,878 | 19,896 |
| | | | | |
| Total interest income | 1,510,533 | 1,199,046 | 4,361,249 | 3,643,816 |
| Total interest expense | 638,599 | 673,870 | 1,738,916 | 2,519,876 |
| | | | | |
| Net interest income | 871,934 | 525,176 | 2,622,333 | 1,123,940 |
| Less: provisions for loan losses | 358,110 | 321,127 | 1,099,469 | 849,518 |
| | | | | |
| Net interest income after provisions for loan losses | 513,824 | 204,049 | 1,522,864 | 274,422 |
| | | | | |
| Other income (loss): | | | | |
| Securitization servicing and Residual Interest revenue | | 155,065 | | 147,248 |
| Gains on sales of loans and securities, net | 1,607 | 12,452 | 6,745 | 12,752 |
| Gains (losses) on derivative and hedging activities, net | (344,458) | (111,556) | (331,552) | (569,326) |
| Contingency fee revenue | 83,746 | 82,200 | 252,238 | 230,383 |
| Collections revenue | 13,097 | 21,241 | 52,282 | 88,830 |
| Guarantor servicing fees | 15,996 | 48,087 | 74,543 | 106,867 |
| Other | 90,502 | 150,006 | 445,811 | 741,229 |
| | | | | |
| Total other income (loss) | (139,510) | 357,495 | 500,067 | 757,983 |
| | | | | |
| Expenses: | | | | |
| Salaries and benefits | 139,099 | 140,888 | 429,716 | 413,813 |
| Other operating expenses | 180,120 | 162,242 | 544,621 | 473,195 |
| Goodwill and acquired intangible assets impairment and amortization expense | 669,668 | 9,774 | 689,090 | 29,176 |
| Restructuring expenses | 11,082 | 2,492 | 55,030 | 9,598 |
| | | | | |
| Total expenses | 999,969 | 315,396 | 1,718,457 | 925,782 |
| | | | | |
| | (625,655) | 246,148 | 304,474 | 106,623 |

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| | | | | |
|--|------------------|----------------|---------------|---------------|
| Income (loss) from continuing operations, before income tax expense (benefit) | | | | |
| Income tax expense (benefit) | (127,558) | 80,423 | 224,340 | 31,796 |
| Net income (loss) from continuing operations | (498,097) | 165,725 | 80,134 | 74,827 |
| Income (loss) from discontinued operations, net of tax | 3,211 | (6,417) | 3,211 | (59,133) |
| Net income (loss) | (494,886) | 159,308 | 83,345 | 15,694 |
| Less: net income attributable to noncontrolling interest | 61 | 198 | 334 | 690 |
| Net income (loss) attributable to SLM Corporation | (494,947) | 159,110 | 83,011 | 15,004 |
| Preferred stock dividends | 18,787 | 42,627 | 56,176 | 94,822 |
| Net income (loss) attributable to SLM Corporation common stock | \$ (513,734) | \$ 116,483 | \$ 26,835 | \$ (79,818) |
| Net income (loss) attributable to SLM Corporation: | | | | |
| Continuing operations, net of tax | \$ (498,158) | \$ 165,527 | \$ 79,800 | \$ 74,137 |
| Discontinued operations, net of tax | 3,211 | (6,417) | 3,211 | (59,133) |
| Net income (loss) attributable to SLM Corporation | \$ (494,947) | \$ 159,110 | \$ 83,011 | \$ 15,004 |
| Basic earnings (loss) per common share attributable to SLM Corporation common shareholders: | | | | |
| Continuing operations | \$ (1.07) | \$.26 | \$.05 | \$ (.04) |
| Discontinued operations | .01 | (.01) | .01 | (.13) |
| Total | \$ (1.06) | \$.25 | \$.06 | \$ (.17) |
| Average common shares outstanding | 484,936 | 470,280 | 484,678 | 467,960 |
| Diluted earnings (loss) per common share attributable to SLM Corporation common shareholders: | | | | |
| Continuing operations | \$ (1.07) | \$.26 | \$.05 | \$ (.04) |
| Discontinued operations | .01 | (.01) | .01 | (.13) |
| Total | \$ (1.06) | \$.25 | \$.06 | \$ (.17) |
| Average common and common equivalent shares outstanding | 484,936 | 471,058 | 486,209 | 467,960 |
| Dividends per common share attributable to SLM Corporation common shareholders | \$ | \$ | \$ | \$ |

See accompanying notes to consolidated financial statements.

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SLM CORPORATION

CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY
(Dollars in thousands, except share and per share amounts)
(Unaudited)

| Issued | Common Stock Shares | | Preferred Stock | Common Stock | Additional Paid-In Capital | Accumulated | Retained Earnings | Treasury Stock |
|-----------|---------------------|-------------|-----------------|--------------|----------------------------|-----------------------------------|-------------------|----------------|
| | Treasury | Outstanding | | | | Other Comprehensive Income (Loss) | | |
| 4,841,879 | (67,128,199) | 467,713,680 | \$ 1,714,770 | \$ 106,969 | \$ 4,709,053 | \$ (48,683) | \$ 229,865 | \$ (1,860,4 |
| | | | | | | | 159,110 | |
| | | | | | | 1,420 | | |
| | | | | | | 3,346 | | |
| | | | | | | (226) | | |
| | | | | | | | (2,875) | |
| | | | | | | | (1,299) | |
| | | | | | | | (17,906) | |
| | | | | | | | (1) | |
| 15,048 | | 15,048 | | (5) | 279 | | | |
| | | | | | | | | |
| | | | | | | 164 | (164) | |
| 6,992,368 | | 6,992,368 | (137,400) | 1,398 | 146,423 | | (20,383) | |
| | | | | | | | | |
| | | | | | | (2,843) | | |

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8,995

(30,876)

(30,876)

(5

1,849,295 (67,159,075) 474,690,220 \$ 1,577,370 \$ 108,362 \$ 4,862,071 \$ (44,143) \$ 346,347 \$ (1,860,9

3,571,384 (67,774,802) 485,796,582 \$ 1,375,370 \$ 110,715 \$ 5,122,583 \$ (43,333) \$ 391,169 \$ (1,869,7

(494,947)

(71)

(732)

(23)

(2,875)

(1,224)

(14,688)

215,962

215,962

43

2,417

(2,883)

5,196

(236,005)

(236,005)

(2,8

3,787,346 (68,010,807) 485,776,539 \$ 1,375,370 \$ 110,758 \$ 5,127,313 \$ (44,159) \$ (122,565) \$ (1,872,6

See accompanying notes to consolidated financial statements.

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SLM CORPORATION

CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY
(Dollars in thousands, except share and per share amounts)
(Unaudited)

| Issued | Common Stock Shares | | Preferred Stock | Common Stock | Additional Paid-In Capital | Accumulated | Retained Earnings | Treasury Stock |
|-----------|---------------------|-------------|-----------------|--------------|----------------------------|-----------------------------------|-------------------|----------------|
| | Treasury | Outstanding | | | | Other Comprehensive Income (Loss) | | |
| 4,411,271 | (66,958,400) | 467,452,871 | \$ 1,714,770 | \$ 106,883 | \$ 4,684,112 | \$ (76,476) | \$ 426,175 | \$ (1,856,390) |
| | | | | | | | 15,004 | |
| | | | | | | 3,689 | | |
| | | | | | | 29,361 | | |
| | | | | | | (717) | | |
| | | | | | | | (8,625) | |
| | | | | | | | (5,742) | |
| | | | | | | | (59,586) | |
| | | | | | | | (10) | |
| 445,656 | 98 | 445,754 | | 81 | 2,505 | | | |
| | | | | | | 486 | (486) | |
| 5,992,368 | | 6,992,368 | (137,400) | 1,398 | 146,423 | | (20,383) | |
| | | | | | | (8,662) | | |

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| | | | | | | | | | |
|-----------|--------------|-------------|--------------|------------|--------------|-------------|------------|----------------|---------|
| | | | | | | 37,207 | | | |
| | (200,773) | (200,773) | | | | | | | (4,600) |
| 1,849,295 | (67,159,075) | 474,690,220 | \$ 1,577,370 | \$ 108,362 | \$ 4,862,071 | \$ (44,143) | \$ 346,347 | \$ (1,860,980) | |
| 2,219,576 | (67,221,942) | 484,997,634 | \$ 1,375,370 | \$ 110,444 | \$ 5,090,891 | \$ (40,825) | \$ 604,467 | \$ (1,861,730) | |
| | | | | | | | 83,011 | | |
| | | | | | | | 1,607 | | |
| | | | | | | | (4,883) | | |
| | | | | | | | (58) | | |
| | | | | | | | | (8,625) | |
| | | | | | | | | (3,193) | |
| | | | | | | | | (44,064) | |
| | | | | | | | | (11) | |
| 1,567,770 | | 1,567,770 | | 314 | 12,583 | | | | |
| | | | | | | | 294 | (294) | |
| | | | | | | | | (7,688) | |
| | | | | | | | | 31,233 | |
| | | | | | | | | (753,856) | |

(788,865)

(788,865)

(10,90

3,787,346 (68,010,807) 485,776,539 \$ 1,375,370 \$ 110,758 \$ 5,127,313 \$ (44,159) \$ (122,565) \$ (1,872,64

See accompanying notes to consolidated financial statements.

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SLM CORPORATION
CONSOLIDATED STATEMENTS OF CASH FLOWS
(Dollars in thousands)
(Unaudited)

| | Nine Months Ended | |
|---|--------------------------|---------------|
| | September 30, | |
| | 2010 | 2009 |
| Operating activities | | |
| Net income | \$ 83,345 | \$ 15,694 |
| Adjustments to reconcile net income to net cash used in operating activities: | | |
| (Income) loss from discontinued operations, net of tax | (3,211) | 59,133 |
| Gains on sales of loans and securities, net | (6,745) | (12,752) |
| Goodwill and acquired intangible assets impairment and amortization expense | 689,090 | 29,176 |
| Stock-based compensation cost | 31,392 | 40,073 |
| Unrealized (gains)/losses on derivative and hedging activities | (305,683) | 491,644 |
| Provisions for loan losses | 1,099,469 | 849,518 |
| Student loans originated for sale, net | (10,959,847) | (15,846,043) |
| Decrease in restricted cash other | 48,003 | 44,201 |
| (Increase) decrease in accrued interest receivable | (327,782) | 241,377 |
| Increase (decrease) in accrued interest payable | 16,724 | (439,920) |
| Adjustment for non-cash loss related to Retained Interest | | 333,951 |
| Decrease in other assets | 1,057,515 | 3,096 |
| (Decrease) increase in other liabilities | (74,842) | 40,870 |
| Cash used in operating activities continuing operations | (8,735,917) | (14,165,676) |
| Cash provided by operating activities discontinued operations | | 233,130 |
| Total net cash used in operating activities | (8,652,572) | (13,916,852) |
| Investing activities | | |
| Student loans acquired | (6,762,110) | (7,211,675) |
| Loans purchased from securitized trusts | | (5,030) |
| Reduction of student loans: | | |
| Installment payments, claims and other | 10,486,310 | 7,997,484 |
| Proceeds from sales of student loans | 359,955 | 515,140 |
| Other loans originated | | (2,818) |
| Other loans repaid | 117,630 | 237,980 |
| Other investing activities, net | (172,218) | (676,612) |
| Purchases of available-for-sale securities | (31,801,767) | (104,663,811) |
| Proceeds from sales of available-for-sale securities | | 100,056 |
| Proceeds from maturities of available-for-sale securities | 32,834,424 | 104,417,273 |
| Purchases of other securities | (101,008) | |
| Proceeds from maturities of held-to-maturity securities and other securities | 111,200 | 68,991 |
| Return of investment from Retained Interest | | 16,361 |
| Decrease (increase) in restricted cash on-balance sheet trusts | 147,195 | (1,318,410) |

| | | |
|--|---------------------|---------------------|
| Net cash provided by (used in) investing activities | 5,219,611 | (525,071) |
| Financing activities | | |
| Borrowings collateralized by loans in trust issued | 5,918,441 | 11,572,592 |
| Borrowings collateralized by loans in trust repaid | (8,245,191) | (4,196,889) |
| Asset-backed commercial paper conduits, net | (2,308,644) | (15,504,025) |
| ED Participation Program, net | 11,219,632 | 15,499,015 |
| ED Conduit Program facility, net | 1,112,730 | 14,189,923 |
| Other short-term borrowings issued | | 298,294 |
| Other short-term borrowings repaid | (176,551) | (1,198,661) |
| Other long-term borrowings issued | 1,463,542 | 4,333,173 |
| Other long-term borrowings repaid | (7,227,300) | (8,335,181) |
| Other financing activities, net | 1,537,754 | (1,006,261) |
| Excess tax benefit from the exercise of stock-based awards | 367 | |
| Common stock issued | 194 | 6 |
| Preferred dividends paid | (55,882) | (83,915) |
| Noncontrolling interest, net | (634) | (9,152) |
| Net cash provided by financing activities | 3,238,458 | 15,558,919 |
| Net (decrease) increase in cash and cash equivalents | (194,503) | 1,116,996 |
| Cash and cash equivalents at beginning of period | 6,070,013 | 4,070,002 |
| Cash and cash equivalents at end of period | \$ 5,875,510 | \$ 5,186,998 |
| Cash disbursements made (refunds received) for: | | |
| Interest | \$ 1,762,789 | \$ 3,070,349 |
| Income taxes, net | \$ (451,099) | \$ 292,115 |

See accompanying notes to consolidated financial statements.

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SLM CORPORATION

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
(Information at September 30, 2010 and for the three and nine months ended
September 30, 2010 and 2009 is unaudited)
(Dollars in thousands, except per share amounts, unless otherwise noted)

1. Significant Accounting Policies

Basis of Presentation

The accompanying unaudited, consolidated financial statements of SLM Corporation (the Company or Sallie Mae) have been prepared in accordance with generally accepted accounting principles in the United States of America (GAAP) for interim financial information. Accordingly, they do not include all of the information and footnotes required by GAAP for complete consolidated financial statements. In the opinion of management, all adjustments considered necessary for a fair statement of the results for the interim periods have been included. The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts reported in the consolidated financial statements and accompanying notes. Actual results could differ from those estimates. Operating results for the three and nine months ended September 30, 2010 are not necessarily indicative of the results for the year ending December 31, 2010. These unaudited financial statements should be read in conjunction with the audited financial statements and related notes included in the Company s Annual Report on Form 10-K for the year ended December 31, 2009 (the 2009 Form 10-K).

Reclassifications

Certain reclassifications have been made to the balances as of and for the three and nine months ended September 30, 2009 to be consistent with classifications adopted for 2010, and had no effect on net income, total assets, or total liabilities.

Recently Issued Accounting Standards

Transfers of Financial Assets and the Variable Interest Entity (VIE) Consolidation Model

In June 2009, the Financial Accounting Standards Board (FASB) issued topic updates to Accounting Standards Codification (ASC) 860, Transfers and Servicing, and to ASC 810, Consolidation.

The topic update to ASC 860, among other things, (1) eliminates the concept of a qualifying special purpose entity (QSPE), (2) changes the requirements for derecognizing financial assets, (3) changes the amount of the recognized gain/loss on a transfer accounted for as a sale when beneficial interests are received by the transferor, and (4) requires additional disclosure. The topic update to ASC 860 is effective for transactions which occur after December 31, 2009. The impact of ASC 860 to future transactions will depend on how such transactions are structured. ASC 860 relates primarily to the Company s secured borrowing facilities. All of the Company s secured borrowing facilities entered into in 2008 and 2009, including securitization trusts, have been accounted for as on-balance sheet financing facilities. These transactions would have been accounted for in the same manner if ASC 860 had been effective during these years.

The topic update to ASC 810 significantly changes the consolidation model for variable interest entities (VIEs). The topic update amends ASC 810 and, among other things, (1) eliminates the exemption for QSPEs, (2) provides a new approach for determining which entity should consolidate a VIE that is more focused on control rather than economic

interest, (3) changes when it is necessary to reassess who should consolidate a VIE and (4) requires additional disclosure. The topic update to ASC 810 is effective as of January 1, 2010.

Under ASC 810, if an entity has a variable interest in a VIE and that entity is determined to be the primary beneficiary of the VIE then that entity will consolidate the VIE. The primary beneficiary is the entity which has both: (1) the power to direct the activities of the VIE that most significantly impact the VIE's

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SLM CORPORATION

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Continued)
(Information at September 30, 2010 and for the three and nine months ended
September 30, 2010 and 2009 is unaudited)
(Dollars in thousands, except per share amounts, unless otherwise noted)

1. Significant Accounting Policies (Continued)

economic performance and (2) the obligation to absorb losses or receive benefits of the entity that could potentially be significant to the VIE. As it relates to the Company's securitized assets, the Company is the servicer of the securitized assets and owns the Residual Interest of the securitization trusts. As a result, the Company is the primary beneficiary of its securitization trusts and consolidated those trusts that were previously off-balance sheet at their historical cost basis on January 1, 2010. The historical cost basis is the basis that would exist if these securitization trusts had remained on-balance sheet since they settled. ASC 810 did not change the accounting of any other VIEs the Company had a variable interest in as of January 1, 2010. These new accounting rules will also apply to new transactions entered into from January 1, 2010 forward.

Upon prospective adoption of topic updates to ASC 810, the Company removed the \$1.8 billion of Residual Interests (associated with its previously off-balance sheet securitization trusts as of December 31, 2009) from the consolidated balance sheet and the Company consolidated \$35.0 billion of assets (\$32.6 billion of which are student loans, net of an approximate \$550 million allowance for loan loss) and \$34.4 billion of liabilities (primarily trust debt), which resulted in an approximate \$750 million after-tax reduction of stockholders' equity (recorded as a cumulative effect adjustment to retained earnings). After the adoption of topic updates to ASC 810, the Company's results of operations no longer reflect securitization servicing and Residual Interest revenue related to these securitization trusts, but instead report interest income, provisions for loan losses associated with the securitized assets and interest expense associated with the debt issued from the securitization trusts to third parties, consistent with the Company's accounting treatment of prior on-balance securitization trusts. As of January 1, 2010, there are no longer differences between the Company's GAAP and Core Earnings presentation for securitization accounting. As a result, effective January 1, 2010, the Company's Managed and on-balance sheet (GAAP) student loan portfolios are the same.

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1. Significant Accounting Policies (Continued)

The following table summarizes the change in the consolidated balance sheet resulting from the consolidation of the off-balance sheet securitization trusts following the adoption of topic updates to ASC 810.

| (Dollars in millions) | At January 1, 2010 |
|--|-------------------------------|
| FFELP Stafford Loans (net of allowance of \$15) | \$ 5,500 |
| FFELP Consolidation Loans (net of allowance of \$10) | 14,797 |
| Private Education Loans (net of allowance of \$524) | 12,341 |
| | |
| Total student loans | 32,638 |
| Restricted cash and investments | 1,041 |
| Other assets | 1,370 |
| | |
| Total assets consolidated | 35,049 |
| | |
| Long-term borrowings | 34,403 |
| Other liabilities | 6 |
| | |
| Total liabilities consolidated | 34,409 |
| | |
| Net assets consolidated on-balance sheet | 640 |
| Less: Residual Interest removed from balance sheet | 1,828 |
| | |
| Cumulative effect of accounting change before taxes | (1,188) |
| | |
| Tax effect | 434 |
| | |
| Cumulative effect of accounting change after taxes | \$ (754) |

Management allocates capital on a Managed Basis. As a result, this accounting change did not affect management's view of capital adequacy for the Company. The Company's unsecured revolving credit facility and its asset-backed credit facilities contain two principal financial covenants related to tangible net worth and net revenue. The tangible net worth covenant requires the Company to maintain consolidated tangible net worth of at least \$1.38 billion at all times. Consolidated tangible net worth as calculated for purposes of this covenant was \$3.5 billion as of December 31, 2009. Upon adoption of topic updates to ASC 810 on January 1, 2010, consolidated tangible net worth as calculated for this covenant was \$2.7 billion. Because the transition adjustment upon adoption of topic updates to ASC 810 is recorded through retained earnings, the net revenue covenant was not affected by the adoption of topic updates to

ASC 810. The ongoing net revenue covenant will not be affected by ASC 810's impact on the Company's securitization trusts as the net revenue covenant treated all off-balance sheet trusts as on-balance sheet for purposes of calculating net revenue.

Fair Value Measurements

In January 2010, the FASB issued a topic update to ASC 820, Fair Value Measurements and Disclosures. The update requires separate disclosures of the amounts of significant transfers in and out of Level 1 and 2 of fair value measurements and a description of the reasons for the transfers. In addition, a reporting unit should report separately information about purchases, sales, issuances, and settlements within the reconciliation of activity in Level 3 fair value measurements. Finally, the update clarifies existing disclosure requirements regarding the level of disaggregation in reporting classes of assets and liabilities and discussion of the inputs and valuation techniques used for Level 2 and 3 fair values. This topic update is

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1. Significant Accounting Policies (Continued)

effective for annual and interim periods beginning January 1, 2010, except for disclosures about purchases, sales, issuances, and settlements in the roll forward of activity in Level 3 fair value measurements. Those disclosures are effective for annual and interim periods beginning January 1, 2011.

Disclosures Regarding Credit Quality of Receivables

In July 2010, the FASB issued an update to the accounting guidance for receivables. This update requires companies to provide additional disclosures about the credit quality of receivables as well as additional information related to the allowance for loan losses. These new rules are effective for the Company's annual reporting period ending December 31, 2010. Other than requiring additional disclosures regarding the credit quality of its loan portfolio, this standard will not have an impact on the Company's financial statements.

2. Allowance for Loan Losses

The Company's provisions for loan losses represent the periodic expense of maintaining an allowance sufficient to absorb probable incurred losses, net of expected recoveries, in the held-for-investment loan portfolios. The evaluation of the provisions for loan losses is inherently subjective as it requires material estimates that are susceptible to significant changes. The Company believes that the allowance for loan losses is appropriate to cover probable losses incurred in the loan portfolios as of the respective balance sheet date.

The following table summarizes the total loan loss provisions for the three and nine months ended September 30, 2010 and 2009.

| | Three Months Ended | | Nine Months Ended | |
|--|---------------------------|-------------|--------------------------|-------------|
| | September 30, | | September 30, | |
| | 2010 | 2009 | 2010 | 2009 |
| Private Education Loans | \$ 329,981 | \$ 287,315 | \$ 1,004,214 | \$ 732,619 |
| FFELP Stafford and Other Student Loans | 24,582 | 20,918 | 76,191 | 80,911 |
| Mortgage and consumer loans | 3,547 | 12,894 | 19,064 | 35,988 |
| Total provisions for loan losses | \$ 358,110 | \$ 321,127 | \$ 1,099,469 | \$ 849,518 |

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2. Allowance for Loan Losses (Continued)**Allowance for Private Education Loan Losses**

The following table summarizes changes in the allowance for loan losses for Private Education Loans for the three and nine months ended September 30, 2010 and 2009.

| | Three Months Ended | | Nine Months Ended | |
|--|---------------------------|---------------------|--------------------------|---------------------|
| | September 30, | | September 30, | |
| | 2010 | 2009 | 2010 | 2009 |
| Allowance at beginning of period | \$ 2,042,413 | \$ 1,396,707 | \$ 1,443,440 | \$ 1,308,043 |
| Provision for Private Education | | | | |
| Loan losses | 329,981 | 287,315 | 1,004,214 | 732,619 |
| Charge-offs | (348,511) | (292,845) | (968,755) | (670,603) |
| Reclassification of interest reserve | 11,151 | 10,319 | 32,085 | 31,437 |
| Consolidation of off-balance sheet trusts ⁽¹⁾ | | | 524,050 | |
| Allowance at end of period | \$ 2,035,034 | \$ 1,401,496 | \$ 2,035,034 | \$ 1,401,496 |
| Charge-offs as a percentage of average loans in repayment (annualized) | 5.4% | 9.6% | 5.1% | 7.7% |
| Charge-offs as a percentage of average loans in repayment and forbearance (annualized) | 5.1% | 8.9% | 4.9% | 7.1% |
| Allowance as a percentage of the ending total loan balance | 5.3% | 5.7% | 5.3% | 5.7% |
| Allowance as a percentage of ending loans in repayment | 7.9% | 11.4% | 7.9% | 11.4% |
| Allowance coverage of charge-offs (annualized) | 1.5 | 1.2 | 1.6 | 1.6 |
| Ending total loans ⁽²⁾ | \$ 38,449,556 | \$ 24,439,749 | \$ 38,449,556 | \$ 24,439,749 |
| Average loans in repayment | \$ 25,616,442 | \$ 12,082,965 | \$ 25,150,567 | \$ 11,633,640 |
| Ending loans in repayment | \$ 25,784,202 | \$ 12,254,212 | \$ 25,784,202 | \$ 12,254,212 |

⁽¹⁾ Upon the adoption of topic updates to ASC 810 on January 1, 2010, the Company consolidated all of its previously off-balance sheet securitization trusts. (See Note 1, Significant Accounting Policies *Recently Issued Accounting Standards Transfers of Financial Assets and the VIE Consolidation Model* for further discussion.)

(2) Ending total loans represents gross Private Education Loans, plus the receivable for partially charged-off loans.

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2. Allowance for Loan Losses (Continued)**Private Education Loan Delinquencies**

The table below presents the Company's Private Education Loan delinquency trends as of September 30, 2010, December 31, 2009, and September 30, 2009.

| (Dollars in millions) | Private Education Loan Delinquencies | | | | | |
|---|---|----------|--------------------------|----------|-------------------------------|----------|
| | September 30, 2010 | | December 31, 2009 | | September 30, 2009 | |
| | Balance | % | Balance | % | Balance | % |
| Loans in-school/grace/deferment ⁽¹⁾ | \$ 10,517 | | \$ 8,910 | | \$ 10,899 | |
| Loans in forbearance ⁽²⁾ | 1,170 | | 967 | | 851 | |
| Loans in repayment and percentage of each status: | | | | | | |
| Loans current | 22,926 | 88.9% | 12,421 | 86.4% | 10,458 | 85.3% |
| Loans delinquent 31-60 days ⁽³⁾ | 907 | 3.5 | 647 | 4.5 | 551 | 4.5 |
| Loans delinquent 61-90 days ⁽³⁾ | 489 | 1.9 | 340 | 2.4 | 353 | 2.9 |
| Loans delinquent greater than 90 days ⁽³⁾ | 1,462 | 5.7 | 971 | 6.7 | 892 | 7.3 |
| Total Private Education Loans in repayment | 25,784 | 100.0% | 14,379 | 100.0% | 12,254 | 100.0% |
| Total Private Education Loans, gross | 37,471 | | 24,256 | | 24,004 | |
| Private Education Loan unamortized discount | (873) | | (559) | | (543) | |
| Total Private Education Loans | 36,598 | | 23,697 | | 23,461 | |
| Private Education Loan receivable for partially charged-off loans | 979 | | 499 | | 435 | |
| Private Education Loan allowance for losses | (2,035) | | (1,443) | | (1,401) | |
| Private Education Loans, net | \$ 35,542 | | \$ 22,753 | | \$ 22,495 | |
| Percentage of Private Education Loans in repayment | | 68.8% | | 59.3% | | 51.1% |
| | | 11.1% | | 13.6% | | 14.7% |

Delinquencies as a percentage of Private
Education Loans in repayment

| | | | |
|---|------|------|------|
| Loans in forbearance as a percentage of loans in repayment and forbearance | 4.3% | 6.3% | 6.5% |
|---|------|------|------|

- (1) Loans for borrowers who may be attending school or engaging in other permitted educational activities and are not yet required to make payments on their loans, e.g., residency periods for medical students or a grace period for bar exam preparation.
- (2) Loans for borrowers who have requested extension of grace period generally during employment transition or who have temporarily ceased making full payments due to hardship or other factors, consistent with established loan program servicing policies and procedures.
- (3) The period of delinquency is based on the number of days scheduled payments are contractually past due.

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2. Allowance for Loan Losses (Continued)**Allowance for FFELP Loan Losses**

The following table summarizes changes in the allowance for loan losses for the FFELP loan portfolio for the three and nine months ended September 30, 2010 and 2009.

| | Three Months Ended | | Nine Months Ended | |
|--|---------------------------|-------------------|--------------------------|-------------------|
| | September 30, | | September 30, | |
| | 2010 | 2009 | 2010 | 2009 |
| Allowance at beginning of period | \$ 188,685 | \$ 153,038 | \$ 161,168 | \$ 137,543 |
| Provision for FFELP loan losses | 24,582 | 20,918 | 76,191 | 80,911 |
| Charge-offs | (21,273) | (16,977) | (66,912) | (60,708) |
| Decrease for student loan sales and other | (2,728) | (1,252) | (6,330) | (2,019) |
| Consolidation of off-balance sheet trusts ⁽¹⁾ | | | 25,149 | |
| Allowance at end of period | \$ 189,266 | \$ 155,727 | \$ 189,266 | \$ 155,727 |
| Charge-offs as a percentage of average loans in repayment (annualized) | .1% | .1% | .1% | .1% |
| Charge-offs as a percentage of average loans in repayment and forbearance (annualized) | .1% | .1% | .1% | .1% |
| Allowance as a percentage of the ending total loan balance | .1% | .1% | .1% | .1% |
| Allowance as a percentage of ending loans in repayment | .2% | .2% | .2% | .2% |
| Allowance coverage of charge-offs (annualized) | 2.2 | 2.3 | 2.1 | 1.9 |
| Ending total loans, gross | \$ 144,090,015 | \$ 134,087,420 | \$ 144,090,015 | \$ 134,087,420 |
| Average loans in repayment | \$ 82,202,512 | \$ 69,679,688 | \$ 82,362,216 | \$ 69,195,627 |
| Ending loans in repayment | \$ 81,787,661 | \$ 69,832,792 | \$ 81,787,661 | \$ 69,832,792 |

(1)

Upon the adoption of topic updates to ASC 810 on January 1, 2010, the Company consolidated all of its previously off-balance sheet securitization trusts. (See Note 1, *Significant Accounting Policies - Recently Issued Accounting Standards - Transfers of Financial Assets and the VIE Consolidation Model* for further discussion.)

The Company maintains an allowance for Risk Sharing loan losses on its FFELP loan portfolio. The level of Risk Sharing has varied over the past few years with legislative changes. As of September 30, 2010, 49 percent of the FFELP loan portfolio was subject to 3 percent Risk Sharing, 50 percent was subject to 2 percent Risk Sharing and the remaining 1 percent was not subject to any Risk Sharing.

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2. Allowance for Loan Losses (Continued)**FFELP Loan Delinquencies**

The table below shows the Company's FFELP loan delinquency trends as of September 30, 2010, December 31, 2009 and September 30, 2009.

| (Dollars in millions) | FFELP Loan Delinquencies | | | | | |
|--|---------------------------------|----------|--------------------------|----------|---------------------------|----------|
| | September 30, 2010 | | December 31, 2009 | | September 30, 2009 | |
| | Balance | % | Balance | % | Balance | % |
| Loans in-school/grace/deferment ⁽¹⁾ | \$ 42,852 | | \$ 35,079 | | \$ 50,795 | |
| Loans in forbearance ⁽²⁾ | 19,450 | | 14,121 | | 13,459 | |
| Loans in repayment and percentage of each status: | | | | | | |
| Loans current | 67,867 | 83.0% | 57,528 | 82.4% | 57,934 | 83.0% |
| Loans delinquent 31-60 days ⁽³⁾ | 5,054 | 6.2 | 4,250 | 6.1 | 4,225 | 6.0 |
| Loans delinquent 61-90 days ⁽³⁾ | 2,241 | 2.7 | 2,205 | 3.1 | 2,041 | 2.9 |
| Loans delinquent greater than 90 days ⁽³⁾ | 6,626 | 8.1 | 5,844 | 8.4 | 5,633 | 8.1 |
| Total FFELP loans in repayment | 81,788 | 100.0% | 69,827 | 100.0% | 69,833 | 100.0% |
| Total FFELP loans, gross | 144,090 | | 119,027 | | 134,087 | |
| FFELP loan unamortized premium | 2,692 | | 2,187 | | 2,419 | |
| Total FFELP loans | 146,782 | | 121,214 | | 136,506 | |
| FFELP loan allowance for losses | (189) | | (161) | | (156) | |
| FFELP loans, net | \$ 146,593 | | \$ 121,053 | | \$ 136,350 | |
| Percentage of FFELP loans in repayment | | 56.8% | | 58.7% | | 52.1% |
| Delinquencies as a percentage of FFELP loans in repayment | | 17.0% | | 17.6% | | 17.0% |
| FFELP loans in forbearance as a percentage of loans in repayment and forbearance | | 19.2% | | 16.8% | | 16.2% |

- (1) Loans for borrowers who may be attending school or engaging in other permitted educational activities and are not yet required to make payments on the loans, e.g., residency periods for medical students or a grace period for bar exam preparation, as well as loans for borrowers who have requested extension of grace period during employment transition or who have temporarily ceased making full payments due to hardship or other factors.
- (2) Loans for borrowers who have used their allowable deferment time or do not qualify for deferment, and need additional time to obtain employment or who have temporarily ceased making full payments due to hardship or other factors, consistent with the established loan program servicing policies and procedures.
- (3) The period of delinquency is based on the number of days scheduled payments are contractually past due.

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3. Investments

A summary of investments and restricted investments as of September 30, 2010 and December 31, 2009 follows:

| | Amortized Cost | September 30, 2010 Gross Unrealized Gains | Gross Unrealized Losses | Fair Value |
|--|-------------------|--|-------------------------------|---------------|
| Investments | | | | |
| <i>Available-for-sale:</i> | | | | |
| U.S. Treasury securities | \$ 1,014 | \$ | \$ | \$ 1,014 |
| Other securities: | | | | |
| Asset-backed securities | 74,846 | 2,112 | | 76,958 |
| Commercial paper and asset-backed commercial paper | 111,661 | | | 111,661 |
| Municipal bonds | 9,558 | 2,440 | | 11,998 |
| Other | 1,568 | | (74) | 1,494 |
| Total investment securities available-for-sale | \$ 198,647 | \$ 4,552 | \$ (74) | \$ 203,125 |
| Restricted Investments | | | | |
| <i>Available-for sale:</i> | | | | |
| U.S. Treasury securities | \$ 38,113 | \$ | \$ | \$ 38,113 |
| Guaranteed investment contracts | 29,456 | | | 29,456 |
| Total restricted investments available-for-sale | \$ 67,569 | \$ | \$ | \$ 67,569 |
| <i>Held-to-maturity:</i> | | | | |
| Guaranteed investment contracts | \$ 3,175 | \$ | \$ | \$ 3,175 |
| Total restricted investments held-to-maturity | \$ 3,175 | \$ | \$ | \$ 3,175 |

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3. Investments (Continued)

| | Amortized | December 31, 2009 | | Fair |
|--|------------------|--------------------------|-------------------|--------------|
| | Cost | Unrealized | Gross | Value |
| | | Gains | Unrealized | |
| | | | Losses | |
| Investments | | | | |
| <i>Available-for-sale:</i> | | | | |
| U.S. Treasury securities | \$ 272 | \$ | \$ | \$ 272 |
| Other securities: | | | | |
| Asset-backed securities | 110,336 | 306 | (893) | 109,749 |
| Commercial paper and asset-backed commercial paper | 1,149,981 | | | 1,149,981 |
| Municipal bonds | 9,935 | 1,942 | | 11,877 |
| Other | 1,550 | | (154) | 1,396 |
| Total investment securities available-for-sale | \$ 1,272,074 | \$ 2,248 | \$ (1,047) | \$ 1,273,275 |
| Restricted Investments | | | | |
| <i>Available-for sale:</i> | | | | |
| U.S. Treasury securities | \$ 25,026 | \$ | \$ | \$ 25,026 |
| Guaranteed investment contracts | 26,951 | | | 26,951 |
| Total restricted investments available-for-sale | \$ 51,977 | \$ | \$ | \$ 51,977 |
| <i>Held-to-maturity:</i> | | | | |
| Guaranteed investment contracts | \$ 3,550 | \$ | \$ | \$ 3,550 |
| Other | 215 | | | 215 |
| Total restricted investments held-to-maturity | \$ 3,765 | \$ | \$ | \$ 3,765 |

In addition to the restricted investments detailed above, at September 30, 2010 and December 31, 2009, the Company had restricted cash and cash equivalents of \$5.7 billion and \$5.1 billion, respectively. As of September 30, 2010 and December 31, 2009, \$38 million (all of which is in restricted cash and investments on the balance sheet) and \$50 million (\$25 million of which is in restricted cash and investments on the balance sheet), respectively, of available-for-sale investment securities were pledged as collateral.

There were no sales of investments, including available-for-sale securities, during the three and nine months ended September 30, 2010 and the three months ended September 30, 2009. In the nine months ended September 30, 2009,

the Company sold available-for-sale securities with a fair value of \$100 million, resulting in no realized gain or loss. The cost basis for the security sale was determined through specific identification of the securities sold.

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3. Investments (Continued)

As of September 30, 2010, the stated maturities for the investments (including restricted investments) are as follows:

| Year of Maturity | September 30, 2010 | | |
|-------------------------|---------------------------|---|-------------------|
| | Held-to-Maturity | Available-for-Sale⁽¹⁾ | Other |
| 2010 | \$ | \$ 152,281 | \$ 874,497 |
| 2011 | | | 4,878 |
| 2012 | | | |
| 2013 | | 528 | |
| 2014 | | | |
| 2015-2019 | | 11,998 | 57,974 |
| After 2019 | 3,175 | 105,887 | 869 |
| Total | \$ 3,175 | \$ 270,694 | \$ 938,218 |

⁽¹⁾ Available-for-sale securities are stated at fair value.

At September 30, 2010 and December 31, 2009, the Company also had other investments of \$938 million and \$741 million, respectively. At September 30, 2010 and December 31, 2009, other investments included \$850 million and \$636 million, respectively, of receivables for cash collateral posted with derivative counterparties. Other investments also included leveraged leases which at September 30, 2010 and December 31, 2009, totaled \$58 million and \$66 million, respectively, that are general obligations of American Airlines and Federal Express Corporation.

4. Goodwill and Acquired Intangible Assets*Goodwill*

All acquisitions must be assigned to a reporting unit or units. A reporting unit is the same as, or one level below, an operating segment. The following table summarizes the Company's historical allocation of goodwill to its reporting units, accumulated impairments and net goodwill for each reporting unit.

| (Dollars in millions) | As of September 30, 2010 | | |
|------------------------------|---------------------------------|--------------------------------|------------|
| | Gross | Accumulated Impairments | Net |

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| | | | |
|---------------------------------|----------|----------|--------|
| Lending | \$ 411 | \$ (24) | \$ 387 |
| Asset Performance Group (APG) | 402 | (402) | |
| Guarantor Servicing | 62 | (62) | |
| Upromise | 140 | (140) | |
| Other | 1 | (1) | |
| Total | \$ 1,016 | \$ (629) | \$ 387 |

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4. Goodwill and Acquired Intangible Assets (Continued)

| (Dollars in millions) | December 31, 2009 | | |
|-----------------------|-------------------|----------------------------|--------|
| | Gross | Accumulated Impairments | Net |
| Lending | \$ 411 | \$ (24) | \$ 387 |
| APG | 402 | | 402 |
| Guarantor Servicing | 62 | | 62 |
| Upromise | 140 | | 140 |
| Other | 1 | (1) | |
| Total | \$ 1,016 | \$ (25) | \$ 991 |

Impairment Testing

The Company performs its goodwill impairment testing annually in the fourth quarter or more frequently if an event occurs or circumstances change such that it is more likely than not that the fair value of a reporting unit or reporting units may be below their respective carrying values.

On March 30, 2010, President Obama signed into law H.R. 4872, the Health Care and Education Reconciliation Act of 2010 (HCERA), which included the SAFRA Act. Effective July 1, 2010, the legislation eliminated the authority to provide new loans under FFELP and requires that all new federal loans are to be made through the Direct Student Loan Program (DSLP). The new law does not alter or affect the terms and conditions of existing FFELP loans. This restructuring will result in both a significant amount of restructuring expenses incurred as well as a significant reduction of on-going operating costs once the restructuring is complete. See Note 13, *Restructuring Activities* for further details.

In connection with HCERA becoming law on March 30, 2010, a triggering event occurred for the Lending, APG and Guarantor Servicing reporting units which required the Company to assess potential goodwill impairment as of March 31, 2010. As part of the impairment assessment, the Company considered the implications of the HCERA legislation to these reporting units as well as continued uncertainty in the economy and the tight credit markets during the first quarter of 2010. The impairment assessment methodology utilized either a market approach and/or a discounted cash flow analysis for each reporting unit affected by the new HCERA legislation. This assessment resulted in estimated fair values of the Company's reporting units in excess of their carrying values at March 31, 2010. Accordingly, there was no indicated impairment for these reporting units in the first quarter of 2010.

When the Company performed its annual impairment assessment in the fourth quarter of 2009, the cash flow projections for the Lending, APG and Guarantor Servicing reporting units were valued assuming the proposed HCERA legislation was passed. There was no indicated impairment for any of the reporting units in the fourth quarter

of 2009.

During the second quarter of 2010, no triggering event occurred to warrant an interim impairment assessment.

During the third quarter of 2010, as part of a broad-based assessment of possible changes to the Company's business following the passage of HCERA the Company performed certain preliminary valuations which indicated there was possible impairment of goodwill and certain intangible assets in its Lending, APG, Upromise and Guarantor Servicing reporting units. The Company identified certain events that occurred during third quarter 2010 that it determined were triggering events because they either resulted in lower expected

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4. Goodwill and Acquired Intangible Assets (Continued)

future cash flows or because they provided indications that market participants would value the Company's reporting units below previous estimates of fair value. The triggering events that occurred in the third quarter included:

FFELP asset pricing information indicating market participants assume a greater uncertainty related to future cash flows and require a higher return on investment;

market bids related to the sale of a non-affiliated Guarantor business indicated a higher discount rate and greater uncertainty of future cash flows assumed;

the acquisition of FFELP assets by the Company that indicated a higher discount rate applied to future cash flows than previously estimated;

Upromise sale of a business line that provided an indication of how market participants view risks associated with future cash flows;

pricing pressures associated with new and existing business at the Upromise reporting unit; and

uncertainties related to the Dodd-Frank Wall Street Reform and Consumer Protection Act (the Dodd-Frank Act) legislation.

Because of the triggering events that occurred during the quarter and the preliminary assessment, the Company retained a third-party appraisal firm to perform Step 1 impairment testing as prescribed in ASC 350, Intangibles Goodwill and Other. The fair value of each reporting unit was determined by weighting different valuation approaches, as applicable, with the primary approach being the income approach.

The income approach measures the value of each reporting unit's future economic benefit determined by its discounted cash flows derived from the Company's projections plus an assumed terminal growth rate adjusted for what it believes a market participant would assume in an acquisition. These projections are generally five-year projections that reflect the inherent risk a willing buyer would consider when valuing these businesses. If a component of a reporting unit is winding down or is assumed to wind down, the projections extend through the anticipated wind down period. These estimates may differ from how the Company views the prospective cash flows associated with the individual reporting units. As previously discussed, during the third quarter, new information regarding how market participants view the risks and uncertainties associated with future cash flows resulted in the Company adjusting down its forecasted cash flows and increasing the discount rates associated with these cash flows for the APG and Guarantor Servicing operating segments, resulting in a decline in value associated with these reporting units. With regard to Upromise, the Company determined that pricing pressures and certain risks associated with growing the business as well as the likelihood that a market participant would demand a higher discount rate and assume lower future expected cash flows than the Company's own assumptions resulted in a decline in the fair value of this reporting unit.

Under the Company's guidance, the third-party appraisal firm developed both an asset rate of return and an equity rate of return (or discount rate) for each reporting unit incorporating such factors as the risk free rate, a market rate of return, a measure of volatility (Beta) and a company specific and capital markets risk premium, as appropriate, to adjust for volatility and uncertainty in the economy and to capture specific risk related to the respective reporting units. The Company considered whether an asset sale or an equity sale would be the most likely sale structure for each reporting unit and valued each reporting unit based on the

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4. Goodwill and Acquired Intangible Assets (Continued)

more likely hypothetical scenario. Resulting discount rates and growth rates used for the Lending, APG, Guarantor Servicing, and Upromise reporting units were:

| | Third Quarter 2010 | | Fourth Quarter 2009 | |
|------------------------------------|--------------------|-------------|---------------------|-------------|
| | Discount Rate | Growth Rate | Discount Rate | Growth Rate |
| Lending ⁽¹⁾ | 13% | 0.5% | 11% | 3% |
| APG ⁽²⁾ | 14% | 2.5% | 10% | 4% |
| Guarantor Servicing ⁽²⁾ | 13% | 0% | 10% | 0% |
| Upromise ⁽²⁾ | 17% | 2.5% | 15% | 4% |

⁽¹⁾ Assumes an equity sale; therefore, the discount rate is used to value the entire reporting unit.

⁽²⁾ Assumes an asset sale; therefore, the discount rate is used to value the assets of the reporting unit.

The discount rates reflect market based estimates of capital costs and are adjusted for management's assessment of a market participant's view with respect to execution, concentration and other risks associated with the projected cash flows of individual reporting units. The discount rates are higher than the ones used in the 2009 annual impairment test primarily due to new information received in the third quarter of 2010 related to implied discount rates of similar transactions that priced or settled in the third quarter of 2010. In addition, the Dodd-Frank Act, which became law in the third quarter of 2010, creates uncertainty over particular parts of the business. In addition, the Upromise reporting unit had a significant reduction in future revenue expectations during the third quarter of 2010 related to contract negotiations. Management reviewed and approved the discount rates provided by the third-party appraiser including the factors incorporated to develop the discount rates for each reporting unit. For the valuation of the Lending reporting unit, which assumed an equity sale, the discount rate was applied to the reporting unit's projected net cash flows and the residual or terminal value yielding the fair value of equity for the reporting unit. For valuations assuming an asset sale, the discount rates applicable to the individual reporting units were applied to the respective reporting units' projected asset cash flows and residual or terminal values, as applicable, yielding the fair value of the assets for the respective reporting units. The estimated proceeds from the hypothetical asset sale were then used to payoff any liabilities of the reporting unit with the remaining cash equaling the fair value of the reporting unit's equity.

The guideline company or market approach was also considered for the Company's Lending reporting unit. The market approach generally measures the value of a reporting unit as compared to recent sales or offerings of comparable companies. The secondary market approach indicates value based on multiples calculated using the market value of minority interests in publicly traded comparable companies or guideline companies. Whether analyzing comparable transactions or the market value of minority interests in publicly traded guideline companies, consideration is given to the line of business and the operating performance of the comparable companies versus the reporting unit being tested.

The following table illustrates the carrying value of equity for each reporting unit and the estimated fair value determined in conjunction with Step 1 impairment testing in the third quarter of 2010.

| (Dollars in millions) | Carrying Value of Equity | Fair Value of Equity | \$ Difference | % Difference |
|------------------------------|---|---------------------------------|----------------------|-------------------------|
| Lending | \$ 3,530 | \$ 6,201 | \$ 2,671 | 76% |
| APG | 641 | 405 | (236) | (36) |
| Guarantor Servicing | 97 | 91 | (6) | (6) |
| Upromise | 221 | 110 | (111) | (50) |

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4. Goodwill and Acquired Intangible Assets (Continued)

The following table illustrates the book basis of equity for each reporting unit and the estimated fair value determined in conjunction with Step 1 impairment testing in the fourth quarter of 2009.

| (Dollars in millions) | Carrying Value of Equity | Fair Value of Equity | \$ Difference | % Difference |
|------------------------------|---|---------------------------------|--------------------------|-------------------------|
| Lending | \$ 1,474 | \$ 3,270 | \$ 1,796 | 122% |
| APG | 1,390 | 1,690 | 300 | 22 |
| Guarantor Servicing | 142 | 221 | 79 | 56 |
| Upromise | 297 | 430 | 133 | 45 |

The estimated fair value of the Company resulting from its third-quarter 2010 Step 1 impairment test was 29 percent higher than its market capitalization as of the valuation date. The Company views this as a reasonable control premium. Management reviewed and approved the valuation prepared by the appraisal firm for each reporting unit, including the valuation methods employed and the key assumptions used, such as the discount rates, growth rates and control premiums, as applicable, for each reporting unit. Management also performed stress tests of key assumptions using a range of discount rates and growth rates, as applicable. Based on the valuations performed in conjunction with Step 1 impairment testing and these stress tests, there was no indicated impairment for the Lending reporting unit and there was indicated impairment for the APG, Guarantor Services and Upromise reporting units in the third quarter testing.

Under the second step of the analysis, determining the implied fair value of goodwill requires valuation of a reporting unit's identifiable tangible and intangible assets and liabilities in a manner similar to the allocation of purchase price in a business combination. If the carrying value of a reporting unit's goodwill exceeds its implied fair value, goodwill is deemed impaired and is written down to the extent of the difference. As a result, the Company impaired the value of its goodwill by \$402 million in its APG reporting unit, \$140 million in its Upromise reporting unit and \$62 million in its Guarantor Servicing reporting unit, which has been recorded as a charge in the third quarter of 2010.

Management acknowledges that the economic slowdown could adversely affect the operating results of the Company's reporting units. If the forecasted performance of the Company's reporting units is not achieved, or if the Company's stock price declines to a depressed level resulting in deterioration in the Company's total market capitalization, the fair value of the Lending reporting unit (which is the only reporting unit that has goodwill as of September 30, 2010) could be significantly reduced, and the Company may be required to record a charge, which could be material, for an impairment of goodwill.

In connection with management's assessment of possible changes to the Company's business, the Company is planning to redefine its operating segments and revise its reportable segments presentation in the fourth quarter of 2010, once

certain decisions have been finalized with respect to how management will view the business on a going-forward basis.

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4. Goodwill and Acquired Intangible Assets (Continued)**Goodwill by Reportable Segments**

A summary of the Company's goodwill by reportable segment is as follows:

| (Dollars in millions) | September 30, 2010 | December 31, 2009 |
|------------------------------|-------------------------------|------------------------------|
| Lending | \$ 387 | \$ 387 |
| APG | | 402 |
| Other | | 202 |
| Total | \$ 387 | \$ 991 |

Acquired Intangible Assets

Acquired intangible assets include the following:

| (Dollars in millions) | Average Amortization Period | Cost Basis⁽¹⁾ | As of September 30, 2010 Accumulated Impairment and Amortization⁽¹⁾ | Net |
|--|--|-------------------------------------|---|------------|
| Intangible assets subject to amortization: | | | | |
| Customer, services and lending relationships | 13 years | \$ 307 | \$ (232) | \$ 75 |
| Software and technology | 7 years | 93 | (90) | 3 |
| Non-compete agreements | | 11 | (11) | |
| Total | | 411 | (333) | 78 |
| Intangible assets not subject to amortization: | | | | |
| Trade names and trademarks | Indefinite | 23 | | 23 |
| Total acquired intangible assets | | \$ 434 | \$ (333) | \$ 101 |

As of December 31, 2009

| (Dollars in millions) | Average Amortization Period | Cost Basis ⁽¹⁾ | Accumulated Impairment and Amortization ⁽¹⁾ | Net |
|--|-----------------------------------|------------------------------|---|--------|
| Intangible assets subject to amortization: | | | | |
| Customer, services, and lending relationships | 12 years | \$ 332 | \$ (208) | \$ 124 |
| Software and technology | 7 years | 98 | (89) | 9 |
| Non-compete agreements | | 11 | (11) | |
| Total | | 441 | (308) | 133 |
| Intangible assets not subject to amortization: | | | | |
| Trade names and trademarks | Indefinite | 54 | | 54 |
| Total acquired intangible assets | | \$ 495 | \$ (308) | \$ 187 |

⁽¹⁾ Includes impairment amounts only if portion of the acquired intangible has been deemed impaired. When an acquired intangible is considered fully impaired the cost basis and any accumulated amortization related to the asset is written off.

Intangible asset impairment for the Upromise reporting unit totaled \$53 million for both the three and nine months ended September 30, 2010 and \$0 for the three and nine months ended September 30, 2009. Intangible asset impairment for the Lending reporting unit totaled \$3 million for both the three and nine

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4. Goodwill and Acquired Intangible Assets (Continued)

months ended September 30, 2010 and \$0 for both the three and nine months ended September 30, 2009 (see previous discussion regarding reasons for goodwill impairment testing).

The Company recorded amortization of acquired intangible assets from continuing operations totaling \$10 million and \$10 million for the three months ended September 30, 2010 and 2009, respectively and \$29 million and \$29 million for the nine months ended September 30, 2010 and 2009, respectively. The Company will continue to amortize its intangible assets with definite useful lives over their remaining estimated useful lives.

5. Borrowings

The following table summarizes the Company's borrowings as of September 30, 2010 and December 31, 2009.

| (Dollars in millions) | September 30, 2010 | | | December 31, 2009 | | |
|---|--------------------|------------|------------|-------------------|------------|------------|
| | Short Term | Long Term | Total | Short Term | Long Term | Total |
| Unsecured borrowings | \$ 3,422 | \$ 19,177 | \$ 22,599 | \$ 5,185 | \$ 22,797 | \$ 27,982 |
| Unsecured term bank deposits | 1,618 | 3,263 | 4,881 | 842 | 4,795 | 5,637 |
| FHLB-DM facility | 525 | | 525 | | | |
| ED Participation Program facility | 20,226 | | 20,226 | 9,006 | | 9,006 |
| ED Conduit Program facility | 15,426 | | 15,426 | 14,314 | | 14,314 |
| ABCP borrowings | 1,152 | 4,827 | 5,979 | | 8,801 | 8,801 |
| Securitized trusts | | 120,720 | 120,720 | | 89,200 | 89,200 |
| Indentured trusts | 2 | 1,330 | 1,332 | 64 | 1,533 | 1,597 |
| Other ⁽¹⁾ | 2,745 | | 2,745 | 1,472 | | 1,472 |
| Total before hedge accounting adjustments | 45,116 | 149,317 | 194,433 | 30,883 | 127,126 | 158,009 |
| Hedge accounting adjustments | 272 | 3,687 | 3,959 | 14 | 3,420 | 3,434 |
| Total | \$ 45,388 | \$ 153,004 | \$ 198,392 | \$ 30,897 | \$ 130,546 | \$ 161,443 |

⁽¹⁾ At September 30, 2010, other primarily consists of \$1.6 billion of cash collateral held related to derivative exposures that are recorded as a short-term debt obligation, as well as \$1.1 billion of unsecured other bank deposits. At December 31, 2009, other primarily consisted of cash collateral held related to derivative exposures that are recorded as a short-term debt obligation.

Secured Borrowings

VIEs are required to be consolidated by their primary beneficiaries. The criteria to be considered the primary beneficiary changed on January 1, 2010 upon the adoption of topic updates to ASC 810 (see Note 1, Significant Accounting Policies *Recently Issued Accounting Standards* - Transfers of Financial Assets and the VIE Consolidation Model for further discussion). A VIE exists when either the total equity investment at risk is not sufficient to permit the entity to finance its activities by itself, or the equity investors lack one of three characteristics associated with owning a controlling financial interest. Those characteristics are the direct or indirect ability to make decisions about an entity's activities that have a significant impact on the success of the entity, the obligation to absorb the expected losses of an entity, and the rights to receive the expected residual returns of the entity.

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5. Borrowings (Continued)

The Company currently consolidates a number of financing entities that are VIEs as a result of being the entities primary beneficiary. As a result, these financing VIEs are accounted for as secured borrowings. The Company is the primary beneficiary of and currently consolidates the following financing VIEs as of September 30, 2010 and December 31, 2009:

| (Dollars in millions) | Debt Outstanding | | | September 30, 2010 | | | |
|---|------------------|------------|------------|---|----------|--------------|------------|
| | Short | Long | Total | Carrying Amount of Assets Securing Debt Outstanding | | | Total |
| | Term | Term | | Loans | Cash | Other Assets | |
| Secured Borrowings: | | | | | | | |
| ED Participation Program facility | \$ 20,226 | \$ | \$ 20,226 | \$ 20,656 | \$ 162 | \$ 434 | \$ 21,252 |
| ED Conduit Program facility | 15,426 | | 15,426 | 15,515 | 501 | 434 | 16,450 |
| ABCP borrowings | 1,152 | 4,827 | 5,979 | 6,418 | 94 | 54 | 6,566 |
| Securitizations | | 120,720 | 120,720 | 124,269 | 4,605 | 3,436 | 132,310 |
| Indentured trusts | 2 | 1,330 | 1,332 | 1,608 | 160 | 16 | 1,784 |
| Total before hedge accounting adjustments | 36,806 | 126,877 | 163,683 | 168,466 | 5,522 | 4,374 | 178,362 |
| Hedge accounting adjustments | | 1,597 | 1,597 | | | | |
| Total | \$ 36,806 | \$ 128,474 | \$ 165,280 | \$ 168,466 | \$ 5,522 | \$ 4,374 | \$ 178,362 |

| (Dollars in millions) | Debt Outstanding | | | December 31, 2009 | | | |
|-----------------------|------------------|------|----------|---|--------|--------------|----------|
| | Short | Long | Total | Carrying Amount of Assets Securing Debt Outstanding | | | Total |
| | Term | Term | | Loans | Cash | Other Assets | |
| Secured Borrowings: | | | | | | | |
| | \$ 9,006 | \$ | \$ 9,006 | \$ 9,397 | \$ 115 | \$ 61 | \$ 9,573 |

| | | | | | | | |
|--|-----------|------------|------------|------------|----------|----------|------------|
| ED Participation Program facility ED Conduit Program facility | 14,314 | | 14,314 | 14,594 | 478 | 372 | 15,444 |
| ABCP borrowings | | 8,801 | 8,801 | 9,929 | 204 | 100 | 10,233 |
| Securitizations | | 89,200 | 89,200 | 93,021 | 3,627 | 3,083 | 99,731 |
| Indentured trusts | 64 | 1,533 | 1,597 | 1,898 | 172 | 24 | 2,094 |
| Total before hedge accounting adjustments | 23,384 | 99,534 | 122,918 | 128,839 | 4,596 | 3,640 | 137,075 |
| Hedge accounting adjustments | | 1,479 | 1,479 | | | | |
| Total | \$ 23,384 | \$ 101,013 | \$ 124,397 | \$ 128,839 | \$ 4,596 | \$ 3,640 | \$ 137,075 |

The Department of Education (ED) Funding Programs

In August 2008, ED implemented the Purchase Program and the Participation Program pursuant to The Ensuring Continued Access to Student Loans Act of 2008 (ECASLA). Under the Purchase Program, ED

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5. Borrowings (Continued)

purchases eligible FFELP loans at a price equal to the sum of (i) par value, (ii) accrued interest, (iii) the one-percent origination fee paid to ED, and (iv) a fixed amount of \$75 per loan. Under the Participation Program, ED provides short-term liquidity to FFELP lenders by purchasing participation interests in pools of FFELP loans. FFELP lenders are charged a rate equal to the preceding quarter commercial paper rate plus 0.50 percent on the principal amount of participation interests outstanding. Loans eligible for the Participation or Purchase Programs are limited to FFELP Stafford or PLUS Loans, first disbursed on or after May 1, 2008 but no later than July 1, 2010, with no ongoing borrower benefits other than permitted rate reductions of 0.25 percent for automatic payment processing. In October 2010, the Company sold \$20.4 billion of loans to ED and paid off \$20.3 billion of advances outstanding under the Participation Program which concludes participation in the program.

Also pursuant to ECASLA, on January 15, 2009, ED published summary terms under which it will purchase eligible FFELP Stafford and PLUS Loans from a conduit vehicle established to provide funding for eligible student lenders (the ED Conduit Program). Loans eligible for the ED Conduit Program must be first disbursed on or after October 1, 2003, but not later than July 1, 2009, and fully disbursed before September 30, 2009, and meet certain other requirements, including those relating to borrower benefits. The ED Conduit Program was launched on May 11, 2009 and accepted eligible loans through July 1, 2010. The ED Conduit Program expires on January 19, 2014. Funding for the ED Conduit Program is provided by the capital markets at a cost based on market rates, with the Company being advanced 97 percent of the student loan face amount. If the conduit does not have sufficient funds to make the required payments on the notes issued by the conduit, then the notes will be repaid with funds from the Federal Financing Bank (FFB). The FFB will hold the notes for a short period of time and, if at the end of that time, the notes still cannot be paid off, the underlying FFELP loans that serve as collateral to the ED Conduit will be sold to ED through a put agreement at a price of 97 percent of the face amount of the loans. As of September 30, 2010, approximately \$15.2 billion face amount of the Company's Stafford and PLUS Loans were funded through the ED Conduit Program. For the third quarter of 2010, the average interest rate paid on this facility was approximately 0.77 percent.

Asset-Backed Financing Facilities

During the first quarter of 2008, the Company entered into three new asset-backed commercial paper financing facilities (the 2008 Asset-Backed Financing Facilities) to fund FFELP and Private Education Loans. In 2009, the FFELP facilities were subsequently amended and reduced and the Private Education facility was retired.

On January 15, 2010, the Company terminated the 2008 Asset-Backed Financing Facilities for FFELP and entered into new multi-year ABCP facilities (the 2010 Facility) which will continue to provide funding for the Company's federally guaranteed student loans. The 2010 Facility provides for maximum funding of \$10 billion for the first year, \$5 billion for the second year and \$2 billion for the third year. Upfront fees related to the 2010 Facility were approximately \$4 million. The underlying cost of borrowing under the 2010 Facility for the first year is expected to be commercial paper issuance cost plus 0.50 percent, excluding up-front commitment and unused fees.

Borrowings under the 2010 Facility are non-recourse to the Company. The maximum amount the Company may borrow under the 2010 Facility is limited based on certain factors, including market conditions and the fair value of student loans in the facility. In addition to the funding limits described above, funding under the 2010 Facility is subject to usual and customary conditions. The 2010 Facility is subject to termination under certain circumstances, including the Company's failure to comply with the principal financial covenants in its unsecured revolving credit facility. Increases in the borrowing rate of up to LIBOR

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5. Borrowings (Continued)

plus 4.50 percent could occur if certain asset coverage ratio thresholds are not met. Failure to pay off the 2010 Facility on the maturity date or to reduce amounts outstanding below the annual maximum step downs will result in a 90-day extension of the 2010 Facility with the interest rate increasing from LIBOR plus 2.00 percent to LIBOR plus 3.00 percent over that period. If, at the end of the 90-day extension, these required paydown amounts have not been made, the collateral can be foreclosed upon. As of September 30, 2010, there was approximately \$6.0 billion outstanding in this facility. The book basis of the assets securing this facility at September 30, 2010 was \$6.6 billion.

Securitizations

On February 6, 2009, the Federal Reserve Bank of New York published proposed terms for a program designed to facilitate renewed issuance of consumer and small business ABS at lower interest rate spreads. The Term Asset-Backed Securities Loan Facility (TALF) was initiated on March 17, 2009 and provided investors who purchase eligible ABS with funding of up to five years. Eligible ABS include AAA rated student loan ABS backed by FFELP and Private Education Loans first disbursed since May 1, 2007. For student loan collateral, TALF expired on March 31, 2010.

In 2009, the Company completed four FFELP long-term ABS transactions totaling \$5.9 billion. The FFELP transactions were composed primarily of FFELP Consolidation Loans which were not eligible for the ED Conduit Program or TALF.

During 2009, the Company completed \$7.5 billion of Private Education Loan term ABS transactions, all of which were private placement transactions. On January 6, 2009, the Company closed a \$1.5 billion 12.5 year ABS based facility (Total Return Swap Facility). This facility is used to provide up to \$1.5 billion term financing for Private Education Asset-Backed Securities. The fully utilized cost of financing obtained under this facility is expected to be LIBOR plus 5.75 percent. In connection with this facility, the Company completed one Private Education Loan term ABS transaction totaling \$1.5 billion in the first quarter of 2009. The net funding received under the ABS based facility for this issuance was \$1.1 billion. The remaining \$6.0 billion of Private Education Loan term ABS transactions were TALF-eligible.

On March 3, 2010, the Company priced a \$1.6 billion Private Education Loan term ABS transaction which was TALF-eligible. The notes settled on March 11, 2010 and the issuance included one \$149 million tranche bearing a coupon of Prime minus 0.05 percent and a second \$1.401 billion tranche bearing a coupon of 1-month LIBOR plus 3.25 percent.

On April 12, 2010, the Company priced a \$1.2 billion FFELP long-term ABS transaction. The transaction settled on April 15, 2010 and includes \$1.2 billion A Notes bearing a coupon of 1-month LIBOR plus 0.40 percent and \$37 million B Notes bearing a coupon of 1-month LIBOR plus 0.90 percent. The B Notes were purchased by the Company in their entirety on the settlement date. This transaction was composed primarily of FFELP Stafford and PLUS loans.

On July 22, 2010, the Company redeemed its \$1.5 billion SLM Private Education Loan Trust 2009-A ABS issue and closed new offerings of its \$869 million SLM 2010-B and \$1.7 billion SLM 2010-C Private Education Loan Trust ABS issues. Approximately \$875 million of the 2010-B and 2010-C bonds were issued at a weighted average coupon of 1-month LIBOR plus 2.23 percent; the remaining \$1.7 billion of bonds were financed under the Company's Total Return Swap Facility. These concurrent transactions raised approximately \$1.0 billion of net additional cash for the Company.

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5. Borrowings (Continued)

On August 18, 2010, the Company priced a \$760 million FFELP ABS transaction. The transaction settled on August 26, 2010 and includes \$738 million A Notes bearing a coupon of 1-month LIBOR plus 0.50 percent and \$22 million B Notes bearing a coupon of 1-month LIBOR plus 0.90 percent. The B Notes were purchased by the Company in their entirety on the settlement date. This transaction was composed primarily of FFELP Stafford and PLUS loans.

The Company has \$5.3 billion face amount of Private Education Loan securitization bonds outstanding at September 30, 2010, where the Company has the ability to call the bonds at a discount to par between 2011 and 2014. The Company has concluded that it is probable it will call these bonds at the call date at the respective discount. Probability is based on the Company's assessment of whether these bonds can be refinanced at the call date at or lower than a breakeven cost of funds based on the call discount. As a result, the Company is accreting this call discount as a reduction to interest expense through the call date. If it becomes less than probable that the Company will call these bonds at a future date, it will result in the Company reversing this prior accretion as a cumulative catch-up adjustment. The Company has accreted approximately \$140 million, cumulatively, and \$27 million in the third quarter of 2010 as a reduction of interest expense.

Auction Rate Securities

At September 30, 2010, the Company had \$3.3 billion of taxable and \$1.0 billion of tax-exempt auction rate securities outstanding in securitizations and indentured trusts, respectively. Since February 2008, problems in the auction rate securities market as a whole led to failures of the auctions pursuant to which certain of the Company's auction rate securities' interest rates are set. As a result, \$3.4 billion of the Company's auction rate securities as of September 30, 2010 bore interest at the maximum rate allowable under their terms. The maximum allowable interest rate on the Company's taxable auction rate securities is generally LIBOR plus 1.50 percent. The maximum allowable interest rate on many of the Company's tax-exempt auction rate securities is a formula driven rate, which produced various maximum rates up to 0.81 percent during the third quarter of 2010. As of September 30, 2010, \$0.9 billion of auction rate securities with shorter weighted average terms to maturity have had successful auctions, resulting in an average rate of 1.67 percent.

Indentured Trusts

The Company has secured assets and outstanding bonds in indentured trusts resulting from the acquisition of various student loan providers in prior periods. The indentures were created and bonds issued to finance the acquisition of student loans guaranteed under the Higher Education Act. The bonds are limited obligations of the Company and are secured by and payable from payments associated with the underlying secured loans.

Federal Home Loan Bank of Des Moines (FHLB-DM)

On January 15, 2010, HICA Education Loan Corporation (HICA), a subsidiary of the Company, entered into a lending agreement with the FHLB-DM. Under the agreement, the FHLB-DM will provide advances backed by Federal

Housing Finance Agency approved collateral which includes federally-guaranteed student loans (but does not include Private Education Loans). The initial borrowing of \$25 million at a rate of 0.23 percent under this facility occurred on January 15, 2010 and matured on January 22, 2010. The amount, price and tenor of future advances will vary and will be determined at the time of each borrowing. The maximum amount that can be borrowed, as of September 30, 2010, subject to available collateral, is

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5. Borrowings (Continued)

approximately \$10 billion. As of September 30, 2010, borrowing under the facility totaled \$525 million. The Company has provided a guarantee to the FHLB-DM for the performance and payment of HICA's obligations.

Other Funding Sources

Sallie Mae Bank

During the fourth quarter of 2008, Sallie Mae Bank, the Company's Utah industrial bank subsidiary, began expanding its deposit base to fund new Private Education Loan originations. Sallie Mae Bank raises deposits through intermediaries in the retail brokered Certificate of Deposit (CD) market and through retail deposit channels. As of September 30, 2010, bank deposits totaled \$6.0 billion of which \$4.9 billion were brokered term deposits, \$0.8 billion were retail deposits and \$0.3 billion were other deposits. In addition, the bank has deposits from affiliates totaling \$0.5 billion that eliminate in the Company's consolidated balance sheet. Cash and liquid investments totaled \$2.7 billion as of September 30, 2010.

Under Sallie Mae Bank's 2010 business plan submitted to its regulators, Sallie Mae Bank is permitted to declare and pay a dividend to its parent, SLM Corporation. The dividend must be permitted by Utah law and the Bank must be in compliance with its capital standards at the time of payment and be projected to maintain sufficient capital over a period of time. On October 28, 2010, Sallie Mae Bank paid a cash dividend of \$400 million to the Company.

In addition to its deposit base, Sallie Mae Bank has borrowing capacity with the Federal Reserve Bank (FRB) through a collateralized lending facility. Borrowing capacity is limited by the availability of acceptable collateral. As of September 30, 2010, borrowing capacity was approximately \$0.6 billion and there were no outstanding borrowings.

Unsecured Revolving Credit Facility

As of September 30, 2010, the Company had \$1.6 billion in an unsecured revolving credit facility which provides liquidity support for general corporate purposes. This facility matures in October 2011. On May 5, 2010, the \$1.9 billion revolving credit facility maturing in October 2010 was terminated.

The principal financial covenants in the unsecured revolving credit facility require the Company to maintain consolidated tangible net worth of at least \$1.38 billion at all times. Consolidated tangible net worth as calculated for purposes of this covenant was \$3.3 billion as of September 30, 2010. The covenants also require the Company to meet either a minimum interest coverage ratio or a minimum net adjusted revenue test based on the four preceding quarters adjusted Core Earnings financial performance. The Company was compliant with both of the minimum interest coverage ratio and the minimum net adjusted revenue tests as of the quarter ended September 30, 2010. In the past, the Company has not relied upon its unsecured revolving credit facilities as a primary source of liquidity. Although the Company has never borrowed under these facilities, the revolving credit facility maturing October 2011 remains available to be drawn upon for general corporate purposes.

6. Student Loan Securitization

The Company securitizes its FFELP Stafford loans, FFELP Consolidation Loans and Private Education Loan assets. Prior to the adoption of topic updates to the FASB's ASC 810 on January 1, 2010, for transactions qualifying as sales, the Company retained a Residual Interest and servicing rights (as the Company retained the servicing responsibilities), all of which were referred to as the Company's Retained Interest in off-balance sheet securitized loans. The Residual Interest is the right to receive cash flows from the

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6. Student Loan Securitization (Continued)

student loans and reserve accounts in excess of the amounts needed to pay servicing, derivative costs (if any), other fees, and the principal and interest on the bonds backed by the student loans. As a result of adopting the topic updates to ASC 810, the Company removed the \$1.8 billion of Residual Interests (associated with its previously off-balance sheet securitization trusts as of December 31, 2009) from the consolidated balance sheet (see Note 1, Significant Accounting Policies *Recently Issued Accounting Standards* - Transfers of Financial Assets and the VIE Consolidation Model for further details). While this accounting has changed, the Company's economic interest in these assets remains unchanged.

Securitization Activity

The following table summarizes the Company's securitization activity for the three and nine months ended September 30, 2010 and 2009. The securitizations in the periods presented below were accounted for as financings under ASC 860.

| (Dollars in millions) | Three Months Ended September 30, | | | | Nine Months Ended September 30, | | | |
|---------------------------|----------------------------------|-------------------------|---------------------|-------------------------|---------------------------------|-------------------------|---------------------|-------------------------|
| | 2010 | | 2009 | | 2010 | | 2009 | |
| | No. of Transactions | Loan Amount Securitized | No. of Transactions | Loan Amount Securitized | No. of Transactions | Loan Amount Securitized | No. of Transactions | Loan Amount Securitized |
| Securitizations: | | | | | | | | |
| FFELP Stafford/PLUS Loans | 1 | \$ 754 | | \$ | 2 | \$ 1,965 | | \$ |
| FFELP Consolidation Loans | | | 2 | 3,766 | 3 | 6,186 | 2 | 4,524 |
| Private Education Loans | 2 | 4,257 | 2 | 3,766 | 3 | 6,186 | 4 | 10,184 |
| Total securitizations | 3 | \$ 5,011 | 2 | \$ 3,766 | 5 | \$ 8,151 | 6 | \$ 14,708 |

The following table summarizes cash flows received from or paid to the previously off-balance sheet securitization trusts during the three and nine months ended September 30, 2009.

| (Dollars in millions) | Three Months Ended September 30, 2009 | Nine Months Ended September 30, 2009 |
|-----------------------|---------------------------------------|--------------------------------------|
| | | |

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| | | |
|--|-----|------|
| Net proceeds from new securitizations completed during the period | \$ | \$ |
| Cash distributions from trusts related to Residual Interests | 100 | 368 |
| Servicing fees received ⁽¹⁾ | 55 | 171 |
| Purchases of previously transferred financial assets for representation and warranty violations | (1) | (6) |
| Reimbursements of borrower benefits | (9) | (26) |
| Purchases of delinquent Private Education Loans from securitization trusts using delinquent loan call option | | |
| Purchases of loans using clean-up call option | | |

(1) The Company receives annual servicing fees of 90 basis points, 50 basis points and 70 basis points of the outstanding securitized loan balance related to its FFELP Stafford, FFELP Consolidation Loan and Private Education Loan securitizations, respectively.

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6. Student Loan Securitization (Continued)***Retained Interest in Securitized Receivables***

The following tables summarize the fair value of the Company's Residual Interests, included in the Company's Retained Interest (and the assumptions used to value such Residual Interests), along with the underlying off-balance sheet student loans that relate to those securitizations in transactions that were treated as sales as of December 31, 2009. As noted previously, the Residual Interest was removed from the balance sheet on January 1, 2010.

| (Dollars in millions) | As of December 31, 2009 | | | Total |
|--|--|--|--|--------------|
| | FFELP Stafford and PLUS | Consolidation Loan Trusts⁽¹⁾ | Private Education Loan Trusts | |
| Fair value of Residual Interests | \$ 243 | \$ 791 | \$ 794 | \$ 1,828 |
| Underlying securitized loan balance | 5,377 | 14,369 | 12,986 | 32,732 |
| Weighted average life | 3.3 yrs. | 9.0 yrs. | 6.3 yrs. | |
| Prepayment speed (annual rate) ⁽²⁾ : | | | | |
| Interim status | 0% | N/A | 0% | |
| Repayment status | 0-14% | 2-4% | 2-15% | |
| Life of loan repayment status | 9% | 3% | 6% | |
| Expected remaining credit losses (% of outstanding student loan principal) ⁽³⁾⁽⁴⁾ | .10% | .25% | 5.31% | |
| Residual cash flows discount rate | 10.6% | 12.3% | 27.5% | |

⁽¹⁾ Includes \$569 million related to the fair value of the Embedded Floor Income as of December 31, 2009.

⁽²⁾ The Company uses Constant Prepayment Rate (CPR) curves for Residual Interest valuations that are based on seasoning (the number of months since entering repayment). Under this methodology, a different CPR is applied to each year of a loan's seasoning. Repayment status CPR used is based on the number of months since first entering repayment (seasoning). Life of loan CPR is related to repayment status only and does not include the impact of the loan while in interim status. The CPR assumption used for all periods includes the impact of projected defaults.

⁽³⁾ Remaining expected credit losses as of the respective balance sheet date.

⁽⁴⁾ For Private Education Loan trusts, estimated defaults from settlement to maturity are 12.2 percent at December 31, 2009. These estimated defaults do not include recoveries related to defaults but do include prior purchases of loans at par by the Company when loans reached 180 days delinquent (prior to default) under a

contingent call option. Although these loan purchases do not result in a realized loss to the trust, the Company has included them here. Not including these purchases in the disclosure would result in estimated defaults of 9.3 percent at December 31, 2009.

The Company recorded net unrealized mark-to-market gains/(losses) in securitization servicing and Residual Interest revenue (loss) of \$13 million and \$(338) million for the three and nine months ended September 30, 2009.

The \$13 million unrealized mark-to-market gain in the third quarter of 2009 was primarily a result of decreases in the discount rates used to value the Residual Interests, increases in the fair value of the Embedded Fixed Rate Floor Income component of the Residual Interest and reductions in the life of loan CPR which were partially offset by higher than modeled defaults on Private Education Loans.

The \$338 million mark-to-market loss for the nine months ended September 30, 2009 was primarily due to:

Higher than modeled Private Education Loan defaults resulted in a \$262 million unrealized mark-to-market loss.

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6. Student Loan Securitization (Continued)

Life of loan default rate assumptions for Private Education Loans were increased as a result of the continued weakening of the U.S. economy. This resulted in a \$49 million unrealized mark-to-market loss.

The discount rate risk premium assumption related to the Private Education Loan Residual Interests was increased by 500 basis points to take into account the level of cash flow uncertainty and lack of liquidity that existed with the Residual Interests as of September 30, 2009. This resulted in a \$126 million unrealized mark-to-market loss.

Decreases in life of loan CPR speeds used to value the Residual Interests resulted in a \$62 million mark-to-market gain.

The table below shows the Company's off-balance sheet Private Education Loan delinquencies as of September 30, 2009.

| (Dollars in millions) | Off-Balance Sheet Private Education Loan Delinquencies September 30, 2009 | |
|--|--|------------|
| | Balance | % |
| Loans in-school/grace/deferment ⁽¹⁾ | \$ 3,148 | |
| Loans in forbearance ⁽²⁾ | 474 | |
| Loans in repayment and percentage of each status: | | |
| Loans current | 8,516 | 90.0% |
| Loans delinquent 31-60 days ⁽³⁾ | 312 | 3.3 |
| Loans delinquent 61-90 days ⁽³⁾ | 161 | 1.7 |
| Loans delinquent greater than 90 days ⁽³⁾ | 469 | 5.0 |
| Total off-balance sheet Private Education Loans in repayment | 9,458 | 100.0% |
| Total off-balance sheet Private Education Loans, gross | \$ 13,080 | |

⁽¹⁾ Loans for borrowers who may be attending school or engaging in other permitted educational activities and are not yet required to make payments on their loans, e.g., residency periods for medical students or a grace period for bar exam preparation.

- (2) Loans for borrowers who have requested extension of grace period generally during employment transition or who have temporarily ceased making full payments due to hardships or other factors, consistent with established loan program servicing policies and procedures.
- (3) The period of delinquency is based on the number of days scheduled payments are contractually past due.

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6. Student Loan Securitization (Continued)

The following table summarizes charge-off activity for Private Education Loans in the off-balance sheet trusts for the three and nine months ended September 30, 2009.

| (Dollars in millions) | Three Months Ended September 30, 2009 | Nine Months Ended September 30, 2009 |
|---|--|---|
| Charge-offs | \$ 150 | \$ 329 |
| Charge-offs as a percentage of average loans in repayment (annualized) | 6.2% | 4.6% |
| Charge-offs as a percentage of average loans in repayment and forbearance (annualized) | 5.9% | 4.3% |
| Ending off-balance sheet total Private Education Loans ⁽¹⁾ | \$ 13,280 | \$ 13,280 |
| Average off-balance sheet Private Education Loans in repayment | \$ 9,585 | \$ 9,543 |
| Ending off-balance sheet Private Education Loans in repayment | \$ 9,458 | \$ 9,458 |

⁽¹⁾ Ending total loans represents gross Private Education Loans, plus the receivable for partially charged-off loans (see Note 2, Allowance for Loan Losses).

7. Derivative Financial Instruments

Derivative instruments are used as part of the Company's interest rate and foreign currency risk management strategy and include interest rate swaps, basis swaps, cross-currency interest rate swaps, interest rate futures contracts, and interest rate floor and cap contracts with indices that relate to the pricing of specific balance sheet assets and liabilities. (For a full discussion of the Company's risk management strategy and use of derivatives, please see the Company's 2009 Form 10-K, Note 9, Derivative Financial Instruments, to the consolidated financial statements.) The accounting for the Company's derivatives requires that every derivative instrument, including certain derivative instruments embedded in other contracts, be recorded in the balance sheet as either an asset or liability measured at its fair value. The Company's derivative instruments are classified and accounted for by the Company as fair value hedges, cash flow hedges or trading activities.

Fair Value Hedges

Fair value hedges are generally used by the Company to hedge the exposure to changes in fair value of a recognized fixed rate asset or liability. The Company enters into interest rate swaps to convert fixed rate assets into variable rate assets and fixed rate debt into variable rate debt. The Company also enters into cross-currency interest rate swaps to convert foreign currency denominated fixed and floating debt to U.S. dollar denominated variable debt. Changes in

value for both the hedge and the hedged item are recorded to earnings. These amounts offset each other with the net amount representing the ineffectiveness of the relationship.

Cash Flow Hedges

Cash flow hedges are used by the Company to hedge the exposure to variability in cash flows for a forecasted debt issuance and for exposure to variability in cash flows of floating rate debt. This strategy is used primarily to minimize the exposure to volatility from future changes in interest rates. Gains and losses on the effective portion of a qualifying hedge are accumulated in other comprehensive income and ineffectiveness is recorded immediately to earnings.

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7. Derivative Financial Instruments (Continued)**Trading Activities**

When instruments do not qualify as hedges, they are accounted for as trading where all changes in fair value of the derivatives are recorded through earnings. In general, derivative instruments included in trading activities include Floor Income Contracts, basis swaps and various other derivatives that do not qualify for hedge accounting.

Summary of Derivative Financial Statement Impact

The following tables summarize the fair values and notional amounts of all derivative instruments at September 30, 2010 and December 31, 2009, and their impact on other comprehensive income and earnings for the three and nine months ended September 30, 2010 and 2009.

Impact of Derivatives on Consolidated Balance Sheet

| (Dollars in millions) | Hedged Risk Exposure | Cash Flow | | Fair Value | | Trading | | Total | |
|--|------------------------------------|----------------|---------------|----------------|---------------|----------------|---------------|----------------|---------------|
| | | Sept. 30, 2010 | Dec. 31, 2009 | Sept. 30, 2010 | Dec. 31, 2009 | Sept. 30, 2010 | Dec. 31, 2009 | Sept. 30, 2010 | Dec. 31, 2009 |
| Fair Values⁽¹⁾ | | | | | | | | | |
| <i>Derivative Assets</i> | | | | | | | | | |
| Interest rate swaps | Interest rate | \$ | \$ | \$ 1,447 | \$ 684 | \$ 208 | \$ 133 | \$ 1,655 | \$ 817 |
| | Foreign currency and interest rate | | | 2,594 | 2,932 | 94 | 44 | 2,688 | 2,976 |
| Other ⁽²⁾ | Interest rate | | | | | 32 | | 32 | |
| Total derivative assets ⁽³⁾ | | | | 4,041 | 3,616 | 334 | 177 | 4,375 | 3,793 |
| <i>Derivative Liabilities</i> | | | | | | | | | |
| Interest rate swaps | Interest rate | (92) | (78) | | (6) | (282) | (639) | (374) | (723) |
| Floor Income Contracts | Interest rate | | | | | (1,578) | (1,234) | (1,578) | (1,234) |
| | Foreign currency and interest rate | | | (207) | (192) | (1) | (1) | (208) | (193) |
| Other ⁽²⁾ | Interest rate | | | | | (1) | (20) | (1) | (20) |

| | | | | | | | | |
|---|---------|---------|----------|----------|------------|------------|----------|----------|
| Total derivative liabilities ⁽³⁾ | (92) | (78) | (207) | (198) | (1,862) | (1,894) | (2,161) | (2,170) |
| Net total derivatives | \$ (92) | \$ (78) | \$ 3,834 | \$ 3,418 | \$ (1,528) | \$ (1,717) | \$ 2,214 | \$ 1,623 |

- (1) Fair values reported are exclusive of collateral held and pledged and accrued interest. Assets and liabilities are presented without consideration of master netting agreements. Derivatives are carried on the balance sheet based on net position by counterparty under master netting agreements, and classified in other assets or other liabilities depending on whether in a net positive or negative position.
- (2) Other includes the fair value of Euro-dollar futures contracts, the embedded derivatives in asset-backed financings, and derivatives related to the Company's Total Return Swap Facility. The embedded derivatives are required to be accounted for as derivatives.
- (3) The following table reconciles gross positions without the impact of master netting agreements to the balance sheet classification:

| | Other Assets | | Other Liabilities | |
|--|--------------------|-------------------|--------------------|-------------------|
| | September 30, 2010 | December 31, 2009 | September 30, 2010 | December 31, 2009 |
| Gross position | \$ 4,375 | \$ 3,793 | \$ (2,161) | \$ (2,170) |
| Impact of master netting agreements | (1,084) | (1,009) | 1,084 | 1,009 |
| Derivative values with impact of master netting agreements (as carried on balance sheet) | 3,291 | 2,784 | (1,077) | (1,161) |
| Cash collateral (held) pledged | (1,666) | (1,268) | 850 | 636 |
| Net position | \$ 1,625 | \$ 1,516 | \$ (227) | \$ (525) |

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7. Derivative Financial Instruments (Continued)

| (Dollars in billions) | Cash Flow | | Fair Value | | Trading | | Total | |
|------------------------------------|----------------|---------------|----------------|---------------|----------------|---------------|----------------|---------------|
| | Sept. 30, 2010 | Dec. 31, 2009 | Sept. 30, 2010 | Dec. 31, 2009 | Sept. 30, 2010 | Dec. 31, 2009 | Sept. 30, 2010 | Dec. 31, 2009 |
| Notional Values | | | | | | | | |
| Interest rate swaps | \$ 1.7 | \$ 1.7 | \$ 13.5 | \$ 12.4 | \$ 128.6 | \$ 148.2 | \$ 143.8 | \$ 162.3 |
| Floor Income Contracts | | | | | 39.3 | 47.1 | 39.3 | 47.1 |
| Cross currency interest rate swaps | | | 19.6 | 19.3 | .3 | .3 | 19.9 | 19.6 |
| Other ⁽¹⁾ | | | | | 1.0 | 1.1 | 1.0 | 1.1 |
| Total derivatives | \$ 1.7 | \$ 1.7 | \$ 33.1 | \$ 31.7 | \$ 169.2 | \$ 196.7 | \$ 204.0 | \$ 230.1 |

⁽¹⁾ Other includes Euro-dollar futures contracts, embedded derivatives bifurcated from securitization debt, as well as derivatives related to the Company's Total Return Swap Facility.

Impact of Derivatives on Consolidated Statements of Income

| (Dollars in millions) | Unrealized Gain (Loss) on Derivatives ⁽¹⁾⁽²⁾ | | Three Months Ended September 30, Realized Gain (Loss) on Derivatives ⁽³⁾ | | Unrealized Gain (Loss) on Hedged Item ⁽¹⁾ | | Total Gain (Loss) | |
|------------------------------------|---|--------|---|--------|--|----------|-------------------|--------|
| | 2010 | 2009 | 2010 | 2009 | 2010 | 2009 | 2010 | 2009 |
| Fair Value Hedges | | | | | | | | |
| Interest rate swaps | \$ 277 | \$ 121 | \$ 119 | \$ 111 | \$ (309) | \$ (132) | \$ 87 | \$ 100 |
| Cross currency interest rate swaps | 1,855 | 813 | 87 | 124 | (2,015) | (807) | (73) | 130 |
| Total fair value derivatives | 2,132 | 934 | 206 | 235 | (2,324) | (939) | 14 | 230 |
| Cash Flow Hedges | | | | | | | | |
| Interest rate swaps | (1) | | (14) | (38) | | | (15) | (38) |
| Total cash flow derivatives | (1) | | (14) | (38) | | | (15) | (38) |
| Trading | | | | | | | | |

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| | | | | | | | | |
|--|----------|--------|----------|----------|------------|----------|----------|----------|
| Interest rate swaps | 85 | 91 | (18) | 70 | | | 67 | 161 |
| Floor Income Contracts | (88) | (80) | (223) | (189) | | | (311) | (269) |
| Cross currency interest rate swaps | 24 | 18 | 2 | 2 | | | 26 | 20 |
| Other | 33 | (18) | 34 | (1) | | | 67 | (19) |
| Total trading derivatives | 54 | 11 | (205) | (118) | | | (151) | (107) |
| Total | 2,185 | 945 | (13) | 79 | (2,324) | (939) | (152) | 85 |
| Less: realized gains (losses) recorded in interest expense | | | 192 | 197 | | | 192 | 197 |
| Gains (losses) on derivative and hedging activities, net | \$ 2,185 | \$ 945 | \$ (205) | \$ (118) | \$ (2,324) | \$ (939) | \$ (344) | \$ (112) |

- (1) Recorded in Gains (losses) on derivative and hedging activities, net in the consolidated statements of income.
- (2) Represents ineffectiveness related to cash flow hedges.
- (3) For fair value and cash flow hedges, recorded in interest expense. For trading derivatives, recorded in Gains (losses) on derivative and hedging activities, net.

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7. Derivative Financial Instruments (Continued)

| (Dollars in millions) | Unrealized Gain (Loss) on Derivatives ⁽¹⁾⁽²⁾ | | Nine Months Ended September 30, Realized Gain (Loss) on Derivatives ⁽³⁾ | | Unrealized Gain (Loss) on Hedged Item ⁽¹⁾ | | Total Gain (Loss) | |
|--|---|----------|--|---------|--|----------|----------------------|----------|
| | 2010 | 2009 | 2010 | 2009 | 2010 | 2009 | 2010 | 2009 |
| Fair Value Hedges | | | | | | | | |
| Interest rate swaps | \$ 769 | \$ (549) | \$ 368 | \$ 287 | \$ (847) | \$ 583 | \$ 290 | \$ 321 |
| Cross currency interest rate swaps | (1,227) | 1,054 | 269 | 320 | 1,148 | (1,308) | 190 | 66 |
| Total fair value derivatives | (458) | 505 | 637 | 607 | 301 | (725) | 480 | 387 |
| Cash Flow Hedges | | | | | | | | |
| Interest rate swaps | (1) | | (44) | (77) | | | (45) | (77) |
| Total cash flow derivatives | (1) | | (44) | (77) | | | (45) | (77) |
| Trading | | | | | | | | |
| Interest rate swaps | 485 | (511) | (18) | 418 | | | 467 | (93) |
| Floor Income Contracts | (111) | 323 | (656) | (500) | | | (767) | (177) |
| Cross currency interest rate swaps | 51 | (15) | 5 | 3 | | | 56 | (12) |
| Other | 39 | (68) | 32 | 1 | | | 71 | (67) |
| Total trading derivatives | 464 | (271) | (637) | (78) | | | (173) | (349) |
| Total | 5 | 234 | (44) | 452 | 301 | (725) | 262 | (39) |
| Less: realized gains (losses) recorded in interest expense | | | 593 | 530 | | | 593 | 530 |
| Gains (losses) on derivative and hedging activities, net | \$ 5 | \$ 234 | \$ (637) | \$ (78) | \$ 301 | \$ (725) | \$ (331) | \$ (569) |

- (1) Recorded in Gains (losses) on derivative and hedging activities, net in the consolidated statements of income.
- (2) Represents ineffectiveness related to cash flow hedges.
- (3) For fair value and cash flow hedges, recorded in interest expense. For trading derivatives, recorded in Gains (losses) on derivative and hedging activities, net.

Impact of Derivatives on Consolidated Statements of Changes in Stockholders' Equity (net of tax)

| (Dollars in millions) | Three Months Ended September 30, 2010 | | Nine Months Ended September 30, 2009 | |
|---|--|-------------|---|-------------|
| | 2010 | 2009 | 2010 | 2009 |
| Total gains (losses) on cash flow hedges | \$ (10) | \$ (21) | \$ (36) | \$ (20) |
| Realized (gains) losses reclassified to interest expense ⁽¹⁾⁽²⁾⁽³⁾ | 9 | 24 | 31 | 49 |
| Hedge ineffectiveness reclassified to earnings ⁽¹⁾⁽⁴⁾ | | | | |
| Total change in stockholders' equity for unrealized gains (losses) on derivatives | \$ (1) | \$ 3 | \$ (5) | \$ 29 |

- (1) Amounts included in Realized gain (loss) on derivatives in the Impact of Derivatives on Consolidated Statements of Income table above.
- (2) Includes net settlement income/expense.
- (3) The Company expects to reclassify \$.1 million of after-tax net losses from accumulated other comprehensive income to earnings during the next 12 months related to net settlement accruals on interest rate swaps.
- (4) Recorded in Gains (losses) derivatives and hedging activities, net in the consolidated statements of income.

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7. Derivative Financial Instruments (Continued)*Collateral*

Collateral held and pledged at September 30, 2010 and December 31, 2009 related to derivative exposures between the Company and its derivative counterparties are detailed in the following table:

| (Dollars in millions) | September 30, 2010 | December 31, 2009 |
|--|-------------------------------|------------------------------|
| Collateral held: | | |
| Cash (obligation to return cash collateral is recorded in short-term borrowings) ⁽¹⁾ | \$ 1,666 | \$ 1,268 |
| Securities at fair value corporate derivatives (not recorded in financial statements) ⁽²⁾ | | 112 |
| Securities at fair value on-balance sheet securitization derivatives (not recorded in financial statements) ⁽³⁾ | 702 | 717 |
| Total collateral held | \$ 2,368 | \$ 2,097 |
| Derivative asset at fair value including accrued interest | \$ 3,613 | \$ 3,119 |
| Collateral pledged to others: | | |
| Cash (right to receive return of cash collateral is recorded in investments) \$ | 850 | \$ 636 |
| Securities at fair value (recorded in investments) ⁽⁴⁾ | | 25 |
| Securities at fair value (recorded in restricted investments) ⁽⁵⁾ | 38 | 25 |
| Securities at fair value re-pledged (not recorded in financial statements) ⁽⁵⁾⁽⁶⁾ | | 87 |
| Total collateral pledged | \$ 888 | \$ 773 |
| Derivative liability at fair value including accrued interest and premium receivable | \$ 766 | \$ 758 |

(1) At September 30, 2010 and December 31, 2009, \$205 million and \$447 million, respectively, were held in restricted cash accounts.

(2)

Effective with the downgrade in the Company's unsecured credit ratings on May 13, 2009, certain counterparties restrict the Company's ability to sell or re-pledge securities it holds as collateral.

- (3) The trusts do not have the ability to sell or re-pledge securities they hold as collateral.
- (4) Counterparty does not have the right to sell or re-pledge securities.
- (5) Counterparty has the right to sell or re-pledge securities.
- (6) Represents securities the Company holds as collateral that have been pledged to other counterparties.

The Company's corporate derivatives contain credit contingent features. At the Company's current unsecured credit rating, it has fully collateralized its corporate derivative liability position (including accrued interest and net of premiums receivable) of \$718 million with its counterparties. Further downgrades would not result in any additional collateral requirements, except to increase the frequency of collateral calls. Two counterparties have the right to terminate the contracts with further downgrades. The Company currently has a liability position with these derivative counterparties (including accrued interest and net of premiums receivable) of \$80 million and has posted \$78 million of collateral to these counterparties. If the credit contingent feature was triggered for these two counterparties and the counterparties exercised their right to terminate, the Company would be required to deliver assets totaling \$2 million to settle the contracts. Trust related derivatives do not contain credit contingent features related to the Company's or trusts' credit ratings.

At December 31, 2009, \$381 million in collateral related to off-balance sheet trust derivatives were held by previously off-balance sheet trusts. Collateral posted by third parties to the off-balance sheet trusts cannot be sold or re-pledged by the trusts. As of January 1, 2010, the off-balance sheet trusts were consolidated with the adoption of topic updates to ASC 810. (See Note 1, Significant Accounting Policies *Recently Issued Accounting Standards - Transfers of Financial Assets and the VIE Consolidation Model.*)

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8. Other Assets

The following table provides detail on the Company's other assets at September 30, 2010 and December 31, 2009.

| | September 30, 2010 | | December 31, 2009 | |
|---|---------------------------|----------------|--------------------------|----------------|
| | Ending | % of | Ending | % of |
| | Balance | Balance | Balance | Balance |
| Accrued interest receivable | \$ 3,431,951 | 32% | \$ 2,566,984 | 26% |
| Derivatives at fair value | 3,290,477 | 31 | 2,783,696 | 28 |
| Income tax asset, net current and deferred | 1,501,601 | 14 | 1,750,424 | 18 |
| APG purchased paper receivables and real estate owned | 183,160 | 2 | 286,108 | 3 |
| Benefit and insurance-related investments | 480,089 | 5 | 472,079 | 5 |
| Fixed assets, net | 312,932 | 3 | 322,481 | 3 |
| Accounts receivable - general | 686,932 | 6 | 807,086 | 8 |
| Other loans | 289,917 | 3 | 420,233 | 4 |
| Other | 476,390 | 4 | 511,500 | 5 |
| Total | \$ 10,653,449 | 100% | \$ 9,920,591 | 100% |

The Derivatives at fair value line in the above table represents the fair value of the Company's derivatives in a net gain position by counterparty, exclusive of accrued interest and collateral. At September 30, 2010 and December 31, 2009, these balances included \$3.8 billion and \$3.4 billion, respectively, of cross-currency interest rate swaps and interest rate swaps designated as fair value hedges that were offset by an increase in interest-bearing liabilities related to the hedged debt. As of September 30, 2010 and December 31, 2009, the cumulative mark-to-market adjustment to the hedged debt was \$(3.9) billion and \$(3.4) billion, respectively.

9. Stockholders' Equity

The following table summarizes the Company's common share repurchases and issuances for the three and nine months ended September 30, 2010 and 2009.

| (Shares in millions) | Three Months Ended | | Nine Months Ended | |
|-----------------------------|---------------------------|-------------|---------------------------|-------------|
| | September 30, 2010 | 2009 | September 30, 2010 | 2009 |

Common shares repurchased:

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| | | | | |
|--|----------|----------|----------|----------|
| Benefit plans ⁽¹⁾ | .2 | .1 | .8 | .2 |
| Total shares repurchased | .2 | .1 | .8 | .2 |
| Average purchase price per share | \$ 12.20 | \$ 17.81 | \$ 13.82 | \$ 22.91 |
| Common shares issued | .2 | 7.0 | 1.6 | 7.4 |
| Authority remaining at end of period for repurchases | 38.8 | 38.8 | 38.8 | 38.8 |

⁽¹⁾ Includes shares withheld from stock option exercises and vesting of restricted stock for employees tax withholding obligations and shares tendered by employees to satisfy option exercise costs.

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9. Stockholders Equity (Continued)

The closing price of the Company's common stock on September 30, 2010 was \$11.55.

Accumulated Other Comprehensive Loss

Accumulated other comprehensive loss includes the after-tax change in unrealized gains and losses on available-for-sale investments, unrealized gains and losses on derivatives, and the defined benefit pension plans adjustment. The following table presents the cumulative balances of the components of other comprehensive loss as of September 30, 2010 and December 31, 2009.

| | September 30, 2010 | December 31, 2009 |
|--|-------------------------------|------------------------------|
| Net unrealized gains on investments ⁽¹⁾⁽²⁾ | \$ 3,236 | \$ 1,629 |
| Net unrealized losses on derivatives ⁽³⁾ | (58,782) | (53,899) |
| Net gain on defined benefit pension plans ⁽⁴⁾ | 11,387 | 11,445 |
| Total accumulated other comprehensive loss | \$ (44,159) | \$ (40,825) |

(1) Net of tax expense of \$2 million and \$1 million as of September 30, 2010 and December 31, 2009, respectively.

(2) Net unrealized gains (losses) on investments include currency translation gains of \$.4 million and \$.8 million as of September 30, 2010 and December 31, 2009, respectively.

(3) Net of tax benefit of \$34 million and \$31 million as of September 30, 2010 and December 31, 2009, respectively.

(4) Net of tax expense of \$7 million and \$7 million as of September 30, 2010 and December 31, 2009, respectively.

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10. Earnings (Loss) per Common Share

Basic earnings (loss) per common share (EPS) are calculated using the weighted average number of shares of common stock outstanding during each period. A reconciliation of the numerators and denominators of the basic and diluted EPS calculations follows for the three and nine months ended September 30, 2010 and 2009.

| | Three Months Ended | | Nine Months Ended | |
|--|---------------------------|-------------|--------------------------|-------------|
| | September 30, | | September 30, | |
| | 2010 | 2009 | 2010 | 2009 |
| Numerator: | | | | |
| Net income (loss) from continuing operations attributable to common stock | \$ (516,945) | \$ 122,900 | \$ 23,624 | \$ (20,685) |
| Adjusted for dividends of convertible preferred stock series C ⁽¹⁾ | | | | |
| Net income (loss) from continuing operations attributable to common stock, adjusted | (516,945) | 122,900 | 23,624 | (20,685) |
| Net income (loss) from discontinued operations | 3,211 | (6,417) | 3,211 | (59,133) |
| Net income (loss) attributable to common stock, adjusted | \$ (513,734) | \$ 116,483 | \$ 26,835 | \$ (79,818) |
| Denominator (shares in thousands): | | | | |
| Weighted average shares used to compute basic EPS | 484,936 | 470,280 | 484,678 | 467,960 |
| Effect of dilutive securities: | | | | |
| Dilutive effect of convertible preferred stock series C ⁽¹⁾ | | | | |
| Dilutive effect of stock options, nonvested deferred compensation, nonvested restricted stock, restricted stock units and Employee Stock Purchase Plan (ESPP ⁽²⁾) | | 778 | 1,531 | |
| Dilutive potential common shares ⁽³⁾ | | 778 | 1,531 | |
| Weighted average shares used to compute diluted EPS | 484,936 | 471,058 | 486,209 | 467,960 |
| Basic earnings (loss) per common share: | | | | |
| Continuing operations | \$ (1.07) | \$.26 | \$.05 | \$ (.04) |
| Discontinued operations | .01 | (.01) | .01 | (.13) |
| Total | \$ (1.06) | \$.25 | \$.06 | \$ (.17) |

Diluted earnings (loss) per common share:

| | | | | | | | | |
|-------------------------|----|--------|----|-------|----|-----|----|-------|
| Continuing operations | \$ | (1.07) | \$ | .26 | \$ | .05 | \$ | (.04) |
| Discontinued operations | | .01 | | (.01) | | .01 | | (.13) |
| Total | \$ | (1.06) | \$ | .25 | \$ | .06 | \$ | (.17) |

- (1) The Company's 7.25 percent mandatory convertible preferred stock Series C was issued on December 31, 2007. The mandatory convertible preferred stock will automatically convert on December 15, 2010, into between approximately 34 million shares and 41 million shares of common stock, depending upon the Company's stock price at that time. Depending upon the amount of the mandatory convertible preferred stock outstanding as of that date, the actual number of shares of common stock issued may be less. These instruments were anti-dilutive for the three and nine months ended September 30, 2010 and 2009.
- (2) Includes the potential dilutive effect of additional common shares that are issuable upon exercise of outstanding stock options, non-vested deferred compensation and restricted stock, restricted stock units, and the outstanding commitment to issue shares under the ESPP, determined by the treasury stock method.
- (3) For the three and nine months ended September 30, 2010, stock options covering approximately 16 million shares for each period were outstanding but not included in the computation of diluted earnings per share because they were anti-dilutive. For the three and nine months ended September 30, 2009, stock options covering approximately 43 million shares for each period were outstanding but not included in the computation of diluted earnings per share because they were anti-dilutive.

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11. Stock-Based Compensation Plans and Arrangements*Stock Option Exchange Program*

On May 17, 2010, the Company launched a one-time stock option exchange program to allow certain eligible employees (excluding the Company's named executive officers and members of its Board of Directors) to exchange certain out-of-the-money options for new options with an exercise price equal to the fair market value of the Company's stock as of the grant date. To be eligible for the exchange, the options had to have been granted on or before January 31, 2008, had an exercise price that was greater than or equal to \$20.94 per share, had a remaining term that expired after January 1, 2011 and were outstanding as of the start date of the offer and at the time the offer expired. The offering period closed on June 14, 2010. On that date, 15.1 million options were tendered and exchanged for 8.0 million new options with an exercise price of \$11.39. None of the replacement options were vested on the date of grant. Replacement options will vest in six months, twelve months or two annual installments following the grant date, depending on the original vesting status and vesting terms of the eligible options, and will maintain the original contractual term of the eligible options for which they were exchanged. The exchange program was designed so that the fair market value of the new options would not be greater than the fair market value of the options exchanged, and as a result, this stock option exchange did not result in incremental compensation expense to the Company.

The following table summarizes stock option activity for the nine months ended September 30, 2010.

| | Number of Options | Weighted Average Exercise Price per Share | Weighted Average Remaining Contractual Term | Aggregate Intrinsic Value |
|-----------------------------------|------------------------------|--|--|--|
| Outstanding at December 31, 2009 | 43,294,720 | \$ 28.77 | | |
| Granted | 7,247,300 | 10.34 | | |
| Granted in stock option exchange | 7,962,176 | 11.39 | | |
| Exercised | (623,713) | 11.25 | | |
| Canceled | (4,601,952) | 27.36 | | |
| Canceled in stock option exchange | (15,106,197) | 35.87 | | |
| Outstanding at September 30, 2010 | 38,172,334 | \$ 19.72 | 6.36 yrs | \$ |
| Exercisable at September 30, 2010 | 16,705,129 | \$ 29.65 | 4.63 yrs | \$ |

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12. Other Income

The following table summarizes the components of Other income in the consolidated statements of income for the three and nine months ended September 30, 2010 and 2009.

| | Three Months Ended | | Nine Months Ended | |
|--|---------------------------|-------------------|--------------------------|-------------------|
| | September 30, | | September 30, | |
| | 2010 | 2009 | 2010 | 2009 |
| Gains on debt repurchases | \$ 18,025 | \$ 74,367 | \$ 199,156 | \$ 463,416 |
| Late fees and forbearance fees | 33,687 | 38,588 | 111,454 | 107,351 |
| Asset servicing and other transaction fees | 28,421 | 27,872 | 86,320 | 79,318 |
| Loan servicing fees | 19,315 | 16,677 | 55,778 | 35,410 |
| Foreign currency translation gains (losses), net | (18,779) | (23,164) | (37,172) | 10,828 |
| Other | 9,833 | 15,666 | 30,275 | 44,906 |
| Total | \$ 90,502 | \$ 150,006 | \$ 445,811 | \$ 741,229 |

The change in other income over the prior periods presented was primarily the result of the gains on debt repurchases and foreign currency translation gains (losses). The Company began repurchasing its outstanding debt in the second quarter of 2008 in both open-market repurchases and public tender offers. The Company repurchased \$0.9 billion and \$1.4 billion face amount of its senior unsecured notes for the quarters ended September 30, 2010 and 2009, respectively, and repurchased \$3.6 billion and \$2.7 billion face amount of its senior unsecured notes for the nine months ended September 30, 2010 and 2009, respectively. Since the second quarter of 2008, the Company has repurchased \$8.9 billion face amount of its senior unsecured notes, with maturity dates ranging from 2008 to 2016. The foreign currency translation gains (losses) relate to a portion of the Company's foreign currency denominated debt that does not receive hedge accounting treatment. These gains (losses) were partially offset by the gains (losses) on derivative and hedging activities, net line item on the income statement related to the derivatives used to economically hedge these debt instruments.

13. Restructuring Activities

Restructuring expenses of \$11 million and \$2 million were recorded in the three months ended September 30, 2010 and 2009, respectively. The following details the Company's two restructuring efforts:

On March 30, 2010, President Obama signed into law H.R. 4872, HCERA, which included the SAFRA Act. Effective July 1, 2010, the legislation eliminated the authority to provide new loans under FFELP and requires all new federal loans to be made through the DSLP. The new law did not alter or affect the terms and conditions of existing FFELP loans. The Company is currently in the process of restructuring its operations to reflect this change in law which will result in a significant reduction of operating costs due to the elimination of

positions and facilities associated with the origination of FFELP loans.

In the third quarter of 2010, expenses associated with this restructuring plan were \$10 million. Restructuring expenses for the nine months ended September 30, 2010 were \$50 million, all of which was recorded in continuing operations. In connection with the HCERA restructuring effort, on July 1, 2010, the Company announced its corporate headquarters will be moving from Reston, VA to Newark, DE by March 31, 2011.

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13. Restructuring Activities (Continued)

The Company is currently finalizing this restructuring plan and expects to incur an estimated \$25 million of additional restructuring costs, including severance costs associated with job abolishments and other potential exit costs. The majority of these restructuring expenses incurred through September 30, 2010 and expected to be incurred in future periods are severance costs related to the planned elimination of approximately 2,500 positions, or approximately 30 percent of the current workforce.

In response to the College Cost Reduction and Access Act of 2007 (CCRAA) and challenges in the capital markets, the Company initiated a restructuring plan in the fourth quarter of 2007. This plan focused on conforming our lending activities to the economic environment, exiting certain customer relationships and product lines, winding down or otherwise disposing of our debt purchased paper businesses, and significantly reducing our operating expenses. This restructuring plan was essentially completed in the fourth quarter of 2009. Under this plan, restructuring expenses of \$1 million were recognized in continuing operations in the third quarter of 2010. Restructuring expenses from the fourth quarter of 2007 through the third quarter of 2010 totaled \$133 million, of which \$124 million was recorded in continuing operations and \$9 million was recorded in discontinued operations. The majority of these restructuring expenses were severance costs related to the elimination of approximately 3,000 positions, or approximately 25 percent of the workforce prior to the restructuring. The Company estimates approximately \$4 million of additional restructuring expenses will be incurred in the future related to this restructuring plan.

The following table summarizes the restructuring expenses incurred during the three and nine months ended September 30, 2010 and 2009 and cumulative restructuring expenses incurred through September 30, 2010 associated with the HCERA and CCRAA restructuring plans as discussed above.

| | Three Months Ended | | Nine Months Ended | | Cumulative |
|---|---------------------------|-------------|--------------------------|-------------|---------------------------------|
| | September 30, | | September 30, | | Expense⁽²⁾ as |
| | 2010 | 2009 | 2010 | 2009 | of |
| | | | | | September 30, |
| | | | | | 2010 |
| Severance costs | \$ 9,850 | \$ 2,372 | \$ 52,308 | \$ 7,232 | \$ 148,608 |
| Lease and other contract termination costs | 1,193 | (12) | 2,581 | 730 | 12,988 |
| Exit and other costs | 39 | 132 | 141 | 1,636 | 13,222 |
| Total restructuring costs from continuing operations ⁽¹⁾ | 11,082 | 2,492 | 55,030 | 9,598 | 174,818 |
| Total restructuring costs from discontinued operations | | 1,100 | | 3,197 | 8,621 |

| | | | | | |
|-------|-----------|----------|-----------|-----------|------------|
| Total | \$ 11,082 | \$ 3,592 | \$ 55,030 | \$ 12,795 | \$ 183,439 |
|-------|-----------|----------|-----------|-----------|------------|

- (1) Aggregate restructuring expenses from continuing operations incurred across the Company's reportable segments during the three months ended September 30, 2010 and 2009 totaled \$10 million and \$2 million, respectively, in the Company's Lending reportable segment, \$2 million and \$0, respectively, in the Company's APG reportable segment, and \$(1) million and \$0, respectively, in the Company's Other reportable segment. Aggregate restructuring expenses from continuing operations incurred across the Company's reportable segments during the nine months ended September 30, 2010 and 2009 totaled \$47 million and \$8 million, respectively, in the Company's Lending reportable segment, \$3 million and \$0, respectively, in the Company's APG reportable segment, and \$5 million and \$2 million, respectively, in the Company's Other reportable segment.
- (2) Cumulative expense incurred since the fourth quarter of 2007.

As of September 30, 2010 and 2009, since the fourth quarter of 2007, severance costs have been incurred in conjunction with the aggregate completed and planned position eliminations of approximately 5,500 and 2,800 positions, respectively, across all of the Company's reportable segments, with position eliminations

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13. Restructuring Activities (Continued)

ranging from senior executives to clerical personnel. Lease and other contract termination costs and exit and other costs incurred during the nine months ended September 30, 2010 and 2009, respectively, related primarily to terminated or abandoned facility leases and consulting costs incurred in conjunction with various cost reduction and exit strategies.

The following table summarizes changes in the restructuring liability balance, which is included in other liabilities in the accompanying consolidated balance sheet.

| | Severance | Lease and Other Contract Termination | Exit and Other Costs | Total |
|---|------------------|---|-------------------------------------|--------------|
| | Costs | Costs | | |
| Balance at December 31, 2008 | \$ 15,124 | \$ 2,798 | \$ 60 | \$ 17,982 |
| Net accruals from continuing operations | 11,196 | 890 | 1,681 | 13,767 |
| Net accruals from discontinued operations | 6,462 | 1,900 | | 8,362 |
| Cash paid | (23,587) | (1,807) | (1,741) | (27,135) |
| Balance at December 31, 2009 | 9,195 | 3,781 | | 12,976 |
| Net accruals from continuing operations | 52,308 | 2,581 | 141 | 55,030 |
| Net accruals from discontinued operations | | | | |
| Cash paid | (26,742) | (2,034) | (141) | (28,917) |
| Balance at September 30, 2010 | \$ 34,761 | \$ 4,328 | \$ | \$ 39,089 |

14. Fair Value Measurements

The Company uses estimates of fair value in applying various accounting standards for its financial statements. Under GAAP, fair value measurements are used in one of four ways:

In the consolidated balance sheet with changes in fair value recorded in the consolidated statement of income;

In the consolidated balance sheet with changes in fair value recorded in the accumulated other comprehensive income section of the consolidated statement of changes in stockholders' equity;

In the consolidated balance sheet for instruments carried at lower of cost or fair value with impairment charges recorded in the consolidated statement of income; and

In the notes to the financial statements.

Fair value is defined as the price to sell an asset or transfer a liability in an orderly transaction between willing and able market participants. In general, the Company's policy in estimating fair values is to first look at observable market prices for identical assets and liabilities in active markets, where available. When these are not available, other inputs are used to model fair value such as prices of similar instruments, yield curves, volatilities, prepayment speeds, default rates and credit spreads (including for the Company's liabilities), relying first on observable data from active markets. Additional adjustments may be made for factors including liquidity, credit, bid/offer spreads, etc., depending on current market conditions. Transaction costs are not included in the determination of fair value. When possible, the Company seeks to validate the model's output with market transactions. Depending on the availability of observable inputs and prices, different valuation

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14. Fair Value Measurements (Continued)

models could produce materially different fair value estimates. The values presented may not represent future fair values and may not be realizable.

The Company categorizes its fair value estimates based on a hierarchical framework associated with three levels of price transparency utilized in measuring financial instruments at fair value. Classification is based on the lowest level of input that is significant to the fair value of the instrument. The three levels are as follows:

Level 1 Quoted prices (unadjusted) in active markets for identical assets or liabilities that the reporting entity has the ability to access at the measurement date. The types of financial instruments included in level 1 are highly liquid instruments with quoted prices.

Level 2 Inputs from active markets, other than quoted prices for identical instruments, are used to determine fair value. Significant inputs are directly observable from active markets for substantially the full term of the asset or liability being valued.

Level 3 Pricing inputs significant to the valuation are unobservable. Inputs are developed based on the best information available; however, significant judgment is required by management in developing the inputs.

During the three and nine months ended September 30, 2010, there were no significant transfers of financial instruments between levels.

Student Loans

The Company's FFELP loans and Private Education Loans are accounted for at cost or at the lower of cost or market if the loan is held-for-sale; however, the fair value is disclosed in compliance with GAAP. FFELP loans classified as held-for-sale are those which the Company has the ability and intent to sell under various ED loan purchase programs. In these instances, the FFELP loans are valued using the committed sales price under the programs. For all other FFELP loans and Private Education Loans, fair values were determined by modeling loan cash flows using stated terms of the assets and internally-developed assumptions to determine aggregate portfolio yield, net present value and average life. The significant assumptions used to project cash flows are prepayment speeds, default rates, cost of funds, required return on equity, and expected Repayment Borrower Benefits to be earned. In addition, the Floor Income component of the Company's FFELP loan portfolio is valued with option models using both observable market inputs and internally developed inputs. A number of significant inputs into the models are internally derived and not observable to market participants.

Other Loans

Facilities financings, and mortgage and consumer loans held for investment are accounted for at cost with fair values being disclosed. Mortgage loans held for sale are accounted for at lower of cost or market. Fair value was determined with discounted cash flow models using the stated terms of the loans and observable market yield curves. In addition,

adjustments and assumptions were made for credit spreads, liquidity, prepayment speeds and defaults. A number of significant inputs into the models are not observable.

Cash and Investments (Including Restricted Cash and Investments)

Cash and cash equivalents are carried at cost. Carrying value approximated fair value for disclosure purposes. Investments classified as trading or available-for-sale are carried at fair value in the financial statements. Investments in U.S. Treasury securities consisted of T-bills that trade in active markets. The fair value was

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14. Fair Value Measurements (Continued)

determined using observable market prices. Investments in mortgage-backed securities are valued using observable market prices. These securities are primarily collateralized by real estate properties in Utah and are guaranteed by either a government sponsored enterprise or the U.S. government. Other investments (primarily municipal bonds) for which observable prices from active markets are not available were valued through standard bond pricing models using observable market yield curves adjusted for credit and liquidity spreads. These valuations are immaterial to the overall investment portfolio. The fair value of investments in Commercial Paper, Asset Backed Commercial Paper, or Demand Deposits that have a remaining term of less than 90 days when purchased are estimated at cost and, when needed, adjustments for liquidity and credit spreads are made depending on market conditions and counterparty credit risks. At September 30, 2010, these investments consisted of overnight/weekly instruments with highly-rated counterparties. No additional adjustments were deemed necessary.

Borrowings

Borrowings are accounted for at cost in the financial statements except when denominated in a foreign currency or when designated as the hedged item in a fair value hedge relationship. When the hedged risk is the benchmark interest rate and not full fair value, the cost basis is adjusted for changes in value due to benchmark interest rates only. Foreign currency denominated borrowings are re-measured at current spot rates in the financial statements. The full fair value of all borrowings is disclosed. Fair value was determined through standard bond pricing models and option models (when applicable) using the stated terms of the borrowings, observable yield curves, foreign currency exchange rates, volatilities from active markets or from quotes from broker-dealers. Credit adjustments for unsecured corporate debt are made based on indicative quotes from observable trades and spreads on credit default swaps specific to the Company. Credit adjustments for secured borrowings are based on indicative quotes from broker-dealers. These adjustments for both secured and unsecured borrowings are material to the overall valuation of these items and, currently, are based on inputs from inactive markets.

Derivative Financial Instruments

All derivatives are accounted for at fair value in the financial statements. The fair value of a majority of derivative financial instruments was determined by standard derivative pricing and option models using the stated terms of the contracts and observable market inputs. In some cases, management utilized internally developed inputs that are not observable in the market, and as such, classified these instruments as level 3 fair values. Complex structured derivatives or derivatives that trade in less liquid markets require significant adjustments and judgment in determining fair value that cannot be corroborated with market transactions. It is the Company's policy to compare its derivative fair values to those received by its counterparties in order to validate the model's outputs.

When determining the fair value of derivatives, the Company takes into account counterparty credit risk for positions where it is exposed to the counterparty on a net basis by assessing exposure net of collateral held. The net exposures for each counterparty are adjusted based on market information available for the specific counterparty, including spreads from credit default swaps. When the counterparty has exposure to the Company under derivatives with the Company, the Company fully collateralizes the exposure, minimizing the adjustment necessary to the derivative

valuations for the Company's credit risk. While trusts that contain derivatives are not required to post collateral, when the counterparty is exposed to the trust the credit quality and securitized nature of the trusts minimizes any adjustments for the counterparty's exposure to the trusts. The net credit risk adjustment (adjustments for the Company's exposure to counterparties net of adjustments for the counterparties' exposure to the Company) decreased the valuations by \$70 million at September 30, 2010.

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14. Fair Value Measurements (Continued)

Inputs specific to each class of derivatives disclosed in the table below are as follows:

Interest rate swaps Derivatives are valued using standard derivative cash flow models. Derivatives that swap fixed interest payments for LIBOR interest payments (or vice versa) and derivatives swapping quarterly reset LIBOR for daily reset LIBOR were valued using the LIBOR swap yield curve which is an observable input from an active market. These derivatives are level 2 fair value estimates in the hierarchy. Other derivatives swapping LIBOR interest payments for another variable interest payment (primarily T-Bill or Prime) or swapping interest payments based on the Consumer Price Index for LIBOR interest payments are valued using the LIBOR swap yield curve and observable market spreads for the specified index. The markets for these swaps are generally illiquid as indicated by a wide bid/ask spread. The adjustment made for liquidity decreased the valuations by \$133 million at September 30, 2010. These derivatives are level 3 fair value estimates.

Cross-currency interest rate swaps Derivatives are valued using standard derivative cash flow models. Derivatives hedging foreign-denominated bonds are valued using the LIBOR swap yield curve (for both USD and the respective currency), cross-currency basis spreads, and forward foreign currency exchange rates. The derivatives are primarily British Pound Sterling and Euro denominated. These inputs are observable inputs from active markets. Therefore, the resulting valuation is a level 2 fair value estimate. Amortizing notional derivatives (derivatives whose notional amounts change based on changes in the balance of, or pool of assets or debt) hedging trust debt use internally derived assumptions for the trust assets' prepayment speeds and default rates to model the notional amortization. Management makes assumptions concerning the extension features of derivatives hedging rate-reset notes denominated in a foreign currency. These inputs are not market observable; therefore, these derivatives are level 3 fair value estimates.

Floor Income Contracts Derivatives are valued using an option pricing model. Inputs to the model include the LIBOR swap yield curve and LIBOR interest rate volatilities. The inputs are observable inputs in active markets and these derivatives are level 2 fair value estimates.

The carrying value of borrowings designated as the hedged item in an ASC 815 fair value hedge are adjusted for changes in fair value due to benchmark interest rates and foreign-currency exchange rates. These valuations are determined through standard bond pricing models and option models (when applicable) using the stated terms of the borrowings, and observable yield curves, foreign currency exchange rates, and volatilities.

Residual Interests

Prior to the adoption of topic updates to ASC 810 on January 1, 2010 (see Note 1, *Significant Accounting Policies Recently Issued Accounting Standards - Transfers of Financial Assets and the VIE Consolidation Model*), the Residual Interests were carried at fair value in the financial statements. No active market exists for student loan Residual Interests; as such, the fair value was calculated using discounted cash flow models and option models. Observable inputs from active markets were used where available, including yield curves and volatilities. Significant unobservable inputs such as prepayment speeds, default rates, certain bonds' costs of funds and discount rates were

used in determining the fair value and required significant judgment. These unobservable inputs were internally determined based upon analysis of historical data and expected industry trends. On a quarterly basis the Company back-tested its prepayment speeds, default rates and costs of funds assumptions by comparing those assumptions to actual results experienced. The Company used non-binding broker quotes and industry analyst reports which show changes in the indicative prices of

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14. Fair Value Measurements (Continued)

the asset-backed securities tranches immediately senior to the Residual Interest as an indication of potential changes in the discount rate used to value the Residual Interests. Market transactions were not available to validate the models results.

The following tables summarize the valuation of the Company's financial instruments that are marked-to-market on a recurring basis in the consolidated financial statements as of September 30, 2010 and December 31, 2009.

| (Dollars in millions) | Fair Value Measurements on a Recurring Basis as of September 30, 2010 | | | |
|--|--|----------------|----------------|--------------|
| | Level 1 | Level 2 | Level 3 | Total |
| Assets | | | | |
| Available-for-sale investments: | | | | |
| U.S. Treasury securities | \$ 39 | \$ | \$ | \$ 39 |
| Asset-backed securities | | 77 | | 77 |
| Commercial paper and asset-backed commercial paper | | 112 | | 112 |
| Guaranteed investment contracts | | 29 | | 29 |
| Other | | 14 | | 14 |
| Total available-for-sale investments | 39 | 232 | | 271 |
| Derivative instruments: ⁽¹⁾ | | | | |
| Interest rate swaps | | 1,524 | 131 | 1,655 |
| Cross currency interest rate swaps | | 772 | 1,916 | 2,688 |
| Other | | | 32 | 32 |
| Total derivative assets | | 2,296 | 2,079 | 4,375 |
| Counterparty netting | | | | (1,084) |
| Subtotal ⁽³⁾ | | | | 3,291 |
| Cash collateral held | | | | (1,666) |
| Net derivative assets | | | | 1,625 |
| Total | \$ 39 | \$ 2,528 | \$ 2,079 | \$ 1,896 |
| Liabilities⁽²⁾ | | | | |
| Derivative instruments: ⁽¹⁾ | | | | |
| Interest rate swaps | \$ | \$ (142) | \$ (232) | \$ (374) |

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| | | | | |
|------------------------------------|-----|---------|------------|----------|
| Floor Income Contracts | | (1,578) | | (1,578) |
| Cross currency interest rate swaps | | (85) | (123) | (208) |
| Other | (1) | | | (1) |
| Total derivative instruments | (1) | (1,805) | (355) | (2,161) |
| Counterparty netting | | | | 1,084 |
| Subtotal ⁽³⁾ | | | | (1,077) |
| Cash collateral pledged | | | | 850 |
| Net derivative liabilities | | | | (227) |
| Total | | \$ (1) | \$ (1,805) | \$ (355) |
| | | | | \$ (227) |

(1) Fair value of derivative instruments is comprised of market value less accrued interest and excludes collateral.

(2) Borrowings which are the hedged items in a fair value hedge relationship and which are adjusted for changes in value due to benchmark interest rates only are not carried at full fair value and are not reflected in this table.

(3) As carried on the balance sheet.

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14. Fair Value Measurements (Continued)

| (Dollars in millions) | Fair Value Measurements on a Recurring Basis as of December 31, 2009 | | | | | | Cash Collateral | Net |
|--|--|------------|----------|--------------|----------------------|------------|-----------------|-----|
| | Level 1 | Level 2 | Level 3 | Counterparty | | | | |
| | | | | Netting | Total ⁽⁴⁾ | | | |
| Assets | | | | | | | | |
| Available-for-sale investments | \$ | \$ 1,330 | \$ | \$ | \$ 1,330 | \$ | \$ 1,330 | |
| Retained Interest in off-balance sheet securitized loans | | | 1,828 | | 1,828 | | 1,828 | |
| Derivative instruments ⁽¹⁾⁽²⁾ | | 2,023 | 1,770 | (1,009) | 2,784 | (1,268) | 1,516 | |
| Total assets | \$ | \$ 3,353 | \$ 3,598 | \$ (1,009) | \$ 5,942 | \$ (1,268) | \$ 4,674 | |
| Liabilities⁽³⁾ | | | | | | | | |
| Derivative instruments ⁽¹⁾⁽²⁾ | \$ (2) | \$ (1,650) | \$ (518) | \$ 1,009 | \$ (1,161) | \$ 636 | \$ (525) | |
| Total liabilities | \$ (2) | \$ (1,650) | \$ (518) | \$ 1,009 | \$ (1,161) | \$ 636 | \$ (525) | |

(1) Fair value of derivative instruments is comprised of market value less accrued interest and excludes collateral.

(2) Level 1 derivatives include Euro-dollar futures contracts. Level 2 derivatives include derivatives indexed to interest rate indices and currencies that are considered liquid. Level 3 derivatives include derivatives indexed to illiquid interest rate indices and derivatives for which significant adjustments were made to observable inputs.

(3) Borrowings which are the hedged items in a fair value hedge relationship and which are adjusted for changes in value due to benchmark interest rates only are not carried at full fair value and are not reflected in this table.

(4) As carried on the balance sheet.

The following tables summarize the change in balance sheet carrying value associated with level 3 financial instruments carried at fair value on a recurring basis during the three and nine months ended September 30, 2010 and 2009.

Three Months Ended September 30, 2010
Derivative instruments

| (Dollars in millions) | Interest Rate Swaps | Floor Income Contracts | Cross Currency Interest Rate Swaps | Other | Total Derivative Instruments |
|---|---------------------------|------------------------------|--|--------|------------------------------------|
| Balance, beginning of period | \$ (162) | \$ | \$ 423 | \$ (9) | \$ 252 |
| Total gains/(losses) (realized and unrealized): | | | | | |
| Included in earnings ⁽¹⁾ | 65 | | 1,414 | 33 | 1,512 |
| Included in other comprehensive income | | | | | |
| Purchases, issuances and settlements | (4) | | (44) | 8 | (40) |
| Transfers in and/or out of level 3 | | | | | |
| Balance, end of period | \$ (101) | \$ | \$ 1,793 | \$ 32 | \$ 1,724 |
| Change in unrealized gains/(losses) relating to instruments still held at the reporting date ⁽³⁾ | \$ (17) | \$ | \$ 1,371 | \$ 32 | \$ 1,386 |

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14. Fair Value Measurements (Continued)

| (Dollars in millions) | Nine Months Ended September 30, 2010 | | | | | | |
|---|---|------------------|--------------|-----------------|--------------------|-------------------|----------|
| | Derivative instruments | | | | | | |
| | Residual | Interest | Floor | Cross | | Total | |
| | | | | Interest | Rate | Derivative | |
| Interests | Rate | Income | Rate | Other | Instruments | Total | |
| | Swaps | Contracts | Swaps | | | | |
| Balance, beginning of period | \$ 1,828 | \$ (272) | \$ (54) | \$ 1,596 | \$ (18) | \$ 1,252 | \$ 3,080 |
| Total gains/(losses) (realized and unrealized): | | | | | | | |
| Included in earnings ⁽¹⁾ | | 169 | 3 | 328 | 37 | 537 | 537 |
| Included in other comprehensive income | | | | | | | |
| Purchases, issuances and settlements | | 2 | 51 | (131) | 13 | (65) | (65) |
| Removal of Residual Interests ⁽²⁾ | (1,828) | | | | | | (1,828) |
| Transfers in and/or out of level 3 | | | | | | | |
| Balance, end of period | \$ | \$ (101) | \$ | \$ 1,793 | \$ 32 | \$ 1,724 | \$ 1,724 |
| Change in unrealized gains/(losses) relating to instruments still held at the reporting date ⁽³⁾ | \$ | \$ 45 | \$ | \$ 197 | \$ 38 | \$ 280 | \$ 280 |

| (Dollars in millions) | Three Months Ended | | | Nine Months Ended September 30, | | |
|---|---------------------------|--------------------|--------------|--|--------------------|--------------|
| | September 30, 2009 | | | 2009 | | |
| | Residual | Derivative | | Residual | Derivative | |
| | Interests | Instruments | Total | Interests | Instruments | Total |
| Balance, beginning of period | \$ 1,821 | \$ 790 | \$ 2,611 | \$ 2,200 | \$ (341) | \$ 1,859 |
| Total gains/(losses) (realized and unrealized): | | | | | | |

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| | | | | | | |
|--|----------------------|-----------------------|-----------------|-------------------------|-----------------------|-----------------|
| Included in earnings ⁽¹⁾ | 117 | 357 | 474 | 18 | 233 | 251 |
| Included in other comprehensive income | | | | | | |
| Purchases, issuances and settlements | (100) | 131 | 31 | (380) | 318 | (62) |
| Transfers in and/or out of level 3 | | | | | 1,068 | 1,068 |
| Balance, end of period | \$ 1,838 | \$ 1,278 | \$ 3,116 | \$ 1,838 | \$ 1,278 | \$ 3,116 |
| Change in unrealized gains/(losses) relating to instruments still held at the reporting date | \$ 13 ⁽⁴⁾ | \$ 474 ⁽³⁾ | \$ 487 | \$ (338) ⁽⁴⁾ | \$ 552 ⁽³⁾ | \$ 214 |

(1) Included in earnings is comprised of the following amounts recorded in the specified line item in the consolidated statements of income:

| (Dollars in millions) | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|----------------------------------|--------|---------------------------------|--------|
| | 2010 | 2009 | 2010 | 2009 |
| Securitization servicing and Residual Interest revenue | \$ | \$ 117 | \$ | \$ 18 |
| Gains (losses) on derivative and hedging activities, net | 1,470 | 414 | 411 | 386 |
| Interest expense | 42 | (57) | 126 | (153) |
| Total | \$ 1,512 | \$ 474 | \$ 537 | \$ 251 |

(2) Upon adoption of topic updates to ASC 810, on January 1, 2010, the Company consolidated all of its previously off-balance sheet securitization trusts. (See Note 1, Significant Accounting Policies *Recently Issued Accounting Standards* Transfers of Financial Assets and the VIE Consolidation Model for further discussion.)

(3) Recorded in gains (losses) on derivative and hedging activities, net in the consolidated statements of income.

(4) Recorded in securitization servicing and Residual Interest revenue in the consolidated statements of income.

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14. Fair Value Measurements (Continued)

The following table summarizes the fair values of the Company's financial assets and liabilities, including derivative financial instruments, as of September 30, 2010 and December 31, 2009.

| (Dollars in millions) | September 30, 2010 | | | December 31, 2009 | | |
|--|---------------------------|-----------------------|-------------------|--------------------------|-----------------------|-------------------|
| | Fair Value | Carrying Value | Difference | Fair Value | Carrying Value | Difference |
| Earning assets | | | | | | |
| FFELP loans | \$ 147,329 | \$ 146,593 | \$ 736 | \$ 119,747 | \$ 121,053 | \$ (1,306) |
| Private Education Loans | 31,075 | 35,542 | (4,467) | 20,278 | 22,753 | (2,475) |
| Other loans (presented in other assets on the balance sheet) | 97 | 290 | (193) | 219 | 420 | (201) |
| Cash and investments | 12,830 | 12,830 | | 13,253 | 13,253 | |
| Total earning assets | 191,331 | 195,255 | (3,924) | 153,497 | 157,479 | (3,982) |
| Interest-bearing liabilities | | | | | | |
| Short-term borrowings | 45,369 | 45,388 | 19 | 30,988 | 30,897 | (91) |
| Long-term borrowings | 142,092 | 153,004 | 10,912 | 123,049 | 130,546 | 7,497 |
| Total interest-bearing liabilities | 187,461 | 198,392 | 10,931 | 154,037 | 161,443 | 7,406 |
| Derivative financial instruments | | | | | | |
| Floor Income/Cap contracts | (1,578) | (1,578) | | (1,234) | (1,234) | |
| Interest rate swaps | 1,281 | 1,281 | | 94 | 94 | |
| Cross currency interest rate swaps | 2,480 | 2,480 | | 2,783 | 2,783 | |
| Other | 31 | 31 | | (20) | (20) | |
| Other | | | | | | |
| Retained Interest in off-balance sheet securitized loans | | | | 1,828 | 1,828 | |
| Excess of net asset fair value over carrying value | | | | | | |
| | | | \$ 7,007 | | | \$ 3,424 |

15. Commitments and Contingencies

On February 2, 2010, a putative class action suit was filed by a borrower in U.S. District Court for the Western District of Washington (*Mark A. Arthur et al. v. SLM Corporation*). The suit complains that the Company allegedly contacted tens of thousands of consumers on their cellular telephones without their prior express consent in violation of the Telephone Consumer Protection Act, § 227 et seq. (TCPA). Each violation under the TCPA provides for \$500 in statutory damages (\$1,500 if a willful violation is shown). Plaintiffs seek statutory damages, damages for willful violations, attorneys fees, costs, and injunctive relief. On April 5, 2010, Plaintiffs filed a First Amended Class Action Complaint changing the defendant from SLM Corporation to Sallie Mae, Inc. The parties in this matter have reached a tentative settlement which is subject to court approval and other conditions. On September 14, 2010, the United States District Court for the Western District of Washington agreed to Plaintiff s Motion for Preliminary Approval of Settlement Agreement. The Company has vigorously denied all claims asserted against it, but agreed to the settlement to avoid the burden and expense of continued litigation. If the settlement receives final approval from the Court,

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15. Commitments and Contingencies (Continued)

settlement awards will be made to eligible class members on a claims-made basis from a settlement fund of \$19.5 million, and class members may opt out of certain calls to their cellular telephones. The Court has set a final approval hearing for December 17, 2010. The Company recorded \$19.5 million of contingency expense in the second quarter of 2010 related to this matter.

In *U.S. ex rel. Oberg v. Nelnet, et al.*, the United States District Court for the Eastern District of Virginia entered a Stipulation of Dismissal on October 25, 2010. The Company was voluntarily dismissed from the case. Southwest Student Services Corporation vigorously denied all claims asserted against it, but agreed to a \$6 million settlement to avoid the burden and expense of continued litigation. The Company recorded \$6 million of contingency expense in the third quarter of 2010 related to this matter.

On September 24, 2010, the United States District Court for the Southern District of New York in *In Re SLM Corporation Securities Litigation*, denied in part and granted in part Defendants Motion to Dismiss. The Court denied the Motion to Dismiss as to Mr. Albert Lord and the Company, but dismissed Mr. C.E. Andrews as a defendant in the action. At this time management does not believe it is possible to estimate a range of potential exposure.

In the ordinary course of business, the Company and its subsidiaries are routinely defendants in or parties to pending and threatened legal actions and proceedings including actions brought on behalf of various classes of claimants. These actions and proceedings may be based on alleged violations of consumer protection, securities, employment and other laws. In certain of these actions and proceedings, claims for substantial monetary damage are asserted against the Company and its subsidiaries.

In the ordinary course of business, the Company and its subsidiaries are subject to regulatory examinations, information gathering requests, inquiries and investigations. In connection with formal and informal inquiries in these cases, the Company and its subsidiaries receive numerous requests, subpoenas and orders for documents, testimony and information in connection with various aspects of the Company's regulated activities.

In view of the inherent difficulty of predicting the outcome of such litigation and regulatory matters, the Company cannot predict what the eventual outcome of the pending matters will be, what the timing or the ultimate resolution of these matters will be, or what the eventual loss, fines or penalties related to each pending matter may be.

The Company is required to establish reserves for litigation and regulatory matters where those matters present loss contingencies that are both probable and estimable. When loss contingencies are not both probable and estimable, the Company does not establish reserves.

Based on current knowledge, reserves have been established for certain litigation or regulatory matters where the loss is both probable and estimable. Based on current knowledge, management does not believe that loss contingencies, if any, arising from pending investigations, litigation or regulatory matters will have a material adverse effect on the consolidated financial position, liquidity, results of operations or cash flows of the Company.

16. Income Taxes

Income tax expense from continuing operations was \$225 million in the nine months ended September 30, 2010 compared with income tax expense of \$32 million in the year-ago period, resulting in effective tax rates of 74 percent and 30 percent, respectively. The change in the effective tax rate in the first nine months of 2010 compared with the year-ago period was primarily driven by the impact of non-deductible goodwill impairments

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16. Income Taxes (Continued)

recorded in the first nine months of 2010, state tax rate changes and state law changes recorded in both periods, and the reduction of tax and interest on state uncertain tax positions in the first nine months of 2009.

Accounting for Uncertainty in Income Taxes

The unrecognized tax benefits changed from \$104 million at December 31, 2009 to \$79 million at September 30, 2010, and accrued interest changed from \$7 million at December 31, 2009 to \$10 million at September 30, 2010. Included in the \$79 million are \$18 million of unrecognized tax benefits that if recognized, would favorably impact the effective tax rate. These changes result primarily from incorporating into the Company's unrecognized tax benefits analysis new information received from the IRS during the second quarter as a part of the 2007-2008 exam cycle, from adding a new issue related to a state filing position in the second quarter and the third quarter settlement of the 2004 audit which had been referred to Joint Committee by IRS Appeals. Several other less significant amounts of unrecognized tax benefits were also added during the quarter.

17. Segment Reporting

The Company has two primary operating segments—the Lending operating segment and the APG operating segment. The Lending and APG operating segments meet the quantitative thresholds for reportable segments. Accordingly, the results of operations of the Company's Lending and APG segments are presented below. The Company has smaller operating segments including the Guarantor Servicing, Loan Servicing, and Upromise operating segments, as well as certain other products and services provided to colleges and universities which do not meet the required quantitative thresholds of reportable segments. Therefore, the results of operations for these operating segments and the revenues and expenses associated with these other products and services are combined within the Other reportable segment. As discussed in Note 4, Goodwill and Acquired Intangible Assets, the Company is planning to redefine its operating segments and revise its reportable segments presentation in the fourth quarter of 2010.

In the first quarter of 2010, the Company changed its methodology to allocate corporate overhead to each business segment. In addition, the Company refined its methodology for allocating information technology expenses. Following these changes, all corporate overhead is allocated to a business segment. Previously, only certain overhead costs were specifically allocated and the rest remained in the Other reportable segment. The segment results for the three and nine months ended September 30, 2009 have been updated to reflect these changes in expense allocations.

The management reporting process measures the performance of the Company's operating segments based on the management structure of the Company, as well as the methodology used by management to evaluate performance and allocate resources. Management, including the Company's chief operating decision makers, evaluates the performance of the Company's operating segments based on their profitability. As discussed further below, management measures the profitability of the Company's operating segments based on Core Earnings net income. Accordingly, information regarding the Company's reportable segments is provided based on a Core Earnings basis. The Company's Core Earnings performance measures are not defined terms within GAAP and may not be comparable to similarly titled measures reported by other companies. Core Earnings net income reflects only current period adjustments to GAAP

net income as described below. Unlike financial accounting, there is no comprehensive, authoritative guidance for management reporting. The management reporting process measures the performance of the operating segments based on the management structure of the Company and is not necessarily comparable with similar information for any other financial institution. The Company's operating segments are defined by the products and services

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17. Segment Reporting (Continued)

they offer or the types of customers they serve, and they reflect the manner in which financial information is currently evaluated by management. Intersegment revenues and expenses are netted within the appropriate financial statement line items consistent with the income statement presentation provided to management. Changes in management structure or allocation methodologies and procedures may result in changes in reported segment financial information.

The Company's principal operations are located in the United States, and its results of operations and long-lived assets in geographic regions outside of the United States are not significant. In the Lending segment, no individual customer accounted for more than 10 percent of its total revenue during the nine months ended September 30, 2010 and 2009. United Student Aid Funds, Inc. (USA Funds) is the Company's largest customer in both the APG and Other segments. For the three months ended September 30, 2010 and 2009, USA Funds accounted for 27 percent and 22 percent, respectively, of the aggregate revenues generated by the Company's APG and Other segments and 23 percent and 17 percent, respectively, for the nine months ended September 30, 2010 and 2009. No other customers accounted for more than 10 percent of total revenues in those segments for the periods mentioned.

Lending

In the Company's Lending operating segment, the Company originates and acquires both FFELP loans and Private Education Loans. As of September 30, 2010, the Company managed \$182 billion of student loans, of which \$147 billion or 80 percent are federally insured, and has 10 million student and parent customers. The Company's mortgage and other consumer loan portfolio totaled \$289 million at September 30, 2010.

Private Education Loans consist of two general types: (1) those that are designed to bridge the gap between the cost of higher education and the amount financed through either capped federally insured loans or the borrowers' resources, and (2) those that are used to meet the needs of students in alternative learning programs such as career training, distance learning and lifelong learning programs. In the past, a Private Education Loan was typically made in conjunction with a FFELP Stafford loan and as a result has been marketed through the same marketing channels as FFELP loans. Unlike FFELP loans, Private Education Loans are subject to the full credit risk of the borrower. The Company manages this additional risk through historical risk-performance underwriting strategies, the addition of qualified cosigners and a combination of higher interest rates and loan origination fees that compensate the Company for the higher risk.

The following table includes asset information for the Company's Lending segment.

| | September 30, 2010 | December 31, 2009 |
|---|-------------------------------|------------------------------|
| FFELP Stafford and Other Student Loans, net | \$ 46,026 | \$ 42,979 |
| FFELP Stafford Loans Held-for-Sale | 20,655 | 9,696 |
| FFELP Consolidation Loans, net | 79,912 | 68,379 |

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| | | |
|--|------------|------------|
| Private Education Loans, net | 35,542 | 22,753 |
| Cash and investments ⁽¹⁾ | 11,924 | 12,387 |
| Retained Interest in off-balance sheet securitized loans | | 1,828 |
| Other ⁽²⁾ | 10,699 | 9,818 |
| Total assets | \$ 204,758 | \$ 167,840 |

(1) Includes restricted cash and investments.

(2) Other assets include other loans, accrued interest receivable, goodwill and acquired intangible assets, and other non-interest earning assets.

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17. Segment Reporting (Continued)

APG

The Company's APG operating segment provides a wide range of accounts receivable and collections services including student loan default aversion services, defaulted student loan portfolio management services, contingency collections services for student loans and other asset classes, accounts receivable management and collection for purchased portfolios of receivables that are delinquent or have been charged off by their original creditors, and sub-performing and non-performing mortgage loans. The Company's APG operating segment serves the student loan marketplace through a broad array of default management services on a contingency fee or other pay-for-performance basis to 14 FFELP Guarantors and for campus-based programs.

In addition to collecting on its own purchased receivables and mortgage loans, the APG operating segment provides receivable management and collection services for federal agencies, credit card clients and other holders of consumer debt.

In 2008, the Company concluded that its purchased paper businesses were no longer a strategic fit. The Company sold its international Purchased Paper Non-Mortgage business in the first quarter of 2009. The Company sold all of the assets in its Purchased Paper Mortgage/Properties business in the fourth quarter of 2009. The Company continues to wind down the domestic side of its Purchased Paper Non-Mortgage business. The Company will continue to consider opportunities to sell this business at acceptable prices in the future; however, the criteria for this business to be classified as held-for-sale have not been met.

Net income attributable to SLM Corporation from discontinued operations was \$3 million for the third quarter of 2010 compared with a net loss of \$6 million for the third quarter of 2009. The Company sold all of the assets in its Purchased Paper Mortgage/Properties business in the fourth quarter of 2009 for \$280 million. Because of the sale, the Purchased Paper Mortgage/Properties business is required to be presented separately as discontinued operations for all periods presented. The year-ago quarter included \$7 million of after-tax asset impairments.

The Company's domestic Purchased Paper Non-Mortgage business has certain forward purchase obligations under which the Company was committed to buy purchased paper through April 2009. The Company has not bought any additional purchased paper in excess of these obligations. The Company recognized impairments of \$3 million and \$9 million in the third quarters of 2010 and 2009, respectively. The impairments are the result of the impact of the economy on the ability to collect on these assets. Similar to the Purchased Paper Mortgage/Properties business discussion above, when the Purchased Paper Non-Mortgage business either sells all of its remaining assets (or qualifies as held-for-sale) or completely winds down its operations, its results will be shown as discontinued operations.

At September 30, 2010 and December 31, 2009, the APG business segment had total assets of \$564 million and \$1.1 billion, respectively.

Other

The Company's Other segment includes the aggregate activity of its smaller operating segments, primarily its Guarantor Servicing, Loan Servicing and Upromise operating segments. The Other segment also includes several smaller products and services.

In the Guarantor Servicing operating segment, the Company provides a full complement of administrative services to FFELP Guarantors including guarantee issuance, account maintenance, and guarantee fulfillment.

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17. Segment Reporting (Continued)

In the Loan Servicing operating segment, the Company provides a full complement of activities required to service student loans on behalf of lenders who are unrelated to the Company. Such servicing activities generally commence once a loan has been fully disbursed and include sending out payment coupons to borrowers, processing borrower payments, originating and disbursing FFELP Consolidation Loans on behalf of the lender, and other administrative activities required by ED.

Upromise markets and administers a consumer savings network and also provides program management, transfer and servicing agent services, and administration services for 529 college-savings plans. The Company's other products and services include comprehensive financing and loan delivery solutions that it provides to college financial aid offices and students to streamline the financial aid process.

At September 30, 2010 and December 31, 2009, the Other reportable segment had total assets of \$785 million and \$1.2 billion, respectively.

Measure of Profitability

The tables below include the condensed operating results for each of the Company's reportable segments. Management, including the chief operating decision makers, evaluates the Company on certain performance measures that the Company refers to as Core Earnings performance measures for each operating segment. While Core Earnings results are not a substitute for reported results under GAAP, the Company relies on Core Earnings performance measures to manage each operating segment because it believes these measures provide additional information regarding the operational and performance indicators that are most closely assessed by management.

Core Earnings performance measures are the primary financial performance measures used by management to develop the Company's financial plans, track results, and establish corporate performance targets and incentive compensation. Management believes this information provides additional insight into the financial performance of the core business activities of its operating segments. Accordingly, the tables presented below reflect Core Earnings operating measures reviewed and utilized by management to manage the business. Reconciliation of the Core Earnings segment totals to the Company's consolidated operating results in accordance with GAAP is also included in the tables below.

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17. Segment Reporting (Continued)*Segment Results and Reconciliations to GAAP*

| (Dollars in millions) | Three Months Ended September 30, 2010 | | | | | Total GAAP |
|---|--|------------|--------------|------------------------------------|----------------------------------|-----------------------|
| | Lending | APG | Other | Total Core Earnings | Adjustments⁽²⁾ | |
| Interest income: | | | | | | |
| FFELP Stafford and Other Student Loans | \$ 319 | \$ | \$ | \$ 319 | \$ 1 | \$ 320 |
| FFELP Consolidation Loans | 410 | | | 410 | 155 | 565 |
| Private Education Loans | 611 | | | 611 | | 611 |
| Other loans | 7 | | | 7 | | 7 |
| Cash and investments | 4 | | 4 | 8 | | 8 |
| Total interest income | 1,351 | | 4 | 1,355 | 156 | 1,511 |
| Total interest expense | 599 | | | 599 | 40 | 639 |
| Net interest income | 752 | | 4 | 756 | 116 | 872 |
| Less: provisions for loan losses | 358 | | | 358 | | 358 |
| Net interest income after provisions for loan losses | 394 | | 4 | 398 | 116 | 514 |
| Contingency fee revenue | | 84 | | 84 | | 84 |
| Collections revenue | | 13 | | 13 | | 13 |
| Guarantor servicing fees | | | 16 | 16 | | 16 |
| Other income (loss) | 57 | | 56 | 113 | (366) | (253) |
| Total other income (loss) | 57 | 97 | 72 | 226 | (366) | (140) |
| Direct operating expenses | 165 | 66 | 61 | 292 | | 292 |
| Overhead expenses | 17 | 8 | 2 | 27 | | 27 |
| Operating expenses | 182 | 74 | 63 | 319 | | 319 |
| Goodwill and acquired intangible assets impairment and amortization expense | | | | | 670 | 670 |
| Restructuring expenses | 10 | 2 | (1) | 11 | | 11 |
| Total expenses | 192 | 76 | 62 | 330 | 670 | 1,000 |
| | 259 | 21 | 14 | 294 | (920) | (626) |

| | | | | | | |
|--|--------|-------|------|--------|----------|----------|
| Income (loss) from continuing operations before income tax expense (benefit) | | | | | | |
| Income tax expense (benefit) ⁽¹⁾ | 95 | 8 | 5 | 108 | (236) | (128) |
| Net income (loss) from continuing operations | 164 | 13 | 9 | 186 | (684) | (498) |
| Income from discontinued operations, net of tax | | 3 | | 3 | | 3 |
| Net income (loss) attributable to SLM Corporation | \$ 164 | \$ 16 | \$ 9 | \$ 189 | \$ (684) | \$ (495) |
| Economic Floor Income (net of tax) not included in Core Earnings | \$ 12 | \$ | \$ | \$ 12 | | |

(1) Income taxes are based on a percentage of net income before tax for each reportable segment.

(2) Core Earnings adjustments to GAAP:

| (Dollars in millions) | Three Months Ended September 30, 2010 | | | | Total |
|---|---------------------------------------|----------------------------|---|------------|----------|
| | Net Impact of Derivative Accounting | Net Impact of Floor Income | Net Impact of Goodwill and Acquired Intangibles | Net Impact | |
| Net interest income (loss) after provisions for loan losses | \$ 183 | \$ (67) | \$ | \$ | \$ 116 |
| Total other income (loss) | (366) | | | | (366) |
| Total expenses | | | 670 | | 670 |
| Loss from continuing operations, before income tax benefit | (183) | (67) | (670) | | (920) |
| Income from discontinued operations, net of tax | | | | | |
| Total Core Earnings adjustments to GAAP | \$ (183) | \$ (67) | \$ (670) | | (920) |
| Income tax benefit | | | | | (236) |
| Net loss attributable to SLM Corporation | | | | | \$ (684) |

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(Information at September 30, 2010 and for the three and nine months ended
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(Dollars in thousands, except per share amounts, unless otherwise noted)

17. Segment Reporting (Continued)

| (Dollars in millions) | Three Months Ended September 30, 2009 | | | | | Total GAAP |
|---|---------------------------------------|-----|-------|---------------------------|----------------------------|---------------|
| | Lending | APG | Other | Total Core Earnings | Adjustments ⁽²⁾ | |
| Interest income: | | | | | | |
| FFELP Stafford and Other Student Loans | \$ 340 | \$ | \$ | \$ 340 | \$ (37) | \$ 303 |
| FFELP Consolidation Loans | 430 | | | 430 | 52 | 482 |
| Private Education Loans | 561 | | | 561 | (165) | 396 |
| Other loans | 11 | | | 11 | | 11 |
| Cash and investments | 3 | | 5 | 8 | (1) | 7 |
| Total interest income | 1,345 | | 5 | 1,350 | (151) | 1,199 |
| Total interest expense | 660 | | | 660 | 14 | 674 |
| Net interest income | 685 | | 5 | 690 | (165) | 525 |
| Less: provisions for loan losses | 448 | | | 448 | (127) | 321 |
| Net interest income after provisions for loan losses | 237 | | 5 | 242 | (38) | 204 |
| Contingency fee revenue | | 82 | | 82 | | 82 |
| Collections revenue | | 21 | | 21 | | 21 |
| Guarantor servicing fees | | | 48 | 48 | | 48 |
| Other income | 129 | | 56 | 185 | 21 | 206 |
| Total other income | 129 | 103 | 104 | 336 | 21 | 357 |
| Direct operating expenses | 144 | 75 | 56 | 275 | | 275 |
| Overhead expenses | 17 | 9 | 3 | 29 | | 29 |
| Operating expenses | 161 | 84 | 59 | 304 | | 304 |
| Goodwill and acquired intangible assets impairment and amortization expense | | | | | 9 | 9 |
| Restructuring expenses | 2 | | | 2 | | 2 |
| Total expenses | 163 | 84 | 59 | 306 | 9 | 315 |
| Income from continuing operations before income tax expense | 203 | 19 | 50 | 272 | (26) | 246 |
| Income tax expense | 75 | 9 | 18 | 102 | (21) | 81 |

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| | | | | | | |
|--|--------|------|-------|--------|--------|--------|
| Net income from continuing operations | 128 | 10 | 32 | 170 | (5) | 165 |
| Loss from discontinued operations, net of tax | | (6) | | (6) | | (6) |
| Net income attributable to SLM Corporation | \$ 128 | \$ 4 | \$ 32 | \$ 164 | \$ (5) | \$ 159 |
| Economic Floor Income (net of tax) not included in Core Earnings | \$ 23 | \$ | \$ | \$ 23 | | |

(1) Income taxes are based on a percentage of net income before tax for the reportable segment.

(2) Core Earnings adjustments to GAAP:

| (Dollars in millions) | Three Months Ended September 30, 2009 | | | | | Total |
|---|---|-------------------------------------|----------------------------|---|----------|-------|
| | Net Impact of Securitization Accounting | Net Impact of Derivative Accounting | Net Impact of Floor Income | Net Impact of Goodwill and Acquired Intangibles | | |
| Net interest income (loss) | \$ (232) | \$ 75 | \$ (8) | \$ | \$ (165) | |
| Less: provisions for loan losses | (127) | | | | (127) | |
| Net interest income (loss) after provisions for loan losses | (105) | 75 | (8) | | (38) | |
| Total other income (loss) | 133 | (112) | | | 21 | |
| Total expenses | | | | 10 | 10 | |
| Income (loss) from continuing operations, before income tax benefit | \$ 28 | \$ (37) | \$ (8) | \$ (10) | (27) | |
| Loss from discontinued operations, net of tax | | | | | | |
| Total Core Earnings adjustments to GAAP | 28 | (37) | (8) | (10) | (27) | |
| Income tax benefit | | | | | (22) | |
| Net loss attributable to SLM Corporation | | | | | \$ (5) | |

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(Information at September 30, 2010 and for the three and nine months ended
September 30, 2010 and 2009 is unaudited)
(Dollars in thousands, except per share amounts, unless otherwise noted)

17. Segment Reporting (Continued)

| (Dollars in millions) | Nine Months Ended September 30, 2010 | | | | | Total GAAP |
|---|--------------------------------------|-----|-------|---------------------------|----------------------------|---------------|
| | Lending | APG | Other | Total Core Earnings | Adjustments ⁽²⁾ | |
| Interest income: | | | | | | |
| FFELP Stafford and Other Student Loans | \$ 918 | \$ | \$ | \$ 918 | \$ 11 | \$ 929 |
| FFELP Consolidation Loans | 1,192 | | | 1,192 | 447 | 1,639 |
| Private Education Loans | 1,751 | | | 1,751 | | 1,751 |
| Other loans | 23 | | | 23 | | 23 |
| Cash and investments | 6 | | 13 | 19 | | 19 |
| Total interest income | 3,890 | | 13 | 3,903 | 458 | 4,361 |
| Total interest expense | 1,686 | | | 1,686 | 53 | 1,739 |
| Net interest income | 2,204 | | 13 | 2,217 | 405 | 2,622 |
| Less: provisions for loan losses | 1,099 | | | 1,099 | | 1,099 |
| Net interest income after provisions for loan losses | 1,105 | | 13 | 1,118 | 405 | 1,523 |
| Contingency fee revenue | | 252 | | 252 | | 252 |
| Collections revenue | | 52 | | 52 | | 52 |
| Guarantor servicing fees | | | 75 | 75 | | 75 |
| Other income | 327 | | 165 | 492 | (371) | 121 |
| Total other income | 327 | 304 | 240 | 871 | (371) | 500 |
| Direct operating expenses | 477 | 217 | 176 | 870 | | 870 |
| Overhead expenses | 65 | 30 | 9 | 104 | | 104 |
| Operating expenses | 542 | 247 | 185 | 974 | | 974 |
| Goodwill and acquired intangible assets impairment and amortization expense | | | | | 689 | 689 |
| Restructuring expenses | 47 | 3 | 5 | 55 | | 55 |
| Total expenses | 589 | 250 | 190 | 1,029 | 689 | 1,718 |
| Income from continuing operations before income tax expense | 843 | 54 | 63 | 960 | (655) | 305 |
| Income tax expense | 309 | 20 | 23 | 352 | (127) | 225 |

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| | | | | | | |
|--|--------|-------|-------|--------|----------|-------|
| Net income from continuing operations | 534 | 34 | 40 | 608 | (528) | 80 |
| Income from discontinued operations, net of tax | | 3 | | 3 | | 3 |
| Net income attributable to SLM Corporation | \$ 534 | \$ 37 | \$ 40 | \$ 611 | \$ (528) | \$ 83 |
| Economic Floor Income (net of tax) not included in Core Earnings | \$ 16 | \$ | \$ | \$ 16 | | |

(1) Income taxes are based on a percentage of net income before tax for the reportable segment.

(2) Core Earnings adjustments to GAAP:

| (Dollars in millions) | Nine Months Ended September 30, 2010 | | | | Total |
|---|--------------------------------------|----------------------------|---|----|----------|
| | Net Impact of Derivative Accounting | Net Impact of Floor Income | Net Impact of Goodwill and Acquired Intangibles | | |
| Net interest income (loss) after provisions for loan losses | \$ 610 | \$ (205) | \$ | \$ | \$ 405 |
| Total other income (loss) | (371) | | | | (371) |
| Total expenses | | | 689 | | 689 |
| Income (loss) from continuing operations, before income tax benefit | 239 | (205) | (689) | | (655) |
| Income from discontinued operations, net of tax | | | | | |
| Total Core Earnings adjustments to GAAP | \$ 239 | \$ (205) | \$ (689) | | (655) |
| Income tax benefit | | | | | (127) |
| Net loss attributable to SLM Corporation | | | | | \$ (528) |

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(Information at September 30, 2010 and for the three and nine months ended
September 30, 2010 and 2009 is unaudited)
(Dollars in thousands, except per share amounts, unless otherwise noted)

17. Segment Reporting (Continued)

| (Dollars in millions) | Nine Months Ended September 30, 2009 | | | | | Total GAAP |
|---|--------------------------------------|-----|-------|---------------------------|----------------------------|---------------|
| | Lending | APG | Other | Total Core Earnings | Adjustments ⁽²⁾ | |
| Interest income: | | | | | | |
| FFELP Stafford and Other Student Loans | \$ 1,012 | \$ | \$ | \$ 1,012 | \$ (42) | \$ 970 |
| FFELP Consolidation Loans | 1,263 | | | 1,263 | 169 | 1,432 |
| Private Education Loans | 1,683 | | | 1,683 | (507) | 1,176 |
| Other loans | 46 | | | 46 | | 46 |
| Cash and investments | 8 | | 14 | 22 | (2) | 20 |
| Total interest income | 4,012 | | 14 | 4,026 | (382) | 3,644 |
| Total interest expense | 2,450 | | | 2,450 | 70 | 2,520 |
| Net interest income | 1,562 | | 14 | 1,576 | (452) | 1,124 |
| Less: provisions for loan losses | 1,199 | | | 1,199 | (349) | 850 |
| Net interest income after provisions for loan losses | 363 | | 14 | 377 | (103) | 274 |
| Contingency fee revenue | | 230 | | 230 | | 230 |
| Collections revenue | | 88 | | 88 | 1 | 89 |
| Guarantor servicing fees | | | 107 | 107 | | 107 |
| Other income | 591 | | 152 | 743 | (410) | 333 |
| Total other income | 591 | 318 | 259 | 1,168 | (409) | 759 |
| Direct operating expenses | 401 | 235 | 154 | 790 | | 790 |
| Overhead expenses | 58 | 30 | 9 | 97 | | 97 |
| Operating expenses | 459 | 265 | 163 | 887 | | 887 |
| Goodwill and acquired intangible assets impairment and amortization expense | | | | | 29 | 29 |
| Restructuring expenses | 8 | | 2 | 10 | | 10 |
| Total expenses | 467 | 265 | 165 | 897 | 29 | 926 |
| Income from continuing operations, before income tax expense | 487 | 53 | 108 | 648 | (541) | 107 |
| Income tax expense ⁽¹⁾ | 180 | 20 | 40 | 240 | (208) | 32 |

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| | | | | | | |
|--|--------|---------|-------|--------|----------|-------|
| Net income from continuing operations | 307 | 33 | 68 | 408 | (333) | 75 |
| Loss from discontinued operations, net of tax | | (59) | | (59) | | (59) |
| Net income (loss) attributable to SLM Corporation | \$ 307 | \$ (26) | \$ 68 | \$ 349 | \$ (333) | \$ 16 |
| Economic Floor Income (net of tax) not included in Core Earnings | \$ 191 | \$ | \$ | \$ 191 | | |

(1) Income taxes are based on a percentage of net income before tax for the reportable segment.

(2) Core Earnings adjustments to GAAP:

| (Dollars in millions) | Nine Months Ended September 30, 2009 | | | | | Total |
|---|---|-------------------------------------|----------------------------|---|----------|-------|
| | Net Impact of Securitization Accounting | Net Impact of Derivative Accounting | Net Impact of Floor Income | Net Impact of Goodwill and Acquired Intangibles | | |
| Net interest income (loss) | \$ (705) | \$ 92 | \$ 161 | \$ | \$ (452) | |
| Less: provisions for loan losses | (349) | | | | (349) | |
| Net interest income (loss) after provisions for loan losses | (356) | 92 | 161 | | (103) | |
| Collections revenue | 1 | | | | 1 | |
| Other income (loss) | 159 | (569) | | | (410) | |
| Total other income (loss) | 160 | (569) | | | (409) | |
| Total expenses | | | | 29 | 29 | |
| Income (loss) from continuing operations, before income tax benefit | (196) | (477) | 161 | (29) | (541) | |
| Loss from discontinued operations, net of tax | | | | | | |
| Total Core Earnings adjustments to GAAP | \$ (196) | \$ (477) | \$ 161 | \$ (29) | (541) | |
| Income tax benefit | | | | | (208) | |
| Net loss attributable to SLM Corporation | | | | | \$ (333) | |

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(Information at September 30, 2010 and for the three and nine months ended
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17. Segment Reporting (Continued)*Summary of Core Earnings Adjustments to GAAP*

The adjustments required to reconcile from the Company's Core Earnings results to its GAAP results of operations relate to differing treatments for securitization transactions, derivatives, Floor Income, and certain other items that management does not consider in evaluating the Company's operating results. The following table reflects aggregate adjustments associated with these areas for the three and nine months ended September 30, 2010 and 2009.

| (Dollars in millions) | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|---|-------------|--|-------------|
| | 2010 | 2009 | 2010 | 2009 |
| Core Earnings adjustments to GAAP: | | | | |
| Net impact of securitization accounting ⁽¹⁾ | \$ | \$ 28 | \$ | \$ (196) |
| Net impact of derivative accounting ⁽²⁾ | (183) | (37) | 239 | (477) |
| Net impact of Floor Income ⁽³⁾ | (67) | (8) | (205) | 161 |
| Net impact of goodwill and acquired intangibles ⁽⁴⁾ | (670) | (10) | (689) | (29) |
| Net tax effect ⁽⁵⁾ | 236 | 22 | 127 | 208 |
| Total Core Earnings adjustments to GAAP | \$ (684) | \$ (5) | \$ (528) | \$ (333) |

(1) **Securitization Accounting:** Under GAAP, prior to the adoption of topic updates to ASC 810, Consolidation, on January 1, 2010, certain securitization transactions in our Lending operating segment were accounted for as sales of assets. Under Core Earnings for the Lending operating segment, the Company presented all securitization transactions as long-term non-recourse financings. The upfront gains on sale from securitization transactions, as well as ongoing securitization servicing and Residual Interest revenue (loss) presented in accordance with GAAP, were excluded from Core Earnings and were replaced by interest income, provisions for loan losses, and interest expense as earned or incurred on the securitization loans. The Company also excluded transactions with our off-balance sheet trusts from Core Earnings as they were considered intercompany transactions on a Core Earnings basis. On January 1, 2010, upon the adoption of topic updates to ASC 810, which resulted in the consolidation of these previously off-balance sheet securitization trusts, there are no longer differences between the Company's GAAP and Core Earnings presentation for securitization accounting (see RECENT DEVELOPMENTS Recently Adopted Accounting Standards VIE Consolidation Model).

(2) **Derivative Accounting:** Core Earnings exclude periodic unrealized gains and losses that are caused primarily by the mark-to-market derivative valuations on derivatives that do not qualify for hedge accounting treatment under GAAP. These unrealized gains and losses occur in our Lending operating segment. In our Core Earnings

presentation, the Company recognized the economic effect of these hedges, which generally results in any cash paid or received being recognized ratably as an expense or revenue over the hedged item's life.

- (3) **Floor Income:** The timing and amount (if any) of Floor Income earned in our Lending operating segment is uncertain and in excess of expected spreads. Therefore, the Company only includes such income in Core Earnings when it is Fixed Rate Floor Income that is economically hedged. The Company employs derivatives, primarily Floor Income Contracts, to economically hedge Floor Income. As discussed above in Derivative Accounting, these derivatives do not qualify as effective accounting hedges, and therefore, under GAAP, they are marked-to-market through the gains (losses) on derivative and hedging activities, net line in the consolidated statement of income with no offsetting gain or loss recorded for the economically hedged items. For Core Earnings, the Company reverses the fair value adjustments on the Floor Income Contracts economically hedging Floor Income and includes in income the amortization of net premiums received on contracts economically hedging Fixed Rate Floor Income.
- (4) **Goodwill and Acquired Intangibles:** The Company excludes goodwill and intangible impairment and amortization of acquired intangibles.
- (5) **Net Tax Effect:** Such tax effect is based upon the Company's Core Earnings effective tax rate for the year.

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(Information at September 30, 2010 and for the three and nine months ended
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18. Discontinued Operations

In the fourth quarter of 2009, the Company sold all of the assets in its Purchased Paper Mortgage/Properties business for \$280 million, resulting in an after-tax loss of \$95 million. The Purchased Paper Mortgage/Properties business was considered a Component of the Company's APG reporting unit as the business comprises operations and cash flows that can be clearly distinguished operationally and for financial reporting purposes, from the rest of the Company. In accordance with ASC 205, this Component is presented as discontinued operations as (1) the operations and cash flows of the Component have been eliminated from the ongoing operations of the Company as of December 31, 2009, and (2) the Company will have no continuing involvement in the operations of this Component subsequent to the sale.

The following table summarizes the discontinued assets and liabilities of the Purchased Paper Mortgage/Properties business at September 30, 2010 and December 31, 2009, respectively.

| | September 30, 2010 | December 31, 2009 |
|--|-------------------------------|------------------------------|
| Assets: | | |
| Cash and cash equivalents | \$ 158 | \$ 351 |
| Other assets | 10,338 | 34,072 |
| Assets of discontinued operations | \$ 10,496 | \$ 34,423 |
| Liabilities: | | |
| Liabilities of discontinued operations | \$ 4,037 | \$ 24,157 |

At December 31, 2009, other assets of the Company's discontinued operations consist of a receivable from SLM Corporation associated with the 2009 net operating loss generated by its discontinued operations, which has been utilized by SLM Corporation and its subsidiaries in its 2009 consolidated U.S. federal income tax return. In the third quarter of 2010, this receivable was settled with SLM Corporation and the remaining receivable at September 30, 2010 consists of refunds pending from states and a receivable from SLM Corporation for state unitary/combined returns.

The following table summarizes the discontinued operations for the three and nine months ended September 30, 2010 and 2009.

| Three Months Ended | | Nine Months Ended | |
|---------------------------|-------------|--------------------------|-------------|
| September 30, | | September 30, | |
| 2010 | 2009 | 2010 | 2009 |

Operations:

| | | | | |
|--|----------|-------------|----------|-------------|
| Income (loss) from discontinued operations before income taxes | \$ 5,000 | \$ (12,477) | \$ 5,000 | \$ (94,813) |
| Income tax expense (benefit) | 1,789 | (6,060) | 1,789 | (35,680) |
| Income (loss) from discontinued operations, net of taxes | \$ 3,211 | \$ (6,417) | \$ 3,211 | \$ (59,133) |

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18. Discontinued Operations (Continued)

19. Legislative Developments

The Dodd-Frank Wall Street Reform and Consumer Protection Act

On July 21, 2010, President Obama signed into law the Dodd-Frank Act, legislation to reform and strengthen the regulation of the financial services sector. Several components of the legislation will have an impact on the Company's business lines, including the new Consumer Financial Protection Bureau and new requirements for derivatives and securitizations. These effects are likely to be similar to those for other financial services companies substantially engaged in consumer lending and will largely depend on the implementing regulations. Management is currently evaluating the effect on the Company.

The Health Care and Education Reconciliation Act of 2010

On March 30, 2010, President Obama signed into law HCERA, which included the SAFRA Act. Effective July 1, 2010, the legislation eliminated the authority to provide new loans under FFELP and requires that all new federal loans are to be made through the DSLP. The new law does not alter or affect the terms and conditions of existing FFELP loans. The Company is currently in the process of restructuring its operations to reflect this change in law. This restructuring will result in both a significant amount of restructuring expenses incurred as well as a significant reduction of on-going operating costs once the restructuring is complete.

The following summarizes the expected impact on the Company's business as a result of HCERA:

1. The Company will no longer originate FFELP loans and therefore will no longer earn revenue on newly originated FFELP loan volume after 2010. The Company earned \$284 million in revenue in 2009 related to selling FFELP loans to ED as part of the Purchase Program and expects to earn approximately \$315 million of revenue in the fourth quarter of 2010 related to this program. The Company also earned \$40 million in 2009 and \$102 million during the nine months ended September 30, 2010 in net interest income on the loans before selling them to ED. The net interest income that the Company earns on its FFELP loan portfolio will decline over time as the FFELP loans on the Company's balance sheet pay down.
2. The Company earns revenue collecting on delinquent and defaulted FFELP loans as well as guarantor account maintenance fees which are based on the size of the underlying guarantor portfolio. This revenue totaled \$265 million in 2009 and \$232 million during the nine months ended September 30, 2010. Because there will no longer be any new FFELP loan originations, this collections revenue and guarantor account maintenance fee revenue will decline over time as the underlying guarantor portfolios wind down. These revenues are recorded in contingency fee revenue and guarantor servicing fees.
3. Prior to July 1, 2010, the Company earned guarantor issuance fees on new FFELP guarantees. This revenue totaled \$64 million in 2009 and \$31 million for the nine months ended September 30, 2010 and was recorded

in guarantor servicing fees. The Company will no longer earn this revenue.

20. Subsequent Events

Department of Education Funding Programs and Servicing Contract

On October 11, 2010, the Company sold to the Department of Education (ED) approximately \$20.4 billion face amount of loans as part of the Loan Purchase Commitment Program (Purchase Program) (see LIQUIDITY AND CAPITAL RESOURCES ED Funding Programs). Outstanding debt of

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20. Subsequent Events (Continued)

\$20.3 billion has been paid down related to the Loan Purchase Participation Program (the Participation Program) in connection with this loan sale. The Company is servicing approximately 3.3 million accounts (\$42 billion of loans) under the ED Servicing Contract after the sale of these loans.

Asset Purchase Agreement with the Student Loan Corporation

On September 17, 2010, the Company announced that it had reached an agreement to purchase an interest in \$28 billion of securitized federal student loans and related assets from the Student Loan Corporation (SLC), a subsidiary of Citibank, N.A. The assets to be purchased include the residual interest in 13 of SLC's 14 FFELP loan securitizations and its interest in SLC Funding Note Issuer related to ED's Straight-A Funding asset-backed commercial paper conduit. The transaction also involves the right to service the underlying FFELP loans and administer the securitization trusts. The Company expects to be the primary beneficiary of these trusts and therefore expects to consolidate the trusts onto the Company's balance sheet at closing. In addition, the Company contracted the right to service approximately \$1.1 billion of additional FFELP securitized assets from SLC. (The Company does not expect to consolidate the underlying trusts because it does not expect to be the primary beneficiary of these trusts.) In the aggregate, approximately \$28 billion in FFELP loans are involved. The aggregate purchase price is expected to be approximately \$1.1 billion and will be payable in cash at the closing of the transaction. The Company anticipates the closing to occur in the fourth quarter of 2010 subject to receipt of necessary approvals.

The transaction will be funded by a 5-year term loan provided by Citibank in an amount equal to the purchase price. The loan will be secured by the purchased assets and guaranteed by SLM Corporation. The loan will bear interest at a rate of LIBOR plus 4.50 percent, and be subject to scheduled quarterly payments of the lesser of (i) 2.50 percent of the original principal amount of the term loan or (ii) the residual cash flow derived from the assets securing the loan.

The asset purchase agreement includes customary representations, warranties and covenants. Additional covenants require that each of the parties use commercially reasonable efforts to cause the closing of the transactions to be completed including with regard to receiving SLC shareholder, ED and other requisite approvals and restricting SLC's ability to solicit alternative acquisition proposals or provide information or engage in discussions with third parties related thereto. Citibank has also agreed to facilitate the transaction by providing specific indemnifications to the Company.

As part of the transaction, the Company will enter into agreements with each of the securitization trusts to become the subservicer and administrator for these trusts. The Company contemplates converting all of the underlying loans to its servicing platform shortly after closing.

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

**MANAGEMENT'S DISCUSSION AND ANALYSIS OF
FINANCIAL CONDITION AND RESULTS OF OPERATIONS
Three and nine months ended September 30, 2010 and 2009
(Dollars in millions, except per share amounts, unless otherwise noted)**

FORWARD-LOOKING AND CAUTIONARY STATEMENTS

This quarterly report contains forward-looking statements and information based on management's current expectations as of the date of this document. Statements that are not historical facts, including statements about our beliefs or expectations and statements that assume or are dependent upon future events, are forward-looking statements. Forward-looking statements are subject to risks, uncertainties, assumptions and other factors that may cause actual results to be materially different from those reflected in such forward-looking statements. These factors include, among others, increases in financing costs; limits on liquidity; any adverse outcomes in any significant litigation to which we are a party; our derivative counterparties terminating their positions with the Company if permitted by their contracts and the Company substantially incurring additional costs to replace any terminated positions; and changes in the terms of student loans and the educational credit marketplace (including changes resulting from new laws and the implementation of existing laws). The Company could be affected by: changes in or the termination of various liquidity programs implemented by the federal government; changes in the demand for educational financing or in financing preferences of lenders, educational institutions, students and their families; changes in the composition of our Managed FFELP and Private Education Loan portfolios; changes in the general interest rate environment, including the rate relationships among relevant money-market instruments, and in the securitization markets, which may increase the costs or limit the availability of financings necessary to initiate, purchase or carry education loans; changes in projections of losses from loan defaults; changes in general economic conditions; changes in prepayment rates and credit spreads; and changes in the demand for debt management services. The preparation of our consolidated financial statements also requires management to make certain estimates and assumptions including estimates and assumptions about future events. These estimates or assumptions may prove to be incorrect. All forward-looking statements contained in this quarterly report are qualified by these cautionary statements and are made only as of the date of this document. The Company does not undertake any obligation to update or revise these forward-looking statements to conform the statement to actual results or changes in the Company's expectations.

Definitions for capitalized terms used in this document can be found in the [Glossary](#) at the end of this document.

RECENT DEVELOPMENTS

Department of Education Funding Programs and Servicing Contract

On October 11, 2010, the Company sold to the Department of Education ([ED](#)) approximately \$20.4 billion face amount of loans as part of the Loan Purchase Commitment Program ([Purchase Program](#)) (see [LIQUIDITY AND CAPITAL RESOURCES](#) [ED Funding Programs](#)). Outstanding debt of \$20.3 billion has been paid down related to the Loan Purchase Participation Program (the [Participation Program](#)) in connection with this loan sale. The Company is servicing approximately 3.3 million accounts (\$42 billion of loans) under the ED Servicing Contract after the sale of these loans.

Asset Purchase Agreement with the Student Loan Corporation

On September 17, 2010, the Company announced that it had reached an agreement to purchase an interest in \$28 billion of securitized federal student loans and related assets from the Student Loan Corporation (SLC), a subsidiary of Citibank, N.A. The assets to be purchased include the residual interest in 13 of SLC 's 14 FFELP loan securitizations and its interest in SLC Funding Note Issuer related to ED 's Straight-A Funding asset-backed commercial paper conduit. The transaction also involves the right to service the underlying

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FFELP loans and administer the securitization trusts. The Company expects to be the primary beneficiary of these trusts and therefore expects to consolidate the trusts onto the Company's balance sheet at closing. In addition, the Company contracted the right to service approximately \$1.1 billion of additional FFELP securitized assets from SLC. (The Company does not expect to consolidate the underlying trusts because it does not expect to be the primary beneficiary of these trusts.) In the aggregate, approximately \$28 billion in FFELP loans are involved. The aggregate purchase price is expected to be approximately \$1.1 billion and will be payable in cash at the closing of the transaction. The Company anticipates the closing to occur in the fourth quarter of 2010 subject to receipt of necessary approvals.

The transaction will be funded by a 5-year term loan provided by Citibank in an amount equal to the purchase price. The loan will be secured by the purchased assets and guaranteed by SLM Corporation. The loan will bear interest at a rate of LIBOR plus 4.50 percent, and be subject to scheduled quarterly payments of the lesser of (i) 2.50 percent of the original principal amount of the term loan or (ii) the residual cash flow derived from the assets securing the loan.

The Asset Purchase Agreement includes customary representations, warranties and covenants. Additional covenants require that each of the parties use commercially reasonable efforts to cause the closing of the transactions to be completed including with regard to receiving SLC shareholder, ED and other requisite approvals and restricting SLC's ability to solicit alternative acquisition proposals or provide information or engage in discussions with third parties related thereto. Citibank has also agreed to facilitate the transaction by providing specific indemnifications to the Company.

As part of the transaction, the Company will enter into agreements with each of the securitization trusts to become the servicer and administrator for these trusts. The Company contemplates converting all of the underlying loans to its servicing platform shortly after closing.

Legislative and Regulatory Developments

The Dodd-Frank Wall Street Reform and Consumer Protection Act

On July 21, 2010, President Obama signed into law the Dodd-Frank Wall Street Reform and Consumer Protection Act (the Dodd-Frank Act), legislation to reform and strengthen the regulation of the financial services sector. Several components of the legislation will have an impact on the Company's business lines, including the new Consumer Financial Protection Bureau and new requirements for derivatives and securitizations. These effects are likely to be similar to those for other financial services companies substantially engaged in consumer lending and will largely depend on the implementing regulations. Management is currently evaluating the effect on the Company.

The Health Care and Education Reconciliation Act of 2010

On March 30, 2010, President Obama signed into law H.R. 4872, the Health Care and Education Reconciliation Act of 2010 (HCERA), which included the SAFRA Act. Effective July 1, 2010, the legislation eliminated the authority to provide new loans under FFELP and requires that all new federal loans are to be made through the Direct Student Loan Program (DSLP). The new law does not alter or affect the terms and conditions of existing FFELP loans. The Company is currently in the process of restructuring its operations to reflect this change in law. This restructuring will result in both a significant amount of restructuring expenses incurred as well as a significant reduction of on-going operating costs once the restructuring is complete.

The following summarizes the expected impact on the Company's business as a result of HCERA:

- 1.

We will no longer originate FFELP loans and therefore will no longer earn revenue on newly originated FFELP loan volume after July 1, 2010. We earned \$284 million in revenue in 2009 related to selling FFELP loans to ED as part of the Purchase Program and expect to earn approximately \$315 million of revenue in the fourth quarter of 2010 related to this program. We also earned \$40 million in 2009 and \$102 million during the nine months ended September 30, 2010 in net interest income on the loans

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before selling them to ED. The net interest income that we earn on our FFELP loan portfolio will decline over time as the FFELP loans on the Company's balance sheet pay down.

2. We earn revenue collecting on delinquent and defaulted FFELP loans as well as guarantor account maintenance fees which are based on the size of the underlying guarantor portfolio. This revenue totaled \$265 million in 2009 and \$232 million during the nine months ended September 30, 2010. Because there will no longer be any new FFELP loan originations, this collections revenue and guarantor account maintenance fee revenue will decline over time as the underlying guarantor portfolios wind down. These revenues are recorded in contingency fee revenue and guarantor servicing fees.
3. Prior to July 1, 2010, we earned guarantor issuance fees on new FFELP guarantees. This revenue totaled \$64 million in 2009 and \$31 million for the nine months ended September 30, 2010 and was recorded in guarantor servicing fees. We will no longer earn this revenue.

CRITICAL ACCOUNTING POLICIES AND ESTIMATES

A discussion of the Company's critical accounting policies, which include allowance for loan losses, premium and discount amortization related to our loan portfolio, fair value measurement, securitization and Retained Interest accounting, derivative accounting and goodwill and intangible assets can be found in the Company's Annual Report on Form 10-K for the year ended December 31, 2009.

Recently Adopted Accounting Standards – Transfers of Financial Assets and the Variable Interest Entity (VIE) Consolidation Model

In June 2009, the Financial Accounting Standards Board (FASB) issued topic updates to Accounting Standards Codification (ASC) 860, Transfers and Servicing, and to ASC 810, Consolidation.

The topic update to ASC 860, among other things, (1) eliminates the concept of a qualifying special purpose entity (QSPE), (2) changes the requirements for derecognizing financial assets, (3) changes the amount of the recognized gain/loss on a transfer accounted for as a sale when beneficial interests are received by the transferor, and (4) requires additional disclosure. The topic update to ASC 860 is effective for transactions which occur after December 31, 2009. The impact of ASC 860 to future transactions will depend on how such transactions are structured. ASC 860 relates primarily to the Company's secured borrowing facilities. All of the Company's secured borrowing facilities entered into in 2008 and 2009, including securitization trusts, have been accounted for as on-balance sheet financing facilities. These transactions would have been accounted for in the same manner if ASC 860 had been effective during these years.

The topic update to ASC 810 significantly changes the consolidation model for variable interest entities (VIEs). The topic update amends ASC 810 and, among other things, (1) eliminates the exemption for QSPEs, (2) provides a new approach for determining which entity should consolidate a VIE that is more focused on control rather than economic interest, (3) changes when it is necessary to reassess who should consolidate a VIE and (4) requires additional disclosure. The topic update to ASC 810 is effective as of January 1, 2010.

Under ASC 810, if an entity has a variable interest in a VIE and that entity is determined to be the primary beneficiary of the VIE then that entity will consolidate the VIE. The primary beneficiary is the entity which has both: (1) the power to direct the activities of the VIE that most significantly impact the VIE's economic performance and (2) the obligation to absorb losses or receive benefits of the entity that could potentially be significant to the VIE. As it relates to the Company's securitized assets, the Company is the servicer of the securitized assets and owns the Residual Interest of the securitization trusts. As a result, the Company is the primary beneficiary of its securitization trusts and

consolidated those trusts that were previously off-balance sheet at their historical cost basis on January 1, 2010. The historical cost basis is the basis that would exist if these securitization trusts had remained on balance sheet since they settled. ASC 810 did not change the accounting of any other VIEs the Company has a variable interest in as of January 1, 2010. These new accounting rules will also apply to new transactions entered into from January 1, 2010 forward.

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On January 1, 2010, upon the prospective adoption of topic updates to the FASB's ASC 810, Consolidation, the Company consolidated its off-balance sheet securitization trusts at their historical cost basis. As a result, the Company removed the \$1.8 billion of Residual Interests (associated with its off-balance sheet securitization trusts as of December 31, 2009) from the consolidated balance sheet and the Company consolidated \$35.0 billion of assets (\$32.6 billion of which are student loans, net of a \$550 million allowance for loan losses) and \$34.4 billion of liabilities (primarily trust debt), which resulted in an approximate \$750 million after-tax reduction of stockholders equity (recorded as a cumulative effect adjustment to retained earnings). After the adoption of topic updates to ASC 810, the Company's results of operations no longer reflect securitization servicing and Residual Interest revenue related to these securitization trusts, but instead report interest income, provisions for loan losses associated with the securitized assets and interest expense associated with the debt issued from the securitization trusts to third parties, consistent with the Company's accounting treatment of prior on-balance sheet securitization trusts. As of January 1, 2010, there are no longer differences between the Company's GAAP and Core Earnings presentation for securitization accounting. As a result, our Managed and on-balance sheet (GAAP) student loan portfolios are the same.

The following table summarizes the change in the consolidated balance sheet resulting from the consolidation of the off-balance sheet securitization trusts following the adoption of topic updates to ASC 810.

| | At January 1, 2010 |
|--|-------------------------------|
| FFELP Stafford Loans (net of allowance of \$15) | \$ 5,500 |
| FFELP Consolidation Loans (net of allowance of \$10) | 14,797 |
| Private Education Loans (net of allowance of \$524) | 12,341 |
| Total student loans | 32,638 |
| Restricted cash and investments | 1,041 |
| Other assets | 1,370 |
| Total assets consolidated | 35,049 |
| Long-term borrowings | 34,403 |
| Other liabilities | 6 |
| Total liabilities consolidated | 34,409 |
| Net assets consolidated on-balance sheet | 640 |
| Less: Residual Interest removed from balance sheet | 1,828 |
| Cumulative effect of accounting change before taxes | (1,188) |
| Tax effect | 434 |
| Cumulative effect of accounting change after taxes | \$ (754) |

Management allocates capital on a Managed Basis. As a result, this accounting change did not affect management's view of capital adequacy for the Company. The Company's unsecured revolving credit facility and its asset-backed credit facilities contain two principal financial covenants related to tangible net worth and net revenue. The tangible

net worth covenant requires the Company to maintain consolidated tangible net worth of at least \$1.38 billion at all times. Consolidated tangible net worth as calculated for purposes of this covenant was \$3.5 billion as of December 31, 2009. Upon adoption of topic updates to ASC 810 on January 1, 2010, consolidated tangible net worth as calculated for this covenant was \$2.7 billion. Because the transition adjustment upon adoption of topic updates to ASC 810 is recorded through retained earnings, the net revenue covenant was not affected by the adoption of topic updates to ASC 810. The ongoing net revenue covenant will not be affected by ASC 810's impact on the Company's securitization trusts as the net revenue covenant treated all off-balance sheet trusts as on-balance sheet for purposes of calculating net revenue.

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Goodwill and Intangible Assets

During the third quarter, as part of a broad-based assessment of possible changes to the Company's business following the passage of HCERA, the Company performed certain preliminary valuations which indicated there was possible impairment of goodwill and certain intangible assets in its Lending, Asset Performance Group (APG), Upromise and Guarantor Servicing reporting units. The Company identified certain events that occurred during third quarter 2010 that it determined were triggering events because they either resulted in lower expected future cash flows or because they provided indications that market participants would value the Company's reporting units below previous estimates of fair value (see Note 4, Goodwill and Acquired Intangible Assets, to the consolidated financial statements for a further discussion). Based upon these preliminary results, the Company performed a full goodwill impairment evaluation which resulted in a goodwill impairment of \$402 million in its APG reporting unit, \$140 million in its Upromise reporting unit and \$62 million in its Guarantor Servicing reporting unit. In addition, as part of this analysis, the Company determined that certain intangible assets were also impaired. As a result, the Company recorded \$56 million in intangible asset write-downs in the third quarter. In connection with management's assessment of possible changes to the Company's business, the Company is planning to redefine its operating segments and revise its reportable segments presentation in the fourth quarter of 2010, once certain decisions have been finalized with respect to how management will view the business on a going-forward basis.

In determining the amount of goodwill impairment to record during the quarter, the Company estimated the fair value of each of its operating segments based on its best estimate of the future cash flows and related inherent risk a willing buyer would consider when valuing these businesses. These estimates may differ from how the Company views the prospective cash flows associated with the individual reporting units. During the third quarter, new information regarding how investors view the risks and uncertainties associated with future cash flows resulted in the Company adjusting down its forecasted cash flows and increasing the discount rates associated with these cash flows for the APG and Guarantor Servicing reporting units, resulting in a decline in value associated with these reporting units. With regard to the Upromise reporting unit, the Company determined that pricing pressures and certain risks associated with growing the business as well as the likelihood that a market participant would demand a higher discount rate and assume lower future expected cash flows than the Company's own assumptions resulted in a decline in the fair value of this reporting unit.

The intangible asset impairments recorded in the third quarter resulted from the same factors described above with respect to goodwill impairment.

Table of Contents**SELECTED FINANCIAL DATA****Condensed Statements of Income**

| | Three Months | | Increase | | Nine Months | | Increase | |
|--|---------------|---------------|------------|-------|---------------|---------------|------------|-------|
| | Ended | Ended | (Decrease) | | Ended | Ended | (Decrease) | |
| | September 30, | September 30, | \$ | % | September 30, | September 30, | \$ | % |
| | 2010 | 2009 | | | 2010 | 2009 | | |
| Net interest income | \$ 872 | \$ 525 | \$ 347 | 66% | \$ 2,622 | \$ 1,124 | \$ 1,498 | 133% |
| Less: provisions for loan losses | 358 | 321 | 37 | 12 | 1,099 | 850 | 249 | 29 |
| Net interest income after provisions for loan losses | 514 | 204 | 310 | 152 | 1,523 | 274 | 1,249 | 456 |
| Securitization servicing and Residual Interest revenue (loss) | | 155 | (155) | (100) | | 147 | (147) | (100) |
| Gains on sales of loans and securities, net | 1 | 12 | (11) | (92) | 7 | 13 | (6) | (46) |
| Gains (losses) on derivative and hedging activities, net | (344) | (112) | (232) | (207) | (332) | (569) | 237 | 42 |
| Contingency fee revenue | 84 | 82 | 2 | 2 | 252 | 230 | 22 | 10 |
| Collections revenue | 13 | 21 | (8) | (38) | 52 | 89 | (37) | (42) |
| Guarantor servicing fees | 16 | 48 | (32) | (67) | 75 | 107 | (32) | (30) |
| Other income | 90 | 151 | (61) | (40) | 446 | 742 | (296) | (40) |
| Operating expenses | 319 | 304 | 15 | 5 | 974 | 888 | 86 | 10 |
| Goodwill and acquired intangible assets impairment and amortization | 670 | 9 | 661 | 7,344 | 689 | 28 | 661 | 2,361 |
| Restructuring expenses | 11 | 2 | 9 | 450 | 55 | 10 | 45 | 450 |
| Income (loss) from continuing operations before income tax expense (benefit) | (626) | 246 | (872) | (354) | 305 | 107 | 198 | 185 |
| Income tax expense (benefit) | (128) | 81 | (209) | (258) | 225 | 32 | 193 | 603 |
| Net income (loss) from continuing operations | (498) | 165 | (663) | (402) | 80 | 75 | 5 | 7 |
| Income (loss) from discontinued operations, net of tax benefit | 3 | (6) | 9 | 150 | 3 | (59) | 62 | (105) |

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| | | | | | | | | |
|--|-----------|--------|-----------|--------|--------|----------|--------|-------|
| Net income (loss) | (495) | 159 | (654) | (411) | 83 | 16 | 67 | 419 |
| Less net income attributable to noncontrolling interest | | | | | | 1 | (1) | (100) |
| Net income (loss) attributable to SLM Corporation | (495) | 159 | (654) | (411) | 83 | 15 | 68 | 453 |
| Preferred stock dividends | 19 | 43 | (24) | (56) | 56 | 95 | (39) | (41) |
| Net income (loss) attributable to SLM Corporation common stock | \$ (514) | \$ 116 | \$ (630) | (543)% | \$ 27 | \$ (80) | \$ 107 | 134% |
| Net income (loss) attributable to SLM Corporation: | | | | | | | | |
| Continuing operations, net of tax | \$ (498) | \$ 165 | \$ (663) | (402)% | \$ 80 | \$ 75 | \$ 5 | 7% |
| Discontinued operations, net of tax | 3 | (6) | 9 | 150 | 3 | (59) | 62 | 105 |
| Net income (loss) attributable to SLM Corporation | \$ (495) | \$ 159 | \$ (654) | (411)% | \$ 83 | \$ 16 | \$ 67 | 419% |
| Basic earnings (loss) per common share attributable to SLM Corporation common shareholders: | | | | | | | | |
| Continuing operations | \$ (1.07) | \$.26 | \$ (1.33) | (512)% | \$.05 | \$ (.04) | \$.09 | 225% |
| Discontinued operations | .01 | (.01) | .02 | 200 | .01 | (.13) | .14 | 108 |
| Total | \$ (1.06) | \$.25 | \$ (1.31) | 524% | \$.06 | \$ (.17) | \$.23 | 135% |
| Diluted earnings (loss) per common share attributable to SLM Corporation common shareholders: | | | | | | | | |
| Continuing operations | \$ (1.07) | \$.26 | \$ (1.33) | (512)% | \$.05 | \$ (.04) | \$.09 | 225% |
| Discontinued operations | .01 | (.01) | .02 | 200 | .01 | (.13) | .14 | 108 |
| Total | \$ (1.06) | \$.25 | \$ (1.31) | 524% | \$.06 | \$ (.17) | \$.23 | 135% |
| Dividends per common share attributable to SLM Corporation | \$ | \$ | \$ | % | \$ | \$ | \$ | % |

common shareholders

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| | September 30, 2010 | December 31, 2009 | Increase (Decrease) | |
|---|-------------------------------|------------------------------|--------------------------------|-------------|
| | | | \$ | % |
| Assets | | | | |
| FFELP Stafford and Other Student Loans, net | \$ 46,026 | \$ 42,979 | \$ 3,047 | 7% |
| FFELP Stafford Loans Held-for-Sale | 20,655 | 9,696 | 10,959 | 113 |
| FFELP Consolidation Loans, net | 79,912 | 68,379 | 11,533 | 17 |
| Private Education Loans, net | 35,542 | 22,753 | 12,789 | 56 |
| Cash and investments | 6,993 | 8,084 | (1,091) | (13) |
| Restricted cash and investments | 5,838 | 5,169 | 669 | 13 |
| Retained Interest in off-balance sheet securitized loans | | 1,828 | (1,828) | (100) |
| Goodwill and acquired intangible assets, net | 488 | 1,177 | (689) | (59) |
| Other assets | 10,653 | 9,920 | 733 | 7 |
| Total assets | \$ 206,107 | \$ 169,985 | \$ 36,122 | 21% |
| Liabilities and Stockholders Equity | | | | |
| Short-term borrowings | \$ 45,389 | \$ 30,897 | \$ 14,492 | 47% |
| Long-term borrowings | 153,004 | 130,546 | 22,458 | 17 |
| Other liabilities | 3,140 | 3,263 | (123) | (4) |
| Total liabilities | 201,533 | 164,706 | 36,827 | 22 |
| SLM Corporation stockholders equity before treasury stock | 6,447 | 7,140 | (693) | (10) |
| Common stock held in treasury | 1,873 | 1,861 | 12 | 1 |
| Total equity | 4,574 | 5,279 | (705) | (13) |
| Total liabilities and equity | \$ 206,107 | \$ 169,985 | \$ 36,122 | 21% |

Table of Contents**RESULTS OF OPERATIONS*****Three Months Ended September 30, 2010 Compared with Three Months Ended September 30, 2009***

For the three months ended September 30, 2010 and September 30, 2009, net loss attributable to SLM Corporation was \$495 million or \$1.06 diluted loss per common share and net income of \$159 million or \$.25 diluted earnings per common share, respectively. For the three months ended September 30, 2010 and September 30, 2009, net loss attributable to SLM Corporation from continuing operations was \$498 million or \$1.07 diluted loss from continuing operations per common share and a net income from continuing operations of \$165 million, or \$.26 diluted earnings per share from continuing operations per common share, respectively. For the three months ended September 30, 2010, net income from discontinued operations was \$3 million, or \$.01 diluted earnings per common share, compared with a net loss from discontinued operations of \$6 million, or \$.01 diluted loss per common share from discontinued operations for the three months ended September 30, 2009.

For the three months ended September 30, 2010, the Company's pre-tax loss from continuing operations was \$626 million compared with pre-tax income of \$246 million in the year-ago quarter. The decrease in pre-tax income of \$872 million was primarily due to a \$660 million goodwill and intangible asset impairment charge (discussed above), a \$232 million increase in net losses on derivative and hedging activities, a decrease in securitization servicing and Residual Interest revenue of \$155 million (as a result of an accounting change discussed below), a \$56 million decrease in gains on debt repurchases and a \$32 million decrease in guarantor servicing fees. This was partially offset by a \$310 million increase in net interest income after provisions for loan losses.

Net losses on derivative and hedging activities increased from a \$112 million net loss in the third quarter of 2009 to a \$344 million net loss in the third quarter of 2010. The change in net losses on derivative and hedging activities was primarily the result of changes in mark-to-market derivative valuations on derivatives that do not qualify for hedge accounting treatment under GAAP and ineffectiveness on foreign currency swaps hedging foreign-denominated debt.

Net interest income after provisions for loan losses increased by \$310 million in the third quarter of 2010 from the year-ago quarter. This increase was due to a \$347 million increase in net interest income offset by a \$37 million increase in provisions for loan losses. The increase in net interest income and provisions for loan losses was partially due to the adoption of topic updates to ASC 810 which resulted in the consolidation of \$35.0 billion of assets and \$34.4 billion of liabilities in certain securitizations trusts as of January 1, 2010. As discussed above, for securitization trusts that were consolidated on January 1, 2010, the Company's results of operations no longer reflect securitization servicing and residual interest revenue related to these securitization trusts, but instead report interest income, provisions for loan losses associated with the securitized assets and interest expense associated with the debt issued from the securitization trusts to third parties. The consolidation of these securitization trusts as of January 1, 2010 resulted in \$243 million of additional net interest income and \$86 million of additional provisions for loan losses in the third quarter of 2010. Excluding the results of the trusts consolidated as of January 1, 2010, net interest income would have increased \$104 million from the third quarter of 2009 and provisions for loan losses would have decreased \$49 million from the third quarter of 2009. The increase in net interest margin, excluding the impact of the ASC 810 securitization trust consolidations, was primarily the result of an increase in the student loan spread and a decrease in the 2008 Asset-Backed Financing Facilities fees (see LENDING BUSINESS SEGMENT Net Interest Income *Net Interest Margin On-Balance Sheet*). The majority of the provisions for loan losses relates to the Private Education Loan loss provision (see LENDING BUSINESS SEGMENT Private Education Loan Losses *Private Education Loan Delinquencies and Forbearance* and *Allowance for Private Education Loan Losses*).

As discussed above, as a result of adopting topic updates to ASC 810, there was no securitization servicing and Residual Interest revenue in the third quarter of 2010, compared with \$155 million revenue in the third quarter of 2009.

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Gains on sales of loans and securities declined \$10 million from the year-ago period. The \$12 million gain on sales of loans and securities in the third quarter of 2009 related to the gain on sale of approximately \$840 million face amount of FFELP loans to ED as part of the ED Purchase Program.

For the third quarter of 2010, contingency fee revenue, collections revenue and guarantor servicing fees totaled \$113 million, a \$38 million decrease from \$151 million in the year-ago quarter. This decrease was primarily due to HCERA being effective as of July 1, 2010 which resulted in the Company no longer earning certain fee income from its guarantor clients on disbursed guaranteed FFELP loans as well as a lower balance of outstanding FFELP loans for which the Company earns additional fees (see OTHER BUSINESS SEGMENT).

Restructuring expenses of \$11 million and \$2 million were recorded in the third quarters of 2010 and 2009, respectively. The following details the Company's two restructuring efforts:

On March 30, 2010, President Obama signed into law H.R. 4872, HCERA, which included the SAFRA Act. Effective July 1, 2010, the legislation eliminated the authority to provide new loans under FFELP and requires all new federal loans to be made through the DSLP. The new law did not alter or affect the terms and conditions of existing FFELP loans. The Company is currently in the process of restructuring its operations to reflect this change in law which will result in a significant reduction of operating costs due to the elimination of positions and facilities associated with the origination of FFELP loans.

In the third quarter of 2010, expenses associated with this restructuring plan were \$10 million. Restructuring expenses for the nine months ended September 30, 2010 were \$50 million, all of which was recorded in continuing operations. In connection with the HCERA restructuring effort, on July 1, 2010, the Company announced its corporate headquarters will be moving from Reston, VA to Newark, DE by March 31, 2011.

The Company is currently finalizing this restructuring plan and expects to incur an estimated \$25 million of additional restructuring costs, including severance costs associated with job abolishments and other potential exit costs. The majority of these restructuring expenses incurred through September 30, 2010 and expected to be incurred in future periods are severance costs related to the planned elimination of approximately 2,500 positions, or approximately 30 percent of the workforce.

In response to the College Cost Reduction and Access Act of 2007 (CCRAA) and challenges in the capital markets, the Company initiated a restructuring plan in the fourth quarter of 2007. This plan focused on conforming our lending activities to the economic environment, exiting certain customer relationships and product lines, winding down or otherwise disposing of our debt purchased paper businesses, and significantly reducing our operating expenses. This restructuring plan was essentially completed in the fourth quarter of 2009. Under this plan, restructuring expenses of \$1 million were recognized in continuing operations in the third quarter of 2010. Restructuring expenses from the fourth quarter of 2007 through the third quarter of 2010 totaled \$133 million, of which \$124 million was recorded in continuing operations and \$9 million was recorded in discontinued operations. The majority of these restructuring expenses were severance costs related to the elimination of approximately 3,000 positions, or approximately 25 percent of the workforce. We estimate approximately \$4 million of additional restructuring expenses will be incurred in the future related to this restructuring plan.

For the three months ended September 30, 2010 and September 30, 2009, operating expenses were \$319 million compared with \$303 million, respectively. This \$16 million increase from the year-ago quarter was primarily due to higher legal contingency expenses, higher costs related to the ED Servicing Contract (see OTHER BUSINESS SEGMENT), higher collection costs from a greater number of loans in repayment and delinquent status, and higher marketing and technology enhancement costs related to Private Education Loans.

Goodwill and intangible asset impairment totaled \$660 million and \$0 for the three months ended September 30, 2010 and September 30, 2009, respectively. The amortization of acquired intangibles for continuing operations was \$10 million in the third quarters of 2010 and 2009. (See CRITICAL

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ACCOUNTING POLICIES AND ESTIMATES Goodwill and Intangible Assets and Note 4, Goodwill and Acquired Intangible Assets, to the consolidated financial statements).

Income tax (benefit) from continuing operations was \$(128) million in the third quarter of 2010 compared with income tax expense of \$80 million in the year-ago quarter, resulting in effective tax rates of 20 percent and 33 percent, respectively. The change in the effective tax rate in the third quarter of 2010 compared with the third quarter of 2009 was primarily driven by non-deductible goodwill impairments recorded in the third quarter of 2010, the impact of state tax rate changes and state law changes recorded in both periods, and the reduction of tax and interest on U.S. federal and state uncertain tax positions in the third quarter of 2009.

Nine Months Ended September 30, 2010 Compared with Nine Months Ended September 30, 2009

For the nine months ended September 30, 2010 and September 30, 2009, net income attributable to SLM Corporation was \$83 million or \$.06 diluted earnings per common share compared with a net income of \$15 million, or \$.17 diluted loss per common share, respectively. For the nine months ended September 30, 2010, net income attributable to SLM Corporation from continuing operations was \$80 million or \$.05 diluted earnings from continuing operations per common share compared with net income from continuing operations of \$75 million, or \$.04 diluted loss per share from continuing operations per common share for the nine months ended September 30, 2009. For the nine months ended September 30, 2010, net income from discontinued operations was \$3 million, or \$.01 diluted earnings from discontinued operations per common share compared with a net loss from discontinued operations of \$59 million, or \$.13 diluted loss from discontinued operations per common share for the nine months ended September 30, 2009.

For the nine months ended September 30, 2010, the Company's pre-tax income from continuing operations was \$305 million compared with a pre-tax income of \$107 million in the prior-year period. The increase in pre-tax income of \$198 million was primarily due to a \$1.2 billion increase in net interest income after provisions for loan losses and a \$237 million decrease in net losses on derivative and hedging activities (from a \$569 million net loss for the nine months ended September 30, 2009 to a \$332 million net loss in the nine months ended September 30, 2010), partially offset by a \$660 million goodwill and intangible asset impairment charge in the third quarter. The change in derivative and hedging activities was primarily the result of the changes in mark-to-market derivative valuations on derivatives that do not qualify for hedge accounting treatment under GAAP and ineffectiveness on foreign currency swaps hedging foreign-denominated debt. This was partially offset by a \$264 million decrease in gains on debt repurchases and a decrease in securitization servicing and Residual Interest revenue of \$147 million (as a result of an accounting change discussed below).

Net interest income after provisions for loan losses increased by \$1.2 billion in the nine months ended September 30, 2010 from the year-ago period. This increase was due to a \$1.5 billion increase in net interest income offset by a \$249 million increase in provisions for loan losses. The increase in net interest income and provisions for loan losses was partially due to the adoption of topic updates to ASC 810 which resulted in the consolidation of \$35.0 billion of assets and \$34.4 billion of liabilities in certain securitizations trusts as of January 1, 2010 as discussed above. The consolidation of these securitization trusts as of January 1, 2010 resulted in \$749 million of additional net interest income and \$262 million of additional provisions for loan losses for the nine months ended September 30, 2010. Excluding the results of the trusts consolidated as of January 1, 2010, net interest income would have increased \$750 million from the first nine months of 2009 and provisions for loan losses would have decreased \$13 million from the first nine months of 2009. The increase in net interest income, excluding the impact of the ASC 810 securitization trust consolidations, was primarily the result of an increase in the student loan spread and a decrease in the 2008 Asset-Backed Financing Facilities fees (see LENDING BUSINESS SEGMENT Net Interest Income *Net Interest Margin On-Balance Sheet*). The majority of the provisions for loan losses relates to the Private Education Loan loss provision (see LENDING BUSINESS SEGMENT Private Education Loan Losses *Private Education Loan Delinquencies and Forbearance* and *Allowance for Private Education Loan Losses*).

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As discussed above, as a result of adopting topic updates to ASC 810, there was no securitization servicing or Residual Interest revenue in the nine months ended September 30, 2010, compared with \$147 million of revenue in the year-ago period.

In the nine months ended September 30, 2010, contingency fee revenue, collections revenue and guarantor servicing fees totaled \$379 million, a \$47 million decrease from \$426 million in the year-ago period. This decrease was primarily due to HCERA being effective as of July 1, 2010 which resulted in the Company no longer earning a guarantor issuance fees on disbursed guaranteed FFELP loans as well as a lower balance of outstanding FFELP loans in which the Company earns additional fees (see OTHER BUSINESS SEGMENT). In addition, the decline in revenue is due to a significantly smaller non-mortgage purchased paper portfolio year-over-year as a result of winding down this collections business.

Restructuring expenses of \$55 million and \$10 million were recognized in the nine months ended September 30, 2010 and 2009, respectively, as previously discussed.

For the nine months ended September 30, 2010 and September 30, 2009, operating expenses, excluding restructuring-related asset impairments of \$9 million and \$0, respectively, were \$965 million compared with \$887 million, respectively. The \$78 million increase from the year-ago period was primarily due to higher legal contingency expense, higher costs related to the ED Servicing Contract (see OTHER BUSINESS SEGMENT), higher collection costs from a higher number of loans in repayment and delinquent status, and higher marketing and technology enhancement costs related to Private Education Loans.

Goodwill and intangible asset impairment totaled \$660 million and \$0 for the nine months ended September 30, 2010 and September 30, 2009, respectively. The amortization of acquired intangibles for continuing operations totaled \$29 million in the nine months ended September 30, 2010 and 2009. (See CRITICAL ACCOUNTING POLICIES AND ESTIMATES Goodwill and Intangible Assets and Note 4, Goodwill and Acquired Intangible Assets, to the consolidated financial statements.)

Income tax expense from continuing operations was \$225 million in the nine months ended September 30, 2010 compared with income tax expense of \$32 million in the year-ago period, resulting in effective tax rates of 74 percent and 30 percent, respectively. The change in the effective tax rate in the first nine months of 2010 compared with the year-ago period was primarily driven by the impact of non-deductible goodwill impairments recorded in the first nine months of 2010, state tax rate changes and state law changes recorded in both periods, and the reduction of tax and interest on state uncertain tax positions in the first nine months of 2009.

Net income attributable to the Company from discontinued operations in the nine months ended September 30, 2010 was \$3 million compared with a net loss from discontinued operations of \$59 million for the year-ago period. The Company sold all of the assets in its Purchased Paper Mortgage/Properties business in the fourth quarter of 2009 for \$280 million. Because of the sale, the Purchased Paper Mortgage/Properties business is required to be presented separately as discontinued operations for all periods presented. After-tax impairment of the assets of \$56 million in the nine months ended September 30, 2009 was the primary reason for the net loss attributable to SLM Corporation from discontinued operations in the year-ago period.

Table of Contents***Other Income***

The following table summarizes the components of Other income in the consolidated statements of income for the three and nine months ended September 30, 2010 and 2009.

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|---|---------------|--|---------------|
| | 2010 | 2009 | 2010 | 2009 |
| Gains on debt repurchases | \$ 18 | \$ 74 | \$ 199 | \$ 463 |
| Late fees and forbearance fees | 34 | 39 | 111 | 107 |
| Asset servicing and other transaction fees | 28 | 28 | 86 | 79 |
| Loan servicing fees | 19 | 17 | 56 | 35 |
| Foreign currency translation gains (losses) | (19) | (23) | (37) | 11 |
| Other | 10 | 16 | 31 | 47 |
| Total | \$ 90 | \$ 151 | \$ 446 | \$ 742 |

The change in other income over the prior periods presented was primarily the result of the gains on debt repurchases and foreign currency translation gains (losses). The Company began repurchasing its outstanding debt in the second quarter of 2008 in both open-market repurchases and public tender offers. The Company repurchased \$0.9 billion and \$1.4 billion face amount of its senior unsecured notes for the quarters ended September 30, 2010 and 2009, respectively, and repurchased \$3.6 billion and \$2.7 billion face amount of its senior unsecured notes for the nine months ended September 30, 2010 and 2009, respectively. Since the second quarter of 2008, the Company has repurchased \$8.9 billion face amount of its senior unsecured notes, with maturity dates ranging from 2008 to 2016. The foreign currency translation gains (losses) relate to a portion of the Company's foreign currency denominated debt that does not receive hedge accounting treatment. These gains (losses) were partially offset by the gains (losses) on derivative and hedging activities, net line item on the income statement related to the derivatives used to economically hedge these debt instruments.

BUSINESS SEGMENTS

The results of operations of the Company's Lending, APG and Other business segments are presented below, using our Core Earnings presentation.

The Lending business segment section includes discussion of income and related expenses associated with the net interest margin, the student loan spread and its components, the provisions for loan losses, and other fees earned on our Managed portfolio of student loans. The APG business segment reflects fees earned and expenses incurred in providing accounts receivable management and collection services. The Other business segment includes our remaining fee businesses that do not pertain directly to the primary segments identified above. In connection with management's assessment of possible changes to the Company's business, the Company is planning to redefine its operating segments and revise its reportable segments presentation in the fourth quarter of 2010, once certain decisions have been finalized with respect to how management will view the business on a going-forward basis.

In the first quarter of 2010, the Company changed its methodology to allocate corporate overhead to each business segment. In addition, the Company refined its methodology for allocating information technology expenses.

Following these changes, all corporate overhead is allocated to a business segment. Previously, only certain overhead costs were specifically allocated and the rest remained in the Other business segment. All prior periods presented have been updated to reflect these changes in expense allocations.

The management reporting process measures the performance of the Company's operating segments based on the management structure of the Company as well as the methodology used by management to evaluate performance and allocate resources. In accordance with the Rules and Regulations of the Securities and Exchange Commission (SEC), we prepare financial statements in accordance with GAAP. In addition to evaluating the Company's GAAP-based financial information, management, including the Company's chief

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operation decision makers, evaluates the performance of the Company's operating segments based on their profitability on a basis that, as allowed under ASC 280, differs from GAAP. We refer to management's basis of evaluating our segment results as "Core Earnings" presentations for each business segment and we refer to these performance measures in our presentations with credit rating agencies and lenders. Accordingly, information regarding the Company's reportable segments is provided herein based on "Core Earnings," which are discussed in detail below.

Our "Core Earnings" are not defined terms within GAAP and may not be comparable to similarly titled measures reported by other companies. "Core Earnings" net income reflects only current period adjustments to GAAP net income as described below. Unlike financial accounting, there is no comprehensive, authoritative guidance for management reporting and as a result, our management reporting is not necessarily comparable with similar information for any other financial institution. The Company's operating segments are defined by the products and services they offer or the types of customers they serve, and they reflect the manner in which financial information is currently evaluated by management. Intersegment revenues and expenses are netted within the appropriate financial statement line items consistent with the income statement presentation provided to management. Changes in management structure or allocation methodologies and procedures may result in changes in reported segment financial information.

Our "Core Earnings" are the primary financial performance measures used by management to evaluate performance and to allocate resources. Accordingly, financial information is reported to management on a "Core Earnings" basis by reportable segment, as these are the measures used regularly by our chief operating decision makers. Our "Core Earnings" are used in developing our financial plans and tracking results, and also in establishing corporate performance targets and incentive compensation. Management believes this information provides additional insight into the financial performance of the Company's core business activities. "Core Earnings" net income reflects only current period adjustments to GAAP net income, as described in the more detailed discussion of the differences between "Core Earnings" and GAAP that follows, which includes further detail on each specific adjustment required to reconcile our "Core Earnings" segment presentation to our GAAP earnings.

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| | Three Months Ended September 30, 2010 | | |
|--|--|------------|--------------|
| | Lending | APG | Other |
| Interest income: | | | |
| FFELP Stafford and Other Student Loans | \$ 319 | \$ | \$ |
| FFELP Consolidation Loans | 410 | | |
| Private Education Loans | 611 | | |
| Other loans | 7 | | |
| Cash and investments | 4 | | 4 |
| Total interest income | 1,351 | | 4 |
| Total interest expense | 599 | | |
| Net interest income | 752 | | 4 |
| Less: provisions for loan losses | 358 | | |
| Net interest income after provisions for loan losses | 394 | | 4 |
| Contingency fee revenue | | 84 | |
| Collections revenue | | 13 | |
| Guarantor serving fees | | | 16 |
| Other income | 57 | | 56 |
| Total other income | 57 | 97 | 72 |
| Expenses: | | | |
| Direct operating expenses | 165 | 66 | 61 |
| Overhead expenses | 17 | 8 | 2 |
| Operating expenses | 182 | 74 | 63 |
| Restructuring expenses | 10 | 2 | (1) |
| Total expenses | 192 | 76 | 62 |
| Income from continuing operations, before income tax expense | 259 | 21 | 14 |
| Income tax expense ⁽¹⁾ | 95 | 8 | 5 |
| Net income from continuing operations | 164 | 13 | 9 |
| Income from discontinued operations, net of tax | | 3 | |
| Core Earnings net income attributable to SLM Corporation | \$ 164 | \$ 16 | \$ 9 |
| Economic Floor Income (net of tax) not included in Core Earnings | \$ 12 | \$ | \$ |

⁽¹⁾ Income taxes are based on a percentage of net income before tax for the reportable segment.

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| | | | |
|---|--------|-------|------|
| Core Earnings net income attributable to SLM Corporation: | | | |
| Continuing operations, net of tax | \$ 164 | \$ 13 | \$ 9 |
| Discontinued operations, net of tax | | 3 | |
| Core Earnings net income attributable to SLM Corporation | \$ 164 | \$ 16 | \$ 9 |

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| | Three Months Ended September 30, 2009 | | |
|--|--|------------|--------------|
| | Lending | APG | Other |
| Interest income: | | | |
| FFELP Stafford and Other Student Loans | \$ 340 | \$ | \$ |
| FFELP Consolidation Loans | 430 | | |
| Private Education Loans | 561 | | |
| Other loans | 11 | | |
| Cash and investments | 3 | | 5 |
| Total interest income | 1,345 | | 5 |
| Total interest expense | 660 | | |
| Net interest income | 685 | | 5 |
| Less: provisions for loan losses | 448 | | |
| Net interest income after provisions for loan losses | 237 | | 5 |
| Contingency fee revenue | | 82 | |
| Collections revenue | | 21 | |
| Guarantor serving fees | | | 48 |
| Other income | 129 | | 56 |
| Total other income | 129 | 103 | 104 |
| Expenses: | | | |
| Direct operating expenses | 144 | 75 | 56 |
| Overhead expenses | 17 | 9 | 3 |
| Operating expenses | 161 | 84 | 59 |
| Restructuring expenses | 2 | | |
| Total expenses | 163 | 84 | 59 |
| Income from continuing operations, before income tax expense | 203 | 19 | 50 |
| Income tax expense ⁽¹⁾ | 75 | 9 | 18 |
| Net income from continuing operations | 128 | 10 | 32 |
| Loss from discontinued operations, net of tax | | (6) | |
| Core Earnings net income attributable to SLM Corporation | \$ 128 | \$ 4 | \$ 32 |
| Economic Floor Income (net of tax) not included in Core Earnings | \$ | \$ | \$ |

⁽¹⁾ Income taxes are based on a percentage of net income before tax for the reportable segment.

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| | | | |
|---|--------|-------|-------|
| Core Earnings net income attributable to SLM Corporation: | | | |
| Continuing operations, net of tax | \$ 128 | \$ 10 | \$ 32 |
| Discontinued operations, net of tax | | (6) | |
| Core Earnings net income attributable to SLM Corporation | \$ 128 | \$ 4 | \$ 32 |

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| | Nine Months Ended September 30, 2010 | | |
|--|---|------------|--------------|
| | Lending | APG | Other |
| Interest income: | | | |
| FFELP Stafford and Other Student Loans | \$ 918 | \$ | \$ |
| FFELP Consolidation Loans | 1,192 | | |
| Private Education Loans | 1,751 | | |
| Other loans | 23 | | |
| Cash and investments | 6 | | 13 |
| Total interest income | 3,890 | | 13 |
| Total interest expense | 1,686 | | |
| Net interest income | 2,204 | | 13 |
| Less: provisions for loan losses | 1,099 | | |
| Net interest income after provisions for loan losses | 1,105 | | 13 |
| Contingency fee revenue | | 252 | |
| Collections revenue | | 52 | |
| Guarantor serving fees | | | 75 |
| Other income | 327 | | 165 |
| Total other income | 327 | 304 | 240 |
| Expenses: | | | |
| Direct operating expenses | 477 | 217 | 176 |
| Overhead expenses | 65 | 30 | 9 |
| Operating expenses | 542 | 247 | 185 |
| Restructuring expenses | 47 | 3 | 5 |
| Total expenses | 589 | 250 | 190 |
| Income from continuing operations, before income tax expense | 843 | 54 | 63 |
| Income tax expense ⁽¹⁾ | 309 | 20 | 23 |
| Net income from continuing operations | 534 | 34 | 40 |
| Income from discontinued operations, net of tax | | 3 | |
| Core Earnings net income attributable to SLM Corporation | \$ 534 | \$ 37 | \$ 40 |
| Economic Floor Income (net of tax) not included in Core Earnings | \$ 16 | \$ | \$ |

⁽¹⁾ Income taxes are based on a percentage of net income before tax for the reportable segment.

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| | | | |
|---|--------|-------|-------|
| Core Earnings net income attributable to SLM Corporation: | | | |
| Continuing operations, net of tax | \$ 534 | \$ 34 | \$ 40 |
| Discontinued operations, net of tax | | 3 | |
| Core Earnings net income attributable to SLM Corporation | \$ 534 | \$ 37 | \$ 40 |

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| | Nine Months Ended September 30, 2009 | | |
|--|---|------------|--------------|
| | Lending | APG | Other |
| Interest income: | | | |
| FFELP Stafford and Other Student Loans | \$ 1,012 | \$ | \$ |
| FFELP Consolidation Loans | 1,263 | | |
| Private Education Loans | 1,683 | | |
| Other loans | 46 | | |
| Cash and investments | 8 | | 14 |
| | | | |
| Total interest income | 4,012 | | 14 |
| Total interest expense | 2,450 | | |
| | | | |
| Net interest income | 1,562 | | 14 |
| Less: provisions for loan losses | 1,199 | | |
| | | | |
| Net interest income after provisions for loan losses | 363 | | 14 |
| Contingency fee revenue | | 230 | |
| Collections revenue | | 88 | |
| Guarantor serving fees | | | 107 |
| Other income | 591 | | 152 |
| | | | |
| Total other income | 591 | 318 | 259 |
| Direct operating expenses | 401 | 235 | 154 |
| Overhead expenses | 58 | 30 | 9 |
| | | | |
| Operating expenses | 459 | 265 | 163 |
| Restructuring expenses | 8 | | 2 |
| | | | |
| Total expenses | 467 | 265 | 165 |
| | | | |
| Income from continuing operations, before income tax expense | 487 | 53 | 108 |
| Income tax expense(1) | 180 | 20 | 40 |
| | | | |
| Net income from continuing operations | 307 | 33 | 68 |
| Loss from discontinued operations, net of tax | | (59) | |
| | | | |
| Core Earnings net income (loss) attributable to SLM Corporation | \$ 307 | \$ (26) | \$ 68 |
| | | | |
| Economic Floor Income (net of tax) not included in Core Earnings | \$ | \$ | \$ |

(1) Income taxes are based on a percentage of net income before tax for the reportable segment.

| | | | |
|---|--------|---------|-------|
| Core Earnings net income attributable to SLM Corporation: | | | |
| Continuing operations, net of tax | \$ 307 | \$ 33 | \$ 68 |
| Discontinued operations, net of tax | | (59) | |
| Core Earnings net income (loss) attributable to SLM Corporation | \$ 307 | \$ (26) | \$ 68 |

Limitations of Core Earnings

While GAAP provides a uniform, comprehensive basis of accounting, for the reasons described above, management believes that Core Earnings are an important additional tool for providing a more complete understanding of the Company's results of operations. Nevertheless, Core Earnings are subject to certain general and specific limitations that investors should carefully consider. For example, as stated above, unlike financial accounting, there is no comprehensive, authoritative guidance for management reporting. Our Core

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Earnings are not defined terms within GAAP and may not be comparable to similarly titled measures reported by other companies. Unlike GAAP, Core Earnings reflect only current period adjustments to GAAP. Accordingly, the Company's Core Earnings presentation does not represent a comprehensive basis of accounting. Investors, therefore, may not compare our Company's performance with that of other financial services companies based upon Core Earnings. Core Earnings results are only meant to supplement GAAP results by providing additional information regarding the operational and performance indicators that are most closely used by management, the Company's board of directors, rating agencies and lenders to assess performance.

Other limitations arise from the specific adjustments that management makes to GAAP results to derive Core Earnings results. For example, in reversing the unrealized gains and losses that result from ASC 815, Derivatives and Hedging, on derivatives that do not qualify for hedge treatment, as well as on derivatives that do qualify but are in part ineffective because they are not perfect hedges, we focus on the long-term economic effectiveness of those instruments relative to the underlying hedged item and isolate the effects of interest rate volatility and changing credit spreads on the fair value of such instruments during the period. Under GAAP, the effects of these factors on the fair value of the derivative instruments (but not on the underlying hedged item) tend to show more volatility in the short term. While our presentation of our results on a Core Earnings basis provides important information regarding the performance of our Managed portfolio, a limitation of this presentation is that we are presenting the ongoing spread income on loans that have been sold to a trust managed by us. While we believe that our Core Earnings presentation presents the economic substance of our Managed loan portfolio, it understates earnings volatility from securitization gains. Our Core Earnings results exclude certain Floor Income, which is real cash income, from our reported results and therefore may understate earnings in certain periods. Management's financial planning and valuation of operating results, however, does not take into account Floor Income because of its inherent uncertainty, except when it is Fixed Rate Floor Income that is economically hedged through Floor Income Contracts.

Pre-Tax Differences between Core Earnings and GAAP by Business Segment

Our Core Earnings are the primary financial performance measures used by management to evaluate performance and to allocate resources. Accordingly, financial information is reported to management on a Core Earnings basis by reportable segment, as these are the measures used regularly by our chief operating decision makers. Our Core Earnings are used in developing our financial plans and tracking results, and also in establishing corporate performance targets and incentive compensation. Management believes this information provides additional insight into the financial performance of the Company's core business activities. Core Earnings net income reflects only current period adjustments to GAAP net income, as described in the more detailed discussion of the differences between Core Earnings and GAAP that follows, which includes further detail on each specific adjustment required to reconcile our Core Earnings segment presentation to our GAAP earnings.

| | Three Months Ended September 30, | | | | | |
|---|---|------------|--------------|----------------|------------|--------------|
| | 2010 | | | 2009 | | |
| | Lending | APG | Other | Lending | APG | Other |
| Core Earnings adjustments to GAAP: | | | | | | |
| Net impact of securitization accounting | \$ | \$ | \$ | \$ 28 | \$ | \$ |
| Net impact of derivative accounting | (183) | | | (37) | | |
| Net impact of Floor Income | (67) | | | (8) | | |
| Net impact of goodwill and acquired intangibles | (5) | (405) | (260) | (3) | (2) | (5) |
| Total Core Earnings adjustments to GAAP | \$ (255) | \$ (405) | \$ (260) | \$ (20) | \$ (2) | \$ (5) |

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| | Nine Months Ended September 30, | | | | | |
|---|--|------------|--------------|----------------|------------|--------------|
| | 2010 | | | 2009 | | |
| | Lending | APG | Other | Lending | APG | Other |
| Core Earnings adjustments to GAAP: | | | | | | |
| Net impact of securitization accounting | \$ | \$ | \$ | \$ (196) | \$ | \$ |
| Net impact of derivative accounting | | 239 | | (477) | | |
| Net impact of Floor Income | | (205) | | 161 | | |
| Net impact of goodwill and acquired intangibles | | (9) | (411) | (269) | (8) | (5) |
| | | | | (16) | | |
| Total Core Earnings adjustments to GAAP | \$ 25 | \$ (411) | \$ (269) | \$ (520) | \$ (5) | \$ (16) |

1) **Securitization Accounting:** Under GAAP, prior to the adoption of topic updates to ASC 810, Consolidation, on January 1, 2010, certain securitization transactions in our Lending operating segment were accounted for as sales of assets. Under Core Earnings for the Lending operating segment, we presented all securitization transactions as long-term non-recourse financings. The upfront gains on sale from securitization transactions, as well as ongoing securitization servicing and Residual Interest revenue (loss) presented in accordance with GAAP, were excluded from Core Earnings and were replaced by interest income, provisions for loan losses, and interest expense as earned or incurred on the securitization loans. We also excluded transactions with our off-balance sheet trusts from Core Earnings as they were considered intercompany transactions on a Core Earnings basis. On January 1, 2010, upon the adoption of topic updates to ASC 810, which resulted in the consolidation of these previously off-balance sheet securitization trusts, there are no longer differences between the Company's GAAP and Core Earnings presentation for securitization accounting (see RECENT DEVELOPMENTS Recently Adopted Accounting Standards VIE Consolidation Model).

The following table summarizes Core Earnings securitization adjustments for the Lending operating segment for the three and nine months ended September 30, 2009.

| | Three Months Ended September 30, 2009 | | Nine Months Ended September 30, 2009 | |
|---|--|-------|---|-------|
| Core Earnings securitization adjustments: | | | | |
| Net interest income on securitized loans, before provisions for loan losses | \$ | (254) | \$ | (692) |
| Provisions for loan losses | | 127 | | 349 |
| Net interest income on securitized loans, after provisions for loan losses | | (127) | | (343) |
| Securitization servicing and Residual Interest revenue | | 155 | | 147 |
| Total Core Earnings securitization adjustments | \$ | 28 | \$ | (196) |

(1)

Negative amounts are subtracted from Core Earnings net income to arrive at GAAP net income and positive amounts are added to Core Earnings net income to arrive at GAAP net income.

2) **Derivative Accounting:** Core Earnings exclude periodic unrealized gains and losses that are caused primarily by the mark-to-market derivative valuations on derivatives that do not qualify for hedge accounting treatment under GAAP. These unrealized gains and losses occur in our Lending operating segment. In our Core Earnings presentation, we recognize the economic effect of these hedges, which generally results in any cash paid or received being recognized ratably as an expense or revenue over the hedged item's life.

The accounting for derivative instruments requires that changes in the fair value of derivative instruments be recognized currently in earnings unless specific hedge accounting criteria are met. We believe that our derivatives are effective economic hedges, and as such, are a critical element of our interest rate risk management strategy. However, some of our derivatives, primarily Floor Income Contracts and certain basis swaps, do not qualify for hedge accounting treatment and the stand-alone derivative must be marked-to-market

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in the income statement with no consideration for the corresponding change in fair value of the hedged item. Under GAAP, these gains and losses described in Gains (losses) on derivative and hedging activities, net are primarily caused by interest rate and foreign currency exchange rate volatility, and changing credit spreads during the period as well as the volume and term of derivatives not receiving hedge accounting treatment.

Our Floor Income Contracts are written options that must meet more stringent requirements than other hedging relationships to achieve hedge effectiveness. Specifically, our Floor Income Contracts do not qualify for hedge accounting treatment because the pay down of principal of the student loans underlying the Floor Income embedded in those student loans does not exactly match the change in the notional amount of our written Floor Income Contracts. The upfront payment is deemed a liability and changes in fair value are recorded through income throughout the life of the contract. The change in the value of Floor Income Contracts is primarily caused by changing interest rates that cause the amount of Floor Income earned on the underlying student loans and paid to the counterparties to vary. This is economically offset by the change in value of the student loan portfolio earning Floor Income but that offsetting change in value is not recognized. We believe the Floor Income Contracts are economic hedges because they effectively fix the amount of Floor Income earned over the contract period, thus eliminating the timing and uncertainty that changes in interest rates can have on Floor Income for that period. Prior to ASC 815, we accounted for Floor Income Contracts as hedges and amortized the upfront cash compensation ratably over the lives of the contracts.

Basis swaps are used to convert floating rate debt from one floating interest rate index to another to better match the interest rate characteristics of the assets financed by that debt. We primarily use basis swaps to change the index of our floating rate debt to better match the cash flows of our student loan assets that are primarily indexed to a commercial paper, Prime or Treasury bill index. In addition, we use basis swaps to convert debt indexed to the Consumer Price Index to three-month LIBOR debt. To qualify for hedge accounting when using basis swaps, the change in the cash flows of the hedge must effectively offset both the change in the cash flows of the asset and the change in the cash flows of the liability. Our basis swaps hedge variable interest rate risk; however, they generally do not meet this effectiveness test because the index of the swap does not exactly match the index of the hedged assets. Additionally, some of our FFELP loans can earn at either a variable or a fixed interest rate depending on market interest rates and therefore swaps written on the FFELP loans do not meet the criteria for hedge accounting treatment. As a result, these swaps are recorded at fair value with changes in fair value reflected currently in the income statement.

The table below quantifies the adjustments for derivative accounting on net income for the three and nine months ended September 30, 2010 and 2009, when compared with the accounting principles employed in all years prior to the derivatives accounting implementation.

| | Three Months Ended September 30, 2010 | | Nine Months Ended September 30, 2009 | |
|---|--|----------|---|----------|
| Core Earnings derivative adjustments: | | | | |
| Gains (losses) on derivative and hedging activities, net, included in other income ⁽¹⁾ | \$ (344) | \$ (112) | \$ (331) | \$ (569) |
| Plus: Realized losses on derivative and hedging activities, net ⁽¹⁾ | 182 | 118 | 613 | 120 |
| Unrealized gains (losses) on derivative and hedging activities, net | (162) | 6 | 282 | (449) |
| Other pre-derivatives accounting adjustments | (21) | (43) | (43) | (28) |

| | | | | |
|---|----------|---------|--------|----------|
| Total net impact of derivatives accounting ⁽²⁾ | \$ (183) | \$ (37) | \$ 239 | \$ (477) |
|---|----------|---------|--------|----------|

- (1) See *Reclassification of Realized Gains (Losses) on Derivative and Hedging Activities* below for a detailed breakdown of the components of both the realized and unrealized losses on derivative and hedging activities.
- (2) Negative amounts are subtracted from Core Earnings net income to arrive at GAAP net income and positive amounts are added to Core Earnings net income to arrive at GAAP net income.

Table of Contents*Reclassification of Realized Gains (Losses) on Derivative and Hedging Activities*

The accounting for derivative instruments requires net settlement income/expense on derivatives and realized gains/losses related to derivative dispositions (collectively referred to as realized gains (losses) on derivative and hedging activities) that do not qualify as hedges under ASC 815 to be recorded in a separate income statement line item below net interest income. The table below summarizes the realized losses on derivative and hedging activities, and the associated reclassification on a Core Earnings basis for the three and nine months ended September 30, 2010 and 2009.

| | Three Months Ended September 30, 2010 | | Nine Months Ended September 30, 2009 | |
|---|--|----------|---|----------|
| Reclassification of realized gains (losses) on derivative and hedging activities: | | | | |
| Net settlement expense on Floor Income Contracts reclassified to net interest income | \$ (223) | \$ (189) | \$ (656) | \$ (500) |
| Net settlement income (expense) on interest rate swaps reclassified to net interest income | 39 | 72 | 41 | 396 |
| Foreign exchange derivatives gains (losses) reclassified to other income | | | 1 | (14) |
| Net realized gains (losses) on terminated derivative contracts reclassified to other income | 2 | (1) | 1 | (2) |
| Total reclassifications of realized losses on derivative and hedging activities | (182) | (118) | (613) | (120) |
| Add: Unrealized gains (losses) on derivative and hedging activities, net ⁽¹⁾ | (162) | 6 | 282 | (449) |
| Gains (losses) on derivative and hedging activities, net | \$ (344) | \$ (112) | \$ (331) | \$ (569) |

(1) Unrealized gains (losses) on derivative and hedging activities, net is comprised of the following unrealized mark-to-market gains (losses):

| | Three Months Ended September 30, 2010 | | Nine Months Ended September 30, 2009 | |
|-------------------------|--|---------|---|--------|
| Floor Income Contracts | \$ (88) | \$ (80) | \$ (111) | \$ 323 |
| Basis swaps | 38 | 97 | 364 | (435) |
| Foreign currency hedges | (136) | 24 | (28) | (256) |
| Other | 24 | (35) | 57 | (81) |

Total unrealized gains (losses) on derivative and hedging activities, net \$ (162) \$ 6 \$ 282 \$ (449)

Unrealized gains and losses on Floor Income Contracts are primarily caused by changes in interest rates and the forward interest rate curve. In general, an increase in interest rates, or a steepening of the forward interest rate curve, results in an unrealized gain and vice versa. Unrealized gains and losses on basis swaps result from changes in the spread between indices and on changes in the forward interest rate curves that impact basis swaps hedging repricing risk between quarterly reset debt and daily reset assets. Unrealized gains (losses) on foreign currency hedges are primarily the result of ineffectiveness on cross-currency interest rate swaps hedging foreign currency denominated debt related to differences between forward and spot foreign currency exchange rates.

3) **Floor Income:** The timing and amount (if any) of Floor Income earned in our Lending operating segment is uncertain and in excess of expected spreads. Therefore, we only include such income in Core Earnings when it is Fixed Rate Floor Income that is economically hedged. We employ derivatives, primarily Floor Income Contracts, to economically hedge Floor Income. As discussed above in Derivative Accounting, these derivatives do not qualify as effective accounting hedges, and therefore, under GAAP, they are marked-to-market through the gains (losses) on derivative and hedging activities, net line in the consolidated

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statement of income with no offsetting gain or loss recorded for the economically hedged items. For Core Earnings, we reverse the fair value adjustments on the Floor Income Contracts economically hedging Floor Income and include in income the amortization of net premiums received on contracts economically hedging Fixed Rate Floor Income.

The following table summarizes the Floor Income adjustments in our Lending operating segment for the three and nine months ended September 30, 2010 and 2009.

| | Three Months Ended September 30, 2010 | | Nine Months Ended September 30, 2010 | |
|---|--|-------------|---|-------------|
| | 2010 | 2009 | 2010 | 2009 |
| Core Earnings Floor Income adjustments: | | | | |
| Floor Income earned on Managed loans, net of payments on Floor Income Contracts | \$ 19 | \$ 36 | \$ 26 | \$ 263 |
| Amortization of net premiums on Floor Income Contracts and futures in net interest income | (86) | (44) | (231) | (102) |
| Total Core Earnings Floor Income adjustments ⁽¹⁾⁽²⁾ | \$ (67) | \$ (8) | \$ (205) | \$ 161 |

(1) Negative amounts are subtracted from Core Earnings net income to arrive at GAAP net income and positive amounts are added to Core Earnings net income to arrive at GAAP net income.

(2) The following table summarizes the amount of Economic Floor Income earned during the three and nine months ended September 30, 2010 and 2009 that is not included in Core Earnings net income:

| | Three Months Ended September 30, 2010 | | Nine Months Ended September 30, 2010 | |
|--|--|-------------|---|-------------|
| | 2010 | 2009 | 2010 | 2009 |
| Floor Income earned on Managed loans, net of payments on Floor Income Contracts, not included in Core Earnings | \$ 19 | \$ 36 | \$ 26 | \$ 263 |
| Amortization of net premiums on Variable Rate Floor Income Contracts not included in Core Earnings | | | | 40 |
| Amortization of net premiums on Fixed Rate Floor Income Contracts included in Core Earnings | 86 | 44 | 231 | 102 |
| Total Economic Floor Income earned | 105 | 80 | 257 | 405 |
| Less: Amortization of net premiums on Fixed Rate Floor Income Contracts included in Core Earnings | (86) | (44) | (231) | (102) |
| Total Economic Floor Income earned, not included in Core Earnings | \$ 19 | \$ 36 | \$ 26 | \$ 303 |

4) **Goodwill and Acquired Intangibles:** Our Core Earnings exclude goodwill and intangible impairment and the amortization of acquired intangibles. The following table summarizes the goodwill and acquired intangible adjustments for the three and nine months ended September 30, 2010 and 2009 (see RESULTS OF OPERATIONS and Note 4, Goodwill and Acquired Intangible Assets, to the consolidated financial statements for further discussion).

| | Three Months Ended September 30, 2010 | | Nine Months Ended September 30, 2010 | |
|--|--|----------------|---|----------------|
| | 2010 | 2009 | 2010 | 2009 |
| Core Earnings goodwill and acquired intangibles adjustments: | | | | |
| Goodwill and acquired intangible assets impairment from continuing operations | \$ (660) | \$ | \$ (660) | \$ |
| Amortization of acquired intangibles from continuing operations ⁽¹⁾ | (10) | (10) | (29) | (29) |
| Total Core Earnings goodwill and acquired intangibles adjustments | \$ (670) | \$ (10) | \$ (689) | \$ (29) |

⁽¹⁾ Negative amounts are subtracted from Core Earnings net income to arrive at GAAP net income and positive amounts are added to Core Earnings net income to arrive at GAAP net income.

Table of Contents**LENDING BUSINESS SEGMENT**

In our Lending business segment, we originate and acquire federally guaranteed student loans and Private Education Loans that are not federally guaranteed. See RECENT DEVELOPMENTS Legislative and Regulatory Developments for a discussion of the elimination of new FFELP loan originations effective July 1, 2010. In the past, a Private Education Loan was usually made in conjunction with a FFELP Stafford Loan. While FFELP Loans and Private Education Loans have different overall risk profiles due to the federal guarantee of the FFELP Loans, they currently share many of the same characteristics such as the same marketing channel, sales force, and origination and servicing platforms.

The following table summarizes the Core Earnings results of operations for our Lending business segment.

| | Three Months Ended September 30, 2010 | | Increase (Decrease) 2010 vs. 2009 | Nine Months Ended September 30, 2010 | | Increase (Decrease) 2010 vs. 2009 |
|--|--|--------|--|---|----------|--|
| Core Earnings interest income: | | | | | | |
| FFELP Stafford and Other Student Loans | \$ 319 | \$ 340 | (6)% | \$ 918 | \$ 1,012 | (9)% |
| FFELP Consolidation Loans | 410 | 430 | (5) | 1,192 | 1,263 | (6) |
| Private Education Loans | 611 | 561 | 9 | 1,751 | 1,683 | 4 |
| Other loans | 7 | 11 | (36) | 23 | 46 | (50) |
| Cash and investments | 4 | 3 | 33 | 6 | 8 | (25) |
| Total Core Earnings interest income | 1,351 | 1,345 | | 3,890 | 4,012 | (3) |
| Total Core Earnings interest expense | 599 | 660 | (9) | 1,686 | 2,450 | (31) |
| Net Core Earnings interest income | 752 | 685 | 10 | 2,204 | 1,562 | 41 |
| Less: provisions for loan losses | 358 | 448 | (20) | 1,099 | 1,199 | (8) |
| Net Core Earnings interest income after provisions for loan losses | 394 | 237 | 66 | 1,105 | 363 | 204 |
| Other income | 57 | 129 | (56) | 327 | 591 | (45) |
| Direct operating expenses | 165 | 144 | 15 | 477 | 401 | 19 |
| Overhead expenses | 17 | 17 | | 65 | 58 | 12 |
| Operating expenses | 182 | 161 | 13 | 542 | 459 | 18 |
| Restructuring expenses | 10 | 2 | 400 | 47 | 8 | 488 |
| Total expenses | 192 | 163 | 18 | 589 | 467 | 26 |
| Income from continuing operations, before income tax expense | 259 | 203 | 28 | 843 | 487 | 73 |
| Income tax expense | 95 | 75 | 27 | 309 | 180 | 72 |
| Core Earnings net income attributable to SLM Corporation | \$ 164 | \$ 128 | 28% | \$ 534 | \$ 307 | 74% |

| | | | | | | | | | | |
|--|----|----|----|----|-------|----|----|----|-----|-------|
| Economic Floor Income (net of tax) not included in Core Earnings | \$ | 12 | \$ | 23 | (48)% | \$ | 16 | \$ | 191 | (92)% |
|--|----|----|----|----|-------|----|----|----|-----|-------|

Net Interest Income

Changes to net interest income are primarily due to fluctuations in the student loan and other asset spread discussed below, the growth of our student loan portfolio, and changes in the level of cash and investments we hold on our balance sheet for liquidity purposes.

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On a Managed Basis, the Company had \$78.8 billion and \$96.4 billion as of September 30, 2010 and 2009, respectively, of FFELP Loans indexed to three-month commercial paper rate (CP) funded with debt indexed to three-month LIBOR. As a result of the turmoil in the capital markets, the historically tight spread between CP and three-month LIBOR began to widen dramatically in the fourth quarter of 2008 which had a negative effect on the Company's net interest income as a result of the yield on its assets decreasing more than the cost of its debt. The spread has subsequently reverted to more normal levels beginning in the third quarter of 2009 and, while more volatile than in the past, has been relatively stable since that time.

Average Balance Sheets On-Balance Sheet

The following table reflects the rates earned on interest-earning assets and paid on interest-bearing liabilities for the three and nine months ended September 30, 2010 and 2009. This table reflects the net interest margin for the entire Company for our on-balance sheet assets. It is included in the Lending business segment discussion because this segment includes substantially all interest-earning assets and interest-bearing liabilities.

| | Three Months Ended September 30, | | | | Nine Months Ended September 30, | | | |
|--|---|-------------|----------------|-------------|--|-------------|----------------|-------------|
| | 2010 | | 2009 | | 2010 | | 2009 | |
| | Balance | Rate | Balance | Rate | Balance | Rate | Balance | Rate |
| Average Assets | | | | | | | | |
| FFELP Stafford and Other Student Loans | \$ 67,265 | 1.89% | \$ 64,673 | 1.86% | \$ 65,325 | 1.90% | \$ 60,190 | 2.15% |
| FFELP Consolidation Loans | 80,557 | 2.78 | 69,643 | 2.74 | 81,611 | 2.68 | 70,464 | 2.72 |
| Private Education Loans | 36,317 | 6.67 | 23,214 | 6.77 | 36,487 | 6.42 | 22,968 | 6.85 |
| Other loans | 300 | 9.52 | 469 | 9.33 | 337 | 9.29 | 602 | 10.20 |
| Cash and investments | 12,891 | .23 | 13,694 | .20 | 12,940 | .20 | 10,518 | .25 |
| Total interest-earning assets | 197,330 | 3.04% | 171,693 | 2.77% | 196,700 | 2.96% | 164,742 | 2.96% |
| Non-interest-earning assets | 5,944 | | 8,686 | | 6,392 | | 9,015 | |
| Total assets | \$ 203,274 | | \$ 180,379 | | \$ 203,092 | | \$ 173,757 | |
| Average Liabilities and Equity | | | | | | | | |
| Short-term borrowings | \$ 45,526 | .92% | \$ 50,700 | 1.31% | \$ 42,463 | .85% | \$ 46,389 | 2.05% |
| Long-term borrowings | 149,646 | 1.41 | 121,060 | 1.66 | 152,389 | 1.29 | 118,479 | 2.04 |
| Total interest-bearing liabilities | 195,172 | 1.30% | 171,760 | 1.56% | 194,852 | 1.19% | 164,868 | 2.04% |
| Non-interest-bearing liabilities | 3,180 | | 3,679 | | 3,358 | | 3,822 | |
| Equity | 4,922 | | 4,940 | | 4,882 | | 5,067 | |
| Total liabilities and equity | \$ 203,274 | | \$ 180,379 | | \$ 203,092 | | \$ 173,757 | |
| Net interest margin | | 1.75% | | 1.21% | | 1.78% | | .91% |

Rate/Volume Analysis On-Balance Sheet

The following rate/volume analysis illustrates the relative contribution of changes in interest rates and asset volumes.

| | Increase (Decrease) | Increase (Decrease) Attributable to Change in | |
|---|--------------------------------|--|---------------|
| | (Decrease) | Rate | Volume |
| Three Months Ended September 30, 2010 vs. 2009 | | | |
| Interest income | \$ 312 | \$ 5 | \$ 307 |
| Interest expense | (35) | (138) | 103 |
| Net interest income | \$ 347 | \$ 143 | \$ 204 |

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| | Increase (Decrease) | Increase (Decrease) Attributable to Change in | |
|--|--------------------------------|--|---------------|
| | | Rate | Volume |
| Nine Months Ended September 30, 2010 vs. 2009 | | | |
| Interest income | \$ 717 | \$ (269) | \$ 986 |
| Interest expense | (781) | (1,239) | 458 |
| Net interest income | \$ 1,498 | \$ 970 | \$ 528 |

Net Interest Margin On-Balance Sheet

The following table reflects the net interest margin of our on-balance sheet interest-earning assets, before provisions for loan losses. (Certain percentages do not add or subtract down as they are based on average balances.)

| | Three Months Ended September 30, 2010 | | Nine Months Ended September 30, 2010 | |
|--|--|-------------|---|-------------|
| | 2010 | 2009 | 2010 | 2009 |
| Student loan spread ⁽¹⁾⁽²⁾ | 1.97% | 1.58% | 2.01% | 1.29% |
| Other asset spread ⁽¹⁾⁽³⁾ | (1.26) | (2.07) | (1.35) | (2.10) |
| Net interest margin, before the impact of 2008 Asset-Backed Financing Facilities fees ⁽¹⁾ | 1.75 | 1.28 | 1.78 | 1.06 |
| Less: 2008 Asset-Backed Financing Facilities fees | | (.07) | | (.15) |
| Net interest margin | 1.75% | 1.21% | 1.78% | .91% |

(1) Before commitment and liquidity fees associated with the 2008 Asset-Backed Financing Facilities, which are referred to as the 2008 Asset-Backed Financing Facilities fees (see LIQUIDITY AND CAPITAL RESOURCES Additional Funding for General Corporate Purposes Asset-Backed Financing Facilities for a further discussion).

(2) Composition of student loan spread:

| | | | | |
|---|-------|-------|-------|-------|
| Student loan yield, before Floor Income | 3.27% | 3.12% | 3.27% | 3.29% |
| Gross Floor Income | .52 | .43 | .50 | .49 |
| Consolidation Loan Rebate Fees | (.45) | (.45) | (.46) | (.48) |
| Repayment Borrower Benefits | (.07) | (.10) | (.08) | (.09) |
| Premium and discount amortization | (.05) | (.03) | (.08) | (.10) |

| | | | | |
|--|--------|--------|--------|--------|
| Student loan net yield | 3.22 | 2.97 | 3.15 | 3.11 |
| Student loan cost of funds | (1.25) | (1.39) | (1.14) | (1.82) |
| Student loan spread, before 2008 Asset-Backed Financing Facilities fees | 1.97% | 1.58% | 2.01% | 1.29% |

⁽³⁾ Comprised of investments, cash and other loans.

Student Loan Spread On-Balance Sheet

The student loan spread is affected by changes in its various components, as reflected in footnote (2) to the *Net Interest Margin On-Balance Sheet* table above. Gross Floor Income is affected by interest rates and the percentage of the FFELP portfolio earning Floor Income. Floor Income Contracts used to economically hedge Gross Floor Income do not qualify as ASC 815 hedges and, as a result, the net settlements on such contracts are not recorded in net interest margin but rather in the gains (losses) on derivative and hedging activities, net line in the consolidated statements of income. The spread impact from Consolidation Loan Rebate Fees fluctuates as a function of the percentage of FFELP Consolidation Loans on our balance sheet. Repayment Borrower Benefits are generally affected by the terms of the Repayment Borrower Benefits being offered as well as the payment behavior of the underlying loans. Premium and discount amortization is generally affected by the prices

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previously paid for loans and amounts capitalized related to such purchases or originations. Premium and discount amortization is also affected by prepayment behavior of the underlying loans.

The student loan spread, before the 2008 Asset-Backed Financing Facilities fees, for the third quarter of 2010 increased 39 basis points from the year-ago quarter. The student loan spread was positively affected by a 4 basis point tightening of the CP/3-month LIBOR spread, a lower cost of funds related to the 2010 ABCP facility, a lower cost of funds due to the impact of ASC 815 (discussed below) and the consolidation of student loan securitization trusts with \$35.0 billion of assets and \$34.4 billion of liabilities as of January 1, 2010, upon the adoption of topic updates to ASC 810 (see RECENT DEVELOPMENTS Recently Adopted Accounting Standards VIE Consolidation Model for a further discussion). The student loans that were consolidated had a higher student loan spread compared to the on-balance sheet portfolio prior to consolidation as a higher percentage of these consolidated loans were Private Education Loans which have a higher spread compared to FFELP loans. Offsetting these improvements to the student loan spread were higher credit spreads on the Company's unsecured and ABS debt issued in 2009 and 2010 due to the current credit environment.

The cost of funds for on-balance sheet student loans excludes the impact of basis swaps that are intended to economically hedge the re-pricing and basis mismatch between our funding and student loan asset indices, but do not receive hedge accounting treatment under ASC 815. We use basis swaps to manage the basis risk associated with our interest rate sensitive assets and liabilities. These swaps generally do not qualify as accounting hedges, and as a result, are required to be accounted for in the gains (losses) on derivatives and hedging activities, net line on the income statement, as opposed to being accounted for in interest expense. As a result, these basis swaps are not considered in the calculation of the cost of funds in the table above. Therefore, in times of volatile movements of interest rates like those experienced in 2008 and 2009, the student loan spread can be volatile. See the *Core Earnings Net Interest Margin* table below, which reflects these basis swaps in interest expense and demonstrates the economic hedge effectiveness of these basis swaps.

Other Asset Spread On-Balance Sheet

The other asset spread is generated from cash and investments (both restricted and unrestricted) primarily in our liquidity portfolio and other loans. The Company invests its liquidity portfolio primarily in short-term securities with maturities of one week or less to manage counterparty credit risk and maintain available cash balances. The other asset spread for the third quarter of 2010 increased 81 basis points from the year-ago quarter. Changes in the other asset spread primarily relate to differences in the index basis and reset frequency between the asset indices and funding indices. A portion of this risk is hedged with derivatives that do not receive hedge accounting treatment and will impact the other asset spread in a similar fashion as the impact to the on-balance sheet student loan spread as discussed above. In volatile interest rate environments, these spreads may move significantly from period to period and differ from the *Core Earnings* basis other asset spread discussed below.

Net Interest Margin On-Balance Sheet

The net interest margin, before 2008 Asset-Backed Financing Facilities fees, for the third quarter of 2010 increased 47 basis points from the year-ago quarter. These changes primarily relate to the previously discussed changes in the on-balance sheet student loan and other asset spreads. The student loan portfolio as a percentage of the overall interest-earning asset portfolio did not change substantially between the current quarter and the year-ago quarter.

See LIQUIDITY AND CAPITAL RESOURCES Additional Funding Sources for General Corporate Purposes *Asset-Backed Financing Facilities* in the Company's 2009 Form 10-K filed with the SEC on February 26, 2010 for a discussion of the 2008 Asset-Backed Financing Facilities fees and related extensions.

Core Earnings Net Interest Margin

The following table analyzes the earnings from our portfolio of Managed interest-earning assets on a Core Earnings basis (see BUSINESS SEGMENTS Pre-tax Differences between Core Earnings and

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GAAP). The *Core Earnings Net Interest Margin* presentation and certain components used in the calculation differ from the *Net Interest Margin On-Balance Sheet* presentation. The *Core Earnings* presentation, when compared to our on-balance sheet presentation, is different in that it:

Includes the net interest margin related to our off-balance sheet student loan securitization trusts for the periods prior to the adoption of topic updates to ASC 810. This includes any related fees or costs such as the Consolidation Loan Rebate Fees, premium/discount amortization and Repayment Borrower Benefits yield adjustments;

Includes the reclassification of certain derivative net settlement amounts. The net settlements on certain derivatives that do not qualify as hedges are recorded as part of the gain (loss) on derivative and hedging activities, net line on the income statement and are therefore not recognized in the on-balance sheet student loan spread. Under this presentation, these gains and losses are reclassified to the income statement line item of the economically hedged item. For our *Core Earnings* net interest margin, this would primarily include: (a) reclassifying the net settlement amounts related to our written Floor Income Contracts to student loan interest income and (b) reclassifying the net settlement amounts related to certain of our basis swaps to debt interest expense;

Excludes unhedged Floor Income and hedged Variable Rate Floor Income earned on the Managed student loan portfolio; and

Includes, in student loan income, the amortization of upfront payments on Fixed Rate Floor Income Contracts that we believe are economically hedging the Floor Income.

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The following table reflects the Core Earnings net interest margin, before provisions for loan losses. (Certain percentages do not add or subtract down as they are based on average balances.)

| | Three Months Ended | | Nine Months Ended | |
|--|--------------------|--------------------|--------------------|--------------------|
| | September 30, 2010 | September 30, 2009 | September 30, 2010 | September 30, 2009 |
| Core Earnings basis student loan spread ⁽¹⁾ | | | | |
| FFELP loan spread | .99% | .90% | .97% | .56% |
| Private Education Loan spread ⁽²⁾ | 4.74 | 4.45 | 4.64 | 4.54 |
| Total Core Earnings basis student loan spread ⁽³⁾ | 1.73 | 1.56 | 1.70 | 1.32 |
| Core Earnings basis other asset spread ⁽⁴⁾ | (1.36) | (.93) | (1.21) | (.98) |
| Core Earnings net interest margin, before 2008 Asset-Backed Financing Facilities fees ⁽¹⁾ | 1.52 | 1.38 | 1.51 | 1.18 |
| Less: 2008 Asset-Backed Financing Facilities fees | | (.06) | | (.13) |
| Core Earnings net interest margin ⁽⁵⁾ | 1.52% | 1.32% | 1.51% | 1.05% |
| | | | | |
| (1) Before commitment and liquidity fees associated with the 2008 Asset-Backed Financing Facilities, which are referred to as the 2008 Asset-Backed Financing Facilities fees (see LIQUIDITY AND CAPITAL RESOURCES Additional Funding for General Corporate Purposes Asset-Backed Financing Facilities for a further discussion) | | | | |
| (2) Core Earnings basis Private Education Loan Spread, before 2008 Asset-Backed Financing Facilities fees and after provision for loan losses | 1.13% | (.10)% | .96% | .55% |
| (3) Composition of Core Earnings basis student loan spread: | | | | |
| Core Earnings basis student loan yield | 3.46% | 3.29% | 3.43% | 3.45% |
| Consolidation Loan Rebate Fees | (.45) | (.45) | (.46) | (.47) |
| Repayment Borrower Benefits | (.07) | (.10) | (.08) | (.09) |
| Premium and discount amortization | (.05) | .01 | (.08) | (.08) |
| Core Earnings basis student loan net yield | 2.89 | 2.75 | 2.81 | 2.81 |
| Core Earnings basis student loan cost of funds | (1.16) | (1.19) | (1.11) | (1.49) |
| Core Earnings basis student loan spread, before 2008 Asset-Backed Financing Facilities fees | 1.73% | 1.56% | 1.70% | 1.32% |

(4) Comprised of investments, cash and other loans

(5) The average balances of our Managed interest-earning assets for the respective periods are:

| | | | | |
|---------------------------------------|------------|------------|------------|------------|
| FFELP loans | \$ 147,822 | \$ 155,434 | \$ 146,937 | \$ 152,468 |
| Private Education Loans | 36,317 | 36,025 | 36,487 | 35,951 |
| Total student loans | 184,139 | 191,459 | 183,424 | 188,419 |
| Other interest-earning assets | 13,191 | 15,378 | 13,276 | 12,466 |
| Total Managed interest-earning assets | \$ 197,330 | \$ 206,837 | \$ 196,700 | \$ 200,885 |

Core Earnings Basis Student Loan Spread

The Core Earnings basis student loan spread, before the 2008 Asset-Backed Financing Facilities fees, for the third quarter of 2010 increased 17 basis points from the year-ago quarter. The Core Earnings basis student loan spread was positively affected by a 4 basis point tightening of the average CP/3-month LIBOR spread between the quarters, a lower cost of funds related to the 2010 ABCP facility, and an increase in the floor hedge income. Offsetting these improvements to the student loan spread were higher credit spreads on the Company's unsecured and ABS debt issued in 2009 and 2010 due to the current credit environment.

Core Earnings Basis Other Asset Spread

The Core Earnings basis other asset spread is generated from cash and investments (both restricted and unrestricted) primarily in our liquidity portfolio, and other loans. The Company invests its liquidity portfolio

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primarily in short-term securities with maturities of one week or less to manage counterparty credit risk and maintain available cash balances. The Core Earnings basis other asset spread for the third quarter of 2010 decreased 43 basis points from the year-ago quarter. Changes in this spread primarily relate to differences between the index basis and reset frequency of the asset indices and funding indices. In volatile interest rate environments, the asset and debt reset frequencies will lag each other. Changes in this spread are also a result of the increase in our cost of funds as previously discussed.

Core Earnings Net Interest Margin

The Core Earnings net interest margin, before the 2008 Asset-Backed Financing Facilities fees, for the third quarter of 2010 increased 14 basis points from the year-ago quarter. These changes primarily relate to the previously discussed changes in the Core Earnings basis student loan and other asset spreads. The Managed student loan portfolio as a percentage of the overall interest-earning asset portfolio did not change substantially between the current quarter and the year-ago quarter.

See LIQUIDITY AND CAPITAL RESOURCES Additional Funding Sources for General Corporate Purposes *Asset-Backed Financing Facilities* in the Company's 2009 Form 10-K filed with the SEC on February 26, 2010 for a discussion of the 2008 Asset-Backed Financing Facilities fees and related extensions.

Summary of our Managed Student Loan Portfolio

The following tables summarize the components of our Managed student loan portfolio and show the changing composition of our portfolio.

Ending Managed Student Loan Balances, net

| | September 30, 2010 | | | | |
|--|--|---------------------------------|----------------|-------------------------------|------------|
| | FFELP Stafford and Other ⁽¹⁾ | FFELP Consolidation Loans | Total FFELP | Private Education Loans | Total |
| On-balance sheet/Managed portfolio: ⁽²⁾ | | | | | |
| In-school | \$ 16,707 | \$ | \$ 16,707 | \$ 4,183 | \$ 20,890 |
| Grace and repayment | 48,975 | 78,408 | 127,383 | 33,288 | 160,671 |
| Total, gross | 65,682 | 78,408 | 144,090 | 37,471 | 181,561 |
| Unamortized premium/(discount) | 1,119 | 1,573 | 2,692 | (873) | 1,819 |
| Receivable for partially charged-off loans | | | | 979 | 979 |
| Allowance for losses | (120) | (69) | (189) | (2,035) | (2,224) |
| Total on-balance sheet/Managed portfolio | \$ 66,681 | \$ 79,912 | \$ 146,593 | \$ 35,542 | \$ 182,135 |
| % of on-balance sheet/Managed | | | | | |
| FFELP | 45% | 55% | 100% | | |
| % of total | 36 | 44 | 80 | 20% | 100% |

- (1) FFELP category is primarily Stafford Loans, but also includes federally guaranteed PLUS and HEAL Loans.
- (2) Upon the adoption of topic updates to ASC 810, on January 1, 2010, the Company consolidated all of its previously off-balance sheet securitization trusts (see **CRITICAL ACCOUNTING POLICIES AND ESTIMATES** Recently Adopted Accounting Standards Transfers of Financial Assets and the VIE Consolidation Model for further details).

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| | December 31, 2009 | | | | |
|--|---|--|------------------------|--|-------------------|
| | FFELP Stafford and Other⁽¹⁾ | FFELP Consolidation Loans | Total FFELP | Private Education Loans | Total |
| On-balance sheet: | | | | | |
| In-school | \$ 15,250 | \$ | \$ 15,250 | \$ 6,058 | \$ 21,308 |
| Grace and repayment | 36,543 | 67,235 | 103,778 | 18,198 | 121,976 |
| Total on-balance sheet, gross | 51,793 | 67,235 | 119,028 | 24,256 | 143,284 |
| On-balance sheet unamortized premium/(discount) | 986 | 1,201 | 2,187 | (559) | 1,628 |
| On-balance sheet receivable for partially charged-off loans | | | | 499 | 499 |
| On-balance sheet allowance for losses | (104) | (57) | (161) | (1,443) | (1,604) |
| Total on-balance sheet, net | 52,675 | 68,379 | 121,054 | 22,753 | 143,807 |
| Off-balance sheet: | | | | | |
| In-school | 232 | | 232 | 773 | 1,005 |
| Grace and repayment | 5,143 | 14,369 | 19,512 | 12,213 | 31,725 |
| Total off-balance sheet, gross | 5,375 | 14,369 | 19,744 | 12,986 | 32,730 |
| Off-balance sheet unamortized premium/(discount) | 139 | 438 | 577 | (349) | 228 |
| Off-balance sheet receivable for partially charged-off loans | | | | 229 | 229 |
| Off-balance sheet allowance for losses | (15) | (10) | (25) | (524) | (549) |
| Total off-balance sheet, net | 5,499 | 14,797 | 20,296 | 12,342 | 32,638 |
| Total Managed | \$ 58,174 | \$ 83,176 | \$ 141,350 | \$ 35,095 | \$ 176,445 |
| % of on-balance sheet FFELP | 44% | 56% | 100% | | |
| % of Managed FFELP | 41 | 59 | 100 | | |
| % of total | 33 | 47 | 80 | 20% | 100% |

(1) FFELP category is primarily Stafford Loans, but also includes federally guaranteed PLUS and HEAL Loans.

Table of Contents**Student Loan Average Balances (net of unamortized premium/discount)**

The following tables summarize the components of our Managed student loan portfolio and show the changing composition of our portfolio.

| | FFELP Stafford and Other⁽¹⁾ | Three Months Ended September 30, 2010 | | | Total |
|---|---|--|------------------------|--|--------------|
| | | Consolidation Loans | Total FFELP | Private Education Loans | |
| Total on-balance sheet/Managed ⁽²⁾ | \$ 67,265 | \$ 80,557 | \$ 147,822 | \$ 36,317 | \$ 184,319 |
| % of on-balance sheet/Managed FFELP | 46% | 54% | 100% | | |
| % of total | 36 | 44 | 80 | 20% | 100% |

| | FFELP Stafford and Other⁽¹⁾ | Three Months Ended September 30, 2009 | | | Total |
|-----------------------------|---|--|------------------------|--|--------------|
| | | Consolidation Loans | Total FFELP | Private Education Loans | |
| On-balance sheet | \$ 64,673 | \$ 69,643 | \$ 134,316 | \$ 23,214 | \$ 157,530 |
| Off-balance sheet | 6,052 | 15,066 | 21,118 | 12,811 | 33,929 |
| Total Managed | \$ 70,725 | \$ 84,709 | \$ 155,434 | \$ 36,025 | \$ 191,459 |
| % of on-balance sheet FFELP | 48% | 52% | 100% | | |
| % of Managed FFELP | 46 | 54 | 100 | | |
| % of total | 37 | 44 | 81 | 19% | 100% |

| | FFELP Stafford and Other⁽¹⁾ | Nine Months Ended September 30, 2010 | | | Total |
|---|---|---|------------------------|--|--------------|
| | | Consolidation Loans | Total FFELP | Private Education Loans | |
| Total on-balance sheet/Managed ⁽²⁾ | \$ 65,326 | \$ 81,611 | \$ 146,937 | \$ 36,487 | \$ 183,424 |
| % of on-balance sheet/Managed FFELP | 44% | 56% | 100% | | |
| % of total | 36 | 44 | 80 | 20% | 100% |

| | FFELP | Consolidation Loans | Total FFELP | Private Education Loans | Total |
|--|--------------|--------------------------------|------------------------|--|--------------|
| | | | | | |

| | Stafford and Other⁽¹⁾ | Consolidation Loans | Total FFELP | Education Loans | Total |
|-----------------------------|---|--------------------------------|------------------------|----------------------------|-------------------|
| On-balance sheet | \$ 60,190 | \$ 70,464 | \$ 130,654 | \$ 22,968 | \$ 153,622 |
| Off-balance sheet | 6,567 | 15,247 | 21,814 | 12,983 | 34,797 |
| Total Managed | \$ 66,757 | \$ 85,711 | \$ 152,468 | \$ 35,951 | \$ 188,419 |
| % of on-balance sheet FFELP | 46% | 54% | 100% | | |
| % of Managed FFELP | 44 | 56 | 100 | | |
| % of total | 35 | 46 | 81 | 19% | 100% |

- (1) FFELP category is primarily Stafford Loans, but also includes federally guaranteed PLUS and HEAL loans.
- (2) Upon the adoption of topic updates to ASC 810, on January 1, 2010, the Company consolidated all of its previously off-balance sheet securitization trusts (see **CRITICAL ACCOUNTING POLICIES AND ESTIMATES** Recently Adopted Accounting Standards Transfers of Financial Assets and the VIE Consolidation Model for further details).

Table of Contents**Floor Income Managed Basis**

The following table analyzes the ability of the FFELP loans in our Managed portfolio to earn Floor Income after September 30, 2010 and 2009, based on interest rates as of those dates.

| (Dollars in billions) | September 30, 2010 | | | September 30, 2009 | | |
|---|---------------------|------------------------|----------|---------------------|------------------------|----------|
| | Fixed Borrower Rate | Variable Borrower Rate | Total | Fixed Borrower Rate | Variable Borrower Rate | Total |
| Student loans eligible to earn Floor Income: | | | | | | |
| On-balance sheet student loans | \$ 125.1 | \$ 18.3 | \$ 143.4 | \$ 118.1 | \$ 15.2 | \$ 133.3 |
| Off-balance sheet student loans | | | | 14.5 | 5.8 | 20.3 |
| Managed student loans eligible to earn Floor Income | 125.1 | 18.3 | 143.4 | 132.6 | 21.0 | 153.6 |
| Less: | | | | | | |
| Post-March 31, 2006 disbursed loans required to rebate Floor Income | (74.7) | (1.1) | (75.8) | (79.1) | (1.3) | (80.4) |
| Economically hedged Floor Income Contracts | (39.2) | | (39.2) | (39.9) | | (39.9) |
| Net Managed student loans eligible to earn Floor Income | \$ 11.2 | \$ 17.2 | \$ 28.4 | \$ 13.6 | \$ 19.7 | \$ 33.3 |
| Net Managed student loans earning Floor Income | \$ 11.1 | \$ 2.7 | \$ 13.8 | \$ 13.6 | \$ 3.3 | \$ 16.9 |

We have sold Floor Income Contracts to hedge the potential Floor Income from specifically identified pools of FFELP Consolidation Loans that are eligible to earn Floor Income.

The following table presents a projection of the average Managed balance of FFELP Consolidation Loans for which Fixed Rate Floor Income has already been economically hedged through Floor Income Contracts for the period from July 1, 2010 to September 30, 2013. The hedges related to these loans do not qualify under ASC 815 accounting as effective hedges.

| (Dollars in billions) | October 1, 2010 to December 31, 2010 | | | |
|--|---|-------|-------|------|
| | 2011 | 2012 | 2013 | |
| Average balance of FFELP Consolidation Loans whose Floor Income is economically hedged | \$ 39 | \$ 29 | \$ 21 | \$ 6 |

Private Education Loan Losses

On-Balance Sheet versus Managed Basis Presentation

On January 1, 2010, upon the adoption of topic updates to ASC 810, there are no differences between the Company's GAAP and Managed Basis presentation (see **CRITICAL ACCOUNTING POLICIES AND ESTIMATES** - Recently Adopted Accounting Standards - Transfers of Financial Assets and the VIE Consolidation Model).

Prior to the adoption of topic updates to ASC 810, for our Managed Basis presentation in the tables below, when loans were securitized and qualified as sales, we reduced the on-balance sheet allowance for loan losses for amounts previously provided and then increased the allowance for loan losses for these loans off-balance sheet, with the total of both on-balance sheet and off-balance sheet being the Managed Basis allowance for loan losses.

When measured as a percentage of ending loans in repayment, the off-balance sheet allowance for loan losses percentage was lower than the on-balance sheet percentage because of the different mix and aging of loans on-balance sheet and off-balance sheet.

Table of Contents***Private Education Loan Delinquencies and Forbearance***

The tables below present our Private Education Loan delinquency trends as of September 30, 2010 and 2009. Delinquencies have the potential to adversely impact earnings as they are an initial indication of the borrower's potential to possibly default and as a result command a higher loan loss reserve than loans in current status. Delinquent loans also require increased servicing and collection efforts, resulting in higher operating costs.

| | On-Balance Sheet Private Education Loan Delinquencies | | | |
|--|--|------------|-------------------------------|------------|
| | September 30, 2010 | | September 30, 2009 | |
| | Balance | % | Balance | % |
| Loans in-school/grace/deferment ⁽¹⁾ | \$ 10,517 | | \$ 10,899 | |
| Loans in forbearance ⁽²⁾ | 1,170 | | 851 | |
| Loans in repayment and percentage of each status: | | | | |
| Loans current | 22,926 | 88.9% | 10,458 | 85.3% |
| Loans delinquent 31-60 days ⁽³⁾ | 907 | 3.5 | 551 | 4.5 |
| Loans delinquent 61-90 days ⁽³⁾ | 489 | 1.9 | 353 | 2.9 |
| Loans delinquent greater than 90 days ⁽³⁾ | 1,462 | 5.7 | 892 | 7.3 |
| Total Private Education Loans in repayment | 25,784 | 100.0% | 12,254 | 100.0% |
| Total Private Education Loans, gross | 37,471 | | 24,004 | |
| Private Education Loan unamortized discount | (873) | | (543) | |
| Total Private Education Loans | 36,598 | | 23,461 | |
| Private Education Loan receivable for partially charged-off loans | 979 | | 435 | |
| Private Education Loan allowance for losses | (2,035) | | (1,401) | |
| Private Education Loans, net | \$ 35,542 | | \$ 22,495 | |
| Percentage of Private Education Loans in repayment | | 68.8% | | 51.1% |
| Delinquencies as a percentage of Private Education Loans in repayment | | 11.1% | | 14.7% |
| Loans in forbearance as a percentage of loans in repayment and forbearance | | 4.3% | | 6.5% |

(1) Loans for borrowers who may still be attending school or engaging in other permitted educational activities and are not yet required to make payments on the loans, e.g., residency periods for medical students or a grace period for bar exam preparation.

(2) Loans for borrowers who have requested extension of grace period generally during employment transition or who have temporarily ceased making full payments due to hardship or other factors, consistent with established

loan program servicing policies and procedures.

- (3) The period of delinquency is based on the number of days scheduled payments are contractually past due.

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| | Off-Balance Sheet Private Education Loan Delinquencies September 30, 2009⁽⁴⁾ | |
|--|--|------------|
| | Balance | % |
| Loans in-school/grace/deferment ⁽¹⁾ | \$ 3,148 | |
| Loans in forbearance ⁽²⁾ | 474 | |
| Loans in repayment and percentage of each status: | | |
| Loans current | 8,516 | 90.0% |
| Loans delinquent 31-60 days ⁽³⁾ | 312 | 3.3 |
| Loans delinquent 61-90 days ⁽³⁾ | 161 | 1.7 |
| Loans delinquent greater than 90 days ⁽³⁾ | 469 | 5.0 |
| Total Private Education Loans in repayment | 9,458 | 100.0% |
| Total Private Education Loans, gross | 13,080 | |
| Private Education Loan unamortized discount | (347) | |
| Total Private Education Loans | 12,733 | |
| Private Education Loan receivable for partially charged-off loans | 200 | |
| Private Education Loan allowance for losses | (522) | |
| Private Education Loans, net | \$ 12,411 | |
| Percentage of Private Education Loans in repayment | | 72.3% |
| Delinquencies as a percentage of Private Education Loans in repayment | | 10.0% |
| Loans in forbearance as a percentage of loans in repayment and forbearance | | 4.8% |

(1) Loans for borrowers who may still be attending school or engaging in other permitted educational activities and are not yet required to make payments on the loans, e.g., residency periods for medical students or a grace period for bar exam preparation.

(2) Loans for borrowers who have requested extension of grace period generally during employment transition or who have temporarily ceased making full payments due to hardship or other factors, consistent with established loan program servicing policies and procedures.

(3) The period of delinquency is based on the number of days scheduled payments are contractually past due.

(4) On January 1, 2010, upon the adoption of topic updates to ASC 810, all off-balance sheet loans moved on-balance sheet.

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| | Managed Basis Private Education Loan Delinquencies | | | |
|--|---|------------|-------------------------------|------------|
| | September 30, 2010 | | September 30, 2009 | |
| | Balance | % | Balance | % |
| Loans in-school/grace/deferment ⁽¹⁾ | \$ 10,517 | | \$ 14,047 | |
| Loans in forbearance ⁽²⁾ | 1,170 | | 1,325 | |
| Loans in repayment and percentage of each status: | | | | |
| Loans current | 22,926 | 88.9% | 18,974 | 87.4% |
| Loans delinquent 31-60 days ⁽³⁾ | 907 | 3.5 | 863 | 4.0 |
| Loans delinquent 61-90 days ⁽³⁾ | 489 | 1.9 | 514 | 2.4 |
| Loans delinquent greater than 90 days ⁽³⁾ | 1,462 | 5.7 | 1,361 | 6.2 |
| Total Private Education Loans in repayment | 25,784 | 100.0% | 21,712 | 100.0% |
| Total Private Education Loans, gross | 37,471 | | 37,084 | |
| Private Education Loan unamortized discount | (873) | | (890) | |
| Total Private Education Loans | 36,598 | | 36,194 | |
| Private Education Loan receivable for partially charged-off loans | 979 | | 635 | |
| Private Education Loan allowance for losses | (2,035) | | (1,923) | |
| Private Education Loans, net | \$ 35,542 | | \$ 34,906 | |
| Percentage of Private Education Loans in repayment | | 68.8% | | 58.6% |
| Delinquencies as a percentage of Private Education Loans in repayment | | 11.1% | | 12.6% |
| Loans in forbearance as a percentage of loans in repayment and forbearance | | 4.3% | | 5.8% |

(1) Loans for borrowers who may still be attending school or engaging in other permitted educational activities and are not yet required to make payments on the loans, e.g., residency periods for medical students or a grace period for bar exam preparation.

(2) Loans for borrowers who have requested extension of grace period generally during employment transition or who have temporarily ceased making full payments due to hardship or other factors, consistent with established loan program servicing policies and procedures.

(3) The period of delinquency is based on the number of days scheduled payments are contractually past due.

Table of Contents***Allowance for Private Education Loan Losses***

The following table summarizes changes in the allowance for Private Education Loan losses for the three and nine months ended September 30, 2010 and 2009.

| | Activity in Allowance for Private Education Loan Losses | | | | | |
|--|--|----------------------|---------------------------|----------------------|---------------------------|----------------------|
| | On-Balance Sheet | | Off-Balance Sheet | | Managed Basis | |
| | Three Months Ended | | Three Months Ended | | Three Months Ended | |
| | September 30, | September 30, | September 30, | September 30, | September 30, | September 30, |
| | 2010 | 2009 | 2010⁽¹⁾ | 2009 | 2010 | 2009 |
| Allowance at beginning of period | \$ 2,042 | \$ 1,396 | \$ | \$ 544 | \$ 2,042 | \$ 1,940 |
| Provision for Private Education Loan losses | 330 | 287 | | 126 | 330 | 413 |
| Charge-offs | (348) | (293) | | (150) | (348) | (443) |
| Reclassification of interest reserve | 11 | 11 | | 2 | 11 | 13 |
| Allowance at end of period | \$ 2,035 | \$ 1,401 | \$ | \$ 522 | \$ 2,035 | \$ 1,923 |
| Charge-offs as a percentage of average loans in repayment (annualized) | 5.4% | 9.6% | % | 6.2% | 5.4% | 8.1% |
| Charge-offs as a percentage of average loans in repayment and forbearance (annualized) | 5.1% | 8.9% | % | 5.9% | 5.1% | 7.6% |
| Allowance as a percentage of the ending total loan balance | 5.3% | 5.7% | % | 3.9% | 5.3% | 5.1% |
| Allowance as a percentage of ending loans in repayment | 7.9% | 11.4% | % | 5.5% | 7.9% | 8.9% |
| Average coverage of charge-offs (annualized) | 1.5 | 1.2 | | .9 | 1.5 | 1.1 |
| Ending total loans ⁽²⁾ | \$ 38,450 | \$ 24,439 | \$ | \$ 13,280 | \$ 38,450 | \$ 37,719 |
| Average loans in repayment | \$ 25,616 | \$ 12,083 | \$ | \$ 9,585 | \$ 25,616 | \$ 21,668 |
| Ending loans in repayment | \$ 25,784 | \$ 12,254 | \$ | \$ 9,458 | \$ 25,784 | \$ 21,712 |

⁽¹⁾ Upon the adoption of topic updates to ASC 810, on January 1, 2010, the Company consolidated all of its previously off-balance sheet securitization trusts (see **CRITICAL ACCOUNTING POLICIES AND ESTIMATES** Recently Adopted Accounting Standards Transfers of Financial Assets and the VIE Consolidation Model for further details).

(2) Ending total loans represents gross Private Education Loans, plus the receivable for partially charged-off loans.

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| | Activity in Allowance for Private Education Loan Losses | | | | | |
|--|---|--|---|--|--|--|
| | On-Balance Sheet | | Off-Balance Sheet | | Managed Basis | |
| | Nine Months Ended September 30, 2010 | Nine Months Ended September 30, 2009 | Nine Months Ended September 30, 2010 ⁽¹⁾ | Nine Months Ended September 30, 2009 | Nine Months Ended September 30, 2010 | Nine Months Ended September 30, 2009 |
| Allowance at beginning of period | \$ 1,443 | \$ 1,308 | \$ 524 | \$ 505 | \$ 1,967 | \$ 1,813 |
| Provision for Private Education Loan losses | 1,004 | 733 | | 339 | 1,004 | 1,072 |
| Charge-offs | (968) | (671) | | (329) | (968) | (1,000) |
| Reclassification of interest reserve | 32 | 31 | | 7 | 32 | 38 |
| Consolidation of off-balance sheet trusts ⁽¹⁾ | 524 | | (524) | | | |
| Allowance at end of period | \$ 2,035 | \$ 1,401 | \$ | \$ 522 | \$ 2,035 | \$ 1,923 |
| Charge-offs as a percentage of average loans in repayment (annualized) | 5.1% | 7.7% | % | 4.6% | 5.1% | 6.3% |
| Charge-offs as a percentage of average loans in repayment and forbearance (annualized) | 4.9% | 7.1% | % | 4.3% | 4.9% | 5.9% |
| Allowance as a percentage of the ending total loan balance | 5.3% | 5.7% | % | 3.9% | 5.3% | 5.1% |
| Allowance as a percentage of ending loans in repayment | 7.9% | 11.4% | % | 5.5% | 7.9% | 8.9% |
| Average coverage of charge-offs (annualized) | 1.6 | 1.6 | | 1.2 | 1.6 | 1.4 |
| Ending total loans ⁽²⁾ | \$ 38,450 | \$ 24,439 | \$ | \$ 13,280 | \$ 38,450 | \$ 37,719 |
| Average loans in repayment | \$ 25,151 | \$ 11,634 | \$ | \$ 9,543 | \$ 25,151 | \$ 21,177 |
| Ending loans in repayment | \$ 25,784 | \$ 12,254 | \$ | \$ 9,458 | \$ 25,784 | \$ 21,712 |

(1) Upon the adoption of topic updates to ASC 810, on January 1, 2010, the Company consolidated all of its previously off-balance sheet securitization trusts (see CRITICAL ACCOUNTING POLICIES AND ESTIMATES Recently Adopted Accounting Standards Transfers of Financial Assets and the VIE Consolidation Model for further details).

(2) Ending total loans represents gross Private Education Loans, plus the receivable for partially charged-off loans.

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The following table provides the detail for our traditional and non-traditional Managed Private Education Loans at September 30, 2010 and 2009.

| | September 30, 2010 | | | September 30, 2009 | | |
|--|--------------------|-----------------|-----------|--------------------|-----------------|-----------|
| | Traditional | Non-Traditional | Total | Traditional | Non-Traditional | Total |
| Ending total loans ⁽¹⁾ | \$ 33,990 | \$ 4,460 | \$ 38,450 | \$ 32,891 | \$ 4,828 | \$ 37,719 |
| Ending loans in repayment | 23,063 | 2,721 | 25,784 | 18,922 | 2,790 | 21,712 |
| Private Education Loan allowance for losses | 1,180 | 855 | 2,035 | 1,005 | 918 | 1,923 |
| Charge-offs as a percentage of average loans in repayment ⁽²⁾ | 3.9% | 17.6% | 5.4% | 5.1% | 28.5% | 8.1% |
| Allowance as a percentage of total ending loan balance | 3.5% | 19.2% | 5.3% | 3.1% | 19.0% | 5.1% |
| Allowance as a percentage of ending loans in repayment | 5.1% | 31.4% | 7.9% | 5.3% | 32.9% | 8.9% |
| Average coverage of charge-offs ⁽²⁾ | 1.3 | 1.8 | 1.5 | 1.1 | 1.1 | 1.1 |
| Delinquencies as a percentage of Private Education Loans in repayment | 9.1% | 28.1% | 11.1% | 9.7% | 32.2% | 12.6% |
| Delinquencies greater than 90 days as a percentage of Private Education Loans in repayment | 4.4% | 16.0% | 5.7% | 4.6% | 17.8% | 6.3% |
| Loans in forbearance as a percentage of loans in repayment and forbearance | 4.1% | 6.1% | 4.3% | 5.4% | 8.1% | 5.8% |
| Percentage of Private Education Loans with a cosigner | 63% | 28% | 59% | 61% | 27% | 57% |
| Average FICO at origination | 725 | 623 | 715 | 725 | 623 | 713 |

(1) Ending total loans represents gross Private Education Loans, plus the receivable for partially charged-off loans.

(2) Annualized for the three months ended September 30, 2010 and 2009.

Managed provision expense was \$330 million in the third quarter of 2010 and \$413 million in the third quarter of 2009. As a result of continued weakness in the U.S. economy, provision expense has remained elevated since the fourth quarter of 2008. The Private Education Loan portfolio experienced a significant increase in delinquencies through the first quarter of 2009 (as of March 31, 2009, delinquencies as a percentage of loans in repayment were 13.4 percent); however, delinquencies as a percentage of loans in repayment have now declined to 11.1 percent at September 30, 2010. Current quarter charge-offs of \$348 million increased slightly from the prior quarter charge-offs of \$336 million. This was an expected seasonal increase from the second quarter related to the timing of graduates entry into repayment. Current quarter charge-offs were down significantly from the year ago quarter's charge-offs of \$443 million. The Managed Private Education Loan allowance coverage of annualized current-quarter charge-offs

ratio was 1.5 at September 30, 2010, compared with 1.1 as of September 30, 2009. The allowance for loan losses as a percentage of ending Private Education Loans in repayment decreased from 8.9 percent at September 30, 2009 to 7.9 percent at September 30, 2010. Managed Private Education Loan delinquencies as a percentage of loans in repayment decreased from 12.6 percent to 11.1 percent from September 30, 2009 to September 30, 2010. Managed Private Education Loans in forbearance as a percentage of loans in repayment and forbearance decreased from 5.8 percent as of September 30, 2009 to 4.3 percent at September 30, 2010. The Company analyzed changes in the key ratios disclosed in the tables above when determining the appropriate Private Education Loan allowance for loan losses.

Forbearance involves granting the borrower a temporary cessation of payments (or temporary acceptance of smaller than scheduled payments) for a specified period of time. Using forbearance in this manner effectively extends the original term of the loan. Forbearance does not grant any reduction in the total repayment obligation (principal or interest). While a loan is in forbearance status, interest continues to accrue and is capitalized to principal when the loan re-enters repayment status. Our forbearance policies include

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limits on the number of forbearance months granted consecutively and the total number of forbearance months granted over the life of the loan. In some instances, we require good-faith payments before granting forbearance. Exceptions to forbearance policies are permitted when such exceptions are judged to increase the likelihood of ultimate collection of the loan. Forbearance as a collection tool is used most effectively when applied based on a borrower's unique situation, including historical information and judgments. We combine borrower information with a risk-based segmentation model to assist in our decision making as to who will be granted forbearance based on our expectation as to a borrower's ability and willingness to repay their obligation. This strategy is aimed at mitigating the overall risk of the portfolio as well as encouraging cash resolution of delinquent loans.

Forbearance may be granted to borrowers who are exiting their grace period to provide additional time to obtain employment and income to support their obligations, or to current borrowers who are faced with a hardship and request forbearance time to provide temporary payment relief. In these circumstances, a borrower's loan is placed into a forbearance status in limited monthly increments and is reflected in the forbearance status at month-end during this time. At the end of their granted forbearance period, the borrower will enter repayment status as current and is expected to begin making their scheduled monthly payments on a go-forward basis.

Forbearance may also be granted to borrowers who are delinquent in their payments. In these circumstances, the forbearance cures the delinquency and the borrower is returned to a current repayment status. In more limited instances, delinquent borrowers will also be granted additional forbearance time. As we have obtained further experience about the effectiveness of forbearance, we have reduced the amount of time a loan will spend in forbearance, thereby increasing our ongoing contact with the borrower to encourage consistent repayment behavior once the loan is returned to a current repayment status. As a result, the balance of loans in a forbearance status as of month-end has decreased since 2008. In addition, the monthly average amount of loans granted forbearance as a percentage of loans in repayment and forbearance declined to 5.1 percent in the third quarter of 2010 compared with the year-ago quarter of 5.5 percent. As of September 30, 2010, 3.1 percent of loans in current status were delinquent as of the end of the prior month, but were granted a forbearance that made them current as of September 30, 2010.

The table below reflects the historical effectiveness of using forbearance. Our experience has shown that three years after being granted forbearance for the first time, 68.4 percent of the loans are current, paid in full, or receiving an in-school grace or deferment, and 16.8 percent have defaulted. The default experience associated with loans which utilize forbearance is considered in our allowance for loan losses.

Tracking by First Time in Forbearance Compared to All Loans Entering Repayment

| | Status distribution | Status distribution | Status distribution |
|---------------------------------|---|---|--|
| | 36 months after being granted forbearance for the first time | 36 months after entering repayment (all loans) | 36 months after entering repayment for loans never entering forbearance |
| In-school/grace/deferment | 8.9% | 8.2% | 3.5 |
| Current | 50.4 | 57.4 | 64.1 |
| Delinquent 31-60 days | 3.1 | 2.0 | 0.4 |
| Delinquent 61-90 days | 1.9 | 1.1 | 0.2 |
| Delinquent greater than 90 days | 4.8 | 2.7 | 0.3 |

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| | | | |
|-------------|------|------|------|
| Forbearance | 5.0 | 3.7 | |
| Defaulted | 16.8 | 8.7 | 5.0 |
| Paid | 9.1 | 16.2 | 26.5 |
| Total | 100% | 100% | 100% |

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The tables below show the composition and status of the Managed Private Education Loan portfolio aged by number of months in active repayment status (months for which a scheduled monthly payment was due). As indicated in the tables, the percentage of loans in forbearance status decreases the longer the loans have been in active repayment status. At September 30, 2010, loans in forbearance status as a percentage of loans in repayment and forbearance were 5.7 percent for loans that have been in active repayment status for less than 25 months. The percentage drops to 2.0 percent for loans that have been in active repayment status for more than 48 months. Approximately 78 percent of our Managed Private Education Loans in forbearance status have been in active repayment status less than 25 months.

| September 30, 2010 | Monthly Scheduled Payments Due | | | Not Yet in Repayment | Total |
|---|---------------------------------------|-----------------|-------------------------|---------------------------------|------------------|
| | 0 to 24 | 25 to 48 | More than 48 | | |
| Loans in-school/grace/deferment | \$ | \$ | \$ | \$ 10,517 | \$ 10,517 |
| Loans in forbearance | 909 | 181 | 80 | | 1,170 |
| Loans in repayment current | 12,908 | 6,270 | 3,748 | | 22,926 |
| Loans in repayment delinquent 31-60 days | 662 | 165 | 80 | | 907 |
| Loans in repayment delinquent 61-90 days | 376 | 77 | 36 | | 489 |
| Loans in repayment delinquent greater than 90 days | 1,131 | 233 | 98 | | 1,462 |
| Total | \$ 15,986 | \$ 6,926 | \$ 4,042 | \$ 10,517 | 37,471 |
| Unamortized discount | | | | | (873) |
| Receivable for partially charged-off loans | | | | | 979 |
| Allowance for loan losses | | | | | (2,035) |
| Total Managed Private Education Loans, net | | | | | \$ 35,542 |
| Loans in forbearance as a percentage of loans in repayment and forbearance | 5.7% | 2.6% | 2.0% | % | 4.3% |

| September 30, 2009 | Monthly Scheduled Payments Due | | | Not Yet in Repayment | Total |
|---|---------------------------------------|-----------------|-------------------------|---------------------------------|--------------|
| | 0 to 24 | 25 to 48 | More than 48 | | |
| Loans in-school/grace/deferment | \$ | \$ | \$ | \$ 14,047 | \$ 14,047 |
| Loans in forbearance | 1,135 | 133 | 57 | | 1,325 |
| Loans in repayment current | 11,594 | 4,685 | 2,695 | | 18,974 |
| Loans in repayment delinquent 31-60 days | 696 | 114 | 53 | | 863 |
| Loans in repayment delinquent 61-90 days | 422 | 63 | 29 | | 514 |
| | 1,124 | 162 | 75 | | 1,361 |

| | | | | | | |
|--|-----------|----------|----------|-----------|--|-----------|
| Loans in repayment delinquent greater than 90 days | | | | | | |
| Total | \$ 14,971 | \$ 5,157 | \$ 2,909 | \$ 14,047 | | 37,084 |
| Unamortized discount | | | | | | (890) |
| Receivable for partially charged-off loans | | | | | | 635 |
| Allowance for loan losses | | | | | | (1,923) |
| Total Managed Private Education Loans, net | | | | | | \$ 34,906 |
| Loans in forbearance as a percentage of loans in repayment and forbearance | 7.6% | 2.6% | 2.0% | % | | 5.8% |

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The table below stratifies the portfolio of Managed Private Education Loans in forbearance status as of the dates indicated by the cumulative number of months the borrower has used forbearance. As detailed in the table below, only 3 percent of loans currently in forbearance have cumulative forbearance of more than 24 months.

| Cumulative number of months borrower has used forbearance | September 30, 2010 | | September 30, 2009 | |
|--|--------------------------------|-----------------------|--------------------------------|-----------------------|
| | Forbearance Balance | % of Total | Forbearance Balance | % of Total |
| Up to 12 months | \$ 823 | 70% | \$ 928 | 70% |
| 13 to 24 months | 312 | 27 | 344 | 26 |
| More than 24 months | 35 | 3 | 53 | 4 |
| Total | \$ 1,170 | 100% | \$ 1,325 | 100% |

The Company offers payment modification programs to assist borrowers in repaying their Private Education Loans through reduced payments, in situations where the potential for principal recovery, through a modification of the monthly payment amount, is better than other alternatives currently available. The rate reduction program is designed to assist financially stressed borrowers to repay their loan by making reduced payments while continuing to reduce their outstanding principal balance. Along with the ability and willingness to pay, the borrower must make three consecutive monthly payments at the reduced rate to qualify for the program. Once the borrower has made the initial three payments, the loan status is returned to current and the interest rate is reduced for the successive twelve month period. As of September 30, 2010 and December 31, 2009, approximately \$303 million and \$181 million face amount, respectively, had qualified for the rate reduction program and are currently receiving a reduction in their interest rate.

FFELP Loan Losses***FFELP Delinquencies and Forbearance***

On January 1, 2010, upon the adoption of topic updates to ASC 810, there are no differences between the Company's GAAP and Managed Basis presentation (see CRITICAL ACCOUNTING POLICIES AND ESTIMATES Recently Adopted Accounting Standards Transfers of Financial Assets and the VIE Consolidation Model).

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The tables below present our FFELP loan delinquency trends as of September 30, 2010 and 2009. Delinquencies have the potential to adversely impact earnings as they are an initial indication of the borrower's potential to possibly default and as a result command a higher loan loss reserve than loans in current status. Delinquent loans also require increased servicing and collection efforts, resulting in higher operating costs.

| | On-Balance Sheet FFELP Loan Delinquencies | | | |
|--|--|------------|---------------------------|------------|
| | September 30, 2010 | | September 30, 2009 | |
| | Balance | % | Balance | % |
| Loans in-school/grace/deferment ⁽¹⁾ | \$ 42,852 | | \$ 50,795 | |
| Loans in forbearance ⁽²⁾ | 19,450 | | 13,459 | |
| Loans in repayment and percentage of each status: | | | | |
| Loans current | 67,867 | 83.0% | 57,934 | 83.0% |
| Loans delinquent 31-60 days ⁽³⁾ | 5,054 | 6.2 | 4,225 | 6.0 |
| Loans delinquent 61-90 days ⁽³⁾ | 2,241 | 2.7 | 2,041 | 2.9 |
| Loans delinquent greater than 90 days ⁽³⁾ | 6,626 | 8.1 | 5,633 | 8.1 |
| Total FFELP loans in repayment | 81,788 | 100.0% | 69,833 | 100.0% |
| Total FFELP loans, gross | 144,090 | | 134,087 | |
| FFELP loan unamortized premium | 2,692 | | 2,419 | |
| Total FFELP loans | 146,782 | | 136,506 | |
| FFELP loan allowance for losses | (189) | | (156) | |
| FFELP loans, net | \$ 146,593 | | \$ 136,350 | |
| Percentage of FFELP loans in repayment | | 56.8% | | 52.1% |
| Delinquencies as a percentage of FFELP loans in repayment | | 17.0% | | 17.0% |
| FFELP loans in forbearance as a percentage of loans in repayment and forbearance | | 19.2% | | 16.2% |

(1) Loans for borrowers who may still be attending school or engaging in other permitted educational activities and are not yet required to make payments on the loans, e.g., residency periods for medical students or a grace period for bar exam preparation, as well as loans for borrowers who have requested extension of grace period during employment transition or who have temporarily ceased making full payments due to hardship or other factors.

(2) Loans for borrowers who have used their allowable deferment time or do not qualify for deferment, that need additional time to obtain employment or who have temporarily ceased making full payments due to hardship or other factors.

(3) The period of delinquency is based on the number of days scheduled payments are contractually past due.

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| | Off-Balance Sheet FFELP Loan Delinquencies⁽⁴⁾ September 30, 2009 | |
|--|--|------------|
| | Balance | % |
| Loans in-school/grace/deferment ⁽¹⁾ | \$ 3,705 | |
| Loans in forbearance ⁽²⁾ | 2,715 | |
| Loans in repayment and percentage of each status: | | |
| Loans current | 11,584 | 83.1% |
| Loans delinquent 31-60 days ⁽³⁾ | 816 | 5.9 |
| Loans delinquent 61-90 days ⁽³⁾ | 393 | 2.8 |
| Loans delinquent greater than 90 days ⁽³⁾ | 1,148 | 8.2 |
| Total FFELP loans in repayment | 13,941 | 100.0% |
| Total FFELP loans, gross | 20,361 | |
| FFELP loan unamortized premium | 588 | |
| Total FFELP loans | 20,949 | |
| FFELP loan allowance for losses | (25) | |
| FFELP loans, net | \$ 20,924 | |
| Percentage of FFELP loans in repayment | | 68.5% |
| Delinquencies as a percentage of FFELP loans in repayment | | 16.9% |
| FFELP loans in forbearance as a percentage of loans in repayment and forbearance | | 16.3% |

(1) Loans for borrowers who may still be attending school or engaging in other permitted educational activities and are not yet required to make payments on the loans, e.g., residency periods for medical students or a grace period for bar exam preparation, as well as loans for borrowers who have requested extension of grace period during employment transition or who have temporarily ceased making full payments due to hardship or other factors.

(2) Loans for borrowers who have used their allowable deferment time or do not qualify for deferment, that need additional time to obtain employment or who have temporarily ceased making full payments due to hardship or other factors.

(3) The period of delinquency is based on the number of days scheduled payments are contractually past due.

(4) On January 1, 2010, upon the adoption of topic updates to ASC 810, all off-balance sheet loans moved on-balance sheet.

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| | Managed Basis FFELP Loan Delinquencies | | | |
|--|---|---------------|---------------------------|---------------|
| | September 30, 2010 | | September 30, 2009 | |
| | Balance | % | Balance | % |
| Loans in-school/grace/deferment ⁽¹⁾ | \$ 42,852 | | \$ 54,500 | |
| Loans in forbearance ⁽²⁾ | 19,450 | | 16,174 | |
| Loans in repayment and percentage of each status: | | | | |
| Loans current | 67,867 | 83.0% | 69,518 | 83.0% |
| Loans delinquent 31-60 days ⁽³⁾ | 5,054 | 6.2 | 5,041 | 6.0 |
| Loans delinquent 61-90 days ⁽³⁾ | 2,241 | 2.7 | 2,434 | 2.9 |
| Loans delinquent greater than 90 days ⁽³⁾ | 6,626 | 8.1 | 6,781 | 8.1 |
| Total FFELP loans in repayment | 81,788 | 100.0% | 83,774 | 100.0% |
| Total FFELP loans, gross | 144,090 | | 154,448 | |
| FFELP loan unamortized premium | 2,692 | | 3,007 | |
| Total FFELP loans | 146,782 | | 157,455 | |
| FFELP loan allowance for losses | (189) | | (181) | |
| FFELP loans, net | \$ 146,593 | | \$ 157,274 | |
| Percentage of FFELP loans in repayment | | 56.8% | | 54.2% |
| Delinquencies as a percentage of FFELP loans in repayment | | 17.0% | | 17.0% |
| FFELP loans in forbearance as a percentage of loans in repayment and forbearance | | 19.2% | | 16.2% |

(1) Loans for borrowers who may still be attending school or engaging in other permitted educational activities and are not yet required to make payments on the loans, e.g., residency periods for medical students or a grace period for bar exam preparation, as well as loans for borrowers who have requested extension of grace period during employment transition or who have temporarily ceased making full payments due to hardship or other factors.

(2) Loans for borrowers who have used their allowable deferment time or do not qualify for deferment, that need additional time to obtain employment or who have temporarily ceased making full payments due to hardship or other factors.

(3) The period of delinquency is based on the number of days scheduled payments are contractually past due.

Table of Contents**Allowance for FFELP Loan Losses**

The provision for FFELP loan losses represents the periodic expense of maintaining an allowance sufficient to absorb incurred Risk Sharing losses in the portfolio of FFELP loans.

The following table summarizes changes in the allowance for FFELP loan losses for the three and nine months ended September 30, 2010 and 2009.

| | Activity in Allowance for FFELP Loan Losses | | | | | |
|--|---|--------------------|-----------------------------------|--------------------|--------------------|--------------------|
| | On-Balance Sheet | | Off-Balance Sheet | | Managed Basis | |
| | Three Months Ended | | Three Months Ended | | Three Months Ended | |
| | September 30, 2010 | September 30, 2009 | September 30, 2010 ⁽¹⁾ | September 30, 2009 | September 30, 2010 | September 30, 2009 |
| Allowance at beginning of period | \$ 189 | \$ 153 | \$ | \$ 27 | \$ 189 | \$ 180 |
| Provision for FFELP loan losses | 24 | 21 | | 1 | 24 | 22 |
| Charge-offs | (21) | (17) | | (3) | (21) | (20) |
| Student loan sales and securitization activity | (3) | (1) | | | (3) | (1) |
| Allowance at end of period | \$ 189 | \$ 156 | \$ | \$ 25 | \$ 189 | \$ 181 |
| Charge-offs as a percentage of average loans in repayment (annualized) | .1% | .1% | % | .1% | .1% | .1% |
| Charge-offs as a percentage of average loans in repayment and forbearance (annualized) | .1% | .1% | % | .1% | .1% | .1% |
| Allowance as a percentage of the ending total loans, gross | .1% | .1% | % | .1% | .1% | .1% |
| Allowance as a percentage of ending loans in repayment | .2% | .2% | % | .2% | .2% | .2% |
| Average coverage of charge-offs (annualized) | 2.2 | 2.3 | | 2.0 | 2.2 | 2.3 |
| Ending total loans, gross | \$ 144,090 | \$ 134,087 | \$ | \$ 20,361 | \$ 144,090 | \$ 154,448 |
| Average loans in repayment | \$ 82,203 | \$ 69,680 | \$ | \$ 14,032 | \$ 82,203 | \$ 83,712 |
| Ending loans in repayment | \$ 81,788 | \$ 69,833 | \$ | \$ 13,941 | \$ 81,788 | \$ 83,774 |

- (1) Upon the adoption of topic updates to ASC 810, on January 1, 2010, the Company consolidated all of its previously off-balance sheet securitization trusts (see **CRITICAL ACCOUNTING POLICIES AND ESTIMATES** Recently Adopted Accounting Standards Transfers of Financial Assets and the VIE Consolidation Model for further details).

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| | Activity in Allowance for FFELP Loan Losses | | | | | |
|--|---|--------------------|--------------------|--------------------|--------------------|--------------------|
| | On-Balance Sheet | | Off-Balance Sheet | | Managed Basis | |
| | Nine Months Ended | | Nine Months Ended | | Nine Months Ended | |
| | September 30, 2010 | September 30, 2009 | September 30, 2010 | September 30, 2009 | September 30, 2010 | September 30, 2009 |
| Allowance at beginning of period | \$ 161 | \$ 138 | \$ 25 | \$ 27 | \$ 186 | \$ 165 |
| Provision for FFELP loan losses | 76 | 81 | | 10 | 76 | 91 |
| Charge-offs | (67) | (61) | | (11) | (67) | (72) |
| Student loan sales and securitization activity | (6) | (2) | | (1) | (6) | (3) |
| Consolidation of off-balance sheet trusts ⁽¹⁾ | 25 | | (25) | | | |
| Allowance at end of period | \$ 189 | \$ 156 | \$ | \$ 25 | \$ 189 | \$ 181 |
| Charge-offs as a percentage of average loans in repayment (annualized) | .1% | .1% | % | .1% | .1% | .1% |
| Charge-offs as a percentage of average loans in repayment and forbearance (annualized) | .1% | .1% | % | .1% | .1% | .1% |
| Allowance as a percentage of the ending total loans, gross | .1% | .1% | % | .1% | .1% | .1% |
| Allowance as a percentage of ending loans in repayment | .2% | .2% | | .2% | .2% | .2% |
| Average coverage of charge-offs (annualized) | 2.1 | 1.9 | \$ | 1.6 | 2.1 | 1.9 |
| Ending total loans, gross | \$ 144,090 | \$ 134,087 | \$ | \$ 20,361 | \$ 144,090 | \$ 154,448 |
| Average loans in repayment | \$ 82,362 | \$ 69,196 | \$ | \$ 14,455 | \$ 82,362 | \$ 83,651 |
| Ending loans in repayment | \$ 81,788 | \$ 69,833 | \$ | \$ 13,941 | \$ 81,788 | \$ 83,774 |

⁽¹⁾ Upon the adoption of topic updates to ASC 810, on January 1, 2010, the Company consolidated all of its previously off-balance sheet securitization trusts (see CRITICAL ACCOUNTING POLICIES AND ESTIMATES Recently Adopted Accounting Standards Transfers of Financial Assets and the VIE Consolidation Model for further details).

Total Provisions for Loan Losses

The following tables summarize the total provisions for loan losses on both an on-balance sheet basis and a Managed Basis for the three and nine months ended September 30, 2010 and 2009.

Total on-balance sheet loan provisions

| | Three Months Ended September 30, 2010 | | Nine Months Ended September 30, 2010 | |
|---|--|-------------|---|-------------|
| | 2010 | 2009 | 2010 | 2009 |
| Private Education Loans | \$ 330 | \$ 287 | \$ 1,004 | \$ 733 |
| FFELP Loans | 24 | 21 | 76 | 81 |
| Mortgage and consumer loans | 4 | 13 | 19 | 36 |
| Total on-balance sheet provisions for loan losses | \$ 358 | \$ 321 | \$ 1,099 | \$ 850 |

Table of Contents***Total Managed Basis loan provisions***

| | Three Months Ended September 30, 2010 2009 | | Nine Months Ended September 30, 2010 2009 | |
|--|--|--------|---|----------|
| Private Education Loans | \$ 330 | \$ 413 | \$ 1,004 | \$ 1,072 |
| FFELP Loans | 24 | 22 | 76 | 91 |
| Mortgage and consumer loans | 4 | 13 | 19 | 36 |
| Total Managed Basis provisions for loan losses | \$ 358 | \$ 448 | \$ 1,099 | \$ 1,199 |

Provision expense for Private Education Loans was previously discussed above (see *Private Education Loan Losses Allowance for Private Education Loan Losses*).

Total Loan Charge-offs

The following tables summarize the total loan charge-offs on both an on-balance sheet basis and a Managed Basis for the three and nine months ended September 30, 2010 and 2009.

Total on-balance sheet loan charge-offs

| | Three Months Ended September 30, 2010 2009 | | Nine Months Ended September 30, 2010 2009 | |
|---|--|--------|---|--------|
| Private Education Loans | \$ 348 | \$ 293 | \$ 968 | \$ 671 |
| FFELP Loans | 21 | 17 | 67 | 61 |
| Mortgage and consumer loans | 4 | 9 | 19 | 24 |
| Total on-balance sheet loan net charge-offs | \$ 373 | \$ 319 | \$ 1,054 | \$ 756 |

Total Managed loan charge-offs

| | Three Months Ended September 30, 2010 2009 | | Nine Months Ended September 30, 2010 2009 | |
|-----------------------------|--|--------|---|----------|
| Private Education Loans | \$ 348 | \$ 443 | \$ 968 | \$ 1,000 |
| FFELP Loans | 21 | 20 | 67 | 72 |
| Mortgage and consumer loans | 4 | 9 | 19 | 24 |

| | | | | |
|--------------------------------|--------|--------|----------|----------|
| Total Managed loan charge-offs | \$ 373 | \$ 472 | \$ 1,054 | \$ 1,096 |
|--------------------------------|--------|--------|----------|----------|

Receivable for Partially Charged-Off Private Education Loans

The Company charges off the estimated loss of a defaulted loan balance. Actual recoveries are applied against the remaining loan balance that was not charged off. We refer to this remaining loan balance as the receivable for partially charged-off loans. If actual periodic recoveries are less than expected, the difference is charged off and immediately included in provision expense.

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The following tables summarize the activity in the receivable for partially charged-off loans (see *Allowance for Private Education Loan Losses* above for a further discussion) for the three and nine months ended September 30, 2010 and 2009.

| | Activity in Receivable for Partially Charged-Off Loans | | | | | |
|--|---|---------------------------|---------------------------|----------------------|---------------------------|----------------------|
| | On-balance sheet | | Off-balance sheet | | Managed Basis | |
| | Three Months Ended | | Three Months Ended | | Three Months Ended | |
| | September 30, | September 30, | September 30, | September 30, | September 30, | September 30, |
| 2010 | 2009 | 2010⁽²⁾ | 2009 | 2010 | 2009 | |
| Receivable at beginning of period | \$ 888 | \$ 338 | \$ | \$ 148 | \$ 888 | \$ 486 |
| Expected future recoveries of current period defaults ⁽¹⁾ | 120 | 108 | | 56 | 120 | 164 |
| Recoveries | (29) | (11) | | (4) | (29) | (15) |
| Receivable at end of period | \$ 979 | \$ 435 | \$ | \$ 200 | \$ 979 | \$ 635 |

| | Activity in Receivable for Partially Charged-Off Loans | | | | | |
|--|---|---------------------------|--------------------------|----------------------|--------------------------|----------------------|
| | On-balance sheet | | Off-balance sheet | | Managed Basis | |
| | Nine Months Ended | | Nine Months Ended | | Nine Months Ended | |
| | September 30, | September 30, | September 30, | September 30, | September 30, | September 30, |
| 2010 | 2009 | 2010⁽²⁾ | 2009 | 2010 | 2009 | |
| Receivable at beginning of period | \$ 499 | \$ 222 | \$ 229 | \$ 91 | \$ 728 | \$ 313 |
| Expected future recoveries of current period defaults ⁽¹⁾ | 329 | 243 | | 120 | 329 | 363 |
| Recoveries | (78) | (30) | | (11) | (78) | (41) |
| Consolidation of off-balance sheet trusts ⁽²⁾ | 229 | | (229) | | | |
| Receivable at end of period | \$ 979 | \$ 435 | \$ | \$ 200 | \$ 979 | \$ 635 |

(1) Net of any current period recoveries that were less than expected.

(2) Upon the adoption of topic updates to ASC 810, on January 1, 2010, the Company consolidated all of its previously off-balance sheet securitization trusts (see **CRITICAL ACCOUNTING POLICES AND ESTIMATES Recently Adopted Accounting Standards Transfers of Financial Assets and the VIE Consolidation Model** for further details).

Table of Contents***Private Education Loan Repayment Options***

Certain loan programs allow borrowers to select from a variety of repayment options depending on their loan type and their enrollment/loan status which include the ability to extend their repayment term or change their monthly payment. The chart below provides the optional repayment offerings in addition to the standard level principal and interest payments.

| (Dollars in millions) | Loan Program | | | Total |
|--------------------------------------|--|--------------------------------------|--------------------------------------|-----------|
| | Signature and Other | Smart Option | Career Training | |
| \$ in Repayment | \$21,325 | \$2,222 | \$2,237 | \$ 25,784 |
| \$ in Total | 32,927 | 2,224 | 2,320 | 37,471 |
| Payment method by enrollment status: | | | | |
| In-school/Grace | Deferred ⁽¹⁾ | Interest-only or fixed \$25/month | Interest-only or fixed \$25/month | |
| Repayment | Level principal and interest or graduated ⁽²⁾ | Level principal and interest | Level principal and interest | |

(1) Deferred includes loans for which no payments are made and interest charges are capitalized into the loan balance.

(2) The graduated repayment program includes an interest-only payment option. This program is available to borrowers in repayment, after their grace period, who would like a temporary lower payment from the required principal and interest payment amount. Borrowers participating in this program pay monthly interest with no amortization of their principal balance for up to 48 payments after entering repayment (dependent on the loan product type). The maturity date of the loan is not extended when a borrower participates in this program. As of September 30, 2010 and December 31, 2009, borrowers in repayment owing approximately \$7.1 billion and \$7.0 billion, respectively, were enrolled in the interest-only program.

Student Loan Acquisitions

The following tables summarize the components of our student loan acquisition activity for the three and nine months ended September 30, 2010 and 2009.

| | Three Months Ended September 30, 2010 | | |
|---|--|---------|----------|
| | FFELP | Private | Total |
| Internal lending brands and Lender Partners | \$ 946 | \$ 958 | \$ 1,904 |
| Other commitment clients | 75 | | 75 |

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| | | | |
|--|----------|----------|----------|
| Spot purchases | 104 | | 104 |
| Capitalized interest, premiums and discounts | 658 | 264 | 922 |
| Total On-Balance Sheet/Managed student loan acquisitions | \$ 1,783 | \$ 1,222 | \$ 3,005 |

| | Three Months Ended September 30, 2009 | | |
|---|--|----------------|--------------|
| | FFELP | Private | Total |
| Internal lending brands and Lender Partners | \$ 6,778 | \$ 1,077 | \$ 7,855 |
| Other commitment clients | 80 | | 80 |
| Spot purchases | 456 | | 456 |
| Consolidations and clean-up calls of off-balance sheet securitized loans | 1,201 | 130 | 1,331 |
| Capitalized interest, premiums and discounts | 647 | 158 | 805 |
| Total on-balance sheet student loan acquisitions | 9,162 | 1,365 | 10,527 |
| Consolidations and clean-up calls of off-balance sheet securitized loans | (1,201) | (130) | (1,331) |
| Capitalized interest, premiums and discounts off-balance sheet securitized trusts | 93 | 81 | 174 |
| Total Managed student loan acquisitions | \$ 8,054 | \$ 1,316 | \$ 9,370 |

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| | Nine Months Ended September 30, 2010 | | |
|---|---|-----------------|------------------|
| | FFELP | Private | Total |
| Internal lending brands and Lender Partners | \$ 12,224 | \$ 2,069 | \$ 14,293 |
| Other commitment clients | 223 | | 223 |
| Spot purchases | 1,697 | | 1,697 |
| Capitalized interest, premiums and discounts | 2,053 | 892 | 2,945 |
| Total On-Balance Sheet/Managed student loan acquisitions | \$ 16,197 | \$ 2,961 | \$ 19,158 |

| | Nine Months Ended September 30, 2009 | | |
|---|---|-----------------|------------------|
| | FFELP | Private | Total |
| Internal lending brands and Lender Partners | \$ 17,985 | \$ 2,971 | \$ 20,956 |
| Other commitment clients | 283 | | 283 |
| Spot purchases | 1,441 | | 1,441 |
| Consolidations and clean-up calls of off-balance sheet securitized loans | 3,155 | 797 | 3,952 |
| Capitalized interest, premiums and discounts | 1,853 | 591 | 2,444 |
| Total on-balance sheet student loan acquisitions | 24,717 | 4,359 | 29,076 |
| Consolidations and clean-up calls of off-balance sheet securitized loans | (3,155) | (797) | (3,952) |
| Capitalized interest, premiums and discounts off-balance sheet securitized trusts | 268 | 325 | 593 |
| Total Managed student loan acquisitions | \$ 21,830 | \$ 3,887 | \$ 25,717 |

Total On-Balance Sheet Assets Lending Business Segment

The following table includes on-balance sheet asset information for our Lending business segment.

| | September 30, 2010 | December 31, 2009 |
|--|-------------------------------|------------------------------|
| FFELP Stafford and Other Student Loans, net | \$ 46,026 | \$ 42,979 |
| FFELP Stafford Loans Held-for-Sale | 20,655 | 9,696 |
| FFELP Consolidation Loans, net | 79,912 | 68,379 |
| Private Education Loans, net | 35,542 | 22,753 |
| Investments ⁽¹⁾ | 11,924 | 12,387 |
| Retained Interest in off-balance sheet securitized loans | | 1,828 |
| Other ⁽²⁾ | 10,699 | 9,818 |
| Total assets | \$ 204,758 | \$ 167,840 |

- (1) Investments include cash and cash equivalents, short and long-term investments, restricted cash and investments, leveraged leases, and municipal bonds.
- (2) Other assets include other loans, accrued interest receivable, goodwill and acquired intangible assets, and other non-interest earning assets.

Table of Contents**Loan Originations**

Total Private Education Loan originations declined 6 percent from the year-ago quarter to \$835 million in the quarter ended September 30, 2010. This decline was primarily a result of an increase in federal student loan limits, an overall increase in the use of federal student loans as well as an increase in federal grants.

The following tables summarize our loan originations by type of loan and source.

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--------------------------|---|-------------|--|-------------|
| | 2010 | 2009 | 2010 | 2009 |
| Loan Originations | Internal lending brands | | | |
| Stafford | \$ 739 | \$ 5,134 | \$ 9,134 | \$ 13,068 |
| PLUS | 31 | 582 | 772 | 1,341 |
| GradPLUS | 14 | 443 | 583 | 878 |
| Total FFELP | 784 | 6,159 | 10,489 | 15,287 |
| Private Education Loans | 823 | 871 | 1,859 | 2,599 |
| Total | \$ 1,607 | \$ 7,030 | \$ 12,348 | \$ 17,886 |

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--------------------------|---|-------------|--|-------------|
| | 2010 | 2009 | 2010 | 2009 |
| Loan Originations | Lender Partners | | | |
| Stafford | \$ 66 | \$ 703 | \$ 1,098 | \$ 1,826 |
| PLUS | 2 | 51 | 56 | 118 |
| GradPLUS | 1 | 27 | 33 | 54 |
| Total FFELP | 69 | 781 | 1,187 | 1,998 |
| Private Education Loans | 12 | 22 | 35 | 196 |
| Total | \$ 81 | \$ 803 | \$ 1,222 | \$ 2,194 |

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|---|-------------|--|-------------|
| | 2010 | 2009 | 2010 | 2009 |

Loan Originations Total

| | | | | |
|-------------------------|----------|----------|-----------|-----------|
| Stafford | \$ 805 | \$ 5,837 | \$ 10,232 | \$ 14,894 |
| PLUS | 33 | 633 | 828 | 1,459 |
| GradPLUS | 15 | 470 | 616 | 932 |
| Total FFELP | 853 | 6,940 | 11,676 | 17,285 |
| Private Education Loans | 835 | 893 | 1,894 | 2,795 |
| Total | \$ 1,688 | \$ 7,833 | \$ 13,570 | \$ 20,080 |

Student Loan Activity

On January 1, 2010, upon the adoption of topic updates of ASC 810, we consolidated our previously off-balance sheet securitization trusts at their historical cost basis (see **CRITICAL ACCOUNTING POLICIES AND ESTIMATES** Recently Adopted Accounting Standards Variable Interest Entity (VIE) Consolidation Model). As a result, effective January 1, 2010, our on-balance sheet (GAAP) and Managed student loan portfolios are the same.

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The following tables summarize the activity in our FFELP and Private Education Loan portfolios and highlight the effects of Consolidation Loan activity on our FFELP portfolio.

| | On-Balance Sheet/Managed Portfolio Three Months Ended September 30, 2010 | | | | |
|---------------------------------|---|--|------------------------|--|--|
| | FFELP Stafford and Other⁽¹⁾ | FFELP Consolidation Loans | Total FFELP | Total Private Education Loans | Total Managed Basis Portfolio |
| Beginning balance | \$ 67,457 | \$ 81,035 | \$ 148,492 | \$ 35,151 | \$ 183,643 |
| Consolidations to third parties | (598) | (217) | (815) | (11) | (826) |
| Acquisitions ⁽²⁾ | 1,345 | 438 | 1,783 | 1,222 | 3,005 |
| Net acquisitions | 747 | 221 | 968 | 1,211 | 2,179 |
| Sales | (217) | (71) | (288) | | (288) |
| Repayments/defaults/other | (1,306) | (1,273) | (2,579) | (820) | (3,399) |
| Ending balance ⁽³⁾ | \$ 66,681 | \$ 79,912 | \$ 146,593 | \$ 35,542 | \$ 182,135 |

| | On-Balance Sheet Three Months Ended September 30, 2009 | | | | |
|-----------------------------------|---|--|------------------------|--|--|
| | FFELP Stafford and Other⁽¹⁾ | FFELP Consolidation Loans | Total FFELP | Total Private Education Loans | Total On- Balance Sheet Portfolio |
| Beginning balance | \$ 62,204 | \$ 70,102 | \$ 132,306 | \$ 21,851 | \$ 154,157 |
| Consolidations to third parties | (384) | (191) | (575) | (2) | (577) |
| Acquisitions ⁽²⁾ | 7,645 | 316 | 7,961 | 1,235 | 9,196 |
| Net acquisitions | 7,261 | 125 | 7,386 | 1,233 | 8,619 |
| Repayments/defaults/resales/other | (2,360) | (981) | (3,341) | (589) | (3,930) |
| Ending balance | \$ 67,105 | \$ 69,246 | \$ 136,351 | \$ 22,495 | \$ 158,846 |

**Off-Balance Sheet
Three Months Ended September 30, 2009**

| FFELP | FFELP | Total Private | Total Off- |
|--------------|--------------|--------------------------|-------------------|
|--------------|--------------|--------------------------|-------------------|

| | Stafford and Other⁽¹⁾ | Consolidation Loans | Total FFELP | Education Loans | Balance Sheet Portfolio |
|-----------------------------------|---|--------------------------------|------------------------|----------------------------|--|
| Beginning balance | \$ 6,170 | \$ 15,170 | \$ 21,340 | \$ 12,621 | \$ 33,961 |
| Consolidations to third parties | (135) | (56) | (191) | (4) | (195) |
| Acquisitions ⁽²⁾ | 30 | 63 | 93 | 81 | 174 |
| Net acquisitions | (105) | 7 | (98) | 77 | (21) |
| Repayments/defaults/resales/other | (130) | (188) | (318) | (287) | (605) |
| Ending balance | \$ 5,935 | \$ 14,989 | \$ 20,924 | \$ 12,411 | \$ 33,335 |

**Managed Portfolio
Three Months Ended September 30, 2009**

| | FFELP Stafford and Other⁽¹⁾ | FFELP Consolidation Loans | Total FFELP | Total Private Education Loans | Total Managed Basis Portfolio |
|-----------------------------------|---|--|------------------------|--|--|
| Beginning balance | \$ 68,374 | \$ 85,272 | \$ 153,646 | \$ 34,472 | \$ 188,118 |
| Consolidations to third parties | (519) | (247) | (766) | (6) | (772) |
| Acquisitions ⁽²⁾ | 7,675 | 379 | 8,054 | 1,316 | 9,370 |
| Net acquisitions | 7,156 | 132 | 7,288 | 1,310 | 8,598 |
| Repayments/defaults/resales/other | (2,490) | (1,169) | (3,659) | (876) | (4,535) |
| Ending balance ⁽³⁾ | \$ 73,040 | \$ 84,235 | \$ 157,275 | \$ 34,906 | \$ 192,181 |

(1) FFELP category is primarily Stafford loans and also includes PLUS and HEAL loans.

(2) Includes accrued interest receivable capitalized to principal during the period.

(3) As of September 30, 2010 and 2009, the ending balance includes \$27.2 billion and \$29.7 billion, respectively, of FFELP Stafford and Other Loans and \$2.5 billion and \$2.6 billion, respectively, of FFELP Consolidation Loans disbursed on or after October 1, 2007, which are affected by CCRAA legislation.

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**On-Balance Sheet
Nine Months Ended September 30, 2010**

| | FFELP Stafford and Other⁽¹⁾ | FFELP Consolidation Loans | Total FFELP | Total Private Education Loans | Total On- Balance Sheet Portfolio |
|---------------------------------------|---|--|------------------------|--|--|
| Beginning balance | \$ 52,675 | \$ 68,379 | \$ 121,054 | \$ 22,753 | \$ 143,807 |
| Consolidations to third parties | (1,545) | (591) | (2,136) | (33) | (2,169) |
| Acquisitions ⁽²⁾ | 15,075 | 1,122 | 16,197 | 2,961 | 19,158 |
| Net acquisitions | 13,530 | 531 | 14,061 | 2,928 | 16,989 |
| Securitization-related ⁽³⁾ | 5,500 | 14,797 | 20,297 | 12,341 | 32,638 |
| Sales | (383) | (71) | (454) | | (454) |
| Repayments/defaults/other | (4,641) | (3,724) | (8,365) | (2,480) | (10,845) |
| Ending balance ⁽⁴⁾ | \$ 66,681 | \$ 79,912 | \$ 146,593 | \$ 35,542 | \$ 182,135 |

**Off-Balance Sheet
Nine Months Ended September 30, 2010**

| | FFELP Stafford and Other⁽¹⁾ | FFELP Consolidation Loans | Total FFELP | Total Private Education Loans | Total Off- Balance Sheet Portfolio |
|---------------------------------------|---|--|------------------------|--|---|
| Beginning balance | \$ 5,500 | \$ 14,797 | \$ 20,297 | \$ 12,341 | \$ 32,638 |
| Consolidations to third parties | | | | | |
| Acquisitions ⁽²⁾ | | | | | |
| Net acquisitions | | | | | |
| Securitization-related ⁽³⁾ | (5,500) | (14,797) | (20,297) | (12,341) | (32,638) |
| Sales | | | | | |
| Repayments/defaults/other | | | | | |
| Ending balance | \$ | \$ | \$ | \$ | \$ |

**On-Balance Sheet/Managed Portfolio
Nine Months Ended September 30, 2010**

| FFELP | FFELP | Total Private | Total |
|--------------|--------------|--------------------------|--------------|
|--------------|--------------|--------------------------|--------------|

| | Stafford and Other⁽¹⁾ | Consolidation Loans | Total FFELP | Education Loans | Managed Basis Portfolio |
|---------------------------------------|---|--------------------------------|------------------------|----------------------------|--|
| Beginning balance | \$ 58,175 | \$ 83,176 | \$ 141,351 | \$ 35,094 | \$ 176,445 |
| Consolidations to third parties | (1,545) | (591) | (2,136) | (33) | (2,169) |
| Acquisitions ⁽²⁾ | 15,075 | 1,122 | 16,197 | 2,961 | 19,158 |
| Net acquisitions | 13,530 | 531 | 14,061 | 2,928 | 16,989 |
| Securitization-related ⁽³⁾ | | | | | |
| Sales | (383) | (71) | (454) | | (454) |
| Repayments/defaults/other | (4,641) | (3,724) | (8,365) | (2,480) | (10,845) |
| Ending balance ⁽⁴⁾ | \$ 66,681 | \$ 79,912 | \$ 146,593 | \$ 35,542 | \$ 182,135 |

(1) FFELP category is primarily Stafford Loans but also includes federally guaranteed PLUS and HEAL loans.

(2) Includes accrued interest receivable capitalized to principal during the period.

(3) Represents loans within securitization trusts that we are required to consolidate under GAAP upon the adoption of topic updates to ASC 810 on January 1, 2010 which resulted in consolidating all previously off-balance sheet securitization trusts (see RECENT DEVELOPMENTS Recently Adopted Accounting Standards VIE Consolidation Model for further details).

(4) As of September 30, 2010, the ending balance includes \$27.2 billion of FFELP Stafford and Other Loans and \$2.5 billion of FFELP Consolidation Loans disbursed on or after October 1, 2007, which are affected by CCRAA legislation.

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On-Balance Sheet
Nine Months Ended September 30, 2009

| | FFELP Stafford and Other⁽¹⁾ | FFELP Consolidation Loans | Total FFELP | Total Private Education Loans | Total On- Balance Sheet Portfolio |
|---------------------------------------|---|--|------------------------|--|--|
| Beginning balance | \$ 52,476 | \$ 71,744 | \$ 124,220 | \$ 20,582 | \$ 144,802 |
| Consolidations to third parties | (790) | (385) | (1,175) | (5) | (1,180) |
| Acquisitions ⁽²⁾ | 20,691 | 871 | 21,562 | 3,562 | 25,124 |
| Net acquisitions | 19,901 | 486 | 20,387 | 3,557 | 23,944 |
| Securitization-related ⁽³⁾ | 425 | | 425 | | 425 |
| Repayments/defaults/resales/other | (5,697) | (2,984) | (8,681) | (1,644) | (10,325) |
| Ending balance ⁽⁴⁾ | \$ 67,105 | \$ 69,246 | \$ 136,351 | \$ 22,495 | \$ 158,846 |

Off-Balance Sheet
Nine Months Ended September 30, 2009

| | FFELP Stafford and Other⁽¹⁾ | FFELP Consolidation Loans | Total FFELP | Total Private Education Loans | Total Off- Balance Sheet Portfolio |
|---------------------------------------|---|--|------------------------|--|---|
| Beginning balance | \$ 7,143 | \$ 15,531 | \$ 22,674 | \$ 12,917 | \$ 35,591 |
| Consolidations to third parties | (317) | (99) | (416) | (12) | (428) |
| Acquisitions ⁽²⁾ | 107 | 161 | 268 | 325 | 593 |
| Net acquisitions | (210) | 62 | (148) | 313 | 165 |
| Securitization-related ⁽³⁾ | (425) | | (425) | | (425) |
| Repayments/defaults/resales/other | (573) | (604) | (1,177) | (819) | (1,996) |
| Ending balance | \$ 5,935 | \$ 14,989 | \$ 20,924 | \$ 12,411 | \$ 33,335 |

Managed Portfolio
Nine Months Ended September 30, 2009

| | FFELP Stafford and Consolidation | FFELP Total | Total Private Education | Total Managed Basis |
|--|---|------------------------|--|------------------------------------|
|--|---|------------------------|--|------------------------------------|

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| | Other ⁽¹⁾ | Loans | FFELP | Loans | Portfolio |
|---------------------------------------|----------------------|-----------|------------|-----------|------------|
| Beginning balance | \$ 59,619 | \$ 87,275 | \$ 146,894 | \$ 33,499 | \$ 180,393 |
| Consolidations to third parties | (1,107) | (484) | (1,591) | (17) | (1,608) |
| Acquisitions ⁽²⁾ | 20,798 | 1,032 | 21,830 | 3,887 | 25,717 |
| Net acquisitions | 19,691 | 548 | 20,239 | 3,870 | 24,109 |
| Securitization-related ⁽³⁾ | | | | | |
| Repayments/defaults/resales/other | (6,270) | (3,588) | (9,858) | (2,463) | (12,321) |
| Ending balance ⁽⁴⁾ | \$ 73,040 | \$ 84,235 | \$ 157,275 | \$ 34,906 | \$ 192,181 |

(1) FFELP category is primarily Stafford loans and also includes PLUS and HEAL loans.

(2) Includes accrued interest receivable capitalized to principal during the period.

(3) Represents loans within securitization trusts that we are required to consolidate under GAAP once the trusts' loan balances are below the clean-up call threshold.

(4) As of September 30, 2009, the ending balance includes \$29.7 billion of FFELP Stafford and Other Loans and \$2.6 billion of FFELP Consolidation Loans disbursed on or after October 1, 2007, which are affected by CCRAA legislation.

Other Income Lending Business Segment

The following table summarizes the components of Core Earnings' other income, net, for our Lending business segment for the three and nine months ended September 30, 2010 and 2009.

| | Three Months Ended | | Nine Months Ended | |
|---|--------------------|--------|-------------------|--------|
| | September 30, | | September 30, | |
| | 2010 | 2009 | 2010 | 2009 |
| Gains on debt repurchases | \$ 18 | \$ 74 | \$ 199 | \$ 463 |
| Late fees and forbearance fees | 34 | 39 | 111 | 107 |
| Gains on sales of loans and securities, net | 1 | 12 | 7 | 12 |
| Other | 4 | 4 | 10 | 9 |
| Total other income, net | \$ 57 | \$ 129 | \$ 327 | \$ 591 |

The change in other income over the prior periods presented is primarily the result of the gains on debt repurchased. The Company began repurchasing its outstanding debt in the second quarter of 2008. The

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Company repurchased \$0.9 billion and \$1.4 billion face amount of its senior unsecured notes for the quarters ended September 30, 2010 and 2009, respectively. Since the second quarter of 2008, the Company has repurchased \$8.9 billion face amount of its senior unsecured notes in the aggregate, with maturity dates ranging from 2008 to 2016. The \$12 million gain on sales of loans and securities in the third quarter of 2009 related to the gain on sale of approximately \$840 million face amount of FFELP loans to the ED as part of the ED Purchase Program.

Operating Expense Lending Business Segment

The following table summarizes the components of operating expenses for our Lending business segment for the three and nine months ended September 30, 2010 and 2009.

| | Three Months Ended September 30, 2010 | | Nine Months Ended September 30, 2009 | |
|--------------------------|--|--------|---|--------|
| Sales and originations | \$ 59 | \$ 57 | \$ 163 | \$ 149 |
| Servicing | 107 | 87 | 315 | 252 |
| Corporate overhead | 16 | 17 | 64 | 58 |
| Total operating expenses | \$ 182 | \$ 161 | \$ 542 | \$ 459 |

Operating expenses for our Lending business segment include costs incurred to acquire student loans and to service our Managed student loan portfolio, as well as general and administrative expenses of the segment and allocated corporate overhead. For the quarters ended September 30, 2010 and 2009, operating expenses for our Lending business segment totaled \$182 million and \$161 million, respectively. Operating expenses were 39 basis points and 33 basis points, respectively, of average Managed student loans in the third quarters of 2010 and 2009. The increase from the year-ago quarter was primarily the result of higher legal contingency expenses, higher collection costs from a higher number of loans in repayment and delinquent status, and higher marketing and technology enhancement costs related to Private Education Loans.

Table of Contents**ASSET PERFORMANCE GROUP (APG) BUSINESS SEGMENT**

The following table includes the Core Earnings results of operations for our APG business segment.

| | Three Months Ended September 30, 2010 | | | | |
|--|---|--|------------------------------------|-------|----------------------|
| | Purchased Paper- Non- Mortgage | Purchased Paper- Mortgage/ Properties | Contingency & Other | | Total APG |
| Contingency fee income | \$ | | \$ 84 | | \$ 84 |
| Collections revenue | | 13 | | | 13 |
| Total income | | 13 | 84 | | 97 |
| Direct operating expenses | | 19 | 47 | | 66 |
| Overhead expenses | | | 8 | | 8 |
| Operating expenses | | 19 | 55 | | 74 |
| Restructuring expenses | | 1 | 1 | | 2 |
| Total expenses | | 20 | 56 | | 76 |
| Net interest expense | | | | | |
| Income (loss) from continuing operations before income tax expense (benefit) | | (7) | 28 | | 21 |
| Income tax expense (benefit) | | (2) | 10 | | 8 |
| Net income (loss) from continuing operations | | (5) | 18 | | 13 |
| Income from discontinued operations, net of tax | | | 3 | | 3 |
| Core Earnings net income (loss) attributable to SLM Corporation | \$ | (5) | \$ 3 | \$ 18 | \$ 16 |
| Core Earnings net income (loss) attributable to SLM Corporation: | | | | | |
| Continuing operations, net of tax | \$ | (5) | \$ | 18 | \$ 13 |
| Discontinued operations, net of tax | | | 3 | | 3 |
| Core Earnings net income (loss) attributable to SLM Corporation | \$ | (5) | \$ 3 | \$ 18 | \$ 16 |

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| | Three Months Ended September 30, 2009 | | | | |
|--|---|--|------------------------------------|----------------------|-------|
| | Purchased Paper- Non- Mortgage | Purchased Paper- Mortgage/ Properties | Contingency & Other | Total APG | |
| Contingency fee income | \$ | | \$ | 82 | \$ 82 |
| Collections revenue | | 21 | | | 21 |
| Total income | | 21 | | 82 | 103 |
| Direct operating expenses | | 32 | | 43 | 75 |
| Overhead expenses | | 1 | | 8 | 9 |
| Operating expenses | | 33 | | 51 | 84 |
| Restructuring expenses | | | | | |
| Total expenses | | 33 | | 51 | 84 |
| Net interest expense | | | | | |
| Income (loss) from continuing operations before income tax expense (benefit) | | (12) | | 31 | 19 |
| Income tax expense (benefit) | | (4) | | 13 | 9 |
| Net income (loss) from continuing operations | | (8) | | 18 | 10 |
| Loss from discontinued operations, net of tax | | | (6) | | (6) |
| Core Earnings net income (loss) attributable to SLM Corporation | \$ | (8) | \$ (6) | \$ 18 | \$ 4 |
| Core Earnings net income (loss) attributable to SLM Corporation: | | | | | |
| Continuing operations, net of tax | \$ | (8) | \$ | 18 | \$ 10 |
| Discontinued operations, net of tax | | | (6) | | (6) |
| Core Earnings net income (loss) attributable to SLM Corporation | \$ | (8) | \$ (6) | \$ 18 | \$ 4 |

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| | Nine Months Ended September 30, 2010 | | | |
|--|---|--|------------------------------------|----------------------|
| | Purchased Paper- Non- Mortgage | Purchased Paper- Mortgage/ Properties | Contingency & Other | Total APG |
| Contingency fee income | \$ | | \$ 252 | \$ 252 |
| Collections revenue | | 52 | | 52 |
| Total income | | 52 | 252 | 304 |
| Direct operating expenses | | 78 | 139 | 217 |
| Overhead expenses | | 1 | 29 | 30 |
| Operating expenses | | 79 | 168 | 247 |
| Restructuring expenses | | 2 | 1 | 3 |
| Total expenses | | 81 | 169 | 250 |
| Net interest expense | | | | |
| Income (loss) from continuing operations before income tax expense (benefit) | | (29) | 83 | 54 |
| Income tax expense (benefit) | | (10) | 30 | 20 |
| Net income (loss) from continuing operations | | (19) | 53 | 34 |
| Income from discontinued operations, net of tax | | | 3 | 3 |
| Core Earnings net income (loss) attributable to SLM Corporation | \$ | (19) | \$ 3 | \$ 53 |
| Core Earnings net income (loss) attributable to SLM Corporation: | | | | |
| Continuing operations, net of tax | \$ | (19) | \$ 53 | \$ 34 |
| Discontinued operations, net of tax | | | 3 | 3 |
| Core Earnings net income (loss) attributable to SLM Corporation | \$ | (19) | \$ 3 | \$ 53 |

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| | Nine Months Ended September 30, 2009 | | | |
|--|---|--|------------------------------------|----------------------|
| | Purchased Paper- Non- Mortgage | Purchased Paper- Mortgage/ Properties | Contingency & Other | Total APG |
| Contingency fee income | \$ 2 | \$ | \$ 228 | \$ 230 |
| Collections revenue | 88 | | | 88 |
| Total income | 90 | | 228 | 318 |
| Direct operating expenses | 108 | | 127 | 235 |
| Overhead expenses | 3 | | 27 | 30 |
| Operating expenses | 111 | | 154 | 265 |
| Restructuring expenses | | | | |
| Total expenses | 111 | | 154 | 265 |
| Net interest expense | | | | |
| Income (loss) from continuing operations before income tax expense (benefit) | (21) | | 74 | 53 |
| Income tax expense (benefit) | (8) | | 28 | 20 |
| Net income (loss) from continuing operations | (13) | | 46 | 33 |
| Loss from discontinued operations, net of tax | | (59) | | (59) |
| Net income (loss) | (13) | (59) | 46 | (26) |
| Less: net income attributable to noncontrolling interest | 1 | | | 1 |
| Core Earnings net income (loss) attributable to SLM Corporation | \$ (14) | \$ (59) | \$ 46 | \$ (27) |
| Core Earnings net income (loss) attributable to SLM Corporation: | | | | |
| Continuing operations, net of tax | \$ (14) | \$ | \$ 46 | \$ 32 |
| Discontinued operations, net of tax | | (59) | | (59) |
| Core Earnings net income (loss) attributable to SLM Corporation | \$ (14) | \$ (59) | \$ 46 | \$ (27) |

In 2008, the Company concluded that its purchased paper businesses were no longer a strategic fit. The Company sold its international Purchased Paper Non-Mortgage business in the first quarter of 2009. The Company sold all of the assets in its Purchased Paper Mortgage/Properties business in the fourth quarter of 2009. The Company continues to wind down the domestic side of its Purchased Paper Non-Mortgage business. The Company will continue to consider opportunities to sell this business at acceptable prices in the future; however, the criteria for this business to be classified as held-for-sale have not been met.

Net income attributable to SLM Corporation from discontinued operations was \$3 million for the third quarter of 2010 compared with a net loss of \$6 million for the third quarter of 2009. The Company sold all of the assets in its Purchased Paper Mortgage/Properties business in the fourth quarter of 2009 for \$280 million. Because of the sale, the Purchased Paper Mortgage/Properties business is required to be presented separately as discontinued operations for all periods presented. The year-ago quarter included \$7 million of after-tax asset impairments.

The Company's domestic Purchased Paper Non-Mortgage business has certain forward purchase obligations under which the Company was committed to buy purchased paper through April 2009. The Company has not bought any additional purchased paper in excess of these obligations. The Company recognized impairments of \$3 million and \$9 million in the third quarters of 2010 and 2009, respectively. The impairments are the result of the impact of the economy on the ability to collect on these assets. Similar to the Purchased Paper Mortgage/Properties business discussion above, when the Purchased Paper Non-

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Mortgage business either sells all of its remaining assets (or qualifies as held-for-sale) or completely winds down its operations, its results will be shown as discontinued operations.

Purchased Paper Non-Mortgage

| | Three Months Ended September 30, 2010 | | Nine Months Ended September 30, 2010 | |
|--|--|-------------|---|-------------|
| | 2010 | 2009 | 2010 | 2009 |
| Gross Cash Collections (GCC) | \$ 44 | \$ 72 | \$ 166 | \$ 315 |
| Collections revenue | 13 | 21 | 52 | 88 |
| Collections revenue as a percentage of GCC | 30% | 34% | 31% | 29% |
| Carrying value of purchased paper | \$ 181 | \$ 373 | \$ 181 | \$ 373 |

Contingency Inventory

The following table presents the outstanding inventory of receivables that are currently being serviced for others through our APG business segment.

| | September 30, 2010 | December 31, 2009 | September 30, 2009 |
|---------------|-------------------------------|------------------------------|-------------------------------|
| Contingency: | | | |
| Student loans | \$ 9,781 | \$ 8,762 | \$ 9,191 |
| Other | 1,648 | 1,262 | 1,472 |
| Total | \$ 11,429 | \$ 10,024 | \$ 10,663 |

Operating Expenses APG Business Segment

For the quarters ended September 30, 2010 and 2009, operating expenses for the APG business segment totaled \$74 million and \$83 million, respectively. The decrease in operating expenses from the year-ago quarter was primarily due to lower collection costs on the Purchased Paper Non-Mortgage portfolio. The lower collection costs are the result of the decreasing size of the portfolio given the winding down of the business.

Total On-Balance Sheet Assets APG Business Segment

At September 30, 2010 and December 31, 2009, the APG business segment had total assets of \$564 million and \$1.1 billion, respectively.

Table of Contents**OTHER BUSINESS SEGMENT**

The following table includes Core Earnings results of operations for our Other business segment.

| | Three Months Ended September 30, | | % Increase (Decrease) 2010 vs. 2009 | Nine Months Ended September 30, | | % Increase (Decrease) 2010 vs. 2009 |
|--|---|-------------|--|--|-------------|--|
| | 2010 | 2009 | | 2010 | 2009 | |
| Net interest income after provisions for loan losses | \$ 4 | \$ 5 | (20)% | \$ 13 | \$ 14 | (7)% |
| Guarantor servicing fees | 16 | 48 | (67) | 75 | 107 | (30) |
| Loan servicing fees | 19 | 17 | 12 | 56 | 35 | 60 |
| Upromise | 28 | 28 | | 86 | 79 | 9 |
| Other | 9 | 11 | (18) | 23 | 38 | (39) |
| Total other income | 72 | 104 | (31) | 240 | 259 | (7) |
| Direct operating expenses | 61 | 56 | 9 | 176 | 154 | 14 |
| Overhead expenses | 2 | 3 | (33) | 9 | 9 | |
| Operating expenses | 63 | 59 | 7 | 185 | 163 | 13 |
| Restructuring expenses | (1) | | (100) | 5 | 2 | 150 |
| Total expenses | 62 | 59 | 5 | 190 | 165 | 15 |
| Income from continuing operations, before income tax expense | 14 | 50 | (72) | 63 | 108 | (42) |
| Income tax expense | 5 | 18 | (72) | 23 | 40 | (43) |
| Core Earnings net income attributable to SLM Corporation | \$ 9 | \$ 32 | (72)% | \$ 40 | \$ 68 | (41)% |

The decrease in guarantor servicing fees compared to the prior periods was primarily due to HCERA being effective as of July 1, 2010 and the Company no longer earning guarantor issuance fees on disbursed guaranteed FFELP loans as well as a lower balance of outstanding FFELP loans in which the Company earns other fees.

In the second quarter of 2009, ED named Sallie Mae as one of four servicers awarded a servicing contract (the ED Servicing Contract) to service all federal loans owned by ED. The ED Servicing Contract will span five years with one, five-year renewal at the option of ED. The Company is servicing approximately 2 million accounts under the ED Servicing Contract as of September 30, 2010. Loan servicing fees in the third quarter of 2010 included \$10 million of servicing revenue related to the loans the Company is servicing under the ED Servicing Contract.

United Student Aid Funds, Inc. (USA Funds), the nation's largest guarantee agency, accounted for 84 percent and 85 percent, respectively, of guarantor servicing fees and 1 percent and 3 percent, respectively, of revenues associated with other products and services for the quarters ended September 30, 2010 and 2009.

Table of Contents**Operating Expenses Other Business Segment**

The following table summarizes the components of operating expenses for our Other business segment for the three and nine months ended September 30, 2010 and 2009.

| | Three Months Ended September 30, 2010 | | Nine Months Ended September 30, 2009 | |
|---------------------------------|--|--------------|---|---------------|
| Operating expenses | \$ 37 | \$ 33 | \$ 108 | \$ 85 |
| Upromise | 24 | 23 | 68 | 69 |
| Corporate overhead | 2 | 3 | 9 | 9 |
| Total operating expenses | \$ 63 | \$ 59 | \$ 185 | \$ 163 |

Operating expenses for our Other business segment include direct costs incurred to service loans for unrelated third parties, including the ED Servicing Contract, perform guarantor servicing on behalf of guarantor agencies and operate our Upromise subsidiary, as well as information technology expenses related to these functions. For the quarters ended September 30, 2010 and 2009, operating expenses for the Other business segment totaled \$63 million and \$59 million, respectively. The increase in operating expenses for the third quarter of 2010 over the year-ago quarter was primarily due to higher technology and other expenses related to preparation for higher volumes for the ED Servicing Contract as a result of FFELP Loans that were sold to ED early in the fourth quarter of 2010 as well as Direct Loans allocated to the Company for servicing.

Total On-Balance Sheet Assets Other Business Segment

At September 30, 2010 and December 31, 2009, the Other business segment had total assets of \$785 million and \$1.2 billion, respectively.

LIQUIDITY AND CAPITAL RESOURCES

The following LIQUIDITY AND CAPITAL RESOURCES discussion concentrates on our Lending business segment. Our APG and Other business segments are not capital intensive businesses and, as such, a minimal amount of debt capital is allocated to these segments.

Historically, we funded new loan originations with a combination of term unsecured debt and student loan asset-backed securities. Following the Proposed Merger announcement in April 2007, we temporarily suspended issuance of unsecured debt and began funding loan originations primarily through the issuance of student loan asset-backed securities and short-term secured student loan financing facilities. We resumed our broader funding strategy in June 2008, when the Company accessed the corporate bond market with a \$2.5 billion issuance of 10-year senior unsecured notes. In August 2008, we began funding new FFELP Stafford and PLUS Loan originations for Academic Year (AY) 2008-2009 pursuant to ED's Loan Purchase Participation Program (the Participation Program). During the fourth quarter of 2008, the Company began retaining its Private Education Loan originations in its banking subsidiary, Sallie Mae Bank, and funding these assets with term bank deposits. In May 2009, we began using the ED Conduit Program to fund FFELP Stafford and PLUS Loans. In January 2010, the Company initiated a relationship with the Federal Home Loan Bank of Des Moines (the FHLB-DM) to provide funding for FFELP Loans. In March

2010, the Company accessed the corporate bond market with a \$1.5 billion issuance of 10-year senior unsecured notes. We discuss these liquidity sources below.

We continued to use ED s Purchase and Participation Programs to fund FFELP Stafford and PLUS Loans disbursed through September 30, 2010 (see RECENT DEVELOPMENTS Legislative and Regulatory Developments for a further discussion regarding the end of new FFELP originations as of July 1, 2010) and to use deposits at Sallie Mae Bank and term asset-backed securities to fund Private Education Loan originations. We plan to use term asset-backed securities, asset-backed financing facilities, cash flows provided by earnings and repayment of principal on our unencumbered student loan assets and distributions from our

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securitization trusts, including servicing fees from these trusts, as well as other sources, to retire maturing debt and provide cash for operations and other needs.

ED Funding Programs

In August 2008, ED implemented the Purchase Program and the Participation Program pursuant to ECASLA. Under the Purchase Program, ED purchases eligible FFELP loans at a price equal to the sum of (i) par value, (ii) accrued interest, (iii) the one-percent origination fee paid to ED, and (iv) a fixed amount of \$75 per loan. Under the Participation Program, ED provides short-term liquidity to FFELP lenders by purchasing participation interests in pools of FFELP loans. FFELP lenders are charged a rate equal to the preceding quarter commercial paper rate plus 0.50 percent on the principal amount of participation interests outstanding. Loans eligible for the Participation or Purchase Programs are limited to FFELP Stafford or PLUS Loans, first disbursed on or after May 1, 2008 but no later than July 1, 2010, with no ongoing borrower benefits other than permitted rate reductions of 0.25 percent for automatic payment processing. In October 2010, the Company sold \$20.4 billion of loans to ED and paid off \$20.3 billion of advances outstanding under the Participation Program which concludes participation in the program.

Also pursuant to ECASLA, on January 15, 2009, ED published summary terms under which it will purchase eligible FFELP Stafford and PLUS Loans from a conduit vehicle established to provide funding for eligible student lenders (the ED Conduit Program). Loans eligible for the ED Conduit Program must be first disbursed on or after October 1, 2003, but not later than July 1, 2009, and fully disbursed before September 30, 2009, and meet certain other requirements, including those relating to borrower benefits. The ED Conduit Program was launched on May 11, 2009 and accepted eligible loans through July 1, 2010. The ED Conduit Program expires on January 19, 2014. Funding for the ED Conduit Program is provided by the capital markets at a cost based on market rates, with the Company being advanced 97 percent of the student loan face amount. If the conduit does not have sufficient funds to make the required payments on the notes issued by the conduit, then the notes will be repaid with funds from the Federal Financing Bank (FFB). The FFB will hold the notes for a short period of time and, if at the end of that time, the notes still cannot be paid off, the underlying FFELP loans that serve as collateral to the ED Conduit will be sold to ED through a put agreement at a price of 97 percent of the face amount of the loans. As of September 30, 2010, approximately \$15.2 billion face amount of our Stafford and PLUS Loans were funded through the ED Conduit Program. For the third quarter of 2010, the average interest rate paid on this facility was approximately 0.77 percent.

Additional Funding Sources for General Corporate Purposes

In addition to funding FFELP loans through ED's Participation and Purchase Programs and the ED Conduit Program, the Company employs other financing sources for general corporate purposes, which include originating Private Education Loans and repurchases and repayments of unsecured debt obligations.

Secured borrowings, including securitizations, asset-backed commercial paper (ABCP) borrowings, ED financing facilities and indentured trusts, comprised 84 percent of our Managed debt outstanding at September 30, 2010 versus 82 percent at September 30, 2009.

Sallie Mae Bank

During the fourth quarter of 2008, Sallie Mae Bank, our Utah industrial bank subsidiary, began expanding its deposit base to fund new Private Education Loan originations. Sallie Mae Bank raises deposits through intermediaries in the retail brokered Certificate of Deposit (CD) market and through retail deposit channels. As of September 30, 2010, bank deposits totaled \$6.0 billion of which \$4.9 billion were brokered term deposits, \$0.8 billion were retail deposits and \$0.3 billion were other deposits. In addition, the bank has deposits from affiliates totaling \$0.5 billion that eliminate in the Company's consolidated balance sheet. Cash and liquid investments totaled \$2.7 billion as of

September 30, 2010.

Under Sallie Mae Bank's 2010 business plan submitted to its regulators, Sallie Mae Bank is permitted to declare and pay a dividend to its parent, SLM Corporation. The dividend must be permitted by Utah law and the Bank must be in compliance with its capital standards at the time of payment and be projected to maintain

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sufficient capital over a period of time. On October 28, 2010, Sallie Mae Bank paid a cash dividend of \$400 million to the Company.

In addition to its deposit base, Sallie Mae Bank has borrowing capacity with the Federal Reserve Bank (FRB) through a collateralized lending facility. Borrowing capacity is limited by the availability of acceptable collateral. As of September 30, 2010, borrowing capacity was approximately \$0.6 billion and there were no outstanding borrowings.

ABS Transactions

On February 6, 2009, the Federal Reserve Bank of New York published proposed terms for a program designed to facilitate renewed issuance of consumer and small business ABS at lower interest rate spreads. The Term Asset-Backed Securities Loan Facility (TALF) was initiated on March 17, 2009 and provided investors who purchase eligible ABS with funding of up to five years. Eligible ABS include AAA rated student loan ABS backed by FFELP and Private Education Loans first disbursed since May 1, 2007. For student loan collateral, TALF expired on March 31, 2010.

In 2009, we completed four FFELP long-term ABS transactions totaling \$5.9 billion. The FFELP transactions were composed primarily of FFELP Consolidation Loans which were not eligible for the ED Conduit Program or TALF.

During 2009, we completed \$7.5 billion of Private Education Loan term ABS transactions, all of which were private placement transactions. On January 6, 2009, we closed a \$1.5 billion 12.5 year ABS based facility (Total Return Swap Facility). This facility is used to provide up to \$1.5 billion term financing for Private Education Asset-Backed Securities. The fully utilized cost of financing obtained under this facility is expected to be LIBOR plus 5.75 percent. In connection with this facility, we completed one Private Education Loan term ABS transaction totaling \$1.5 billion in the first quarter of 2009. The net funding received under the ABS based facility for this issuance was \$1.1 billion. The remaining \$6.0 billion of Private Education Loan term ABS transactions were TALF-eligible.

On March 3, 2010, the Company priced a \$1.6 billion Private Education Loan term ABS transaction which was TALF-eligible. The notes settled on March 11, 2010 and the issuance included one \$149 million tranche bearing a coupon of Prime minus 0.05 percent and a second \$1.401 billion tranche bearing a coupon of 1-month LIBOR plus 3.25 percent.

On April 12, 2010, the Company priced a \$1.2 billion FFELP long-term ABS transaction. The transaction settled on April 15, 2010 and includes \$1.2 billion A Notes bearing a coupon of 1-month LIBOR plus 0.40 percent and \$37 million B Notes bearing a coupon of 1-month LIBOR plus 0.90 percent. The B Notes were purchased by the Company in their entirety on the settlement date. This transaction was composed primarily of FFELP Stafford and PLUS loans.

On July 22, 2010, we redeemed our \$1.5 billion SLM Private Education Loan Trust 2009-A ABS issue and closed new offerings of our \$869 million SLM 2010-B and \$1.7 billion SLM 2010-C Private Education Loan Trust ABS issues. Approximately \$875 million of the 2010-B and 2010-C bonds were issued at a weighted average coupon of 1-month LIBOR plus 2.23 percent; the remaining \$1.7 billion of bonds were financed under our Total Return Swap Facility. These concurrent transactions raised approximately \$1.0 billion of net additional cash for the Company.

On August 18, 2010, the Company priced a \$760 million FFELP ABS transaction. The transaction settled on August 26, 2010 and includes \$738 million A Notes bearing a coupon of 1-month LIBOR plus 0.50 percent and \$22 million B Notes bearing a coupon of 1-month LIBOR plus 0.90 percent. The B Notes were purchased by the Company in their entirety on the settlement date. This transaction was composed primarily of FFELP Stafford and PLUS loans.

Although we have demonstrated our access to the ABS market in 2009 and the first nine months of 2010 and we expect ABS financing to remain a primary source of funding over the long term, we also expect our transaction volumes to be more limited and pricing less favorable than prior to the credit market dislocation that

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began in the summer of 2007, with significantly reduced opportunities to place subordinated tranches of ABS with investors. At present, while the markets have demonstrated some signs of recovery, we are unable to predict when market conditions will allow for more regular, reliable and cost-effective access to the term ABS market.

Asset-Backed Financing Facilities

During the first quarter of 2008, the Company entered into three new asset-backed commercial paper financing facilities (the 2008 Asset-Backed Financing Facilities) to fund FFELP and Private Education Loans. In 2009, the FFELP facilities were subsequently amended and reduced and the Private Education facility was retired.

On January 15, 2010, the Company terminated the 2008 Asset-Backed Financing Facilities for FFELP and entered into new multi-year ABCP facilities (the 2010 Facility) which will continue to provide funding for the Company's federally guaranteed student loans. The 2010 Facility provides for maximum funding of \$10 billion for the first year, \$5 billion for the second year and \$2 billion for the third year. Upfront fees related to the 2010 Facility were approximately \$4 million. The underlying cost of borrowing under the 2010 Facility for the first year is expected to be commercial paper issuance cost plus 0.50 percent, excluding up-front commitment and unused fees.

Borrowings under the 2010 Facility are non-recourse to the Company. The maximum amount the Company may borrow under the 2010 Facility is limited based on certain factors, including market conditions and the fair value of student loans in the facility. In addition to the funding limits described above, funding under the 2010 Facility is subject to usual and customary conditions. The 2010 Facility is subject to termination under certain circumstances, including the Company's failure to comply with the principal financial covenants in its unsecured revolving credit facility. Increases in the borrowing rate of up to LIBOR plus 4.50 percent could occur if certain asset coverage ratio thresholds are not met. Failure to pay off the 2010 Facility on the maturity date or to reduce amounts outstanding below the annual maximum step downs will result in a 90-day extension of the 2010 Facility with the interest rate increasing from LIBOR plus 2.00 percent to LIBOR plus 3.00 percent over that period. If, at the end of the 90-day extension, these required paydown amounts have not been made, the collateral can be foreclosed upon. As of September 30, 2010, there was approximately \$6.0 billion outstanding in this facility. The book basis of the assets securing this facility at September 30, 2010 was \$6.6 billion.

Federal Home Loan Bank of Des Moines (FHLB-DM)

On January 15, 2010, HICA Education Loan Corporation (HICA), a subsidiary of the Company, entered into a lending agreement with the FHLB-DM. Under the agreement, the FHLB-DM will provide advances backed by Federal Housing Finance Agency approved collateral which includes federally-guaranteed student loans (but does not include Private Education Loans). The initial borrowing of \$25 million at a rate of 0.23 percent under this facility occurred on January 15, 2010 and matured on January 22, 2010. The amount, price and tenor of future advances will vary and will be determined at the time of each borrowing. The maximum amount that can be borrowed, as of September 30, 2010, subject to available collateral, is approximately \$10 billion. As of September 30, 2010, borrowing under the facility totaled \$525 million. The Company has provided a guarantee to the FHLB-DM for the performance and payment of HICA's obligations.

Auction Rate Securities

At September 30, 2010, we had \$3.3 billion of taxable and \$1.0 billion of tax-exempt auction rate securities outstanding in securitizations and indentured trusts, respectively. Since February 2008, problems in the auction rate securities market as a whole led to failures of the auctions pursuant to which certain of our auction rate securities interest rates are set. As a result, \$3.4 billion of the Company's auction rate securities as of September 30, 2010 bore interest at the maximum rate allowable under their terms. The maximum allowable interest rate on our taxable auction

rate securities is generally LIBOR plus 1.50 percent. The maximum allowable interest rate on many of the Company's tax-exempt auction rate securities is a formula driven rate, which produced various maximum rates up to 0.81 percent during the third quarter of 2010. As of September 30, 2010, \$0.9 billion of auction rate securities with shorter weighted average terms to maturity have had successful auctions, resulting in an average rate of 1.67 percent.

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Certain tranches of our term ABS are reset rate notes. Reset rate notes are subject to periodic remarketing, at which time the interest rates on the notes are reset. The Company also has the option to repurchase a reset rate note upon a failed remarketing and hold it as an investment until such time it can be remarketed. In the event a reset rate note cannot be remarketed on its remarketing date, and is not repurchased, the interest rate generally steps up to and remains at LIBOR plus 0.75 percent until such time as the bonds are successfully remarketed or repurchased. The Company's repurchase of a reset rate note requires additional funding, the availability and pricing of which may be less favorable to the Company than it was at the time the reset rate note was originally issued. Unlike the repurchase of a reset rate note, the occurrence of a failed remarketing does not require additional funding. As a result of the ongoing dislocation in the capital markets, at September 30, 2010, \$4.3 billion of our reset rate notes bore interest at, or were swapped to LIBOR plus 0.75 percent due to a failed remarketing. Until capital markets conditions improve, it is possible additional reset rate notes will experience failed remarketings. As of September 30, 2010, the Company had \$4.3 billion and \$2.0 billion of reset rate notes due to be remarketed in 2010 and 2011, respectively, and an additional \$6.5 billion to be remarketed thereafter.

Senior Unsecured Debt

On March 17, 2010, the Company priced a \$1.5 billion issuance of 10-year senior unsecured notes. The notes settled on March 22, 2010 and bear a coupon of 8.00 percent and a maturity of March 25, 2020. The notes were swapped to LIBOR with an all-in cost of LIBOR plus 4.65 percent.

On January 11, 2010, the Company announced that it repurchased \$812 million U.S. dollar equivalent face amount of its senior unsecured notes outstanding, through a tender offer which settled on January 14, 2010. This transaction resulted in a gain of approximately \$45 million.

On May 4, 2010, the Company announced that it repurchased \$1.1 billion U.S. dollar equivalent face amount of its senior unsecured notes outstanding, through a tender offer which settled on May 11, 2010. This transaction resulted in a gain of approximately \$73 million.

On September 24, 2010, the Company announced that it repurchased \$0.7 billion U.S. dollar equivalent face amount of its \$23.3 billion senior unsecured notes outstanding, through a tender offer which settled on September 27, 2010. This transaction resulted in gains of approximately \$11 million. Total repurchases in the third quarter, including the tender offer, totaled \$0.9 billion and resulted in gains of \$18 million. Total repurchases for the nine months ended September 30, 2010, including tender offers, were \$3.6 billion and resulted in gains of \$199 million. The Company began repurchasing its outstanding unsecured debt in the second quarter of 2008. Since that time we have repurchased in both open-market repurchases and public tender offers, \$8.9 billion face amount of our senior unsecured notes in the aggregate, with maturity dates ranging from 2008 to 2016.

On November 3, 2010, the Company announced a tender offer on certain of its Euro and Sterling denominated notes. The Company will accept for purchase up to approximately \$650 million U.S. Dollar equivalent of the notes pursuant to the terms of the offer. It is unknown how much has been accepted at this time as noteholders have through 5:00 PM London time November 11, 2010 to notify the Company of their acceptance of this offer.

Primary Sources of Liquidity and Available Capacity

We expect to fund our ongoing liquidity needs, including the origination of new loans and the repayment of \$3.4 billion of senior unsecured notes to mature in the next twelve months, through our current cash and investment portfolio, cash flow provided by earnings and repayment of principal on unencumbered student loan assets and

distributions from our securitization trusts (including servicing fees which have priority payments within the trusts), the 2010 Facility, the issuance of term ABS, term bank deposits, unsecured debt and other sources.

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To supplement our funding sources, we maintained an additional \$1.6 billion in an unsecured revolving credit facility as of September 30, 2010. This facility matures in October 2011. The principal financial covenants in this unsecured revolving credit facility require the Company to maintain consolidated tangible net worth of at least \$1.38 billion at all times. Consolidated tangible net worth as calculated for purposes of this covenant was \$3.3 billion as of September 30, 2010. The covenants also require the Company to meet either a minimum interest coverage ratio or a minimum net adjusted revenue test based on the four preceding quarters adjusted Core Earnings financial performance. The Company was compliant with both of the minimum interest coverage ratio and the minimum net adjusted revenue tests as of the quarter ended September 30, 2010. In the past, we have not relied upon our unsecured revolving credit facilities as a primary source of liquidity. Although we have never borrowed under these facilities, they are available to be drawn upon for general corporate purposes.

The following table details our main sources of primary liquidity and the available capacity at September 30, 2010 and December 31, 2009.

| | September 30, 2010 Available Capacity | December 31, 2009 Available Capacity |
|---|--|---|
| Sources of primary liquidity available for new FFELP Stafford and PLUS loan originations: | | |
| ED Purchase and Participation Programs ⁽¹⁾ | <i>N/A⁽¹⁾</i> | <i>Unlimited⁽¹⁾</i> |
| Sources of primary liquidity for general corporate purposes: | | |
| Unrestricted cash and liquid investments: | | |
| Cash and cash equivalents | \$ 5,875 | \$ 6,070 |
| Commercial paper and asset-backed commercial paper | 112 | 1,150 |
| Certificates of deposit | | |
| Other ⁽²⁾ | 93 | 131 |
| Total unrestricted cash and liquid investments ⁽³⁾⁽⁴⁾⁽⁵⁾ | 6,080 | 7,351 |
| Unused commercial paper and bank lines of credit ⁽⁶⁾ | 1,590 | 3,485 |
| FFELP ABCP Facilities ⁽⁷⁾ | 3,818 | 1,703 |
| Total sources of primary liquidity for general corporate purposes ⁽⁸⁾ | \$ 11,488 | \$ 12,539 |

(1) The ED Purchase and Participation Programs provided unlimited funding for eligible FFELP Stafford and PLUS loans made by the Company for the academic years 2008-2009 and 2009-2010. See ED Funding Programs discussed earlier in this section. Includes loans that were first disbursed on or after May 1, 2008 and prior to July 1, 2010 and fully disbursed prior to September 30, 2010.

(2) At December 31, 2009, includes \$32 million due from The Reserve Primary Fund. On January 29, 2010, we received \$32 million from the Reserve Primary Fund.

(3) At September 30, 2010 and December 31, 2009, excludes \$0 and \$25 million, respectively, of investments pledged as collateral related to certain derivative positions and \$913 million and \$708 million, respectively, of other non-liquid investments, classified as cash and investments on our balance sheet in accordance with GAAP.

- (4) At September 30, 2010 and December 31, 2009, includes \$1.4 billion and \$821 million, respectively, of cash collateral pledged by derivative counterparties and held by the Company in unrestricted cash.
- (5) At September 30, 2010 and December 31, 2009, includes \$2.7 billion and \$2.4 billion, respectively, of cash and liquid investments at Sallie Mae Bank. This cash will be used primarily to originate or acquire student loans. Please see the earlier discussion under Additional Funding Sources for General Corporate Purposes *Sallie Mae Bank* regarding restrictions on Sallie Mae Bank to pay a dividend to the Company.
- (6) On May 5, 2010 our bank line of credit was reduced by \$1.9 billion.
- (7) Borrowing capacity is subject to availability of collateral. As of September 30, 2010 and December 31, 2009, the Company had \$1.7 billion and \$2.1 billion, respectively, of outstanding unencumbered FFELP loans, net.
- (8) General corporate purposes primarily include originating Private Education Loans and repaying unsecured debt as it matures.

In addition to the assets listed in the table above, we hold a number of other unencumbered assets, consisting primarily of Private Education Loans and other assets. At September 30, 2010, we had a total of \$24.4 billion of unencumbered assets, excluding goodwill and acquired intangibles. Total student loans, net, comprised \$12.6 billion of this unencumbered asset total of which \$10.9 billion relates to Private Education Loans, net.

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The following table reconciles encumbered and unencumbered assets and their net impact on total tangible equity.

| (Dollars in billions) | September 30, 2010 | December 31, 2009 |
|--|-------------------------------|------------------------------|
| Net assets of consolidated variable interest entities | \$ 13.1 | \$ 12.7 |
| Tangible unencumbered assets ⁽¹⁾ | 24.4 | 30.1 |
| Unsecured debt | (30.2) | (35.1) |
| ASC 815 mark-to-market on unsecured hedged debt ⁽²⁾ | (2.4) | (1.9) |
| Other liabilities, net | (0.8) | (1.7) |
| Total tangible equity | \$ 4.1 | \$ 4.1 |

(1) Excludes goodwill and acquired intangible assets.

(2) At September 30, 2010 and December 31, 2009, there were \$2.1 billion and \$1.9 billion, respectively, of net gains on derivatives hedging this debt in unencumbered assets, which partially offset these losses.

Counterparty Exposure

Counterparty exposure related to financial instruments arises from the risk that a lending, investment or derivative counterparty will not be able to meet its obligations to the Company.

Protection against counterparty risk in derivative transactions is generally provided by International Swaps and Derivatives Association, Inc. (ISDA) Credit Support Annexes (CSAs). CSAs require a counterparty to post collateral if a potential default would expose the other party to a loss. The Company is a party to derivative contracts for its corporate purposes. Its securitization trusts are also party to derivative contracts. The Company has CSAs and collateral requirements with all of its derivative counterparties requiring collateral to be exchanged based on the net fair value of derivatives with each counterparty. The Company's securitization trusts require collateral in all cases if the counterparty's credit rating is withdrawn or downgraded below a certain level. If the counterparty does not post the required collateral or is downgraded further, the counterparty must find a suitable replacement counterparty or provide the trust with a letter of credit or a guaranty from an entity that has the required credit ratings. Failure to post the collateral or find a replacement counterparty could result in a termination event under the derivative contract. The Company considers counterparties' credit risk when determining the fair value of derivative positions on its exposure net of collateral. Securitizations involving foreign currency notes issued after November 2005 also require the counterparty to post collateral to the trust based on the fair value of the derivative, regardless of credit rating. The trusts are not required to post collateral to the counterparties. If we were unable to collect from a counterparty related to the Company and on-balance sheet trust derivatives, we would have a loss equal to the amount the derivative is recorded on our balance sheet.

The Company has liquidity exposure related to collateral movements between SLM Corporation and its derivative counterparties. The collateral movements can increase or decrease our primary liquidity depending on the nature of the collateral (whether cash or securities), the Company's and counterparties' credit ratings and on movements in the value of the derivatives, which are primarily affected by changes in interest rate and foreign exchange rates. These movements may require the Company to return cash collateral held or may require the Company to access primary liquidity to post collateral to counterparties. As of September 30, 2010, the Company held \$1.4 billion cash collateral

in unrestricted cash accounts. If the Company's credit ratings are downgraded from current levels, it may be required to segregate such collateral in restricted accounts.

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The table below highlights exposure related to our derivative counterparties at September 30, 2010.

| | SLM Corporation and Sallie Mae Bank Contracts | Securitization Trust Contracts |
|---|--|---|
| Exposure, net of collateral | \$ 245 | \$ 1,351 |
| Percent of exposure to counterparties with credit ratings below S&P AA- or Moody's Aa3 | 62% | 35% |
| Percent of exposure to counterparties with credit ratings below S&P A- or Moody's A3 | 0% | 0% |

Managed Borrowings

The following tables present the ending balances of our Managed borrowings at September 30, 2010 and 2009, and the average balances and average interest rates of our Managed borrowings for the three and nine months ended September 30, 2010 and 2009. The average interest rates include derivatives that are economically hedging the underlying debt but do not qualify for hedge accounting treatment. (See BUSINESS SEGMENTS *Pre-tax Differences between Core Earnings and GAAP by Business Segment* Derivative Accounting *Reclassification of Realized Gains (Losses) on Derivative and Hedging Activities.*)

Ending Balances

| | September 30, 2010 | | | September 30, 2009 | | |
|--|---------------------------|----------------------|------------------------------------|---------------------------|----------------------|------------------------------------|
| | Short Term | Long Term | Total Managed Basis | Short Term | Long Term | Total Managed Basis |
| Unsecured borrowings | \$ 3,422 | \$ 19,177 | \$ 22,599 | \$ 4,330 | \$ 24,869 | \$ 29,199 |
| Unsecured term bank deposits | 1,618 | 3,263 | 4,881 | 762 | 5,129 | 5,891 |
| FHLB-DM facility | 525 | | 525 | | | |
| ED Participation Program facility (on-balance sheet) ⁽¹⁾ | 20,226 | | 20,226 | 22,864 | | 22,864 |
| ED Conduit Program facility (on-balance sheet) | 15,426 | | 15,426 | 14,190 | | 14,190 |
| ABCP borrowings (on-balance sheet) | 1,152 | 4,827 | 5,979 | 9,434 | | 9,434 |
| Securitized (on-balance sheet) | | 120,720 | 120,720 | | 88,961 | 88,961 |
| Securitized (off-balance sheet) | | | | | 34,534 | 34,534 |
| Indentured trusts (on-balance sheet) | 2 | 1,330 | 1,332 | 66 | 1,629 | 1,695 |
| Other ⁽²⁾ | 2,745 | | 2,745 | 1,732 | | 1,732 |
| Total | \$ 45,116 | \$ 149,317 | \$ 194,433 | \$ 53,378 | \$ 155,122 | \$ 208,500 |

- (1) The Company has the option of paying off this amount with cash or by putting the loans to ED as previously discussed.
- (2) At September 30, 2010, other primarily consists of \$1.6 billion of cash collateral held related to derivative exposures that are recorded as a short-term debt obligation, as well as \$1.1 billion of unsecured other bank deposits. At December 31, 2009, other primarily consisted of cash collateral held related to derivative exposures that are recorded as a short-term debt obligation.

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| | Three Months Ended September 30, | | | | Nine Months Ended September 30, | | | |
|--|----------------------------------|--------------|-------------------|--------------|---------------------------------|--------------|-------------------|--------------|
| | 2010 | | 2009 | | 2010 | | 2009 | |
| | Average Balance | Average Rate | Average Balance | Average Rate | Average Balance | Average Rate | Average Balance | Average Rate |
| Unsecured borrowings | \$ 23,782 | 2.31% | \$ 30,524 | 1.79% | \$ 25,433 | 2.11% | \$ 33,021 | 2.03% |
| Unsecured term bank deposits | 4,964 | 2.55 | 5,971 | 3.48 | 5,257 | 2.71 | 4,419 | 3.61 |
| FHLB-DM facility | 554 | .39 | | | 346 | .37 | | |
| ED Participation Program facility (on-balance sheet) | 20,132 | .93 | 19,886 | .93 | 17,283 | .81 | 15,698 | 1.56 |
| ED Conduit Program facility (on-balance sheet) | 15,701 | .77 | 12,219 | .87 | 15,045 | .70 | 5,037 | .85 |
| ABCP Borrowings (on-balance sheet) ⁽¹⁾ | 5,683 | 1.34 | 11,639 | 2.68 | 7,032 | 1.24 | 18,935 | 2.98 |
| Securitized (on-balance sheet) | 120,859 | 1.07 | 88,301 | 1.22 | 121,463 | 1.01 | 84,657 | 1.48 |
| Securitized (off-balance sheet) | | | 34,813 | .48 | | | 35,843 | .89 |
| Indentured trusts (on-balance sheet) | 1,404 | .81 | 1,743 | .90 | 1,506 | .70 | 1,861 | 1.17 |
| Other | 2,093 | .61 | 1,477 | .25 | 1,487 | .44 | 1,240 | .38 |
| Total | \$ 195,172 | 1.22% | \$ 206,573 | 1.27% | \$ 194,852 | 1.16% | \$ 200,711 | 1.63% |

⁽¹⁾ Included the 2008 Asset-Backed Loan Facility through April 2009.

Unsecured On-Balance Sheet Financing Activities

The following table presents the senior unsecured credit ratings assigned by major rating agencies as of November 5, 2010.

| | Moody's | S&P | Fitch |
|---------------------------------|-----------|-------|-------|
| Short-term unsecured debt | Not Prime | A-3 | F3 |
| Long-term senior unsecured debt | Ba1 | BBB - | BBB - |

The table below presents our unsecured on-balance sheet funding by funding source for the three and nine months ended September 30, 2010 and 2009.

| | Debt Issued For the Three Months Ended September 30, | | Debt Issued For the Nine Months Ended September 30, | | Outstanding at September 30, | |
|---|---|-------------|--|-----------------|---|------------------|
| | 2010 | 2009 | 2010 | 2009 | 2010 | 2009 |
| Retail notes | \$ | \$ | \$ | \$ | \$ 3,265 | \$ 3,633 |
| Foreign currency denominated notes ⁽¹⁾ | | | | | 6,361 | 9,900 |
| Global notes (Institutional) | | | 1,464 | | 12,386 | 15,080 |
| Medium-term notes (Institutional) | | | | | 587 | 586 |
| Total unsecured corporate borrowings | | | 1,464 | | 22,599 | 29,199 |
| Unsecured term bank deposits | | | | 4,531 | 4,881 | 5,891 |
| Total | \$ | \$ | \$ 1,464 | \$ 4,531 | \$ 27,480 | \$ 35,090 |

⁽¹⁾ All foreign currency denominated notes are hedged using derivatives that exchange the foreign denomination for U.S. dollars.

Table of Contents**Interest Rate Risk Management*****Asset and Liability Funding Gap***

The tables below present our assets and liabilities (funding) arranged by underlying indices as of September 30, 2010. In the following GAAP presentation, the funding gap only includes derivatives that qualify as effective hedges (those derivatives which are reflected in net interest margin, as opposed to those reflected in the gains (losses) on derivatives and hedging activities, net line on the consolidated statements of income). The difference between the asset and the funding is the funding gap for the specified index. This represents our exposure to interest rate risk in the form of basis risk and repricing risk, which is the risk that the different indices may reset at different frequencies or may not move in the same direction or at the same magnitude.

Management analyzes interest rate risk and in doing so includes all derivatives that are economically hedging our debt whether they qualify as effective hedges or not (Core Earnings basis). Accordingly, we are also presenting the asset and liability funding gap on a Core Earnings basis in the table that follows the GAAP presentation.

GAAP Basis

| Index (Dollars in billions) | Frequency of Variable Resets | Assets | Funding⁽¹⁾ | Funding Gap |
|---|---|-----------------|------------------------------|------------------------|
| 3-month Commercial paper ⁽²⁾ | daily | \$ 136.7 | \$ 20.3 | \$ 116.4 |
| 3-month Treasury bill | weekly | 7.9 | | 7.9 |
| Prime | annual | .8 | | .8 |
| Prime | quarterly | 5.5 | | 5.5 |
| Prime | monthly | 23.2 | | 23.2 |
| Prime | daily | | 3.1 | (3.1) |
| PLUS Index | annual | .5 | | .5 |
| 3-month LIBOR | daily | | | |
| 3-month LIBOR | quarterly | | 121.1 | (121.1) |
| 1-month LIBOR | monthly | 6.9 | 14.0 | (7.1) |
| CMT/CPI Index | monthly/quarterly | | 2.4 | (2.4) |
| Non Discrete reset ⁽³⁾ | monthly | | 25.7 | (25.7) |
| Non Discrete reset ⁽⁴⁾ | daily/weekly | 12.8 | 2.7 | 10.1 |
| Fixed Rate ⁽⁵⁾ | | 11.8 | 16.8 | (5.0) |
| Total | | \$ 206.1 | \$ 206.1 | \$ |

(1) Funding includes all derivatives that qualify as hedges.

(2) Funding includes \$20.2 billion of ED Participation Program facility which resets based on the prior quarter student loan commercial paper index.

(3) Funding consists of auction rate securities, the ABCP Facilities and the ED Conduit Program facility.

- (4) Assets include restricted and non-restricted cash equivalents and other overnight type instruments.
- (5) Assets include receivables and other assets (including goodwill and acquired intangibles). Funding includes other liabilities and stockholders' equity (excluding series B Preferred Stock).

The Funding Gaps in the above table are primarily interest rate mismatches in short-term indices between our assets and liabilities. We address this issue typically through the use of basis swaps that typically convert quarterly three-month LIBOR to other indices that are more correlated to our asset indices. These basis swaps do not qualify as effective hedges and as a result the effect on the funding index is not included in our interest margin and is therefore excluded from the GAAP presentation.

Table of Contents*Core Earnings Basis*

| Index (Dollars in billions) | Frequency of Variable Resets | Assets | Funding⁽¹⁾ | Funding Gap |
|---|---|-----------------|------------------------------|------------------------|
| 3-month Commercial paper ⁽²⁾ | daily | \$ 136.7 | \$ 20.3 | \$ 116.4 |
| 3-month Treasury bill | weekly | 7.9 | 2.0 | 5.9 |
| Prime | annual | .8 | | .8 |
| Prime | quarterly | 5.5 | 1.5 | 4.0 |
| Prime | monthly | 23.2 | 9.6 | 13.6 |
| Prime | daily | | 3.1 | (3.1) |
| PLUS Index | annual | .5 | | .5 |
| 3-month LIBOR | daily | | 63.6 | (63.6) |
| 3-month LIBOR | quarterly | | 35.2 | (35.2) |
| 1-month LIBOR | monthly | 6.9 | 18.7 | (11.8) |
| 1-month LIBOR | daily | | 9.0 | (9.0) |
| Non Discrete reset ⁽³⁾ | monthly | | 25.8 | (25.8) |
| Non Discrete reset ⁽⁴⁾ | daily/weekly | 12.8 | 2.7 | 10.1 |
| Fixed Rate ⁽⁵⁾ | | 9.1 | 11.9 | (2.8) |
| Total | | \$ 203.4 | \$ 203.4 | \$ |

(1) Funding includes all derivatives that management considers economic hedges of interest rate risk and reflects how we internally manage our interest rate exposure.

(2) Funding includes \$20.2 billion of ED Participation Program facility which resets based on the prior quarter student loan commercial paper index.

(3) Funding consists of auction rate securities, the ABCP Facilities and the ED Conduit Program facility.

(4) Assets include restricted and non-restricted cash equivalents and other overnight type instruments.

(5) Assets include receivables and other assets (including goodwill and acquired intangibles). Funding includes other liabilities and stockholders' equity (excluding series B Preferred Stock).

We use interest rate swaps and other derivatives to achieve our risk management objectives. To the extent possible, we fund our assets with debt (in combination with derivatives) that has the same underlying index (index type and index reset frequency). When it is more economical, we also fund our assets with debt that has a different index and/or reset frequency than the asset, but only in instances where we believe there is a high degree of correlation between the interest rate movement of the two indices. For example, we use daily reset three-month LIBOR to fund a large portion of our daily reset three-month commercial paper indexed assets. In addition, we use quarterly reset three-month LIBOR to fund a portion of our quarterly reset Prime rate indexed Private Education Loans. We also use our monthly Non-Discrete reset and 1-month LIBOR funding to fund various asset types. In using different index types and different index reset frequencies to fund our assets, we are exposed to interest rate risk in the form of basis risk and repricing risk, which is the risk that the different indices that may reset at different frequencies will not move in the same direction or at the same magnitude. While we believe that this risk is low, as all of these indices are short-term

with rate movements that are highly correlated over a long period of time, market disruptions can lead to a temporary divergence between indices as was experienced beginning in the second half of 2007 through the second quarter of 2009 with the commercial paper and LIBOR indices. As of September 30, 2010, we have approximately \$78.8 billion of FFELP loans indexed to three-month commercial paper (3M CP) that are funded with debt indexed to 3M LIBOR. See LENDING BUSINESS SEGMENT in MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS for further discussion of this CP/LIBOR relationship.

When compared with the GAAP presentation, the Core Earnings Basis presentation includes basis swaps that primarily convert quarterly three-month LIBOR to other indices that are more correlated to our asset indices.

Table of Contents*Weighted Average Life*

The following table reflects the weighted average life of our earning assets and liabilities at September 30, 2010.

| (Averages in years) | Weighted Average Life |
|----------------------------|------------------------------|
| Earning assets | |
| Student loans | 7.7 |
| Other loans | 6.2 |
| Cash and investments | .1 |
| Total earning assets | 7.2 |
| Borrowings | |
| Short-term borrowings | .2 |
| Long-term borrowings | 6.8 |
| Total borrowings | 5.3 |

Long-term debt issuances likely to be called by us or putable by the investor have been categorized according to their call or put dates rather than their maturity dates.

COMMON STOCK

The following table summarizes the Company's common share repurchases and issuances for the three and nine months ended September 30, 2010 and 2009.

| (Shares in millions) | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|--|---|-------------|--|-------------|
| | 2010 | 2009 | 2010 | 2009 |
| Common shares repurchased: | | | | |
| Benefit plans ⁽¹⁾ | .2 | .1 | .8 | .2 |
| Total shares repurchased | .2 | .1 | .8 | .2 |
| Average purchase price per share | \$ 12.20 | \$ 17.81 | \$ 13.82 | \$ 22.91 |
| Common shares issued | .2 | 7.0 | 1.6 | 7.4 |
| Authority remaining at end of period for repurchases | 38.8 | 38.8 | 38.8 | 38.8 |

- (1) Includes shares withheld from stock option exercises and vesting of restricted stock for employees' tax withholding obligations and shares tendered by employees to satisfy option exercise costs.

The closing price of the Company's common stock on September 30, 2010 was \$11.55.

Item 3. *Quantitative and Qualitative Disclosures about Market Risk*

Interest Rate Sensitivity Analysis

The Company's interest rate risk management seeks to limit the impact of short-term movements in interest rates on our results of operations and financial position. The following tables summarize the effect on earnings for the three and nine months ended September 30, 2010 and 2009 and the effect on fair values at September 30, 2010 and December 31, 2009, based upon a sensitivity analysis performed by management assuming a hypothetical increase in market interest rates of 100 basis points and 300 basis points while funding spreads remain constant. Additionally, as it relates to the effect on earnings, a sensitivity analysis was performed assuming the funding index increases 25 basis points while holding the asset index constant, if the funding index is different than the asset index. Both of these analyses do not consider any potential

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mark-to-market losses that may occur related to our Residual Interests (prior to the adoption of topic updates on ASC 810 on January 1, 2010) that may result from asset and funding basis divergence or a higher discount rate that would be used to compute the present value of the cash flows if long-term interest rates increased.

Three Months Ended September 30, 2010

| | Interest Rates: | | Interest Rates: | | Asset and Funding Index Mismatches ⁽¹⁾ | |
|---|--|------|--|------|---|-------|
| | Change from Increase of 100 Basis Points | | Change from Increase of 300 Basis Points | | Increase of 25 Basis Points | |
| | \$ | % | \$ | % | \$ | % |
| (Dollars in millions, except per share amounts) | | | | | | |
| Effect on Earnings | | | | | | |
| Increase/(decrease) in pre-tax net income before unrealized gains (losses) on derivative and hedging activities | \$ (4) | (1)% | \$ (4) | (1)% | \$ (103) | (21)% |
| Unrealized gains (losses) on derivative and hedging activities | 222 | 160 | 221 | 159 | (45) | (32) |
| Increase in net income before taxes | \$ 218 | 35% | \$ 217 | 35% | \$ (148) | (24)% |
| Increase in diluted earnings per common share | \$.450 | 42% | \$.447 | 42% | \$ (.305) | (29)% |

Three Months Ended September 30, 2009

| | Interest Rates: | | Interest Rates: | | Asset and Funding Index Mismatches ⁽¹⁾ | |
|---|--|-------|--|-------|---|-------|
| | Change from Increase of 100 Basis Points | | Change from Increase of 300 Basis Points | | Increase of 25 Basis Points | |
| | \$ | % | \$ | % | \$ | % |
| (Dollars in millions, except per share amounts) | | | | | | |
| Effect on Earnings | | | | | | |
| Increase/(decrease) in pre-tax net income before unrealized gains (losses) on derivative and hedging activities | \$ 8 | 3% | \$ 37 | 16% | \$ (82) | (36)% |
| Unrealized gains (losses) on derivative and hedging activities | 232 | 4,065 | 337 | 5,898 | 104 | 1,819 |
| Increase in net income before taxes | \$ 240 | 103% | \$ 374 | 160% | \$ 22 | 9% |
| Increase in diluted earnings per common share | \$.509 | 204% | \$.794 | 318% | \$.046 | 19% |

- (1) If an asset is not funded with the same index/frequency reset of the asset then it is assumed the funding index increases 25 basis points while holding the asset index constant.

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| | Nine Months Ended September 30, 2010 | | | | | |
|---|---|----------|---|----------|---|-----------|
| | Interest Rates: | | | | Asset and Funding Index | |
| | Change from Increase of 100 Basis Points | | Change from Increase of 300 Basis Points | | Mismatches⁽¹⁾ Increase of 25 Basis Points | |
| (Dollars in millions, except per share amounts) | \$ | % | \$ | % | \$ | % |
| Effect on Earnings | | | | | | |
| Increase/(decrease) in pre-tax net income before unrealized gains (losses) on derivative and hedging activities | \$ 1 | 60% | \$ 20 | 1,636% | \$ (306) | (25,306)% |
| Unrealized gains (losses) on derivative and hedging activities | 222 | 73 | 221 | 72 | (45) | (15) |
| Increase in net income before taxes | \$ 223 | 73% | \$ 241 | 79% | \$ (351) | (115)% |
| Increase in diluted earnings per common share | \$.46 | 827% | \$.496 | 898% | \$ (.722) | (1,308)% |

| | Nine Months Ended September 30, 2009 | | | | | |
|---|---|----------|---|----------|---|----------|
| | Interest Rates: | | | | Asset and Funding Index | |
| | Change from Increase of 100 Basis Points | | Change from Increase of 300 Basis Points | | Mismatches⁽¹⁾ Increase of 25 Basis Points | |
| (Dollars in millions, except per share amounts) | \$ | % | \$ | % | \$ | % |
| Effect on Earnings | | | | | | |
| Increase/(decrease) in pre-tax net income before unrealized gains (losses) on derivative and hedging activities | \$ (89) | (18)% | \$ (84) | (17)% | \$ (241) | (48)% |
| Unrealized gains (losses) on derivative and hedging activities | 232 | 47 | 337 | 69 | 104 | 21 |
| Increase in net income before taxes | \$ 143 | 1,210% | \$ 253 | 2,139% | \$ (137) | (1,157)% |
| Increase in diluted earnings per common share | \$.305 | 180% | \$.540 | 318% | \$ (.292) | (172)% |

⁽¹⁾ If an asset is not funded with the same index/frequency reset of the asset then it is assumed the funding index increases 25 basis points while holding the asset index constant.

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| (Dollars in millions) | Fair Value | At September 30, 2010 | | | |
|------------------------------|---------------|---|------|---|-------|
| | | Interest Rates: | | | |
| | | Change from Increase of 100 Basis Points | | Change from Increase of 300 Basis Points | |
| | | \$ | % | \$ | % |
| Effect on Fair Values | | | | | |
| Assets | | | | | |
| Total FFELP student loans | \$ 147,329 | \$ (982) | (1)% | \$ (2,013) | (1)% |
| Private Education Loans | 31,075 | | | | |
| Other earning assets | 12,927 | (1) | | (2) | |
| Other assets | 11,142 | (757) | (7) | (1,532) | (14)% |
| Total assets | \$ 202,473 | \$ (1,740) | (1)% | \$ (3,547) | (2)% |
| Liabilities | | | | | |
| Interest bearing liabilities | \$ 187,461 | \$ (776) | % | \$ (2,142) | (1)% |
| Other liabilities | 3,140 | (414) | (13) | (181) | (6) |
| Total liabilities | \$ 190,601 | \$ (1,190) | (1)% | \$ (2,323) | (1)% |

| (Dollars in millions) | Fair Value | At December 31, 2009 | | | |
|------------------------------|---------------|---|------|---|------|
| | | Interest Rates: | | | |
| | | Change from Increase of 100 Basis Points | | Change from Increase of 300 Basis Points | |
| | | \$ | % | \$ | % |
| Effect on Fair Values | | | | | |
| Assets | | | | | |
| Total FFELP student loans | \$ 119,747 | \$ (470) | % | \$ (979) | (1)% |
| Private Education Loans | 20,278 | | | | |
| Other earning assets | 13,472 | (4) | | (11) | |
| Other assets | 12,506 | (690) | (6) | (1,266) | (10) |
| Total assets | \$ 166,003 | \$ (1,164) | (1)% | \$ (2,256) | (1)% |
| Liabilities | | | | | |
| Interest bearing liabilities | \$ 154,037 | \$ (852) | (1)% | \$ (2,159) | (1)% |
| Other liabilities | 3,263 | (21) | (1) | 547 | 17 |

| | | | | | |
|-------------------|------------|----------|------|------------|------|
| Total liabilities | \$ 157,300 | \$ (873) | (1)% | \$ (1,612) | (1)% |
|-------------------|------------|----------|------|------------|------|

A primary objective in our funding is to minimize our sensitivity to changing interest rates by generally funding our floating rate student loan portfolio with floating rate debt. However, as discussed under **LENDING BUSINESS SEGMENT** Summary of our Managed Student Loan Portfolio *Floor Income Managed Basis*, we can have a fixed versus floating mismatch in funding if the student loan earns at the fixed borrower rate and the funding remains floating. In addition, we can have a mismatch in the index (including the frequency of reset) of floating rate debt versus floating rate assets.

During the three and nine months ended September 30, 2010 and 2009, certain FFELP loans were earning Floor Income and we locked in a portion of that Floor Income through the use of Floor Income Contracts. The result of these hedging transactions was to convert a portion of the fixed rate nature of student

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loans to variable rate, and to fix the relative spread between the student loan asset rate and the variable rate liability.

In the preceding tables, under the scenario where interest rates increase 100 and 300 basis points, the change in pre-tax net income before the unrealized gains (losses) on derivative and hedging activities is primarily due to the impact of (i) our unhedged on-balance sheet loans being in a fixed-rate mode due to the Embedded Floor Income, while being funded with variable debt in low interest rate environments; and (ii) a portion of our variable assets being funded with fixed debt. Item (i) will generally cause income to decrease when interest rates increase from a low interest rate environment, whereas item (ii) will generally offset this decrease. In the 100 and 300 basis point scenarios for the three months ended September 30, 2010, the decrease in income resulted from item (i) above partially offset by item (ii). In the 100 and 300 basis point scenarios for the nine months ended September 30, 2010, the increase in income resulted from item (ii) having a greater impact than item (i). In the prior year periods, item (ii) resulted in an increase to income in the 100 and 300 basis point scenarios for the three months ended September 30, 2009; while item (i) resulted in a decrease to income for the nine months ended September 30, 2009.

Under the scenario in the tables above labeled *Asset and Funding Index Mismatches*, the main driver of the decrease in pre-tax income before unrealized gains (losses) on derivative and hedging activities is the result of LIBOR-based debt funding commercial paper-indexed assets. See *LIQUIDITY AND CAPITAL RESOURCES Interest Rate Risk Management Asset and Liability Funding Gap* for a further discussion. Increasing the spread between indices will also impact the unrealized gains (losses) on derivatives and hedging activities as it relates to basis swaps. Basis swaps used to convert LIBOR-based debt to indices that we believe are economic hedges of the indices of the assets being funded resulted in an unrealized loss of \$211 million for the three and nine months ended September 30, 2010, and \$114 million for the three and nine months ended September 30, 2009. Offsetting this unrealized loss are basis swaps that economically hedge our Private Education Loan securitization trusts. Unrealized gains for these basis swaps totaled \$166 million for the three and nine months ended September 30, 2010, and \$218 million for the three and nine months ended September 30, 2009. The change from a net gain in the prior year period to a net loss in the current year period was the impact of basis swap hedges in securitization trusts that were previously off-balance sheet prior to the adoption of topic updates to ASC 810 (see *CRITICAL ACCOUNTING POLICES AND ESTIMATES Recently Adopted Accounting Standards Transfers of Financial Assets and the VIE Consolidation Model* for further discussion).

In addition to interest rate risk addressed in the preceding tables, the Company is also exposed to risks related to foreign currency exchange rates. Foreign currency exchange risk is primarily the result of foreign currency denominated debt issued by the Company. As it relates to the Company's corporate unsecured and securitization debt programs used to fund the Company's business, the Company's policy is to use cross currency interest rate swaps to swap all foreign currency denominated debt payments (fixed and floating) to U.S. dollar LIBOR using a fixed exchange rate. In the tables above, there would be an immaterial impact on earnings if exchange rates were to decrease or increase, due to the terms of the hedging instrument and hedged items matching. The balance sheet interest bearing liabilities would be affected by a change in exchange rates; however, the change would be materially offset by the cross currency interest rate swaps in other assets or other liabilities. In the current economic environment, volatility in the spread between spot and forward foreign exchange rates has resulted in material mark-to-market impacts to current-period earnings which have not been factored into the above analysis. The earnings impact is noncash, and at maturity of the instruments the cumulative mark-to-market impact will be zero.

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RECENTLY ISSUED ACCOUNTING STANDARDS

See Note 1, Significant Accounting Policies *Recently Issued Accounting Standards*, to the consolidated financial statements.

Item 4. Controls and Procedures

Disclosure Controls and Procedures

Our management, with the participation of our Chief Executive Officer and Chief Financial Officer, evaluated the effectiveness of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the Exchange Act)) as of September 30, 2010. Based on this evaluation, our Chief Executive Officer and Chief Financial Officer, concluded that, as of September 30, 2010, our disclosure controls and procedures were effective to ensure that information required to be disclosed by us in the reports that we file or submit under the Exchange Act is (a) recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms and (b) accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosure.

Changes in Internal Control over Financial Reporting

No change in our internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) occurred during the fiscal quarter ended September 30, 2010 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

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PART II. OTHER INFORMATION

Item 1. Legal Proceedings

On September 24, 2010, the United States District Court for the District of Columbia in *U.S. ex rel. Batiste v. SLM Corporation* granted the Company's Motion to Dismiss in its entirety. On October 25, 2010, Plaintiff filed a Notice of Appeal with the United States Court of Appeals for the District of Columbia Circuit.

On February 2, 2010, a putative class action suit was filed by a borrower in U.S. District Court for the Western District of Washington (*Mark A. Arthur et al. v. SLM Corporation*). The suit complains that the Company allegedly contacted tens of thousands of consumers on their cellular telephones without their prior express consent in violation of the Telephone Consumer Protection Act, § 227 et seq. (TCPA). Each violation under the TCPA provides for \$500 in statutory damages (\$1,500 if a willful violation is shown). Plaintiffs seek statutory damages, damages for willful violations, attorneys' fees, costs, and injunctive relief. On April 5, 2010, Plaintiffs filed a First Amended Class Action Complaint changing the defendant from SLM Corporation to Sallie Mae, Inc. The parties in this matter have reached a tentative settlement which is subject to court approval and other conditions. On September 14, 2010, the United States District Court for the Western District of Washington agreed to Plaintiff's Motion for Preliminary Approval of Settlement Agreement. The Company has vigorously denied all claims asserted against it, but agreed to the settlement to avoid the burden and expense of continued litigation. If the settlement receives final approval from the Court, settlement awards will be made to eligible class members on a claims-made basis from a settlement fund of \$19.5 million, and class members may opt out certain calls to their cellular telephones. The Court has set a final approval hearing for December 17, 2010.

On January 25, 2010, the Ninth Circuit Court of Appeals affirmed the federal district court's summary judgment for the Company in the *Anne Chae et al. v. SLM Corporation et al.* case on all counts on the basis of federal preemption. On March 5, 2010, Plaintiffs/Appellants filed a petition for an en banc hearing, which was subsequently denied by the court on April 1, 2010. On June 30, 2010, Plaintiffs/Appellants filed a petition for a writ of certiorari to the United States Supreme Court, which was subsequently denied on October 12, 2010.

In *U.S. ex rel. Oberg v. Nelnet, et al.*, the United States District Court for the Eastern District of Virginia entered a Stipulation of Dismissal on October 25, 2010. The Company was voluntarily dismissed from the case. Southwest Student Services Corporation vigorously denied all claims asserted against it, but agreed to a \$6 million settlement to avoid the burden and expense of continued litigation.

On September 24, 2010, the United States District Court for the Southern District of New York in *In Re SLM Corporation Securities Litigation*, denied in part and granted in part Defendants' Motion to Dismiss. The Court denied the Motion to Dismiss as to Mr. Albert Lord and the Company, but dismissed Mr. C.E. Andrews as a defendant in the action.

On September 24, 2010, the United States District Court for the Southern District of New York in *In Re SLM Corporation ERISA Litigation*, granted Defendants' Motion to Dismiss in its entirety as to all Defendants. On October 8, 2010, Defendants filed a Motion for Attorneys Fees in the United States District Court for the Southern District of New York. On October 8, 2010, Plaintiffs filed a Notice of Appeal to the United States Court of Appeals for the Second Circuit.

We are also subject to various claims, lawsuits and other actions that arise in the normal course of business. Most of these matters are claims by borrowers disputing the manner in which their loans have been processed or the accuracy

of our reports to credit bureaus. In addition, the collections subsidiaries in our APG segment are routinely named in individual plaintiff or class action lawsuits in which the plaintiffs allege that we have violated a federal or state law in the process of collecting their accounts. Management believes that these claims, lawsuits and other actions will not have a material adverse effect on our business, financial condition or results of operations. Finally, from time to time, we receive information and document requests from state attorneys general and Congressional committees concerning certain of our business practices. Our practice has been and continues to be to cooperate with the state attorneys general and Congressional committees and to be responsive to any such requests.

Table of Contents**Item 1A. Risk Factors****Operations.**

We may not successfully accomplish all aspects of the cost-cutting initiatives we intend to implement in connection with the realignment and restructuring of our business, and we may not realize the expected benefits from these cost-reduction initiatives, which could adversely affect our business.

The Company has undertaken and continues to undertake cost-cutting initiatives, including workforce reductions, servicing center closures, restructuring and transfers of business functions to new locations, enhancements to its web-based customer services, adoption of new procurement strategies and investments in operational efficiencies. The success of the Company could be adversely affected by these cost-cutting initiatives because we may be unable to successfully execute on certain growth and other business strategies, and we may not be able to achieve certain business goals or objectives including product development and innovation. Our success in implementing these cost-cutting measures depends on our ability to successfully restructure certain operations and we may not be able to achieve our desired cost savings.

Political.

Changes in laws and regulations that affect the FFELP and consumer lending could affect the profitability of our business.

On July 21, 2010, President Obama signed into law the Dodd-Frank Wall Street Reform and Consumer Protection Act (the Dodd-Frank Act), legislation to reform and strengthen the regulation of the financial services sector. Several components of the legislation will have an impact on the Company's business lines, including the new Consumer Financial Protection Bureau and new requirements for derivatives and securitizations. These impacts are likely to be similar to those for other financial services companies substantially engaged in consumer lending and will largely depend on the implementing regulations. Management is currently evaluating the impact on the Company.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

The following table summarizes the Company's common share repurchases during the third quarter of 2010 in connection with the exercise of stock options and vesting of restricted stock to satisfy minimum statutory tax withholding obligations and shares tendered by employees to satisfy option exercise costs. See Note 9, "Stockholders Equity," to the consolidated financial statements.

| | Total Number of Shares Purchased | Average Price Paid per Share | Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs | Maximum Number of Shares That May Yet Be Purchased Under the Plans or Programs |
|-----------------------------|---|---|---|---|
| (Common shares in millions) | | | | |

Period:

| | | | |
|----------------------------------|----|----|-------|
| July 1 - July 31, 2010 | | \$ | 38.8 |
| August 1 - August 31, 2010 | .1 | | 12.02 |
| September 1 - September 30, 2010 | .1 | | 11.94 |
| Total third quarter of 2010 | .2 | \$ | 11.94 |

Item 3. Defaults upon Senior Securities

Nothing to report.

Item 4. (Removed and Reserved).**Item 5. Other Information**

Nothing to report.

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Item 6. Exhibits

The following exhibits are furnished or filed, as applicable:

- 10.1 Asset Purchase Agreement between The Student Loan Corporation; Citibank, N.A.; Citibank (South Dakota) National Association; SLC Student Loan Receivables I, Inc., SLM Corporation, Bull Run 1 LLC, SLM Education Credit Finance Corporation and Sallie Mae, Inc., filed with this Form 10-Q.
- 31.1 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
- 31.2 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
- 32.1 Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
- 32.2 Certification Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
- 101 The following materials from SLM Corporation's Quarterly Report on Form 10-Q for the quarter ended September 30, 2010, formatted in XBRL (Extensible Business Reporting Language): (i) the Consolidated Balance Sheets; (ii) the Consolidated Statements of Income; (iii) the Consolidated Statements of Changes in Stockholders' Equity; (iv) the Consolidated Statements of Cash Flows; and (v) Notes to the Consolidated Financial Statements, tagged as blocks of text.

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

SLM CORPORATION

(Registrant)

By: /s/ John F. Remondi
John F. Remondi
Vice Chairman and Chief Financial Officer
(Principal Financial and Accounting Officer)

Date: November 8, 2010

Table of Contents**GLOSSARY**

Listed below are definitions of key terms that are used throughout this document. See also APPENDIX A, FEDERAL FAMILY EDUCATION LOAN PROGRAM, included in SLM Corporation's (the Company's) 2009 Annual Report on Form 10-K, filed with the Securities and Exchange Commission (SEC) on February 26, 2010, for a further discussion of the FFELP.

Consolidation Loan Rebate Fee All holders of FFELP Consolidation Loans are required to pay to the U.S. Department of Education (ED) an annual 105 basis point Consolidation Loan Rebate Fee on all outstanding principal and accrued interest balances of FFELP Consolidation Loans purchased or originated after October 1, 1993, except for loans for which consolidation applications were received between October 1, 1998 and January 31, 1999, where the Consolidation Loan Rebate Fee is 62 basis points.

Constant Prepayment Rate (CPR) A variable in life-of-loan estimates that measures the rate at which loans in the portfolio prepay before their stated maturity. The CPR is directly correlated to the average life of the portfolio. CPR equals the percentage of loans that prepay annually as a percentage of the beginning of period balance.

Core Earnings The Company prepares financial statements in accordance with generally accepted accounting principles in the United States of America (GAAP). In addition to evaluating the Company's GAAP-based financial information, management evaluates the Company's business segments on a basis that, as allowed under the Financial Accounting Standards Board's (FASB) Accounting Standards Codification (ASC) 280, Segment Reporting, differs from GAAP. The Company refers to management's basis of evaluating its segment results as Core Earnings presentations for each business segment and refers to these performance measures in its presentations with credit rating agencies and lenders. While Core Earnings results are not a substitute for reported results under GAAP, the Company relies on Core Earnings performance measures in operating each business segment because it believes these measures provide additional information regarding the operational and performance indicators that are most closely assessed by management.

Core Earnings performance measures are the primary financial performance measures used by management to evaluate performance and to allocate resources. Accordingly, financial information is reported to management on a Core Earnings basis by reportable segment, as these are the measures used regularly by the Company's chief operating decision makers. Core Earnings performance measures are used in developing the Company's financial plans, tracking results, and establishing corporate performance targets and incentive compensation. Management believes this information provides additional insight into the financial performance of the Company's core business activities. Core Earnings performance measures are not defined terms within GAAP and may not be comparable to similarly titled measures reported by other companies. Core Earnings net income reflects only current period adjustments to GAAP net income. Accordingly, the Company's Core Earnings presentation does not represent another comprehensive basis of accounting.

See Note 17, Segment Reporting, to the consolidated financial statements and MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - BUSINESS SEGMENTS Limitations of Core Earnings *Pre-tax Differences between Core Earnings and GAAP by Business Segment* for further discussion of the differences between Core Earnings and GAAP, as well as reconciliations between Core Earnings and GAAP.

In prior filings with the SEC of SLM Corporation's annual reports on Form 10-K and quarterly reports on Form 10-Q, Core Earnings has been labeled as Core net income or Managed net income in certain instances.

Direct Lending; Direct Loans Educational loans provided by the DSLP (see definition, below) to students and parent borrowers directly through ED (see definition below) rather than through a bank or other lender.

DSLP The William D. Ford Federal Direct Loan Program.

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Economic Floor Income Economic Floor Income equals Gross Floor Income earned on Managed loans, minus the payments on Floor Income Contracts, plus the amortization of net premiums on both Fixed Rate and Variable Rate Floor Income Contracts (see definitions for capitalized terms, below).

ED The U.S. Department of Education.

Embedded Floor Income Embedded Floor Income is Floor Income (see definition below) that is earned on off-balance sheet student loans that are in securitization trusts sponsored by the Company. At the time of the securitization, the value of Embedded Fixed Rate Floor Income is included in the initial valuation of the Residual Interest (see definition below) and the gain or loss on sale of the student loans. Embedded Floor Income is also included in the quarterly fair value adjustments of the Residual Interest.

Exceptional Performer (EP) The EP designation is determined by ED in recognition of a servicer meeting certain performance standards set by ED in servicing FFELP Loans. Upon receiving the EP designation, the EP servicer receives reimbursement on default claims higher than the legislated Risk Sharing (see definition below) levels on federally guaranteed student loans for all loans serviced for a period of at least 270 days before the date of default. The EP servicer is entitled to receive this benefit as long as it remains in compliance with the required servicing standards, which are assessed on an annual and quarterly basis through compliance audits and other criteria. The annual assessment is in part based upon subjective factors which alone may form the basis for an ED determination to withdraw the designation. If the designation is withdrawn, Risk Sharing may be applied retroactively to the date of the occurrence that resulted in noncompliance. The College Cost Reduction Act of 2007 (CCRAA) eliminated the EP designation effective October 1, 2007. See also Appendix A, FEDERAL FAMILY EDUCATION LOAN PROGRAM.

FFELP The Federal Family Education Loan Program, formerly the Guaranteed Student Loan Program.

FFELP Consolidation Loans Under the FFELP, borrowers with multiple eligible student loans may consolidate them into a single student loan with one lender at a fixed rate for the life of the loan. The new loan is considered a FFELP Consolidation Loan. Typically a borrower may consolidate his student loans only once unless the borrower has another eligible loan to consolidate with the existing FFELP Consolidation Loan. The borrower rate on a FFELP Consolidation Loan is fixed for the term of the loan and is set by the weighted average interest rate of the loans being consolidated, rounded up to the nearest 1/8th of a percent, not to exceed 8.25 percent. In low interest rate environments, FFELP Consolidation Loans provide an attractive refinancing opportunity to certain borrowers because they allow borrowers to consolidate variable rate loans into a long-term fixed rate loan. Holders of FFELP Consolidation Loans are eligible to earn interest under the Special Allowance Payment (SAP) formula (see definition below). In April 2008, the Company suspended originating new FFELP Consolidation Loans.

FFELP Stafford and Other Student Loans Education loans to students or parents of students that are guaranteed or reinsured under FFELP. The loans are primarily Stafford loans but also include PLUS and HEAL loans.

Fixed Rate Floor Income Fixed Rate Floor Income is Floor Income (see definition below) associated with student loans with borrower rates that are fixed to term (primarily FFELP Consolidation Loans and Stafford Loans originated on or after July 1, 2006).

Floor Income FFELP loans generally earn interest at the higher of either the borrower rate, which is fixed over a period of time, or a floating rate based on the SAP formula (see definition below). The Company generally finances its student loan portfolio with floating rate debt whose interest is matched closely to the floating nature of the applicable SAP formula. If interest rates decline to a level at which the borrower rate exceeds the SAP formula rate, the Company continues to earn interest on the loan at the fixed borrower rate while the floating rate interest on our debt

continues to decline. In these interest rate environments, the Company refers to the additional spread it earns between the fixed borrower rate and the SAP formula rate as Floor Income. Depending on the type of student loan and when it was originated, the borrower rate is either fixed to term or is reset to a market rate each July 1. As a result, for loans where the borrower rate is fixed to term, the Company may earn Floor Income for an extended period of time, and for those loans where the

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borrower interest rate is reset annually on July 1, the Company may earn Floor Income to the next reset date. In accordance with legislation enacted in 2006, lenders are required to rebate Floor Income to ED for all FFELP loans disbursed on or after April 1, 2006.

The following example shows the mechanics of Floor Income for a typical fixed rate FFELP Consolidation Loan (with a commercial paper-based SAP spread of 2.64 percent):

| | |
|---------------------------------------|---------|
| Fixed Borrower Rate | 7.25% |
| SAP Spread over Commercial Paper Rate | (2.64)% |
| Floor Strike Rate ⁽¹⁾ | 4.61% |

⁽¹⁾ The interest rate at which the underlying index (Treasury bill or commercial paper) plus the fixed SAP spread equals the fixed borrower rate. Floor Income is earned anytime the interest rate of the underlying index declines below this rate.

Based on this example, if the quarterly average commercial paper rate is over 4.61 percent, the holder of the student loan will earn at a floating rate based on the SAP formula, which in this example is a fixed spread to commercial paper of 2.64 percent. On the other hand, if the quarterly average commercial paper rate is below 4.61 percent, the SAP formula will produce a rate below the fixed borrower rate of 7.25 percent and the loan holder earns at the borrower rate of 7.25 percent.

Graphic Depiction of Floor Income:

Floor Income Contracts The Company enters into contracts with counterparties under which, in exchange for an upfront fee representing the present value of the Floor Income that the Company expects to earn on a notional amount of underlying student loans being economically hedged, the Company will pay the counterparties the Floor Income earned on that notional amount over the life of the Floor Income Contract. Specifically, the Company agrees to pay the counterparty the difference, if positive, between the fixed borrower rate less the SAP (see definition below) spread and the average of the applicable interest rate index on that notional amount, regardless of the actual balance of underlying student loans, over the life of the contract. The contracts generally do not extend over the life of the underlying student loans. This contract effectively locks in the amount of Floor Income the Company will earn over the period of the contract. Floor Income Contracts are not considered effective hedges under ASC 815, Derivatives and Hedging, and each quarter the Company must record the change in fair value of these contracts through income.

Gross Floor Income Floor Income earned before payments on Floor Income Contracts.

Guarantor(s) State agencies or non-profit companies that guarantee (or insure) FFELP loans made by eligible lenders under The Higher Education Act of 1965 (HEA), as amended.

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Lender Partners Lender Partners are lenders who originate loans under forward purchase commitments under which the Company owns the loans from inception or, in most cases, acquires the loans soon after origination.

Managed Basis Prior to the adoption of topic updates to the FASB's ASC 810, Consolidation, the Company generally analyzed the performance of its student loan portfolio on a Managed Basis. The Company previously viewed both on-balance sheet student loans and off-balance sheet student loans owned by the securitization trusts as a single portfolio, and the related on-balance sheet financings are combined with off-balance sheet debt. On January 1, 2010, upon the adoption of topic updates of ASC 810, the Company consolidated its previously off-balance sheet securitization trusts at their historical cost basis. After the adoption of topic updates to ASC 810, the Company's results of operations no longer reflect securitization servicing and Residual Interest revenue related to these securitization trusts, but instead report interest income, provisions for loan losses associated with the securitized assets and interest expense associated with the debt issued from the securitization trusts to third parties, consistent with the Company's accounting treatment of prior on-balance securitization trusts. As of January 1, 2010, there are no longer differences between the Company's GAAP and Core Earnings presentation for securitization accounting. As a result, effective January 1, 2010, our Managed and on-balance sheet (GAAP) student loan portfolios are the same.

Management allocates capital on a Managed Basis. This accounting change will not impact management's view of capital adequacy for the Company. When the term Managed is capitalized in this document, it is referring to Managed Basis.

Private Education Loans Education loans to students or parents of students that are not guaranteed under the FFELP. Private Education Loans include loans for higher education (undergraduate and graduate degrees) and for alternative education, such as career training, private kindergarten through secondary education schools and tutorial schools. Higher education loans have repayment terms similar to FFELP loans, whereby repayments begin after the borrower leaves school. The Company's higher education Private Education Loans are not dischargeable in bankruptcy, except in certain limited circumstances. Repayment for alternative education generally begins immediately.

In the context of the Company's Private Education Loan business, the Company uses the term non-traditional loans to describe education loans made to certain borrowers that have or are expected to have a high default rate as a result of a number of factors, including having a lower tier credit rating, low program completion and graduation rates or, where the borrower is expected to graduate, a low expected income relative to the borrower's cost of attendance.

Proposed Merger On April 16, 2007, the Company announced that a buyer group (Buyer Group) led by J.C. Flowers & Co. (J.C. Flowers), Bank of America, N.A. and JPMorgan Chase, N.A. (the Merger) had signed a definitive agreement (Merger Agreement) to acquire the Company for approximately \$25.3 billion or \$60.00 per share of common stock. (See also Merger Agreement filed with the SEC on the Company's Current Report on Form 8-K, dated April 18, 2007.) On January 25, 2008, the Company, Mustang Holding Company Inc. (Mustang Holding), Mustang Merger Sub, Inc. (Mustang Sub), J.C. Flowers, Bank of America, N.A. and JPMorgan Chase Bank, N.A. entered into a Settlement, Termination and Release Agreement (the Agreement). Under the Agreement, a lawsuit filed by the Company related to the Merger, as well as all counterclaims, was dismissed.

Repayment Borrower Benefits Financial incentives offered to borrowers based on pre-determined qualifying factors, which are generally tied directly to making on-time monthly payments. The impact of Repayment Borrower Benefits is dependent on the estimate of the number of borrowers who will eventually qualify for these benefits and the amount of the financial benefit offered to the borrower. The Company occasionally changes Repayment Borrower Benefits programs in both amount and qualification factors. These programmatic changes must be reflected in the estimate of the Repayment Borrower Benefits discount when made.

Residual Interest Prior to the adoption of topic updates to ASC 810, (see Managed Basis definition above) when the Company previously securitized student loans, it retained the right to receive cash flows from

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the student loans sold to trusts that it sponsored in excess of amounts needed to pay servicing, derivative costs (if any), other fees, and the principal and interest on the bonds backed by the student loans. The Residual Interest, which may also have also included reserve and other cash accounts, was the present value of these future expected cash flows, which included the present value of any Embedded Fixed Rate Floor Income described above. The Company valued the Residual Interest at the time of sale of the student loans to the trust and as of the end of each subsequent quarter.

Retained Interest The Retained Interest included the Residual Interest (defined above) and servicing rights (as the Company retains the servicing responsibilities) for our securitization transactions accounted for as sales.

Risk Sharing When a FFELP loan first disbursed on and after July 1, 2006 defaults, the federal government guarantees 97 percent of the principal balance plus accrued interest (98 percent on loans disbursed before July 1, 2006) and the holder of the loan is at risk for the remaining amount not guaranteed as a Risk Sharing loss on the loan. FFELP loans originated after October 1, 1993 are subject to Risk Sharing on loan default claim payments unless the default results from the borrower's death, disability or bankruptcy. FFELP loans serviced by a servicer that has Exceptional Performer designation from ED were subject to one-percent Risk Sharing for claims filed on or after July 1, 2006 and before October 1, 2007. The CCRAA reduces default insurance to 95 percent of the unpaid principal and accrued interest for loans first disbursed on or after October 1, 2012.

Special Allowance Payment (SAP) FFELP loans disbursed prior to April 1, 2006 (with the exception of certain PLUS and SLS loans discussed below) generally earn interest at the greater of the borrower rate or a floating rate determined by reference to the average of the applicable floating rates (91-day Treasury bill rate or commercial paper) in a calendar quarter, plus a fixed spread that is dependent upon when the loan was originated and the loan's repayment status. If the resulting floating rate exceeds the borrower rate, ED pays the difference directly to the Company. This payment is referred to as the Special Allowance Payment or SAP and the formula used to determine the floating rate is the SAP formula. The Company refers to the fixed spread to the underlying index as the SAP spread. For loans disbursed after April 1, 2006, FFELP loans effectively only earn at the SAP rate, as the excess interest earned when the borrower rate exceeds the SAP rate (Floor Income) must be refunded to ED.

Variable rate PLUS Loans and SLS Loans earn SAP only if the variable rate, which is reset annually, exceeds the applicable maximum borrower rate. For PLUS loans disbursed on or after January 1, 2000, this limitation on SAP was repealed effective April 1, 2006.

A schedule of SAP rates is set forth on pages A-7 and A-8 of the Company's 2009 Annual Report on Form 10-K.

Variable Rate Floor Income Variable Rate Floor Income is Floor Income that is earned only through the next reset date. For FFELP Stafford loans whose borrower interest rate resets annually on July 1, the Company may earn Floor Income or Embedded Floor Income based on a calculation of the difference between the borrower rate and the then current interest rate (see definitions for capitalized terms, above).